

30,000+

Acre-Feet (AF) Recycled Water Supplied per year

75+

Years of Dedicated Service

950,000

Population Served

11

Customer Agencies

242

Square Miles Service Area

50,000+

Acre-Feet (AF) Imported Water Delivered Per Year in Non-Drought Years

230,000

Cubic Yards (CY) of Compost Produced per year

19

Groundwater Recharge Sites

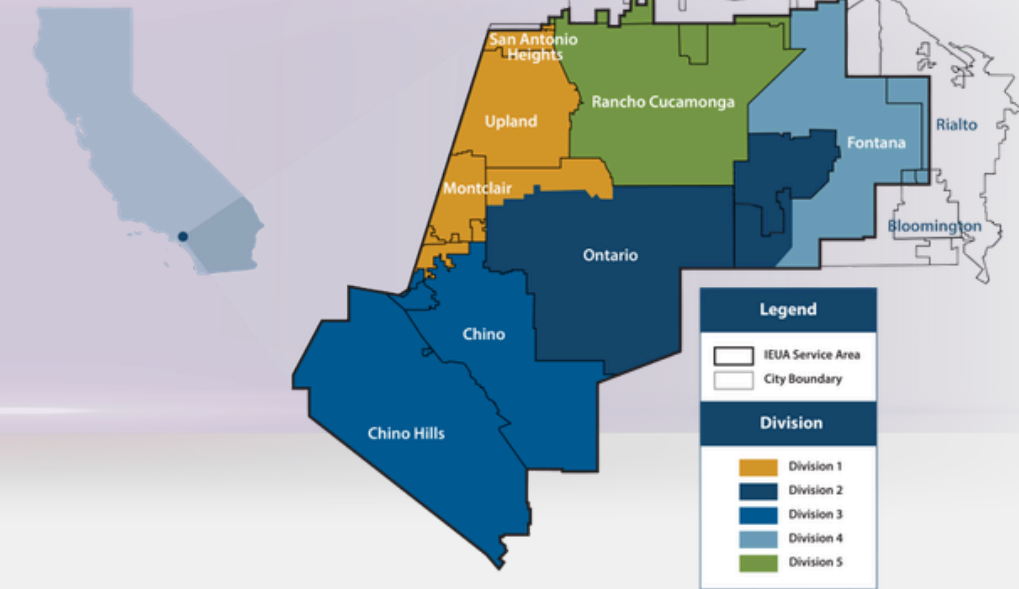
52+

Million Gallons per Day (MGD) Wastewater Collected, Treated and Recycled

6

Megawatts (MW) Renewable Energy Generation

The Inland Empire Utilities Agency (IEUA) Provides Regional Wastewater Treatment Services and Helps Secure Imported Water Supplies For a Population of Over 950,000 in Western San Bernardino County.



Service In Action



Imported Water Supply

IEUA sells imported surface water to customer agencies on Metropolitan Water District of Southern California (MWD)'s behalf and helps recharge the local groundwater basin



Wastewater

IEUA collects customer agency wastewater generated from imported water and groundwater consumption and provides wastewater treatment



Recycled Water

IEUA treats wastewater and distributes a portion for direct agriculture, irrigation, and industrial uses. The remainder is used for groundwater recharge or is distributed to the Santa Ana river



Groundwater Recharge

A portion of recycled water, stormwater capture, and imported water is distributed to recharge basins for groundwater recharge



Renewable Energy

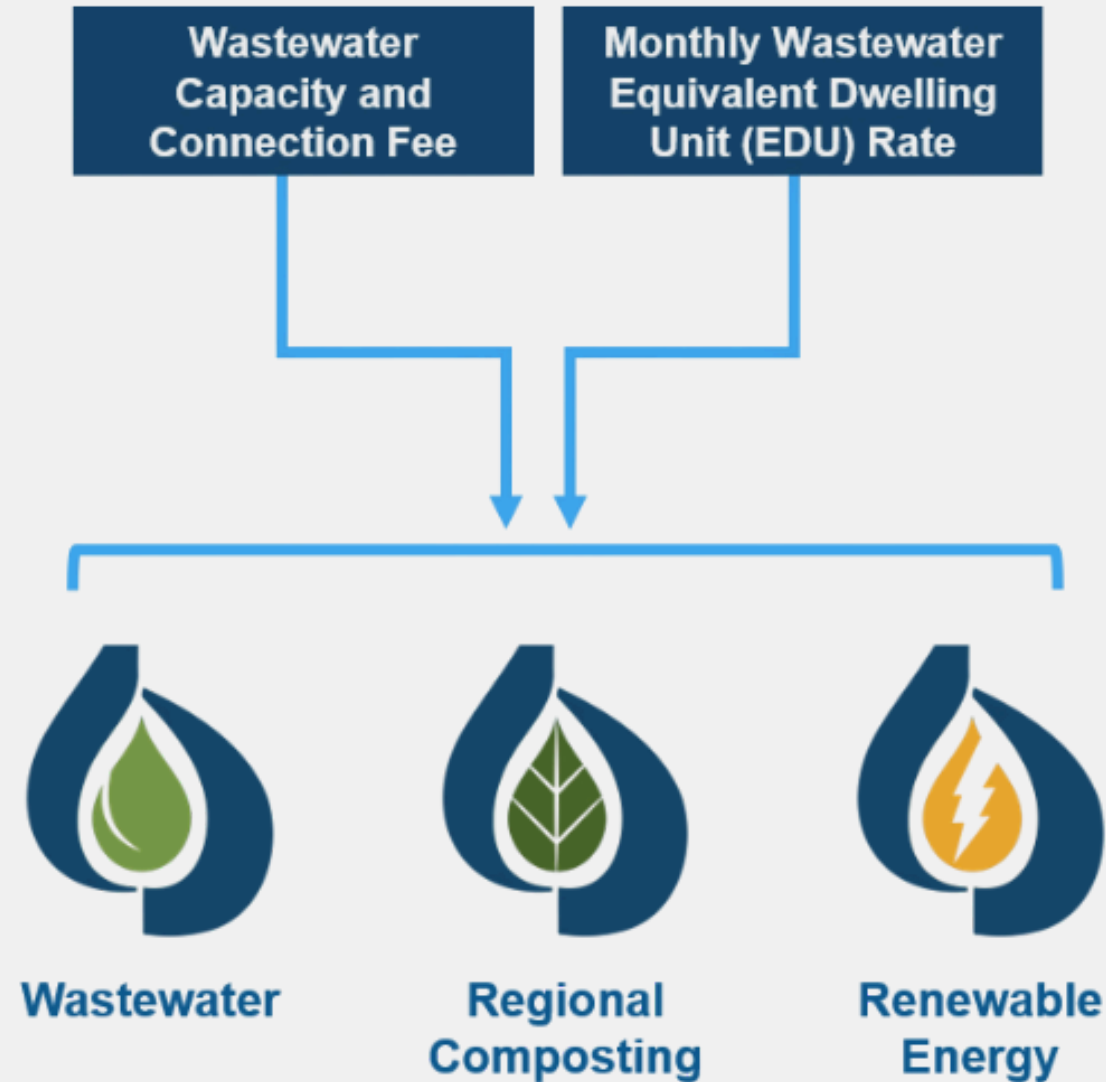
IEUA uses renewable energy to help power treatment and composting



Regional Composting

IEUA composts dewatered and stabilized biosolids from wastewater treatment processes

IEUA Rates Explained



Wastewater Capacity and Connection Fee

The Wastewater Capacity and Connection Fee is a fee on new or expanded connections to the regional wastewater collection, treatment and discharge system.

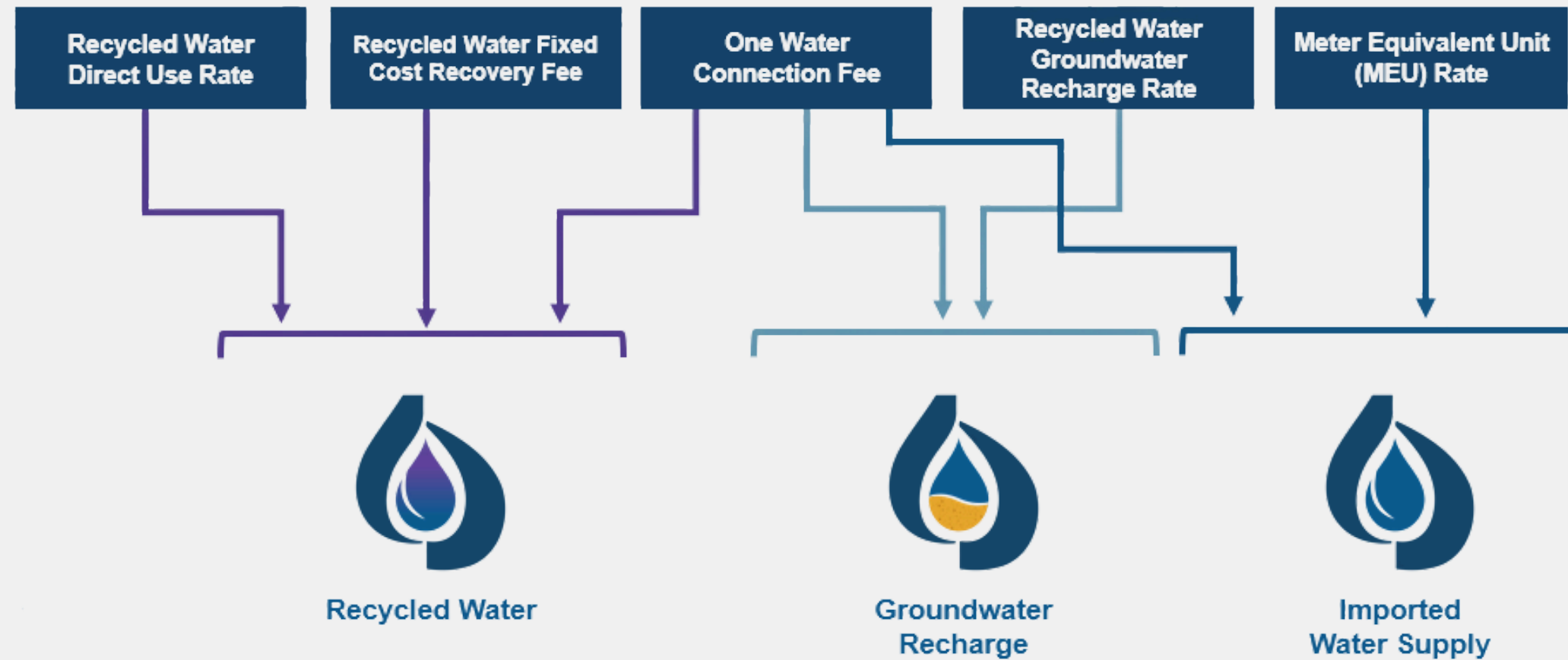
This fee allows development to purchase capacity within the existing regional wastewater system and fund regional projects to meet forecasted growth and changing demands.

Meter Equivalent Unit (MEU) Rate

The Meter Equivalent Unit (EDU) Rate is a monthly fixed cost on potable water assessed using a meter equivalent unit. A meter equivalent unit, or MEU, is defined as the average water use of a single-family residence. The MEU is derived based on estimated water use associated with varying meter sizes.

This rate provides a stable source of funding to support comprehensive planning, studies and analyses related to enhancing long-term regional water supply reliability. It supports water conservation, recycling, groundwater recharge and stormwater management programs. Additionally, it also backs IEUA's collaboration with regional and local water managers in managing both imported and local water supplies.

IEUA Rates Explained (cont.)



Recycled Water Fixed Cost Recover Fee

The Recycled Water Fixed Cost Recovery Fee is a fixed fee charged to recycled water customer agencies. This fee provides a fixed revenue stream to offset fluctuations in volumetric driven revenues. To accommodate customer agencies who indicated that a fixed charge to recover all fixed costs could significantly shift costs between the agencies and prove challenging for implementing in their retail rate, IEUA chose to limit the fixed charge to just debt service costs.

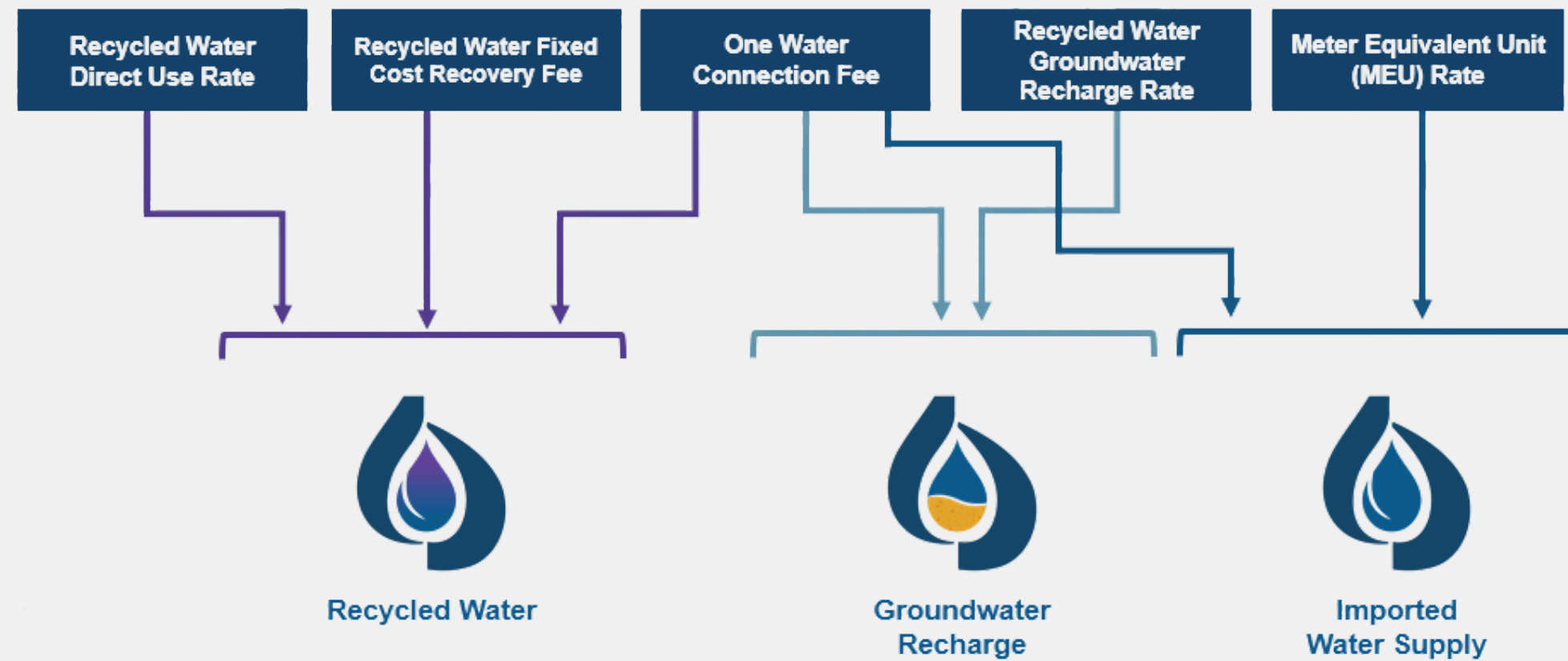
Recycled Water Direct Use Rate

The rate is a volumetric acre-foot rate for the purchase of recycled water through purple pipe. Demand for direct use depends on weather patterns, water use conservation efforts, reuse supply and basin availability. The rate can be calculated by dividing the revenue required to cover recycled water operation and maintenance (O&M) and rehabilitation and replacement (R&R) capital costs by estimated annual demand for direct recycled water.

Recycled water is the most cost-effective solution to meeting water supply needs and reduces the demand for imported water used for agriculture, irrigation and industrial processes.

The Recycled Water Direct Use Rate covers O&M and R&R costs associated with IEUA's recycled water infrastructure. This rate begins at the recycled water pump stations and flows through IEUA's recycled water infrastructure to customer agency recycled water distribution or end customers.

IEUA Rates Explained (cont.)



One Water Connection Fee

The One Water Connection Fee is a fee on new or expanded connections to the region's water systems. A single one water connection is equivalent in capacity to a 5/8" or 3/4" meter connection (standard residential meter size). This fee was established to support capital improvement and expansion of the Agency's regional water system and water use efficiency programs comprised of potable water, recycled water and groundwater recharge facilities.

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Recycled Water Groundwater Recharge Fee

The Groundwater Recharge Fee is a per acre-foot (AF) surcharge on the Recycled Water Direct Use Rate. This rate only covers the portion of groundwater recharge basin operations, maintenance and special project costs associated with recycled water operations.