



FINAL

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KJ 2044518*00

2020 Water Shortage Contingency Plan



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**Water Shortage
Contingency Plan
FINAL**

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Prepared for

Inland Empire Utilities Agency

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KJ Project No. 2044518*00

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Section 1: Overview of 2020 IEUA Water Shortage Contingency Plan

The Inland Empire Utilities Agency (IEUA) is a wholesale water agency that treats and delivers recycled water and purchases imported water supplies¹ from Metropolitan Water District of Southern California (MWD) and distributes it to its seven retail agencies. Two of IEUA's retail water agencies, [Fontana Water Company (FWC) and Cucamonga Valley Water District (CVWD)] purchase untreated water directly from IEUA and provide their own treatment. Five of IEUA's retail water agencies purchase treated water from the Water Facilities Authority (WFA). WFA purchases untreated imported water from IEUA, treats and delivers the water to the cities of Chino, Chino Hills, Ontario, Upland, and Monte Vista Water District. IEUA does not operate any facilities connecting its retail water agencies to MWD's system.

MWD water supplies account for approximately 25 to 30% of the region's annual water supplies, plus additional water is stored by MWD in the Chino Basin for use in dry years. Each of the retail agencies has other water sources including groundwater and local surface water. Each retail agency has agency-specific Water Shortage Contingency Plans (WSCPs) that account for the reliability of each suppliers' unique water portfolio. The IEUA WSCP focuses on a regional representation of the reliability of imported water supplied by MWD with additional supply reliability from IEUA's recycled water supplies and then outlines the actions that IEUA may take to support its retail agencies during water shortage conditions. The WSCP may also apply to more generalized water shortage conditions that are not necessarily attributable to imported water shortages.

This WSCP is founded on several IEUA source documents, including the 2020 Regional Drought Contingency Plan (2020 DCP, included in WSCP Appendix A), the draft 2020 Water Use Efficiency Business Plan (WUEBP), the Annual Water Use Efficiency (WUE) Reports, and the 2010 and 2015 Urban Water Management Plans. In addition, there is overlapping content with the 2020 UWMP, especially the Supply Reliability (UWMP Section 4). It also draws upon the MWD 2020 WSCP.

This WSCP covers the required elements as set forth by CWC Section 10632. It should also be noted that statute recognizes the WSCP as viable a tool for use during drought emergencies as noted in Water Code section 10632.3 indicating that the State defers to the locally adopted WSCP to the extent practicable.

¹ As of this writing, all MWD supplies are from imported water sources. However, MWD is considering a potential 150 mgd potable reuse project. For more information, please see mwdh2o.com/rrwp

Because IEUA is a wholesale urban water supplier, some of the elements that pertain only to retail water suppliers may not be addressed in this WSCP². For example, IEUA's WUEBP, which is updated every 5 years and Annual WUE Reports, address monitoring and tracking of WUE measures implemented which is not a requirement of wholesalers.

This WSCP document contains 11 sections. The first section is an introduction that explains the purpose of the WSCP and gives background on IEUAs service area. Section 2 is a summary of the water reliability available to IEUA, pursuant to CWC Section 10635. Section 3 is a description of the Annual Water Supply and Demand Assessment (Annual Assessment). Section 4 explains the WSCP's six standard water shortage levels and the relationship to the DCP shortage stages. Section 5 describes the WSCP's shortage response actions that align with the defined shortage levels and the evaluation of effectiveness. Section 6 addresses communication protocols and procedures to inform customers, the public, interested parties, and local, regional, and state governments, regarding any current or predicted shortages and any resulting shortage response actions. Section 7 describes mechanisms to determine water use reductions. Section 8 is a description of the financial consequences of and responses for drought conditions. Section 9 describes actions to prepare for catastrophic interruption. Section 10 addresses reevaluation and improvement procedures for monitoring and evaluating the functionality of the WSCP. Section 11 describes the process to adopt, submit, and amend the WSCP.

It is important to note that outcomes of the various planning processes are not a "cast in stone" series of actions that become mandated procedures, requiring stakeholder adherence. Instead, the plan acts as a resource and general guide for IEUA and its retail agencies. It is understood that each retail agency has its own distinct supply portfolio, operating principals, and customer characteristics. As such, there may be instances when a retail agency is not experiencing the same drought or water shortage impacts and will choose to take a modified course of action. As summarized in WSCP Section 5 and detailed in the DCP, a Drought Response Taskforce of staff from IEUA and its retail agencies may be convened in the event of a water shortage to identify the specific actions of IEUA and the retail agencies as appropriate to the particular shortage condition.

1.1 Relationship to the Urban Water Management Plan

Water Code Section 10632(a) requires that every urban water supplier prepare and adopt a water shortage contingency plan as part of its urban water management plan. While the water shortage contingency plan is a stand-alone document it is updated and adopted in concert with the UWMP. Content of the WSCP is informed by the analysis of water supply reliability conducted pursuant to Water Code Section 10635 (contained in the UWMP). The reliability analysis of the UWMP considered under "normal", "single-dry", and "5-year drought" conditions.

² WSCP elements that apply specifically to retailer water suppliers are: (1) a description of customer compliance, enforcement, appeal, and exemption procedures for triggered response actions [CWC Section 10632(a)(6)]; (2) a description of the cost of compliance with Chapter 3.3 (commencing with Section 365) of Division 1 [CWC Section 10632(a)(8)(c)]; and (3) monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance and to meet state reporting requirements [CWC Section 10632(a)(9)] (MWD 2020).

The analysis in the UWMP documents that the IEUA region has sufficient supplies to meet normal, single-dry, and multi-dry-year demands. An area of overlap between the UWMP and WSCP is a new requirement to prepare a Drought Risk Assessment (DRA) (Section 7.5 of the 2020 UWMP) to account for the significant duration of recent California droughts and the predictions about hydrological variability attributable to climate change.

The DRA requires suppliers to assess water supply reliability over a 5-year period from 2021 to 2025 that examines water supplies, water uses, and the resulting water supply reliability under a reasonable prediction for 5 consecutive dry years. Table 1-1 (Table 7-7 in the UWMP) shows the expected gross water use [in acre-feet (AF)] and the expected total supplies for each year from 2021 to 2025. The water supplies and demands were aggregated on a regional basis to reflect the entire IEUA service area. The gross water use for each year was found by interpolating between the 2020 actual regional water demand total (from the FY 19/20 Annual Water Use Report and the FY 19/20 Recycled Water Annual Report) and the 2025 projected water use during a multiple-year drought (from UWMP Table 7-7).

As shown in Table 1-1, the IEUA region expects to have a surplus for each of the 5 years of the consecutive 5-year drought from 2021-2025. Therefore, no Water Shortage Contingency Plan actions are anticipated to be implemented. However, in the case of a shortfall in supply, the use reduction and supply augmentation measures described in Section 5 of this WSCP are available to be implemented.

Table 1-1: DWR Five-Year Drought Risk Assessment Tables to Address Water Code Section 10635(b) (DWR Table 7-5)

2021	Total
Total Water Use (AF)	99,898
Total Supplies (AF)	148,650
Surplus/Shortfall w/o WSCP Action (AF)	48,752
<i>Planned WSCP Actions (use reduction and supply augmentation)</i>	
WSCP - supply augmentation benefit (AF)	0
WSCP - use reduction savings benefit (AF)	0
Revised Surplus/(shortfall) (AF)	48,752
Resulting % Use Reduction from WSCP action	0%
2022	Total
Total Water Use (AF)	103,850
Total Supplies (AF)	149,806
Surplus/Shortfall w/o WSCP Action (AF)	45,957
<i>Planned WSCP Actions (use reduction and supply augmentation)</i>	
WSCP - supply augmentation benefit (AF)	0
WSCP - use reduction savings benefit (AF)	0
Revised Surplus/(shortfall) (AF)	45,957
Resulting % Use Reduction from WSCP action	0%

2023	Total
Total Water Use (AF)	107,958
Total Supplies (AF)	150,972
Surplus/Shortfall w/o WSCP Action (AF)	43,014
<i>Planned WSCP Actions (use reduction and supply augmentation)</i>	
WSCP - supply augmentation benefit (AF)	0
WSCP - use reduction savings benefit (AF)	0
Revised Surplus/(shortfall) (AF)	43,014
Resulting % Use Reduction from WSCP action	0%
2024	Total
Total Water Use (AF)	112,228
Total Supplies (AF)	152,146
Surplus/Shortfall w/o WSCP Action (AF)	39,918
<i>Planned WSCP Actions (use reduction and supply augmentation)</i>	
WSCP - supply augmentation benefit (AF)	0
WSCP - use reduction savings benefit (AF)	0
Revised Surplus/(shortfall) (AF)	39,918
Resulting % Use Reduction from WSCP action	0%
2025	Total
Total Water Use (AF)	116,667
Total Supplies (AF)	153,329
Surplus/Shortfall w/o WSCP Action (AF)	36,662
<i>Planned WSCP Actions (use reduction and supply augmentation)</i>	
WSCP - supply augmentation benefit (AF)	0
WSCP - use reduction savings benefit (AF)	0
Revised Surplus/(shortfall) (AF)	36,662
Resulting % Use Reduction from WSCP action	0%

Note: Years 2021 through 2024 are interpolated between the 2020 actual supply and use values and the 2025 projected supply and use for multi-year drought (from Table 7-4). 2020 actual supply is the average year supply from Table 7-1.

Section 2: Water Supply Reliability Analysis

This section addresses overall water supply reliability for IEUA and meets Water Code Section 10635. Information from the 2010 UWMP which focused on IEUA’s role as a wholesaler, information from the 2015 UWMP which included IEUA and Water Facilities Authority (WFA), a retailer, and information from Section 4 of the 2020 UWMP, the 2020 DCP and MWD’s draft WSCP issued in February 2021 are used to analyze supply reliability for this section. MWD has taken the lead in drought planning for the southern California region. This is particularly relevant to IEUA, as IEUA is a wholesaler of MWD water.

2.1 MWD Water Supply Reliability

As described in MWD’s draft WSCP issued in March 2021, MWD continuously engages in planning for various aspects of its water management, including operations, long-term reliability, and emergency response. These MWD planning efforts include the 1996 Integrated Water Resources Plan (MWD IRP) and its three updates in 2004, 2010, and 2015; the 2020 MWD IRP (currently in development); the draft 2020 WSCP; the annual Water Surplus and Drought Management (WSDM) Plan; the Water Supply Allocation Plan (WSAP); the annually calculated Emergency Storage Objective; and the 2020 Seismic Risk Assessment and Mitigation Plan. These efforts provide a policy framework, operating guidelines, and resource targets for MWD to ensure regional water supply reliability. MWD’s WSCP is designed to be consistent with its WSDM Plan and WSAP as described below.

2.1.1 Water Surplus and Drought Management Plan

In 1998, MWD’s Board of Directors adopted the WSDM Plan, which addresses both surplus and shortage operating strategies (reference MWD WSDM Plan, April 1998). The WSDM plan reflects anticipated drought responses based on the water supplies available to Metropolitan. Similar in concept to MWD’s WSCP, the WSDM Plan provides an overall vision for operational supply management and characterizes a flexible sequence of actions to minimize the probability of severe shortages and reduce the likelihood of extreme shortages. WSDM Plan principles guide the specific actions to be taken under MWD WSCP shortage stages. Data collection, continual analysis, and monthly reporting processes of WSDM Plan implementation will form the basis for MWD’s Annual Water Supply Demand Assessment that will be provided annually to the state beginning in July 2022. Because managing MWD’s water supply resources requires timely and accurate information on supply and demand conditions that change throughout the year, MWD evaluates available water supplies and existing water storage levels on a monthly basis to determine the appropriate actions identified in the WSDM Plan.

Table 2-1 (referenced from the 2010 MWD UWMP) lists the definitions used by MWD in the WSDM Plan for surplus, shortage, severe shortage, and extreme shortage conditions. Except in severe or extreme shortages or emergencies, MWD’s resource management will allow imported water shortages to be mitigated without impacting municipal and industrial customers, including IEUA and IEUA’s retail agencies. The WSDM Plan is detailed in Chapter 4 of the MWD UWMP.

Table 2-1: MWD WSDM Plan Definitions

Surplus	Metropolitan can meet full-service and interruptible program demands, and it can deliver water to local and regional storage.
Shortage	Metropolitan can meet full-service demands and partially meet or fully meet interruptible demands, using stored water or water transfer, as necessary.
Severe Shortage	Metropolitan can meet full-service demands only by using stored water, transfers, and possibly calling for extraordinary conservation. In a Severe Shortage, Metropolitan may have to curtail Interim Agricultural Water Program deliveries.
Extreme Shortage	Metropolitan must allocate available supply to full-service customers.

The shortage stages presented in this section apply to IEUA’s imported water supply only. The water shortage actions specific to IEUA’s water shortage stages are discussed in Section 5.

2.1.2 Water Supply Allocation Plan

MWD’s Board of Directors also adopted the WSAP in February 2008 in anticipation of possible water supply shortages. The WSAP provides guidance for allocating limited water supplies to member agencies should the need arise. The WSAP is integral to MWD’s WSCP’s shortage response strategy in the event that MWD determines that supply augmentation (including storage) and demand reduction measures would not be enough to meet a projected shortage.

MWD’s WSAP was developed in consideration of the principles and guidelines in MWD’s 1999 WSDM Plan. The WSAP’s formula seeks to balance the impacts of a shortage at the retail level while still maintaining equity at the wholesale level for supply shortages of up to 50 percent (%). The formula takes into account the impact on retail customers and the economy, growth and population, changes in supply conditions, investments in local resources, demand hardening aspects of non-potable recycled water use, implementation of conservation savings program, participation in MWD’s interruptible programs, and investments in facilities.

In order to implement the WSAP, the MWD Board annually determines the level of the regional shortage based on specific criteria each April; this information is incorporated into IEUA’s Annual Water Supply and Demand Assessment discussed in MWD WSCP Section 3. MWD’s allocations, if deemed necessary, go into effect in July of the same year and remain in effect for a 12-month period. The WSAP includes an annual review of all MWD supplies and regional shortages to determine overall reliability for the year under review.

The WSAP is MWDs policy and formula for equitably allocating available water supplies to the member agencies during extreme water shortages when MWD determines it is unable to meet all its demands.

2.1.3 Emergency Storage Objective

The MWD Emergency Storage Objective, which is the regional planning estimate for emergency storage, is based on the potential for a major earthquake that would damage all supply aqueducts, isolating Southern California from its imported water sources, or a similar disaster.

In 2019, MWD and its member agencies completed a process to update the planning estimate of MWD's Emergency Storage Objective. This emergency storage represents the amount of water that MWD would store for the region in preparation for a catastrophic earthquake that would damage the aqueducts that transport imported water supplies to Southern California, including: the Colorado River Aqueduct, both the East and West branches of the California Aqueduct of the State Water Project (SWP), and the Los Angeles Aqueduct. The emergency storage allows MWD to deliver reserve supplies to the member agencies to supplement local production. This helps avoid severe water shortages during periods when the imported water aqueducts may be out of service.

Beginning January 2020, CWC Section 10632.5 mandates that urban water suppliers include in their UWMP a seismic risk assessment and mitigation plan to assess the vulnerability of each of the various facilities of a water system and mitigate those vulnerabilities. For IEUA, this requirement was addressed as part of developing its resilience strategy and is presented in detail in MWD's seismic resiliency reports in Appendix 9 to MWD's 2020 UWMP.

2.2 IEUA Water Supply Reliability

IEUA's imported water supply reliability is directly tied to MWD's supply reliability and if imported shortages occur, MWD uses the WSAP to allocate the available water. Fortunately, IEUA's exposure to potential MWD shortages is minimized in that imported water represents only 25 to 30% of the total regional supplies. Member agencies have rights to local surface and groundwater for the remaining 70 to 75% of the supply needed. Moreover, IEUA provides recycled water and is able to capture stormwater during rain events to replenish the Chino Basin to maximize water reuse and offset potable water demands. The 2020 DCP included a detailed analysis to evaluate potential impacts of book end or worst-case water supply shortages in the IEUA service area; the DCP Scenarios 2 and 3 considered the following:

1. **Imported water was reduced by 67.5% (Shortage Allocation Index 9 of MWD's WSAP)** In the 2020 DCP Scenario 2 analysis, which assumed local supplies were still available, the region had an overall surplus of water supply, while three agencies that depend heavily on imported water resulted in potential shortages. The 2020 DCP Scenario 3 assumed reductions in imported and local supplies as a result of a 5-year drought. DCP Scenario 3 predicted that while two agencies showed surpluses, overall, the region has a deficit of 13% of demand with current supplies. Under DCP Scenario 3, the loss of 67.5% of the imported water supply will result in the increased reliance on local surface and groundwater sources with associated water quality impacts. The ability to use some local wells may be affected by two water quality factors as detailed in item 2 below. It should be noted that MWD's IRP indicates only one scenario in which significant shortages would be anticipated to occur; the scenario assumed no future investments which is a conservative assumption. In fact, MWD continues to provide investments towards the development of local supply projects and is considering investments in Delta conveyance and a 150 million gallon per day (mgd) Regional Recycled Water facility in-region that may further improve MWD's overall water supply reliability and minimize the occurrence of requiring a MWD WSAP Shortage Allocation Index 9. Additionally, it should be noted that demands on MWD for water supplies has dropped in half from a high of approximately 2.4 million acre-feet per year to approximately 1.2 million acre-feet today. This remarkable reduction in demand for

MWD's water supplies is due to reductions in water use at the customer level along with the development of local supply projects throughout MWD's service territory.

- 2. Reductions in local supply, due to potential impairments to groundwater quality, pose the most significant water reliability risk to the IEUA service area.** Nearly all the retail agencies rely on local groundwater to meet their annual demands. DCP Scenario 3 results indicate that agencies with groundwater supplies that currently require blending lose higher quality imported blending water and agencies with impaired supplies that do not require blending would be required to blend as groundwater quality declines. Therefore, conditions related to groundwater quality and reduced water available for blending could reduce the availability and reliability of groundwater in the future. DCP Scenario 3 illustrates that reduced groundwater quality combined with a loss of imported water could cause significant shortages for multiple agencies within the service area.

It should be noted that the 2020 DCP is a forward-looking planning document that provides insight for potential future 2035 conditions for IEUA and its retail agencies. The Drought Risk Assessment for 2021-2025 presented in Section 1, is based on MWD's estimates of supply availability for the near future which does not anticipate that longer-term worst-case conditions as described in the 2020 DCP will occur.

Section 3: Annual Water Supply and Demand Assessment Procedures

This section describes annual supply and demand assessment procedures, known as the Annual Assessment, to be performed by IEUA and submitted to DWR each year starting on July 1, 2022. The information in this section is highly reliant on the analyses presented in the 2020 DCP and UWMPs. IEUA will coordinate with both MWD and its retail agencies to meet the annual water supply and demand requirements of Water Code Section 10632(a)(2).

3.1 Drought Monitoring

The framework for drought monitoring largely relies on the knowledge and expertise of IEUA's retail agencies in order to interpret real time local conditions and analyze future supplies. IEUA's role is to act as a facilitator and gather supply data from all retail agencies, consolidate all collected data, and calculate the supply-demand index. Additionally, IEUA tracks potential imported water shortages through MWD and the MWD Board's annual determination each April of the level of the regional shortage based on the WSAP criteria. It is important to note that supply types and portfolios within the IEUA service area are extremely diverse and availability of supply types are dependent on several different factors.

The four primary components of the drought monitoring framework are outlined in the IEUA 2020 DCP and are as follows:

- **Indicator Data Collection and Distribution.** Key imported water availability indicators will be compiled and provided to the retail agencies annually.
- **Member Agency Reporting.** Based on the provided indicator data and their own monitoring activities, participating retail agencies will provide their annual projections for supplies and demands within their service area once a year.
- **Regional Supply-Demand Index Calculation.** The agency projections will be combined to formulate a regional supply-demand ratio (or index). The Supply-Demand Index Calculation is further described in Section 3.2.
- **Shortage Classification.** The regional index will be used to classify the level of water shortage (if any).

The monitoring framework allows current and projected water supplies to be compared against current and projected demands. Should there be a downward shift in available water supplies or an increase in customer demand, IEUA and its retail agencies will determine the severity of the change, the categorized stage level, and the required response. Figure 3-1 gives a graphic representation of the monitoring framework.

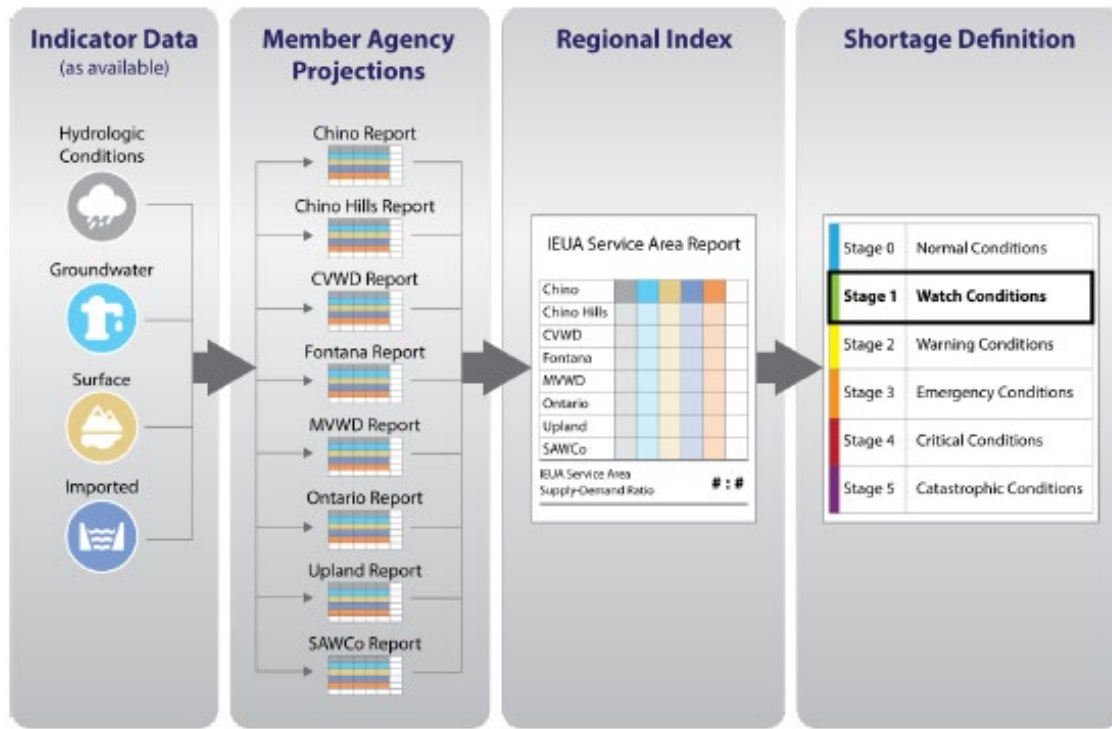


Figure 3-1: IEUA Regional Drought Monitoring Framework (2020 DCP)

3.1.1 Regional Collaborative Reporting Framework

IEUA has an established regular forum to provide and receive updates from the retail agencies on water supply conditions. Retail agencies submit annual data regarding water demands for the prior year between July and August of each year. IEUA hosts regular meetings with retail agency General Managers and IEUA also communicates with retail agency Water Managers in meetings that occur on an as-needed basis. Prior to 2020, the Water Managers typically met every 2 months. These meetings serve as a forum wherein the Water Managers review supply conditions, demand shifts, and regulatory changes that may impact supply. IEUA also prepares a Newsletter for retail agencies to communicate imported water and other regulatory conditions. If local circumstances or external drivers significantly shift, IEUA will request updated local supply data from respective retail agencies. As with the annual reporting, this information will be used to determine whether there is a regional water shortage due to these factors.

IEUA’s monitoring process specific to drought will be based on an annual determination of potential drought shortage conditions, triggering the formation of a regional Drought Response Task Force that will meet periodically, as conditions warrant, and will trigger a two-step decision-making process as follows:

1. Key water supply indicators for imported water, discussed in Section 3.2, will be compiled into a standardized report and distributed to the water managers from each retail agency. A meeting with Water Managers’ may be convened if needed. This will include projected deliveries of imported water from MWD as described in Section 3.2 in

addition to any potential forecasts for shortages. IEUA will also provide estimated demand projections to the participating retail agencies, as a reference or guide, based on a 5-year historical average.

2. Each retail agency will report their projected local supplies and demand for the coming year to IEUA. Table 3-1 below is a sample of the information obtained from each retail agency used to generate the supply-demand ratio.

Table 3-1: Sample Reporting Framework for IEUA Member Agencies (2020 DCP)

Agency	Local Groundwater	Surface Water	Imported Water	Annual Demand	Supply Shortage
Chino					
Chino Hills					
Fontana Water Company					
Ontario					
Upland					
Cucamonga Valley Water District					
Monte Vista Water District					
San Antonio Water Company					

This reporting process and structure was selected because it uses the annual reporting timeframe conducted by IEUA, the retail agencies, and MWD.

3.2 Imported Water WSAP Monitoring

IEUA began importing supplemental Colorado River water to the Chino Basin from MWD in 1951. In the late 1970's, MWD began delivering water from northern California via the State Water Project (SWP), offering IEUA an opportunity to connect to MWD's Rialto pipeline and switch to 100% SWP supplies after disconnecting from MWD's Upper Feeder pipeline as shown on Figure 3-2 that follows. The SWP became IEUA's exclusive source of imported water supplies in order to achieve groundwater quality requirements.

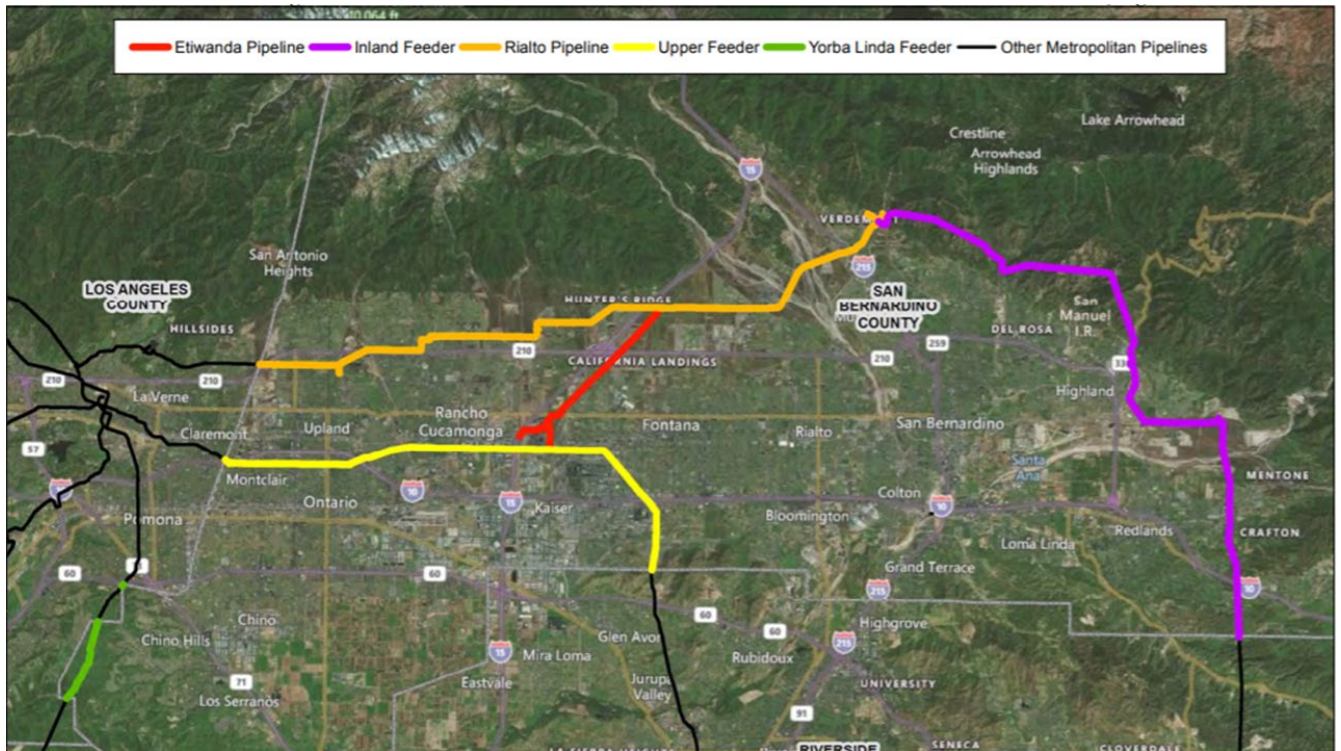


Figure 3-2: MWD Imported Water Pipeline Network

The SWP originates along the Feather River (a tributary to the Sacramento River) hundreds of miles north of IEUA. The SWP utilizes facilities to pump and convey water from the Sacramento-San Joaquin River Delta (Delta) to Southern California, as well as to the San Francisco Bay Area, the San Joaquin Valley, and the Central Coast. From 2009 to 2018, SWP imported water supplies delivered by MWD account for roughly 25-30% of the water supplies in the IEUA service area.

MWD actively monitors and manages the water supplies it imports to the region to assess availability and predict shortages. In response to critically dry conditions in the early 2000s and federal court rulings to protect the Delta Smelt in 2007 (which tightened regulations on Delta exports), as discussed in Section 2.1.2, MWD developed the WSAP to help manage uncertainty in the future water availability from their portfolio of sources and storage. Should a water shortage be declared by MWD’s Board, the WSAP establishes MWD member agency supply allocations in a fair and reasonable way based on pre-determined formulas and key implementation elements needed to administer an allocation.

The framework of the WSAP includes an allocation year that spans from July to June, with a declaration in April. The key dates for MWD’s WSAP monitoring and declaration process include the following:

January to March: Water Surplus and Drought Management reporting process provides updated information on storage reserve levels, projected supply, and demand conditions to the MWD Water Planning and Stewardship Committee meetings. Consideration of a potential allocation situation would be announced during this time.

April: Assuming supply conditions did not improve, MWD member agencies would report their projected local supplies for the coming allocation year (July to June) to update MWD’s projected total supplies. Staff analysis of MWD storage reserves and projected supply and demand conditions would provide an allocation recommendation to the MWD Board of Directors. The allocation would be effective starting July 1 and held through the following June 30.

A 10-level WSAP Shortage Allocation Index would determine the Wholesale Minimum Allocation and the Maximum Retail Impact Adjustment. A “Wholesale Minimum Allocation” is defined as the minimum amount of MWD-supplied wholesale water service provided to each member agency. The Maximum Retail Impact Adjustment ensures that agencies with a high level of dependence on MWD do not encounter unequal retail shortages when experiencing a reduction in wholesale supplies.

In addition to the Wholesale Minimum Allocation and Retail Impact Adjustment, a Conservation Demand Hardening Credit and Minimum Per-Capita Water Use Credit would be considered to determine each Member Agency’s WSAP Allocation. The allocation to an agency for its municipal and industrial retail demand is the sum of the above described four components, which are described in detail in the Appendix of the WSAP.

July to June: Member agencies would be requested by MWD to submit their local production on a monthly basis and certify the end of allocation year local supply use. Local production data must be reported to MWD by the end of the month following the month of use (i.e., use in July must be reported by the end of August). The production and supply use information is then combined with MWD sales information to track retail water use throughout MWD’s service area. Each month, MWD reports on member agency water sales compared to their allocation amounts.

June 30: Allocation year would be complete.

August: MWD calculates potable water use based on supply certifications and actual sales data for the previous allocation year (July to June). Allocation surcharges are assessed for usage above a given member agency’s final adjusted allocation.

It is important to note that while MWD’s analysis focuses on combined SWP and Colorado River supply sufficiency, it is capable of focusing singularly on SWP-only supply sufficiency for IEUA and any other SWP-exclusive member agencies, if needed.

3.3 Supply/Demand Ratio

As detailed in the 2020 DCP, the supply and demand ratios for each year will be calculated based on the projections provided by the water managers. The data will be compiled into a singular supply-demand ratio for the IEUA service area and reported to the Water Managers. The regional supply-demand ratio calculation and a comparison to the DCP Drought Stages, discussed in Section 4 will then assist in determining whether there is a regional water shortage requiring action.

Figure 3-3 provides an example compilation of member agency projections and calculation of the regional supply-demand ratio. There will be considerations for expected shortages for individual retail agencies that may not be reflected in the regional ratio.

Between reporting periods, the participating retail agencies will continue their individual monitoring activities. Each of the retail agencies have developed their own approach to monitoring their supplies and have established unique definitions and responses for localized shortage conditions. “Appendix B: Summary of Member Agency Water Shortage Stages” in the 2020 DCP provides an overview of each agencies’ shortage definitions and responses.

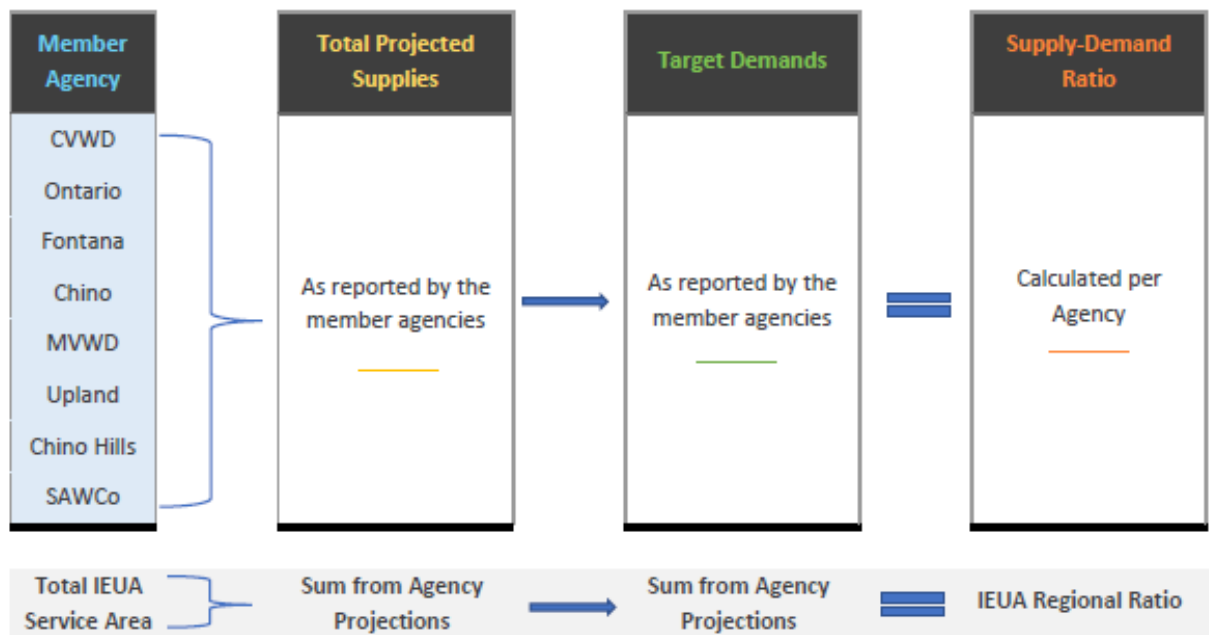


Figure 3-3: Annual Regional Supply and Demand Projections for IEUA Service Area (2020 DCP)

Section 4: Shortage Stages

This section describes the water shortage stages as defined by IEUA. The water shortage stages presented meet the requirements of Water Code Section 10632(a)(3).

4.1 Overview of Shortage Stages

The water shortage stages described in this section are in compliance with state legislation (SB 606 and AB 1668), which now requires drought plans to be standardized, as well as include six stages of drought severity. These stages were developed in consultation with each of the member agency’s own definitions for local drought or water shortage levels and can be viewed in “Appendix B: Summary of Member Agency Water Shortage Stages” in the IEUA 2020 DCP. Additionally, each member agency may have their own Water Shortage Contingency Plan for use at the retail level.

The Water Shortage Stages are defined based on the calculated supply-demand ratios for the IEUA service area and are shown into DWRs shortage levels.

Table 4-1. These stages are used to help the Drought Response Taskforce identify the most appropriate regional responses for the anticipated shortages. Table 4-1 also contains the cross reference from the DCP shortage stage to DWRs shortage levels.

Table 4-1: IEUA Regional Water Shortage Stages (IEUA, 2020) Cross Reference with DWR Shortage

Drought Stage	Stage Descriptions	2020 DCP	2020 WSCP PER DWR	
		Triggers	2020 WSCP Level	Shortage Level
Stage 0	Normal Conditions	No water shortages anticipated.	-	
Stage 1	Watch Conditions	IEUA regional ratio is predicting shortages between 1% and 5%.	1	≤10%
Stage 2	Warning Conditions	IEUA regional ratio is predicting shortages between 6% and 15%.	2	10 – 20%
Stage 3	Emergency Conditions	IEUA regional ratio is predicting shortages between 16% and 25%.	3	20 – 30%
Stage 4	Critical Conditions	IEUA regional ratio is predicting shortages between 26% and 50%.	4 5	30 – 40% 40 – 50%
Stage 5	Catastrophic Conditions	IEUA regional ratio is predicting shortages greater than 50%.	6	>50%

It is important to note that while the water shortage stage at the time of a drought is calculated and declared for the overall region, a local retail agency may have a water supply level that varies from the regional stage due to the uniqueness of their water supply mix. When this

occurs, the local agency may develop customer messaging that is specifically applicable to their retail service area.

4.2 Water Shortage Stage Declaration

In the event of an emergency, IEUA may declare a Water Shortage Emergency and assemble the Drought Response Taskforce who will help inform the decision with tasks that include reviewing regional shortage conditions, deciding regional actions, budget generation and an implementation timeline. Coordination efforts may include retail agencies, MWD, Board of Directors, and regional stakeholders.

Typically, IEUA implements various stages of conservation actions based on the degree of water shortage before a state emergency is declared. If an emergency declaration is made, IEUA will coordinate with both its retail agencies and MWD to comply with all governing regulations. An unexpected or sudden loss of water supplies may result in the expedited declaration of a water shortage emergency and associated activities.

Section 5: Shortage Response Actions (by Water Shortage Stage)

This section describes the water shortage stage response actions as defined by IEUA and are based on IEUA's definitions of the water shortage stages. The response actions presented in this section are heavily reliant on the 2020 DCP and its UWMPs. The response actions meet the requirements of Water Code Section 10632(a)(4).

5.1 Shortage Response Actions Overview

With growing populations and the inevitability of future drought cycles, IEUA, has invested in local supply and demand management programs with the aim of building regional, long-term resiliency to drought and climate change that will aid the region to be able to withstand future water shortages without extreme hardships.

By leveraging funding and programs from MWD and other regional stakeholders, IEUA and its retail agencies have partnered to help reduce per capita water use by re-shaping customers' attitudes about water use efficiency and their personal role in achieving water shortage resiliency. Through education, messaging, and investments of approximately \$1.6 million, annually in water use efficiency programs, IEUA has been assisting customers to make significant equipment and lifestyle changes at their homes and businesses. The more our region is able to be self-sufficient with its water supplies, the less impactful any imported water supply shortages will be.

In 2018, California chaptered into law legislation (AB 1668 and SB 606) requiring all retail water agencies to annually establish a Water Use Objective (WUO) that will serve as a standard for assuring community-wide water-use efficiency. Each of IEUA's retail water agencies is required to submit their WUO's to a State agency by November 2023. If actual water use in their service territory is lower than their WUO, then that agency's customers are considered to be using water efficiently. Some assumed values in the calculation of the WUO will reduce over time, such as the assumed per capita water used indoors in residential properties, which will start at 55 gallons per capita per day (gpcd) in 2023 and reduce to 50 gpcd after 2030. The penalty for non-compliance is up to \$10,000 per day per retail water agency.

Beyond regional efforts to establish efficient water-use practices and sustainable lifestyles, extraordinary conservation may be required during periods of droughts or during other water shortages, in order to reduce regional demands sufficiently to meet allocation goals. This will need to be driven by an escalation in marketing, increased programming and services, and enhanced incentives that increase as drought stages escalate. Also, MWD and potentially the retail agencies have the option to institute water pricing mechanisms to encourage reduced water use during shortage conditions.

Several response actions for achieving extraordinary conservation are available and can be deployed relatively quickly, including increased customer messaging content and frequency, expanded outreach channels, enhanced water-use efficiency incentives and programs, and as necessary, water usage restrictions and pricing mechanisms as detailed below. Future

responses to future water shortage considerations should be mindful, however, of the effects that “demand hardening” will have on the customers’ ability to reduce water use. Demand hardening recognizes that as per capita water uses reduce down towards health and safety standards, there will be fewer discretionary uses of water that can be curtailed.

During water shortage conditions, IEUA makes itself available to assist retail agencies in implementing certain actions to alert the region to the need for extraordinary conservation by the measures identified below, , most of which are existing programs.

- **Messaging:** Creative and attention-grabbing content are needed to secure customers’ attention and motivate them to take action. Public Service Announcements (PSAs) are an effective tool for messaging the civic responsibility for undertaking extraordinary conservation efforts during water shortage conditions.
- **Expanded Outreach:** Customer attitudes and expectations continue to evolve over time. In our customer-centric world, water agencies are competing for attention. Grabbing attention requires a modern approach to outreach, including social media and potentially influencer marketing. As the need for reduced demands continues and intensifies, cities and counties and other large water users such as CalTrans will be encouraged to reduce irrigation of public lands and other highly visible reductions in water use may be required to intensify the call for reductions in per capita water use.
- **Programs:** Water efficiency programs provide customers with the means and guidance to lower their properties’ water usage. Customer-friendly programs, higher incentives, direct installation options, and strong support services drive stronger response rates. The greater the services and incentives, the greater the customer response.
- **Restrictions:** Watering restrictions further reduce water-use while reinforcing the message of community importance of “doing your part”, are highly effective in securing immediate water savings, and are a powerful tool for agencies. However, they set an authoritarian tone, which may result in negative public perceptions if the rationale is not well defined.

The Drought Taskforce, described in Section 5.7.2, can be convened to focus and coordinate the activities related to shortage response actions between IEUA and the retail agencies.

5.2 Strategy Per Drought Stage

Different drought stages require varying strategies. In general, drought actions will expand as drought stages escalate. As increased drought stages are declared, agencies may increase customer support and provide a higher level of program incentives and services.

Once a drought enters a specific stage, the Taskforce will assemble to finalize the Response Plan for that stage, begin the implementation process for target-marketing and increased outreach. The DCP stages and actions are summarized below and are included in Table 5-1 by stage and DWR’s defined drought response actions.

- **At DCP Stage Zero**, a non-drought stage, programs and incentives will continue to be offered to customers at standard levels. During this time, the goal will be to encourage and incentivize customers to create drought sustainable properties in advance of an emergency. The focus will be on turf replacement programs and customer education offerings.
- **At DCP Stage 1 (1-5% decrease)**, customers and micro-target high potential customers will be profiled, utilizing messaging that will best resonate with those customers.
- The strategic focus for **DCP Stage 2 (6-15% decrease)** is to expand activity for irrigation equipment and direct installation programs, and to ramp up influencer marketing.
- Tactics for **DCP Stage 3 (16-25% decrease)** require incentive increases for landscape and irrigation measures, and an expansion in customer outreach.
- **DCP Stage 4 (26-50% decrease)** requires heightened messaging of urgency and put forth a community “call to action”. Additionally, there will be an increase in penalties, implementation of emergency alerts, and expanded news media coverage.
- During **DCP Stage 5 (water use for essential functions only)**, IEUA may consider **modifying or suspending landscape and irrigation programs to focus** on indoor plumbing, property leak detection programs and other associated efforts. All landscape and irrigation programs will be suspended, and IEUA will implement crisis messaging, announcing water for essential use only.

Table 5-1 Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? <i>Include volume units used.</i>	Additional Explanation or Reference <i>(optional)</i>	Penalty, Charge, or Other Enforcement?
1	Expand Public Information Campaign	Minimum 1-5% of water use	Begin outreach, appealing to civic duty to reduce water use, identify high water waste reduction potential customers. Develop messaging that will best resonate with those customers	No
1	Provide Rebates on Plumbing Fixtures and Devices		SoCal WaterSmart Residential and Commercial Rebates	No
1	Provide Rebates for Landscape Irrigation Efficiency		Residential Irrigation Tune-Up, Home Surveys, Landscape Workshops, and Design Services	No
1	Provide Rebates for Turf Replacement		Turf Replacement Program	No
2	Expand Public Information Campaign	Minimum 6-15% of water use	Ramp up outreach messaging to emphasize importance of taking action. Continue targeting high water waste potential customers	No
2	Provide Rebates on Plumbing Fixtures and Devices		Implement direct installation programs	No
2	Provide Rebates for Landscape Irrigation Efficiency		Expand Landscape Design Services; offer more frequent landscape workshops and home surveys	No
2	Provide Rebates for Landscape Irrigation Efficiency		Continue Turf Replacement Program and consider increased funding	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? <i>Include volume units used.</i>	Additional Explanation or Reference <i>(optional)</i>	Penalty, Charge, or Other Enforcement?
3	Expand Public Information Campaign	Minimum 16-25% of water use	Continue to expand outreach and marketing efforts to mid-tier water waste potential customers	No
3	Provide Rebates on Plumbing Fixtures and Devices		Continue base programs; Consider increase incentive amounts for certain programs; continue smart irrigation direct installation programs	No
3	Provide Rebates for Landscape Irrigation Efficiency		Continue Stage 2 Actions	No
3	Provide Rebates for Turf Replacement		Consider increase incentive amounts	No
4, 5	Expand Public Information Campaign	Minimum 24-50% of water use	Strengthen message of urgency and community call to action	No
4, 5	Provide Rebates on Plumbing Fixtures and Devices		Continue exploring incentive increase and smart irrigation direct installation programs	No
4, 5	Provide Rebates for Landscape Irrigation Efficiency		Continue Stage 2 Actions	No
4, 5	Provide Rebates for Turf Replacement		Consider increase incentive amounts	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap? <i>Include volume units used.</i>	Additional Explanation or Reference <i>(optional)</i>	Penalty, Charge, or Other Enforcement?
6	Expand Public Information Campaign	Minimum 50% of water use	Implement catastrophic messaging, explore essential use only	No
6	Provide Rebates on Plumbing Fixtures and Devices		Continue exploring incentive increase and smart irrigation direct installation programs.	No
6	Provide Rebates for Landscape Irrigation Efficiency		Consider modifying or suspending programs to support other efforts	No
6	Provide Rebates for Turf Replacement		Consider modifying or suspending programs to support other efforts	No

Note: Each IEUA retail agency has local authority to enforce local water waste ordinances; details of the restrictions by agency can be found in the 2020 DCP and each individual retail agency's 2020 WSCP. Additional details on drought response actions can be found in the IEUA's 2020 DCP and WSCP.

5.3 Supply Augmentation Actions

While IEUA and its retail agencies recognize the need for additional supply during drought years, as a wholesaler, IEUA is limited in its ability to implement water supply augmentation actions. The applicable DWR supply augmentation actions that may be available to IEUA during a water shortage condition are presented in Table 5-2.

Table 5-2: Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap? Include volume units used.	Additional Explanation or Reference (optional)
1 through 6	Other actions (describe)	Undetermined amount	IEUA is always exploring opportunities for supplemental recycled water connections and conjunctive use to increase supply and flexibility.
6	Other purchases	Up to 23,531AFY (MWD Contract Amount)	Difference between Resolution No. 2014-12-1 imported amount of 69,752 AFY and MWD tier 1 imported water annual maximum of 93,283 AFY

Note:

The supply augmentation actions overlap other long-term regional supply reliability activities identified in the IRP as described below; it should be noted that not all IRP activities address a specific water shortage condition in the region.

Additional stored water, in the form of new groundwater production facilities, Chino Desalters with new water transmission lines, pumping plants, and storage tanks significantly increase local supplies and reliability to meet shortages and emergency outages by individual agencies. Interconnections between utilities also allow for mutual supply arrangements and enhances local reliability.

Additionally, through the existing and ongoing regional plans, such as the IRP, there has been considerable effort and extensive stakeholder engagement aimed specifically at developing mitigation-type actions to improve regional water supply reliability.

The mitigation actions identified through the IRP fall into two core strategies.

1. **Invest in Cost-Effective Local Supplies:** As the availability of imported water potentially becomes less reliable in the future, it will be ever more important to continue to invest in cost-effective forms of local water supplies, including groundwater, surface water, and recycled water and conjunctive management of all supplies. It should be noted that MWD is considering investments in new supply projects, both in and out of region. As such, analysis should be undertaken to find the balance of supply-reliability being developed by MWD, IEUA and its retail agencies in any given moment. Building the right amount of local water supply capacity decreases reliance on imported supplies and improves resiliency for the regional water supply portfolio.

2. **Enhance Groundwater Availability:** Groundwater is the most heavily relied on local water supply type. The Chino Groundwater Basin provided approximately 40% of the regional water supply portfolio over the last decade. The vulnerability assessment for the DCP illustrated how compromised groundwater quality poses a significant threat to local water supply reliability and can be compounded as other supplies currently used for blending, such as imported water, become less reliable. Enhancing groundwater treatment and groundwater recharge opportunities will be crucial as groundwater quality issues mount within the basin and dependence on groundwater potentially increases as other sources become less reliable. Groundwater recharge with good quality water sources provides the benefits of both groundwater quality management and increased groundwater storage.

5.4 Prohibitions, Penalties, and Consumption Reduction Methods

This section describes several prohibitions, penalties, and consumption reduction methods including drought ordinances and restrictions.

5.4.1 Emergency Drought Ordinances within IEUA Service Area

IEUA does not have its own drought ordinances concerning drought measures. However, IEUA’s retail agencies have several ordinances and measures in place concerning water waste, conservation efforts, and more. Table 5-3 from the DCP lists several ordinances for IEUA’s retail agencies.

Table 5-3: Water Waste Ordinance by Agency (IEUA 2020)

Agency	Ordinance/Code Title
City of Chino	Municipal Code Water Conservation 13.-5.010 – 13.05.120
City of Chino Hills	Ordinance 300u
Cucamonga Valley Water District	Ordinance 2019-5-1
Fontana Water Company	San Gabriel Valley Water Company Rule No. 14 & Schedule 14.1
Monte Vista Water District	Ordinance 33
City of Ontario	Municipal Code Water Conservation Plan Title 6, Section 8A
City of Upland	Municipal Code 13.16.020 & 13.16.05.050

5.4.2 Voluntary and Mandatory Restrictions

Both voluntary and mandatory restrictions are coupled with public education campaigns to provide customers with information about the purpose for the restriction(s) and the call-to-action. Restrictions are typically highly publicized through local media, web pages, social media, mailings, and water bills.

Mandatory restrictions are a more effective tool for drought coping than voluntary measures; however, mandatory restrictions may create heightened negativity directed at the customer’s water provider.

Common restrictions include partial or total prohibitions against using hoses to wash paved areas, limits on car washing and filling or refilling swimming pools, and restrictions on watering times.

As drought stages are declared, each agency will implement voluntary and mandatory restrictions as dictated by their respective Water Waste Ordinance. It is important to note the following:

1. Each ordinance is unique to a specific water provider and the ordinances differ slightly from one another.
2. Ordinance stages are locally declared and therefore, may not align with other agencies or a regionally declared stage.

Although enforcement is difficult to maintain, each agency is responsible for locally enforcing each ordinance. In order to accomplish this, agencies must add field staffing, coordinate with administration of the water waste ordinance, and manage the increased level of customer phone calls.

Enforcement has been critical to the integrity of the ordinance in the past and remains critical for future water shortages as well. Without action and penalties, the ordinance will not be taken seriously by customers, which then nullifies the effectiveness of the initiative. Typically, violations are reported by community members or visually seen by agency staff. Enforcement staff will then send letters, visit customer properties, and educate customers on the importance of adherence for both the resident and the overall community.

5.5 Operational Changes

IEUA does not operate any imported water systems and therefore, does not require operational changes during a water shortage. Changes to supply augmentation are described in Section 5.3 and consumption reduction methods are described in Section 5.4.

5.6 Customer Compliance, Enforcement and Appeal, and Exemption Procedures for Triggered Response Actions

IEUA does not have direct retail customers. However, IEUA is part of the Drought Response Taskforce (described in Section 5.7.2), which supports retail agencies with various resources for coordination, outreach, enforcement and more. The Taskforce coordinates with retail agencies and staff to identify resource and funding needs. Further explanation of the current funds and the funding process is described in the Regional Water Use Efficiency Business Plan (IEUA 2019).

5.7 Description of Legal Authorities to Implement and Enforce Shortage Response Actions

This section describes the legal authorities that implement and enforce shortage response actions, including their roles and responsibilities. Additionally, mutual aid agreements are described.

5.7.1 Roles and Responsibilities

IEUA: IEUA serves as the administrative facilitator of all components of the DCP. IEUA is responsible for developing regional demand and supply projections, calculating supply/demand ratio, communicating outcomes, convening the Drought Response Taskforce, implementing response strategies and actions as determined by the Drought Response Taskforce, conducting vulnerability assessments, evaluating and implementing IEUA controlled mitigation actions, and updating the plan.

Retail Agencies: Retail agencies are responsible for providing demand and supply projections, implementing agency-selected local mitigation actions, participating on the Drought Taskforce, and implementing response actions including local water waste restrictions.

5.7.2 Drought Response Taskforce Process

Once the drought monitoring framework indicates that the region has reached a specific stage of drought conditions, several actions will occur.

First, the Drought Response Taskforce (Taskforce) will assemble. The Drought Response Taskforce is the organizational group empowered to:

1. Create the Drought Response Plan blueprint.
2. Assemble the Taskforce to finalize strategic response actions during drought condition stages.
3. Work with their respective organization to implement response actions, according to plan.

The Taskforce is comprised of representatives from each of the retail agencies, in addition to personnel from IEUA. The group works in a collaborative effort to gain consensus on appropriate regional response actions.

The Taskforce will make decisions about the level of programming and services, restrictions, and messaging to regional customers. Additionally, the group determines the level taken for each element of the plan.

It is important to note that during a regional drought, an individual retail agency may not be experiencing a drought condition due to their local supply mix. In this circumstance, the agency may elect the capacity in which to participate on the Taskforce. The agency may determine how

best to communicate with its customers when there are no water supply issues, locally while the region is undergoing a drought stage.

Moving forward, the Taskforce will work to balance the effectiveness of regional messaging with the differing needs of individual retail agencies. There are no pre-determined mandates regarding service offerings, restrictions, communications, or budgets. The Taskforce will collaborate on policies, while fully supporting flexibility for each agency.

The group will review the proposed actions set forth in the existing plan and make modifications, as necessary. The plan was intended to be flexible and changeable. Modifications to the plan might include a change in incentive levels or program delivery mechanisms. There may also be a new water-saving technology that may be available to customers. The Taskforce may be able to secure additional grant funds, as well. Once the action plan is finalized, the Taskforce will implement the programs, penalties, and communications plan, as agreed upon.

An overview of the DCP drought response process is provided on Figure 5-1.

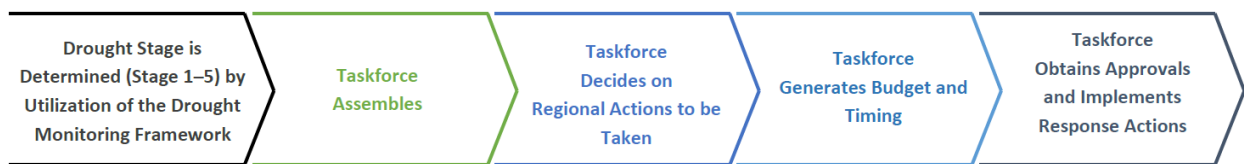


Figure 5-1 Drought DCP Response Process

5.7.3 Mutual Aid Agreements

IEUA currently has no mutual agreements except those concerning the sanitary sewer system. Additionally, retail agencies typically coordinate with other agencies to balance water uses.

5.8 Effectiveness of Shortage Response Actions (by Water Shortage Stage)

This section describes the annual review of the shortage response actions outlined in Section 5.1. Additional reviews for effectiveness are outlined in the WUE Business Plan (IEUA 2020), which is updated every 5 years.

The Drought Response Taskforce process described in Section 5.7.2 resulted in several programs that would address water shortages. The following process was used to determine the effectiveness of each program. It is important to note that the ranking process provides general consensus and structure for planning, but program ranking is fluid and, as circumstances evolve in the future, selected programs and priority levels may change.

1. Each of the selected programs addressing water shortages were ranked by agency representatives to determine its viability during each advancing drought stage. The selection process for these programs and services was conducted by having agency representatives individually rank viable programs as a high (3 points), medium (2 points), or low (1 point) at each respective drought stage level.

2. This ranking criterion was based on the level of feasibility, appropriateness, and overall impact provided by that program/service at each drought stage. Budgets and program scalability were additional considerations factored into the ranking process. The group also assessed the effect and motivation that escalating drought stages would have on customers and how that, in turn, might drive customers' response for each program/service.
3. The results were totaled and averaged for each program/service at each drought stage. Higher numbers reflected a greater expected effectiveness for that program or service. Lower numbers indicated reduced support for the program or service and less likelihood for inclusion in the list of program offerings.
4. Using the high, medium, or low point rubric program rankings were compiled and recorded.

In general, it was found that the higher the drought stage, the more program services were to be provided by agencies. It was also found that there is heightened customer response and program participation during higher drought stages. This is especially true when customers are provided with free installation and low-cost product or, as with turf incentives, the rebate level is enticingly high. Additionally, as stages escalate, agencies are prepared to ramp up activity for all programs, but will rely most heavily on Turf Replacement, FreeSprinklerNozzles.com, and direct installation of landscape measures. The number of home surveys, workshops, and design services may also increase. Home Leak Detection was ranked as the lowest priority program during Stage 0 and Stage 1, and only ramps up significantly in the later drought stages.

At each drought stage, it is anticipated that the highest-ranking programs will be those most actively promoted, and those offering attractive customer enticements to participate.

However, it is important to reinforce that the program and services rankings are not absolute and are a suggested template to be adjusted according to circumstances that exist at each actual drought stage. Actual incentives, services, and roll out schedules will be determined by the Taskforce when the drought stage is declared and the group is assembled.

Section 6: Communication Protocols

This section describes communication protocols as outlined in the 2020 DCP.

6.1 Messaging and Outreach

Communication and outreach play as crucial a role in the delivery of water savings as the programs themselves. A strong plan will ensure that IEUA reaches the target audience, boosts awareness, and ultimately, delivers water savings. For this reason, the Response Plan communication must:

- Be heard by the right customers, understood, and favorably received.
- Clearly inform the customer of the current stage, tell them what action is desired, and motivate them to respond to the request.

Ultimately, all forms of communications and outreach must work together throughout the region to raise response and increase water savings per household. The combination of regional drought messaging paired with the retail agencies' individual outreach efforts will create a stronger, more unified message.

6.2 Requirements for An Effective Message and Campaign

The key principles of a successful outreach and communication campaign are:

1. Know Your Customer.
2. Get the Message Right.
3. Craft an Outreach Plan that Drives Customer Response.

6.2.1 Know Your Customer

An organization must understand each customer's needs in order to provide the "I can't say no" offer. Companies experience much higher response rates when they understand and effectively respond to customers' needs.

Target audiences are single family households with high water-use and large landscape customers. Reaching these customers requires data analysis, creation of customer personas, and micro-targeting. There are numerous analytics programs available today that help agencies identify distinct customer groups and personas. Statistics show that micro-targeting greatly boosts customer response, which in turns leads to higher water savings as well.

6.2.2 Get the Messaging Right

Marketing campaigns are highly successful when they evoke emotion and resonate with a human need. An emotional message strategy uses feeling, which is a much more powerful motivator than logic, to sell. An outreach vehicle using this tactic will make the target audience feel an emotional connection to the agency, program, water efficiency measure, and/or call-to-action. IEUA will need to utilize the following messaging strategies to garner interest and participation from customers:

- **Emphasize the benefits:** What does this specific customer need? Present a solution to their problem.
- **Keep it simple:** A confused mind says “no.” People worry that deceit is hidden amongst complexity.
- **Make it Fun:** Draw customers in by using fun and catchy messaging, stories, eye-catching visuals, and humor.
- **Use Authority:** Influencing others is easier if customers view the person making the pitch as an authority figure. We all like to listen to and follow an expert. We trust that they know what they are doing.

6.2.3 Two Types of Messaging Required

There are reasons for creating and driving mass audiences through broad messaging as opposed to targeted action messaging directed to specific audiences. IEUA will need to effectively provide both types of communication during drought conditions.

1. **Broad Messaging:** Broad messaging (delivered via news stories, radio/TV ads, billboards, etc.) provides the widest reach and allows IEUA to communicate overarching messages including:
 - a. Water Scarcity Issue
 - b. Urgency to Act
 - c. Commitment to continue to provide safe, reliable water supply.
2. **Targeted Action Messaging:** Targeted action messaging is typically aimed at specific groups of customers (i.e., those most likely to respond to your request for program participation or water-use reduction). To promote action, IEUA and the retail agencies must create messaging content and outreach such as those described below.
 - a. Design messaging to motivate landscape changes for single family customers
 - b. Post success stories: community members, people of prominence, business leaders
 - c. Promote stories from micro-influencers: Q&A blogs with customers, homeowner success stories, “Did You Know?” educational snippets

- d. Consider the utilization of third-party influencers: these individuals are more trusted than a company itself
- e. Create a community call to action: “your community needs your help” messaging.

6.2.4 Craft an Outreach Plan that Drives Customer Response

Successful outreach campaigns utilize the following strategies:

- Profile your customers to understand customer’s persona
- Micro-target to prospect the right customers for each offer
- Incorporate your strong messaging and influencer authority figures in all offers
- Add personalization
- Demonstrate value and generous offer
- Include a call to action
- Make it easy for customers to say “YES”
- Follow up
- Track results
- As stages advance, increase frequency, urgency, and intensity.

IEUA and its retail agencies will need a creative and dynamic approach in order to increase customer response and water use reduction, especially during higher drought stages.

6.3 Successful Outreach Methods

There are major outreach mechanisms to be utilized for general categories of customers. Each outreach approach should be personalized to the group being targeted, as follows:

- Direct outreach to high users via personalized means (phone, letter, email, etc.)
- Regional outreach through broad media channels
- Earned media
- Social media
- Grassroots and community outreach.

6.4 Importance of Influencers and Relationships

Influencer marketing is another effective strategy to enhance response. Influencers are trusted individuals who have a large audience and can reach across media and social platforms. Because of their high level of “trust-ability”, they’re often able to persuade (or “influence”) readers and viewers to purchase products or endorse causes that they promote.

Influencer marketing is a highly effective way to reach interested customers and dramatically increase response. They act as a trusted and respected “friend”, as customers trust third party influencers more than a company itself. Those prominent in the Inland Empire include:

- Well known business owners/leaders
- Local sports or entertainment figures
- Elected officials
- Active Parent Teacher Association members
- High profile community organizers.

6.5 Drought Outreach Matrix

The urgency for communications increases as drought stages escalate. Because customers are essential to water-savings solutions, it is imperative that they understand each drought stage and what is required of them. Quality messaging will clearly communicate the current drought stage, define the condition, request a desired customer behavior, and direct them to tangible solutions. Table 6-1 shows the DCP drought outreach matrix for IEUA, which outlines the possible outreach methods for each water shortage stage.

Table 6-1: DCP Drought Outreach Matrix for IEUA

Stages	0	1	2	3	4	5
Messaging	Overall preparedness and drought resiliency. Drought will be regular occurrence.	What Watch Condition Means	What Warning Condition Means	What Emergency Condition Means	What Critical Condition Means	What Catastrophic Condition Means
Desired Behavior	Get customers to install drought resilient landscapes & smart irrigation prior to the next drought.	Minimum 1-5% decrease in water use.	Minimum 6-15% decrease in water use.	Minimum 16-25% decrease in water use.	Minimum 25-50% decrease in water use.	Water used for only essential functions.
Outreach Strategies	Evaluate your specific community and the customers in your service territory to determine a comprehensive plan using a combination of the following strategies and tactics. Each approach should be personalized to the group you are targeting. <ul style="list-style-type: none"> <input type="checkbox"/> Direct outreach to high users <input type="checkbox"/> Regional outreach through broad media channels <input type="checkbox"/> Social media outreach <input type="checkbox"/> Grassroots and community outreach 					

Section 7: Mechanism to Determine Reductions in Water Use and to Meet State Reporting Requirements

Water Code Section 10632(a)(9) is not applicable for IEUA, as it is a requirement for urban retail water suppliers. However, the IEUA WUE Business Plan addresses methodologies for and the effectiveness of attaining water use efficiency. The IEUA WUE Business Plan is a working document and, as such, must be modified and updated as changes occur, and program years roll out. IEUA regularly reviews the plan and makes adjustments accordingly.

Changes and/or reviews of the plan take place in line with the following conditions:

- When programs are added, subtracted, or modified.
- On a yearly basis in order to meet the annual reporting requirements.
- Every 5 years to meet the Urban Water Management Plan report cycle.
- As the State's Framework policies are finalized.

Section 8: Impacts to Revenue

This section addresses Water Code Section 10632(a)(8).

If a drought is declared, financial impacts to the local retail water agencies will vary from one agency to another. As a wholesale water agency, IEUA is simply a “pass-through” wholesaler, so loss of revenue has no significant impacts. One exception may include the loss of revenue due to conservation programs that receive a portion of funding through a surcharge on each acre-foot of imported water sold. Otherwise, IEUA’s revenue is no longer based on water sales. Revenue is currently based on the number of meters as well as meter size within its area.

Current rates are outlined in Resolution No. 2019-6-1.

Section 9: Actions to Prepare for Catastrophic Supply Interruption

This section largely relies on the analyses performed in previous UWMPs and meets Water Code Section 10632(a)(3).

9.1 Planning for a Catastrophe

Southern California's three imported water supplies (State Water Project, Colorado River Aqueduct, and Los Angeles Aqueduct) cross the San Andreas Fault. Many other fault lines bisect major water facilities throughout the region. Experts consider it likely that one or more of these supplies will be disrupted in the event of a major earthquake. Given the great distances that imported supplies travel to reach the Inland Empire, the region is vulnerable to imported water interruptions along hundreds of miles of aqueducts, pipelines and other facilities associated with delivering the supplies to the region.

MWD has comprehensive plans for stages of actions it would undertake to address a catastrophic interruption in water supplies through its WSDM and WSAP. MWD also developed an Emergency Storage Requirement to mitigate against potential interruption in water supplies resulting from catastrophic occurrences within the southern California region, including seismic events along the San Andreas Fault. For MWD, the required planning is captured in its Emergency Storage Objective, Seismic Resiliency Reports, and Emergency Response Plans. For greater detail on MWD's planned responses to catastrophic interruption, please refer to MWD's 2020 UWMP.

MWD estimates that restoring service on any of these facilities following a catastrophic outage could take up to 6 months. This, in turn, could reduce annual deliveries by roughly up to 50% for MWD-supplied water. The UWMP requires agencies to consider the effect of a 50% cutback in water supplies. This corresponds approximately to the degree of cutback contemplated by MWD's earthquake disruption scenario.

IEUA is unique among MWD member agencies in that it only has access to imported water off the eastern branch of the State Water Project and does not have access to most of MWD's in-region surface storage supplies. Therefore, a catastrophic interruption of SWP supplies would be particularly impactful on IEUA.

In September 2005, IEUA adopted federal emergency response procedures called NIMS (National Incident Management System) which can be implemented by IEUA personnel for a localized event such as an accident at one of IEUA's facilities or on a broader based regional event such as an earthquake or flood. This system provides a consistent nationwide template to enable federal, state, and local governments (and local private sector and non-governmental organizations) to work together effectively and efficiently to prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity, including acts of terrorism. Complementary to NIMS, IEUA has completed Mutual Aid Agreements between itself and its local retail agencies (see Appendix R of 2010 UWMP).

9.2 Supply Augmentation Actions

The methods described in Section 5.3 will apply during emergencies.

9.3 Emergency Curtailment of Imported Water

In June 2004, MWD conducted an unplanned shutdown of the Rialto Feeder pipeline. The pipeline was discovered to be in danger of collapse and repairs were needed immediately. Because the Rialto Feeder is the only source of significant imported water deliveries to the IEUA and the Three Valleys Municipal Water District (TVMWD) service areas, the loss of that supply during the summer when municipal and industrial water demand was high, could have had a devastating impact on local agencies. The Rialto Pipeline Shutdown occurred from Monday, June 7, 2004 through Saturday, June 12, 2004.

To prepare their customers for the shutdown, the local agencies coordinated among themselves, MWD, and the local television and newspaper media. Water agencies asked their largest customers to stop irrigating their landscapes and stop all non-essential water uses during the 5-day shutdown for repairs. Also, local agencies asked their residential customers to eliminate landscape irrigation and to reduce or eliminate their non-essential water use practices. Because each local agency has a different resource mix, each agency was affected somewhat differently by the shutdown. Some retail agencies rely on imported water to supply a large portion (as much as 50%) of their demand during that time of the year.

One retail agency determined that the best course of action was to declare a “state of water supply emergency” and issued an emergency shutdown notice to all their customers. Their customers responded well to the request by reducing overall water use by 60% during the repairs. This response allowed CVWD to successfully meet all essential municipal and industrial demands, as well as fire flow requirements. Other local agencies saw similar responses from their customers.

In the weeks following the shutdown, MWD, IEUA, and TVMWD issued a survey questionnaire to the affected water agencies asking for their assessment of the way the shutdown was handled.

The responses to the survey showed, that overall, the lead agencies response to the shutdown and coordination with local media were reasonably successful. There was some confusion by commercial and residential properties owners on how to operate their irrigation controllers. As a result, a few landscapes remained watered during the first days of the shutdown. There was also some confusion by the public as to why several large landscapes in certain cities were being watered. As it turned out, these sites were using recycled water to irrigate. Ultimately, the irrigation was turned off to avoid further confusion.

Each of the agencies learned valuable lessons during this water emergency. Clearly, when the public is informed about the issue, water supply officials can expect a generally positive response from the public. The coordination with local agencies, the distribution of information, and conservation suggestions to the residents are the keys to maintaining credibility and confidence with the public.

MWD has initiated a program to rehabilitate 100 miles of pre-stressed concrete cylinder pipe (PCCP) on five at-risk major feeders with ongoing monitoring, evaluation, and prioritization for immediate repair and rehabilitation over 20 years. MWD is closely coordinating with IEUA and its retail agencies to help mitigate immediate emergency concerns on the Rialto Pipeline by continuing regular inspection and monitoring for stray currents and/or installation of cathodic protection and performing individual segment repairs as needed. MWD has also developed an extensive rehabilitation effort expected to cost over \$600 million for the Rialto Pipeline alone that is in its early stages of planning and design.

Section 10: Reevaluation and Improvement Procedures

The WSCP is founded on several planning documents including the IEUA WUE Business Plan. The IEUA WUE Business Plan outlines methodologies and sets goals that measure the effectiveness of water use efficiency programming. The IEUA WUE Business Plan is a working document and, as such, must be modified and updated as changes occur and program years roll out. IEUA reviews the plan every 5 years in conjunction with the UWMP and adjusts accordingly. The WSCP will also be evaluated and updated on the same 5-year cycle.

IEUA is in the process of updating the 2015-2020 Water Use Efficiency Business Plan. The State is tentatively scheduled to finalize the new water use efficiency standard/objective and establish water use objectives for Retailers by 2023. IEUA's WUE Business Plan is being completed in two phases. Phase I will cover FY 2021-2023 and incorporate existing and newly proposed programs and measures. Phase II will cover FY 2023-2025, expand on Phase I existing and new programming, and develop a pathway to meet or exceed compliance with the new State regulations.

Section 11: Water Shortage Contingency Plan – Adoption Resolution

11.1 Overview

During the process of preparation of the UWMP, IEUA also reviewed related information from regional and local agencies and developed this WSCP, which was largely founded on the 2020 DCP. An extensive coordination effort occurred during the DCP preparation between September 2017 to September 2019 which included five workshops, as well as four Response Action Taskforce meetings. IEUA also encouraged public involvement in the UWMP and WSCP by holding a public hearing for residents to learn and ask questions about their water supply.

This section provides the information required in Water Code Section 10632(a)(c) related to adoption and implementation of the WSCP. Table 11-1 summarizes external coordination and outreach activities carried out by the IEUA and the corresponding dates.

Table 11-1: External Coordination and Outreach

External Coordination and Outreach	Date	Reference
Notification of Preparation; Encouraged public involvement	November 24 and 30, 2020	WSCP Appendix B
Notified city or county within supplier’s service area that water supplier is preparing an updated UWMP (at least 60 days prior to public hearing)	April 5, 2021	WSCP Appendix C
Newspaper notice of public hearing and intent to adopt UWMP and WSCP	May 17 and May 24, 2021	WSCP Appendix D
Adopted UWMP and WSCP by Resolution	June 16, 2021	WSCP Appendix E
Submitted UWMP and WSCP to DWR (no later than 30 days after adoption)	By July 1, 2021	-
Made UWMP and WSCP available for public review (no later than 30 days after filing with DWR)	By July 1, 2021	-
Submitted UWMP and WSCP to the California State Library and city or county within the supplier’s service area (no later than 30 days after adoption)	By July 13, 2021	-

The UWMP and WSCP was adopted by IEUA’s Board of Directors on June 16, 2021. A copy of the adopted resolution is provided in WSCP Appendix E.

IEUA also notified any city or county within its service area at least 60 days prior to the public hearing. As indicated in Table 11-2, IEUA sent a Letter of Notification to the County of San Bernardino and cities within its service area in November 2020 and again in April 2021 to state that it was in the process of preparation to meet the DWR requirements (WSCP Appendices A and B).

Table 11-2: Notification to Cities and Counties (DWR Table 10-1)

<input checked="" type="checkbox"/>	Supplier has notified more than 10 cities or counties in accordance with Water Code Sections 10621 (b) and 10642. Completion of the table below is not required. Provide a separate list of the cities and counties that were notified.	
Table 11-2 of the WSCP	Provide the page or location of this list in the UWMP.	
	Supplier has notified 10 or fewer cities or counties. Complete the table below.	
City Name	60 Day Notice	Notice of Public Hearing
<i>Add additional rows as needed</i>		
City of Chino	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
City of Chino Hills	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cucamonga Valley Water District	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fontana Water Company	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Monte Vista Water District	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
City of Ontario	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
San Antonio Water Company	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
City of Upland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
City of Rancho Cucamonga	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
City of Montclair	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
West Valley Water District	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
County Name	60-Day Notice	Notice of Public Hearing
<i>Add additional rows as needed</i>		
San Bernardino County	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Notes: In addition, the following agencies were also given a 60-Day Notice and Notice of Public Hearing: Chino Basin Water Master, Chino Basin Desalter Authority, Local Agency Formation Commission for San Bernardino County, Metropolitan Water District, Santa Ana Regional Water Quality Control Board, Santa Ana Watershed Project Authority, Three Valleys Municipal Water District, and the Water Facilities Authority. Notification letters were sent out in November 2020 and April 2021. Copies of these notification letters are included in WSCP Appendices A and B.

11.2 Public Participation

IEUA encouraged community and public interest involvement in the plan update through a public hearing and inspection of the draft document on June 16, 2021. Public hearing notifications were published in local newspapers. A copy of the published Notice of Public Hearing is included in WSCP Appendix D. The hearing provided an opportunity for all residents and employees in the service area to learn and ask questions about their water supply in addition to the IEUA's plans for providing a reliable, safe, high-quality water supply. Copies of the draft plan were made available for public inspection at the IEUA headquarters and website.

11.3 Agency Coordination

IEUA's water supply planning relates to the policies, rules, and regulations of its regional and local water providers. IEUA is dependent on imported water from MWD, its regional wholesaler. As such, IEUA involved the water providers in this 2020 UWMP at various levels of contribution as summarized in Table 11-3.

11.4 WSCP Submittal

IEUA's five-member Board of Directors reviewed and approved the Final 2020 WSCP on June 16, 2021 (Resolution No. 2021-06-10). See WSCP Appendix E for the resolution approving the Plan.

By July 1, 2021, the adopted 2020 WSCP was filed with DWR and posted to IEUA's website. By July 13, 2021, the adopted 2020 WSCP was filed with the California State Library, County of San Bernardino, and cities within its service area, if applicable.

Table 11-3: Coordination with Appropriate Agencies

Agency Name	Participated in Plan Development	Commented on Draft	Attended Public Meetings	Sent Notice of Plan in Preparation^(a)	Received Copy of Draft Plan^(b)	Sent Notice of Intent to Adopt^(a)	Received Copy of Adopted Plan^(b)
City of Chino	No	No	No	Yes	Yes	Yes	Yes
City of Chino Hills	No	No	No	Yes	Yes	Yes	Yes
Cucamonga Valley Water District	No	No	No	Yes	Yes	Yes	Yes
Fontana Water Company	No	No	No	Yes	Yes	Yes	Yes
Monte Vista Water District	No	No	No	Yes	Yes	Yes	Yes
City of Ontario	No	No	No	Yes	Yes	Yes	Yes
San Antonio Water Company	No	No	No	Yes	Yes	Yes	Yes
City of Upland	No	No	No	Yes	Yes	Yes	Yes
Chino Basin Desalter Authority	No	No	No	Yes	Yes	Yes	Yes
Chino Basin Water Master	No	No	No	Yes	Yes	Yes	Yes

Agency Name	Participated in Plan Development	Commented on Draft	Attended Public Meetings	Sent Notice of Plan in Preparation ^(a)	Received Copy of Draft Plan ^(b)	Sent Notice of Intent to Adopt ^(a)	Received Copy of Adopted Plan ^(b)
Chino Basin Water Conservation District	No	No	No	Yes	Yes	Yes	Yes
Formation Commission for San Bernardino County	No	No	No	Yes	Yes	Yes	Yes
Metropolitan Water District	No	No	No	Yes	Yes	Yes	Yes
City of Montclair	No	No	No	Yes	Yes	Yes	Yes
San Bernardino County Flood Control District	No	No	No	Yes	Yes	Yes	Yes
San Bernardino County Planning Department	No	No	No	Yes	Yes	Yes	Yes
Santa Ana Watershed Project Authority	No	No	No	Yes	Yes	Yes	Yes
Santa Ana Regional Water Quality Control Board	No	No	No	Yes	Yes	Yes	Yes
Water Facilities Authority	No	No	No	Yes	Yes	Yes	Yes

Notes:

(a) IEUA sent notice of plan in preparation in November of 2020 and notice of intent to adopt in April 2021. Both notices are included in WSCP Appendices A and B.

(b) IEUA posted the draft 2020 WSCP to its website on 11 May 2021 and the adopted final 2020 WSCP to its website prior to July 1, 2021.

(c) While stakeholders did not participate directly in the development of the WSCP, stakeholders participated in the development of the foundational 2020 DCP, provided supply and demand data, and/or provided input to the Draft 2020 Water Use Efficiency Business Plan.

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WSCP Appendix A

Regional Drought Contingency Plan



Inland Empire Utilities Agency Regional Drought Contingency Plan

April 2020

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RECLAMATION

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Appendix B. Summary of Member Agency Water Shortage Stages

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Appendix D. 2015 Integrated Water Resource Plan: Mitigation Actions

Appendix E. Response Action Program Cut Sheets

IEUA Regional Drought Contingency Plan

Acronyms and Abbreviations

AF	acre feet
AFY	acre feet per year
CBWM	Chino Basin Watermaster
CCAP	Climate Change Action Plan
CCCA	California’s Climate Change Assessment
CCWRF	Carbon Canyon Water Recycling Facility
CDA	Chino Basin Desalter Authority
CVWD	Cucamonga Valley Water District
Delta	Sacramento-San Joaquin River Delta
DCP	Regional Drought Contingency Plan
FWC	Fontana Water Company
IEUA	Inland Empire Utilities Agency
IRP	IEUA Integrated Water Resources Plan
Model	Chino Basin Regional Water Supply Infrastructure Model
MVWD	Monte Vista Water District
MWD	Metropolitan Water District of Southern California
OBMP	Optimum Basin Management Program
OSY	Operating Safe Yield
RCAs	Regional Contracting Agencies
RCP	Representative Concentration Pathways
RMPU	Recharge Master Plan Update
RWPS	Recycled Water Program Strategy
RWQCB	Regional Water Quality Control Board
SAR	Santa Ana River
SAWCo	San Antonio Water Company
SCAB	South Coast Air Basin
SRI	Sacramento River Index
SWP	State Water Project
TDS	total dissolved solids

IEUA Regional Drought Contingency Plan

USBR U.S. Bureau of Reclamation

UWMP Urban Water Management Plan

VOCs volatile organic chemicals

WFA Water Facilities Authority

WFMP Wastewater Facilities Master Plan

WSAP Water Supply Allocation Plan



IEUA is a wholesale distributor of imported water and a regional wastewater treatment agency, serving 875,000 residents over 242 square miles.

As a public agency, IEUA purchases imported water from the MWD Water District of Southern California (MWD) and is situated on the largest groundwater storage basin in Southern California.

IEUA wholesales water purchased from Metropolitan Water District of Southern California (MWD) to cities, municipal water districts, investor-owned utilities and special districts. IEUA's retail agencies include: the cities of Chino, Chino Hills, Ontario, and Upland, Cucamonga Valley Water District in the city of Rancho Cucamonga, the Fontana Water Company in the city of Fontana, Monte Vista Water District in the city of Montclair, and San Antonio Water Company in the city of Upland.

WHAT DEFINES A DROUGHT?

A *drought* is a natural prolonged period of abnormally low rainfall, leading to a shortage of water. Drought is a weather-related recurring feature in Southern California and the Inland Empire region.

While drought cannot be prevented by local water management, the impacts can be mitigated by preparing the region for the eventuality of a future drought cycle.

WHAT DEFINES A WATER SHORTAGE?

A *water shortage* is the lack of sufficient available water resources to meet the demands of water usage within a region, either for a short-term or long-term duration. The shortage can be caused by a variety of reasons including groundwater contamination or other water quality constraints.

While noting the distinction between drought and water shortage, both of these conditions are impactful. The Inland Empire may find that there is a situation wherein there isn't a drought, but instead, a groundwater quality issue, causing a shortage that impacts the entire area.

IEUA and its member agencies are acutely cognizant that preparedness for either occurrence is critical to the region.



1 Introduction

A LOOK BACK

IEUA created the 2009 Drought Plan at the time when the region was in the midst of a prolonged three-year drought. The main objective of the plan was to implement Metropolitan Water District's Water Supply Allocation Plan. This well-reasoned plan provided a fair and equitable process for allocating potential future limited water supplies.

Two years later, IEUA and its member agencies faced one of the most intense droughts in California history (2011 – 2017); with the period of late 2011 through 2014 being the driest in California's recorded history.

GAINING INSIGHT

With tremendous collective efforts on the part of IEUA and retail member agencies, the region endured the demanding years of these drought cycles. Despite the many dead lawns and unwashed cars, thanks to regional and local response actions, adequate supply was never a question.

The numerous challenges that arose during this time period yielded much gained insight for water resource managers throughout the State.

It was clear that the great majority of customer sites were not drought resilient going in, or coming out, of the drought. Water savings came about predominantly through restrictions; not customer drought preparedness.

Breaking from this trend, customers in the IEUA service area did respond to the turf removal program; removing over 7 million square feet of turf AND customers rallied and reduced water usage by over 30%. While this occurred rather late in the drought cycle, the focus on long term drought preparedness was a welcomed sight.

The 2011 – 2017 drought illustrated the growing evidence that climate change is causing longer and more frequent droughts. The 2009 Drought Plan, while appropriate for its time, needed to be expanded.

USBR GRANT FUNDING

Coinciding with the need for a more robust plan, the United States Bureau of Reclamation (USBR) provided a funding opportunity for development of Drought Contingency Plans (DCP), with the aim of building long-term resiliency to drought and climate change.

In 2016, IEUA submitted a proposal and received grant award for development of a DCP. The objectives of the planning process, as put forth by USBR, were to help resource planners to 1) recognize drought in

its early stages; 2) identify the effects of drought or water shortages; and 3) provide water supply protection into the future.

As required under this grant, IEUA has documented the input and participation of our multiple stakeholders, factored climate change impacts to drought conditions, and identified potential drought mitigation and response actions, to enhance the IEUA region's resilience to drought, as exacerbated by climate change.

The DCP, as a federally sanctioned plan, not only provides the IEUA region with an increased level of proactivity and preparedness, it also better positions IEUA and its member agencies, should there be a need for federal emergency relief funds.

GOALS OF THE DROUGHT CONTINGENCY PLAN

The DCP is a comprehensive plan, designed to:

- ✓ **Define regional shortage conditions** to tailored stages, responses, and mitigation actions for the IEUA service area needs and resources.
- ✓ **Build resiliency** by identifying and facilitating investment in local projects that strengthen and further diversify water portfolios within the service area (i.e. conservation, recycled water, interconnections, and groundwater recharge).
- ✓ **Facilitate consistent communication** for the service area to ensure consistency and effectiveness during times requiring reduced water usage.
- ✓ Maintain a commitment to **sustainability and environmental stewardship** by meeting the needs of the present without compromising the ability of future generations to meet their own needs.
- ✓ **Maintain consistency** with Metropolitan Water District's Water Shortage Allocation Plan and Dry Year Yield policies, as well as other IEUA and member agency water resource planning documents.
- ✓ Ensure **equity and fairness** throughout the service area.

PLAN COMPONENTS

There are five distinct components to IEUA's plan, as required by the USBR grant:

1. The Drought Monitoring Framework
2. The Vulnerability Assessment

3. Mitigation Actions
4. Response Actions (Drought Communications & Outreach Plan)
5. The Operational & Administrative Framework

The **Drought Monitoring Framework** provides the tools and data metrics necessary to determine the existence and severity of a drought or water shortage.

The **Vulnerability Assessment** identifies and quantifies the key factors that can negatively affect water supply reliability.

The **Mitigation Actions** are prioritized projects and strategies that can be implemented prior to a drought situation in order to lessen the risks and impacts of water shortages.

The **Response Actions** provide a blueprint for deployment of strategic response actions for each stage of water shortage or drought condition.

The **Operational and Administrative Framework** describes the roles, responsibilities and procedures to implement each element of the Plan.

PLAN DEVELOPMENT PROCESS

The development of the drought plan was intentionally crafted to be a highly collaborative and inclusive process.

IEUA launched the project by assembling a taskforce, inclusive of each retail agency's management, planning and conservation staff as well as other regional stakeholders.

GEI Consultants, one of nations leading engineering firms with a known capability for drought planning, was awarded the contract to develop the plan.

Periodic taskforce meetings were held to present the outcomes of each planning component. Taskforce members were solicited for feedback, after which final technical memos were produced for:

- 1) Drought Monitoring
- 2) Vulnerability Assessment
- 3) Mitigation Actions

Additionally, consultant Maureen Erbezniak, a conservation program design and implementation expert, was hired to develop the response actions also known as the Communications & Outreach Plan. Four additional stakeholder workshops were convened with IEUA and retail member agency conservation staff. Over the course of the four workshops, the group ranked and selected programs best suited for drought response, established a strategy for restrictions & enforcement, identified communication

tactics, and aligned these response actions with drought stages. The Communications & Outreach Plan was then integrated with the technical memos produced by the taskforce to create the final Drought Contingency Plan.

It is important to note that outcomes of the planning process are not a “cast in stone” series of actions that become mandated procedures, requiring stakeholder adherence. Instead the plan results act as a resource and general guide for IEUA and the member agencies. It is understood that each retail agency has its own distinct supply portfolio, operating principals, and customer characteristics. As such, there may be instances when a retail agency is not experiencing the same drought or water shortage impacts and will choose to take a modified course of action.

When the time comes and a regional drought is declared, a Drought Response Taskforce will be assembled with representatives from each agency. This group will review the recommended response actions for that particular drought stage, modify according to the “real life” conditions, set a budget, and finalize the drought response course of action.

ADDITIONAL BENEFITS OF THE PLAN

The USBR grant has allowed IEUA and the member agencies to create a plan that will deliver an increased level of proactivity and preparedness in advance of future water shortages. It integrates multiple local drought planning initiatives, tools and resources under one umbrella. At the same time, it increases the speed that drought response actions can be rolled out by providing a more detailed guide.

The plan provides a medium to document and attest to the completeness of drought planning activities. In addition, the plan meets federal and states “checklists” for drought and water shortage contingency planning. The DCP not only meets the requirements for USBR grants, but also directly aligns with the State of California’s requirements for a Water Shortage Contingency Plan (WSCP).

In other words, the retail agencies are each required to create a WSCP as part of their Urban Water Management Plans. Should the agencies choose to create, instead, a Regional WSCP, the Drought Contingency Plan provides nearly all of the component requirements of the Regional WSCP.

Table 1 below lists and compares the contents of the DCP with the requirements of the WSCP:

Table 1 . DCP Components Compared to Water Shortage Contingency Plan Requirements

Contents	DCP	WSCP
Analysis of water supply reliability	✓	✓
Written decision making process to determine water supply reliability	✓	✓
Key data inputs and assessment methodology used to evaluate the water supply reliability	✓	✓
Unconstrained demand, considering weather, growth, and other influencing factors	✓	✓
Available supply, considering hydrological and regulatory conditions in the current year and one dry year	✓	✓
Existing infrastructure capabilities and plausible constraints	✓	✓
Evaluation criteria water supply and demand assessment	✓	✓
Description and quantification of each source of water supply	✓	✓
Six standard water shortage levels corresponding to progressive ranges of up to 10, 20, 30, 40, and 50 percent shortages and greater than 50 percent shortage	✓	✓
Water shortage response actions that align with the defined shortage level	✓	✓
Mandatory prohibitions against specific water use practices	✓	✓
Communication protocols and procedures	✓	✓
Description of the financial consequences of, and responses for, drought conditions	--	✓
Mitigation actions needed to address revenue reductions and expense increases	--	✓
Monitoring and reporting requirements and procedures	✓	✓
Monitoring and evaluating the functionality of the water shortage contingency plan to ensure mitigation strategies are implemented as needed	✓	✓

2 Background

2.1 IEUA SERVICE AREA

Formed in 1950, Inland Empire Utilities Agency was originally created with a mission to supply supplemental imported water purchased from the Metropolitan Water District of Southern California (MWD) to municipalities in the Chino Groundwater Basin.

Since then, IEUA has expanded its mission and, today is focused on providing the following key areas of service:

- Securing and supplying imported water.
- Collecting and treating wastewater.
- Producing high-quality renewable products such as recycled water, compost, and energy.
- Promoting sustainable use of groundwater and development of local water supplies.

The area is relatively flat alluvial valley from east to west and slopes from north to south at a one to two percent grade. Valley elevation ranges from about 2,000 feet above sea level in the foothills below the San Gabriel Mountains to about 500 feet near Prado Dam.

The IEUA service area almost entirely overlies the Chino Groundwater Basin and covers approximately 242 square miles in western San Bernardino County (see Figure 1).

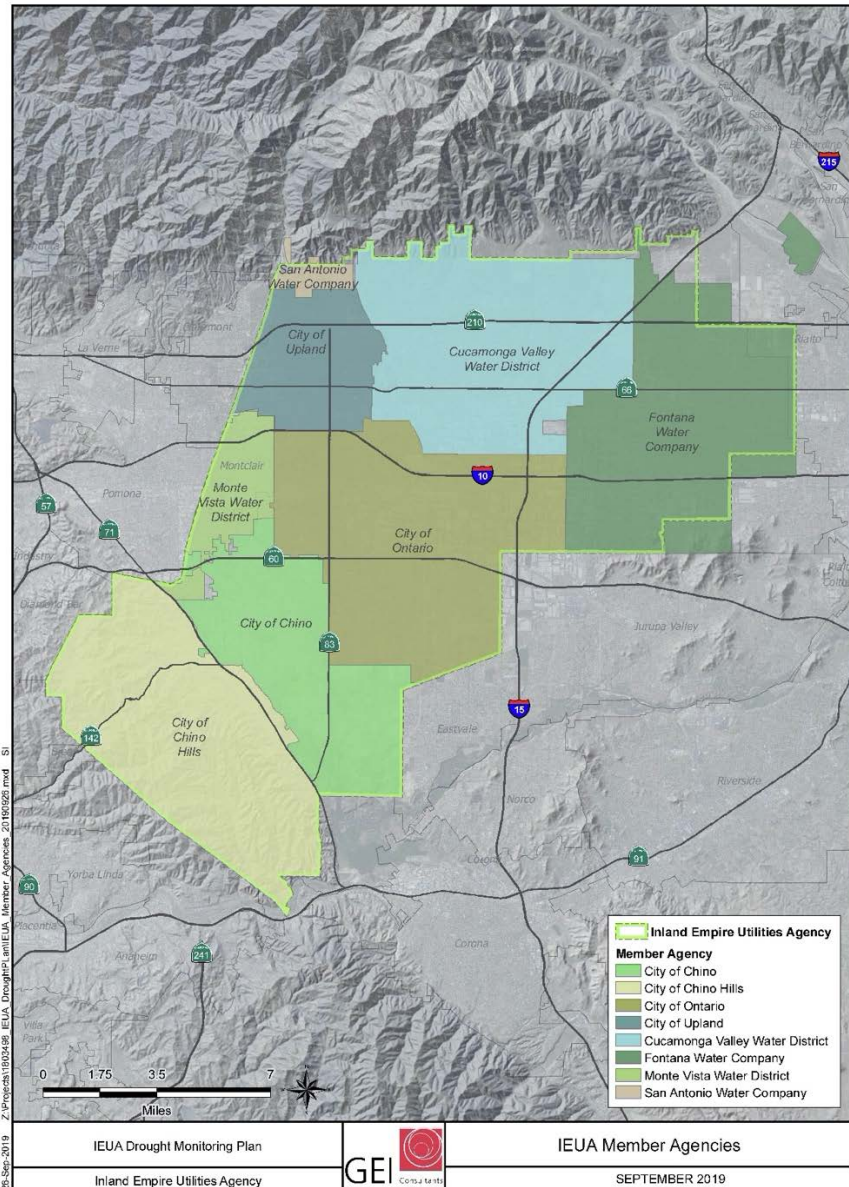


Figure 1. IEUA Service Boundary Map

2.2 CLIMATE

IEUA is located within the South Coast Air Basin (SCAB) that encompasses all of Orange County and the urban areas of Los Angeles, San Bernardino, and Riverside counties. The SCAB climate is characterized as “Mediterranean” with a semi-arid environment and mild winters, warm summers, and moderate rainfall. A summary of the annual precipitation is provided in Figure 2.

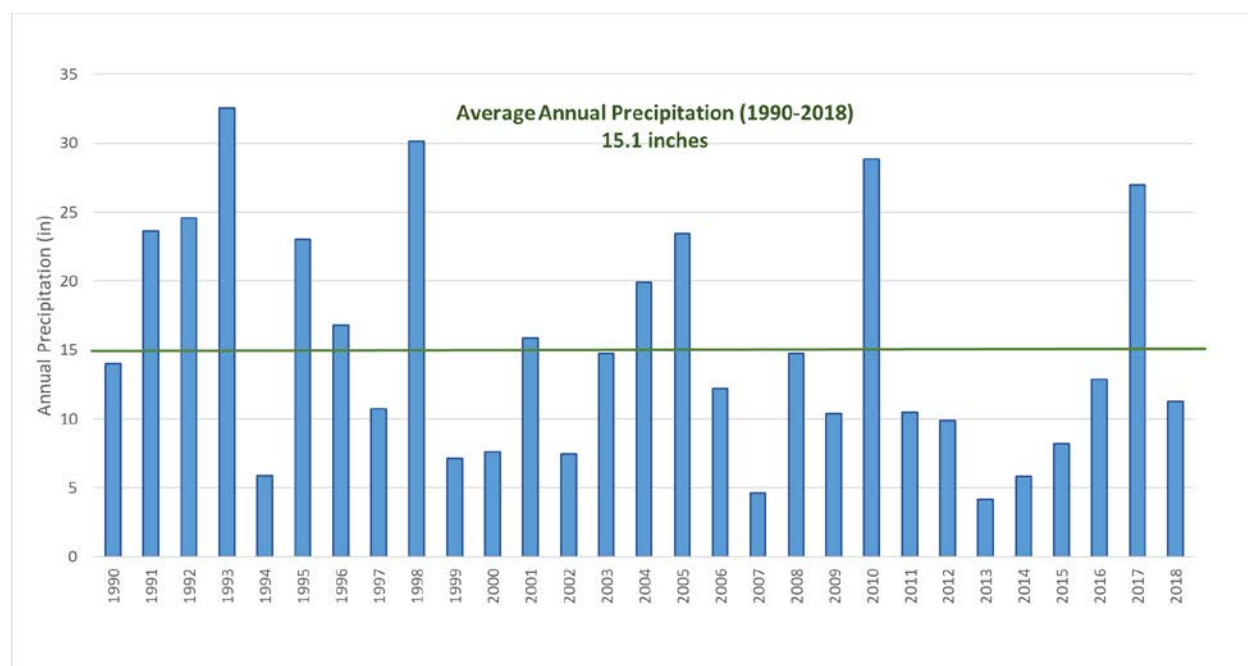


Figure 2. Historical Annual Regional Rainfall (Pomona CIMIS Station #78)

2.3 REGIONAL WATER DEMAND FORECASTS

Within the IEUA service area, water demand since 1995 has increased by approximately 20 percent, despite a regional growth of 30 percent. This is indicative of new water use behaviors, including increasing efficiency in outdoor irrigation and indoor fixtures. This improved efficiency prolongs the availability of current regional water supplies into the future.

More recently, census data for 2014 to 2017 shows that annual population growth rates have been slightly less than one percent per year. Table 2 provides the regional municipal and industrial (M&I) water demand forecasts for 2020 and 2040 as reported in the IEUA 2015 Integrated Water Resources Plan (IRP). The IRP demand forecasts were developed based on the member agencies’ Urban Water Management Plans (UWMPs). Three ranges of growth were reported based on varying assumptions related to future developments, housing density, and water practices.

Table 2. M&I Regional Demand Forecast (from 2015 IRP)

Total Regional Demand Forecast (AC-FT)	2020	2040
High Demand Forecast ¹	230,000	267,000
Medium Demand Forecast ²	220,000	238,000
Low Demand Forecast ³	212,000	217,400

1. Traditional development and current usage patterns (55 GPCD indoor water use).

2. Higher density development based on the Southern California Association of Governments (SCAG) Regional Transportation Plan (RTP) average housing density. Existing outdoor use is limited to 70% of reference evapotranspiration (ETo). Future outdoor use is limited to 60% ETo, and indoor water use is reduced from 55 GPCD in 2015 to 35 GPCD by 2040 for new development.
3. High density development based on the SCAG RTP high housing density. Existing outdoor use is limited to 70% of reference ETo and future outdoor use is limited to 60% ETo. Indoor water use is reduced from 55 GPCD in 2015 to 35 GPCD by 2040 for new development.

2.4 PLANNING STEPS

The Drought Contingency Plan was developed following the USBR “Guidance Regarding the Drought Contingency Planning Process” as a framework. Below are the steps undertaken to develop the plan, resources utilized, and the associated deliverables.

Table 3. Planning Steps

Approach/Steps	Resources Utilized	Deliverable
Step 1		
Reviewed regional and local master planning documents and determined goals and factors impacting the DCP.	<ul style="list-style-type: none"> ▪ 2009 IEUA Drought Response Plan ▪ 2015 IEUA Integrated Water Resources Plan ▪ 2015 IEUA Water Use Efficiency Business Plan update ▪ 2015 Urban Water Management Plans – local and regional ▪ Recharge Master Plan Update ▪ MWD Water Surplus & Drought Management Plan ▪ MWD Water Savings Allocation Plan ▪ Existing IRP modeling data 	Drought Goals documented
Step 2		
Created a framework for predicting and confirming future droughts by establishing data metrics used to indicate drought conditions in the region.	<ul style="list-style-type: none"> ▪ Input and collaboration from the DCP Taskforce meetings 	Drought Monitoring Technical Memo
Step 3		
Evaluated the risks and impact of current and future drought in the IEUA service area. Assessed the region’s vulnerabilities in terms of water supply reliability for each water supply type and effects by climate change, growth and other reliability factors.	<ul style="list-style-type: none"> ▪ 2015 IEUA Integrated Water Resources Plan ▪ Chino Basin Regional Water Supply Infrastructure Model results 	Vulnerability Assessment Technical Memo

Approach/Steps	Resources Utilized	Deliverable
Step 4		
Developed mitigation actions	<ul style="list-style-type: none"> ▪ Chino Basin Water Master’s Optimum Basin Management Program (2000) ▪ Chino Basin Organics Management Strategy (2001) ▪ Recycled Water System Feasibility Study (2002) ▪ Wastewater Facilities Master Plan (2002) ▪ 2015 IEUA Integrate Resource Plan 	Mitigation Actions Technical Memo
Step 5		
Developed strategies and response actions for each stage of drought condition.	<ul style="list-style-type: none"> ▪ Consensus outputs from <i>Response Actions Taskforce</i> meetings ▪ 2015 IEUA WUE Business Plan ▪ 2015 – 2018 WUE Program Activity and Final Reports ▪ 2011 – 2017 Customer Water Use 	Drought Response Action Plan (Communications & Outreach Plan)
Step 6		
Developed and documented the roles, responsibilities and procedures for ongoing monitoring, vulnerability assessment, mitigation and response actions.	<ul style="list-style-type: none"> ▪ Feedback and outcomes from taskforce meetings 	Operational & Administrative Framework
Step 7		
Produced comprehensive Drought Contingency Plan.	<ul style="list-style-type: none"> ▪ Drought Monitoring Technical Memo ▪ Vulnerability Assessment Technical Memo ▪ Mitigation Actions Technical Memo ▪ Drought Response Action Plan (Communications & Outreach Plan) 	Drought Contingency Plan

The DCP was developed in coordination with IEUA’s eight retail member agencies. IEUA invited representatives from each member agency’s management, planning and conservation groups as well as other stakeholders including representatives from Chino Basin Watermaster, Water Facilities Authority and the Chino Basin Water Conservation District.

There were five workshops held over a two-year period, starting in September 2017 and concluding in September 2019. The Drought Contingency Taskforce members were given the opportunity to review and comment on technical memorandums for each plan component and the draft DCP, as well as to guide the development of the plan.

Below is the list of DCP Taskforce participants and their respective organizations:

IEUA

- | | |
|--------------------------|----------------------------|
| <i>Joshua Aguilar</i> | <i>Elizabeth Hurst</i> |
| <i>Andrea Carruthers</i> | <i>Lisa Morgan-Perales</i> |
| <i>Pietro Cambiaso</i> | <i>Kenneth Tam</i> |
| <i>Shivaji Deshmukh</i> | |
| <i>Sylvie Lee</i> | |

Retail Member Agencies

- | | |
|--|--|
| <i>May Atencio</i>
CITY OF FONTANA | <i>Courtney Jones</i>
CITY OF ONTARIO |
| <i>Joslyn Blakely</i>
CITY OF CHINO | <i>Mark Kinsey</i>
MONTE VISTA WATER DISTRICT |
| <i>Amy Bonczewski</i>
ONTARIO MUNICIPAL UTILITIES COMPANY | <i>Praseetha Krishnan</i>
CUCAMONGA VALLEY WATER DISTRICT |
| <i>John Bosler</i>
CUCAMONGA VALLEY WATER DISTRICT | <i>Teri Layton</i>
SAN ANTONIO WATER COMPANY |
| <i>Scott Burton</i>
ONTARIO MUNICIPAL UTILITIES COMPANY | <i>Brian Lee</i>
SAN ANTONIO WATER COMPANY |
| <i>Noel Castillo</i>
CITY OF MONTCLAIR | <i>Michelle Licea</i>
MONTE VISTA WATER DISTRICT |
| <i>Amanda Coker</i>
CITY OF CHINO | <i>Gisela Lopez</i>
MONTE VISTA WATER DISTRICT |
| <i>David Crosley</i>
CITY OF CHINO | <i>Jake Loukeh</i>
CITY OF CHINO HILLS |
| <i>Ron Craig</i>
CITY OF CHINO HILLS/RBF | <i>Michelle Madriz</i>
CITY OF UPLAND |
| <i>Gabriela De La Cruz</i>
MONTE VISTA WATER DISTRICT | <i>Dennis Mejia</i>
ONTARIO MUNICIPAL UTILITIES COMPANY |
| <i>Nicole deMoet</i>
CITY OF UPLAND | <i>Erin Morales</i>
CUCAMONGA VALLEY WATER DISTRICT |
| <i>Chris Diggs</i>
CITY OF POMONA | <i>Harrison Nguyen</i>
CITY OF UPLAND |
| <i>Kelley Donaldson</i>
MONTE VISTA WATER DISTRICT | <i>Jerry Perez</i>
CITY OF FONTANA |
| <i>Eduardo Espinosa</i>
CUCAMONGA VALLEY WATER DISTRICT | <i>Darron Poulsen</i>
CITY OF POMONA |

Retail Member Agencies (con't)

<i>Cris Fealy</i>	<i>John Robles</i>
FONTANA WATER COMPANY	CITY OF UPLAND
<i>Raul Garibay</i>	<i>Justin Scott-Coe</i>
CITY OF POMONA	MONTE VISTA WATER DISTRICT
<i>Katie Gienger</i>	<i>Patrick Soto</i>
ONTARIO MUNICIPAL UTILITIES COMPANY	FONTANA WATER COMPANY
<i>Eric Grubb</i>	<i>Josh Swift</i>
CUCAMONGA VALLEY WATER DISTRICT	FONTANA WATER COMPANY
<i>Chris Hamilton</i>	<i>Kevin Watson</i>
FONTANA WATER COMPANY	CITY OF UPLAND
<i>Chuck Hays</i>	<i>Mark Wiley</i>
CITY OF FONTANA	CITY OF CHINO HILLS
<i>Rob Hills</i>	<i>Braden Yu</i>
CUCAMONGA VALLEY WATER DISTRICT	CUCAMONGA VALLEY WATER DISTRICT
<i>Rosemary Hoerning</i>	<i>Seth Zielke</i>
CITY OF UPLAND	FONTANA WATER COMPANY
<i>Van Jew</i>	
MONTE VISTA WATER DISTRICT	

Other Regional Stakeholders

<i>Chris Berch</i>	<i>Tom O'Neill</i>
JURUPA COMMUNITY SERVICES DISTRICT	CHINO BASIN DESALTER AUTHORITY
<i>Vivian Castro</i>	<i>Jason Pivovarovff</i>
CHINO BASIN WATER CONSERVATION DISTRICT	WESTERN MWD
<i>Terry Catlin</i>	<i>Ben Peralta</i>
WATER FACILITIES AUTHORITY	THREE VALLEYS MWD
<i>Leslie Cleveland</i>	<i>Steven Popelar</i>
UNITED STATE BUREAU OF RECLAMATION	JURUPA COMMUNITY SERVICES DISTRICT
<i>Lindsay Kaufman</i>	<i>Ryan Shaw</i>
JURUPA COMMUNITY SERVICES DISTRICT	WESTERN MWD
<i>Peter Kavounas</i>	<i>Jake Stepp</i>
CHINO BASIN WATERMASTER	WATER FACILITIES AUTHORITY
<i>Scott Kleinrock</i>	<i>Elizabeth Skrzat</i>
CHINO BASIN WATER CONSERVATION DISTRICT	CHINO BASIN WATER CONSERVATION DISTRICT
<i>Matthew Litchfield</i>	<i>Edgar Tellez Foster</i>
THREE VALLEYS MWD	CHINO BASIN WATERMASTER
<i>Nadia Loukeh</i>	<i>Kristen Weger</i>
WEST VALLEY WATER DISTRICT	CHINO BASIN WATER CONSERVATION DISTRICT
<i>Todd Minten</i>	
CHINO BASIN DESALTER AUTHORITY	

Consultants

<p><i>Samantha Adams</i> WILDERMUTH ENVIRONMENTAL INC.</p>	<p><i>Roger Putty</i> GEI CONSULTANTS</p>
<p>Mark Cowin GEI CONSULTANTS</p>	<p><i>Carolina Sanchez</i> WILDERMUTH ENVIRONMENTAL INC.</p>
<p><i>Ashlee Casey</i> GEI CONSULTANTS</p>	<p><i>Abhishek Singh</i> INTERA</p>
<p><i>Maureen Erbeznik</i> MAUREEN ERBEZNIK & ASSOC.</p>	<p><i>Mark Wildermuth</i> WILDERMUTH ENVIRONMENTAL INC.</p>

The first workshop on December 11, 2017, served as an initial kick-off meeting to review the purpose and scope of the DCP, as well as to establish the participants for future workshop. The subsequent four workshops were held to review the results for each component of the plan.

The dates and topics discussed for each of the workshops are shown in Figure 3. Also shown in Figure 3 are the interim draft materials that were shared for review and comment by the taskforce, including the:

- Annotated DCP outline
- Drought Monitoring Technical Memorandum
- Vulnerability Assessment Technical Memorandum
- Mitigation Actions Technical Memorandum

In addition, one-on-one meetings were held between IEUA and member agencies as needed in order to provide an added forum for discussion and clarification.

DCP Technical Taskforce Workshop Schedule

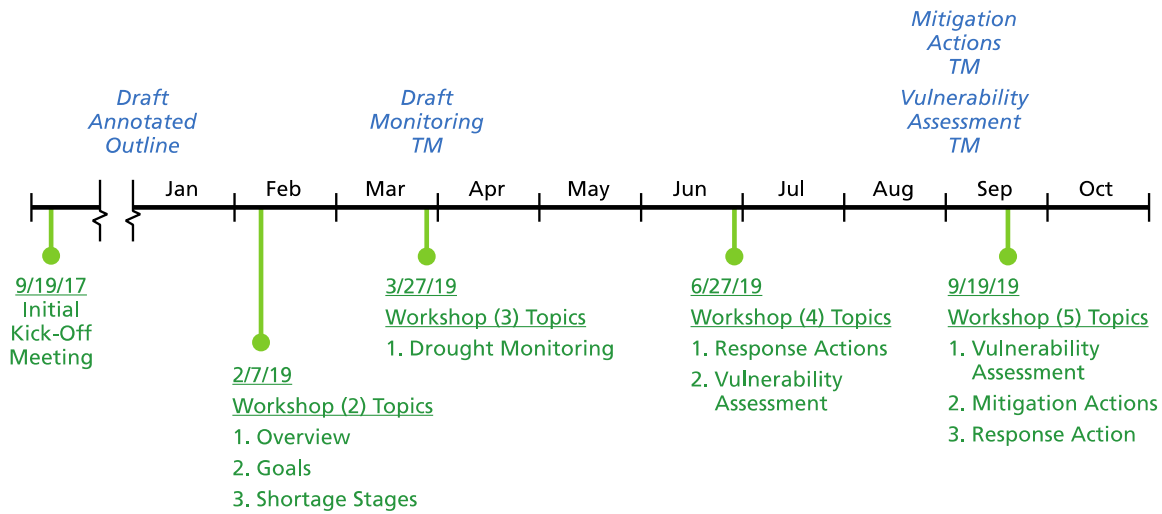


Figure 3. DCP Technical Taskforce Workshop Schedule

During this same time period, a Response Actions Taskforce was operating with the mission to create the Response Action (Communication & Outreach) Plan. The response action taskforce was comprised of retail member agency conservation staff and IEUA.

Below are the IEUA and Retail Agency participants:

Response Actions Taskforce Participants	
<i>Lisa Morgan-Perales</i> INLAND EMPIRE UTILITIES AGENCY	<i>Michelle Madriz</i> CITY OF UPLAND
<i>Joslyn Blakely</i> CITY OF CHINO	<i>Erin Morales</i> CUCAMONGA VALLEY WATER DISTRICT
<i>Amy Bonczewski</i> ONTARIO MUNICIPAL UTILITIES COMPANY	<i>Aaron Ramirez</i> INLAND EMPIRE UTILITIES AGENCY
<i>Chris Garcia</i> INLAND EMPIRE UTILITIES AGENCY	<i>Elizabeth Skrzat</i> CHINO BASIN WATER CONSERVATION DISTRICT
<i>Gisela Lopez</i> MONTE VISTA WATER DISTRICT	<i>Patrick Soto</i> FONTANA WATER COMPANY
<i>Scott Kleinrock</i> CHINO BASIN WATER CONSERVATION DISTRICT	<i>Kristen Weger</i> CHINO BASIN WATER CONSERVATION DISTRICT
<i>Jake Loukeh</i> CITY OF CHINO HILLS	

Over the course of the four workshops, the group ranked and selected programs best suited for drought response, identified a strategy for restrictions & enforcement, and aligned these response actions with drought stages.

DCP Response Action Taskforce Workshop Schedule

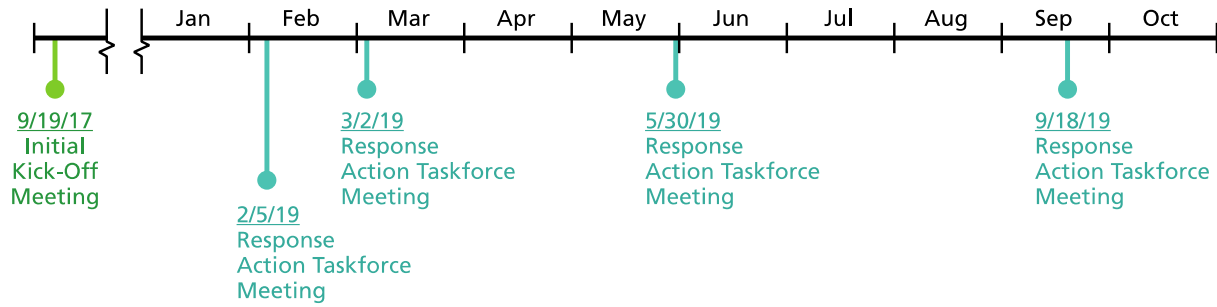


Figure 4: DCP Response Action Taskforce Workshop Schedule

3 Drought Monitoring

The **Drought Monitoring Framework** provides the tools to determine the existence and severity of a drought or water shortage.

This framework will rely largely on the knowledge and expertise of IEUA's member agencies for interpretation of real time conditions and prediction of future supply. IEUA's role is to act as the facilitator to, track potential water shortages through MWD, gather supply data from retail member agencies, consolidate the data and calculate the supply-demand index. It's important to note that the supply types and portfolios within the IEUA service area are extremely diverse, and the availability of supply types can depend on many factors.

There are four primary components to the drought monitoring framework:

1. **Indicator Data Collection and Distribution-** Key imported water availability indicators will be compiled and provided to the member agencies annually.
2. **Member Agency Reporting-** Based on the provided indicator data and their own monitoring activities, the member agencies will provide their annual forecast for available local supplies and demands.
3. **Regional Supply-Demand Index Calculation-** The agency projections will be combined to formulate a regional supply-demand ratio (or index).
4. **Shortage Classification-** The regional index will be used to classify the level of water shortage (if any).

Simply stated, the assessment looks at current and future projected water supplies as compared to current and projected water demand. Should there be a downward shift in available water supplies or an increase in customer demand, IEUA and its member agencies will determine the severity of the change, the categorized stage level, and the determine the required response.

This Drought Monitoring section:

- Provides background and operational information on the IEUA service area supply types and their conditions.
- Summarizes and describe the data to be used for monitoring each of the water supplies (also called indicators).
- Describes the member agency reporting process for the drought monitoring framework.
- Defines the water shortage stages to be implemented within the drought monitoring framework and associated regional supply-demand index calculation.

3.1 DROUGHT INDICATORS

Given the diversity in the supply types and portfolios within the IEUA service area, the data available to inform water supply availability and conditions are abundant and often interconnected. The supply types reviewed here include Chino Basin groundwater, non-Chino Basin groundwater, imported water, and local surface water.

3.1.1 Groundwater

Chino Basin Groundwater

The Chino Basin is an adjudicated groundwater basin and is one of the largest groundwater basins in Southern California. San Bernardino County Superior Court created the Chino Basin Watermaster (CBWM) in 1978 as a solution to lawsuits over water rights. The CBWM is responsible for management of the Chino Basin in accordance with the Judgement, 2000 Peace Agreement, 2007 Peace II Agreement, and the Chino Basin Optimum Basin Management Program (OBMP).

Water rights in the Chino Basin are held by representatives of three stakeholder groups, called Pools. The three Pools are:

- Overlying Agricultural Pool: representing dairymen, farmers, and the State of California
- Overlying Non-agricultural Pool: representing area industries
- Appropriative Pool: representing local cities, public water districts, and private water companies

The court judgment allocates groundwater rights by establishing an annual pumping “safe yield” for each Pool. The Operating Safe Yield (OSY) is the annual amount of groundwater that can be pumped from the basin by the Pool parties, free of replenishment obligations. Annual groundwater production in excess of the OSY is allowed by the adjudication, provided that the pumped water is replaced and recharged back into the groundwater basin. In addition, stakeholders within the different Pools can reach agreements to exchange groundwater rights for other water sources. For example, there have been agreements between dairymen in the agricultural pool and purveyors in the appropriative pool to exchange recycled water for groundwater rights. The OSY and the average total groundwater production since 1978 for each Pool is summarized in Table 4.

Table 4. Chino Basin Groundwater Operational Safe Yield and Historical Production

Stakeholder Pool	Operational Safe Yield ¹ (AF)	Average Groundwater Production ² 1977-2017 (AF)
Agricultural	82,800	42,248
Non-agricultural	7,366	3,984
Appropriative	54,834	97,215
Total	145,000	143,447

¹ Values represent the OSY from 1978 to June 2018. The appropriative rights toward the safe yield were reduced by 5,000 AF to 49,834 AF in June 2018.

²Based on the 41st Annual Chino Basin Report (Fiscal Year 2017-18) (http://www.cbwm.org/rep_annual.htm)

The quantity of groundwater stored in the Chino Basin has been carefully managed by the CBWM. Currently, there are numerous efforts to increase the amount of groundwater recharge. There are 19 active spreading basins that are operated to capture stormwater, recycled water, and/or imported water for recharge into the Chino Basin. The safe storage for the groundwater basin was previously defined as 500,000 acre-feet (AF), and there are investigations underway regarding the feasibility of increasing that storage to as much as 1,000,000 AF.

The water quality in the southern portion of the Chino Basin has been impacted by historical agricultural uses and now has high levels of nitrate and total dissolved solids (TDS) in certain areas. There are also some areas that exceed standards for perchlorate and volatile organic chemicals (VOCs). Most recently, there have been growing concerns around the occurrence of perfluorinated chemicals (PFOS and PFOA) and there are efforts to understand their occurrence in the regional water supply as they may become subject to regulatory limits.

Lower quality groundwater requires additional treatment, and/or blending with higher quality imported water. The CBWM works in partnership with local municipalities, IEUA, and the Santa Ana Regional Water Quality Control Board to address these water quality issues. In addition, IEUA is part of a Joint Powers Agency, the Chino Basin Desalter Authority (CDA), which was formed to manage the production, treatment, and distribution of treated potable water. Treatment occurs at two plants – Chino I and II Desalters – to remove salts and volatile organic chemicals through reverse osmosis, ion-exchange, and air stripping. A detailed summary of the general conditions of the Chino Basin can be found in the 2016 State of the Basin Report on the CBWM website. The 2016 State of the Basin is an atlas-style report with maps and figures displaying the conditions and trends within the basin.

Because of these conditions, the availability of Chino Basin groundwater is largely driven by quality as opposed to quantity. For example, for the period of 2009 to 2018, Chino Basin groundwater comprised roughly 15 percent of the total water supply for the Chino Hills service area (not including the water received from the CDA, which comprised 26 percent of the annual supplies for the same time period). However, in 2018, quality concerns in their area required that all groundwater wells within the service

area be taken offline for an extended duration and alternative water supplies be utilized. The resiliency of the regional supply portfolio and the interconnections between the member agencies facilitated access to alternative water supplies.

The availability of real-time groundwater quality data within the Chino Basin varies significantly depending on location, well type, and constituent of interest, complicating the selection of groundwater availability indicators for the IEUA drought monitoring framework. However, due to the active management and monitoring of the basin by the CBWM, along with each of the IEUA member agencies and other stakeholders, the conditions and availability of the groundwater are generally known by the stakeholders. The drought monitoring framework will rely on the collective expertise of the IEUA member agencies and their water managers to define groundwater availability conditions and inform the regional drought monitoring framework.

Non-Chino Basin Groundwater

There are four agencies within the IEUA service area that utilize groundwater from basins adjacent to the Chino Basin as a water supply source: Upland, Cucamonga Valley Water District (CVWD), Fontana Water Company (FWC), and San Antonio Water Company (SAWCo). The additional basins include Cucamonga, Rialto, Lytle Creek, Colton, and the Six Basins groundwater basins. The Six Basins are comprised of the Ganesha, Live Oak, Pomona, Lower Claremont Heights, Upper Claremont Heights and Canyon Basin. These basins combined provided approximately 13 percent of the regional water supply portfolio between 2009 and 2018.

The trends and conditions in other groundwater basins are unique and the supply availability has specific implications for each member agency. The drought monitoring framework will allow the member agencies relying on non-Chino Basin groundwater to provide their insights into the conditions of each of the groundwater basins. The member agencies' individual insights will serve as the key indicators for non-Chino Basin groundwater.

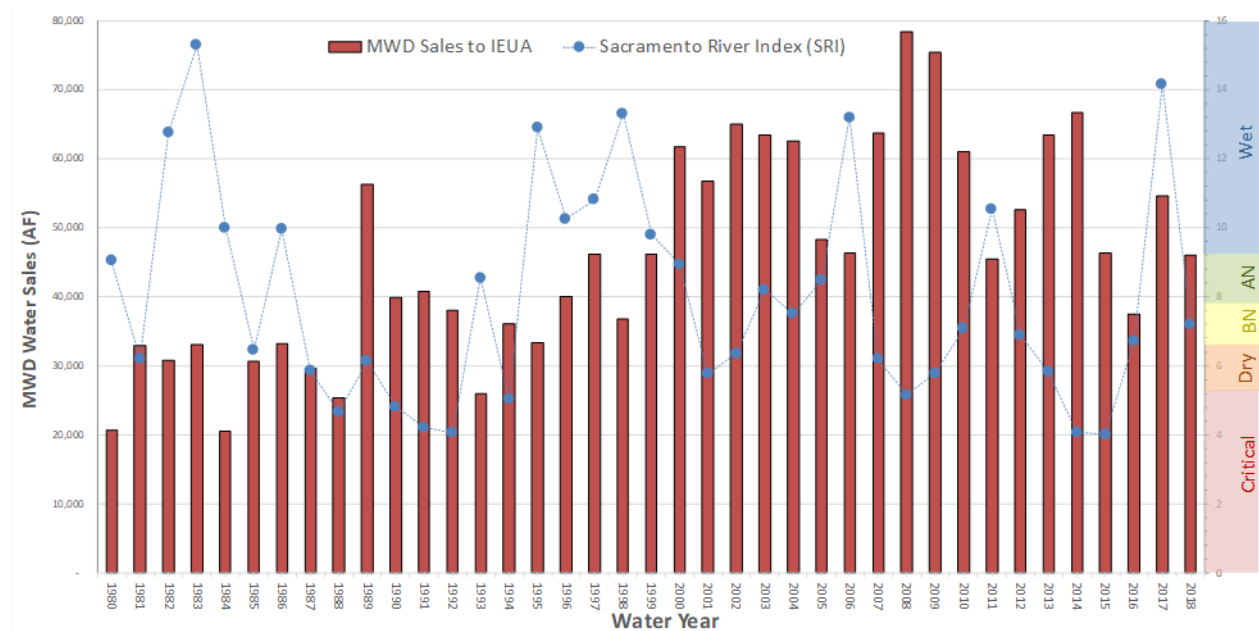
3.1.2 Imported Water

IEUA began importing supplemental surface water to the Chino Basin from MWD in 1951. While MWD also imports water from the Colorado River, the State Water Project (SWP) is the primary source of imported water supplies delivered to IEUA. The SWP originates along the Feather River (a tributary to the Sacramento River), hundreds of miles north of IEUA, and includes facilities to pump and convey water from the Sacramento-San Joaquin River Delta (Delta) to Southern California as well as to the San Francisco Bay Area, the San Joaquin Valley, and the Central Coast. From 2009 to 2018, imported water supplies delivered by MWD have accounted for roughly 25 percent of the water supplies in the IEUA service area.

There are numerous conditions that contribute to the relative availability of the imported water supplies, including current hydrologic conditions along the Feather and Sacramento Rivers and in the Delta, the regulatory restrictions on Delta exports, the amount of water remaining in SWP storage

facilities from previous years, the conditions of the conveyance infrastructure south of the Delta, the water management strategies of MWD, and numerous other operational and legal constraints. While some of these constraints can be difficult to quantify or consolidate, there are several metrics available to quantify the hydrologic conditions of the Feather and Sacramento Rivers that may be useful in predicting the availability of imported supplies.

The Sacramento River Index (SRI) published by DWR provides a quantification of Delta inflows from the Sacramento River by estimating the sum of runoff for the four major rivers within the river basin (Sacramento, Feather, Yuba, and American Rivers). The SRI is reflective of the overall water year and classifies each year as wet, above normal, below normal, dry, or critical. The historical relationship between imported water availability in the IEUA service area and the hydrologic conditions in the Sacramento River basin was examined by comparing the SRI to historical MWD deliveries to IEUA (see Figure 5). This comparison indicates that hydrologic conditions in the Sacramento River basin are not directly correlated with imported water deliveries in that year.



Note: A data request was fulfilled by MWD for all water sales to IEUA from water years 1980 to 2018. Categories include: Agricultural, Full Service, Interruptible Programs, Local Projects, and Storage Programs. Of these categories, Full Service and Interruptible Programs were summed to determine MWD deliveries that meet municipal demand. Agency Sales Report data for 29 water years (1980 to 2018).

Figure 5. MWD Water Sales to IEUA with the Sacramento River Index (SRI)

Since water year 2000, the largest and second largest MWD sales occurred in critical and dry years, respectively. Deliveries for water years classified as wet or above normal typically coincide with relatively average deliveries. This indirect relationship between hydrologic conditions and water deliveries is indicative of MWD and IEUA’s long-term water management strategies, including use of carryover storage from year to year and real-time portfolio management to optimize use of available sources of water to meet water demands in any given year.

MWD actively monitors and manages the water supplies it imports to the region to assess availability and predict shortages. In response to critically dry conditions in the early 2000s and federal court rulings to protect the Delta Smelt in 2007 (which tightened regulations on Delta exports), MWD developed the Water Supply Allocation Plan (WSAP) to help manage uncertainty in the SWP's future water availability. The WSAP includes the specific formulas for determining member agency supply allocations in a fair and reasonable way and the key implementation elements needed to administer an allocation should a shortage be declared. The framework of the WSAP includes an allocation year that spans from July to June, with a declaration in April.

The key dates for the WSAP monitoring and declaration process are as follows:

January to March: Water Surplus and Drought Management reporting process provides updated information on storage reserve levels, projected supply, and demand conditions to the MWD Water Planning and Stewardship Committee meetings.

April: Member agencies report their projected local supplies for the coming allocation year (July to June) to update projected supplies. Staff analysis of storage reserves and projected supply and demand conditions provide an allocation recommendation to the MWD Board of Directors. This allocation is effective starting July 1 and held through the following June 30.

A 10-level Shortage Allocation Index determines the Wholesale Minimum Allocation and the Maximum Retail Impact Adjustment. Wholesale Minimum Allocation is defined as the minimum amount of MWD-supplied wholesale water service provided to each member agency. The Maximum Retail Impact Adjustment ensures that agencies with a high level of dependence on MWD do not encounter unequal retail shortages when experiencing a reduction in wholesale supplies.

In addition to the Wholesale Minimum Allocation and Retail Impact Adjustment, a Conservation Demand Hardening Credit and Minimum Per-Capita Water Use Credit are considered to determine the total WSAP Allocation. The allocation to an agency for its municipal and industrial retail demand is the sum of these four calculations, which are described in detail in the Appendix of the WSAP.

July to June: Member agencies are requested to submit their local production on a monthly basis and certify end of allocation year local supply use. Local production data must be reported to MWD by the end of the month following the month of use (i.e., use in July must be reported by the end of August). This information is combined with MWD sales information to track retail water use throughout MWD's service area. Each month MWD reports on member agency water sales compared to their allocation amounts.

June 30: Allocation year is complete.

August: MWD calculates potable water use based on supply certifications and actual sales data for the previous allocation year (July to June). Allocation surcharges are assessed for usage above a given member agency's final adjusted allocation.

Given the complexity of the various factors influencing the availability of imported water, the drought monitoring framework will rely on the monitoring efforts and allocation procedures of MWD to inform the availability of the imported supplies.

3.1.3 Local Surface Water

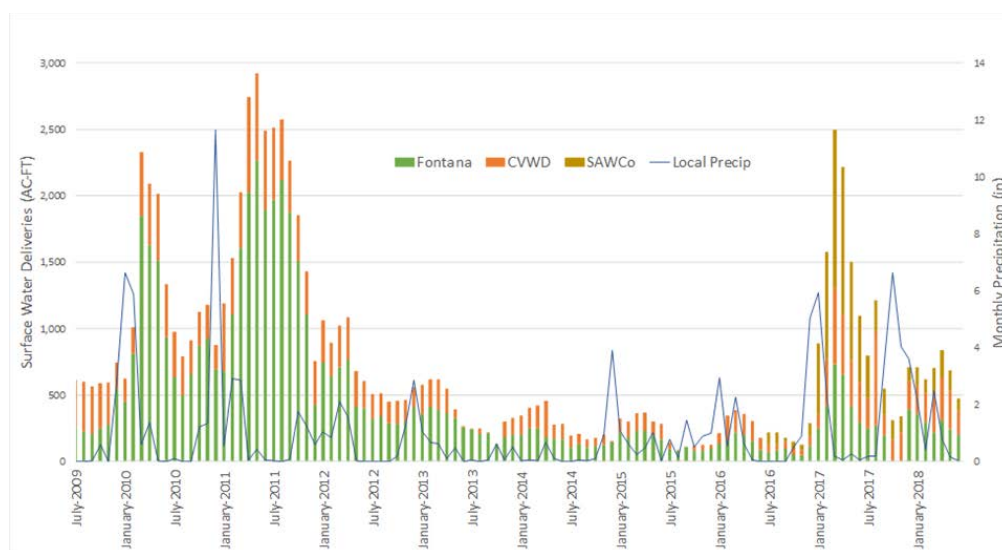
Three IEUA member agencies utilize local surface water supplies to meet demand, CVWD, Fontana Water Company, and SAWCo.

CVWD local surface water supplies come from streams, springs, and tunnels within canyons located in the northern area of the CVWD boundary. CVWD has rights to six sources of canyon water, three of which are currently utilized (Cucamonga Canyon, Day/East Canyon, and Deer Canyon). Based on historical data, CVWD estimates a reasonable available volume of 4,540 acre-feet per year (AFY) from local surface water supplies.

Fontana Water Company receives local surface water supplies from Lytle Creek, which is then treated at the Sandhill Plant. Lytle Creek supplies from 2011 to 2015 averaged 6,250 AFY. The Lytle Creek sum is augmented with water obtained from the Grapeland Tunnel. The Grapeland Tunnel has extensive collector lines in the Lytle Creek Canyon tributaries and a large line running below the streambed of Lytle Creek.

SAWCo has rights to surface flow from San Antonio Creek that are pre-1914 rights and over the years have been supported by Court Judgments per a confidential report entitled "Opinion Re Water Rights of San Antonio Water Company," dated June 1993. In 2011, a wet year, SAWCo diverted 8,800 AF from San Antonio Creek. The average diversion from 2012 to 2015 was 1,963 AFY.

Figure 6 compares the monthly local surface water deliveries for Fontana Water Company, CVWD, and SAWCo with monthly precipitation from a nearby weather station (CIMIS Station #78, Pomona). Local surface water supplies for each of these member agencies are highly reliant on local precipitation, and months of high local precipitation typically correspond with a greater volume of local surface water supply for the months to follow. Local precipitation provides a helpful predictor for local surface water availability and is a valuable indicator for the drought monitoring framework.



Note: Local precipitation was collected from CIMIS station in Pomona (#78). A Chino CIMIS station (#255) was added in March 2018 and could be used for future applications.

Figure 6. Historical Local Surface Water Supplies and Local Precipitation

3.2 DROUGHT MONITORING

The supply types and portfolios within the IEUA service area are extremely diverse, and the relative availability of supply types can depend on many factors. The IEUA drought monitoring framework will rely largely on the knowledge and expertise of IEUA's member agencies to interpret real-time conditions and predict and define regional water shortages due to the disparate nature of the indicators of drought conditions throughout the region. There are four key cornerstones of the IEUA drought monitoring framework as described below and shown in Figure 7.

- **Indicator Data Collection and Distribution.** Key imported water availability indicators will be compiled and provided to the member agencies annually.
- **Member Agency Reporting.** Based on the provided indicator data and their own monitoring activities, participating member agencies will provide their annual projections for supplies and demands within their service area once a year.
- **Regional Supply-Demand Index Calculation.** The agency projections will be combined to formulate a regional supply-demand ratio (or index).
- **Shortage Classification.** The regional index will be used to classify the level of water shortage (if any).

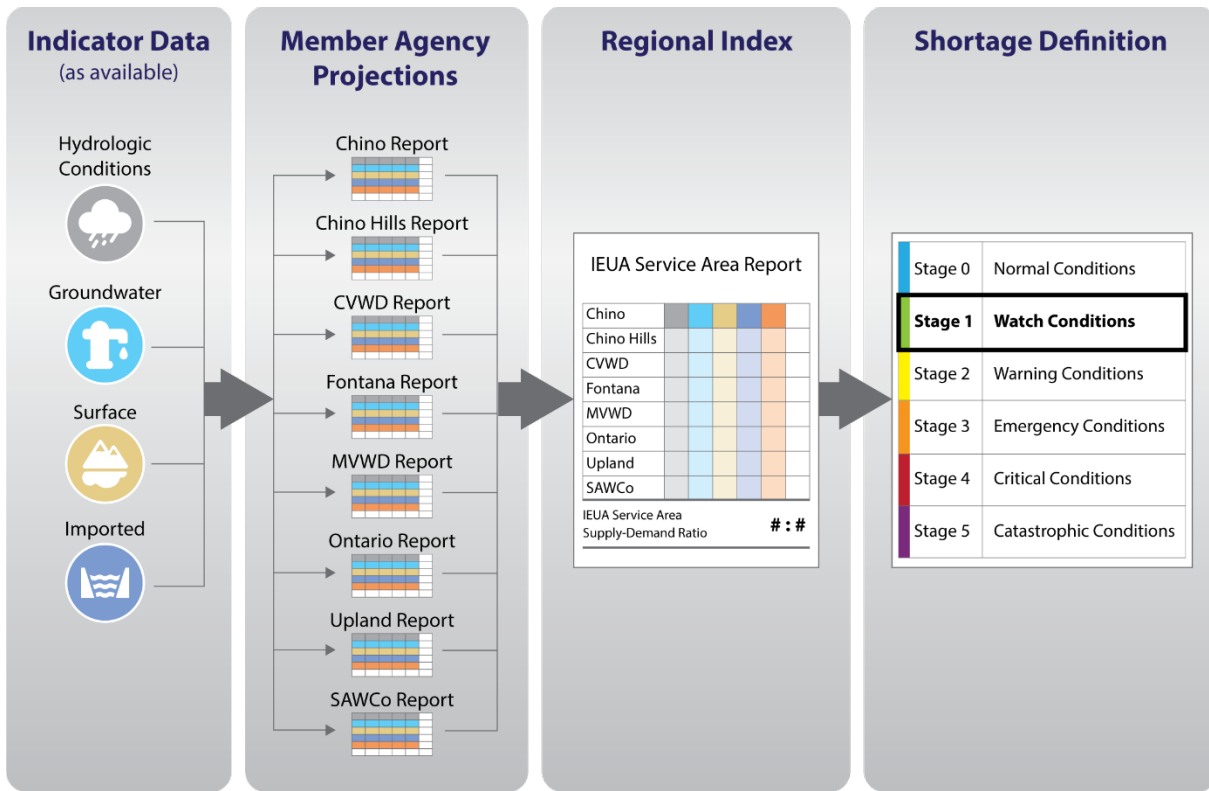


Figure 7. IEUA Regional Drought Monitoring Framework

3.2.1 Reporting Framework

The drought monitoring reporting will occur on an annual basis and will be a two-step process. First, key water supply indicators for imported water will be compiled into a standardized report and distributed to the water managers from each member agency. This will include projected deliveries of imported water from MWD in addition to any potential forecasts for shortages. IEUA will also provide estimated demand projections to the participating member agencies, as a reference or guide, based on a five-year historical average.

Second, each retail member agency will report their projected local supplies and demand for the coming year. Figure 8 below is the information obtained from each member agency that will be utilized to generate the supply-demand ratio.

Annual Supply Projections					
Agency	Local Groundwater	Surface Water	Imported Water	Annual Demand	Supply Shortage
Chino					
Chino Hills					
Fontana Water Company					
Ontario					
Upland					
Cucamonga valley Water District					
Monte Vista Water District					
San Antonio Water Company					

Figure 8. Sample Reporting Framework

This reporting time frame and structure was selected because it piggy-backs the annual reporting time frame conducted by IEUA, the retail member agencies and MWD.

As well, there is an additional review process. IEUA has an established monthly forum to provide and receive updates from the member agencies on water supply conditions. IEUA hosts member agency Water Manager meetings each month, where the managers review supply conditions, demand shifts and regulatory changes that may impact supply. If local circumstances or external drivers significantly shift, IEUA will request updated local supply data from respective member agencies. As with the annual reporting, this information will be used to determine if there is a regional water shortage due to these factors.

3.2.2 Supply and Demand Ratios

The supply and demand ratios for each year will be calculated based on the projections provided by the water managers. The data will be compiled into a singular supply-demand ratio for the IEUA service area. The regional supply-demand ratio will serve as the trigger to inform the regional water shortage.

Figure 9, on the following page, provides an example compilation of member agency projections and the calculation of the regional supply-demand ratio. There will be considerations for expected shortages for individual member agencies that may not be reflected in the regional ratio.

Between reporting periods, the participating member agencies will continue their individual monitoring activities. Each of the member agencies have developed their own approach to monitoring their supplies and have established unique definitions and responses for localized shortage conditions. *Appendix B:*

Summary of Member Agency Water Shortage Stages provides an overview of each agencies’ shortage definitions and responses.

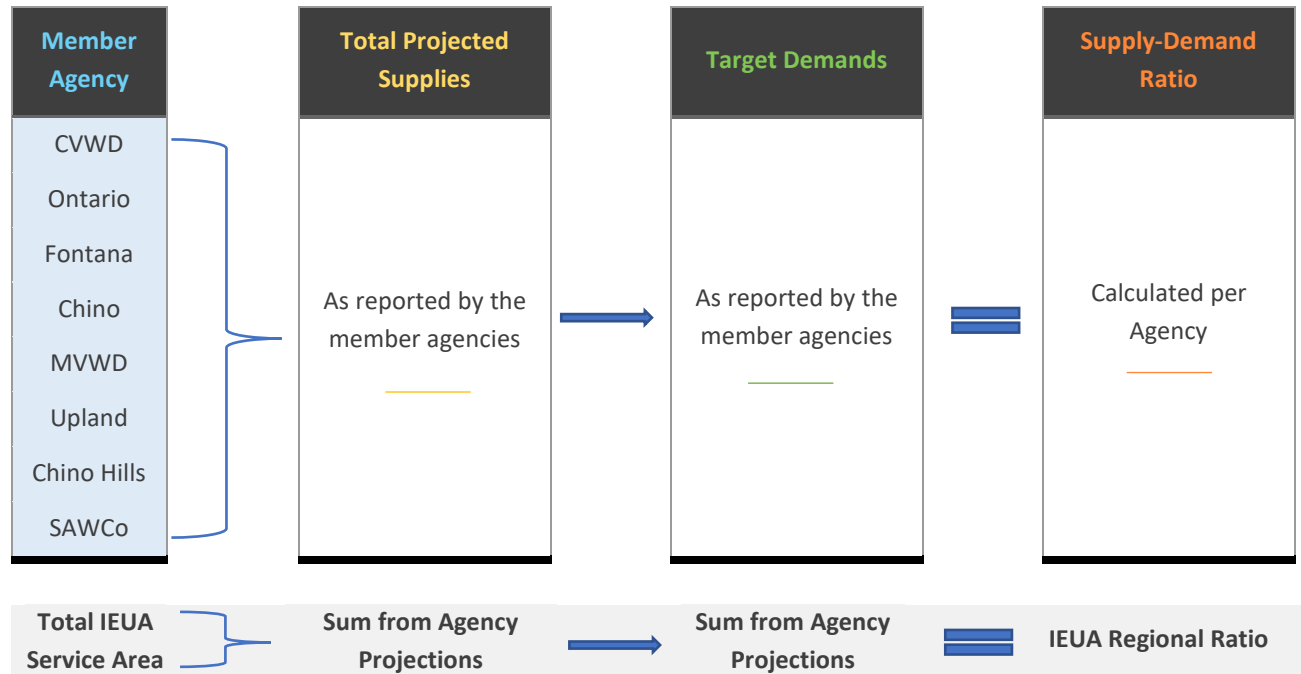


Figure 9. Annual Regional Supply and Demand Projections for IEUA Service Area

3.2.3 Water Shortage Stages

Stages will be defined based on the calculated supply-demand ratios for the IEUA service area. The water shortage stages and descriptions are shown in Table 5.

These stages will be used to help the Drought Response Taskforce identify the most appropriate regional responses for the anticipated shortages.

The stages are in compliance with the newly passed state legislation (SB 606 and AB 1668), which now requires drought plans to be standardized and include six stages of drought severity. These stages were developed in consultation with each of the member agency’s own definitions for local drought or water shortage levels and can be viewed in *Appendix B: Summary of Member Agency Water Shortage Stages*.

It is important to understand that the stage is calculated and declared for the overall region, and at the time, a local retail agency may have a water supply level that varies from the regional stage due to the uniqueness of their water supply mix. When this occurs, the local agency may develop customer messaging that clarifies that their agency is not directly impacted to the same level as the region.

Water shortage stages and triggers for IEUA region are below:

Table 5. IEUA Regional Water Shortage Stages

Drought Stage:	Stage Descriptions:	Triggers:
Stage 0	Normal Conditions	No water shortages anticipated.
Stage 1	Watch Conditions	IEUA regional ratio is predicting shortages between 1% and 5%.
Stage 2	Warning Conditions	IEUA regional ratio is predicting shortages between 6% and 15%.
Stage 3	Emergency Conditions	IEUA regional ratio is predicting shortages between 16% and 25%.
Stage 4	Critical Conditions	IEUA regional ratio is predicting shortages between 26% and 50%.
Stage 5	Catastrophic Conditions	IEUA regional ratio is predicting shortages greater than 50%.

4 Vulnerability Assessment

In the western part of the United States, climate change is predicted to cause increased temperatures, less mountain snowpack, more severe and frequent droughts, changes in runoff patterns and overall negative impacts on regional water supplies.

Climate related factors may make it more challenging for water planners to manage demand needs. Add population growth into the mix and the picture becomes even more complicated.

A **vulnerability assessment** predictively identifies, quantifies, and prioritizes the potential susceptibilities of a region's complex and dynamic water supply sources. The assessment takes into consideration climate conditions, as well as other factors such as environmental and political policy, and population growth.

The desired outcome of the vulnerability assessment is to improve understanding of 1) the potential for, and 2) the characteristics of, future drought conditions.

This section is organized into four parts.

First, the regional water resources are reviewed and described.

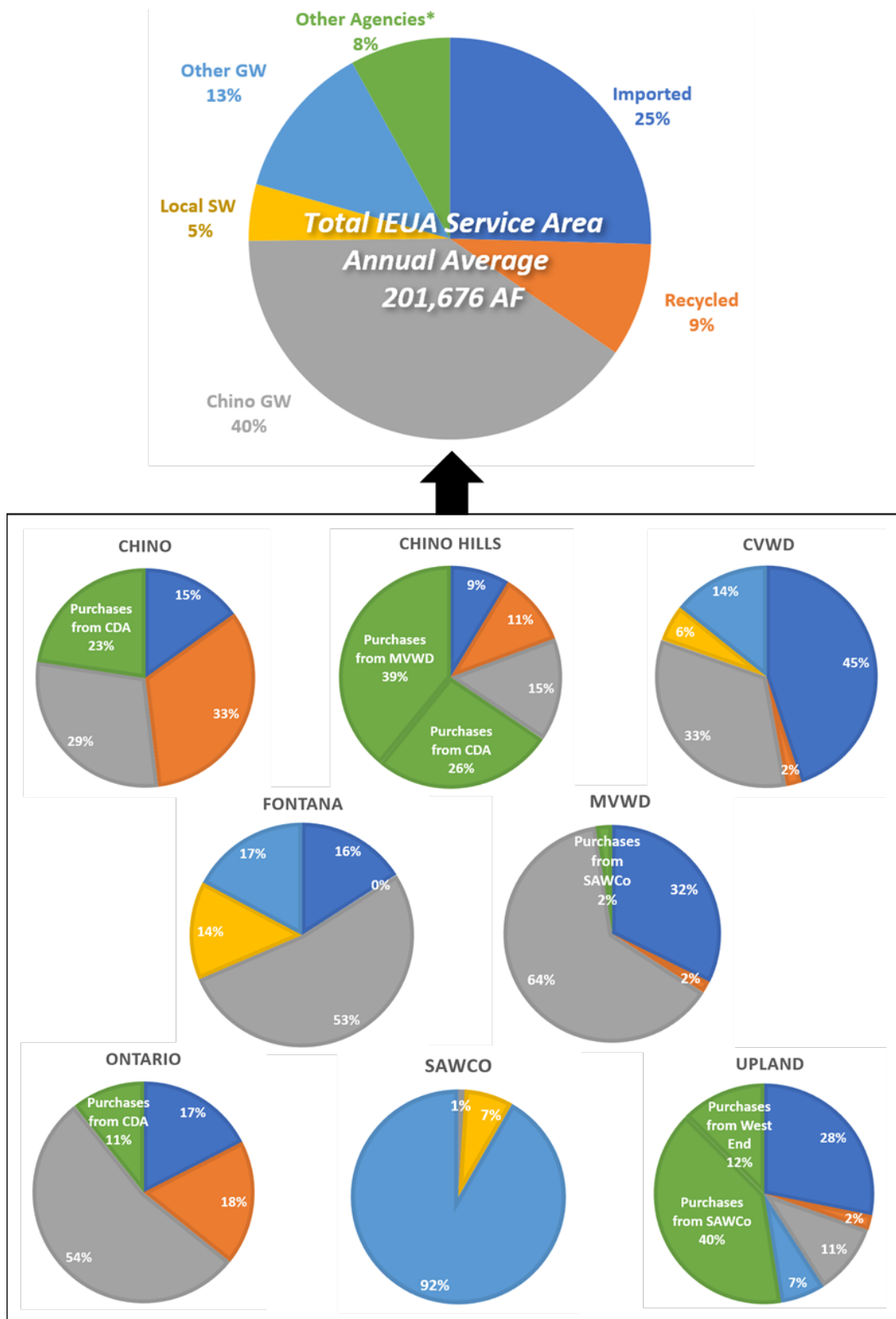
Then, potential future conditions are discussed related specifically to climate change and growth and how they may impact each of the regional water supply types.

Next, results from IEUA's Integrated Resource Plan modeling efforts, which explores the potential impacts to the regional water supplies based on simulated future scenarios, are presented.

Lastly, the key vulnerabilities are reviewed and discussed.

4.1 REGIONAL WATER SUPPLIES

As described in previous sections, the region relies on imported water, groundwater from both the Chino and non-Chino groundwater basins, IEUA-supplied recycled water, exchanges and purchases from other agencies, and local surface water from local creeks and canyons to meet demands. The composition of the regional and member agency supply portfolios based on the average annual deliveries from 2009 to 2018 are shown in Figure 10. Chino Basin groundwater provides the largest portion of the annual regional supply at 40 percent and imported water accounts for about 30 percent. Each of the member agencies also has their own unique portfolio as shown in Figure 10.



Note: "Other Agencies" in the regional portfolio are reflective of purchases from non-member agencies. The member agencies' supply portfolios show all purchases (whether from member or non-member agencies).

Figure 10. Regional and Member Agency Supply Portfolios (2009-2018 Averages)

4.2 FUTURE CONDITIONS

This section addresses predictive impacts to regional water resources and imported supply resulting from growth, climate change, and other possible factors. To support this process, resource information was gleaned from the following sources:

- California’s Fourth Climate Change Assessment (2018 CCCA)
 - Mean and Extreme Climate Change Impacts on the State Water Project [CCCA SWP]
 - Los Angeles Region Report [CCCA LA]
- IEUA’s Integrated Water Resources Plan (2015 IRP)
- IEUA’s Climate Change Action Plan (2018 CCAP)

The CCCA’s Los Angeles Region Report was utilized because it encompasses Los Angeles, Ventura and Orange counties, and most importantly, urbanized portions of San Bernardino County.

Like the rest of the state, the Los Angeles region is expected to face a challenging combination of decreased water supply and increased water demand. The future reliability for IEUA’s water resources are dependent upon climate conditions (both local and at the source of supplies), environmental and political drivers, and growth. Climate change-induced temperature increases, changes in runoff patterns, and drought

are some of the key factors that will have a substantial impact on regional water supplies. Additionally, growth in the region will create new demand for potentially strained water supplies. The effects of climate change and growth are discussed in a general sense in Sections 4.2.1 and 4.2.2, respectively. Regional water supplies within the IEUA service are then summarized and analyzed through three lenses: climate change, growth, and other supply reliability factors.

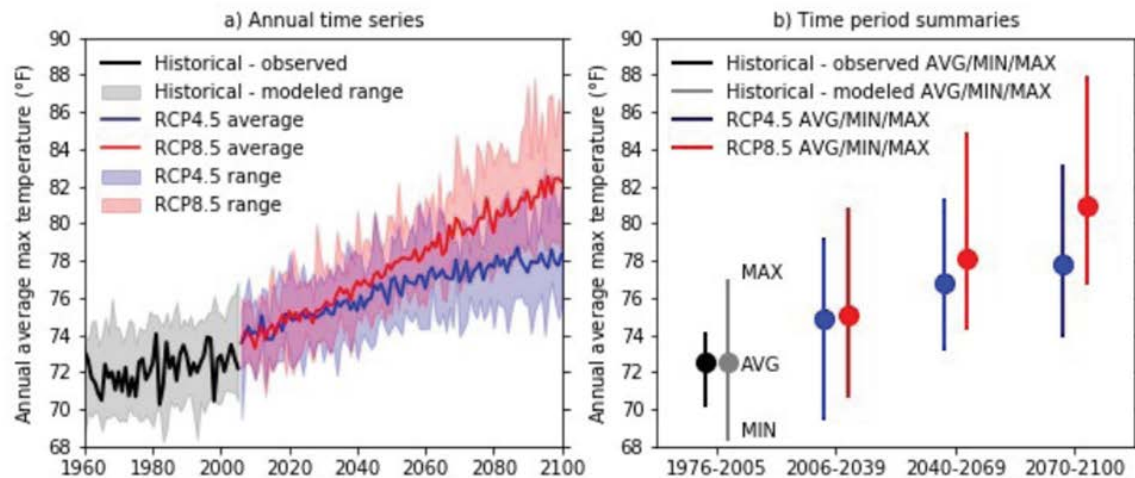


Los Angeles region topography and boundary definition as a solid red line, which encompasses Los Angeles, Ventura, and Orange Counties, and adjacent urbanized portions of San Bernardino and Riverside Counties.

4.2.1 General Effects of Climate Change

The effects of a changing climate are apparent throughout California, including increased temperatures, prolonged drought, rising sea levels, severe atmospheric river events, and extreme wildfires. Figure 11 shows the predicted trends for temperature in the Los Angeles area, as reported by the CCCA LA report, based on global climate models. In the figure, modeled scenarios are described as Representative

Concentration Pathways (RCP) 4.5 and 8.5. RCP4.5 represents a mitigation scenario where global CO₂ emissions peak by 2040, while RCP8.5 represents a “business-as-usual” scenario where CO₂ emissions continue to rise throughout the 21st century. Both scenarios show a predicted increase in average temperatures in the Los Angeles region. Though projections are similar during the early 21st century regardless of the emissions scenario, later in the 21st century the projections diverge as emissions continue to rise under RCP8.5 and they level off in the mid-century under RCP4.5. Based on the modeled results, average annual temperatures in the region could rise 4 to 5 degrees Fahrenheit by the mid-21st century, and 5 to 8 degrees Fahrenheit by the late 21st century.



Historical-observed (black), historical-modeled (grey), and projected future (RCP4.5 - blue, RCP8.5 - red) annual average maximum temperature over the LA region. (a) Annual time series of data (future projections begin in 2006), with solid lines representing model-averages and shading representing model spread. (b) Summary of model-average (circles) and spread (vertical lines) across four time periods: 1976-2005 (historical), 2006-2039 (early-21st century), 2040-2069 (mid-21st century), and 2070-2100 (late-21st century). Unit is °F.

Source: CCCA LA

Figure 11. Historical and Projected Temperatures for the Los Angeles Region

Annual precipitation in the Los Angeles/San Bernardino region is highly variable and a significant portion of the regional rainfall is concentrated in the winter months from November to April. Figure 2 (provided in Section 2) shows the annual precipitation from 1990 to 2018. As the figure shows, while the average annual precipitation is slightly more than 15 inches, there have been very few years that have reflected that average. There are typically years with much greater than average precipitation or much less. The climate science regarding the future magnitude and timing of precipitation in the region is still an active area of research, though the consensus is that dry and wet extremes are both expected to increase in the future (CCCA LA); meaning that, while the projected average annual precipitation may align with historical trends, the wet years will likely be wetter and the dry years drier, thus exacerbating an already highly variable water supply reliability factor.

The reliabilities of imported surface water, local groundwater, recycled water, and local surface water are all susceptible to the effects of climate change and are discussed in the following sections.

4.2.2 General Effects from Growth

Population growth within IEUA's service area creates new demand for water supplies, but regional planning efforts such as IEUA's 2015 IRP and 2018 CCAP provide a path forward that strives to decrease demands and optimize resource allocations. Through thoughtful planning and development, sustainable growth within IEUA is a probable outcome. In the 2015 IRP demand analysis, it was found that per capita water usage decreases as development trends shift toward higher density and smaller landscaped areas. Also, the public has shown a willingness to reduce total water usage in response to statewide calls for conservation. Both factors suggest that increases in population do not necessarily constitute substantial increase in water use.

4.2.3 Groundwater

Groundwater within the IEUA service area is, and will continue to be, crucial to the water supply portfolio. The Chino and non-Chino Basin groundwater supplies have accounted for 53 percent of the regional supply portfolio for the last decade. In addition, each of the member agencies rely, to some degree, on groundwater to meet their annual demands. Per the 2015 IRP, the baseline amount of groundwater production between 2020 and 2040 is assumed to be 91,300 AF for Chino Basin, and 22,000 AF for non-Chino basins.

Future conditions for Chino and non-Chino Basin groundwater are discussed below through the lenses of climate change, growth, and other reliability factors.

Climate Change Impacts

It is anticipated that the groundwater supply will likely be adversely impacted by climate change-induced temperature increases and drought. As discussed above, impacts of climate change for the Los Angeles/San Bernardino region are likely to include increased temperatures and more extreme precipitation events. Groundwater elevation and water quality within the region are both dependent upon rainfall and supplemental sources of recharge. Although the effect of climate change on precipitation in California is still unclear, more frequent occurrences of extreme events similar to the 2011 to 2017 drought could significantly decrease natural groundwater recharge. In addition, as other supplies become constrained in a drought situation, there is potential for less water availability for groundwater recharge purposes. Current supplies utilized for groundwater recharge include surface water, imported water, and recycled water. The 2015 IRP, which was informed by model simulations performed by Wildermuth Environment Inc., showed that natural groundwater recharge would decrease by 0.44 percent for each 1 percent decline in long-term precipitation. A key conclusion drawn from the simulations is that it is important to secure supplemental water when available to recharge the Chino Basin (through direct or in lieu practices) to enable increased groundwater production during droughts and emergencies (2015 IRP).

Groundwater quality is susceptible to climate change because as other sources become less available, groundwater will likely be more heavily relied upon, and if, in addition to those stresses, recharge is also reduced, the groundwater quality issues in the basin may be exacerbated.

Growth Impacts

The 2015 IRP assumed that baseline groundwater production between 2020 and 2040 to be 91,300 AFY, which is only 750 AFY more than the current baseline amount of groundwater production. This shows that groundwater pumping is not anticipated to ramp up to meet increased demand.

Future development patterns with increased hardscaping and more efficient irrigation practices (2015 IRP) also have the potential to impact the groundwater supply. Hardscaping and increased irrigation efficiency coupled with warmer surface air temperatures, will change urban landscapes. Lawns reliant on irrigation may be converted to low-water yards of mulch, rock, shrubs, and other ground cover (CCCA LA). These changes in urban landscapes have a dual effect – one lessens the demand and the other decreases the amount of recharge from deep percolation of applied water.

Other Reliability Factors

Other factors that will impact the future viability of local groundwater within IEUA include changes in stormwater volume and timing, as well as salinity, nitrogen, and other constituent build-up in the groundwater aquifer.

Stormwater caused by surface water runoff originating from both rain and snow in the San Gabriel Mountains and locally within the IEUA service area is an important source of groundwater recharge. Future conditions for stormwater are closely related to both climate change and growth as described above. As climactic events become more extreme, it is likely that there will often be times of minimal stormwater due to drought, and other times of far too much stormwater resulting from atmospheric rivers and other extreme storm events. Additionally, increased growth in the region will likely convert agricultural or non-developed land to hardscapes, which generate more surface runoff and, consequently, stormwater.

IEUA, the CBWM, the Chino Basin Water Conservation District (CBWCD), and San Bernardino Flood Control District will need to continue cooperative management of flood control channels to capture stormwater in adjacent detention basins. Runoff not captured during these large storm events will likely reach the Santa Ana River and the Pacific Ocean, resulting in a lost opportunity to recharge stormwater flows during large storm events. The CBWM Recharge Master Plan Update (RMPU) recommended projects to increase stormwater recharge increasing the recharge capacity by 6,400 AFY (2013 CBWM RMPU). Stormwater is an extremely valuable resource to the region because it is considered “free” once the necessary facilities to capture and use this water have been constructed. It is also a high-quality water source that can improve the quality of the groundwater supplies once it has infiltrated and become blended with the aquifer (2015 IRP).

Groundwater quality in the Chino Basin has historically been impacted by high salt, nitrate, and other constituent concentrations and water quality is therefore a crucial constraint on future groundwater production. Although much of the historical agricultural land within the IEUA service area has been urbanized, agricultural operations continue to use water supplies to irrigate crops and raise livestock. Reduced rainfall and increased groundwater withdrawal may lead to more salinity buildup in topsoil and increased concentrations within the aquifer posing problems for the region's salt-sensitive crops (CCCA LA), increasing the need to secure fresh water supplies for blending or to invest in advanced treatment technologies. In addition, the CDA is an important element of the long-term salinity management strategy for the basin.

4.2.4 Imported Water

The availability of imported water supplies is heavily dependent on the regional hydrology of the SWP as well as environmental regulations. This dependency can lead to high variability in the annual amount of water available to the Southern California region. For example, during the most recent California drought (December 2011 to March 2017), the California SWP was able to supply only five percent of its contract allocation in 2013-2014, which is a significant reduction from past allocations (2015 IRP).

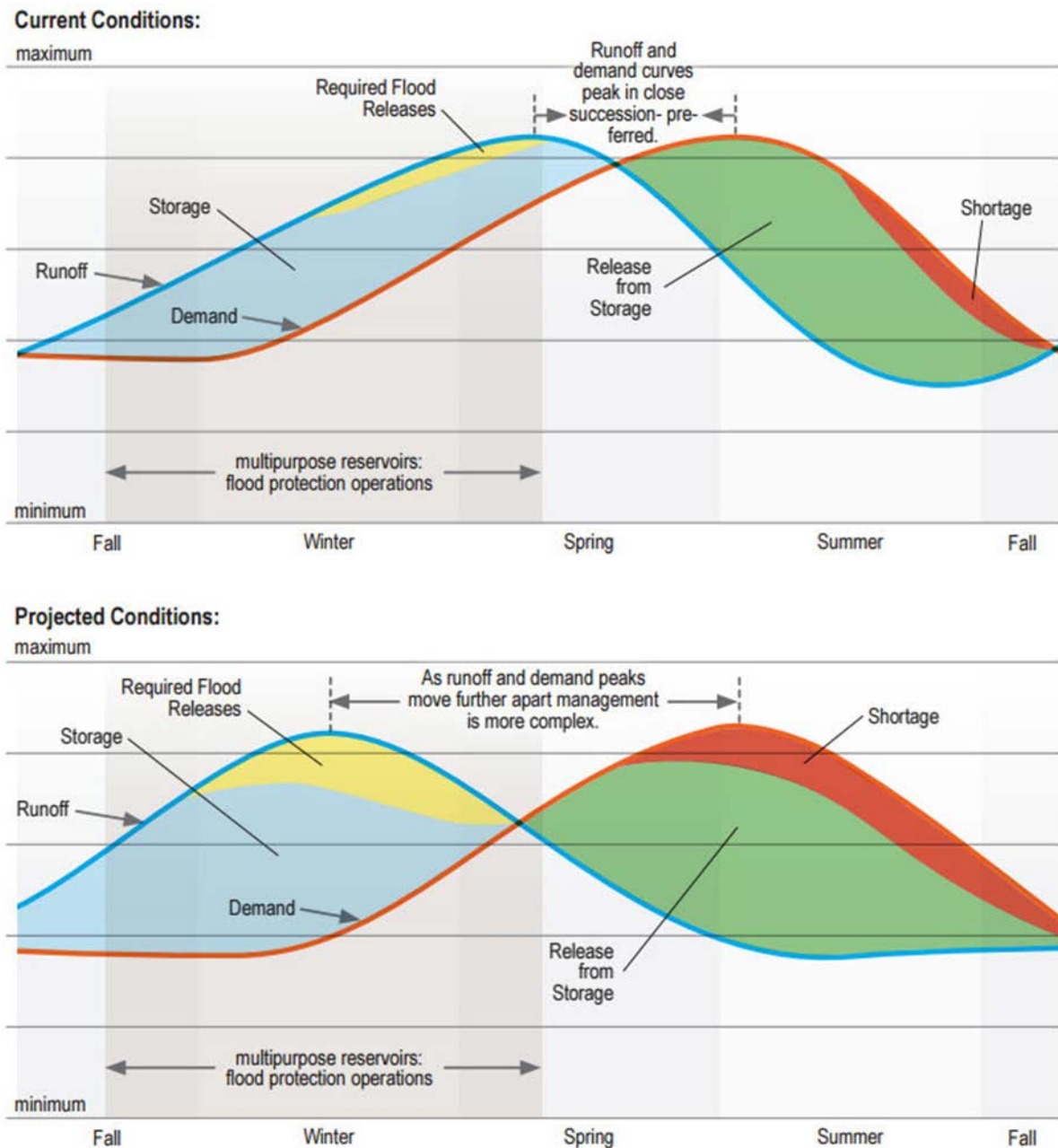
Imported water purchased from MWD is limited by a purchase order agreement. The agreement allows the region to purchase up to a total of 93,283 AFY at its lowest (Tier I untreated) rate. This limit is based on historical imported water purchases for municipal use by the member agencies and for regional groundwater recharge. The agreement includes an annual minimum purchase commitment of 39,835 AF, which is slightly less than the 40,000 AFY minimum needed to operate the region's water treatment facilities. The future of SWP supplies to MWD is uncertain, but it is projected that climate change and other factors will curtail allocations and ultimately increase the cost of water.

Future conditions for imported water are discussed below through the lenses of climate change, growth, and other reliability factors.

Climate Change Impacts

Climate change is expected to continue to significantly impact the timing and characteristics of snowpack, on which the SWP system depends. The SWP's infrastructure was designed to capture snowmelt from Sierra Nevada snowpack, and when snow melts during the warmer spring and summer months, a combination of reservoirs and conveyance facilities provides a steady water supply throughout the year. This system is particularly effective during the summer and fall seasons when water demands peak and the precipitation is limited. The reservoirs were sized based on the historical precipitation patterns, and as more precipitation falls as rain in the winter months, more water will be required to be released from the reservoirs. The challenge of the shifting snowmelt and resulting runoff patterns is illustrated in Figure 12. The reliability of imported SWP water has declined in recent years and climate change predictions appear to show further decreases in reliability.

The CCCA SWP reported that changing seasonal precipitation and flow patterns, combined with sea level rise, could result in an annual 500,000 AF reduction of Delta export as well as a roughly 25 percent decrease of north-of-Delta carryover storage by around 2060. The results also indicate that the extra runoff from early snow melting and higher percentage of rain in the winter and early spring is not conserved in reservoirs and thus cannot be used to meet the higher summer demand in the current SWP system. This extra water is released as flood water in the winter and early spring to become Delta outflow. Most climate models reviewed for the CCCA indicate that the south-of-Delta exports are anticipated to be reduced from 4 to 44 percent annually compared to historical deliveries (CCCA SWP).



Source: California Department of Water Resources

Figure 12. Changes in Runoff versus Demand for Reservoirs Dependent on Snowmelt

Growth Impacts

There are no specific challenges posed to imported supplies due to growth. The challenges associated with growth will be general in that the regional water demand increases as imported water supplies become less reliable.

Other Reliability Factors

The existing SWP infrastructure relies on the ability to pump water from the Sacramento-San Joaquin Delta where local water rights, environmental protections, and imported water conveyance are often in competition with one another. Because of these frequently competing interests and the factors described above, regulations and restrictions on Delta Exports could potentially increase in the future.

4.2.5 Recycled Water

IEUA owns and operates four water recycling plants. These facilities provide tertiary-treated wastewater, also known as recycled water. Recycled water supplies can be used for three different applications, direct non-potable uses, groundwater recharge for the Chino Basin, and other regional discharge obligations.

Recharge of recycled water is allowed by the Regional Water Quality Control Board (RWQCB) through the OBMP. In addition, the region secured several permits allowing for the direct use and groundwater recharge of recycled water. These permits define requirements for the use of non-potable recycled water, including, but not limited to, uses, water quality limits, and monitoring requirements.

The recycled water program is operated based on the following order of priorities for recycled water supply:

1. Regional discharge obligations (Santa Ana River Judgement, environmental, etc.)
2. Agency direct use demands
3. Regional groundwater recharge

Based on recent wastewater projections that were calculated as part of the Wastewater Facilities Master Plan (WFMP), treated flows are expected to increase to over 85,000 AFY by 2040. These flow estimates were based on current existing indoor water usage levels (to ensure that facilities and pipelines are adequately sized) and are consistent with the IEUA's upper demand forecast. However, indoor water use efficiency is increasing, and new plumbing code and appliance standards are being implemented. As a result, available wastewater flows by 2040 are expected to be lower than 80,000 AFY. These water flow trends are being carefully tracked by IEUA.

Because recycled water supplies, their uses, and additional source water needs are under development by IEUA and the Regional Contracting Agencies (RCAs), the DCP conservatively assumes these surplus recycled water supplies will generally be used for the purposes stated above and additional source water will be further defined by ongoing studies and reflected in IEUA's other planning efforts.

Future conditions for recycled water are discussed below through the lenses of climate change, growth, and other reliability factors.

Climate Change Impacts

The reliability of recycled water supplies is not negatively impacted by climate change. While the treatment and distribution of recycled water supplies for re-use is energy intensive, which does lead to climate change inducing greenhouse gasses, the treatment and distribution of recycled water is *less* energy intensive than imported water supplies, creating statewide reductions in greenhouse gas emissions (2015 IRP).

Growth Impacts

The volume of recycled water available to IEUA and its member agencies is dependent on indoor urban water use, which has historically steadily increased. Based on the 2015 IRP demand predictions, this trend is anticipated to continue and should provide IEUA with increased volumes of recycled water supply. However, trends in indoor water efficiency must be considered when projecting supply volume.

Current demands for recycled water include non-potable applications such as irrigation and groundwater recharge. Applications for recycled water face challenges in terms of changing wastewater quality and treatment requirements due to increases in indoor water use efficiency and outdoor water use efficiency standards and increasing regulatory and environmental requirements. Additionally, the use of recycled water is impacted by the groundwater quality of the Chino Groundwater Basin. Specifically, the applications for recycled water become constrained if the salinity in the basin rises beyond the Regional Water Board's specified limits. Maintaining and potentially expanding recycled water projects to manage these challenges will increase the resiliency of the regional water supplies. Therefore, the vulnerability of recycled water supplies diminishes with increased growth.

Other Reliability Factors

The ability to collect, treat, and reuse recycled supplies relies on infrastructure that is intertwined with all the member agencies. The maintenance and continued expansion of collection pipelines, water treatment facilities, pumps, and distribution pipelines are necessary for the success of IEUA's recycled water efforts. In addition, for recycled water to be a reliable source of supply there must be a demand for the supply. Meaning that as regulations and public opinion evolves there is the potential for more, or less, demands for recycled water.

An additional factor related to recycled water use in the region is tied to the Chino Basin groundwater quality. Requirements from the Santa Ana Regional Water Quality Board and the State Water Resources Control Board necessitate ongoing implementation of regional salt management and reduction actions as a condition of the regional recycled water use permits for outdoor irrigation and groundwater recharge. The applications for recycled water become considerably constrained if it is expected that its use will exacerbate salinity issues within the Chino Basin.

4.2.6 Local Surface Water

Agencies located in the northern part of the IEUA service area have long-standing legal rights to divert and treat water from local creeks. The amount of water from these local surface supplies is variable depending on climate conditions, and currently accounts for approximately five percent of the regional water supply portfolio.

Local surface water is recognized as an important resource since the only cost to the member agencies is the operation of the facilities to capture, treat, and distribute this water. IEUA member agencies recognize the value of local surface water and are investing in the capture and treatment of these supplies.

Climate Change Impacts

Local surface supplies are dependent on precipitation and temperature, and each of these factors is predicted to be influenced by climate change, creating uncertainty from year-to-year. The predictions for precipitation in the Los Angeles/San Bernardino region, as discussed above, are still uncertain but it is expected that the extremes will be more severe, and temperatures are expected to increase.

Extreme precipitation events can result in short periods with high volumes of runoff that will be difficult to capture. Conversely, extended droughts and dry years will result in long periods without available local surface water supplies, which will increase demands on other supply types.

Higher temperatures also impact local surface water. Warmer temperatures cause more evaporation and transpiration, reducing the amount of soil moisture. This means that the soil may absorb and hold more water when rain occurs, and this can reduce the amount of water flowing into creeks and streams.

Growth Impacts

There are no specific challenges posed to local surface water supplies due to growth.

Other Reliability Factors

The ability to collect, treat, and use local surface water relies on infrastructure. The maintenance of collector pipelines, water treatment facilities, pumps, and distribution pipelines are necessary for the success of IEUA's local surface water use efforts.

4.2.7 Future Conditions Impacts by Sector

One of the major impacts to all sectors will be the new state legislation setting water use standards. On May 31, 2018, Gov. Jerry Brown signed into law two new bills that will require urban water providers throughout California to set new permanent water use targets for their service areas by 2022. Senate Bill 606 (Hertzberg) and Assembly Bill 1668 (Friedman) provide a framework for setting water use targets, as well as implementing and enforcing the new water use requirements.

While many details for implementing the new water use requirements will be determined over the next several years, the overall framework includes:

- A standard for indoor residential water use of 55 gallons per person per day— dropping incrementally to 50 gallons beginning in 2030.
- A standard for outdoor water use (to be determined) based upon and the amount of irrigable landscaped area for a residential or dedicated irrigation commercial account and the community’s climate.
- A standard for water loss due to leaks in water system pipes (to be determined).

These three standards will be calculated and added together to represent an overall water use target (in gallons) for the water provider. Although some IEUA member agencies base their rates on a water budget for each customer, the new state laws do not contain water use targets for individual residents or businesses. These laws outline an overall framework to guide urban water providers in setting water use targets, which must be approved by the State Water Resources Control Board. However, urban water providers will need to determine how their service area can best achieve the new water use target.

Impact to Residential Customer Base

The residential sector represents the largest number of customers within the IEUA service area. Future conditions indicate that shortages are likely to increase due to the combination of increased population growth and added strains on water supplies. The new state water use standards will require that customers use water more efficiently.

Newer high-density housing developments will likely include indoor water use appliances and fixtures with increased efficiencies. Residential properties with irrigated landscaping will likely be faced with more stringent restrictions on irrigation. In addition, increased average regional temperatures, and longer and drier droughts, may pose challenges with maintaining green spaces within residential neighborhoods. Lost urban greenery can further increase urban temperatures.

There will be costs associated with achieving increased efficiency both indoors and outdoors, and while there are rebates and other financial incentives offered to customers some of these costs will be placed on individual residents. Water rates may also increase as supplemental and alternative supply types and are implemented.

Impacts to Commercial, Industrial, and Institutional Customer Base

Commercial, industrial and institutional (CII) customer represent approximately 14% of water consumption in the IEUA service area. While the new laws do not set specific water use targets for CII customers, they do outline a framework for creating new water efficiency performance measures for businesses. As with residential customers, the CII customer base will be required to use water more

efficiently. Impacts of future shortages to the CII sectors may extend beyond the direct reductions in water supply.

Reduced water supply will impact industries which rely more heavily on water services such as food processing and other highly water dependent manufacturing. In addition, there may be increased costs for other materials and services due to water shortages and drought conditions (i.e. energy, agriculture). As with the residential sector, water rates may also increase as supplemental and alternative supply types are implemented.

Impacts for Irrigation at Schools, Parks and Other Large Landscape Properties

Dedicated irrigation meter accounts account for almost 14% of water consumption in the IEUA service area. The demands for irrigation are likely to increase in the future due to warmer temperatures and more variable precipitation. Meeting those demands with recycled water would offer a more drought resilient supply type. Additionally, other demands for recycled water may also increase (i.e. groundwater recharge, and regional discharge obligations) as supplies become more constrained. In the event of an extreme shortage, outdoor irrigation will become a lower priority to residential and commercial uses.

4.3 VULNERABILITY ASSESSMENT MODELING

Investigations performed as part of the regional IRP were used to inform this DCP vulnerability assessment. As part of the IRP efforts, the Chino Basin Regional Water Supply Infrastructure Model (Model) was developed to simulate existing and future conditions of the IEUA water supplies and infrastructure. The model incorporates existing regional and local potable water demands, supplies, key regional infrastructure, and interconnections allowing the movement of water from agency-to-agency within the IEUA service area.

In June 2019, the IRP team reported the modeling results for a 2020 baseline with five scenarios reflecting various future conditions. Two of the scenarios (Scenarios 2 and 3 referred to here as “DCP scenarios”) were developed in collaboration with the DCP team with the goal of bracketing potential future drought conditions from a moderate shortage condition with some consideration for climate change, and a more severe scenario beyond what has been experienced previously but which is possible based on current trends and research.

The two DCP scenarios that were modelled are described below and illustrate a range of potential drought severity conditions:

IRP Scenario 2	IRP Scenario 3
<i>Imported Water Shortage (Level 9 WSAP)</i>	<i>Import Water Shortage (Level 9 WSAP) & Local Supply Shortage</i>
An isolated water shortage condition for imported water while local supplies remain relatively unaffected.	A more widespread water shortage resulting from statewide drought conditions impacting both imported <i>and</i> local water supplies, including long-term groundwater impairment.

Recent California legislation requires urban water agencies to include considerations for a five-year drought in their water supply reliability planning efforts (SB 606 and AB 1668), and Scenario 3 is a helpful building block toward compliance. The following pages summarize the assumptions and results for each of the DCP scenarios. More information on the model and other results are provided in the Technical Memo “*DRAFT Integrated Water Resources Plan Regional Water Supply Infrastructure Model TM-2: 2020 Baseline and Evaluation of Water Supply Vulnerabilities for Scenarios 1 to 5,*” dated June 21, 2019, and will be provided in the forthcoming IRP update. It should also be noted that at this stage in the modeling efforts, the interconnections and the ability to transfer water between member agencies is not enabled. Later phases of the IRP modeling effort will explore opportunities for inter-agency transfers.

4.3.1 Scenario 2: Imported Water Shortage

Scenario 2 of the IRP modeling effort is intended to simulate potential reductions in imported water supply due to future drought and climate change conditions, while also considering that local conditions may *not* be impacted to the same degree as imported supplies. The assumptions for this scenario are based on historical deliveries for imported water, member agency projections, existing infrastructure, and recent research and climate models. Key assumptions and associated datasets are described below.

Scenario 2 Assumptions

Future Demands

The projected water demands for the year 2035 were used for Scenario 2. The projected demands from the 2015 IRP were used for each member agency, which assumed three ranges for future demands based on potential water use practices and ranged from low, medium, to high (Table 2). The medium demand forecast were used for the Scenario 2 simulation.

Imported Water Supplies

In the CCCA there are numerous predictions related to future conditions in the Los Angeles/San Bernardino region, specifically related to drought and the availability of imported water. Some predictions state that south-of-Delta exports by the SWP and the Central Valley Project could be reduced by 50 percent more than during historical droughts (Wang et al., 2018). Meaning that as drought intensity and frequency increases, strains on imported water supply will also intensify beyond what has been seen in the past. The reasons for the reductions are likely to be numerous, interconnected, and complicated, but the primary causes of the increased reductions are expected to be reduced carry-over storage in reservoirs as precipitation patterns shift and sea-level rise and the resulting increased salinity in Delta exports.

This prediction is corroborated by Delta supply water quality and MWD’s SWP supply availability during the drought in water years 2015-17, which provides a benchmark for future drought conditions. During this time period, the IEUA region had the lowest three-year average of imported water deliveries. See Figure 13 for historical deliveries from MWD to IEUA. Due to a low SWP allocation of 0% which was increased to 5%, MWD implemented the WSAP, and deliveries to IEUA were reduced by 41% of the supplies delivered in 2008 (the highest year in the 2000-2017 record). As a result, Scenario 2 assumed a WSAP shortage level of 9 (67.5% reduction) as a representation for future drought conditions, reflecting the CCCA’s predicted deeper reductions. See Table 6 for a summary of the ten WSAP levels.

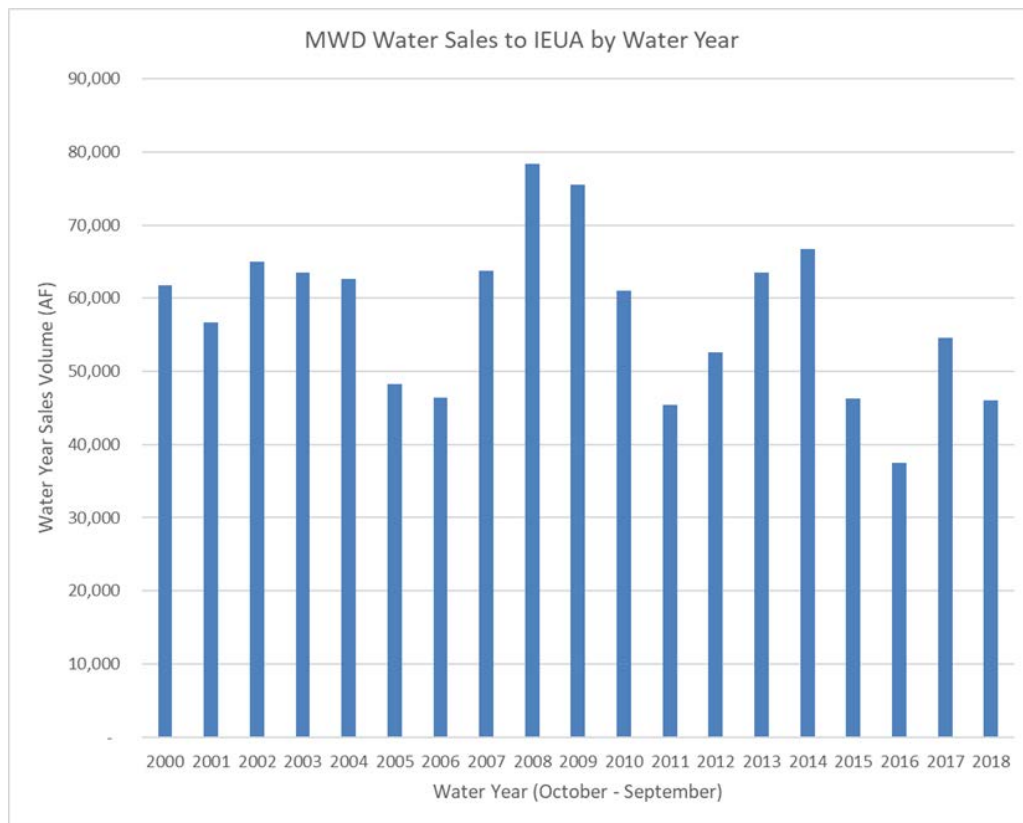


Figure 13. Historical MWD Deliveries to IEUA (Sum of Full Service and Interruptible Programs)

Table 6. MWD WSAP Shortage Allocation Index

Regional Shortage Level	Wholesale Minimum Percentage	Wholesale Reduction Percentage
1	92.5%	7.5%
2	85.0%	15.0%
3	77.5%	22.5%
4	70.0%	30.0%
5	62.5%	37.5%
6	55.0%	45.0%
7	47.5%	52.5%
8	40.0%	60.0%
9	32.5%	67.5%
10	25.0%	75.0%

Surface Water Supplies

Surface water supplies were simulated based on the 2035 projected availability as stated by each of the member agencies in their respective UWMPs. It is assumed that these supplies are unaffected by drought conditions in other areas of the State.

Groundwater Supplies

Local groundwater supplies were simulated at current available capacities and blending requirements. In addition, projected additional groundwater supplies for the year 2035 were included as reported in the member agencies' 2015 UWMPs. Details regarding how this information was collected and simulated are described in the August 2018 IEUA/INTERA Technical Memo titled "*IEUA Infrastructure Model and 2015 Baseline Scenario Results*," and in a subsequent June 2019 Technical Memo (IEUA 2019).

4.3.2 Scenario 3: Five-Year Drought and Local Supply Shortage

Scenario 3 is intended to be representative of a severe five-year drought with a combination of shortages in imported supplies and local supplies. In a five-year drought condition, it is expected that imported water supplies would be drastically reduced as was simulated in Scenario 2 and the local surface and groundwater supplies would also be diminished. Key assumptions and associated datasets are described below.

Scenario 3 Assumptions

Future Demands

The 2035 demands from the IRP were used for Scenario 3 and are the same as for Scenario 2 (as described above).

Imported Water Supplies

The imported water supplies delivered by MWD to the IEUA service area for Scenario 3 are the same as for Scenario 2 and are set at WSAP Regional Shortage Level 9 (see Scenario 2 described above).

Local Surface Water

The local surface water supplies simulated for Scenario 3 were based on the projected supplies as reported by the member agencies in their respective 2015 UWMPs for a multiple dry year condition. In the UWMPs there was not an expected change in the projected surface water supplies from the single dry year or a multiple dry year. The multiple dry year surface water supplies were considered to be a reasonable source to represent a five-year drought condition.

Local Groundwater

In an extended five-year drought scenario, it is assumed that local groundwater supplies will be impaired due to quality as opposed to quantity. In the Chino Groundwater Basin there are trends of slowly rising TDS and nitrate levels, as well as new emerging constituents such as 1,2,3, - Trichloropropane (1,2,3 – TCP), PFOS, and PFOA, which could result in a future loss of available supply. In addition, in an extended drought scenario when other supplies like imported water are reduced, local groundwater will be relied on more heavily. Increased production from the basin could exacerbate water quality issues.

For Scenario 3, local groundwater was simulated based on current well capacities and the additional 2035 projected supplies as reported by the member agencies (as with Scenario 2). To simulate compromised groundwater quality, the wells with current blending requirements were removed from service. In addition, wells currently with noted impairment but without blending requirements, would have blending requirements of 50 percent.

4.3.3 Results

Scenario 2 Imported Water Shortage Results

The results of this modeling scenario indicate that under WSAP Shortage Level 9, three member agencies experience supply deficits ranging from 10 percent to 74 percent of 2035 demand with the current supply mix.

Other member agencies have surpluses and overall the region has a slight surplus of 2 percent of 2035 demand with current supplies, and a 10 percent surplus with 2035 projected new supplies.

The loss of imported water means that there is less water to blend, thus impacting groundwater quality. There are five agencies that use imported water for groundwater blending that would be impacted.

Scenario 3 Five-Year Drought and Local Supply Shortage Results

The results of this scenario indicate that under a severe, multi-year drought, six of the eight member agencies experience supply deficits ranging from 9 percent to 74 percent of 2035 demand with current supplies. Two member agencies have surpluses, but overall the region has a deficit of 13 percent of 2035 demand with current supplies, and 6 percent with projected 2035 supplies.

In this scenario, agencies with groundwater supplies that currently require blending lose that capacity and those with impaired supplies that do not currently require blending are impacted by a new 50 percent blending requirement.

4.4 SUMMARY OF KEY VULNERABILITIES

Based on the review of potential impacts to regional resources and the IRP modeling results, two key vulnerabilities are identified.

1. **Imported water will likely become less reliable in the future** and pose a considerable risk for overall regional water supply reliability. While within Scenario 2, the region showed an overall surplus, there are three agencies that currently depend more heavily on imported water and showed shortages in this situation. As Scenario 3 showed, while the region does not rely on imported water as heavily as it does local groundwater, there are ripple effects related to a loss of imported water. The loss of imported water could result in the increased reliance on local surface and groundwater sources, and increased groundwater production could cause groundwater quality issues to worsen in areas.
2. **Reductions, due to potential impairments to groundwater quality, pose the most significant water reliability risk to the IEUA service area.** All the member agencies, with the exception of SAWCo, rely on local groundwater to meet their annual demands. While groundwater has been a relatively reliable source of water in the past, conditions related to groundwater quality and reduced water available for blending may reduce the reliability of groundwater in the future. As the results from Scenario 3 illustrated, reduced groundwater quality combined with a loss of imported water could cause significant shortages for multiple agencies within the service area.

5 Mitigation Actions

Mitigation actions are projects, programs, and strategies implemented prior to a drought situation to lessen the risks and impacts of future water shortages.

IEUA and the retail member agencies developed and prioritized the list of mitigation actions through an inclusive and collaborative means as part of the IRP process. The mitigation projects were selected because they effectively address one or more of the key vulnerabilities; *future imported water supply reliability* and *ground water quality impairment*.

Both regional and local projects are included on the list. They include a combination of near- and long-term actions consisting of local supply and groundwater improvement, system interconnections, and capital improvement projects. A full list of the projects is included as an Appendix D to this document.

The timing and sequencing of project implementation is dependent on many factors. Although IEUA and member agencies will look to implementing the highest priority projects first, budget limitations and planning complexities will impact the actual timing. A lesser priority mitigation project may take precedence over a top priority one because, for example, there is outside funding available, resulting in expedited implementation.

The region is actively working on advancement of the mitigation actions included in this DCP. Through the 2015 IRP, IEUA and its member agencies explored and analyzed projects that resulted in the core recommendations discussed in this section.

This section provides an overview of the mitigation action planning efforts, strategy for mitigation action implementation, current regional planning efforts, and the context under which the actions will be advanced.

5.1 PLANNING DOCUMENTS UTILIZED TO IDENTIFY MITIGATION ACTIONS

Within the IEUA service area, there have been multiple planning efforts tasks initiated for the development of mitigation actions. In the early 2000s the region developed four foundational master planning documents. These historical documents illustrate how, for nearly the last 20 years, the region has recognized the increasingly uncertain future of imported water supply availability and the importance of local water supplies, particularly in changing climate conditions. As part of its response, the region has focused infrastructure investments on local water supply development strategies to reduce dependence on imported supplies and increase drought resiliency. These foundational documents are:

- Chino Basin Watermaster's Optimum Basin Management Program (2000)

- Chino Basin Organics Management Strategy (2001)
- Recycled Water System Feasibility Study (2002)
- Wastewater Facilities Master Plan (2002)

More recently, the 2015 IRP further evaluated the resiliency of the region's water resources under future climate conditions and identified strategies for ensuring that the region's future water needs through 2040 can be sustainably met.

The 2015 IRP was considered Phase I of the IRP process and provided an extensive list of potential supply projects (both local and regional) based on regional collaboration. At the time of this DCP effort, the 2020 IRP (Phase II) is currently underway. Phase II will provide a regional implementation strategy for long-term water resource management, strategically positioning the region for funding opportunities.

5.2 MITIGATION ACTIONS STRATEGY

Through the existing and ongoing regional plans there has been considerable effort and extensive stakeholder engagement aimed specifically at developing mitigation-type actions to improve regional water supply reliability.

The mitigation actions identified through the IRP fall into two core strategies:

- 1) Invest in Local Supplies
- 2) Enhance Groundwater Availability

5.2.1 *Invest in Local Supplies*

As the availability of imported water becomes less reliable in the future, it will be ever more important to continue to invest in all forms of local water supplies, including groundwater, surface water, and recycled water. Building the local water supply capacity decreases reliance on imported supplies and improves resiliency for the regional water supply portfolio. The 2015 IRP had two major mitigation recommendations for increased local water supply capacity:

- **“Implement water use efficiency measures to decrease demand and enhance water supply resiliency.”**
Water use efficiency is universally regarded as the most cost effective method to reduce water demand and ultimately creates an additional water supply source since the water conserved can be applied to other demands.
- **“Continue investment in recycled water projects to maximize the beneficial reuse.”**
Recycled water provides one the most reliable supply types for the region. Current demands for recycled water include non-potable applications such as irrigation and groundwater recharge.

Applications for recycled water face challenges in terms of changing wastewater quality and treatment requirements due to increases in indoor water use efficiency and outdoor water use efficiency standards and increasing regulatory and environmental requirements. Additionally, the use of recycled water is impacted by the groundwater quality of the Chino Groundwater Basin. Specifically, the applications for recycled water become constrained if the salinity in the basin rises beyond the Regional Water Board's specified limits. Maintaining and potentially expanding recycled water projects to manage these challenges will increase the resiliency of the regional water supplies.

5.2.2 Enhance Groundwater Availability

Groundwater is the most heavily relied on local water supply type. The Chino Groundwater Basin provided approximately 40 percent of the regional water supply portfolio over the last decade. The vulnerability assessment for the DCP illustrated how compromised groundwater quality poses a significant threat to local water supply reliability and can be compounded as other supplies currently used for blending, such as imported water, become less reliable. Enhancing groundwater treatment and groundwater recharge opportunities will be crucial as groundwater quality issues mount within the basin and dependence on groundwater potentially increases as other sources become less reliable. Groundwater recharge with good quality water sources provides the benefits of both groundwater quality management and increased groundwater storage. The 2015 had several recommendations related specifically to groundwater recharge:

- **“Strive to acquire low TDS supplemental water to enhance groundwater quality to sustain production and reduce salinity.”**

It is important that water used for recharge helps to support the salinity management measures within the Chino Basin. Identifying and securing low TDS water will help to increase the resiliency of the local groundwater supplies.

- **“Strategically maximize the purchase of supplemental water for recharge or in-lieu when available.”**

Periods of surplus supplies from imported water, exchanges, or other sources provide an excellent opportunity to acquire additional water supplies for groundwater recharge, or to offset the groundwater demands at the time. Positioning the region in terms of awareness, finances, and infrastructure to be able to maximize the purchases of those supplies creates greater resiliency for the region's water supply portfolio.

- **“Continue to maximize stormwater recharge projects, including rainwater capture and infiltration.”**

Local precipitation in the region is highly variable seasonally and annually, and it is expected that future rain events will become more intense in terms of magnitude and duration resulting in large volumes of stormwater. Improving the regional infrastructure to capture and utilize stormwater provides a low TDS water supply for groundwater recharge.

5.3 MITIGATION ACTION PROJECT EVALUATION

A comprehensive list of potential mitigation actions was developed through the IRP process based on numerous planning efforts, including:

- 2015 Recycled Water Program Strategy
- 2015 Wastewater Facilities Master Plan Update
- 2013 Recharge Master Plan Update
- 2015 Water Use Efficiency Business Plan
- FY15/16 Ten Year Capital Improvement Plan (TYCIP)
- Santa Ana River Conservation and Conjunctive Use Program (SARCCUP)
- 2013 Upper Santa Ana River Habitat Conservation Plan

A full list of the projects can be found in *Appendix D: 2015 IRP Mitigation Actions*.

During the IRP planning process, the Technical Work Group crafted **five water resource strategies**. Each strategy had an underlying theme to address the region's water supply vulnerabilities. Below are the five strategies:

Strategy 1: Maximize Chino Basin groundwater, including prior stored groundwater.

Strategy 2: Recycled water program expansion.

Strategy 3: Recycled water & conservation program expansions.

Strategy 4: Maximize supplemental water supplies and recycled water supplies.

Strategy 5: Maximize imported water supplies with moderate conservation.

Each of the strategies required building a mix of projects that would best meet the supply needs under the respective strategy.

In order to determine the value of each specific project, as well as its means of water supply creation, every project underwent a series of evaluation steps. First, the anticipated acre-feet yield was calculated for each of the 100 projects and, next, a determination of the number of years that it will take to yield the water.

From this, a list of the desired project outcomes was developed. These outcomes were selected because they specifically address the region's major water supply vulnerabilities. Projects were then assessed and tagged *yes, no, or neutral* on its ability to impact desired project outcomes. For example, *does the project provide increased groundwater? Does the project reduce TDS in the groundwater?*

These are examples of desirable project outcomes because they provide a positive contribution to local water supply.

Table 7 provides a list of the desired outcomes used as metrics to evaluate each potential mitigation action project.

Table 7. Desired Mitigation Project Outcomes

Desired Mitigation Project Outcomes	
<ul style="list-style-type: none"> ▪ Increases groundwater storage 	<ul style="list-style-type: none"> ▪ Provides emergency local supply redundancy
<ul style="list-style-type: none"> ▪ Increases water level in critical groundwater management zones 	<ul style="list-style-type: none"> ▪ Decreases reliance on local surface water during dry years
<ul style="list-style-type: none"> ▪ Increases stormwater capture/recharge 	<ul style="list-style-type: none"> ▪ Reduces TDS and/or nitrates in groundwater
<ul style="list-style-type: none"> ▪ Increases permeability or natural infiltration 	<ul style="list-style-type: none"> ▪ Decrease net energy consumption
<ul style="list-style-type: none"> ▪ Provides additional recycled water 	<ul style="list-style-type: none"> ▪ Increases capacity for wet water years
<ul style="list-style-type: none"> ▪ Reduces dependence on imported water during dry years 	<ul style="list-style-type: none"> ▪ Eligible for grant funding
<ul style="list-style-type: none"> ▪ Increases local water supply 	<ul style="list-style-type: none"> ▪ Technical feasibility/ease of implementation

Once the projects were evaluated against the desired outcomes, they were uploaded into a data visualization software tool. The tool then created and compared theoretical combinations of various projects. After analysis, the tool generated the mix of projects that delivered optimum results for each of the five resource strategies developed by the Technical Work Group during the IRP planning process.

The highest performing mix of projects were selected as prioritized mitigation actions for retail agency implementation.

Although the planning process resulted in the optimal choices, actual timing and sequencing of project implementation is dependent on many factors. IEUA and member agencies will look to implement the highest priority projects first, however budget limitations and planning complexities will impact the actual timing. A lesser priority mitigation project may take precedence over a top priority one because, for example, there is outside funding available, resulting in expedited implementation.

6 Response Actions

With growing populations and the inevitability of future drought cycles, IEUA's and its member agencies' overarching goal is to create a water efficient region that can successfully withstand future water shortages without hardship.

IEUA and its member agencies have been arduously working to re-shape customers' attitudes about water sustainability and their personal role in achieving water shortage resiliency. Through education, messaging, and programs IEUA and its member agencies have been driving change, however, customers still have a way to go to fully make the transition. A percentage of customers have made significant equipment and lifestyle changes at their properties, but most have not.

Regional water sustainability can be achieved only when:

1. Customers fully understand the value of water and the unique conditions of the Inland Empire.
2. Customers create drought sustainable properties prior to emergency conditions.
3. Customers experience no water deprivation hardship during a drought cycle due to the sustainable landscape design of their properties and their water-consuming equipment.

While striving for full water efficiency is the goal, IEUA understands we're not there yet. With this knowledge, IEUA recognizes that water savings, during droughts or other water shortages, will need to be driven through an escalation in marketing, increased programs service offers, and enhanced incentives that rise as drought stages advance.

Table 8 provides a rough estimate of overall acre-feet savings necessary to meet the requirements at each drought stage. The calculations are based on the 2020 projected demand as well as single dry year and multiple year projected demands. The Acre-feet savings are calculated by using the highest percentage savings number desired for each stage. The table illustrates the need for sharp increases in incremental water savings from Stage 1 through Stage 5 during a potential future drought cycle.

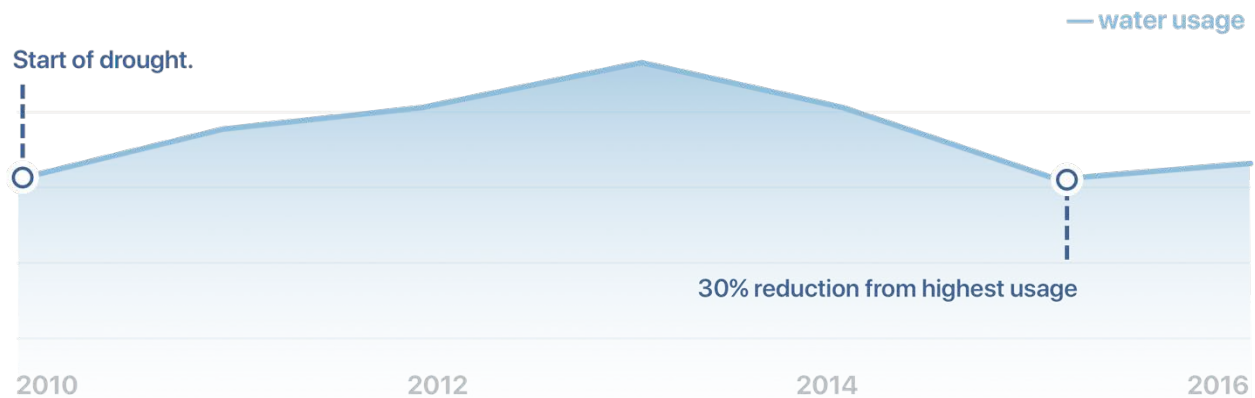
Table 8. Estimated Required Water Reduction per Drought Stage

	STAGE 1 Est Savings (AF) 5% reduction	STAGE 2 Est Savings (AF) 15% reduction	STAGE 3 Est Savings (AF) 25% reduction	STAGE 4 Est Savings (AF) 50% reduction	STAGE 5 Est Savings (AF) 50%+ reduction
Projected Demand	9,985	29,955	49,926	99,851	99,851+
Single Dry Year Projected Demand	10,529	31,588	52,647	105,294	105,294+
Multiple Dry Year Projected Demand	11,296	33,888	56,481	112,962	112,962+

6.1 PREVIOUS DROUGHTS AND LESSONS LEARNED

Historical review is useful when conducting planning activities. By looking at the previous drought cycle, we see the quantity of water conserved over the course of the drought and customers' overall response time to reach reduction levels. This and other historical information were taken into account in the crafting of the Response Action Plan, as well as the Programs and Services.

The chart below provides a look-back at the annual total water usage for reporting years 2010-2016:



The take-aways that merit consideration in future planning include the following:

- Water use increased during the first couple of years of the drought.
- Customers' drought actions only reached an impactful level **late into the drought cycle**, in Year Four 2015-2016.
- Customers reacted when the situation became **extended and urgent**.
- The majority of **water savings were realized through mandatory restrictions** and water deprivation; not upgraded landscapes and efficiency equipment.
- During crisis times we need to **balance Carrots vs Sticks** in order to entice customers to make permanent changes.
- Today's **water usage has bounced back** to a volume above 2014 levels because the changes were not permanent.
- To drive **permanent savings** and **early response** it is desirable to have Messaging, Outreach and Programs that **Motivate vs Penalize**.

6.2 GOALS

The Response Action Plan described in the following sections, is modelled after the format of previous IEUA Water Use Efficiency Business Plans. The goals of the Response Plan are to:

- Increase the speed that drought response actions can be rolled out by pre-planning.
- Reduce workload for agencies by providing a blueprint for deployment of strategic actions as drought stages are declared.
- Provide recommendations on the optimal measures, activity levels, incentives, and services that will drive water savings according to need.
- Create an avenue for member agencies to provide input into a Regional drought response.
- Act as a starting point for creating a final plan of action during a drought event. The finalized plan may include adjustments from member agency input, new technologies, increased MWD Water District incentives, new grants, or other circumstances.

The plan is devised to balance *customer incentives and programs* with *prohibitions and penalties*. This balance between “carrot and stick” will give IEUA the flexibility to achieve quick-hit savings through restrictions, while enticing customers to move to long-term market transformation through program participation.

6.3 TYPES OF RESPONSE ACTIONS

There are a number of response actions available to IEUA agencies. These include escalation of customer messaging content and frequency, expanded outreach channels, enhanced water efficiency incentives and programs, and as necessary, water usage restrictions.

- **Messaging**
Agencies can, and should, use creativity and attention-grabbing content to secure customers’ attention and motivate them to take action.
- **Expanded Outreach**
Customer attitudes and expectations have changed dramatically over the past decade, driven by consumers who have higher demands for expanded outreach vehicles. It’s a customer-centric world and water agencies are competing for attention. This requires a modern approach to outreach including social media and influencer marketing.
- **Programs**
Water efficiency programs provide customers with the means and guidance to lower their properties’ water usage. Customer-friendly programs, substantial incentives, direct installation options and strong support services drive stronger response rates. The higher the services and incentives; the higher the customer response.

- **Restrictions**

Watering restrictions further reduce water usage while reinforcing the message of community importance and “doing your part”. They set an authoritarian tone, which can result in negative PR if the reasoning is not well communicated, however they are highly effective in securing immediate water savings and are a powerful tool for agencies.

6.4 DCP RESPONSE PROCESS AND TASKFORCE OPERATION

Once the drought monitoring framework indicates that the region has reached a specific stage of drought conditions, several actions will occur.

First, the Drought Response Taskforce will assemble.

The Drought Response Taskforce is the organizational group empowered to:

- 1) Create the Drought Response Plan blueprint.
- 2) During drought condition stages, assemble taskforce to finalize strategic response actions.
- 3) Work with their respective agency to implement response actions, according to plan.

The taskforce is comprised of representatives from each of the eight member agencies, and regional personnel from IEUA. The group works in a collaborative fashion to gain consensus on appropriate regional response actions.

The taskforce will make recommendations about the level of program and services, restrictions, and messaging to regional customers. These recommendations will be brought to each agency’s respective management for approval.

It’s important to note that, during a regional drought, an individual member agency may not be experiencing a drought condition due to their local supply mix. In this circumstance, the agency may elect in what capacity to participate in the taskforce and how to best communicate to their customers that locally there are no water supply issues, although the region is undergoing a drought stage.

Looking forwards, the taskforce will work to balance the effectiveness of regional messaging with the differing needs of individual member agencies. There are no pre-determined mandates regarding service offerings, restrictions, communications or budgets. The taskforce will collaborate on policies, while fully supporting flexibility for each agency.

The group will review the proposed actions set forth in the existing plan and make modifications as necessary. The plan was intended to be flexible and changeable. Modifications to the plan might include a change in incentive levels or program delivery mechanisms. There may also be a new water-saving technology that should be offered to customers. The taskforce might be able to secure additional grant funding, as well. Once the action plan is finalized and approved, the taskforce will implement the programs, penalties, and communications plan.

An overview of the drought response process is below:

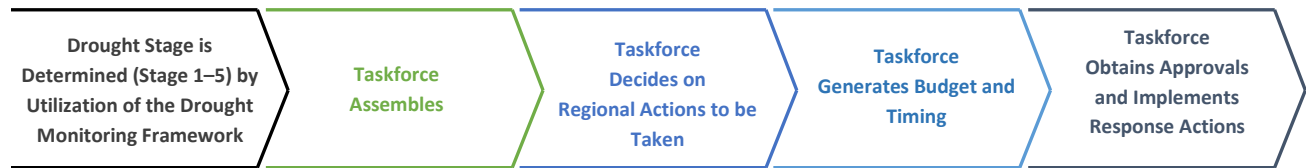


Figure 14. Drought Response Process

6.5 RESPONSE ACTION PLAN OBJECTIVES

The objectives of the Response Plan are to integrate the drought response actions into a cohesive whole that improves the effectiveness of each component. The plan’s objectives are to:

- Outline programs that are highly appealing to customers.
- Provide targeted marketing and communications for programs and restrictions.
- Guide escalation of response actions as drought stages increase.
- Allow for a consistent regional rollout that reduces customer confusion, raises response, and increases savings per household.
- Ensure communication, marketing, programs, and restrictions are interconnected and support each other in achieving water savings goals.

6.6 RESPONSE PLAN GOALS AND STRATEGIES

IEUA’s overall goals are straightforward:



Agencies have long struggled to make significant water savings headway with high water users. To accomplish this goal, there are several strategies and tactics that must be successfully employed.

Provide Improved Target Marketing and Communications:

An essential portion of the Response Plan is deploying an effective customer marketing and outreach strategy. This is because the greatest contingency plan is worthless if the target audience is: 1) unaware of your offer, and 2) unresponsive. Retail water agency customers are widely diverse in their

characteristics, desires, and motivations. The combination of regional drought messaging paired with the member agencies' individual marketing will create a stronger more unified message.

Target audiences are single family households with high water user and large landscape customers. Reaching these customers is best accomplished by first profiling and micro-targeting customers and then employing a targeted and creative messaging and outreach campaign. It has been shown that customers have a strong, positive response to respected influencers and member agencies should utilize this strategy as a part of their marketing and outreach.

Create Programs That Are Highly Appealing to Customers:

Today's customers have little patience with processes that are time consuming and complicated. Programs must be customer-friendly and provide easy access to knowledgeable individuals that can answer customer questions and guide them through difficult processes.

As experienced in the previous drought cycle, customers are motivated by generous incentives or direct installation services that make it worthwhile to commit their valuable time and resources to a program.

Scalable programs allow customers to participate with relative ease, avoiding long processing times and capacity limitations for customer sign-ups.

Reach Higher Water Savings:

As drought stages escalate, there is an ever-increasing need to "dig deeper" and reach a higher level of water savings per site.

To accomplish this, tactics need to be escalated to higher levels. This includes the deployment of customer communications that contain a heightened level of urgency and at increased intervals. It also means that restrictions and penalties must be increased, as well.

6.7 STRATEGY PER DROUGHT STAGE

Tactics will expand as drought stages escalate. Agencies will increase staffing capability, add more customer support, and provide a higher level of program incentives and services as increased drought stages are declared.

At Stage Zero, a non-drought stage, programs and incentives will continue to be offered to customers at standard levels. During this time, the goal will be to encourage and incentivize customers to create drought sustainable properties in advance of an emergency. The focus will be on turf replacement programs and customer education offerings.

Once a drought enters a specific stage, the taskforce will assemble to finalize the Response Plan for that stage and begin the implementation process for customer targeting and increased outreach.

At **Stage 1 (1-5% decrease)**, the plan is to profile customers and micro-target high potential customers, utilizing messaging that will best resonate with those customers.

The strategic focus for **Stage 2 (6-15% decrease)** is to expand activity for irrigation equipment direct installation programs and ramp up influencer marketing.

Tactics for **Stage 3 (16-25% decrease)** require incentive increases for landscape and irrigation measures and an expansion in outreach to customers.

Stage 4 (26-50% decrease) requires IEUA and its agencies to heighten the message of urgency and put forth a community call to action. Additionally, there will be an increase in penalties, implementation of emergency alerts and expanded news media coverage.

During **Stage 5 (water use for essential functions only)**, only indoor plumbing and property leak detection programs will be offered. All landscape & irrigation programs will be suspended and IEUA will implement crisis messaging, announcing water for essential use only.

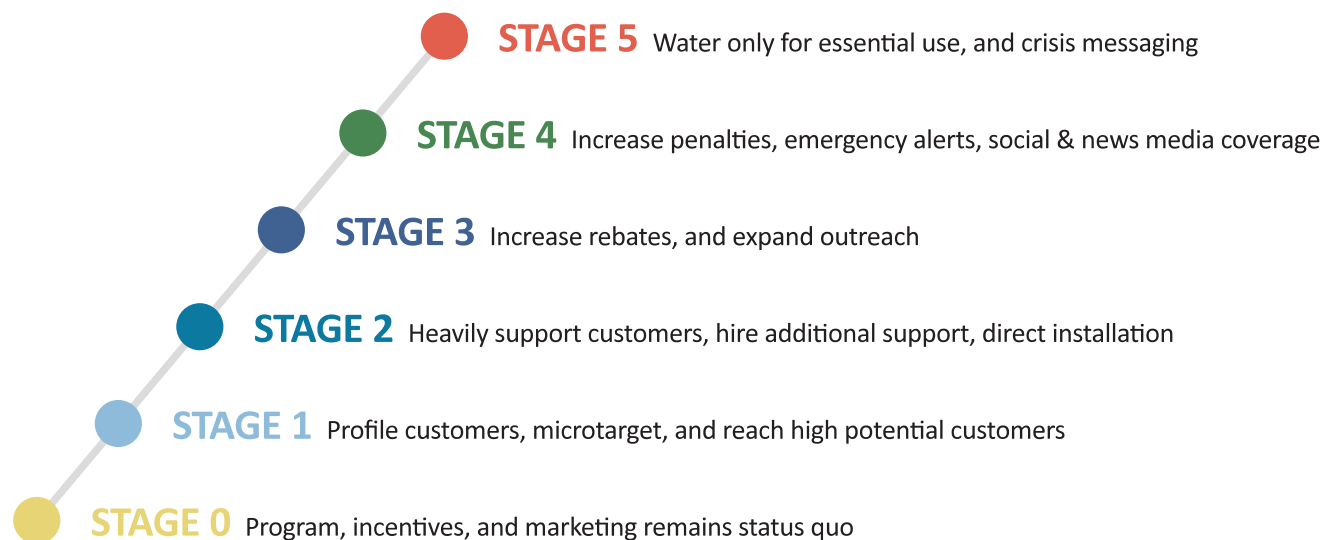


Figure 15. Drought Stage Strategy

6.8 SELECTED PROGRAMS AND SERVICES

There are numerous water-saving programs being offered to customers throughout the U.S. today. IEUA and its member agencies selected programs that best meet the needs of the Inland Empire during the next drought cycle.

These programs were selected because: *First*, they target the highest water savings opportunity which is outdoor water usage, and, *Second*, each program is fully scalable to meet escalating needs.

A scalable program is designed to expand or contract *with ease* for the purpose of aligning with changing circumstances. This is particularly important during escalating drought stages where water agencies have an urgent need to drive increased participation and water savings.

A scalable program typically has mechanisms that can be ratcheted up or down without unbearable stress to the operating organization. Rebate programs are perhaps the most scalable incentive offering. Response can be driven up by increases in incentives and decreases in the complexities of program requirements. A scalable program has 1) market potential, 2) market readiness and 3) market momentum. Each of these has following characteristics:

Market Potential

- Large universe of potential customers
- A high potential for total water savings

Market Momentum

- Customers are interested
- Saturation is on the upswing

Market Readiness

- Sound technologies & solutions that are “tried and true”
- Technologies & solutions are readily available to customers

IEUA and the member agencies, through the plan development taskforce process, identified and selected seven programs and three support services as having the highest market potential, readiness and momentum.

The response programs are described below:

Table 9: Selected Programs

PROGRAMS	DESCRIPTION
Turf Replacement Incentives	\$3 per sq. ft. incentive level for turf replacement.
Residential Irrigation Tune Up	Irrigation repairs, nozzle installations, and controller programming provided at no cost to the customer.
Residential Smart Irrigation Direct Installation	Customers receive installation of nozzles, controllers, and flow sensors.
School Smart Irrigation Direct Installation	Provide schools with installation of spray heads, nozzles, and controller programming.
FreeSprinklerNozzles.com	Online ordering and mail delivery of high efficiency nozzles.
Qualified Contractor Smart Irrigation Incentives	Provide approved contractors incentives for nozzles, controllers, drip, and flow sensors.
Home Leak Detection	Provide an incentive for a home leak detection device.

SUPPORT SERVICES

Landscape Surveys	Provides homeowners with water savings recommendations and links to programs.
Landscape Workshops	Provides instruction on turf replacement & maintenance.
Landscape Design Services	Provides customers with help regarding irrigation system layout, plant selection, soil considerations, and overall design for their WE landscape upgrade project.

Recognizing that the future is unknowable, IEUA understands that unforeseen marketing and water savings opportunities may present themselves at some point during a drought cycle. For this reason, it is recommended to implement a mechanism to fund new, creative approaches or temporary resources.

This plan includes the creation of the WEFlex program which would offer IEUA's retail agencies funds for locally administered activities. The budget would be allocated to each agency based upon the water agencies size (or water sales). An agency could use the funds for local activities such as water waste enforcement and education or recycled water hook ups and permit fees. New technologies or other programs and services could be funded through WEFlex Fund, if approved by the drought response taskforce.

An agency will submit a description of the local activity, estimated costs and potential benefits or results. When accepted, the response taskforce will allocate the funds.

Program and Service Ranking by Drought Stage

Each of the selected programs was ranked by agency representatives to determine its viability during each advancing drought stage. The selection process for these programs and services was conducted by having agency representatives individually rank viable programs as a high (3 points), medium (2 points), or low (1 point) at each respective drought stage level.

This ranking criterion was based on the level of feasibility, appropriateness, and overall impact provided by that program/service at each drought stage. Budgets and program scalability were additional considerations factored into the ranking process. The group also assessed the effect and motivation that escalating drought stages would have on customers and how that, in turn, might drive customers' response for each program/service.

The results were totaled and averaged for each program at each drought stage. Higher numbers reflected a greater expected effectiveness for that program or service. Lower numbers indicated reduced support for the program or service and less likelihood for inclusion in the list of program offerings.

It's important to note that the ranking process provides general consensus and structure for planning, but program ranking is fluid and, as circumstances evolve in the future, the selections and priority levels may change.

Using the high, medium, or low point rubric program rankings were compiled and recorded as shown in the chart on the following page.

	STAGE 0	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
PROGRAMS						
Turf Replacement	1.71	1.86	2.14	2.43	2.71	2.71
Residential Irrigation Tune Up	2.00	2.14	2.43	2.29	2.43	2.43
FreeSprinklerNozzles.com	1.83	1.71	2.00	2.00	2.57	2.57
Qualified Contractor Smart Irrigation Incentives	1.67	1.67	1.67	1.86	2.29	2.29
Residential Smart Irrigation Direct Installation	1.57	1.86	2.14	2.43	2.57	2.57
School Smart Irrigation Direct Installation	1.80	2.20	2.17	2.43	2.57	2.71
Home Leak Detection	1.33	1.33	1.71	1.86	2.43	2.57
SERVICES						
Landscape Surveys	2.00	2.00	2.20	2.00	2.60	2.40
Landscape Workshops	2.00	2.00	2.14	2.43	2.57	2.57
Landscape Design Services	1.57	1.71	1.86	2.14	2.43	2.57

Figure 16. Program Evaluation per Stages

As is shown, generally, the higher the drought stage, the higher the level of program services to be provided by agencies. The reasoning for this is common-sense. Agencies need heightened customer response and they are much more likely to participate in a program when they are provided with free installation and low-cost product or, as with turf incentives, the rebate level is enticingly high.

At each drought stage, it is anticipated that the highest-ranking programs will be those most actively promoted, and those offering attractive customer enticements to participate.

As stages escalate, agencies are prepared to ramp up activity for all programs, but will rely most heavily on Turf Replacement, FreeSprinklerNozzles.com, and direct installation of landscape measures. The number of home surveys, workshops, and design services will also increase.

Home Leak Detection was ranked as the lowest priority program during Stage 0 and Stage 1, and only ramps up significantly in the later drought stages.

It's important to reinforce that the program and services rankings are not absolute and are a suggested template to be adjusted according to circumstances that exist at each actual drought stage.

Actual incentives, services, and roll out schedules will be determined by the taskforce, when the drought stage is declared, and the group is assembled.

6.8.1 Program Cut Sheets

IEUA and its member agencies collectively has selected seven customer programs to be offered during drought conditions. Each program is detailed in an individual write-up contained in Appendix E.

The components of each cut sheet are explained in the diagram on the following page. Following the guide is an example of a program cut sheet for the Turf Replacement Program.

PROGRAM CUT SHEET GUIDE

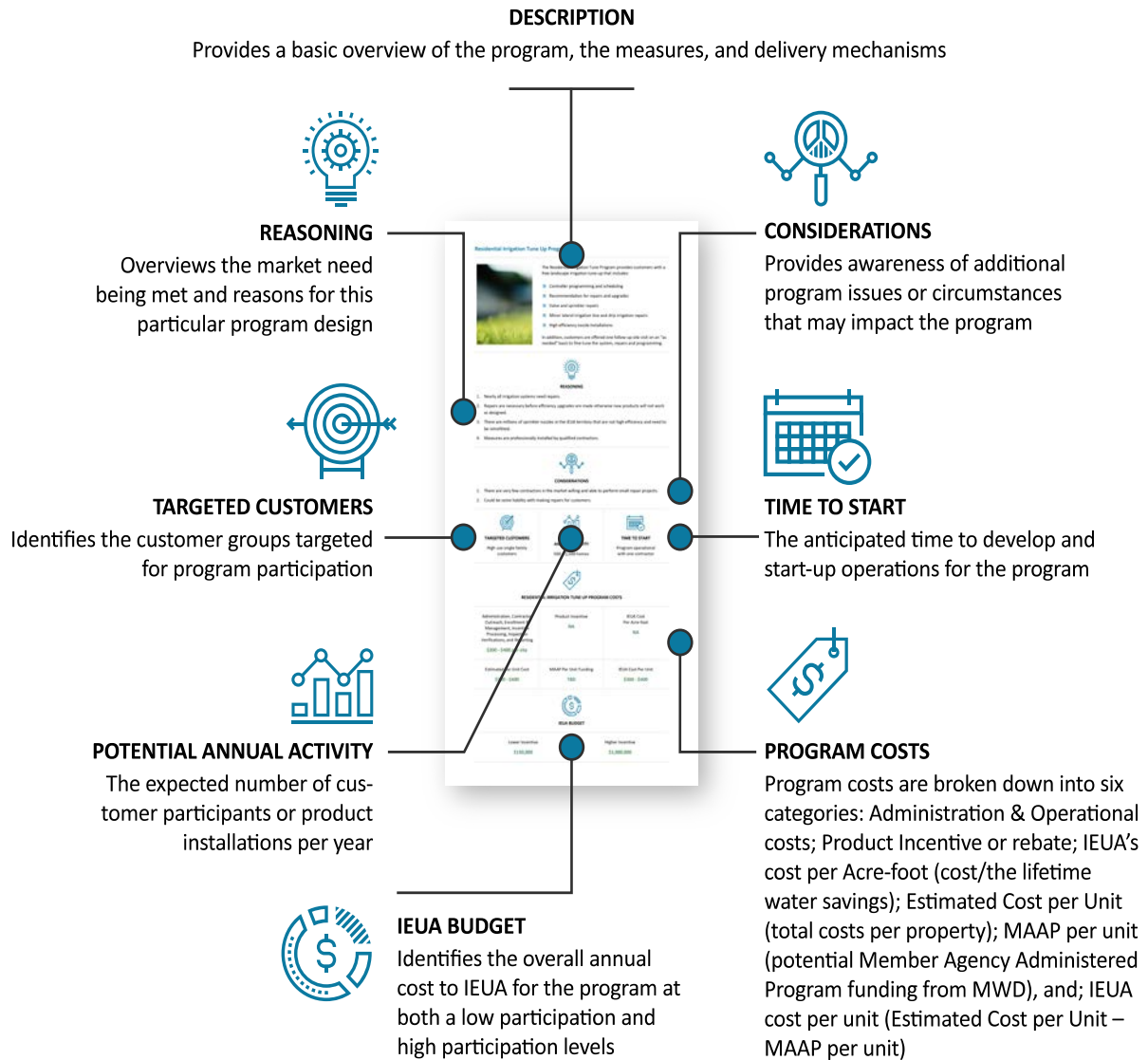


Figure 17: Program Cut Sheet Guide

PROGRAM CUT SHEET EXAMPLE- TURF REPLACEMENT PROGRAM

Turf Replacement Program



The Turf Replacement Program encourages customers to remove high water-consuming turf and replace it with alternative solutions such as low water-using, regionally appropriate plants and surfaces that allow for ground water infiltration and elimination of runoff. Qualifying applicants are eligible to receive \$3 per square foot of turf removed with a maximum incentive of 5,000 square feet for residential customers and 50,000 square feet for commercial customers. Eligible projects must have:

- Three plants per 100 square feet of area transformed
- No hardscape within the transformed area, except permeable hardscape
- A stormwater retention feature
- Replacement or modification of overhead spray sprinklers

For reference, the historical program activity of square feet removed is listed below.

	<u>Residential</u>	<u>Commercial</u>	<u>Total</u>
FY 14/15	119,130	1,136,334	1,255,464
FY 15/16	1,596,789	3,337,120	4,933,909
FY 16/17	255,091	637,916	893,007



REASONING

1. There are hundreds of thousands of square feet of irrigated turf in the IEUA territory.
1. Replacing turf with regionally appropriate plants aids in transforming the market. In a recent analysis done by Western MWD, for every customer replacing their turf, another customer did so without an incentive.
2. Provides long term savings- Current studies have shown that savings increase after the initial plant stabilization period and persist over 10 years or more.



CONSIDERATIONS

1. Turf replacement has an extremely high cost per acre-foot.
1. The market acceptance is low during non-drought times.
2. There are numerous customer barriers: costs, concerns about the new look, and lack of ability to execute projects.
3. Contractors are not interested in projects smaller than 1,000 sf.

		
TARGETED CUSTOMERS	POTENTIAL ANNUAL ACTIVITY	TIME TO START
All customers with live turf	500,000 – 5 Million SF	Currently operational



TURF REPLACEMENT PROGRAM COSTS

Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting <i>Covered by Metropolitan through regional vendor</i>	Product Incentive \$3 per square foot	IEUA Cost Per Acre-foot \$769 (\$ per sf)
Estimated Per Unit Cost \$3 per sf	MAAP Per Unit Funding \$2.00 (regional rebate)	IEUA Cost Per Unit \$1 per sf



BUDGET

Lower Incentive \$500,000	Higher Incentive \$5,000,000
---	--

Figure 18. Sample Cut Sheet – Turf Replacement Program

6.9 MESSAGING AND OUTREACH

If you don't nail the messaging and outreach, the programs are meaningless.

Communication and outreach play a crucial a role in the delivery of water savings as the programs themselves. A strong plan will ensure that IEUA reaches the target audience, boosts awareness, and ultimately, delivers water savings.

For this reason, the Response Plan communications need to:

- Be heard by the right customers, understood, and favorably received.
- Clearly inform the customer of the current stage, tell them what action is desired, and motivate them to respond to the request.

Ultimately, all forms of communications and outreach need to work together throughout the region to raise response and increase water savings per household.

6.9.1 Requirements for An Effective Message and Campaign

The key principle of a successful outreach and communications campaign are:

1. Know Your Customer
2. Get the Message Right
3. Craft an Outreach Plan that Drives Customer Response

Know Your Customer

An organization needs to understand what each customer wants and then provide the I-can't-say-no-offer. Companies experience much higher response rates when they understand and effectively respond to customers' desires.

This requires data analysis, creation of customer personas, and micro-targeting to particular groups of customers. There are numerous analytics programs available today that will help agencies to identify distinct customer groups and personas. By knowing this, IEUA can target market services and program offers with intelligence and precision. Statistics show that micro-targeting greatly boosts customer response. For IEUA, this converts to higher water savings as well.

Get the Messaging Right

Marketing campaigns are most successful when they evoke emotion and resonate with a human need.

An emotional message strategy uses feeling to sell – and this is a much more powerful motivator than logic. An outreach vehicle using this tactic will make the target audience feel an emotional connection to the agency, program, water efficiency measure, and/or call-to-action.

IEUA will need to utilize the following messaging strategies to garner interest and participation from customers:

- *Emphasize the benefits* - What does this particular customer need? Present a solution to their problem.
- *Keep it simple*. - A confused mind says “no.” People worry that deceit is hidden amongst the complexity.
- *Make it Fun* - Draw customers in by using fun and catchy messaging, stories, eye-catching visuals, and humor.
- *Use Authority*- Influencing others is easier if customers view the person making the pitch as an authority figure. We all like to listen to and follow an expert. We trust that they know what they’re doing.

Two Types of Messaging Required

There are reasons for creating and driving mass audiences through broad messaging and other reasons for targeted action messaging directed to specific audiences. IEUA will need to provide both types effectively during drought conditions.

1. **Broad Messaging:** Broad messaging (delivered via news stories, radio/tv ads, billboards, etc.) gives the widest reach and allows IEUA to communicate overarching messages including:
 - Water Scarcity Issue
 - Urgency to Act
 - Commitment to continue to provide safe, reliable water supply
2. **Targeted Action Messaging:** Targeted action messaging is typically aimed at specific groups of customers, those most likely to respond to your request for program participation or water-use reduction. To promote action, IEUA and the member agencies will need to create messaging content and outreach such as below:
 - Design messaging to motivate landscape changes for single family customers
 - Post success stories – community members, people of prominence, business leaders
 - Promote stories from micro-influencers – Q&A blogs with customers, homeowner success stories, Did-You-Know educational snippets
 - Utilize 3rd party influencers – these individuals are more trusted than a company itself
 - Create a community call to action – “your community needs your help” messaging

Craft an Outreach Plan that Drives Customer Response

Successful outreach campaigns utilize the following strategies:

- Profile your customers to understand each customer’s persona
- Micro-target to prospect the right customers for each offer
- Incorporate your strong messaging and influencer authority figures in all offers
- Add personalization
- Demonstrate value and generous offer
- Include a call to action
- Make it easy for customers to say YES
- Follow up and
- Track results
- As stages advance, increase frequency, urgency and intensity

IEUA and its agencies will need a creative and dynamic plan in order to increase customer response and water use reduction, especially during the higher stages.

It’s important to note that most agencies still utilize antiquated marketing techniques, with little-to-no market research, standard messages and rudimentary outreach methods.

6.9.2 Successful Outreach Methods

There are major outreach mechanisms to be utilized for general categories of customers. Each outreach approach should be personalized to the group being targeted.

- Direct outreach to high users via personalized means (phone, letter, email, etc.)
- Regional outreach through broad media channels
- Earned media
- Social media
- Grassroots and community outreach

6.9.3 Importance of Influencers & Relationships

It’s important to reiterate the essential need for influencers. Influencers are trusted individuals who have a large audience and can reach across media and social platforms. Because of their high level of trust-ability, they’re often able to persuade (or “influence”) readers and viewers to purchase products or endorse causes that they promote.

Influencer marketing is a highly effective way to reach interested customers and dramatically increase response. They act as a trusted and respected “friend” and customers trust third party influencers more than a company itself.

Who’s Prominent in the Inland Empire:

- Well known business owners/leaders
- Local sports or entertainment figures
- Respected church leaders
- Active PTA parents
- High profile community organizers

6.9.4 Drought Outreach Matrix

Communications and urgency increase as drought stages escalate. Since customers are the means to the water-savings solution, it’s imperative that they understand each drought stage and what’s required of them. Quality messaging will clearly communicate the current drought stage, define the condition, request a desired customer behavior, and direct them to solutions.

An overview of Drought Outreach per Stage is provided on the following pages.

Stages	0	1	2	3	4	5
Messaging	Overall preparedness and drought resiliency. Drought will be a regular occurrence.	What Watch Condition Means	What Warning Condition Means	What Emergency Condition Means	What Critical Condition Means	What Catastrophic Condition Means
Desired Behavior	Get customers to install drought resilient landscapes & smart irrigation prior to the next drought.	Minimum 1-5% decrease in water use	Minimum 6-15% decrease in water use	Minimum 16-25% decrease in water use	Minimum 25-50% decrease in water use	Water used for only essential functions
Outreach Strategies	<p>Evaluate your specific community and the customers in your service territory to determine a compressive plan using a combination of the following strategies and tactics. Each approach should be personalized to the group you are targeting.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Direct outreach to high users <input type="checkbox"/> Regional outreach through broad media channels <input type="checkbox"/> Social media outreach <input type="checkbox"/> Grassroots and community outreach 					
Tactics	<ul style="list-style-type: none"> <input type="checkbox"/> Social media toolkit for community influencers <input type="checkbox"/> Grassroots training program for community groups, local organizers and high school students to share messages in their community (includes toolkit) 					
	<ul style="list-style-type: none"> <input type="checkbox"/> Fact sheet describing each stage, the meaning and the impact to both current landscapes and drought resilient landscapes 		<ul style="list-style-type: none"> <input type="checkbox"/> Fact sheet describing the stage level and how that impacts customers – one per stage with need action for each level <input type="checkbox"/> Social media posts with messages and steps for how customers can respond to the appropriate stage <input type="checkbox"/> “How to respond” fact sheet for each stage 			
	<ul style="list-style-type: none"> <input type="checkbox"/> Case studies and feature pitches of successful landscape transformations (videos telling the stories, write-ups and photos) <input type="checkbox"/> By-line articles by local influencers placed in local publications 		<ul style="list-style-type: none"> <input type="checkbox"/> News release about stage and actions that need to be taken 			

Stages	0	1	2	3	4	5
Tactics (con't)	<input type="checkbox"/> General informational flyers about drought resiliency and sustainable landscaping		<input type="checkbox"/> Website <input type="checkbox"/> Bill inserts <input type="checkbox"/> Social media reminders (some promoted posts)		<input type="checkbox"/> Wireless Emergency Alerts <input type="checkbox"/> Personal Localized Alert Network <input type="checkbox"/> Website <input type="checkbox"/> Social Media	
Message Frequency	<input type="checkbox"/> Ongoing – worked into all regular organizational messages <input type="checkbox"/> Plan for regular messaging		<input type="checkbox"/> Frequency escalates depending upon budget			

Figure 19. Drought Outreach Matrix

6.10 VOLUNTARY AND MANDATORY RESTRICTIONS

Both voluntary and mandatory restrictions are coupled with public education campaigns to provide customers with information about the purpose for the restriction(s) and the call-to-action. Restrictions are typically highly publicized through local media, web pages, social media, mailings and water bills.

Mandatory restrictions are a more effective tool for drought coping than voluntary measures; however, mandatory restrictions can create heightened negativity directed at the customer’s water provider.

Common restrictions include partial or total prohibitions against using hoses to wash paved areas, limits on car washing and filling or refilling swimming pools, and restrictions on watering times.

As drought stages are declared, each agency will implement voluntary and mandatory restrictions as dictated by their respective Water Waste Ordinance. It’s important to note a couple details:

1. Each ordinance is unique to a specific water agency and the ordinances differ slightly from one another.
2. Ordinance stages are locally declared and therefore may not align with other agencies or a regionally-declared stage.

Table 10. Water Waste Ordinance by Agency

Agency	Ordinance/Code Title
City of Chino	Municipal Code Water Conservation 13.-5.010 – 13.05.120
City of Chino Hills	Ordinance 300u
Cucamonga Valley Water District	Ordinance 2019-5-1
Fontana Water Company	San Gabriel Valley Water Company Rule No. 14 & Schedule 14.1
Monte Vista Water District	Ordinance 22
City of Ontario	Municipal Code Water Conservation Plan Title 6, Section 8A
City of Upland	Municipal Code 13.16.020 & 13.16.05.050

Each agency is responsible for locally enforcing the ordinance, although enforcement is difficult to maintain. In order to accomplish this, agencies have to add field staffing, deal with administration of the water waste ordinance, and handle the increased level of customer phone calls.

Enforcement is critical to the integrity of the ordinance in the past and remains so for future water shortages. Without action and penalties, the ordinance has no teeth and customers soon recognize this thus nullifying the effectiveness of the initiative.

Typically, violations are reported by community members or visually seen by agency staff. Enforcement staff will then send letters, visit customer properties and educate customers on the importance of adherence for both the resident and the overall community.

The new WEFlex Fund (full description can be found in Appendix E. Response Action Program Cut Sheets) will be available to support agencies’ enforcement costs. An agency will be required to present their plan and budget to the taskforce for approval of funds.

Below is a snapshot of each agency’s water waste ordinance at respective stages as designated by that agency. As can be seen, not every restriction is required by every agency. Absence of a restriction is shown on the chart by a white square.

6.10.1 Restrictions by Agency

	Chino	Chino Hills	Ontario	Upland	CVWD	Fontana	MVWD
No irrigation run off	Stage 0	Stage 2	Stage 1	Stage 0	Stage 0	Stage 1	Stage 0 (BP)
No irrigation more than 10 minutes						Stage 1	

	Chino	Chino Hills	Ontario	Upland	CVWD	Fontana	MVWD
No irrigation more than 15 minutes	Stage 0	Stage 2					Stage 0 (BP)
No irrigation from 10am - 6pm				Stage 0			
No irrigation from 9am - 4pm					Stage 1		
No irrigation from 9am - 5pm						Stage 1	
No irrigation from 8am - 8pm							Stage 0 (BP)
No irrigation from 6am - 8pm	Stage 0		Stage 1 (6am-6pm)				
Irrigation only every other day	Stage 2			Stage 1 based upon address			
Irrigation only 2 days per week	Stage 1 4pm - 9am			Stage 2 based upon address			
Irrigation only one day per week				Stage 3 based upon address			Stage 2 Saturday only
Irrigation three days per week between 6pm - 6am; based upon address odd/even		Stage 2					
Irrigation two days per week between 6pm - 6am; based upon address odd/even		Stage 3					
Irrigation two days per week between 4pm - 9am; based upon address odd/even			Stage 2				
Irrigation only on Tuesday and Saturday							Stage 1
Irrigation only three days per week - Tues., Thurs., Sat.							Stage 1
Irrigation only 3 days per week depending upon street address						Stage 1	
Irrigation only 2 days per week depending upon street address						Stage 2	
Irrigation only 1 days per week depending upon street address						Stage 3	
No landscape irrigation		Stage 4	Stage 4			Stage 4	

	Chino	Chino Hills	Ontario	Upland	CVWD	Fontana	MVWD
Irrigation shall not exceed 75% of the amount of water used during the same billing period							Stage 1
Irrigation shall not exceed 50% of the amount of water used during the same billing period							Stage 1
Irrigation shall not exceed 33% of the amount of water used during the same billing period							Stage 2
Irrigation only every other day - May 1 - Sept 30	Stage 1						
No irrigation on rainy days	Stage 0	Stage 2 1/10" or more within a 48 hour period					Stage 0 (BP)
No irrigation during and for 48 hours after measurable precipitation		Stage 2			Stage 0	Stage 1	
No irrigation on turf areas public street medians					Stage 6	Stage 2	
No irrigation of landscapes outside newly constructed homes and buildings					Stage 6	Stage 2	
No washing down pavement	Stage 0	Stage 2	Stage 1	Stage 0 if runoff otherwise Stage 3	Stage 0 can use water broom	Stage 1	Stage 0 (BP) with waterbroom
No excess use - breaks and leaks	Stage 0	Stage 2 repair within 48 hours	Stage 1	Stage 0	Stage 0	Stage 1 repair within 48 hours Stage 2 repair within 24 hours Stage 4 repair immediately	Stage 0 (BP) within 7 days
No washing vehicles without bucket or shutoff nozzle	Stage 0	Stage 2	Stage 1	Stage 0	Stage 0	Stage 1	
Restaurants prohibited to serve water - except upon request	Stage 0	Stage 2	Stage 1	Stage 0	Stage 0	Stage 1	
Water fountain or feature without recirculated water prohibited	Stage 0	Stage 2	Stage 0		Stage 0	Stage 1	

	Chino	Chino Hills	Ontario	Upland	CVWD	Fontana	MVWD
Hotels/motels laundering sheets/towels everyday - except upon request	Stage 2	Stage 3		Stage 0	Stage 0	Stage 1	Stage 0 (BP)
No leaving water running while brushing teeth, shaving, soaping, shower or washing dishes						Stage 1	
Commercial car wash not using recirculated water	Stage 0		Stage 0	Stage 1 Also coin-op laundry			Stage 0 (BP)
Single-pass cooling systems	Stage 0		Stage 0				
New cooling towers, decorative fountain and car washes must have reuse system							Stage 0 (BP)
Industrial customer must evaluate their processes for ways to conserve water					Stage 0		
Restaurant using non-conserving spray valves	Stage 1						
Ornamental lakes/ponds filling or refilling - except to sustain aquatic life	Stage 1		Stage 1	Stage 1		Stage 3	
Filling or refilling pools only allowed from 4pm - 8am						Stage 1	
All decorative fountains and pools (non-swimming) shall be drained		Stage 4					
Irrigation of golf course fairways prohibited				Stage 1			
No use of water from fire hydrant other than fire fighting		Stage 2	Stage 1	Stage 1		Stage 1 allows utility maintenance	Stage 1
No vehicle washing except on designated outdoor water use days - Midnight - noon after sundown				Stage 1			
Only fill pool on allowed odd/even irrigation days		Stage 2	Stage 2				
Nurseries, golf courses and other water dependent industries only allowed to irrigate every other day			Stage 2				
No new meters - unless already permitted or to protect public health	Stage 3					Stage 4	

	Chino	Chino Hills	Ontario	Upland	CVWD	Fontana	MVWD
No commitments shall be made to provide water service as part of new land use entitlements		Stage 4					
Nurseries, golf courses and other water dependent industries only allowed to irrigate every third day			Stage 3				
No installation of new landscapes							Stage 2
No water used for construction and dust control		Stage 3 if recycled water is available			Stage 8		Stage 2
No vehicle washing				Stage 3			Stage 1
Nurseries, golf courses and other water dependent industries only allowed to irrigate with handheld			Stage 4				
No non-essential water use i.e. filling pools			Stage 4	Stage 1			Stage 1
				Stages are not numbered: Year round, Moderate shortage, High shortage	Stages provide ability to mandate % reductions		Stages are not numbers: Best practices, Significant shortage, Critical, Emergency

Figure 20. Water Waste Restrictions per Agency

6.11 STAGING STRATEGY

As drought levels increase, more effort is required from agency customers.

This will happen only if IEUA and member agencies are effective in their mission to reach the right customers and provide the necessary incentive and support.

- Early profiling and micro-targeting of customers will provide great benefit in reaching the right customers, especially as drought stages escalate.
- Stage-by-stage increases in direct installation services, incentives, and penalties will drive higher water savings.
- Clear and frequent communications with customers is required at each stage to inform and motivate.

Below is a recap of the suggested strategic actions to be taken at each drought stage:

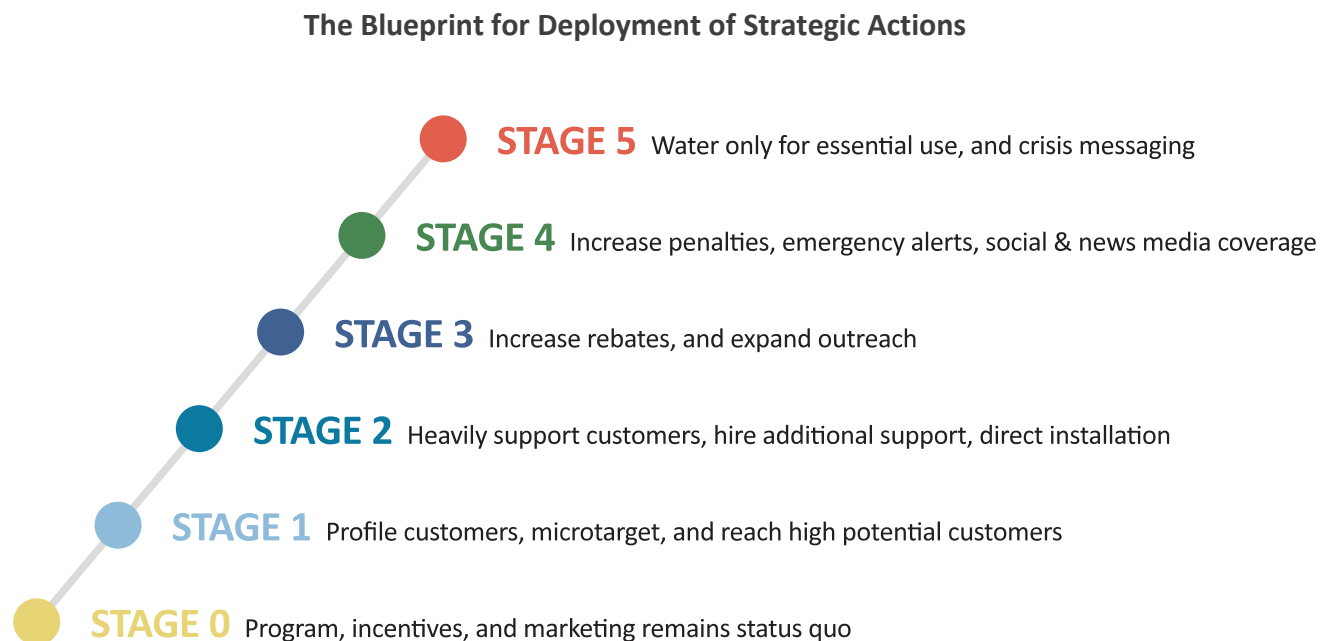


Figure 21. Blueprint for Deployment of Strategic Actions

On the following pages are snapshots of the programs, messaging, and activities for each drought stage:

STAGE 0

Goal: Customers to create drought sustainable properties prior to emergency conditions. Continue working towards goal with current strategies.

Programs:

- SoCal WaterSmart Residential and Commercial Rebates
- Turf Replacement Program
- Residential Irrigation Tune-up
- Home Surveys
- Landscape Workshops
- Design Services

Continue the success of the Residential Irrigation Tune Up Program. Work to increase response for the Turf Replacement Program through increased outreach and a higher level of linkage to support services. Implement the FreeSprinklerNozzles.com with online nozzle ordering and home delivery program. Implement the Leak Detection Pilot program.

Messaging: & Outreach: Reinforce the importance of creating/maintaining a water efficient property as preparedness for future water shortages.

Restrictions: Continue with current restrictions. Stage 0 restrictions vary agency-by-agency.

STAGE 1

Goal: Minimum 1 – 5% decrease in water use.

Programs: Programs remain the same.

Messaging & Outreach: Define *Watch* Condition and utilize in general customer messaging.

Begin profiling customers and micro-target high potential customers, utilizing messaging that will best resonate with those customers.

Restrictions: Consider escalation of local water waste prohibitions.

At this stage, agencies will communicate to their customers that there's a need to increase water efficiency levels and will ask everyone to do their part to save.

STAGE 2

Goal: Minimum 6 – 15% decrease in water use.

Programs: Implement direct installation programs including the Residential Smart Irrigation Direct Installation and the School Smart Irrigation Direct Installation. Hire additional landscape designers to expand Landscape Design services. Hold more frequent Landscape Workshops. Increase the volume of Home Surveys performed.

Messaging & Outreach: Define **Warning** Condition to use in general customer messaging.

IEUA continues profiling and micro-targeting of high potential customers. Introduce influencer marketing (role models and respected community members).

Restrictions: Prepare WEFlex proposals and plans for expanded customer communication and enforcement administration.

STAGE 3

Goal: Minimum 16 - 25% decrease in water use.

Programs: Continue base programs and increase incentive amounts for turf replacement, high efficiency nozzles, smart controllers, laminar flow restrictor and plumbing flow control valves. Continue smart irrigation direct installation programs.

Messaging & Outreach: Define **Emergency** Condition and utilize as general customer messaging.

IEUA expands profiling and micro-targeting to include mid-range water users as well as high-water use customers. Ramp up influencer marketing.

Restrictions: Hire additional local staff and set up operations for expanded customer communication and enforcement administration.

STAGE 4

Goal: Minimum 25 - 50% decrease in water use.

Programs: Continue increased incentives and smart irrigation direct installation programs.

Messaging & Outreach: Define **Critical** Condition and use as general customer messaging

IEUA and Agencies strengthen the message of urgency and the community call to action.

Restrictions: Increase penalties, implement emergency alerts and new media coverage.

STAGE 5

Goal: Minimum 50% decrease in water use.

Programs: Only offer indoor plumbing and property leak detection programs. Suspend all landscape & irrigation programs.

Messaging & Outreach: Define *Catastrophic* Condition and utilize as general customer messaging.

Implement crisis messaging, announcing essential use only.

Restrictions: Conduct stringent enforcement of restrictions.

7 Operational and Administrative Framework

The general process and respective agency roles for each major plan component are documented in their respective sections. Additionally, this section provides a summarization of tasks and responsibilities as well as the process for updating the plan. The major tasks are:

- Conduct drought monitoring
- Investigate mitigation actions and capital improvement programs (long-term)
- Initiate regional response actions (short-term)
- Update the Drought Contingency Plan

7.1 ROLES AND RESPONSIBILITIES

IEUA: IEUA acts as the administrative facilitator of all components of the plan. IEUA is responsible for developing regional demand and supply projections, calculating supply/demand ratio, communicating outcomes, convening the Drought Response Taskforce, implementing response strategies and actions as determined by the Drought Response Taskforce, conducting vulnerability assessments, evaluating and implementing IEUA controlled mitigation actions, and updating the plan.

Member Agencies: Member agencies are responsible for providing demand and supply projections, implementing agency-selected local mitigation actions, participation in the Drought Taskforce, and implementation of response actions including of local programs water waste restrictions.

7.2 DROUGHT RESPONSE TASKFORCE PROCESS

Once the drought monitoring framework indicates that the region has reached a specific stage of drought conditions, several actions will occur.

First, the Drought Response Taskforce will assemble.

The Drought Response Taskforce is the organizational group empowered to:

- 1) Create the Drought Response Plan blueprint.
- 2) During drought condition stages, assemble taskforce to finalize strategic response actions.
- 3) Work with their respective agency to implement response actions, according to plan.

The taskforce is comprised of representatives from each of the eight member agencies, and regional personnel from IEUA. The group works in a collaborative fashion to gain consensus on appropriate regional response actions.

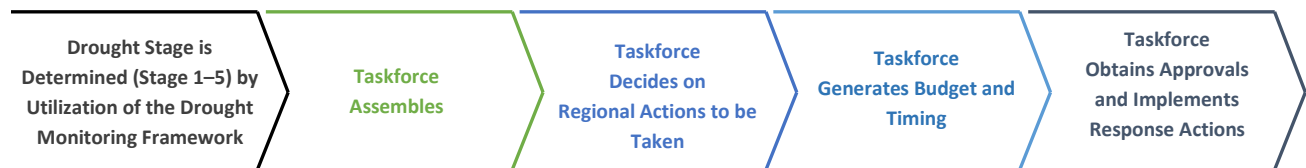
The taskforce will make decisions about the level of program and services, restrictions, and messaging to regional customers. Additionally, it's within the group's purview to determine the level of aggressiveness taken for each element of the plan.

It's important to note that, during a regional drought, an individual member agency may not be experiencing a drought condition due to their local supply mix. In this circumstance, the agency may elect in what capacity to participate in the taskforce and how to best communicate to their customers that locally there are no water supply issues, although the region is undergoing a drought stage.

Looking forwards, the taskforce will work to balance the effectiveness of regional messaging with the differing needs of individual member agencies. There are no pre-determined mandates regarding service offerings, restrictions, communications or budgets. The taskforce will collaborate on policies, while fully supporting flexibility for each agency.

The group will review the proposed actions set forth in the existing plan and make modifications as necessary. The plan was intended to be flexible and changeable. Modifications to the plan might include a change in incentive levels or program delivery mechanisms. There may also be a new water-saving technology that should be offered to customers. The taskforce might be able to secure additional grant funding, as well. Once the action plan is finalized, the taskforce will implement the programs, penalties, and communications plan, as agreed upon.

An overview of the drought response process is below:



7.3 DROUGHT CONTINGENCY PLAN UPDATE

The Drought Contingency Plan is a working document and, as such, may be modified and updated as impactful changes occur such as another prolonged drought or increased legislative mandates. IEUA will regularly review the plan and make adjustments accordingly.

Changes and/or reviews of the plan should take place in line with the following conditions:

- Annually to assess the functionality and overall performance
- Updates to the Integrated Resource Plan
- Every 5 years to meet the Urban Water Management Plan report cycle
- As the State's Water Use Efficiency Framework policies are finalized

7.4 OPERATIONAL AND ADMINISTRATIVE SUMMARY

The table below overviews the activities, responsibilities, roles, for procedures for the operation and administration of the DCP.

Table 11. Operational and Administrative Framework

Activity	Responsibilities	Roles	Procedures
Monitoring	Collect and distribute indicator data	IEUA	Distribute identified data to member agencies via email, once a year.
	Develop annual demand projections	IEUA	Include demand projections with indicator data, annually.
	Report on projected annual supplies and demands	Member Agency Water Managers	Provide annual supply and demand projections, each year to IEUA via email.
	Review projection data and convene Taskforce (as needed)	IEUA	Determine the supply/demand ratio (regionally and for the individual member agencies) and if a regional shortage is predicted, convene the Taskforce within two weeks.
Mitigation Actions	Evaluate and prioritize mitigation projects	IEUA and Member Agencies	Continued support of regional planning efforts.
	Strategically pursue Implementation	IEUA and Member Agencies	Identify and secure funding for high-priority actions.
Response Actions	Review regional shortage conditions	Drought Response Taskforce	Once shortage is predicted, meet and review the regional conditions.
	Decide what regional actions to take	Drought Response Taskforce	Considering regional and agency-level shortage, formulate a strategy to achieve needed reductions based on consensus of the Taskforce.
	Generate budget and timing for implementation	Drought Response Taskforce	Based on consensus of the Taskforce.
	Obtain approval and implement actions	Drought Response Taskforce	Present proposed actions and budget to the IEUA Board and member agency Boards as appropriate.
Update DCP	Plan evaluation	IEUA	Annually conduct a review of the supply/demand projection reporting, identify data gaps and inefficiencies. Streamline and correct shortfalls. If response actions initiated, conduct review of results and modify plan.
	Updating the plan	IEUA and Member Agencies	Comprehensive review of DCP and updates to the framework as needed.

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Appendix A: Summary of Demand Projections Method and Rationale

IEUA Drought Contingency Plan

Demand Projections

There are numerous approaches available for projecting urban water demands. Both the 2015 IEUA Regional Urban Water Management Plan (UWMP) and the 2016 Integrated Water Resources Plan (IRP) applied elaborate data intensive methodologies to develop long-term projections within the service area for planning purposes. Included in these projections are varying levels of uncertainty as the time-horizon extends ten, fifteen, twenty, and out to thirty-five years into the future. Factors that influence demands include indoor and outdoor water use practices, urban development, annual precipitation, and population growth. Due to the nature of these uncertainties, the IRP provides ranges for future demands as low-, medium-, and high-projections.

For the purposes of the drought monitoring framework however, the demand projections are needed for very near-term planning and are intended to reflect the estimated water-use from one year to the next on a monthly time-step. Water demands are often strongly correlated from one year to the next as water practices are generally slow to shift to more or less efficient practices, and development is typically a gradual process. On the other hand, annual precipitation and other water restrictions can vary significantly from one year to the next.

The proposed approach for the IEUA drought monitoring framework demand projections would rely on the rolling average for the previous five years for each member agency. This approach is consistent with the timeframe used for wastewater projections which also relies on a five-year historical average. In addition, the five-year averages for the monthly demands were compared to the three-year averages for each of the member agencies and found to be relatively similar in most cases, though there were some variations. The member agency monthly averages for the previous three- and five-year periods are attached are on pages 3-5 of this Appendix.

For the drought monitoring framework, monthly demands for the five previous years would be averaged and used for the current year's monthly projections. These demand values would be provided as reference to the water managers when they generate their four-month supply projections for the drought monitoring purposes. If there are local circumstances or external drivers that have significantly shifted the expected demands from the historical averages, the water managers could adjust the demands as they saw necessary. For reference, Table 1 provides the five-year averages for each member agency based on data from the Chino Basin Watermaster for the fiscal years 2013/2014 through 2017/2018. In addition,

Table 2 shows an example of the projected 4-month demands for the City of Chino starting at the end of July 2019.

Based on further feedback from the member agencies, this approach for generating demand projections will be incorporated into the Drought Monitoring TM, and eventually the Drought Contingency Plan.

TABLE 1. FIVE-YEAR MONTHLY AVERAGES FOR IEUA MEMBER AGENCIES (AC-FT)

	<i>Chino</i>	<i>Chino Hills</i>	<i>CVWD</i>	<i>Fontana</i>	<i>MVWD</i>	<i>Ontario</i>	<i>Upland</i>	<i>SAWCo</i>
July	1,503	1,526	5,183	4,121	1,721	3,428	2,181	1,156
August	1,516	1,505	5,227	4,050	1,645	3,436	2,207	955
September	1,390	1,393	4,622	3,669	1,602	3,165	1,937	921
October	1,292	1,246	4,159	3,417	1,400	2,921	1,764	864
November	1,119	1,046	3,416	2,860	1,136	2,476	1,399	813
December	933	810	2,846	2,539	988	2,173	1,152	770
January	886	793	2,730	2,477	936	2,084	1,103	734
February	859	759	2,583	2,381	1,022	1,964	1,091	770
March	973	870	2,945	2,699	915	2,229	1,259	857
April	1,197	1,064	3,778	3,132	1,195	2,645	1,498	1,005
May	1,281	1,207	4,076	3,374	1,395	2,842	1,634	975
June	1,383	1,327	4,642	3,706	1,483	3,118	1,885	1,075
Total	14,332	13,545	46,206	38,427	15,437	32,481	19,109	10,894

TABLE 2. CITY OF CHINO 4-MONTH PROJECTION EXAMPLE – END OF JULY

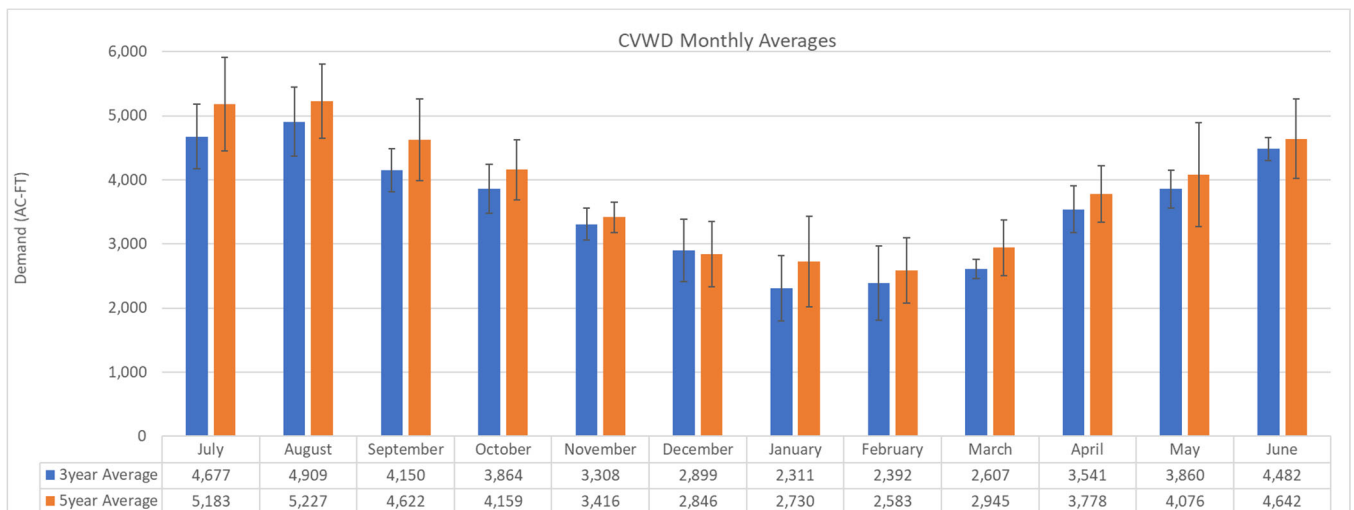
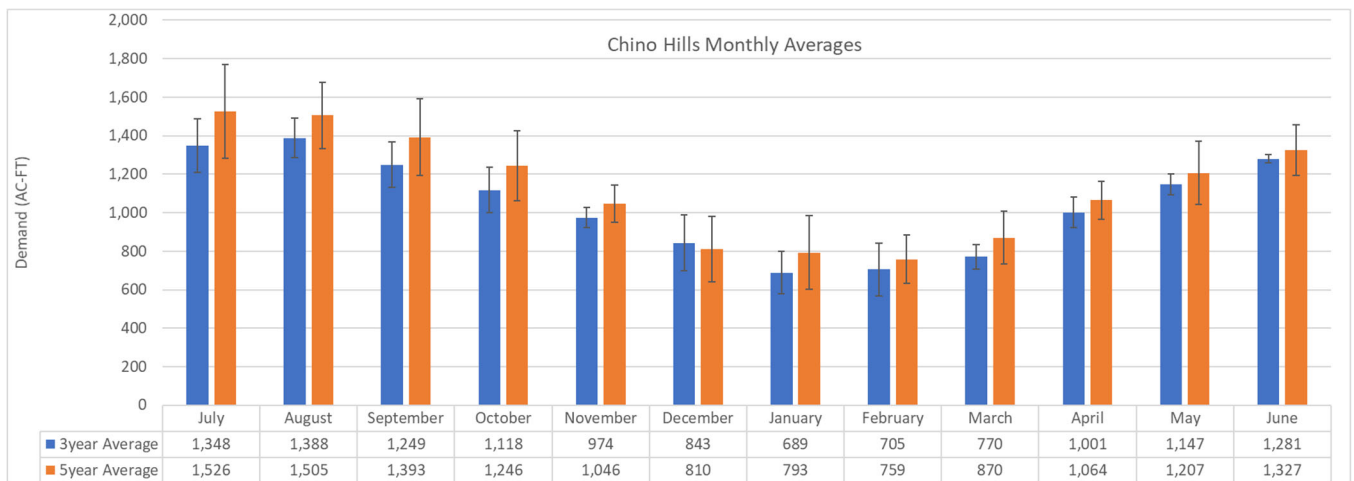
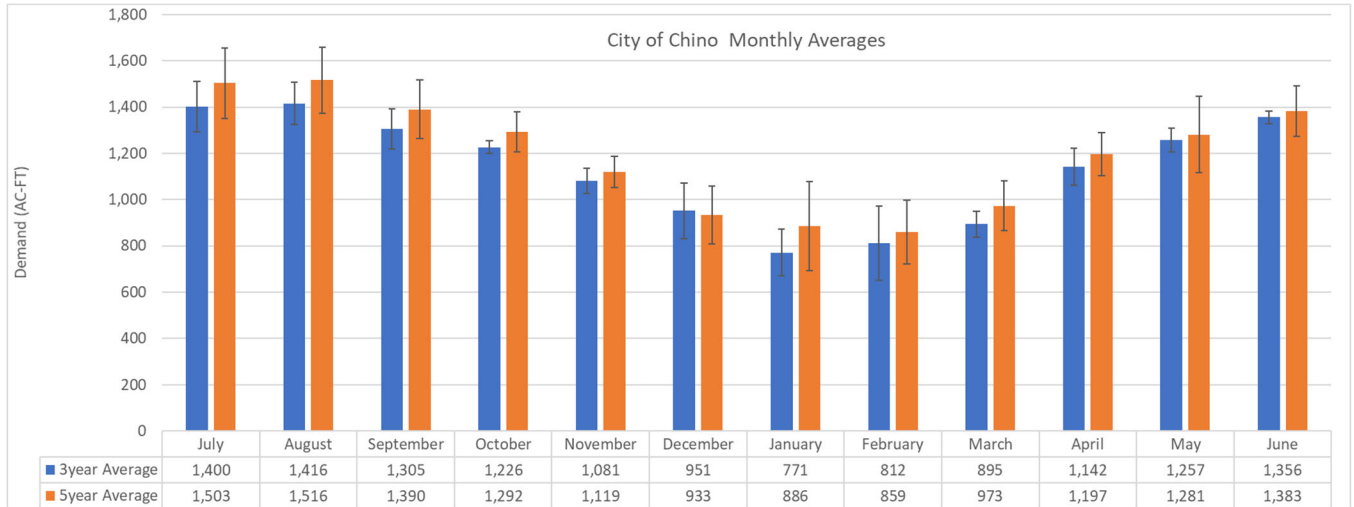
	<i>Projected 2019</i>			
Supplies	<i>Aug.</i>	<i>Sept.</i>	<i>Oct.</i>	<i>Nov.</i>
Chino Basin GW				
Other GW (CDA, desalted)				
Imported (IEUA, treated by WFA)				
Recycled ¹				
Shortage Verification	<i>Target (AC-FT)</i>			
Demand ²	1,516	1,390	1,292	1,119
Supply/Demand Ratio				

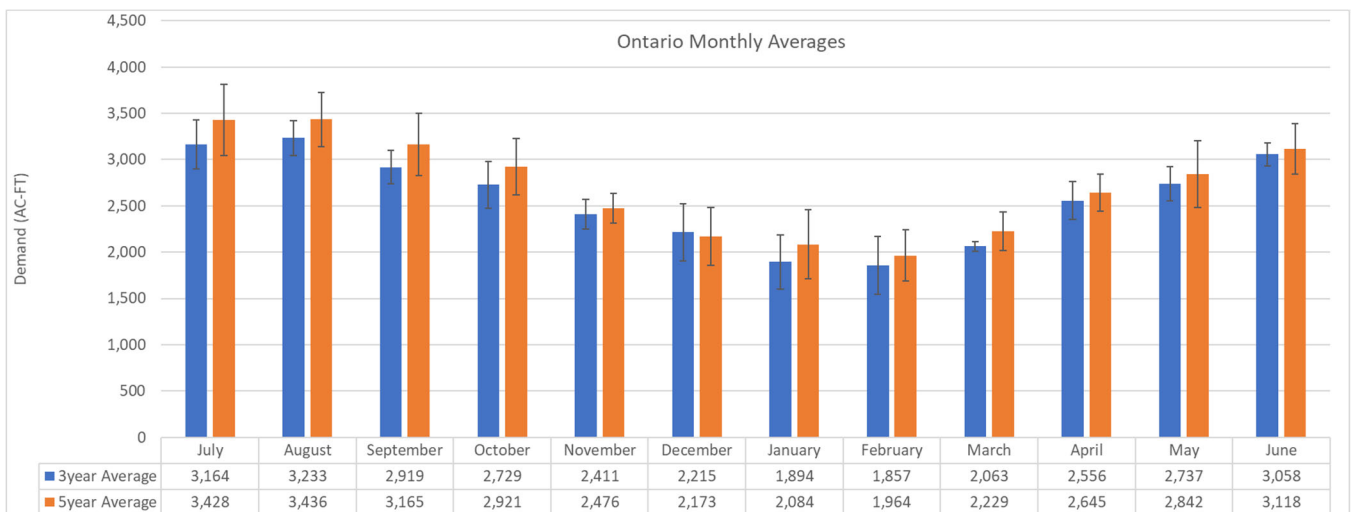
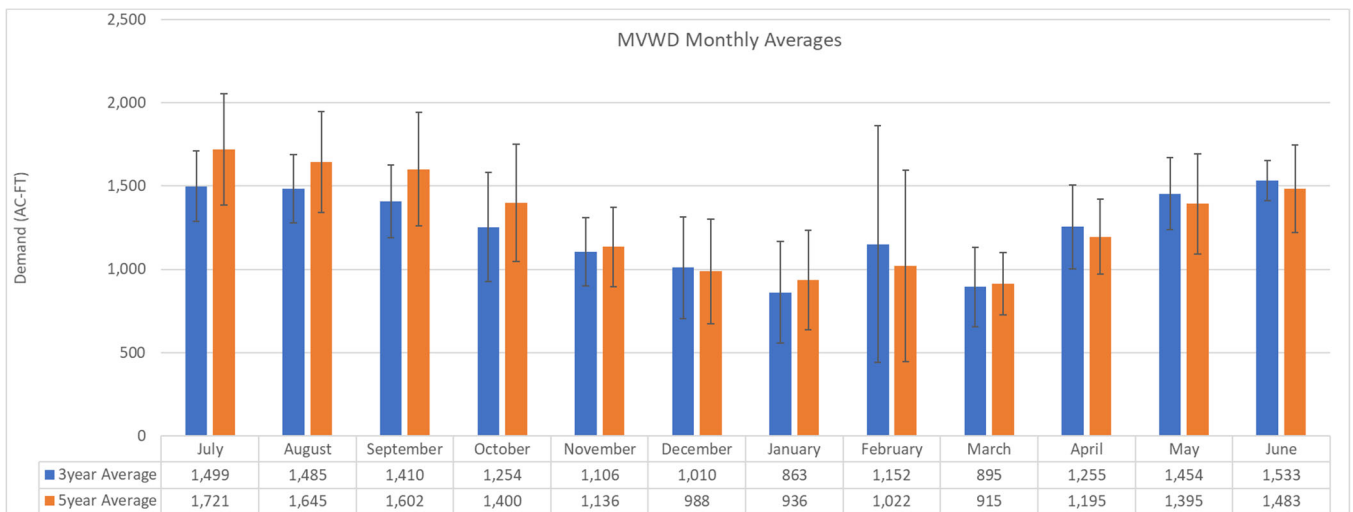
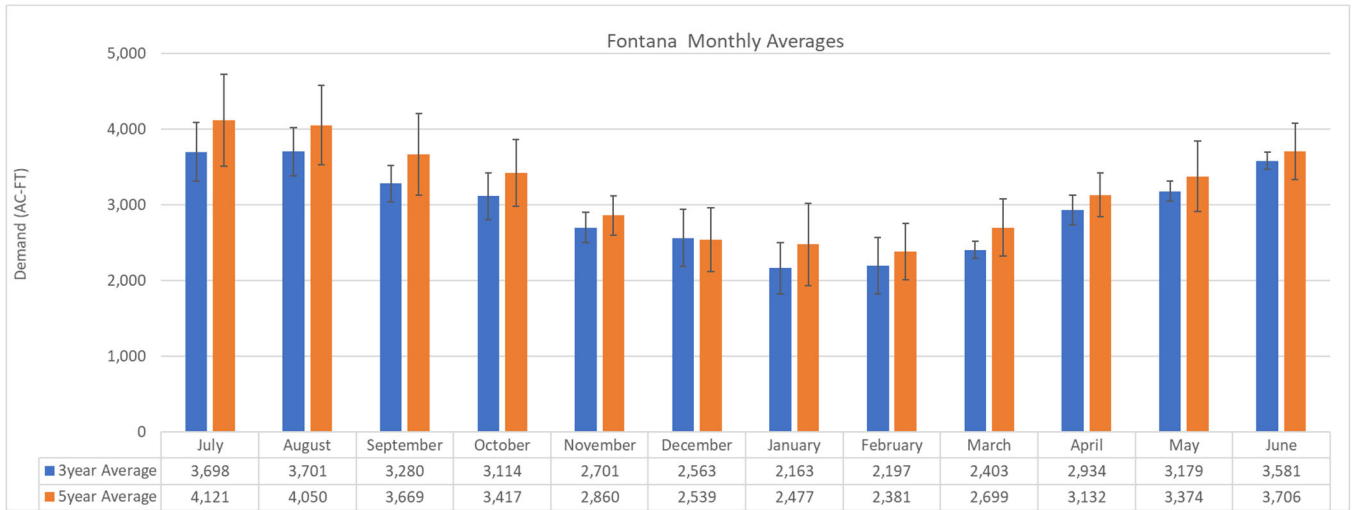
¹ For information only (not used in calculation of Supply/Demand Ratio)

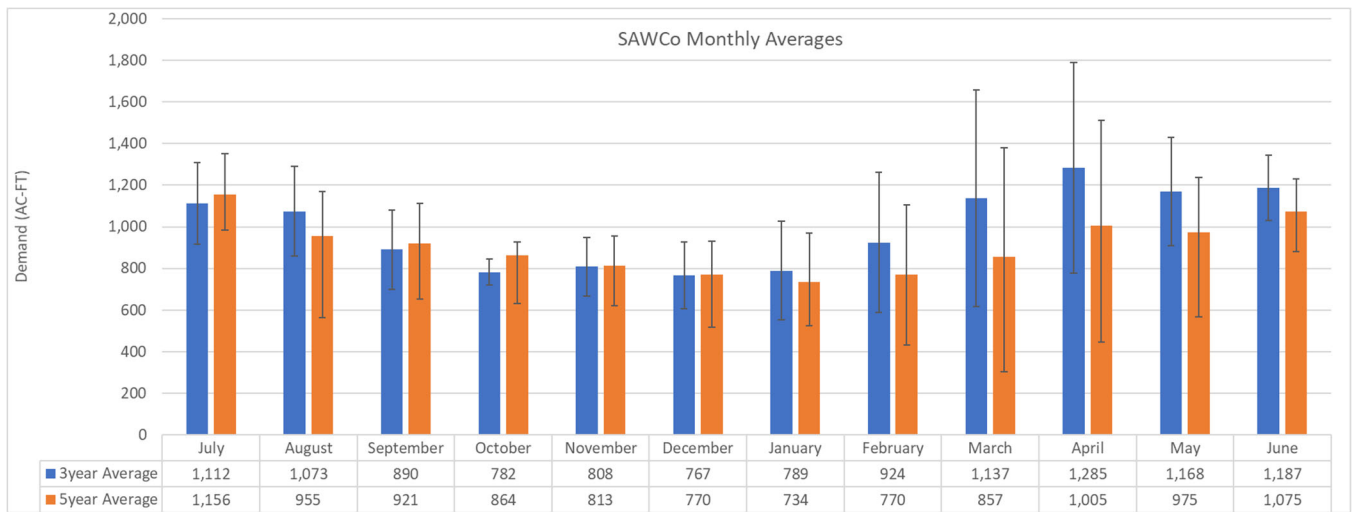
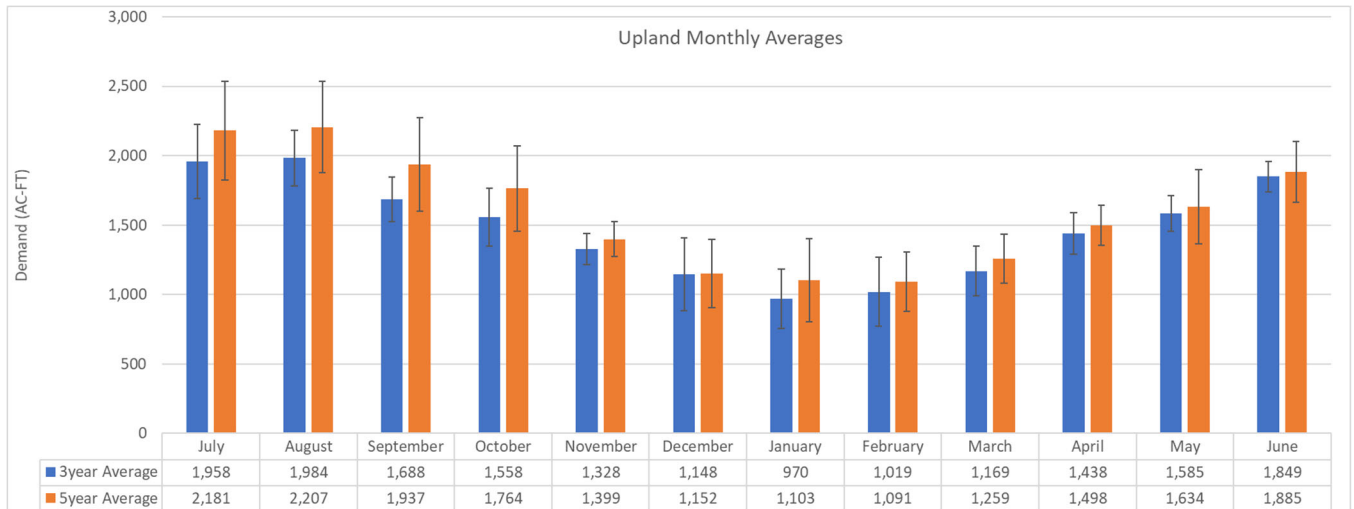
² Not including non-potable demands (i.e. purple pipe deliveries)

Monthly Demand Averages for IEUA Member Agencies

3-Year Average (FY15/16 -FY17/18) and 5-Year Average (FY13/14-FY17/18)







Appendix B: Summary of Member Agency Water Shortage Stages

IEUA Drought Contingency Plan

Cucamonga Valley Water District Existing Water Shortage Stages

Stage	Water Supply Condition*	Reduction (shortage imposed)	Response Action Type
1 - Encouraging Water Use Efficiency	Normal Supply	0%	Stage 1 = Mandatory Prohibited Water Practices.
2 - Water Watch	Supplies reduced by 10%	10%	In addition to Stage 1, reduce water usage by 10%, invoke outdoor watering conditions.
3 - Water Alert	Supplies reduced by 15%	15%	In addition to Stage 2, reduce water usage by 15%, invoke additional outdoor watering conditions.
4 - Critical Water Alert	Supplies reduced by 20%	20%	In addition to Stage 3, reduce water usage by 20%.
5 - Water Emergency	Supplies reduced by 25%	25%	In addition to Stage 4, reduce water usage by 25%.
6- Severe Water Emergency	Supplies reduced by 35%	35%	In addition to Stage 5, reduce water usage by 35% due to catastrophic event or severe drought, and additional end-user prohibitions.
7 - Water Crisis - Catastrophic	Supplies reduced by 50%	50%	In addition to Stage 6, reduce water usage by 50% due to catastrophic event or severe drought, and non-essential outdoor water may be prohibited and water for construction purposes curtailed.

* Supplies may be reduced below the planned levels due to such causes as extreme (worst case) drought conditions, unplanned outages of local and imported water supply facilities due to earthquakes or other major disasters, prolonged power outages, water contamination, or any other catastrophic loss of supply.

City of Ontario Existing Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
0	Normal Supply	5%	Voluntary reductions for water use efficiency.
1	When water conservation goals not met through voluntary reduction or supplies reduced by 10%	Up to 10%	Stage 1 prohibitions implemented to reach 10% mandatory reduction (voluntary restrictions become mandatory).
2	Supplies reduced by 10% to 20%	> 15%	Stage 2 prohibitions implemented to reach at least 15% mandatory reduction.
3	Supplies reduced by more than 20%	> 20%	Stage 3 prohibitions implemented to reach greater than 20% mandatory reduction (includes no use of potable water for construction/grading).
4	Supplies reduced by more than 50%	Up to 50%	State 4 prohibitions implemented to reach up to 50% mandatory reduction (includes significant restrictions on landscape irrigation).

* Stage 0 prohibitions are entirely voluntary. Stages 1 to 4 prohibitions will be progressively implemented according to the severity of the water crisis.

City of Chino Existing Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
0	Adequate Water Supply Conditions	0%	Permanent measures / restrictions to ensure water use efficiency.
1	When water conservation goals not met through voluntary reduction or supplies reduced by 10%	Up to 10%	Stage 1 restrictions implemented upon city council declaration of anticipated supply reduction of 10% or less (restricted outdoor irrigation and refill of lakes/ponds).
2	Supplies reduced by 10% to 20%	10% - 20%	Stage 2 restrictions implemented upon city council declaration of anticipated supply reduction of 10% to 20% (increased outdoor irrigation restrictions).
3	Supplies reduced by more than 20%	> 20%	Stage 3 restrictions implemented upon city council declaration of anticipated supply reduction of more than 20% (no water to new land development projects).

City of Chino Hills Existing Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
1	Normal Supply	0%	Voluntary Water Conservation Alert: all elements of Stage 2-4 restrictions on voluntary basis.
2	Moderate Water Conservation Alert	Up to 10%	Stage 2 restrictions implemented upon city council declaration of anticipated supply reduction of 10% or less and voluntary conservation does not achieve the desired reduction (restrictions on outdoor irrigation and water features).
3	High Water Conservation Alert	10% - 25%	Stage 3 restrictions implemented upon city council declaration of anticipated supply reduction of 10% to 25% (no refilling of swimming pools or construction dust control).
4	Severe Water Conservation Alert	<25%	Stage 4 restrictions implemented upon city council declaration of anticipated supply reduction of more than 25% (no outdoor water use at any time).

* Stage 1 prohibitions are entirely voluntary. Stages 2 to 4 prohibitions will be progressively implemented according to the severity of the water crisis.

City of Upland Existing Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
0	Adequate Water Supply Conditions	0%	Permanent measures / restrictions to ensure water use efficiency.
1	Significant Shortage	n/a	Stage 1 restrictions implemented upon city council declaration of anticipated supply not enough to meet demand (restrictions on outdoor irrigation).
2	High Shortage	n/a	Stage 1 restrictions implemented upon city council declaration of anticipated supply not enough to meet demand, despite Stage 1 restrictions (restrictions for washing vehicles and surfaces outdoors).

* percentages not associated with Stages 1-2

Fontana Water Company Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
0	Adequate Water Supply Conditions	0%	Permanent measures / restrictions to ensure water use efficiency.
1	Water Alert	n/a	Stage 1 restrictions implemented if Commission, the utility, or authorized government agency determines that measures are needed to reduce water consumption (restrictions on timing and frequency of outdoor irrigation).
2	Water Shortage	n/a	Stage 2 restrictions implemented if Commission, the utility, or authorized government agency determines that measures are needed to reduce water consumption and further reduction is needed to provide utility service (increased irrigation restrictions).
3	Water Shortage - further demand reductions	n/a	Stage 2 restrictions implemented if Commission, the utility, or authorized government agency determines that measures are needed to reduce water consumption and further reduction is needed to respond to existing available water supply conditions (no dust control or filling of ponds / lakes).
4	"Emergency" Water Shortage	n/a	Stage 3 restrictions implemented upon Commission, the utility, or authorized government agency determines that measures are needed to reduce water consumption due to a critical water shortage emergency. Stage 1-3 are not sufficient to comply with demand reductions (no outdoor water use).

* percentages not associated with Stages 1-3

Monte Vista Water District Existing Water Shortage Stages

Stage*	Water Supply Condition	Reduction (shortage imposed)	Response Action Type
1	Adequate Water Supply Conditions	0%	Permanent measures / restrictions to ensure water use efficiency.
2	Significant Water Supply Shortage	10% - 25%	Stage 2 restrictions implemented if Board of Directors finds that current or near-term water supply conditions require a 10% to 25% reduction (outdoor irrigation restrictions).
3	Critical Water Supply Shortage	25% - 40%	Stage 3 restrictions implemented if Board of Directors finds that current or near-term water supply conditions require a 25% to 40% reduction (irrigation restrictions, no vehicle washing, no refilling of pools) .
4	Emergency Water Supply Shortage	> 40%	Stage 4 restrictions implemented if Board of Directors finds that current or near-term water supply conditions require greater than 40% reduction (no new landscaping, dust control for construction, or water to maintain pools and spas).

Appendix C:
2015 Integrated Water Resources Plan:
Water Supply & Climate Change Impacts 2015—2040
IEUA Drought Contingency Plan

Integrated Water Resources Plan:

Water Supply & Climate Change Impacts 2015—2040



“Our climate is rapidly changing, our population is growing and more extreme weather looms on the horizon. Now is not the time to shirk from responsibility. Storage or conveyance alone will not solve all of our problems. Recycling, groundwater management and conservation, individually, won't get us there either. It will take all of the above. *We must think differently and act boldly* -- and that's exactly what California is doing.”

—Governor Brown

Integrated Water Resources Plan:

Water Supply & Climate Change Impacts 2015—2040

Prepared by:

Inland Empire Utilities Agency

Technical Modeling by:

A&N Technical Services

RAND Corp.

Wildermuth Environmental Inc.

Technical Advisory Committee:

City of Chino

City of Chino Hills

City of Ontario

City of Upland

Chino Basin Water Master

Cucamonga Valley Water District

Fontana Water Company

Monte Vista Water District

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Acronyms

AF	Acre-Feet
AFY	Acre-Feet of water per Year
CBWM	Chino Basin Watermaster
CDA	Chino Desalter Authority
CUWCC	California Urban Water Conservation Council
CVWD	Cucamonga Valley Water District
DWR	Department of Water Resources
DYY	Dry Year Yield
EDU	Equivalent Dwelling Unit
ET	Evapotranspiration
GPD	Gallons per Day
IERCF	Inland Empire Regional Composting Facility
IEUA	Inland Empire Utilities Agency
IRP	Integrated Resource Plan
MGD	Million Gallons per Day
MG	Million Gallons
M&I	Municipal and Industrial
MVWD	Monte Vista Water District
MWD	Metropolitan Water District of Southern California
NPDES	National Pollutant Discharge Elimination System
NRW	Non-Reclaimable Wastewater
OBMP	Optimum Basin Management Plan
OSY	Operating Safe Yield
OWOW	One Water One Watershed

PEIR	Program Environmental Impact Report
RMPU	Recharge Master Plan Update
RTP	Regional Transportation Plan
SAWPA	Santa Ana Watershed Project Authority
SARCCUP	Santa Ana River Conservation and Conjunctive Use Project
SBCFCD	San Bernardino County Flood Control District
SCAG	Southern California Association of Governments
SFR	Single Family Residential
SRF	State Revolving Fund
SWRCB	State Water Resources Control Board
TDS	Total Dissolved Solids
TYCIP	Ten-Year Capital Improvement Plan
USBR	United States Bureau of Reclamation
UWMP	Urban Water Management Plan
WEAP	Water Evaluation And Planning Model
WFMP	Wastewater Facilities Master Plan
WUE	Water Use Efficiency
WUEBP	Water Use Efficiency Business Plan



1. Overview & Purpose

Project Background

Climate Change

Phases of the IRP

IRP Development

Planning Process



I. Overview & Purpose

PROJECT BACKGROUND

The 2015 “Integrated Resources Plan: Water Supply & Climate Change Impacts 2015—2040” (IRP) is our region’s blueprint for ensuring reliable, cost-effective, and environmentally responsible water supplies for the next 25 years. It takes into consideration availability of current and future water supplies and accounts for possible fluctuations in demand forecasts and climate change impacts. This is the first time that the region’s planning has gone beyond a regional Urban Water Management Plan (UWMP) and the cities and water agencies (Agencies) have worked collaboratively to develop a comprehensive water resources plan. The sphere of influence for the 2015 IRP is the Inland Empire Utilities Agency’s (IEUA) service area which is in southwestern San Bernardino County shown in Figure 1-1.

Two key goals of this IRP are to integrate and update water resource planning documents in a focused, holistic manner and to develop an implementation strategy that will improve near-term and long-term water resources management for the region. In addition, the IRP evaluates new growth, development, and water demand patterns within the service area and conducts an assessment of water needs and supply source vulnerabilities under climate change.

Although this is the first IRP that the region has developed, from 2000 to 2002 the region developed four foundational master planning documents which,

together, functioned as an IRP. These historical documents illustrated how, since 2000, the region has recognized the increasingly uncertain future of imported water supply availability and the importance of local water supplies, particularly now with changing climate conditions. As part of its response, the region has focused infrastructure investments on local water supply development strategies to reduce dependence on imported supplies and increase drought resilient water sources (see Appendix 1 for a detailed description of foundational planning documents). These foundational documents are:

1. Chino Basin Water Master’s Optimum Basin Management Plan (2000)
2. Chino Basin Organics Management Strategy (2001)
3. Recycled Water System Feasibility Study (2002)
4. Wastewater Facilities Master Plan (2002)

These documents were linked together in the 2002 IEUA Facilities Master Plan Programmatic Environmental Impact Report (EIR).

Water resources management strategies were further updated as part of the 2005 and 2010 UWMP. Individual programs were developed in reports such as the 2002 Salinity Management Plan, 2005 Recycled Water Implementation Plan, 2007 Recycled Water Three Year Business Plan, 2013 Recharge Master Plan Update, 2015 Recycled Water Program Strategy, 2015 Facilities Master

Plan Update, 2015 WUE Business Plan Update, and 2015 Energy Management Plan. The number and scope of regional planning documents that have been developed in the past 15 years illustrate both the commitment to local resource development and the emphasis on water resources sustainability.

An additional driver for the creation of the IRP was the need to strategically position the region for upcoming funding opportunities. By leveraging these funding opportunities for local projects, the region will be less vulnerable to the anticipated imported water rate increases of 4-5% annually through the next decade (MWD 2016 Forecast). The past success of the region to secure grant funding of over \$258 million has made the expansion of the groundwater recharge, recycled water, and conservation programs possible. Over the next two years, more than a billion dollars of state and federal grants and loans will be available to support additional water supply development. The IRP will help position

the region to pursue these funding opportunities by identifying regional water resources programs and ultimately project priorities.

CLIMATE CHANGE

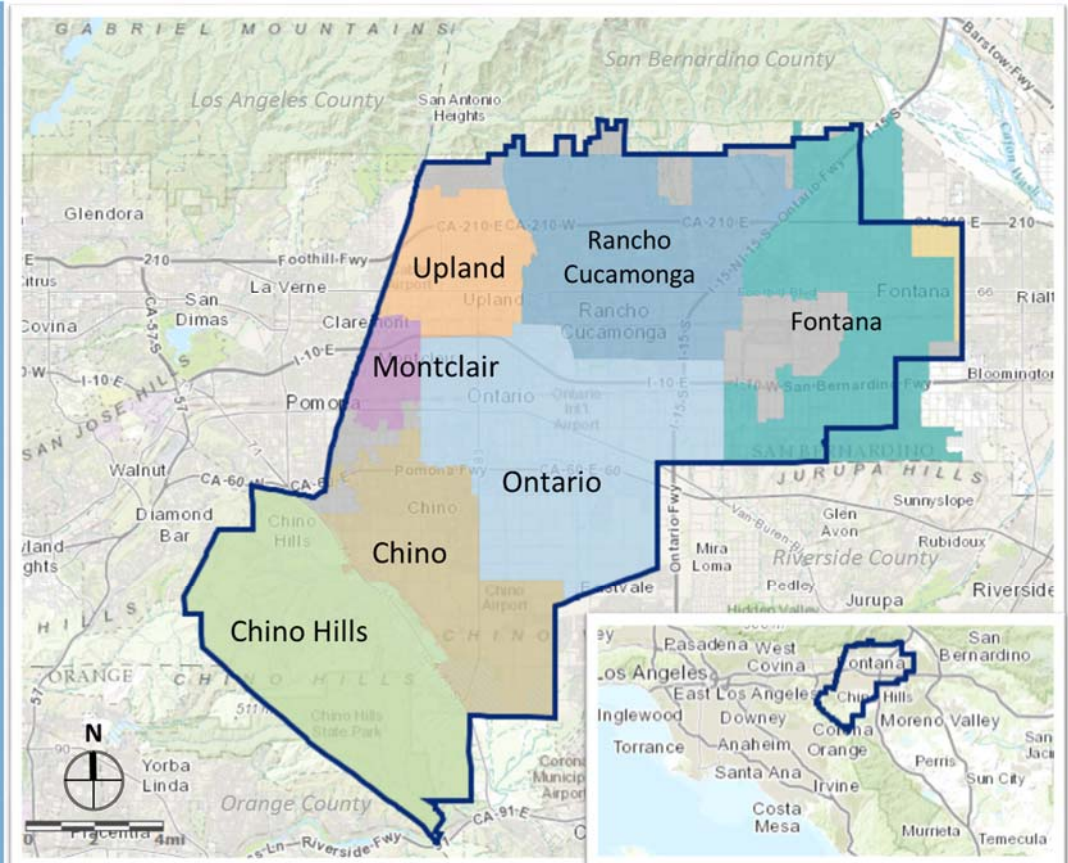
Climate change impacts have already started to create critical challenges for water resources management in Southern California. More intense storm events and the changing frequency and duration of drought years are becoming evident throughout the State and the West. This makes future water supplies available to the region more uncertain, particularly imported water resources that are uniquely vulnerable to changes in the state's snowpack.

General climate change trends projected for California are that temperatures will increase and precipitation will increasingly fall as rain rather than snow. These trends will impact water supplies in two ways: higher

Figure 1-1: IRP Regional Planning Area Boundary

The planning principal which guides the IRP is:

“... to plan for a deeply uncertain future and develop a robust strategy that can adapt and respond to a wide range of possible futures with changing conditions.”



temperatures will cause increased water demands; however, infrastructure to capture rain runoff is limited as water infrastructure in California was designed to capture slow melting snowpack not rapid stormwater.

In addition, droughts are expected to occur more frequently, more intensely, and last longer. The Natural Resources Defenses Council (NRDC) estimates that if nothing is done to address the implications associated with climate change, between the years 2025 and 2100, the cost of providing water to the western United States will increase from \$200 billion to \$950 billion per year.

The IRP recognizes and incorporates an assessment of a range of impacts that climate change could have on water supplies for the State and region. This is done by using downscaled climate models from the Intergovernmental Panel on Climate Change (IPCC) Assessment. This IRP does not rely on historical hydrology to predict the future, but instead gathers data available from the latest climate models to project a wide range of possible future climate conditions. The information was used as a sensitivity analysis to help identify the most climate resilient water strategies and priorities for the region. This approach was selected to provide the region with a better understanding of how to effectively plan and prepare for how climate uncertainty affects our water supplies.

“Paleoclimate climate analysis has established that hydrology has the potential to vary far more widely than has been recorded in the observed record. This means that, given the scientific evidence supporting climate change, we need to look beyond historical observations to ensure that we have adequate water supplies.”

“Strategies and Resources for Evaluating and Adapting to Climate Change Effects: Climate Change is Real –Now What?” Stanford Report. Fall 2014.

PHASES OF THE IRP

The development of the IRP is being done in two phases.

Phase 1 – Analysis and Recommendations: Phase 1 focuses on an extensive analysis of future projected water needs and water supply strategies under conditions of climate change and growth. Results from Phase 1 include summaries of the recommended regional water resource strategies; corresponding ranges of costs for the various supply categories; and a regionally developed, all-inclusive list of potential supply projects (local and regional). This information will be used to complete a Programmatic Environmental Impact Report (PEIR), which is needed to ensure that selected projects are grant eligible. The IRP report is the culmination of Phase 1.

Phase 2 – Implementation and Capital Improvement Program (CIP): Phase 2 will address additional detailed project level analysis including project scopes, costs, prioritization, and implementation scheduling. Phase 2 will also include the disaggregation of the regional demand and supply to the local retail level. Continued discussions will be facilitated through a Regional Water Forum. Phase 2 is anticipated to begin in Summer 2016.

IRP DEVELOPMENT

The IRP was developed from 2013-2015 by the IEUA Planning and Environmental Resources Department in conjunction with stakeholders including regional technical staff, water managers, and joint IEUA Board and Regional Policy Committee workshops.

IRP Technical Work Group: The IRP Technical Work Group consisted of IEUA member agencies, which includes the seven contracting sewerage agencies, and the retail water agencies within the IEUA service area. Meetings were held one to two times each month to discuss modeling assumptions, verify projections, establish project lists, and examine modeling results in detail. Modifications to methodology and clarifications were made with this group.

Water Managers Work Group: After technical items had been discussed and vetted, core findings and recommendations were presented at the monthly Water Managers Work Group meetings.

Joint Board and Policy Committee Workshops: The results from the IRP modeling and recommendations from the Technical and Water Managers Work Groups were presented to regional policy makers. These special joint workshops included members from IEUA’s Board of Directors and the regional policy makers from the Regional Sewerage Policy Committee, as well as board members from the Monte Vista Water District (MVWD), and the General Manager from Fontana Water Company. These meetings served to update policy makers about the progress being made with the IRP as well as to receive policy direction.

Goals & Objectives: IRP Goals and Phase 1 objectives were developed by stakeholders during multiple workshops with the IRP Technical and Water Managers Work Groups, and joint IEUA Board and Regional Policy committee workshops. The overarching goals that guided the IRP process and analysis are:

- *Resilience* — Develop regional water management flexibility to adapt to climate change and economic growth and to any changes that limit, reduce, or make water supplies unavailable.
- *Water Efficiency* — Meet or exceed rules and regulations for reasonable water use.
- *Sustainability* — Provide environmental benefits, including energy efficiency, reduced greenhouse gas emissions, and water quality improvements, to meet the needs of the present without compromising the ability of future generations to meet their own needs.
- *Cost-Effectiveness* — Supply regional water in a cost effective manner and maximize outside funding.

Planning objectives for the 2015 IRP were also developed by the stakeholders. These objectives are:

- Identify key water resource supply vulnerabilities and evaluate different options that could reduce these vulnerabilities.
- Develop multiple water supply strategies to reduce future water supply imbalances.
- Evaluate strategies with different project combinations, or portfolios, to assess resiliency to climate change, including mega droughts and

decadal drought impacts across future scenarios, and how the portfolios could improve regional supplies.

- Analyze portfolio results from the Water Evaluation and Planning (WEAP) model simulations to identify key tradeoffs among the portfolios.
- Develop a long-term grant application strategy for priority water resources projects.

PLANNING PROCESS

Phase 1 of the IRP was developed in three parts. The primary objective of Part I was to identify the water resource needs. Needs were developed based on an inventory of current and projected water supplies and demands. In Part 2, the IRP Technical Work Group discussed and developed regional water supply strategies that were then tested through modeling runs completed in Part 3. Individual Stages completed under each part are illustrated in Figure 1-2.

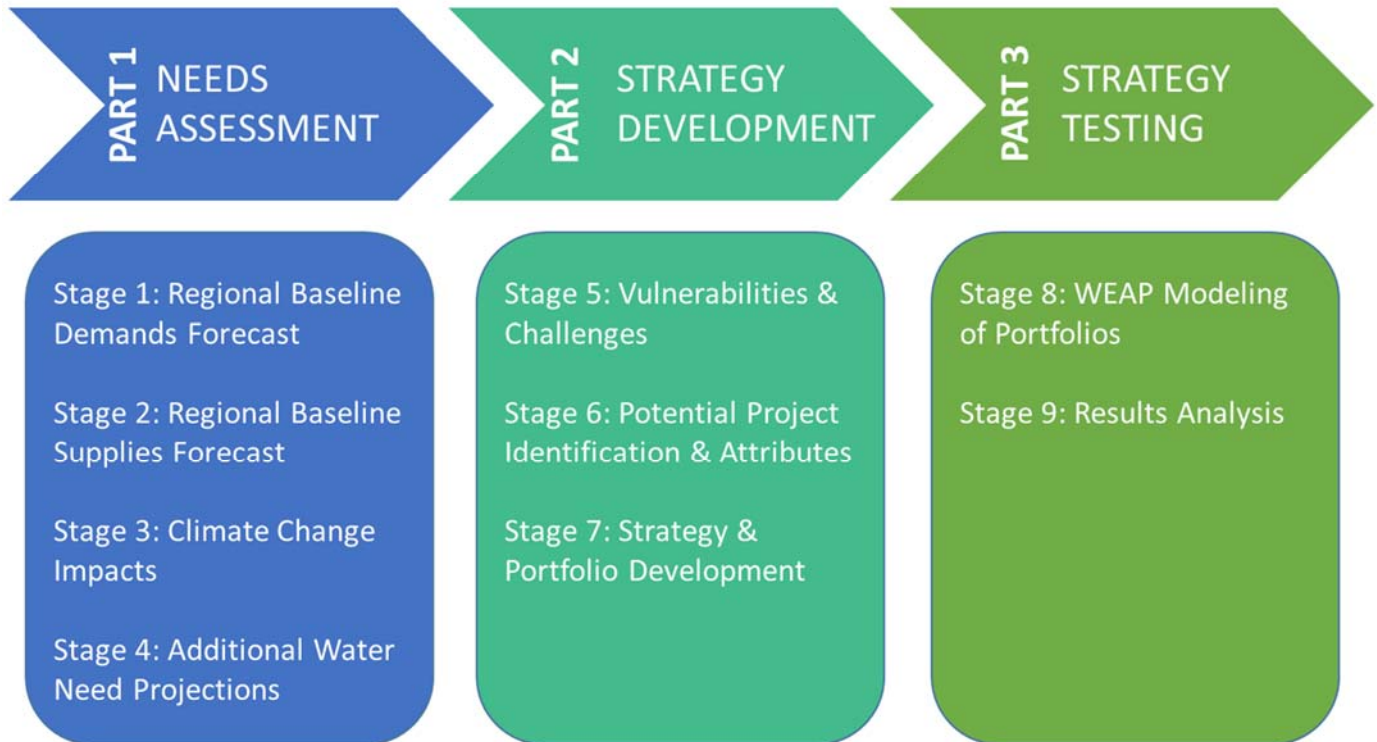
Part 1: Needs Assessment

Stage 1 - Regional Demand Forecast. Water demands for the region were projected from 2015 to 2040 using an econometric model that incorporated factors for economic conditions, growth, water efficiency, housing density, and conservation program investments approved in the FY15/16 Capital Improvement Program. Projected demands were displayed as a range to reflect trend uncertainties. The regional demand forecast is further described in Section 2 of the IRP. A complete technical description of the demand projection modeling by A&N Technical Services for this project is contained in Appendix 1.

Stage 2 - Regional Baseline Supply Forecast. Existing water resources utilized by the region were identified and analyzed to determine trends in water availability and usage through 2040. Water supplies from projects approved in the FY15/16 Ten Year Capital Improvement Program were included in this assessment. Together, these existing and new water supplies are defined as the baseline supplies through 2040.

Stage 3 - Climate Change Impacts. IEUA worked with the RAND Corporation to develop a water demand and supply model to evaluate the impact of climate change

Figure 1-2: IRP Phase 1 Planning Process Diagram



on the IEUA service area. The model, used as a baseline, tabular estimates of IEUA's supplies and demands. A set of 106 climate scenarios for the IEUA region were derived from downscaled general circulation model results used for the Intergovernmental Panel on Climate Change Assessment Reports 3 & 5. These data suggest that regional temperatures would likely increase between 0.5-3.5°F by 2040. Precipitation was highly variable and showed no clear trend across the ensemble of scenarios.

The climate scenarios and baseline water demands and supplies were then entered into a water management model developed in the Water Evaluation and Planning (WEAP) modeling system. The WEAP model used these inputs to estimate how water demands, supplies, runoff, flows, and storage would change under the 106 climate scenarios. This approach highlighted supplies that provided greater reliability and were resilient to climate change impacts. The WEAP model results are summarized in Section 3 of the IRP. A technical description of the modeling and climate assessment is presented in Appendix 3.

Stage 4 - Additional Water Need Projections. Based on the results from Stage 3, the IRP Technical Work Group evaluated the results of the climate modeling to identify the potential water supply shortfalls that the region would need to address to meet future demands. These potential shortfalls were used to develop regional water resources strategies and portfolios during Stage 7.

Part 2: Regional Strategy Development

Stage 5 - Vulnerabilities & Challenges. Key water resources vulnerabilities and challenges facing the region were identified and prioritized by the IRP Technical Work Group. Vulnerabilities and challenges for the region include:

- *Groundwater & Stormwater* — maintaining operational safe yield (OSY); preventing land subsidence; maintaining water quality; and preventing loss of natural infiltration
- *Recycled Water* — addressing increased total dissolved solids (TDS) as a result of indoor water use efficiency programs; regional interest in recycled water exceeding local supplies; competing uses of

existing supplies for direct use and for groundwater recharge; and energy intensity of additional treatment levels for direct potable.

- *Imported Water*— potential for catastrophic interruption; dependence on the MWD Rialto feeder pipeline; and constraints on supplies due to State Water Project (SWP) availability and Colorado River Basin over allocation and drought.
- *Other*— need for infrastructure redundancy; variability of surface water supplies; impact of new energy and water use efficiency standards; increasing salinity in source water; and avoiding stranded assets.

Stage 6 - Potential Project Identification and Attributes.

A comprehensive list of potential water supply projects was developed based on previous and parallel planning efforts, including the Recycled Water Program Strategy, Wastewater Facilities Master Plan Update, 2013 Recharge Master Plan Update, Water Use Efficiency Business Plan (WUEBP), FY15/16 Ten Year Capital Improvement Plan (TYCIP), Santa Ana River Conservation and Conjunctive Use Program (SARCCUP), drought project list, and conceptual projects identified during the IRP process.

Individual projects were grouped into larger project categories. In some cases, categories were divided into multiple tiers which allowed the IRP Technical Work Group to either phase in similar projects over time or accelerate implementation by selected multiple tiers. Individual projects were also tagged according to their ability to address challenges and constraints facing the region.

Stage 7 - Strategy and Portfolio Development. Drawing upon information from Stages 3 and 4, the IRP Technical Work Group developed five water supply strategies to understand how combinations of projects could meet future water needs and address the challenges and constraints facing the region. A decision support tool, developed by the RAND Corporation and described in Appendix 3, supported this process. The five water supply strategies are:

- *Strategy 1:* Maximize Chino Basin groundwater, including prior stored groundwater

- *Strategy 2:* Recycled water program expansion
- *Strategy 3:* Recycled water & conservation program expansions
- *Strategy 4:* Maximize supplemental water supplies and recycled water supplies
- *Strategy 5:* Maximize imported water supplies with moderate conservation

A total of eight project portfolios were developed to test the five strategies under the WEAP model. Strategies and results are fully described in Section 4 of the IRP.

Part 3: Strategy Testing

Stage 8 - WEAP Modeling of Portfolios. Each portfolio was run through the WEAP model against the 106 climate scenarios. For comparison, a baseline portfolio that was limited to the baseline supplies identified in Stage 2, was also run through the WEAP model. WEAP model results were evaluated both in terms of the portfolio's ability to meet projected demands and whether surplus supplies were stored or used over time. Results are fully described in Section 4 of the IRP.

Stage 9 - Results Analysis. Portfolio performances were compared to the baseline portfolio results in order to determine the affect of the each portfolio on water supplies. Since there were 106 results per portfolio from the climate runs, it was beyond the scope of Phase 1 of the IRP to evaluate the nuances of the individual climate runs. Instead, the range of results that fell within 75% of the model runs were analyzed. The 75% criteria was chosen to eliminate outlier results which could have large cost implications.

Regional recommendations were developed based on: (a) the ability of a strategy to meet future demands and develop a surplus supply buffer and (b) input from the IRP Technical Work Group on the strategies that best met regional interests. Conclusions are discussed in Section 5 of the IRP. These recommendations will be used to target future grant applications. The development of future water resources projects will be done during Phase 2 of the IRP.



2. Water Demand Forecast

Introduction to Water Demands

Water Demand Setting

Methodology

Urban M&I Demand Projection Variables

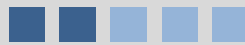
Urban M&I Demand Forecast

Additional Water Needs Forecast

Total Regional Demand Forecast



View of single family residential homes in Chino Hills



II. Water Demand Forecast

INTRODUCTION TO WATER DEMANDS

Section 2 outlines the process used to identify water demands for the region through 2040. These water demands include urban, environmental, and regulatory needs. Urban demands, also known as retail municipal and industrial (M&I) demands, represent the full spectrum of urban water use within the service area including commercial, institutional, industrial uses, and residential service for approximately 844,000 people. In addition to urban demands, regional water demands also include environmental discharge obligations to the Santa Ana River and contractual water commitments.

WATER DEMAND SETTING

Since the 1990s, approximately 90% of the region's water demands have come from urban M&I users with the remaining 10% coming from agricultural users (source: 2010 IEUA UWMP). Overall urban water demand since 1995 has increased by approximately 20%, despite a regional growth of 30% (approximately 200,000 more residents). This is indicative of new water use behaviors, such as efficient irrigation and more efficient indoor fixtures, which prolong the availability of current regional water supplies into the future. The 2010 UWMP estimated total urban demand by the year 2015 to be approximately 272,000 acre-feet per year (AFY). However, actual demands have grown more slowly, increasing by only 3,000 acre-feet (AF) over the past four years from approximately 197,000 AFY in FY2010/11 to 200,000 AFY in FY2014/15 as shown in

Figure 2-1. This is due in part to delayed growth as a result of the economic recession, as well as changes in plumbing code, implementation of water use efficiency programs, and responses to current water supply challenges such as the drought that California has been experiencing since 2012.

The impact of plumbing code changes and the implementation of water use efficiency programs was quantified in the recent 2015 WFMP flow monitoring. IEUA monitoring of new versus older residential developments showed that urban usage patterns have decreased from a regional indoor flow average of 55 gallons per capita per day (GPCD) down to 37 GPCD in new developments. This is consistent with new development trends throughout California (Codes and Standards Research Report: California's Residential Indoor Water Use. May 2015). This indicates that future developments will require less water, reducing the overall regional need for additional water supplies. This shift has significant implications for future wastewater and recycled water planning. Regional treatment plants may not need to be expanded for hydraulic capacity as quickly as previously thought (potentially saving regional capital); however, treatment plants will have to be expanded for treatment capacity for wastewater strength (because there will be greater concentrations of solids and TDS), and future available recycled water supplies may be lower than projected.

Outdoor water use provides the largest potential for improved water efficiency and additional water savings

in the region. As part of the IRP, A&N Technical Services conducted a study to estimate the amount of indoor and outdoor water use in the region. The study, which used data from the City of Ontario, found that outdoor irrigation accounts for approximately 60% of total urban demand. (Refer to Appendix 3 for the full technical memo.)

METHODOLOGY

This IRP uses an econometric model to forecast urban water demands. This water demand model incorporates various influences which impact urban water demand such as population, employment, economics, weather, and conservation activities.

The IRP water demand model was developed by:

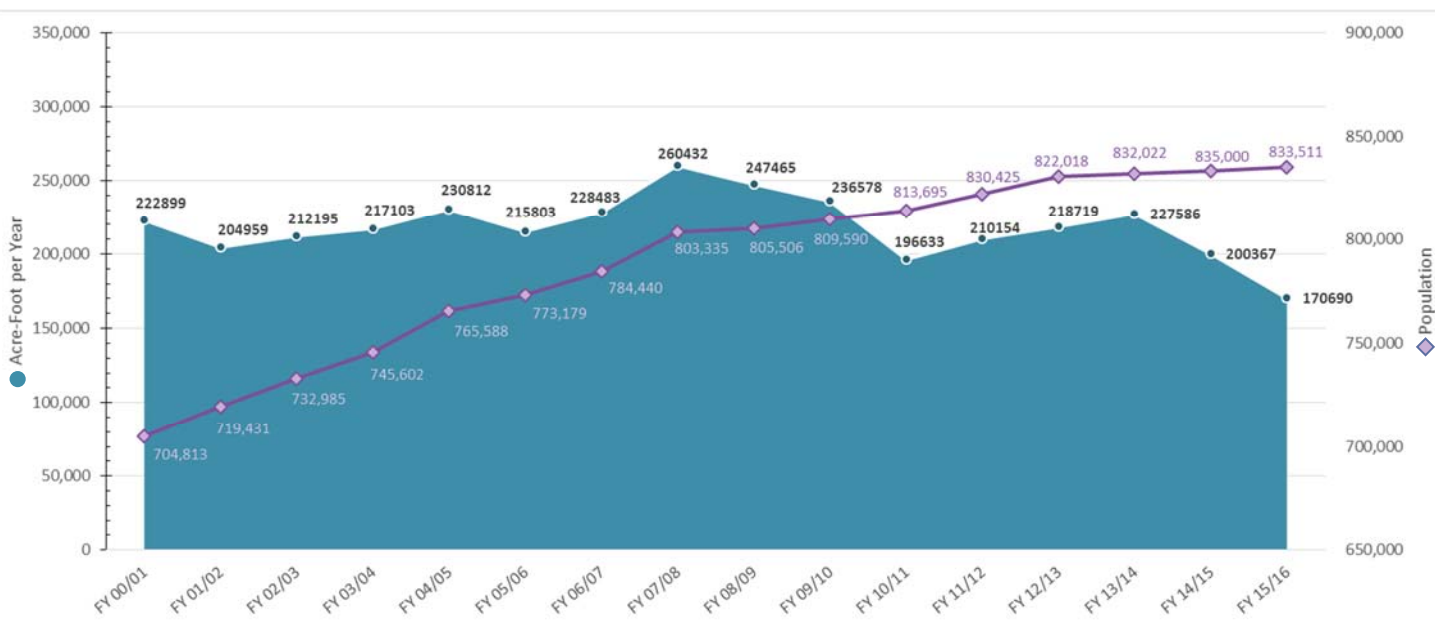
- Acquiring the latest regional demographic forecasts from the Southern California Association of Government “2012 Regional Transportation Plan”.
- Inputting the demographic data into the econometric model equations to generate a base demand forecast.

- Calibrating the base demand forecast to identify corresponding water demand influences caused by factors including weather, employment, and economic cycles. For this IRP, a total of 12 factors were identified.
- Inputting the latest version of the Alliance for Water Efficiency (AWE) tracking tool for water savings that result from building codes and appliance standards (passive conservation) as well as regional programs that promote conservation (active conservation). Water savings are subtracted from water demand forecasts to ensure that water conservation is incorporated into the projections.
- Developing multiple water demand scenarios to plan for a range of possible futures.

URBAN M&I DEMAND PROJECTION FACTORS

To forecast urban M&I water demand through 2040, past and present urban water uses were assessed. This included an evaluation to determine which factors or influences impact demands and the corresponding

Figure 2-1: Regional Annual Water Use



Note: Annual water use includes imported water, surface water, groundwater, recycled and desalter production. FY 15/16 usage is projected based on 25% reduction from FY13/14

magnitude of their effect. A total of twelve water demand factors were identified along with their corresponding influence on water demand. Factors that influenced regional water demand were as follows:

1. Household size — single family residential (SFR), multi-family residential (MFR)
2. Land development and community density
3. Median household income
4. Customer response and water use behavior
5. Marginal water price
6. Active and passive conservation
7. Weather and climate change
8. Economic cycle
9. Short-term weather
10. Residential community mix of SFR and MFR
11. Weather and climate change
12. Conservation activities (demand management and water use efficiency)

Of the twelve factors, four were found to have a significant impact on regional urban M&I water demands and are described below. The remaining factors are described in Appendix 4. The four main factors were:

- **Land Development and Community Density:** regional development trends show that per capita water usage decreases with the shift towards higher density developments featuring smaller landscape areas.
- **Weather and Climate Change:** water use increases under hotter and drier conditions.
- **Customer Response and Water Use Behavior:** public increases conservation in response to statewide calls for conservation and permanent water use reductions.
- **Economic Cycle:** market conditions impact water usage, with recessions reducing water use and periods of growth increasing water use.

Land Development and Community Density

In the last decade, a relatively new type of housing development has emerged with higher housing densities. This is a national as well as a regional trend. These developments feature medium to large single family homes, usually built with minimal landscaping on small lots, also known as “zero-lot-line” housing. Irrigable landscaped areas in these developments are much smaller than traditional developments in the region have been. As a result, the higher density housing caused by these type of development trends lead to lower water use per housing unit because the reduced space for landscaping requires less irrigation.

For comparison purposes and to help anticipate a range of uncertain futures, Tables 2-1 and 2-2 summarize the sources of land use data and ranges of housing density incorporated into the demand forecast model. Land use data was sourced from the General Plans of the cities in the region, the Metropolitan Water District’s (MWD) 2010 water demand model (2010 MWD_MAIN), and regional growth plans such as SCAG’s 2012-2035 RTP/Sustainable Communities Strategy (SCS) (2012 RTP/SCS).

Land use density is the variable that will have the largest impact on future demands. Comparing the demand forecast from the cities’ General Plan data to the forecast presented in the 2010 Urban Water Management Plan (UWMP), there is a difference of at least 60,000 AF in total urban M&I demand by the year 2040.

This difference is further heightened when the UWMP urban M&I demand forecast is compared to the demands tied to higher housing density values described in recent General Plan EIR amendments throughout the region. These higher densities are also consistent with SCAG’s 2012 SCS density levels. For example, when the 2010 UWMP demands are compared to the demand associated with high density presented in Tables 2-1 and 2-2, there is a difference in total urban M&I demand in the year 2040 of approximately 105,000 AF.

Weather and Climate Change

Weather has a large impact on the amount of water that customers need. Under hotter and drier conditions, water use increases at the same time that supplies may be constrained. With climate change, this trend is likely

Table 2-1: Single Family Housing Density Variability

Data Source	Low (Units per Acre)	Average (Units per Acre)	High (Units per Acre)
General Plans	1.2	2.7	4.2
2012 RTP/SCS	2.3	3.7	5.4
2010 MWD_MAIN	3.2	3.2	3.2

Table 2-2: Multi-Family Housing Density Variability

Data Source	Low (Units per Acre)	Average (Units per Acre)	High (Units per Acre)
General Plans	9.7	13.5	17.3
2012 RTP/SCS	8.4	13.5	17.0
2010 MWD_MAIN	10.9	10.9	10.9

Table 2-3: Climate and Weather Effect on Water Demands

By Year	Increase in Temp. (F)	Effect on Water Demand	Probability
2040	3.6 degrees	+4.3%	80 th percentile
	Multiple Dry Years	+5.98%	Varies by climate run

to be exacerbated in the near future.

In fact, climatologists have changed the way they view drought in years past and now recognize ongoing higher temperatures and longer drought conditions may be the “new normal” for California. A study conducted by scientists at Stanford University entitled “Anthropogenic Warming Has Increased Drought Risk in California” has linked climate change with “more frequent occurrences of high temperatures and low precipitation that will lead to increased severe drought conditions” (Stanford, 2015). In addition, over the past two decades, droughts have occurred more frequently than in the previous century, with 14 droughts occurring between 1896 and 1994, and six occurring between 1995 and 2014.

Weather-induced change in demands was accounted for in two ways. First, an adjustment was made for long term climate change based on the National Oceanic and

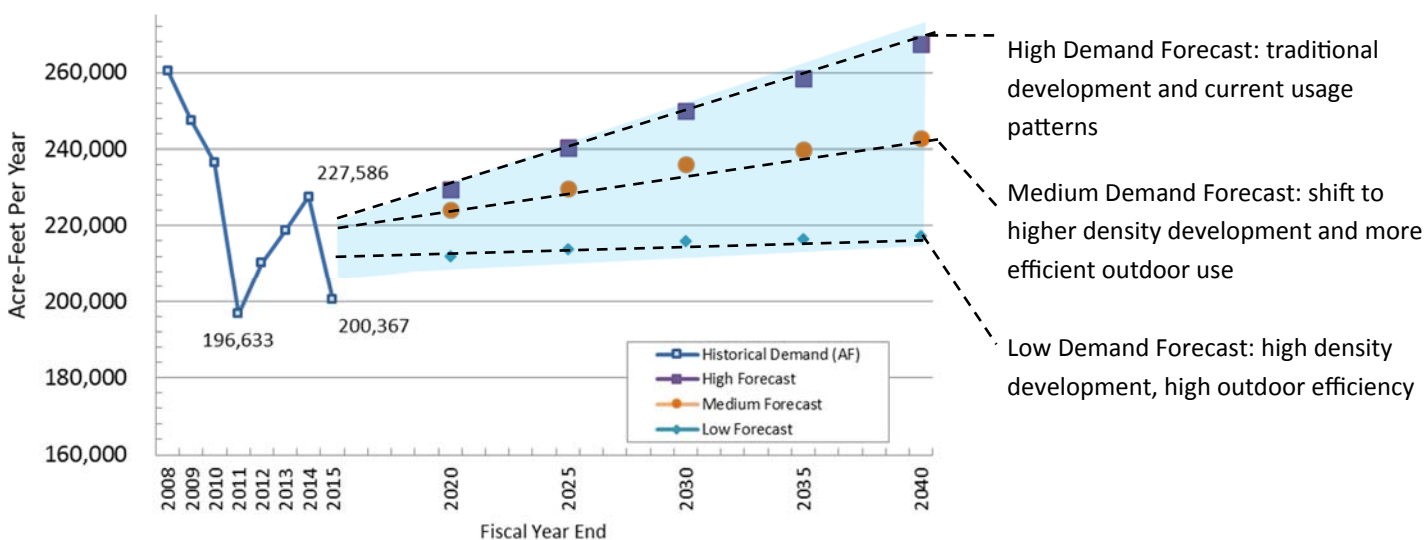
Atmospheric Administration (NOAA) Technical Report, the National Environmental Satellite, Data, and Information Service (NESDIS) 142-5: Regional Climate Trends and Scenarios for U.S. National Climate Assessment. The report stated that increased atmospheric emissions have the potential to increase water use by as much as 4.3%.

As a result of these outlooks on future climate conditions and recent weather trends, the 2015 IRP demand forecast model includes outdoor water demand adjustments to account for climate change. IEUA performed a series of sensitivity analyses of urban outdoor demand and weather conditions. By 2040, IEUA estimates that one dry year would increase demand by 5.6%. Similarly, a one wet year would decrease outdoor demand by 5.6%. A longer period of dry weather (3-years) would increase demand by 8.9%. Separately IEUA estimates the long-term effect of warming on outdoor

Table 2-4: Urban M&I Forecast

Urban M&I Forecast	2015	2020	2040
High Forecast	225,000	230,000	267,000
Medium Demand Forecast	225,000	220,100	238,600
Low Demand Forecast	225,000	212,000	217,400

Figure 2-2: Regional Urban Water Demand Forecast



demand. It was found that for each degree temperature increase (in Celsius), outdoor demand would increase by 3%. Together these factors were applied to the climate scenarios to estimate how outdoor demand could change due to weather in the future.

Table 2-3 summarizes the climate and weather factors applied to urban outdoor demand used during WEAP modeling outlined in Section 4.

Customer Response and Water Use Behavior

Since 2012, Southern California has been challenged by drought conditions. This led to calls for voluntary and mandatory water use reductions from Governor Brown, numerous news articles about water supply conditions, and massive public outreach campaigns from water agencies across the State. Increased public awareness of water supply conditions resulted in measurable water savings across the State.

Regionally, these behavioral changes reduced urban

M&I demands by 4.6% in FY14/15. Lifestyle changes in combination with the anticipated permanent state water restrictions are expected to keep demands suppressed.

For the purpose of the IRP demand forecast model, it is assumed that changes in water use behavior will continue into the future and will maintain a reduced demand by 4.6% through the year 2040.

Economic Cycle

The economy is also susceptible to change and it is likely to continue to change between strong and weak market conditions. During weak market conditions, urban M&I demands decrease by 7%; conversely, during strong market conditions, demands increase by 7%.

Although this is a significant impact, for the purpose of the 2015 IRP M&I demand forecast model it is assumed that the market conditions remain normal and so no adjustment was incorporated.

URBAN M&I DEMAND FORECAST

The IRP developed a range of demand possibilities to accommodate for future uncertainty caused by the various demand factors. To determine a range of urban demand possibilities, three water demand forecasts were created:

- *High Demand Forecast* – utilized housing densities from each city’s General Plan and assumed that new development would use water consistent with current usage patterns—no change for outdoor, 55 GPCD indoor.
- *Medium Demand Forecast* — utilized 2012 SCAG RTP average housing density for occupied housing units and applied indoor and outdoor landscape efficiency standards established by Assembly Bill 1881 (also known as the Model Water Efficient Landscape Ordinance) for existing and future development. For the medium demand forecast, existing outdoor use is limited to 70% of evapotranspiration (ETo). Future outdoor use is limited to 60% ETo, and indoor water use is reduced from 55 GPCD in 2015 to 35 GPCD by 2040 for new development.
- *Low Demand Forecast* – utilized 2012 SCAG RTP high housing density and applied indoor and outdoor landscape efficiency standards established by AB 1881. For the low demand forecast, existing outdoor use is limited to 70% of ETo. Future outdoor use is limited to 60% ETo, and indoor water use is reduced from 55 GPCD in 2015 to 35 GPCD by 2040 for new development.

The range of urban water demand possibilities for the

region through 2040 are shown in Table 2-4. When compared to historical demands, the region has experienced over 25,000 acre-feet (AF), or 12% reduction since FY2013/14 as shown in Figure 2-2. This is due in part to delayed growth as a result of the economic recession, but primarily from customer response from continued drought conditions and the State mandated water use restrictions. If demand continues to trend at FY2014/15 levels, the 2015 IRP demand model (which was created in 2014) will need to be updated to account for this regional shift in water use behavior. Additional technical data is provided in Appendix 1 which includes technical memorandums that detail the process used to develop the econometric water demand model.

To prepare the region for future uncertainty and to ensure sufficient water resources and adequate infrastructure capacity, the high urban water demand forecast was selected by the IRP Technical Work Group. This planning assumption was recognized to be a conservative forecast as recent residential developments within the region are currently more efficient (given that they use less water for indoors and outdoor landscaped areas) than presumed in the model.

The benefits of using this conservative forecast for the baseline demand are that it:

- Provides a sizeable water supply buffer which protects the region from future uncertainties.
- Allows conservation to be counted as a future water supply in the demand model.

Table 2-5: Additional Continuing Operational Water Needs Forecast

Additional Water Needs Forecast	2015	2020	2040
SAR Discharge Joint Obligation (Chino Basin share)	17,000	17,000	17,000
Management Zone 1 Supplemental Recharge	6,500	6,500	0
Chino Desalter Replenishment	1,145	2,290	11,035
Total Additional Demand	24,645	25,790	28,035



Figure 2-3: Total Regional Demand Forecast

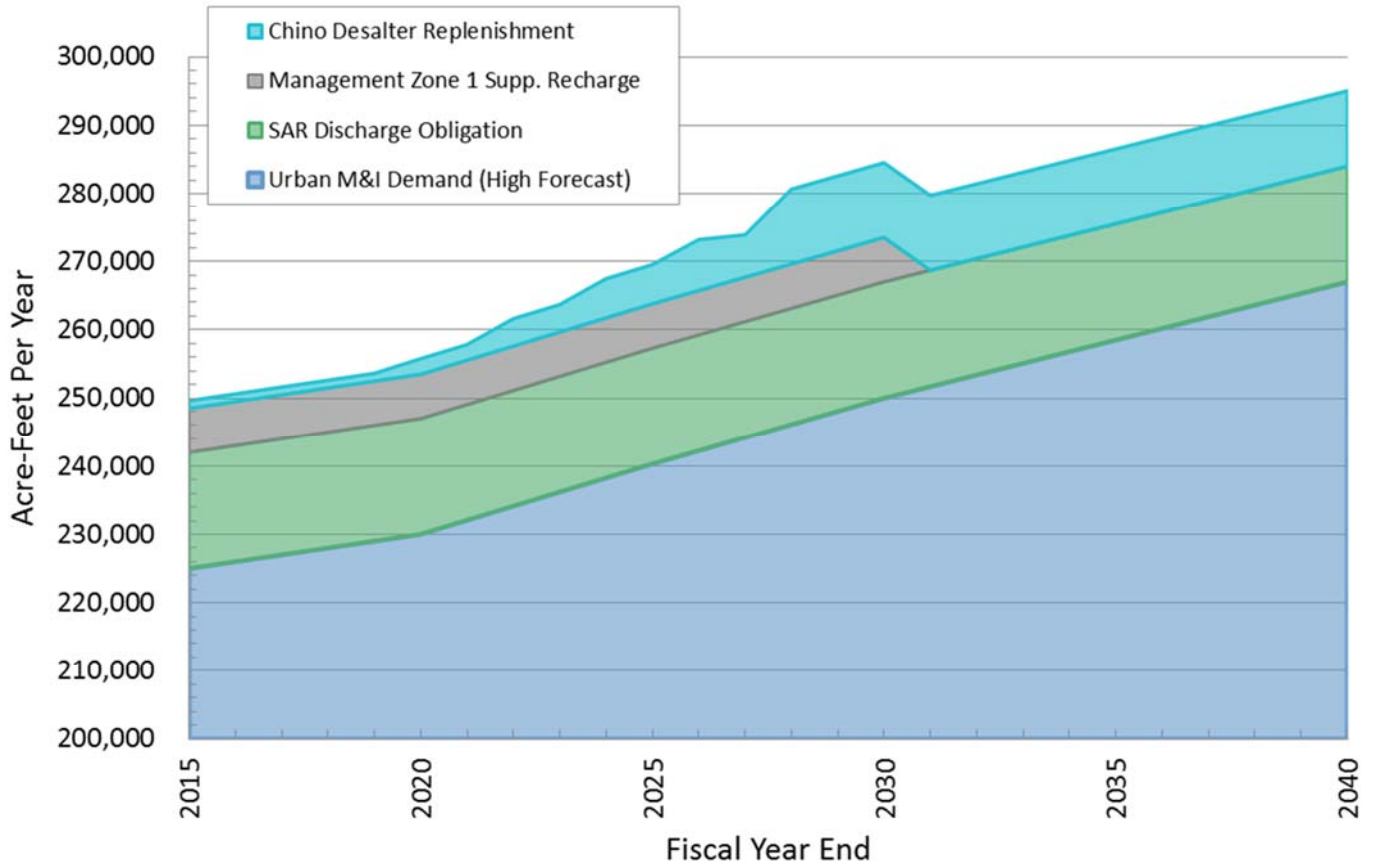


Table 2-6: Total Regional Demand Forecast

Total Regional Demand Forecast	2015	2020	2040
Urban M&I Demand (High Forecast)	225,000	230,000	267,000
Additional Continuing Operational Water Needs	24,645	25,790	28,035
Total Regional Demand	249,645	255,790	295,035

ADDITIONAL CONTINUING OPERATIONAL WATER NEEDS FORECAST

Current and future water demands include regional environmental and/or contractual stream flow obligations. These continuing operational water needs are not subject to the same variables as the urban M&I demands and instead are tied to standing contractual agreements and legal requirements. The water demand and supply models incorporate the following

assumptions into the IRP forecasts:

- Santa Ana River (SAR) Discharge Obligation** Santa Ana River (SAR) Discharge Obligation is a regional obligation that requires annual water discharges to the Santa Ana River above Prado dam. For the purposes of the IRP, 17,000 AFY is used as the Agency’s requirement to fulfill the obligation through 2040. This is half of the 34,000 AFY minimum obligation shared with Western Municipal Water District. The region currently meets this

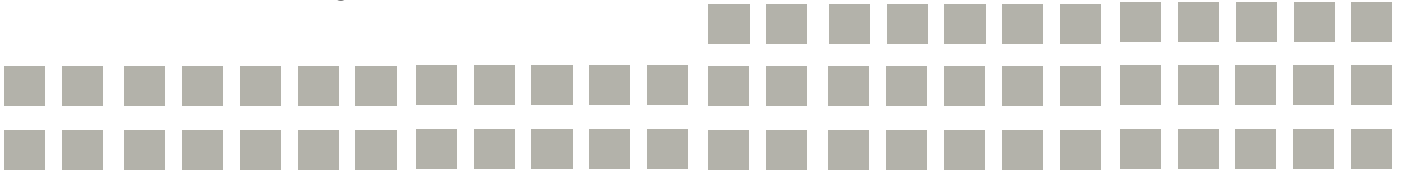
obligation by discharging treated wastewater to the Cucamonga and Chino Creeks.

- **Management Zone 1 Supplemental Recharge** pursuant to the Peace II Agreement, Section 8.4. For the purposes of the IRP 6,500 acre-foot per year will be used to fulfill the supplemental groundwater recharge obligation within Management Zone 1. The obligation is met by Chino Basin Watermaster through recycled water recharge and/or imported water recharge.
- **Chino Desalter Replenishment** pursuant to the Peace II Agreement, Section 6.2. For the purposes of the IRP, Exhibit C dated August 16, 2015 of the safe

yield reset implementation plan will be used for the groundwater replenishment obligation.

TOTAL REGIONAL DEMAND FORECAST

Regional water demands for the 2015 IRP Phase 1 are the sum of the high urban M&I demand forecast and the total additional continuing operational water needs forecast. Total water needs for the 2015 IRP are shown in Table 2-6. By 2040 it is projected that 45,400 AFY of additional supply will be needed to accommodate regional growth and other environmental and/or legally obligated stream flows.



Low water use plants, including succulents, on display at a local garden center



3. Resources Inventory

Water Resource Setting

Potential Water Resource Projects

Chino Basin Groundwater

Stormwater

Recycled Water

Chino Basin Desalter

Local Surface Water

Non-Chino Groundwater

Imported Water

Conservation



A bio-swale slowly infiltrates stormwater runoff after a winter rain event in the City of Chino.



Resources Inventory

WATER RESOURCE SETTING

The region relies on imported and recycled water supplies provided by IEUA in addition to groundwater from both the Chino and non-Chino basins and local surface water from various creeks flowing through the service area which originate in the San Gabriel Mountains. As a response to the series of droughts that have impacted Southern California over the past 100 years, including the current drought that has lasted since 2012, the region has developed a sophisticated network of water supply facilities.

Climate change is one of the key factors that will have a substantial impact on water supplies. While recent droughts in California have been significant, climate change trends indicate a future of unprecedented “megadroughts” that have the potential to last multiple decades (Science Advances, 2015). To analyze the impact of potential climate change, RAND Corporation (a nonprofit research organization) evaluated IEUA’s supply and demand balance under 106 climate scenarios that were selected from the IPCC Assessment Reports 3 & 5. Climate simulations were downscaled for the region and indicated that temperatures in the region would increase between 0.5-3.5°F. Indications for changes in precipitation varied greatly and had no clear trend.

Baseline water resource supplies were stress-tested across the 106 climate simulations to determine supply availability from 2015 to 2040 in order to establish annual expected resources. The simulations included

water demand and supply inputs and calculated how demands, supplies, runoff, flows, and storage would function under each climate scenario. The individual sections of this section provide the results which illustrate the impact of climate change on future water supply. For a complete technical description of the climate simulation work by RAND, see Appendix 2.

This Resources Inventory section provides an overview of the water supplies that the region relies upon:

- Chino Basin Groundwater
- Stormwater
- Recycled Water
- Chino Basin Desalter
- Local Surface Water
- Non-Chino Basin Groundwater
- Imported Water
- Water Use Efficiency

Each supply section includes an overview of current supply use, management, and prioritization; baseline assumptions through 2040; supply challenges that may impact the future availability; additional potential water resource projects by supply type; and water management implications for the region.

POTENTIAL WATER RESOURCE PROJECTS

Future water resource projects were identified through the IRP Technical Work Group discussions. These projects are listed by category of supply. Many of these proposed projects were culled from existing planning documents, such as the Recharge Master Plan Update (RMPU) and the Recycled Water Program Strategy. The list includes conceptual projects as well as those that have been under development but have not yet been included in adopted regional Ten Year Capitol Improvement Plans (TYCIP). For the full project list compiled by the IRP Technical Work Group, see Appendix 2.

The proposed projects include capacity building and reliability investments, as well new sources of supply. Due to technical constraints, the Phase I RAND climate simulations focused on the water supply benefits of these projects and to what extent they meet water

demands. This information was used to identify opportunities and build portfolio scenarios where new supplies were added to the baseline annual supplies to assess water supply resilience in 2040. These scenarios are described in Section 4.



California Buckwheat growing near San Antonio Dam

CHINO BASIN GROUNDWATER

Resource Overview

The Chino Basin is one of the largest groundwater basins in Southern California containing approximately 5,000,000 AF of water with an unused storage capacity of approximately 1,000,000 AF (source: CBWM website). Groundwater from the Chino Basin accounts for approximately 40% of regional water supplies.

San Bernardino County Superior Court created the Chino Basin Watermaster (CBWM) in 1978 as a solution to lawsuits over water rights. CBWM is responsible for management of the Chino Basin in accordance with the 1989 Judgement, 2000 Peace Agreement, 2007 Peace II Agreement, and the Chino Basin Optimum Basin Management Program (OBMP).

Water rights in the Chino Basin are held by representatives to three stakeholder groups, called Pools. The three Pools are:

- **Overlying Agricultural Pool:** representing dairymen, farmers, and the State of California
- **Overlying Non-Agricultural Pool:** representing area industries
- **Appropriative Pool:** representing local cities, public water districts, and private water companies

Although groundwater is an important local supply, the water quality in the lower Chino Basin area has been impacted by historical agricultural uses and now has high levels of nitrate and total dissolved solids (TDS). There are also some areas that exceed standards for perchlorate and volatile organic chemicals (VOCs). This lower quality water requires additional treatment, and/or blending with higher quality imported water. The Chino Basin Watermaster works in partnership with municipalities, IEUA, and the Santa Ana Regional Water Quality Control Board to address these water quality problems, including construction and operation of the Chino Basin Desalters.

The Chino Basin is subdivided into five groundwater zones, referred to as management zones. Each management zone has unique groundwater management issues. Management zones 1, 2, and 3 comprise the Chino North Management Zone.

Management Zones 4 and 5 are outside of the IEUA service area. Throughout these management zones, there are 19 active spreading basins that are operated to capture stormwater, recycled water, and/or imported water for recharge into the Chino Basin.

Baseline Supply

The court judgment allocates groundwater rights by establishing an annual pumping “safe yield” for each Pool. The Operating Safe Yield (OSY) is the annual amount of groundwater that can be pumped from the basin by the Pool parties free of replenishment obligations. For planning purposes, controlled overdraft for the Appropriative Pool was not included in the IRP. Annual groundwater production in excess of the OSY is allowed by the adjudication, provided that the pumped water is replaced and recharged back into the groundwater basin.

The baseline amount for groundwater production between 2015 and 2020 is assumed to be 90,550 AFY, based on historical production of the appropriative pool parties within the IEUA service area. This amount of groundwater pumping includes recharge from natural rainfall, stormwater capture, and recharge. It does not include recharge from recycled water.

Baseline groundwater production between 2020 and 2040 is assumed to be 91,300 AFY, which is the Agencies’ share of the forecasted OSY for this period and increased stormwater (SW) recharge from the Chino Basin Facilities Improvement Project. The Baseline does not include stormwater recharge from the proposed 2013 RMPU projects or recharged recycled water.

Climate

Chino Basin groundwater is dependent on rainfall and supplemental sources for recharge. Groundwater supply is impacted by climate change given that warmer temperatures and droughts increase the dryness of soil which results in less absorption when precipitation occurs and with predicted more intense periods of rainfall, water runoff will increase instead of percolating into the soil. Simulations by Wildermuth Environment Inc. showed that natural groundwater recharge (GWR) would decrease by 0.44% for each 1% decline in long-term precipitation. Groundwater supply is also impacted by development patterns (increased hardscaping) and

Table 3-1: Chino Basin Groundwater Supplies & Projects

Baseline Chino Groundwater			
Project Name	Description	ID	AF
Baseline Chino Basin Groundwater -2015 – 2020	Baseline groundwater production through 2020 is assumed to be 90,550 AFY, based on historical groundwater production by the Agencies from 2009-2014. Includes replenishment from natural rainfall, SW capture, and recharge.		90,550
Baseline Chino Basin Groundwater	Baseline groundwater production from 2020 through 2040 is assumed to be 91,300 AFY: Includes Agencies’ share of OSY (71.9%) of 127,000 AFY. Does not include SW from the 2013 CBWM RMPU or recycled water recharge as these are accounted for separately and in addition to the baseline Chino groundwater.		91,300
Chino Basin Groundwater Projects			
Project Name	Description	ID	AF
Groundwater Treatment (Rehab)-Increment 1, 2	This project category will rehabilitate existing groundwater production wells decommissioned due to water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over OSY). Increased well operation could supplement annual demands or help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production. Increment 1 & 2 will provide up to 10,000 AF.	1	5,000
		2	5,000
Groundwater Treatment (new)-Increment 1, 2	This project category will construct a new groundwater production well and treatment facility to address water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over OSY). Increased well operation could supplement annual demands or help offset losses in another water supply. Each increment will provide 5,000 AF. If all increments are selected, there is a potential of up to 10,000 AFY of production.	3	5,000
		4	5,000
Production Wells-Increment 1, 2, 3, 4	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over OSY). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Each increment will provide 5,000 AF. If all increments are selected, there is a potential of up to 20,000 AFY of production.	5	5,000
		6	5,000
		7	5,000
		8	5,000
Desalter Recovery Improvement	The existing Chino Basin I Desalter (CD-1) recovers approximately 75 percent of water. Improvements could be done to increase recovery to approximately 90 percent. This water would be conveyed through the existing potable water system.	18	1,500
Six Basin Water Transfer	This project would explore the idea of developing a water transfer agreement with Six Basins. One concept is to purchase imported water for recharge into Six Basins and get in return equal volume of groundwater underflow plus agreed amount of stormwater. For example, 10,000 AF of imported water could be purchased in exchange for 10,000 AF of groundwater plus 7,000 AF of stormwater. Assume benefit 1 in 5 years.	38	17,000
Cucamonga Basin Improvements	This project category will identify projects that would result in additional groundwater production benefits coming into the IEUA service area from the Cucamonga Basin. Includes recharge facilities, treatment and production facilities to maximize supply coming into the Chino Basin.	62	2,500
Prior Stored Chino Groundwater	This category will allow supply to be taken from groundwater stored in the Chino Basin, pre 2014. It is estimated that approximately 400,000 AF of stored groundwater is available, of which 280,000 AF is made available for Agencies. This supply category will be managed on a case by case basis as selected into the Regional supply portfolios. The supply will be limited, but can be used annually or intermittent as needed.	87	8,400
Watershed Wide Water Transfers	This category of projects will construct or arrange other water transfers external to the Chino Basin. For example, dry weather flow exchange of recycled water to Orange County Water District for an equivalent amount of purchased imported water. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability and/or quality. To occur annually or intermittent. Resiliency and flexibility benefit only.	98	5,000
Chino Basin Water Transfers	This category of projects will construct or arrange other water transfers within the Chino Basin. Projects to also include inter-agency interties for increased reliability. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability. To occur annually or intermittent.	99	5,000
Reliability Production Wells	This project category will construct new production wells needed to replace lost production or under-performing facilities. These projects will maintain current annual groundwater production deliveries and are intended to increase operational flexibility and reliability. Increment 1 varies in capacity and will be determined on a case by case basis as selected into each of the regional supply portfolios.	100	5,000

more efficient irrigation practices.

A key conclusion drawn from the simulations is that it is important to secure supplemental water when available to recharge the Chino Basin (through direct or in lieu practices) to enable sustained or allow increased groundwater production during droughts and emergencies.

Supply Challenges

Supply challenges facing the Chino Groundwater Basin include the need to address:

- Sustainability or increased OSY for the Chino Basin.
- Loss of natural infiltration caused by higher density development, reduced outdoor landscaping, and irrigation efficiency measures.
- Targeting of groundwater recharge or limiting localized groundwater production in specific areas to help mitigate and/or prevent land subsidence.
- Recognition that different management practices may be required for groundwater recharge in each of the five management zones.
- Identification of additional supply sources for groundwater recharge to help meet Chino Basin recharge goals.
- Slowly rising levels total dissolved solids and nitrate levels in groundwater basin and corresponding potential future loss of available supply caused by this long term trend.
- Consideration of possible additional treatment infrastructure for groundwater.
- Containment of existing groundwater contamination plumes.

Supply Opportunities

The IRP process identified the potential projects listed in Table 3-1. Potential projects range from conceptual to well-developed proposals. Each project has the ability to increase the amount of supply available for groundwater recharge and/or increased groundwater production.

Implications

Groundwater stored in the Chino basin increases regional water supply reliability and resilience with minimal impacts from climate. It is important that the

region account for diminished natural recharge resulting from climate and/or development impacts and take action to minimize these losses and to secure replacement sources. Otherwise future groundwater production will exceed sustainable levels. In addition, water quality is a key future constraint on groundwater production. The region will need to evaluate water quality improvement actions including the identification of potential blending water sources for recharge to attain long term salinity management and reliability goals.

Key implications for the Chino Basin groundwater supplies:

- Are not impacted by climate once water is stored in the groundwater basin.
- Are slightly impacted by receiving reduced natural recharge within the basin resulting from climate and/or development impacts.
- Can be sustained or increased through use of supplemental water for groundwater recharge (through in lieu or direct recharge) when these resources are available.
- Are a vital local emergency resource to help mitigate abnormal or catastrophic events through additional groundwater production.
- Are a climate flexible supply that can be tapped to offset either short- or long-term water supply needs.
- Provide a means for sustainable regional water management by enabling exchanges and transfers among agencies within the watershed.
- Are generated locally and are the region's least energy intensive water supply and have minimal greenhouse gas emissions relative to imported water.
- Are cost effective relative to imported water supplies.
- Are critical to improving the region's water self-reliance and reducing dependence on climate variable supplies such as imported water.

STORMWATER

Resource Overview

Stormwater is water that originates during rainfall and snow melt. In the region, stormwater comes primarily from surface water runoff from rain and snow starting in the San Gabriel Mountains and moving down through the Santa Ana watershed. In undeveloped areas, the soil absorbs some of the runoff and helps replenish the groundwater basin. However, developed areas with a significant amount of hardscape tend to concentrate and accumulate stormwater runoff in large quantities in a relatively short amount of time. Stormwater also runs off roofs, through streets, and into stormdrains, where these flows are largely diverted into the region's flood control channels.

The Chino Basin has 6 main flood control channels spread throughout the region. These channels collect and manage the stormwater generated within the watershed. Major flood control channels that convey stormwater within IEUA's service area include:

- San Sevaine Creek
- Day Creek
- Deer Creek
- Cucamonga and West Cucamonga Creek
- San Antonio Creek

Located on and adjacent to the channels are detention basins that are operated under a multiple-use agreement for both flood control and groundwater recharge operations. IEUA, Chino Basin Watermaster, and other agencies work closely with the San Bernardino Flood Control District to maximize the amount of stormwater that can be captured and recharged into the Chino groundwater basin. These channels also carry dry weather runoff from excessive outdoor irrigation.

Runoff that is not captured by these detention basins ultimately flows to the Santa Ana River. While there are efforts by agencies further downstream to capture these storm flows, large amounts of water can discharge to the ocean during large storm events.

Baseline Supply

The baseline amount of water that is available for stormwater recharge from existing projects is already included in the groundwater supply, described under the Chino Basin Groundwater resource sub-section. To ensure there is no double-counting in the IRP simulations, this part of the supply is not counted in the stormwater baseline.

The stormwater supply projection through 2040 includes additional water captured as the result of the construction of projects listed in the 2013. As a result, the baseline stormwater supply assumed to be available between 2020 and 2040 is 6,400 AFY as in the 2013 RMPU.

Climate

Stormwater supplies may also be impacted by temperature. Warmer temperatures cause soils to dry out through evaporation. This can lead to two competing effects. Because it is more difficult for water to penetrate dry soil, water runoff could increase. However, once the water is in the soil column, the ground retains this moisture until the soil is saturated which helps to replenish groundwater supplies. This outcome is also consistent with other larger basin studies performed by the Bureau of Reclamation and the Colorado River District. During dry conditions, IEUA has documented reductions in the expected amount of runoff from rain events into the groundwater recharge basins.

In absence of more detailed information on how future stormwater would vary with respect to precipitation, a regression formula was applied to develop baseline supplies as well as any additional supply that was selected as part of a water management strategy (see Section 4). Based on the results of the climate simulations, the 6,410 AFY baseline stormwater supply could vary from 2015 and 2020 between 900 AFY to 7,400 AFY.

Supply Challenges

Supply challenges facing stormwater supplies include the need to address:

- Dependence of these supplies on annual rainfall and snow melt.

Table 3-2: Stormwater Supplies & Projects

Stormwater Baseline			
Project Name	Description	AF	
Baseline Stormwater 2015-2020	0 AF through 2020: Estimated completion of 2013 RMPU is 2020, therefore no new stormwater supply will be available until after 2020.	0	
Baseline Stormwater 2021-2040	6,410 AFY for 2020 thru 2040: New stormwater supply generated from a additional stormwater recharge from the recommended projects included in the 2013 CBWM RMPU.	6,400	

Stormwater Projects			
Project Name	Description	ID	AF
Day Creek SW Capture	Modify existing basins along Day Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the “big gulp” concept of approximately 2,500 AF. Assume benefit 1 in 5 years.	54	2,500
San Sevaine Creek SW Capture	Modify existing basins along San Sevaine Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the “big gulp” concept of approximately 2,500 AF. Assume benefit 1 in 5 years.	55	2500
Regional UD-Increments 1, 2	Construct or modify urban development to better manage and infiltrate rainfall at the source. Projects could include bioswales and or pervious concrete installation in parking lots, street drainages. Each increment could provide up to 5,000 AFY of recharge for a total of up to 10,000 AFY recharge.	58	5000
		59	5000

- Supply variability such as storm frequency, intensity, seasonality of rainfall events which are exacerbated by climate change.
- Reductions in natural infiltration into the groundwater basin caused by channelization, new development, hardscape, increased outdoor water efficiency, and open space conversion.
- Construction of additional stormwater recharge facilities in a highly urbanized area where available land may not be available or not available in the right places to capture and recharge significant volumes of water.
- Compliance with Municipal Separate Storm Sewer System (MS4) Permit low impact development (LID) stormwater retention/recharge requirements for new and existing development and quantification of corresponding water supply benefits.

Supply Opportunities

The IRP process utilized the list of potential stormwater projects shown in Table 3-2. Potential projects range from conceptual to well-developed proposals. Each project has the ability to increase the amount of supply available from stormwater by improving diversions to existing basins, constructing new basins and pumping facilities, and through on-site MS4 low impact development improvements.

Implications

Stormwater is an extremely valuable resource to the region because it is considered a “free” once the necessary facilities to capture and use this water have been constructed and maintained. It is also a high quality water source that can improve the quality of the groundwater supplies once it has infiltrated and become blended within the aquifer. Stormwater has and will likely continue to be an important element of the region’s water resources as it can be stored and subsequently used. To capture large storm events additional infrastructure should be constructed. In addition, to help offset lost infiltration from increased urbanization and more efficient outdoor landscaping, increasing regional investment in MS4-compliant low impact development projects will be necessary.

Key implications for stormwater supplies:

- Are generated locally, are the least energy intensive water supply and have minimal greenhouse gas emissions relative to imported water.
- Are cost effective relative to imported water supplies.
- Are highly dependent on weather and impacted by climate.
- Will be significantly reduced during droughts when below average precipitation and drier conditions

exist.

- Require well-designed facilities that can operate under a wide range of flows.
- Are a high quality water supply and provide a supplemental source of water to blend with and improve groundwater quality.

RECYCLED WATER

Resource Overview

IEUA owns and operates four water reclamation plants: Regional Plant No. 1 (RP-1), Regional Plant No. 2 (RP-2), Regional Plant No. 4 (RP-4), Regional Plant No. 5 (RP-5), and the Carbon Canyon Water Reclamation Facility (CCWRF). These facilities provide tertiary-treated wastewater, also known as recycled water. Recycled water supplies can be used for direct non-potable uses, groundwater recharge for the Chino Basin, and for other regional discharge obligations.

Recharge of recycled water is allowed by the Regional Water Quality Control Board (RWQCB) through the OBMP, and currently provides approximately 17% of the region's urban water supply. The region secured a number of permits allowing for the direct use and groundwater recharge of recycled water. These permits define requirements for the use of recycled water (both direct use and recharge), including, but not limited to, uses, water quality limits, and monitoring requirements.

The recycled water program makes up approximately 15% of the regional water portfolio and is operated based on the following order of priorities for recycled water supply:

- Regional discharge obligations (Santa Ana River Judgement, environmental, etc.)
- Agency direct use demands
- Regional groundwater recharge

Although recycled water is an important component of the groundwater recharge program, not all of the recharge basins are able to use recycled water. Currently, 10 of the region's 16 groundwater recharge basins are permitted to receive recycled water.

During FY2014-15, the 4 regional water reclamation

plants produced approximately 62,000 AF of recycled water. Based on recent wastewater projections that were calculated as part of the Wastewater Facilities Master Plan (WFMP), treated flows are expected to increase to over 85,000 AFY by 2040 as shown in Table 3-4. It is important to note that these flow estimates were based on current existing indoor water usage levels in order to ensure that facilities and pipelines are adequately sized, and are consistent with the IRP's upper demand forecast (see Section 2). However, indoor water use efficiency is increasing and new plumbing code and appliance standards are being implemented. As a result, available wastewater flows by 2040 are expected to be lower than 80,000 AFY. These water flow trends are being carefully tracked by IEUA.

Baseline Supply

As part of the 2015 Recycled Water Program Strategy (RWPS), regional direct use demand forecasts were developed. Direct use for recycled water is defined in the RWPS as the amount of water needed for landscaping, agricultural, and industrial processes. The forecasts indicate that by 2025 direct use demands will increase by 5,000 AFY. The projects required to achieve the direct use demand forecast by 2025 are included in IEUA's FY2015-16 Ten Year Capital Improvement Plan (TYCIP).

The TYCIP includes recycled water projects that will allow the region to increase both direct use and groundwater recharge deliveries. These projects will provide 30,640 AFY of direct use (including approximately 1,700 AF agriculture use) and 18,700 AFY of groundwater recharge supply by 2025. Because the TYCIP includes recycled water projects with prior commitments from the region, the corresponding amount of recycled water supply from those projects is considered baseline recycled water supply for the IRP.

In summary, the baseline recycled water supply for direct use demands is assumed to be:

- Near Term (2015 to 2020) = 25,000 AFY by 2020
- Mid Term (2020 to 2030) = 28,960 AFY by 2025
- Long Term (2030 to 2040) = 28,960 AFY by 2025

Recycled water deliveries for groundwater recharge were also updated as part of the 2015 RWPS. Similar to

Table 3-3: Wastewater Projection

	2015	2020	2030	2040
Regional Recycled Water Supply	63,900 AF	66,300 AF	77,500 AF	85,500 AF

direct use deliveries, projects required to contribute 18,700 AFY to the groundwater recharge program by 2025 are included in the TYCIP.

Therefore, baseline recycled water supply for groundwater recharge is assumed to be:

- Near Term (2015 to 2020) = 16,900 AFY by 2020
- Mid Term (2020 to 2030) = 18,700 AFY by 2025
- Long Term (2030 to 2040) = 18,700 AFY by 2025

Table 3-4 summarizes the baseline assumptions compared to the total available recycled water supply produced by the four water reclamation plants. Beyond 2025, there is a significant amount of recycled water supply that can be delivered for beneficial reuse. Additional projects will need to be constructed to increase the baseline amount of recycled water beneficially used to help meet the urban water demand for the region. Additional projects for increasing recycled water reuse are outlined below.

Climate

Under the climate simulations, wastewater flows were not impacted by climate. As a result, recycled water is the most climate resilient water supply available to the region.

Supply Challenges

Supply challenges facing recycled water supplies include the need to address:

- Projected available wastewater supply is not adequate to fulfill future demands for recycled water.
- Changes in the future amount of available wastewater as well as increases in wastewater strength (total dissolved solids and nitrate levels) and changes in treatment resulting from trend towards more efficient indoor water use.
- The efficient use of recycled water for outdoor irrigation (both urban and agriculture) and whether this use should be consistent with existing state efficiency standards.
- Increased energy needs for treatment and delivery of recycled water.
- Increasing regulatory and environmental issues for construction and operation of recycled water systems, in particular surface recharge of recycled water.

Supply Opportunities

The IRP process identified the following list of potential projects. Potential projects range from conceptual to well-developed proposals. Each project has the ability to increase the amount of supply available for recycled water direct use and groundwater recharge.

Implications

Due to its reliability and climate resilience, recycled water is one of the most valuable water supplies for the

Table 3-4: Recycled Water Supply & Baseline Demands

	2015	2020	2025	2030	2040
Recycled Water Supply⁽¹⁾	60,200	64,300	69,700	75,100	82,900
SAR Discharge Obligation⁽²⁾	17,000	17,000	17,000	17,000	17,000
Direct Use Demands^(3,4)	24,700	28,800	30,700	30,700	30,700
Groundwater Recharge⁽³⁾	14,500	16,900	18,700	18,700	18,700
Remaining Recycled Water Supply	4,000	1,600	3,300	8,700	16,500

Notes: (1) Regional supply per Wastewater Facilities Master Plan, includes 3% loss due to treatment waste streams.
(2) Minimum discharge required by SAR Obligation is 16,850 AFY. For planning purposes, assume 17,000 AFY
(3) Per 2015 Recycled Water Program Strategy and Agency FY2015/16 TYCIP.
(4) Includes agricultural demands.

Table 3-5: Recycled Water Supplies & Projects

Recycled Water Baseline		
Project Name	Description	AF
Baseline Recycled Water for Groundwater Recharge 2015-2020	14,500 AFY by 2015 based on 5-year historical average from 2009-2014	14,500
Baseline Recycled Water Direct Use 2015-2020	16,100 AFY by 2015 based on 5-year historical average from 2009-2014	16,100
Baseline Recycled Water for Groundwater Recharge 2021-2025	2,400 AFY of additional Recycled water by 2020 for groundwater recharge per IEUA FY15-16 TYCIP	2,400
Baseline Recycled Water Direct Use 2021-2025	8,900 AFY of additional Recycled water direct use by 2020 per IEUA FY15-16 TYCIP	8,900
Baseline Recycled Water for Groundwater Recharge 2026-2040	1,800 AFY of additional Recycled water for groundwater recharge by 2025 per IEUA FY15-16 TYCIP	1,800
Baseline Recycled Water Direct Use 2026-2040	4,000 AFY of additional Recycled water for direct use by 2025 per IEUA FY15-16 TYCIP	4,000

Recycled Water Projects			
Project Name	Description	ID	AF
WRCRWA Recycled Water Intertie	The Western Riverside County Regional Wastewater Authority (WRCRWA) Plant intertie would allow for the delivery of recycled water from the WRCRWA Plant to be used in the IEUA southern service area. This would also allow additional recycled water to be delivered into the northern service area groundwater recharge basins by reducing the demand from the RP-1 930 pressure zone pump station. Intertie would occur within the 800/930 Pressure Zones.	9	4,500
Rialto Recycled Water Intertie	The Rialto intertie project would allow for delivery of recycled water from the Rialto Wastewater Treatment Plant (WWTP) to be used in the IEUA service area. The intertie could occur near the RP-3 groundwater recharge basins. This concept could involve the Inland Valley Pipeline, LLC to convey water between Rialto WWTP and IEUA's recycled water distribution system. Supply could be used for direct, groundwater recharge, or other reuse strategy.	10	4,500
Pomona Recycled Water Exchange/Transfer	The City of Pomona does not currently use all of the treated effluent from the Pomona Water Reclamation Plant. One concept would involve partnering to develop and expand their recycled water facilities in exchange for an agreed amount of their Chino Basin groundwater right. Could include other supply transfer agreement such as reclaimable waste and/or groundwater.	11	2,500
RP-1 Recycled Water Injection-Increment 1, 2, 3	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultra filtration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increments 1-3 facility would be sized for 7,500 AFY.	12	2,500
		13	2,500
		14	2,500
Satellite Recycled Water Injection-Increment 1, 2, 3	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing, and volume to be produced will be determined as part of the portfolio development process. Increments 1-3 facility or facilities would have a capacity of 7,500 AFY.	15	2,500
		16	2,500
		17	2,500
Recycled Water Direct Use Expansion-Increment 1, 2, 3, 4	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond IEUA's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035, and potential recycled water interties. Each increment would increase direct use beyond baseline supply by 5,000 AFY. Increment 1-4 facilities would increase direct use beyond baseline supply by 20,000 AFY.	19	5,000
		20	5,000
		21	5,000
		22	5,000
Existing Groundwater Recharge Basin Improvements beyond RMPU-Increment 1, 2, 3, 4	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1-4 facilities would increase recharge at existing basins within the Chino Basin by an additional 15,000 AF.	23	2,500
		24	2,500
		25	5,000
		26	5,000

Table 3-6: Recycled Water Projects Continued

Recycled Water Projects (continued)			
Project Name	Description	ID	AF
Construct New Groundwater Recharge Basins-Increment 1, 2, 3, 4	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water, and/or imported water for groundwater recharge. Increment 1-4 would provide up to an additional 9,800 AFY of recharge capacity, which is approximately 4 new basins at 350 AF per month for 7 months of operation.	27	2,450
		28	2,450
		29	2,450
		30	2,450
Direct Potable Reuse-Increment 1, 2	This project would construct an advanced water filtration and treatment (e.g. process treatment that combines micro or ultrafiltration) facility at a Regional Plant. The treatment process would allow the recycled water to be introduced into the potable water system. Increment 1+2 facility would have a capacity of 10,000 AFY.	60	5,000
		61	5,000
RP-1 NRWS Treatment	The north Non-Reclaimable Wastewater System (NRWS) discharges approximately 3.5 MGD of brine to Los Angeles County annually. The project would construct a treatment facility to allow the Region to reuse this supply into the recycled water system. Requires plant expansion and partial reverse osmosis for blending.	65	3,920
Watershed Wide Water Transfers	This category of projects will construct or arrange other water transfers external to the Chino Basin. For example, dry weather flow exchange of recycled water to Orange County Water District for an equivalent amount of purchased imported water. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but will increase reliability and/or quality. To occur annually or intermittently. Resiliency and flexibility benefit only.	98	5,000 AF
Chino Basin Water Transfers	This category of projects will construct or arrange other water transfers within the Chino Basin. Projects to also include inter-agency interties for increased reliability. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but will increase reliability. To occur annually or intermittently.	99	5,000 AF

region and is a high priority for additional investment. The region needs to account for the trend towards increased indoor water efficiency and evaluate opportunities to bring in supplemental wastewater flows through construction of collection systems in non-sewered areas and collaboration with neighboring jurisdictions to optimize regional infrastructure. Further, the region needs to improve efficiency of direct recycled water use to maximize its availability to all Agencies. This is particularly important for outdoor irrigation as improved efficiency can help make more recycled water available during the summer and fall when demands for recycled water are at their highest.

Implications for recycled water supplies:

- Are not impacted by climate making recycled water the region's most climate resilient water supply.
- Are needed to maximize supplemental water for groundwater recharge.
- Are generated locally and can be beneficially used by all Agencies.
- Are critical to improving the region's water self-reliance and reducing dependence on climate

variable supplies such as imported water.

- Are being impacted by indoor water efficiency trends so the region must anticipate the amount of supply that is likely to be available in the future and the changes in treatment that may be required to maintain the water quality of these supplies.
- Are a supplemental water source for the entire region with infrastructure that can be intertied with that of neighboring agencies to optimize availability and use of recycled water.
- Generally require a higher level of energy than other water supplies for treatment and distribution, but are less energy intensive than imported water supplies and use of this water can contribute to statewide reductions in greenhouse gas emissions.

CHINO BASIN DESALTER

Resource Overview

The Chino Basin Desalter Authority (CDA) was formed to manage the production, treatment, and distribution of highly-treated potable water to cities and water agencies throughout the southern Chino Basin. A Joint

Powers Agency, the CDA was formed by the Jurupa Community Services District; Santa Ana River Water Company; Western Municipal Water District; the Cities of Chino, Chino Hills, Norco, and Ontario; and the Inland Empire Utilities Agency to treat saline groundwater extracted from the southern portion of the Chino Basin. Saline water is water that has more salt (about 1000 ppm of total dissolved solids) than fresh water, but not as high as seawater (about 3000 ppm of total dissolved solids).

The CDA operates two desalters: Chino I Desalter which began operation in 2001 and Chino II Desalter which began operation in 2006. The treatment processes at the Chino I and Chino II Desalters include Reverse Osmosis (RO) and Ion-Exchange (IX) for removal of nitrate and total dissolved solids (TDS). The Chino I Desalter also includes air stripping for removal of volatile organic chemicals (VOC).

These facilities serve three purposes. First, they convert unusable groundwater into a reliable potable water supply for the region and are part of a long-term pollution cleanup strategy for the Chino Basin. Second, they provide hydraulic control over the lower Chino Basin, which prevents the migration of poor quality water into the Santa Ana River as well as downstream impacts on groundwater basins in Orange County. Third, they maintain and enhance groundwater yield for the Chino Basin.

The Desalters are a critical component of a long-term salinity management strategy that enables the region to use recycled water in the Chino Basin. The Peace Agreement, OBMP, and Maximum Benefit Plan approved by the Santa Ana Regional Water Quality Board and the State Water Resources Control Board require ongoing implementation of regional salt management and reduction actions as a condition of the regional recycled water use permits for outdoor irrigation as well as for groundwater recharge. CDA accounts for approximately 5% of the regional water supply portfolio.

Baseline Supply

Chino I Desalter and Chino II Desalter currently produce 25,000 AFY of treated groundwater. These facilities are being expanded and will have the capacity to treat

35,200 AFY by 2017. The amount of water received by member agencies within IEUA's service area is approximately 50% of the total production from these facilities. The remaining water is sent to agencies within the Western Municipal Water District service area.

Member agencies that receive water from the Desalter facilities within IEUA's service area are:

- City of Chino
- City of Chino Hills
- City of Ontario

Based on information from the CDA, the baseline Chino Desalter supply for the Agency's service area is assumed to be 17,300 AFY through 2040.

Climate

The effect of climate on water supply produced from the Chino Desalter facilities was not modeled as part of the IRP. Climate impacts were considered to be negligible as the quantity of water produced is dependent upon the capacity of the desalter facility and is not supply limited.

Supply Challenges

Supply challenges facing the Chino Desalters include the need to address:

The outstanding groundwater replenishment obligation to the Chino Basin of 152,900 AF through the duration of the Peace Agreement that must be fulfilled by the region.

Increased energy needs and costs for the expanded treatment of saline water and brine disposal

The location of Desalter production wells near existing contamination plumes in the groundwater basin, including potential costly impacts on Desalter treatment processes as well as opportunities to use the Desalters as part of a groundwater clean-up strategy.

Supply Opportunities

The IRP process identified of potential projects that are listed in Table 3-7. Each project has the ability to increase the amount of supply available, treated, or produced by the Desalter facilities.



Implications

The Chino Desalters provide a new source of potable water supplies for the region by treating currently unusable groundwater, as well as providing hydraulic control of the southern Chino Groundwater Basin. This infrastructure is critical to the continued use of recycled water in the region as well as improving groundwater quality and yield in the Chino Basin.

Key implications for the Chino Desalter water supplies:

- Are not impacted by climate.
- Are critical to improving the region’s water self-reliance and reducing dependence on climate variable supplies such as imported water.
- Generally require a higher level of energy than other water supplies for treatment and distribution.
- Are an essential component of the regional commitment to remove salt and nitrates in the Chino Basin.
- Are critical to the continued use of recycled water in the region for groundwater recharge.
- Provide hydraulic control for the Chino Basin which prevents poor quality water from migrating into the Santa Ana River and downstream groundwater basins.
- Are managed under the Peace Agreement and the Optimum Basin Management Plan, which require fulfillment of a groundwater replenishment obligation of 152,900 AF.

- Are limited on the amount of water that can be produced based on the capacity and performance of the Desalter facilities.

LOCAL SURFACE WATER

Resource Overview

Agencies located in the northern part of the region have long standing legal rights to divert and treat water from local creeks in the Santa Ana River watershed, including San Antonio Canyon, Cucamonga Canyon, Day Creek, Deer Creek, Lytle Creek, and other small surface creeks and tunnels. The amount of water from these local surface supplies is variable, depending on climate conditions, and currently accounts for approximately 5% of the regional water supply portfolio.

The quality of local surface water is typically quite high as the creeks are filled by rainfall and snowmelt from the San Gabriel Mountains. However, the surface water must receive treatment to comply with state and federal drinking water quality standards before it can be served for public use. Large storm events can cause sedimentation levels to rise to levels that impact the water treatment plants. During these times, water is bypassed downstream where it may be available for groundwater recharge.

Baseline Supply

The most recent local surface water production data received from Agencies was used to forecast the baseline water supply. The amount of local surface water supply was established using a 5-year average of production during the period of FY2009-10 through

Table 3-7: Chino Basin Desalter Baseline & Projects

Baseline Chino Desalter Projects			
Project Name	Description	AF	
Baseline Chino Desalter	Phase 2 Chino Basin Desalter production for IEUA service area	15,000 AF	
Baseline Chino Desalter	Phase 3 Chino Basin Desalter production for IEUA service area	2,730 AF	

Chino Desalter Projects			
Project Name	Description	ID	AF
Desalter Recovery Improvement	The existing Chino Basin I Desalter (CD-1) recovers approximately 75 percent of water. Improvements could be done to increase recovery to approximately 90 percent. This water would be conveyed through the existing potable water system.	18	1,500 AF

FY2013-14. This period of time includes 3 consecutive years of below average precipitation and 2 years of normal or above normal precipitation, providing a conservative projection. Baseline local surface water before considering climate modeling effects is therefore assumed to be 11,700 AFY through year 2040.

Climate

Local surface supplies are highly impacted by climate. Due to their dependence on precipitation and snow melt, the amount of water that can be obtained from local surface sources is highly variable from year to year.

Historical variability in local surface supplies is highly correlated with precipitation but also temperature. Annual surface water supplies are highly dependent on the weather and susceptible to changes in climate and were modeled under climate influences. Based on the results of the climate simulations, the projected baseline local surface water supplies available between 2015 and 2020 ranges from 2,000 to 12,600 AFY.

Local surface supplies may also be impacted by temperature. Higher temperatures cause more evaporation, reducing the amount of soil moisture. This means that the soil is more likely to absorb and hold water when rain occurs and this can reduce the amount of water flowing into creeks and streams.

Records indicate that local surface flows have declined and projections indicate that flows will decline in the near future from at least 2021 to 2040 (Seager 2012).

Supply Challenges

Supply challenges facing local surface water supplies include the need to address:

- High variability due to their dependence on rainfall and snow melt .

Supply Opportunities

The IRP process identified potential projects listed in Table 3-8. Each project has the ability to increase the amount of supply available from local surface water by either diversion and/or treatment improvements.

Implications

Local surface water, when available, is an extremely valuable resource because it is considered relatively

“free”, with the cost to the Agencies being the operation of the necessary facilities to capture and use this water. Where possible, use of local surface water should be maximized.

Key implications for local surface water supplies:

- Are generated locally and are the region’s least energy intensive water supply and have minimal greenhouse gas emissions relative to imported water .
- Are cost effective relative to imported water supplies.
- Are highly dependent on weather and driven by climate.
- Will be significantly reduced during droughts when below average precipitation and drier conditions exist.
- Are a high quality water supply and provide a supplemental source of water to blend with and improve groundwater quality.
- Are highly variable and require facilities to operate under a wide range of flows .

NON-CHINO BASIN GROUNDWATER

Resource Overview

Member agencies pump groundwater from basins adjacent to the Chino Basin. These basins include Cucamonga, Rialto, Lytle Creek, Colton, and the Six Basins groundwater basins. The Six Basins are comprised of the Ganesha, Live Oak, Pomona, Lower Claremont Heights, Upper Claremont Heights and Canyon Basin. These basins currently provide approximately 10% of the regional water supply portfolio.

There are four agencies within the IEUA service area that include non-Chino groundwater as a water supply source. These agencies are the City of Upland, Cucamonga Valley Water District, Fontana Water Company, and San Antonio Water Company.

Baseline Supply

The most recent water production data was used to forecast the baseline water supply. The amount of non-



Chino Basin groundwater supply was based on a five-year production average from FY2009-10 to FY2013-14. Baseline non-Chino groundwater supply is assumed to be 22,000 AFY through 2040.

Climate

Climate effect on non-Chino Basin groundwater was not evaluated as part of the IRP. However, it is expected that climate will have a slight impact on these groundwater supplies based on the climate simulations performed on the Chino Basin. The non-Chino Basin groundwater baseline supply is assumed to remain constant at 22,100 through 2040.

Supply Challenges

These groundwater basins face similar supply challenges to those identified for the Chino Basin. Challenges include reduced natural infiltration, safe yield operating constraints, and water quality issues.

Supply Opportunities

The IRP process identified the following list of potential projects. Each project has the ability to increase the amount of supply available for groundwater recharge and/or increased groundwater production.

Implications

Groundwater basins outside of the Chino Basin face similar implementation hurdles as the Chino Basin.

Key implications for non-Chino Basin groundwater supplies:

- Are not impacted by climate once water is stored in the groundwater basin.

- Are slightly impacted by receiving reduced natural recharge within the basin resulting from climate and/or development impacts.
- Can be sustained or increased through use of supplemental water for groundwater recharge (through in lieu or direct recharge) when these resources are available.
- Are a vital local emergency resource to help mitigate abnormal or catastrophic events through additional groundwater production.
- Provide a means for sustainable regional water management by enabling exchanges and transfers among agencies within the watershed.
- Are generated locally and are the region’s least energy intensive water supply and have minimal greenhouse gas emissions relative to imported water.
- Are cost effective relative to imported water supplies.
- Are critical to improving the region’s water self-reliance and reducing dependence on climate variable supplies such as imported water.
- Reduce the water resource needs in the Chino Basin.

IMPORTED WATER

Overview

IEUA was originally formed in 1950 as a municipal wholesale water district for the purpose of providing municipalities in the Chino Basin with supplemental

Table 3-8: Local Surface Water Baseline & Projects

Baseline Local Surface			
Project Name	Description	AF	
Baseline Local Surface	11,700 AF based on 5-year historical average from 2009-2014.	11,700 AF	

Local Surface Projects			
Project Name	Description	ID	AF
Dry Weather Flow Diversions	Capture and treat urban dry weather flow from Chino, Cucamonga and San Sevaine Creek into the Regional Plants. For the purposes of the IRP, a volume of 3,500 AFY was assumed as total available dry weather flow.	48	3,500 AF
Maximize Local Surface Water	This category of projects will construct facilities needed to capture additional local surface water. Projects to be defined by IEUA's Agencies. For example, increase surface flows off Lytle Creek in wet years. Assume benefit 3 in 5 years.	88	1,000 AF

imported water purchased from the Metropolitan Water District of Southern California (MWD).

MWD is a contractor to both the State Water Project (SWP), which imports water from northern California, and Colorado River Aqueduct (CRA) systems. The availability of imported water supplies is heavily dependent on hydrology and environmental regulations. This dependency can lead to high variability in the annual amount of water available to the Southern California region. For example, in the midst of the great drought, the California State Water Project was able to supply only 5 percent of its contract allocation in 2013-2014, which is a significant reduction from past allocations.

Due to salinity management concerns in the Chino Basin, the region can only use imported water from the State Water Project. Imported purchases from MWD in recent decades have averaged about 70,000 AFY, providing about 30% of the water supply for the service area.

Imported water purchased from the MWD is limited by a purchase order agreement. The agreement allows the region to purchase up to a total of 93,283 AF per year at its lowest (Tier I) rate. This limit is based on historical imported water purchases for municipal use by the member agencies and for regional groundwater recharge. The agreement includes an annual minimum purchase commitment of 39,835 AF. Note that this amount is slightly less than the 40,000 AFY minimum needed for the operation of the region's water treatment facilities.

There are four water treatment plants that treat imported water purchased from the MWD. These treatment facilities include:

- Water Facilities Authority's Agua de Lejos Treatment Plant (81 mgd capacity)
- Fontana Water Company's Sandhill Surface Water Treatment Plant (29 mgd capacity)
- CVWD's Lloyd W. Michael Water Treatment Plant (60 mgd capacity)
- CVWD's Royer-Nesbit Water Treatment Plant (11 mgd capacity)

Each agency is allocated an annual portion of MWD's available Tier 1 water supply (shown below). The allocations do not confer a contractual right to MWD imported water but are used to determine the price paid for the water. Purchases in excess of the Tier 1 allocation are assessed by MWD at a higher Tier 2 rate.

- Water Facilities Authority - 31,384 AFY
- Cucamonga Valley Water District - 28,368 AFY
- Fontana Water Company - 10,000 AFY
- Inland Empire Utilities Agency/Chino Basin Watermaster – 23,531 AFY

Imported water currently accounts for approximately 25% of the regional water supply portfolio. The amount available to IEUA and/or the Chino Basin Watermaster is used only for groundwater recharge.

Baseline Supply

The baseline supplies for imported water are based on IEUA Resolution 2014-12-1. Supplies were set as follows:

- Current imported purchases by Agencies are assumed to be 65,000 AFY (consistent with FY2014/15 purchases).
- Imported water purchases between 2020 and 2040 are assumed to be 69,752 AFY.
- Minimum imported purchases are assumed to be 40,000 AFY to meet retail agency water treatment operational requirements .

Climate

The State Water Project's infrastructure was designed to capture snowmelt from snowpack in the Sierra Nevada Mountains. When the snow melts during the warmer spring months, this combination of reservoirs and conveyance facilities provides a steady water supply throughout the year but especially during the summer and fall when water demands peak and precipitation is limited.

However, climate change is expected to continue to significantly impact the timing and characteristics of snowpack on which the SWP system depends. Predicting MWD's ability to supply specific amounts of imported water to IEUA were beyond the scope of climate simulation. Instead, the IRP considered a wide range of potential changes in imported supply availability,



Table 3-9: Non-Chino Basin Groundwater Supplies & Projects

Non Chino Basin Groundwater Baseline			
Project Name	Description	AF	
Baseline Non-Chino Groundwater	22,100 AF Amount of water produced by an Agency from outside the Chino basin	22,100 AF	

Non Chino Basin Groundwater Projects			
Project Name	Description	ID	AF
Maximize Other Groundwater	This project category will identify Agency projects that would result in additional groundwater production benefits coming into the IEUA service area outside of the Chino Basin. Such projects may have the potential of an additional 5,000 AF.	63	5,000 AF

including assumptions in which SWP supplies decline by 2040. To explore a range of possible climate effects of MWD supplies, the analysis varied the amount of reduction of the Tier 1 water above the minimum purchase level. Two levels were selected—a 40% reduction and an 80% reduction. This corresponds to a range of reduction of 17% to 34% in total MWD Tier 1 supplies.

An interesting finding from the climate modeling was the identification of times, particularly in the next ten years, when imported MWD water may not be needed to meet regional demand. This water, if purchased, could be placed into the Chino Basin for storage and made available during future droughts, or catastrophic events (see Figure 3-11). The modeling also shows that beyond the first ten years there are periods when there is shortage in the MWD supply, and available water is lower than the baseline assumption.

Supply Challenges

Supply challenges facing imported water supplies from MWD and the SWP include the need to address:

- Catastrophic interruption—for example, an earthquake affecting the Delta or Tehachapis, or a break along the Delta levee, MWD feeder, or pump station.
- Maintenance interruptions—for example, Rialto line repairs.

- Operational constraints without improvements to the Bay Delta conveyance, such as the Delta Fix proposed by the Department of Water Resources.
- Colorado River over-allocation and the status of Lake Mead, including the potential impact on availability of MWD supplies which could constrain distribution of water from the State Water Project.
- Cost of MWD supplies that are expected to increase 4-5% annually during the next decade.
- Vulnerability to climate change conditions, such as warmer temperatures, reduced snowpack, and more frequent droughts that will reduce supplies available from CRA and SWP given that both infrastructure projects are designed to capture slow melting snowpack.

Supply Opportunities

Additional opportunities for increasing supplemental water supplies from imported sources, both through MWD and from other locations, were identified during the IRP process and are summarized in Table 3-10.

Implications

Climate conditions, conveyance reliability, and the need to improve SWP infrastructure all affect the future availability of imported water to the region. Due to its high quality, including having low TDS, SWP water should be purchased when it is available to enhance groundwater recharge and to leverage other water supply programs that benefit the region.

Key implications for imported water supplies:

- Are less reliable now than they have been in the past and may further decrease in reliability with climate change and continued uncertainty about infrastructure improvements.
- Are not fully reliable, and it will be important to develop alternative supplies so that the region has the flexibility to withstand reduced SWP supply caused by extended years of limited/reduced snowpack.
- Are not fully reliable, and so additional investments may need to be made to meet water quality restrictions if low-salinity imported water is not available, such as considerations to include CRA supply.
- Should be leveraged, when available in the near-term, by the region for storage, groundwater recharge, exchanges, transfers, or in-lieu.
- Will be more expensive. The cost of supplies is expected to increase 4-5% annually during the next decade.

CONSERVATION

Overview

Unlike traditional water supplies, efficient use of water reduces demand in ways that are quantified indirectly. Demand is reduced through changes in consumer behavior and savings from water-efficient fixtures like toilets and showerheads. These water savings come from both “active” and passive “code-based” conservation efforts. “Active” efforts are Agency funded programs such as rebates, installations, and education. “Code-based” conservation consists of demand reductions attributable to more water-efficient plumbing codes and appliance standards and from customer response to higher water costs and rates that encourage water efficiency.

Over the past 24 years, since signing the 1991 California Urban Water Conservation Council’s (CUWCC) memorandum of understanding (MOU) regarding Urban Water Conservation, the region has been committed to developing and implementing conservation programs that serve as a key component in the overall water resource management portfolio for the region. Such active conservation programs have traditionally included rebates for water saving devices such as ultra-low-flow toilets and high efficiency clothes washers, which are primarily administered through MWD’s “Save Water-Save A Buck” program for commercial, residential, and multi-family properties. Other programs include educational programs such as the award-winning

Figure 3-11: Potential Climate Change Impact on SWP Supplies

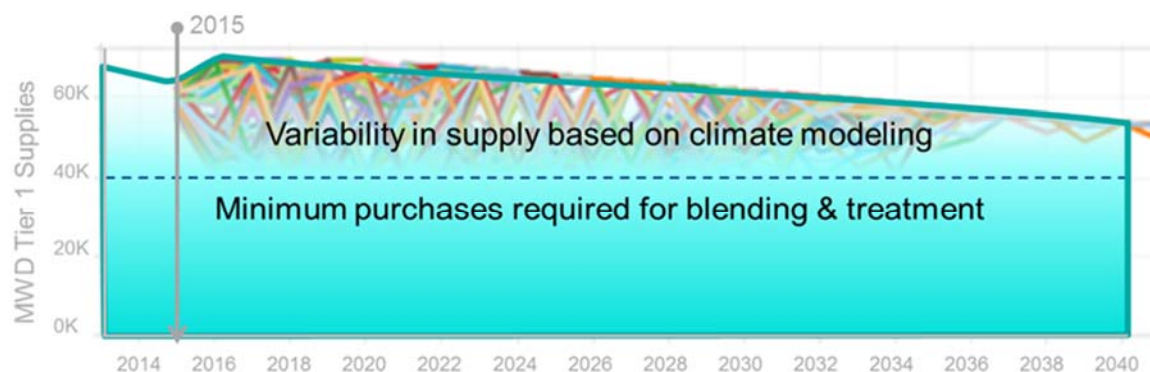


Table 3-10: Imported Water Baseline & Projects

Baseline Imported Water		
Project Name	Description	AF
Baseline Imported Water	Agencies can purchase up to 69,750 AFY per the Member Agency Tier 1 purchase limit per Resolution 2014-12-1	69,750 AF

Imported Water Projects			
Project Name	Description	ID	AF
Existing Groundwater Recharge Basin Improvements beyond RMPU-Increment 1 ,2, 3, 4	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1 and 2 would increase recharge at existing basins within the Chino Basin by 2,500 AFY each. Increments 3 and 4 are 5,000 AFY each. If all increments are selected there is a potential of up to 15,000 AFY of production.	23	2,500 AF
		24	2,500 AF
		25	5,000 AF
		26	5,000 AF
Construct New Groundwater Recharge Basins-Increment 1, 2, 3, 4	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Each increment would provide up to an additional 2,450 AFY of recharge capacity, which is approximately one new basin at 350 AF per month for 7 months of operation. If all increments are selected, there is a potential production of 9,800 AFY.	27	2,450 AF
		28	2,450 AF
		29	2,450 AF
		30	2,450 AF
ASR wells MZ1 and MZ2	Construct aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge within management zone 1 and 2. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.1 and 3 for CVWD and the City of Ontario.	31	11,500 AF
ASR wells MZ3	Construct ASR wells to increase imported water groundwater recharge within management zone 3. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.2 for JCSD.	32	3,500 AF
Maximize ASR wells	Construct other ASR wells to increase imported water recharge by 3,500 AFY within the Chino Basin during wet and dry years. Assume benefit 40% of the time (2 in 5 years). Storage to be dependent on supplemental water availability in wet years.	33	3,500 AF
Cadiz IW Transfer	The Cadiz project would allow for the import of unused groundwater from the remote Fenner Valley near Cadiz, California. For the purposes of the IRP, a 5,000 AFY increment of water is assumed. The Cadiz supply would be transferred and taken as SWP water into the Chino Basin.	34	5,000 AF
Secure SWP IW transfer outside MWD	Imported water supply is solely from MWD via the SWP and is limited by the Agency's purchase order. Other permanent, temporary or seasonally available imported water supplies could be purchased and wheeled into the Chino Basin. The volume of water available varies depending on the source of water and timing. Supplies could be purchased from various Irrigation Districts or secured via Ag Transfer. Assume benefit 1 in 10 years.	35	5,000 AF
SBVMWD IW Transfer	As a SWP contractor, San Bernardino Valley MWD (SBVMWD) has a Table A allocation. This option would involve constructing an intertie between SBVMWD's imported water system. The supply would be temporary or seasonally available and could be purchased and wheeled into the Chino Basin. Assume benefit 1 in 5 years.	36	5,000 AF
Ocean Desalination Exchange	This project category would involve a partnership with another water agency pursuing ocean water desalination; through in-lieu exchange, the Chino basin would obtain an agreed amount of imported water. For the purposes of the IRP, a volume of 5,000 AFY was chosen. Opportunity to invest in upcoming ocean desalination plants includes Huntington Beach, Carlsbad and West Basin.	37	5,000 AF
Water Banking Facility	This project category would invest into the Semitropic Groundwater Storage Bank in Kern County or similar program. The Chino Basin could bank additional purchases of wet year water when these supplies are available and Chino Basin facilities are capacity limited.	56	5,000 AF

Table 3-10: Imported Water Baseline & Projects (continued)

Imported Water Projects (continued)			
Project Name	Description	ID	AF
Max Tier 1 MWD Imported Water-Increment 1, 2, 3	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Each increment would allow for the purchase of an additional 7,850 AFY. If all increments are selected up to 23,550 AFY could be purchased annually or intermittently.	89	7,850 AF
		90	7,850 AF
		91	7,850 AF
Max Tier 2 MWD Imported Water-Increment 1, 2, 3	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Each increment would allow for the purchase of an additional 5,000 AFY. If all increments are selected up to 15,000 AFY could be purchased annually or intermittently.	92	5,000 AF
		93	5,000 AF
		94	5,000 AF
MWD Replenishment or discount wet year water-Increment 1, 2, 3	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Each increment would allow for the purchase of an additional 10,000 AFY. If all increments are selected up to 30,000 AFY could be purchased annually or intermittently. Assumes benefits after 2 consecutive wet years (approx. 1 in 15 years)	95	10,000 AF
		96	10,000 AF
		97	10,000 AF
Watershed Wide Water Transfers	This category of projects will construct or arrange other water transfers external to the Chino Basin. For example, dry weather flow exchange of recycled water to Orange County Water District for an equivalent amount of purchased imported water. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability and/or quality. To occur annually or intermittent. Resiliency and flexibility benefit only	98	5,000 AF
Chino Basin Water Transfers	This category of projects will construct or arrange other water transfers within the Chino Basin. Projects to also include inter-agency interties for increased reliability. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability. To occur annually or intermittent.	99	5,000 AF

Garden in Every School Program, National Theatre for Children, monthly water conservation tips, landscape audits, and turf-grass removal programs.

Water conservation, also called water use efficiency strategies, have changed dramatically over the past few years as a result of state and local policies that require increased conservation and improved efficiency, technological improvements that increase water savings potential, and advancements in methods of communication that provide new opportunities to engage and educate the public. To address the shift, regional efforts include securing funding for technology-based software and supporting the development of sustainable water rate structures. Both technology-based software and sustainable rate structures establish an efficiency standard for each individual customer based on their existing indoor and outdoor water use profile. These programs also have the added benefit of targeting outdoor water use, which accounts for approximately 60% of urban M&I demands.

Baseline Supply

Conservation baseline supplies are water savings from existing conservation programs’ active and passive savings. Baseline conservation savings are embedded in the demands forecast, based on current annual savings (see Table 3-11). These programs are expected to continue through 2040.

Climate

Climate does not appear to impact water supply savings from conservation.

Supply Challenges

Supply challenges facing conservation programs include the need to address:

- Existing development will need incentives such as conservation rebates to meet state regulations.
- Existing development will also need targeted messaging based on state established efficiency standards to meet responsible water use and establish a new water use practices.



“And it never failed that during the dry years the people forgot about the rich years, and during the wet years they lost all memory of the dry years. It was always that way.”

—John Steinbeck
East of Eden

- Current efficiency standards do not include recycled water use.

Supply Opportunities

The IRP process identified potential projects that are listed in Table 3-11. Efficiency savings beyond baseline are shown as new water supplies because they offset water demands. Conservation project savings are tied to the IRP’s upper demand forecast; therefore if actual demands are lower, there will be a corresponding reduction in projected water savings.

Implications

This is a key climate resistant water supply that has the best potential to augment and extend current available supplies. Since outdoor irrigation makes up 60% of urban M&I demands, this supply category has the largest potential impact for the region. The region will need to evaluate how to achieve targeted efficiency goals.

Key implications for water conservation programs:

- Are cost effective relative to imported water supplies.
- Extend other water supplies and delay the need for additional system expansion because it is a demand offset.
- Are instrumental for the region to reduce dependence on climate variable supplies such as imported water.
- Are not impacted by climate change or water quality concerns.

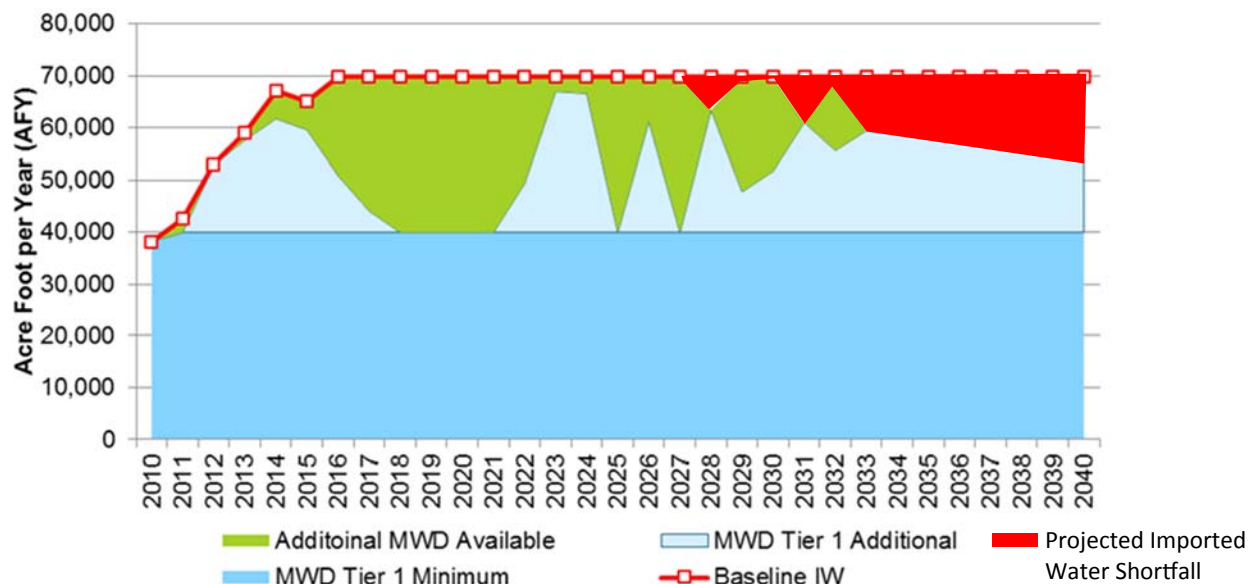


Table 3-11: Water Use Efficiency Baseline & Projects

Water Use Efficiency Baseline		
Project Name	Description	AF
Baseline Conservation	1,000 AF per year from existing conservation programs' active and passive savings.	1,000 AF

Water Use Efficiency Projects			
Project Name	Description	ID	AF
Expand WUE Devices	Implement additional targeted device related savings to reduce demand beyond current annual water use efficiency (WUE) savings. Provide incentives and pilot programs to roll out extremely high efficient indoor fixtures and toilets. To be verified with Water Use Efficiency Business Plan (WUEBP).	39	5,000 AF
WUE - Turf Removal-Increment 1, 2, 3	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Each increment would provide up to 5,000 AFY of savings. If all are selected, they can result in up to 15,000 AFY savings	40	5,000 AF
		41	5,000 AF
		42	5,000 AF
WUE - Budget Rates-Increment 1, 2, 3	Implement water budget based rates for 2 Agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Each increment would provide up to 13,350 AFY of savings. If all increments are selected, they can result in up to 40,050 AFY savings.	43	13,350 AF
		44	13,350 AF
		45	13,350 AF
WUE- Recycled Water Demand Management-Increment 1, 2	Implement demand management devices and programs for direct recycled water customers. Does not generate additional supply, aids in managing the supply during peak demand. Each increment would provide 2,500 AFY of demand management. If both are selected they could provide 5,000 AFY additional recycled water. This supply could be used for increasing direct use demands, groundwater recharge or other reuse strategy	46	2,500 AF
		47	2,500 AF
WUE - Advanced Metering Technologies	Install advanced metering infrastructure (AMI) between retail meters and a utility provider. Will provide real-time data about consumption and allow customers to make informed choices about usage.	66	5,000 AF

Figure 3-12: Sample Model Run of Climate Impacts on Imported Water Supply Availability





4. Supply Portfolio Themes

Baseline Assessment

Single Variable Tests

Water Resource Strategies



The desert globemallow, which requires very little water, grows in a low water use landscape.



Supply Portfolio Themes

Section 4 presents the different water resource strategies developed through the IRP Technical Work Group. The purpose of each water resource strategy is to increase future water supplies, including water efficiency as a source of supply, to reduce the region's vulnerability to climate change and to ensure that future water needs for the region are met.

First, a baseline assessment was conducted to evaluate the ability of the baseline water supplies, established in Section 3, to meet projected baseline water demands. To do this, a water management mass balance model was developed by IEUA's technical consultants (see Appendix 2) to compare projections of water demand and supply under historical and future climate change conditions. Three demand scenarios were then evaluated across 106 different projections of future climate derived from two archives of downscaled global circulation models simulations. The results were reviewed to assess the extent to which baseline water supplies could NOT fulfill demands (described as supply shortfalls) under each future. This baseline assessment provided the foundation for the Work Group to identify the additional water resources needed to meet future demands.

Next, single variable tests were conducted to determine how well specific types of new water supplies could help the region meet projected demands under climate change. Single variable tests added individual supplies to the baseline to determine how well that single change performed under each of the 106 climate scenarios in the model.

Based on the outcomes of the single variable tests, the IRP Technical Work Group crafted 5 water resource strategies for further evaluation. Each strategy had an underlying theme, such as maximizing the use of recycled water or securing additional supplemental water supplies for groundwater replenishment. These 5 strategies were turned into project portfolios by selecting representative projects from proposed lists of future projects (see Section 3) that could be implemented to increase future water supplies above the baseline projections.

Finally, the performance of each water resource strategy was compared to the baseline assessment. The evaluation focused on two IRP criteria: (1) the ability of the scenario to generate sufficient water to meet future regional water demands under climate change conditions and (2) the amount of surplus water produced, defined as water not needed to meet demand, and placed into long-term groundwater storage.

BASELINE ASSESSMENT

The regional baseline supplies and demand projections were developed in the first part of the IRP planning process. To establish how this baseline could be impacted by climate change, these projections were modeled and stress-tested under 106 separate climate scenarios, as referenced above and included in Appendix 2.

As a reminder, each of the 106 climate scenarios yields an independent model result and is depicted with a

separate colored line in the figures below. Note that no one run is “more accurate” than another. However, some of the runs stand out as “outlying” results that are either higher or lower than the majority of the runs. These results are not included in the scenario evaluations. For the purposes of the IRP, the analysis focused on the range of results for the majority (75%) of the climate scenarios.

2040 under the baseline assessment with climate change. For the purposes of the IRP, unmet demands are defined as those times when demands exceed available water supplies. For the baseline conditions with climate change, the range of unmet demand is 0 AFY to 60,000 AFY . Note that the amount of unmet demand is smaller in the near term (about 20,000 AFY by 2030) and increases to 60,000 AFY by 2040. It is also important to note that without additional water supply development the region would struggle to meet future

Figure 4-1 shows the amount of unmet demand through

Figure 4-1: Baseline Unmet Demands

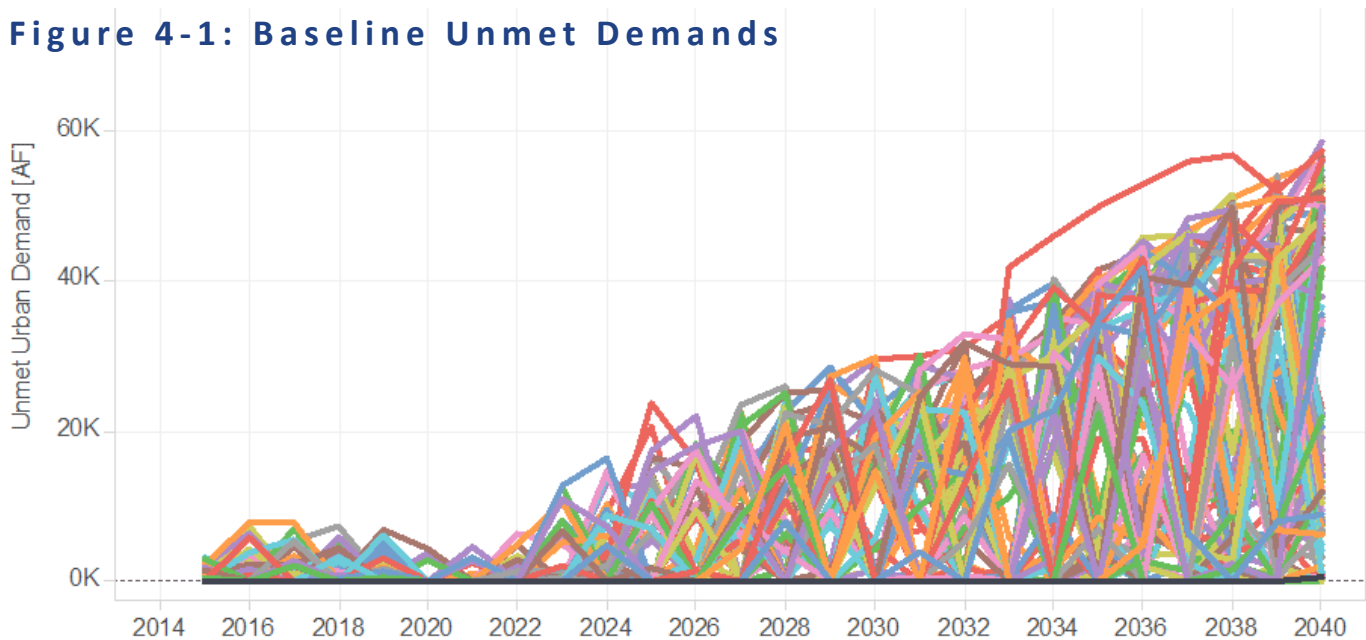
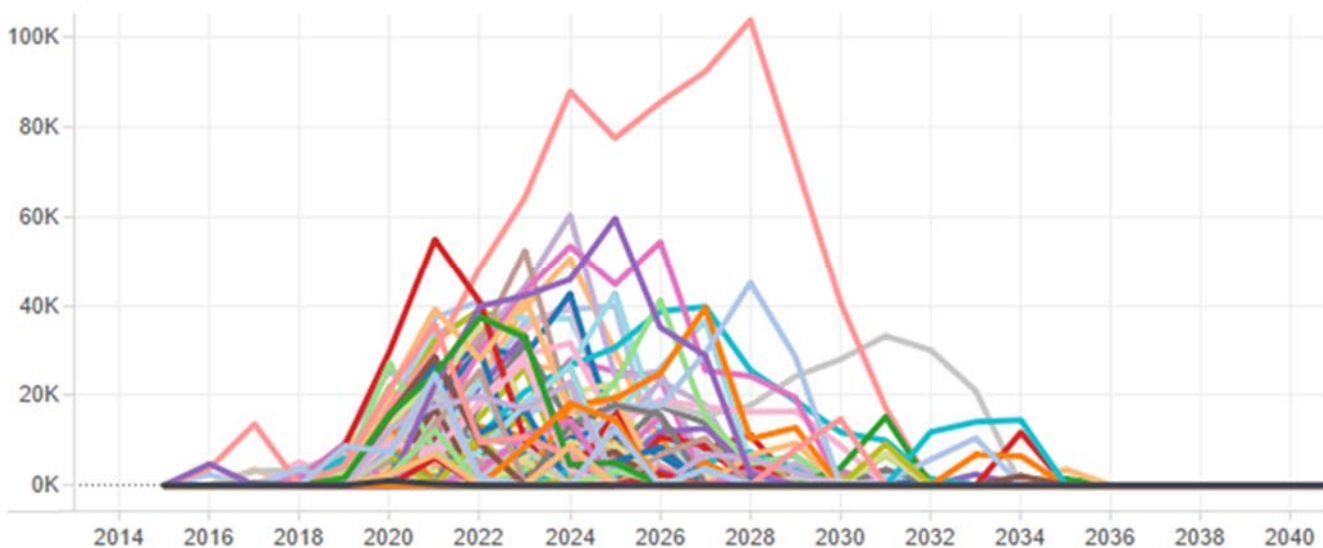


Figure 4-2: Baseline Stored Water Balance



water demands under climate change conditions.

In each climate run, there may be periods when water supplies exceed demands, creating surplus water supplies. The WEAP model tracks these surplus supplies by allocating the water to a groundwater storage account.

The IRP uses the 2014 groundwater storage level as the baseline for tracking the addition of surplus water to groundwater storage. Similarly, during periods when demands exceed supplies, the model deducts water from groundwater storage tracking account but cannot lower the groundwater below its 2014 level.

Figure 4-2 illustrates how stored water accumulates under each climate scenario through 2040. A positive or upward slope on the graphic indicates water surplus conditions and the excess water is added to the storage tracking account. A negative, or downward slope, indicates that demand is exceeding supplies, and water is pulled out of storage to meet, in whole or in part, the excess demands. As a result, the stored water creates a buffer supply that can be used offset future shortfalls. The model shows “unmet demands” only when demands exceed supplies AND no water remains in the storage tracking account created by the model.

For comparison, the thick black line in Figure 4-2 represents baseline assessment conditions without climate change. Note there is no accumulation of surplus supplies and therefore all available water supplies are needed to meet the regional demand, and no water is stored for future use.

Results of the baseline assessment with climate change indicate that the following is likely to be experienced by the region:

- 79% of the regional water demands are met by 2040.
- Water supply shortages, or unmet demand, will be more intense and frequent under climate change.
- Climate will drive unmet demand to 25,000 AFY by 2030 and up to 60,000 AFY by 2040.
- Significant water supply shortfalls could occur as soon as 2022.

- A “do nothing” approach is not sustainable, as projected demands exceed supplies under all scenarios.
- It may be possible to accumulate additional groundwater under baseline conditions, but the amount would depend on future climate scenarios (e.g., more rainfall, less variability, cooler temperatures) than currently predicted.

SINGLE VARIABLE TESTS

To evaluate how the addition of a new water supply could enhance the region’s current, or baseline water supplies under climate change, a series of four single variable tests were evaluated. These tests were used to determine the potential improvement of implementing an isolated or single water supply source to help improve baseline conditions impacted by climate change.

The four single variable tests are:

1. Maximizing the Use of Prior Stored Chino Basin Groundwater
2. Maximizing the Purchase of MWD Imported Water
3. Maximizing Recycled Water Supply for Groundwater Recharge
4. Reducing Urban Water Demand by Increased Conservation and Water Use Efficiency

Conclusions from comparing the tests to the baseline assessment are summarized below.

1 — Maximizing the use of prior stored Chino Basin groundwater.

Test 1, Maximizing the Use of Prior Stored Chino Basin Groundwater does not produce new water supplies because it relies only on prior (pre-2013) stored groundwater. It is assumed that up to 8,400 AFY of groundwater can be pumped above baseline levels, and that the total amount of additional groundwater pumping cannot exceed 280,000 AF.

Results of this test are illustrated in Figure 4-3. If the region only relies upon the addition of prior stored Chino Basin groundwater to meet future water resource

needs:

- 91% of regional demands are met by 2040.
- Water supply shortages, or unmet demands, will be moderately improved by 2040 over baseline conditions.
- Unmet demand would be reduced to approximately 18,000 AFY by 2030 and 40,000 AFY by 2040.
- Significant water supply shortfalls could occur as early as 2024.
- The approach is not sustainable given that a significant amount of prior stored groundwater is needed to meet regional demands through 2040. The median of the climate scenarios shows a reduction in this storage from 280,000 AFY to approximately 130,000 AFY by 2040, with scenarios dropping as low as 80,000 AF.
- It may be possible to accumulate more stored water under this strategy, but the amount would depend on more benign future climate scenarios (e.g., more rainfall, less variability, cooler temperatures) than currently predicted.

District (MWD) Imported Water

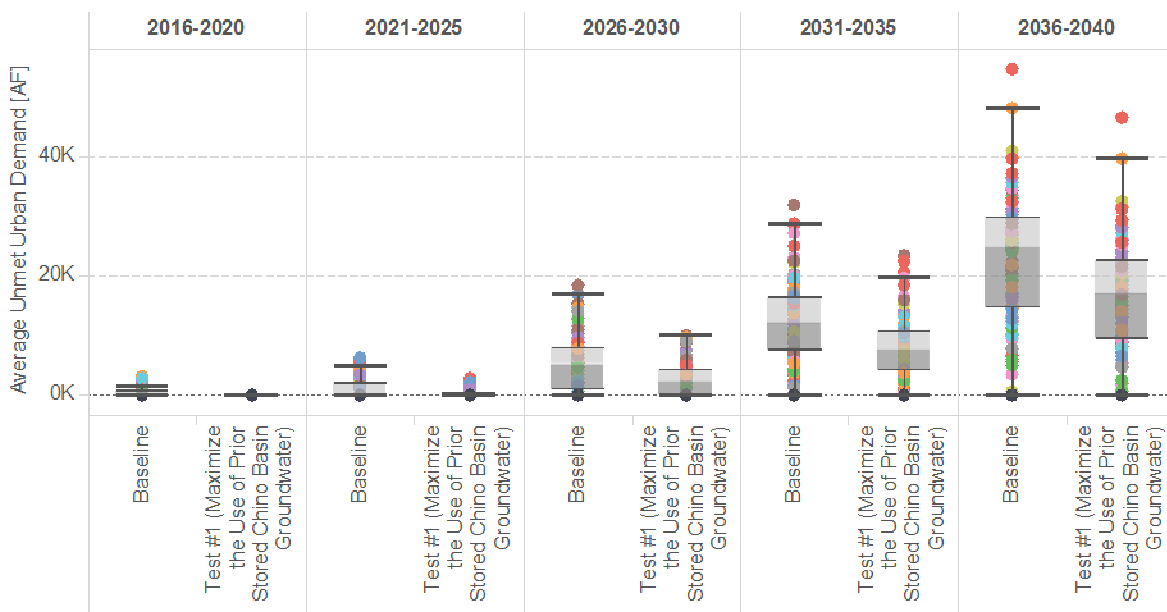
IEUA member agencies (agencies) have the ability to purchase up to 70,000 AFY of imported water from the MWD. As discussed in Section 3, the baseline modeling assumption for imported water is that member Agencies could purchase up to 69,752 AFY (consistent with Resolution 2014-12-1), with a minimum total purchase of 40,000 AFY.

Due to the cost of imported water, agencies typically only purchase the amount of water needed to meet their operational requirements or fulfill water demands that cannot be met through local supplies. This means there may be times when agencies don't need the imported water but could decide to purchase this water and place it into storage for future use.

The approach of Maximizing the Purchase of MWD imported water does not add new imported water supplies to the baseline supply. However, the region's agencies will purchase all of the water available, up to 70,000 AFY. This purchase would occur even if water supplies exceed demand. In years where agencies make these purchases, the additional water would be put into storage via groundwater recharge or in-lieu of

2 – Maximizing the Purchase of Metropolitan Water

Figure 4-3: Baseline vs Test 1 Unmet Demand Comparison





groundwater pumping. The quantity of supply would be dependent on imported water availability.

Results of this test are illustrated in Figure 4-4. If the region relies only upon maximizing imported water purchases to meet future needs:

- 85% of regional demands are met by 2040.
- Water supply shortages, or unmet demands, will be slightly improved by 2040 over baseline conditions because imported water availability is adversely impacted by climate change.
- Unmet demand would be reduced to 22,000 AFY by 2030 and 55,000 AFY by 2040.
- Significant water supply shortfalls could occur as soon as 2024.
- This approach is not sustainable as a stand-alone approach and must be combined with other water resources to improve water supply conditions for the region.
- It may be possible to accumulate more stored water under this strategy, but the amount would depend on more benign future climate scenarios (e.g. more

rainfall, less variability, cooler temperatures) than currently predicted.

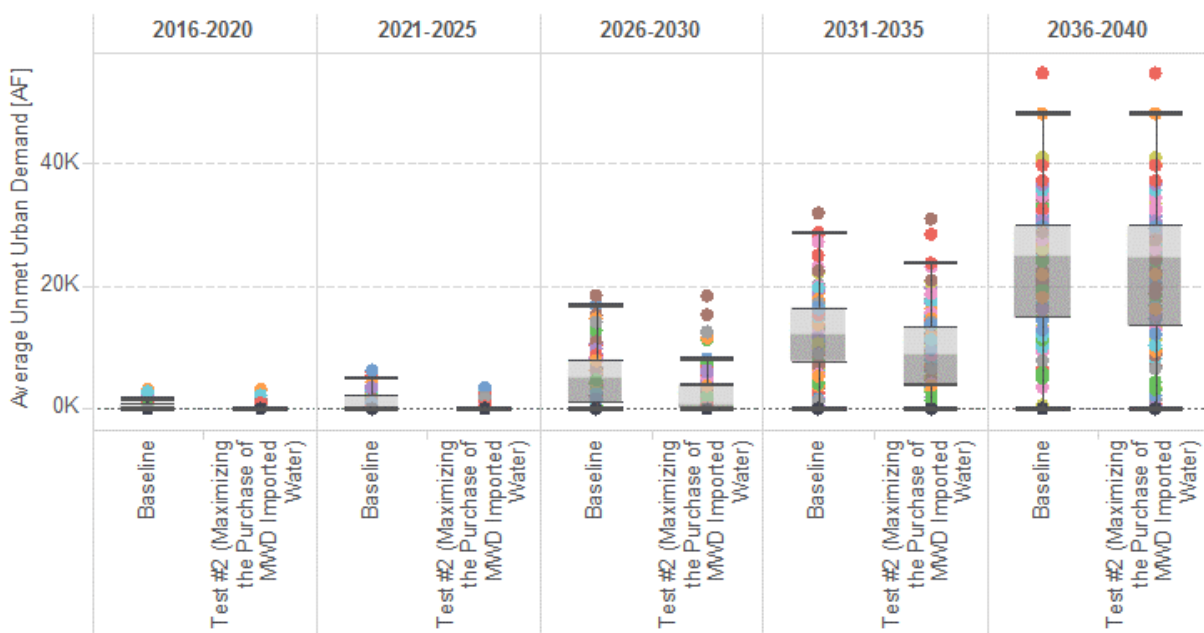
- This approach could increase the region’s dependence on imported water supplies, which could make the region more vulnerable to climate change.

3 – Maximizing Recycled Water Supply for Groundwater Recharge

The region has developed a successful regional Recycled Water Program for both direct use (landscaping, agricultural irrigation and industrial processing uses) and indirect use (groundwater recharge). In 2000, the region identified recycled water as a critical resource needed for drought-proofing the region and maintaining its economic growth.

The approach of Maximizing Recycled Water Supply for Groundwater Recharge builds on the successful regional Recycled Water Program. As discussed in Section 3, the baseline assumption for available recycled water is 47,700 AFY by 2025. As the region continues to grow, new communities will be sewered and additional recycled water supplies will be generated. It is estimated that there will be approximately 85,500 AFY of recycled water supply from regional development by 2040.

Figure 4-4: Baseline vs Test 2 Unmet Demand Comparison



Therefore, this will deliver 37,800 AFY of additional recycled water to the groundwater recharge program.

Results of this test are illustrated in Figure 4-5. If the region relies only upon maximizing recycled water supply for groundwater recharge for future water needs:

- 95% of the regional demands are met by 2040.
- Water supply shortages, or unmet demand, will be greatly improved by 2040 over baseline conditions.
- Unmet demand would be reduced to 10,000 AFY by 2030 and 17,000 AFY by 2040.
- Although water supply shortfalls are reduced, they could occur as early as 2024.
- Maximizing recycled water for groundwater recharge is sustainable as a stand-alone strategy, but would provide greater benefits if combined with other programs to enhance water supply conditions for the region.
- Provides flexibility by maximizing the amount of water stored in the Chino groundwater basin for future use.
- Recycled water is the most climate resilient water supply available to the region.

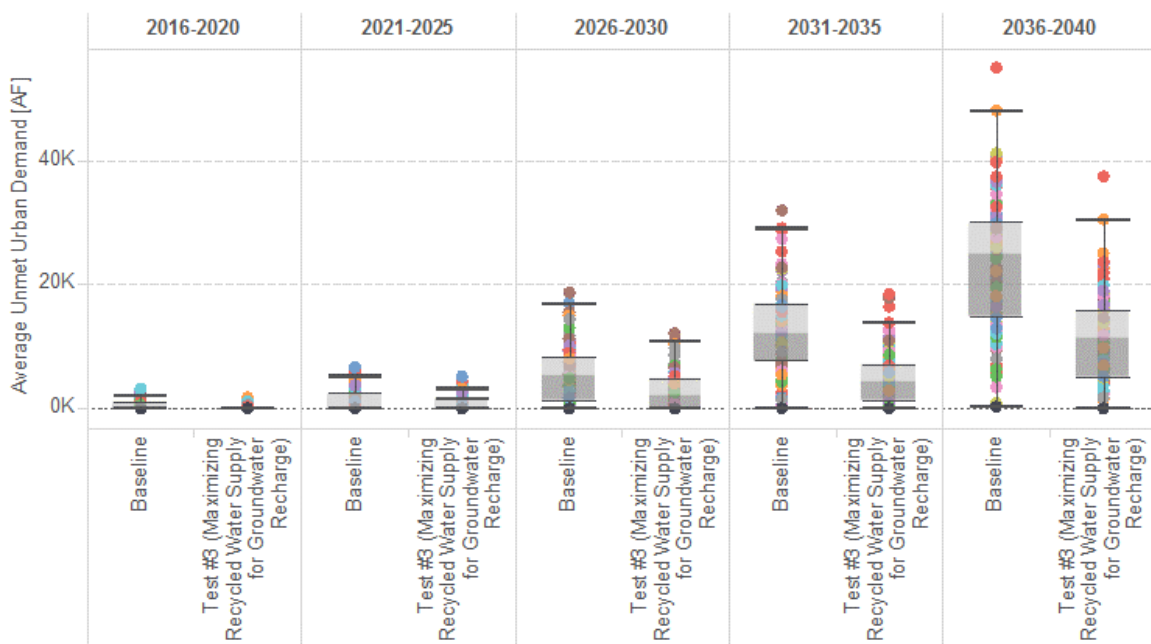
- It may be possible to accumulate more stored water under this strategy, but the amount depends on more benign future climate scenarios (e.g. more rainfall, less variability, cooler temperatures) than currently predicted.
- The volume of future recycled water supply is impacted by the amount and timing of new development in the region and indoor water efficiency trends. Additional tracking of wastewater flows is needed to accurately anticipate the amount of recycled water that will be available by 2040.

4 – Reducing Urban Water Demand by Increased Outdoor Water Use Efficiency and Conservation

Approximately 60% of the region’s urban water use is for outdoor irrigation, particularly lawns. The IRP Technical Work Group requested a scenario to evaluate the implications of an increased outdoor efficiency and conservation program.

The approach of Reducing Urban Demand by Increasing Water Use Efficiency assumes that the region achieves a level of water savings that will reduce residential outdoor water usage to levels consistent with the requirements of the Department of Water Resources State Model Water Efficiency Landscape Ordinance (AB

Figure 4-5: Baseline vs Test 3 Unmet Demand Comparison





1881). This could be achieved by programs such as budget-based rates and continuation of active conservation programs. The region currently has one water agency on budget based rates.

This test assumed that four retail agencies would implement budget based rates structures by 2020. The savings are estimated to be 27,000 AFY from the rate structure changes and 11,000 AFY from active potable and recycled water conservation programs. Combined these measures are assumed to reduce urban demands by approximately 17% from 2013-14.

Results of this test are illustrated in Figure 4-6. If the region relies upon only reducing urban water demand by Increased Outdoor Water Use Efficiency and Conservation to meet future water needs:

- 100% of the regional demands are met by 2040.
- Water supply shortages, or unmet demand, would be eliminated by 2040.
- Water supply shortfalls are delayed beyond 2040.
- Accumulation of stored water is very likely to occur, with more than 50% of the climate scenarios producing over 200,000 AFY of stored water by

2040.

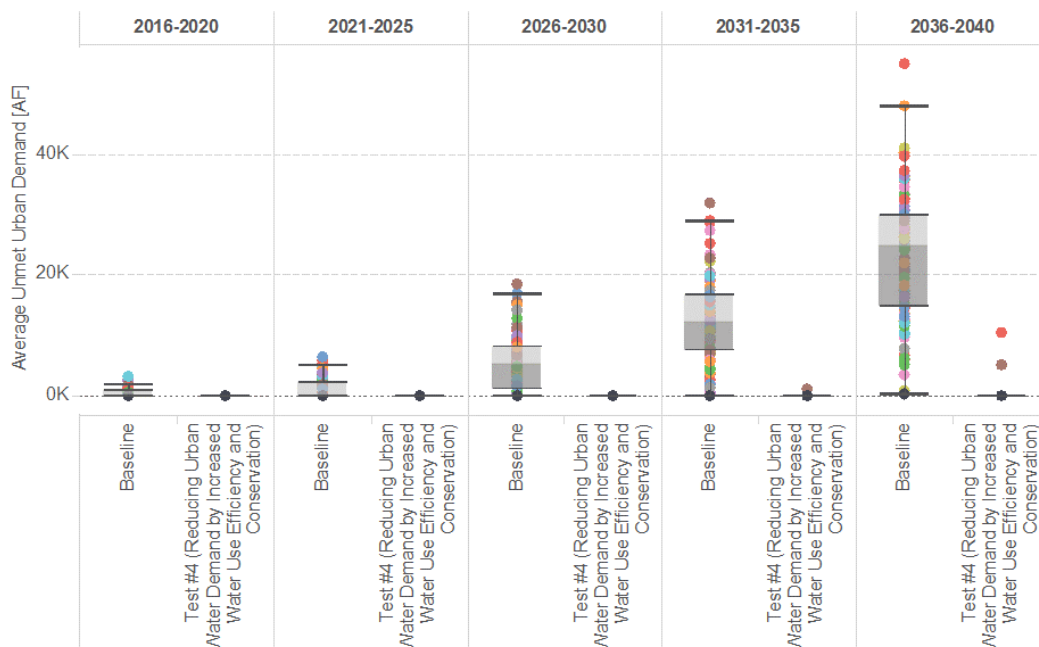
- Regional recycled water supplies would not be impacted because this approach targets outdoor conservation.
- Reduces dependence on climate dependent supplies and reduces the volume of additional water supplies needed to meet future demand.
- Requires expansion of water efficiency programs to support transition to budget based rate structure to achieve outdoor efficiency standards.

Single Variable Test Conclusions

Results from the four single variable tests show that all of the strategies helped to reduce and delay water supply shortages when compared to baseline conditions under climate change. Notably, water efficiency/conservation is the only water supply approach that could eliminate water supply shortages through 2040 as a “stand-alone” approach. However, the expansion of local supplies such as recycled water and storm water ensures that the region is insulated from unforeseen or cataclysmic conditions.

The recommended approach in the IRP is to diversify the region’s water supplies. The following conclusions were

Figure 4-6: Baseline vs Test 4 Unmet Demand Comparison



used as the basis for developing the next step in the IRP, the creation of water strategies:

- Water use efficiency and conservation provides the region with the greatest level of water supply reliability and resiliency.
- Diversification of region's water supplies minimizes the potential for water shortages under climate change and from catastrophic events.
- Increasing water supplies for Chino groundwater recharge increases storage and provides a supply buffer, enhancing the region's water supply flexibility and resilience.
- Implementing outdoor water use efficiency and conservation minimizes climate change impacts on urban water demand.



WATER RESOURCE STRATEGIES

Each water resource strategy is a combination of water supply and conservation projects or opportunities that the region could pursue to achieve the goals of the IRP. Five water resource strategies were developed during the course of the IRP workshops, with a total of eight project portfolios. Each portfolio was modeled to determine performance and resiliency across the 106 climate scenarios. These strategies and portfolios are as follows:

Strategy A – Increase Chino Basin Groundwater Production

- **Portfolio 1:** Maximize the Use of Prior Stored Groundwater

Strategy B– Recycled Water Program Expansion

- **Portfolio 2:** Maximize Recycled Water (Including External Supplies) and Local Supply Projects and Implement Minimal Water Efficiency
- **Portfolio 3:** Portfolio 2 Plus Secure Supplemental Imported Water from MWD and Non-MWD Sources

Strategy C– Recycled Water & Water Efficiency Program Expansions

- **Portfolio 4:** Maximize Recycled Water (Including External Supplies) and Implement Moderate Water Efficiency
- **Portfolio 5:** Portfolio 4 Plus Implement High Water Efficiency

Strategy D– Increase Groundwater Recharge Supplies

- **Portfolio 6:** Maximize Supplemental Water Supplies and Recycled Water Supplies

Strategy E – Maximize Imported Water Supplies with Moderate Water Efficiency

- **Portfolio 7:** Maximize the Purchase of Imported Water from MWD and Implement Minimal-Moderate Level of Water Efficiency
- **Portfolio 8:** Portfolio 7 Plus Maximize Recycled Water

Table 4-1: Supply Totals for Portfolio 1

Supply Type	Baseline	Portfolio 1
Chino Groundwater	91,300	8,400
Stormwater	6,400	-
Recycled Water		-
Locally Developed ⁽¹⁾	64,700	-
External Supplies		-
Chino Desalter	17,700	-
Local Surface	22,100	-
Non-Chino Groundwater	11,600	-
Imported Water		-
MWD	69,750	-
Other		-
WUE ⁽²⁾	1,000	-
<i>add'l supplies subtotal</i>		8,400
Total Water Supply	283,550	291,950

Notes:

(1) Baseline Supply of 18,700 GWR + 29,000 Direct + 17,000 SAR, or total of 64,700 AFY, based on Agency TYCIP and not total available wastewater supply. Estimated total available local RW supply by 2040 to be 85,550 AFY based on 2015 WWFMPU flow monitoring.

(2) Baseline WUE of 1,000 AFY already included in the Urdan Demand forecast. Therefore, not included in Supply Table to avoid double counting. Only new WUE in addition to Baseline to be counted in Total Supply.

Strategy A – Increase Chino Basin Groundwater Production (Portfolio 1)

Under Strategy A, the IRP Technical Work Group explored the implications of expanding groundwater production without bringing in additional water resources. Strategy A is similar to Single Variable Test 1 – Maximizing the Use of Prior Stored Chino Basin Groundwater. It includes capacity building projects, the use groundwater that was previously stored in the Chino Basin, and the implementation of water efficiency programs for direct recycled water customers. Although strategy this does not generate additional recycled water supply, it allows for additional recycled water to be used for groundwater recharge. One water supply portfolio, Portfolio 1, was developed for Strategy A, with additional supply amounts shown in Table 4-1.

Portfolio 1 assumes that an additional 8,400 AFY of groundwater supply would be pumped from the Chino Basin, with a 2040 “not-to-exceed” limit of 280,000 AF.

Since new supplies in Portfolio 1 are limited to 8,400 AFY from stored Chino Basin groundwater the results are identical to the first test strategy. Implicit in this scenario, when there are periods where the portfolio’s water supplies exceed demands, the resulting surplus water supplies is assumed to be recharged into the groundwater basin. When this occurs, the stored water can be used at a later time.

Figure 4-7 shows unmet demands for Portfolio 1 in comparison to the baseline model run. Potential shortfalls begin to appear around 2022, which is the same as the baseline. In the majority (75%) of model runs, Portfolio 1 reduces unmet demands by 2040 from up to 27,900 AFY to 12,500 AF.

Stored water balances are shown in Figure 4-8. As illustrated, groundwater balances begin to accumulate in Portfolio 1 by 2020 with storage peaking around 2025. Stored groundwater starts to be used to meet demands by 2028 and continue to be drawn down through 2040.

In summary, Portfolio 1

- Provides 95% of the demands under majority of climate scenarios
- Shows a 5% improvement over baseline conditions by utilizing existing stored groundwater on an annual basis
- However, the groundwater pulled from storage is a finite resource and due to the continued drawdown, this strategy is not sustainable without additional projects to replenish the storage or reduce demands.

Strategy B– Recycled Water Program Expansion (Portfolios 2 & 3)

Under Strategy B, the IRP Technical Work Group explores the continued expansion of the recycled water program. Strategy B focuses on how achieving a 40% increase in recycled water supply over the baseline condition would benefit the region. The strategy accomplishes this goal by using an additional 17,000 AFY of locally generated recycled water. As mentioned in Section 3, these additional recycled water supplies will be available as growth occurs in the service area. In addition, this strategy secures 10,500 AFY of external recycle water supply from neighboring jurisdictions by

Figure 4-7: Unmet Demands of Portfolio 1 Compared to Baseline

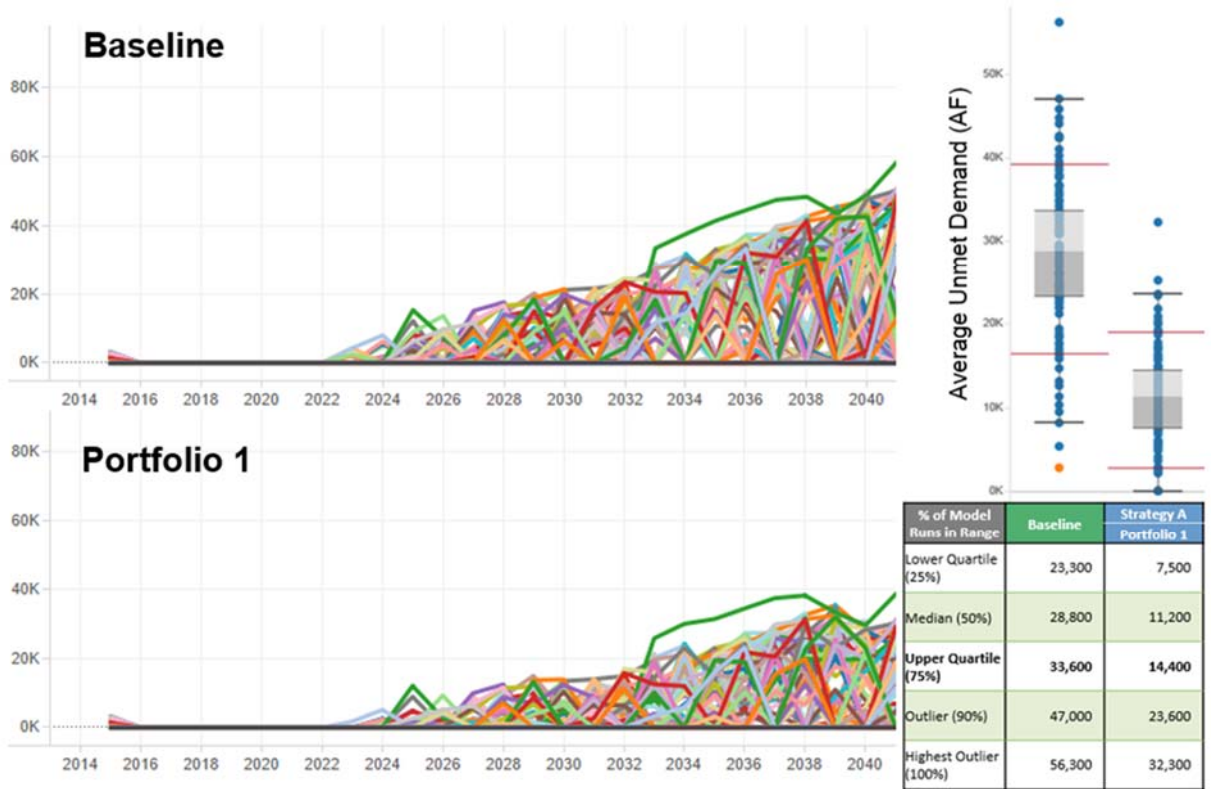


Figure 4-8: Stored Groundwater Balance of Portfolio 1

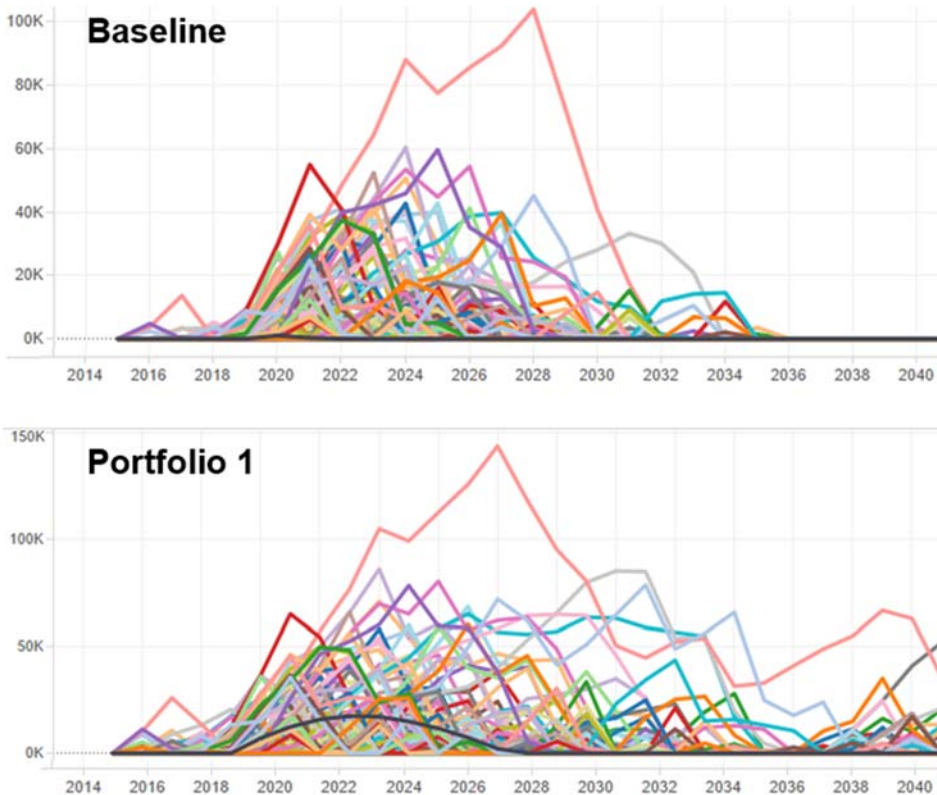


Table 4-2: Supply Totals for Portfolio 2 & 3

Supply Type	Baseline	Portfolio 2	Portfolio 3
Chino Groundwater	91,300	-	-
Stormwater	6,400	-	-
Recycled Water			
Locally Developed ⁽¹⁾	64,700	17,000	17,000
External Supplies		10,500	10,500
Chino Desalter	17,700	-	-
Local Surface	22,100	-	-
Non-Chino Groundwater	11,600	-	-
Imported Water			
MWD	69,750	-	7,850
Other		-	4,900
WUE⁽²⁾	1,000	5,000	5,000
<i>add'l supplies subtotal</i>		32,500	45,250
Total Water Supply	283,550	316,050	328,800

Notes:

(1) Baseline Supply of 18,700 GWR + 29,000 Direct + 17,000 SAR, or total of 64,700 AFY, based on Agency TYCIP and not total available wastewater supply. Estimated total available local RW supply by 2040 to be 85,550 AFY based on 2015 WWFMPU flow monitoring.

(2) Baseline WUE of 1,000 AFY already included in the Urdan Demand forecast. Therefore, not included in Supply Table to avoid double counting. Only new WUE in addition to Baseline to be counted in Total Supply.

2040. Strategy B also includes 5,000 AFY of additional device based conservation savings.

Two water supply portfolios were developed for Strategy B. The first, Portfolio 2, models the additional water supplies as described above. The second, Portfolio 3 includes all of Portfolio 2 supplies plus additional imported water as shown in Table 4-2. Imported water supplies include MWD Tier 1 and/or wet year purchases of supplemental water for groundwater replenishment. A complete list of projects in Portfolios 2 and 3 can be found in Appendix 6.

Figure 4-10 shows unmet demands for Portfolio 2 in comparison to the baseline model run. Potential shortfalls for Portfolio 2 begin to appear around 2024, which is two years later than baseline conditions. In the majority of model runs, Portfolio 2 reduces unmet demands by 2040 from to 27,900 AFY to 9,000 AF.

Stored groundwater balances for Portfolio 2 are illustrated in Figure 4-10. Groundwater balances begin to accumulate by 2018 with the majority of the model runs building around 25,000 AFY or less of stored water. By 2040 the quantity of stored water is depleted in approximately 90% of the climate runs.

Unmet demands for Portfolio 3 in comparison to the baseline model run are shown in Figure 4-11. Potential shortfalls for Portfolio 3 begin to appear after 2035, 13 years after the baseline condition. In the majority of model runs, Portfolio 3 reduces unmet demands in 2040 from 27,900 AFY to 9,000 AF.

Stored water balances for Portfolio 3 are illustrated in Figure 4-12. Portfolio 3 behaves in a similar fashion to Portfolio 2, however there is a much greater probability of accumulating stored water. Approximately 70% of the runs in Portfolio 3 have water in storage by 2040. The range of stored water falls between 0 AFY and 280,000 AF.

In summary, Portfolios 2 and 3 under 75% of the climate scenarios:

- Provide 90% supply reliability under majority of climate conditions.
- Show a 5% improvement over baseline conditions by utilizing existing stored groundwater on an annual basis
- Water supply shortfalls are delayed by two years as compared to baseline conditions.
- Extend the ability to produce water stored water, with the majority of climate runs having the ability to build and maintain stored supplies through 2040

Figure 4-9: Unmet Demands of Portfolio 2 Compared to Baseline

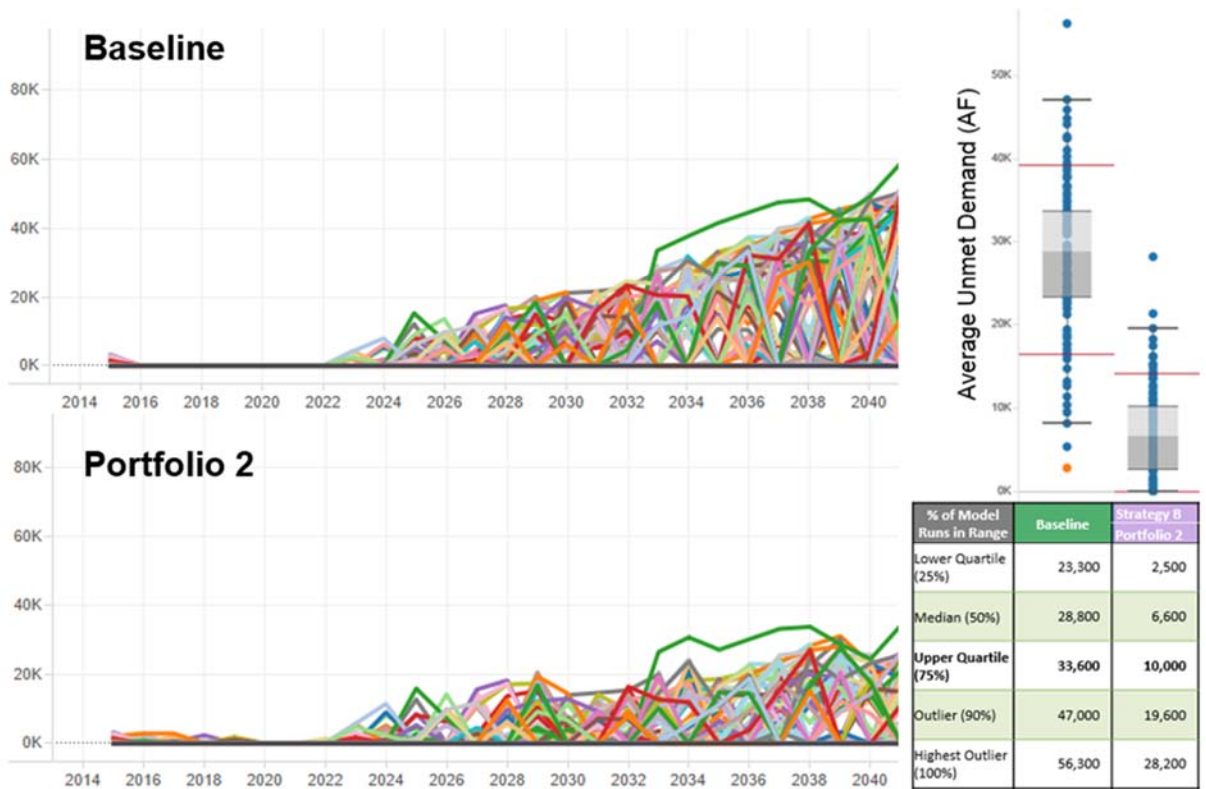


Figure 4-10: Stored Groundwater Balance of Portfolio 2

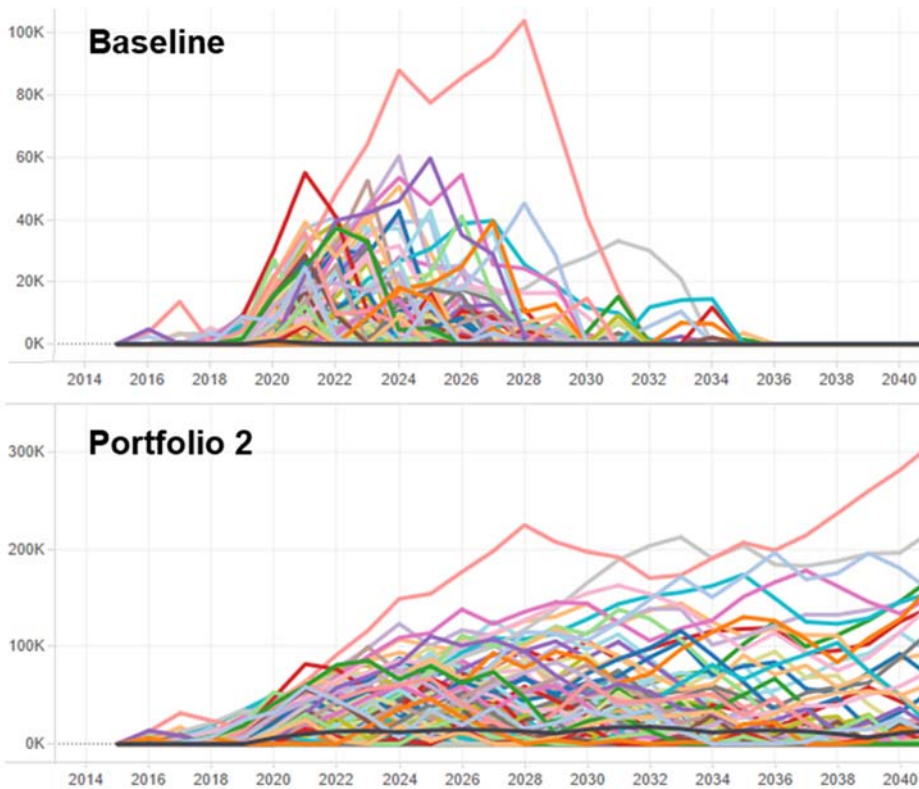


Figure 4-11: Unmet Demands of Portfolio 3 Compared to Baseline

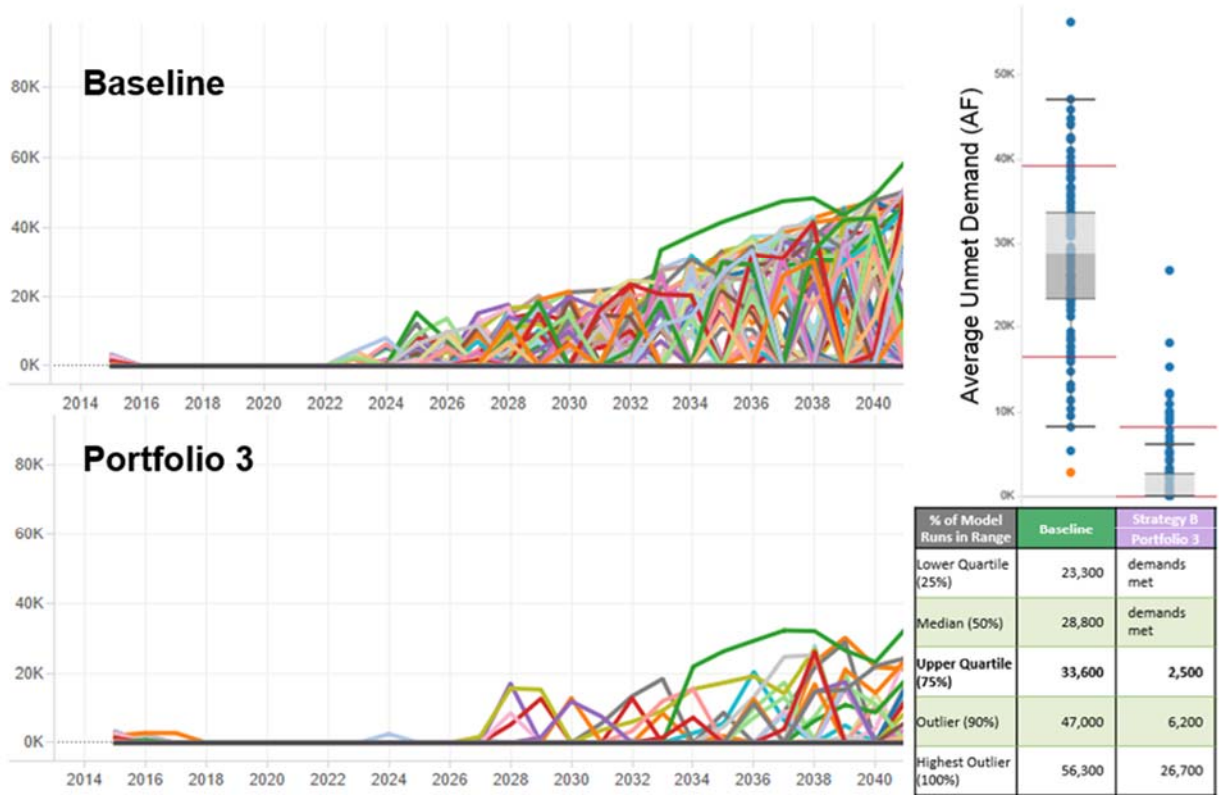
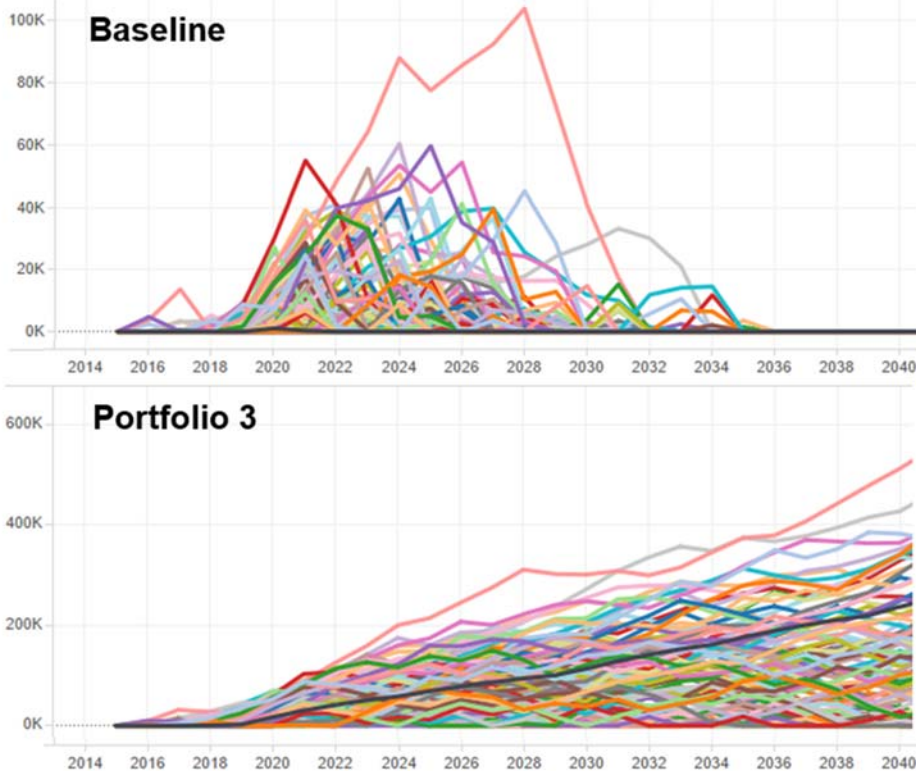


Figure 4-12: Stored Groundwater Balance of Portfolio 3



Strategy C – Recycled Water & Water Efficiency/Conservation Program Expansions (Portfolios 4 & 5)

Under Strategy C, the IRP Technical Work Group evaluated how increased recycled water and water efficiency/conservation programming could benefit the region. With the focus on outdoor irrigation efficiency, there is a significant amount of water savings that could be achieved in both existing and future developments when compared with baseline conditions.

Strategy C assumes that a minimum of four agencies within IEUA's service area are implementing budget-based rates and increasing device-based conservation programming by 2020. This strategy also increases recycled water supply by utilizing an additional 17,000 AFY of locally generated recycled water, securing 10,500 AFY of an external recycle water supply by 2040, and implementing recycled water use efficiency programs to extend supplies.

Two water supply portfolios were developed for Strategy C. The first, Portfolio 4, models the additional water supplies as described above. The second, Portfolio 5, includes all of Portfolio 4 supplies plus the addition of two additional agencies adopting budget-based rates by 2020 and the addition of supplemental imported water as shown in Table 4-3. Imported water supplies include MWD Tier 1 and/or wet year purchases of supplemental water for groundwater replenishment. A complete list of projects in the portfolios can be found in Appendix 6.

Unmet demands for Portfolio 4 are shown in comparison to the baseline conditions in Figure 4-13. Portfolio 4 meets projected demands through 2040 100% of the time.

Stored water balances are illustrated in Figure 4-14. As illustrated, groundwater balances begin to accumulate in Portfolio 4 by 2022 with the majority of model runs continuing to build stored water through 2040. By 2040, 105 of the 106 model runs accumulated a minimum of 200,000 AFY of stored water.

Unmet demands for Portfolio 5 are shown in comparison to the baseline model run in Figure 4-15. Portfolio 5 meets projected demands through 2040 100% of the time.

Table 4-3: Supply Totals for Portfolio 4 & 5

Supply Type	Baseline	Portfolio 4	Portfolio 5
Chino Groundwater	91,300	-	-
Stormwater	6,400	-	-
Recycled Water			
Locally Developed ⁽¹⁾	64,700	17,000	17,000
External Supplies		10,500	10,500
Chino Desalter	17,700	-	-
Local Surface	22,100	-	-
Non-Chino Groundwater	11,600	-	-
Imported Water			
MWD	69,750	667	667
Other		-	4,900
WUE⁽²⁾	1,000	36,700	55,050
<i>add'l supplies subtotal</i>		64,867	88,117
Total Water Supply	283,550	348,417	371,667

Notes:

(1) Baseline Supply of 18,700 GWR + 29,000 Direct + 17,000 SAR, or total of 64,700 AFY, based on Agency TYCIP and not total available wastewater supply. Estimated total available local RW supply by 2040 to be 85,550 AFY based on 2015 WWFMPU flow monitoring.

(2) Baseline WUE of 1,000 AFY already included in the Urduan Demand forecast. Therefore, not included in Supply Table to avoid double counting. Only new WUE in addition to Baseline to be counted in Total Supply.

Stored water balances for Portfolio 5 are illustrated in Figure 4-16. As illustrated, groundwater balances begin to accumulate in Portfolio 3B by 2020 with majority of model runs continuing to build stored water through 2040. By 2040, 105 of the 106 model runs accumulated a minimum of 500,000 AFY of stored water.

In summary, Portfolios 4 and 5 perform under 75% of the climate scenarios:

- Have no unmet demands across all climate scenarios due to reduced need for water
- Build water in storage consistently across climate scenarios, which could create an opportunity to sell surplus water
- Portfolio 4 has the potential for stored groundwater to build to over 200,000 AFY by 2040
- Portfolio 5 has the potential for stored groundwater to build to over 500,000 AFY by 2040

Figure 4-13: Unmet Demands of Portfolio 4 Compared to Baseline

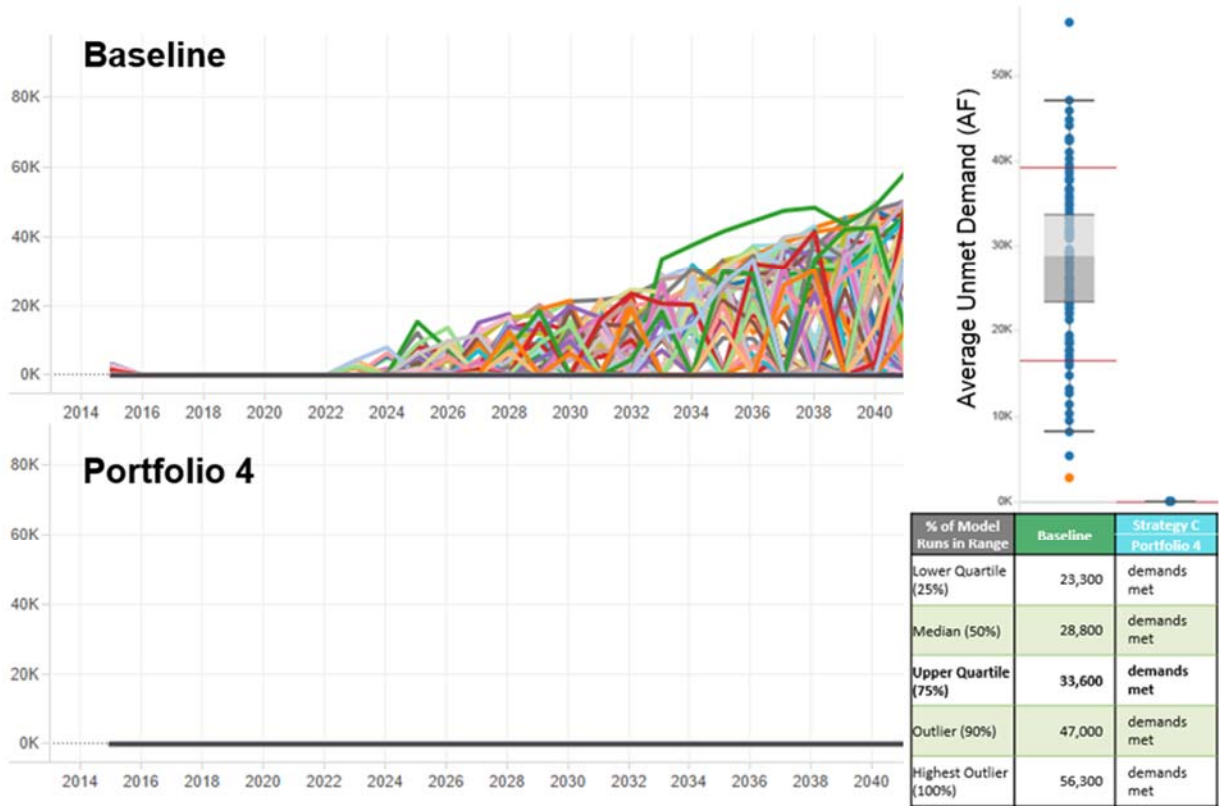


Figure 4-14: Stored Groundwater Balance of Portfolio 4

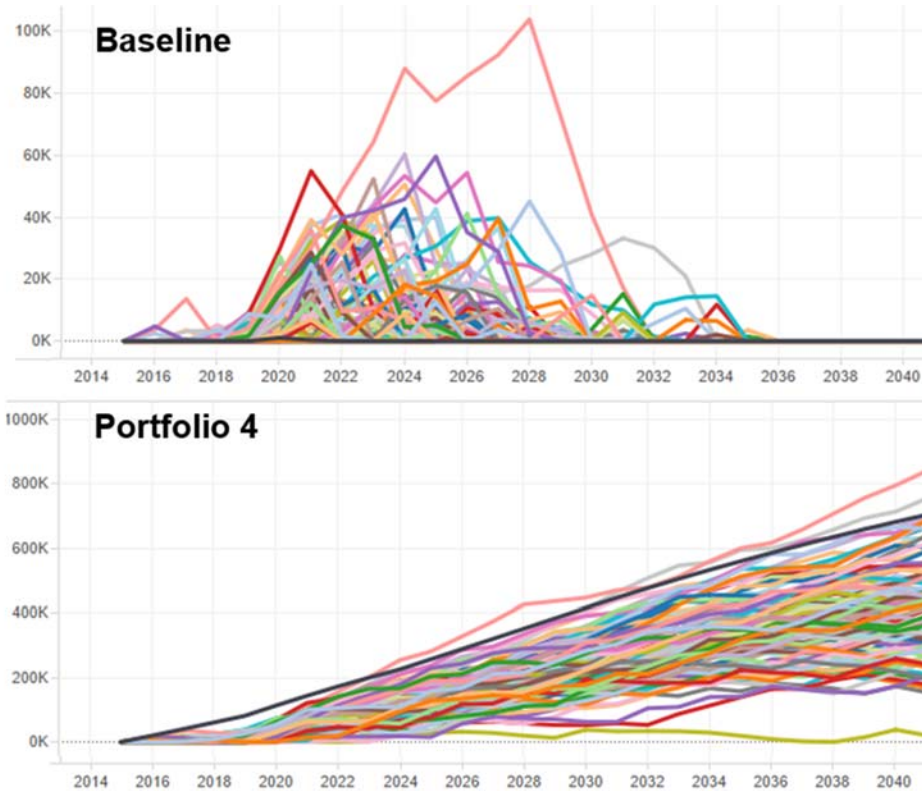


Figure 4-15: Unmet Demands of Portfolio 5 Compared to Baseline

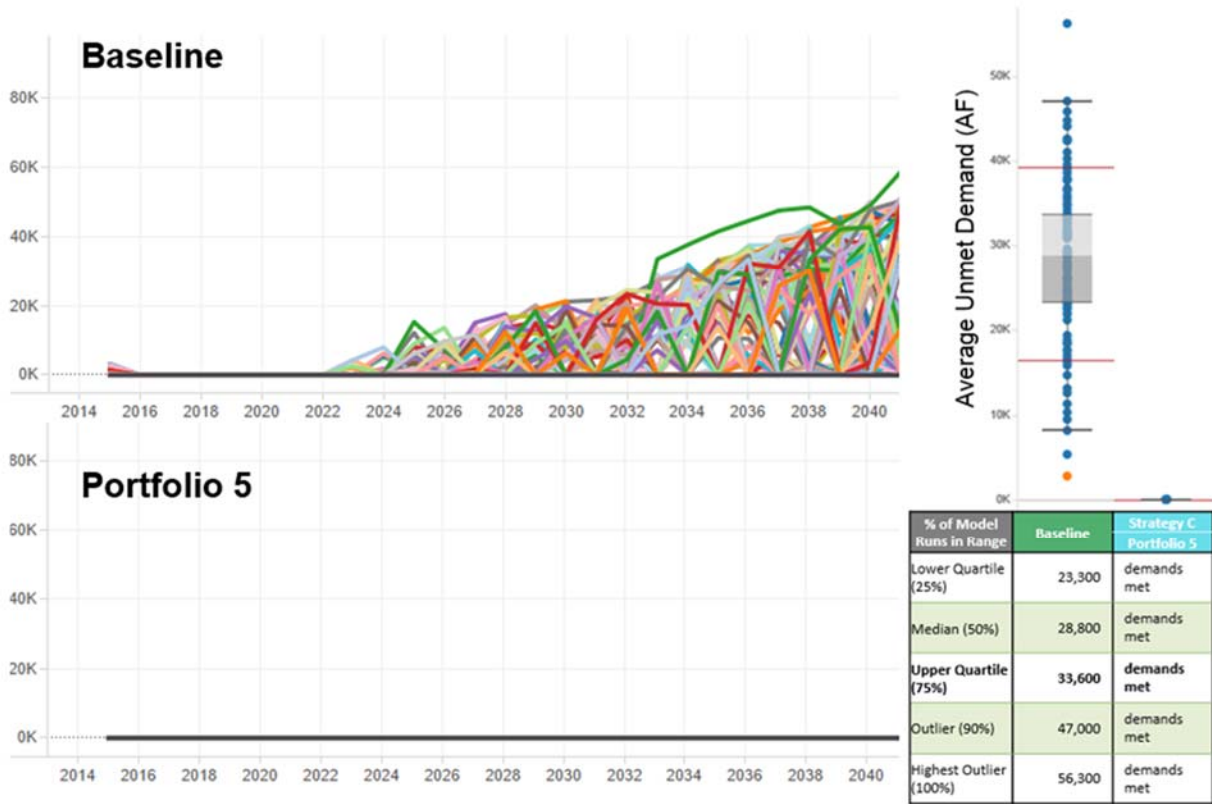


Figure 4-16: Stored Groundwater Balance of Portfolio 5

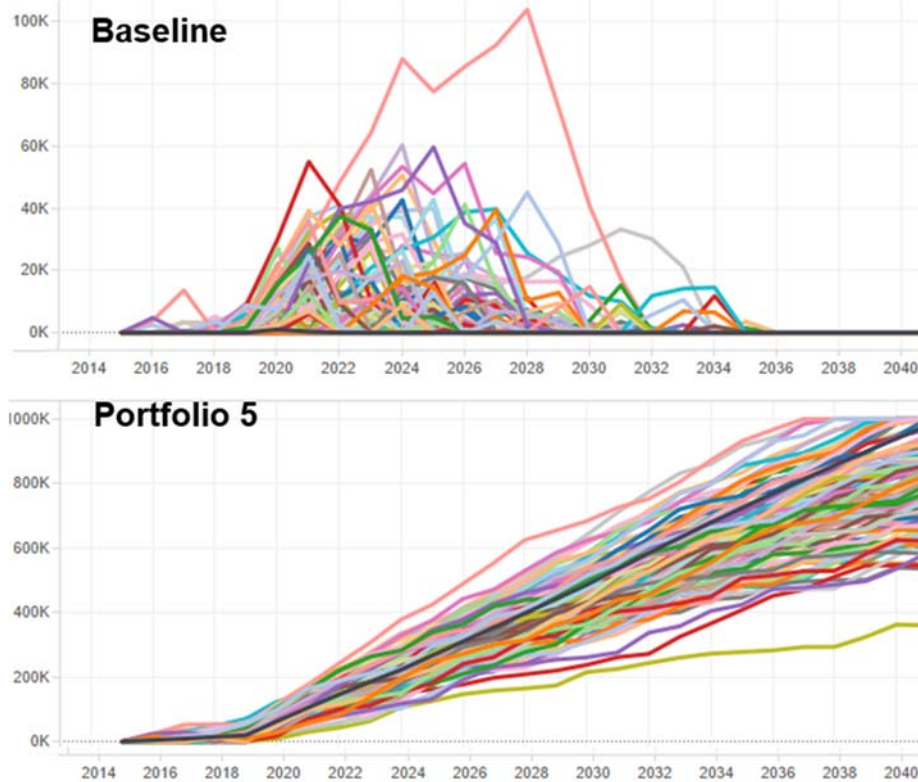


Table 4-4: Supply Totals for Portfolio 6

Supply Type	Baseline	Portfolio 6
Chino Groundwater	91,300	8,400
Stormwater	6,400	-
Recycled Water		-
Locally Developed ⁽¹⁾	64,700	20,800
External Supplies		9,000
Chino Desalter	17,700	-
Local Surface	22,100	-
Non-Chino Groundwater	11,600	2,500
Imported Water		-
MWD	69,750	667
Other		6,400
WUE ⁽²⁾	1,000	13,500
<i>add'l supplies subtotal</i>		61,267
Total Water Supply	283,550	344,817

Notes:

(1) Baseline Supply of 18,700 GWR + 29,000 Direct + 17,000 SAR, or total of 64,700 AFY, based on Agency TYCIP and not total available wastewater supply. Estimated total available local RW supply by 2040 to be 85,550 AFY based on 2015 WWFMPU flow monitoring.

(2) Baseline WUE of 1,000 AFY already included in the Urdan Demand forecast. Therefore, not included in Supply Table to avoid double counting. Only new WUE in addition to Baseline to be counted in Total Supply.

Strategy D— Increase Groundwater Recharge Supplies

Under Strategy D, the IRP Technical Work Group focused on developing water supply interties with neighboring agencies in the watershed. Intermediate levels of water use efficiency/conservation are implemented in the form of two agencies adopting budget-based rates by 2020. In addition, all potential locally produced recycled water would be utilized in this strategy. One water supply portfolio, Portfolio 6, was developed for Strategy 6, with water supplies shown in Table 4-4. A complete list of projects in Portfolio 6 can be found in Appendix 6.

Unmet demands for Portfolio 6 in comparison to the baseline conditions are shown in Figure 4-17. Portfolio 6 meets projected demands through 2040 95% of the time.

Stored water balances are shown in Figure 4-18. As illustrated, groundwater balances begin to accumulate in Portfolio 6 by 2020. Due to variability in wet year

supplemental supplies, stored water balances become highly variable and it is unclear whether stored water continues to build or draw down through 2040.

In summary, 75% of the time Portfolio 6:

- Eliminates unmet demand through 2040 due to reduced outdoor water demands from increased water use efficiency/conservation programming
- Has the potential to build stored groundwater through 2040, but the amount varies with climate conditions
- Takes advantage of climate resistant supplies by maximizing recycled water and water use efficiency

Strategy E – Maximize Imported Water Supplies with Moderate Conservation

Under Strategy E, the IRP Technical Work Group evaluated how maximizing the purchase of imported water could alleviate pressure on and extend the availability of local water resources. This strategy allows for the purchase of up to 93,300 AFY of imported water to meet urban demand or to be used for groundwater replenishment. In addition, the strategy includes an intermediate level of water use efficiency/conservation in the form of two agencies adopting budget-based rates by 2020.

Two water supply portfolios were developed for Strategy E. The first, Portfolio 7, models the additional water supplies as described above. The second, Portfolio 8, includes all of the supplies of Portfolio 7 plus the addition of maximizing all locally produced recycled water as shown in Table 4-5. A complete list of projects in Portfolios 7 and 8 can be found in Appendix 6.

Unmet demands for Portfolio 7 in comparison to the baseline conditions are shown in Figure 4-19. Portfolio 7 meets projected demands through 2040 across 25% of the model runs.

Stored water balances are illustrated in Figure 4-20. As shown, groundwater balances begin to accumulate in Portfolio 7 by 2020 with the majority of model runs continuing to build stored water through 2040. Due to variability in wet year supplemental supplies, stored water balances become highly variable and unclear

Figure 4-17: Unmet Demands of Portfolio 6 Compared to Baseline

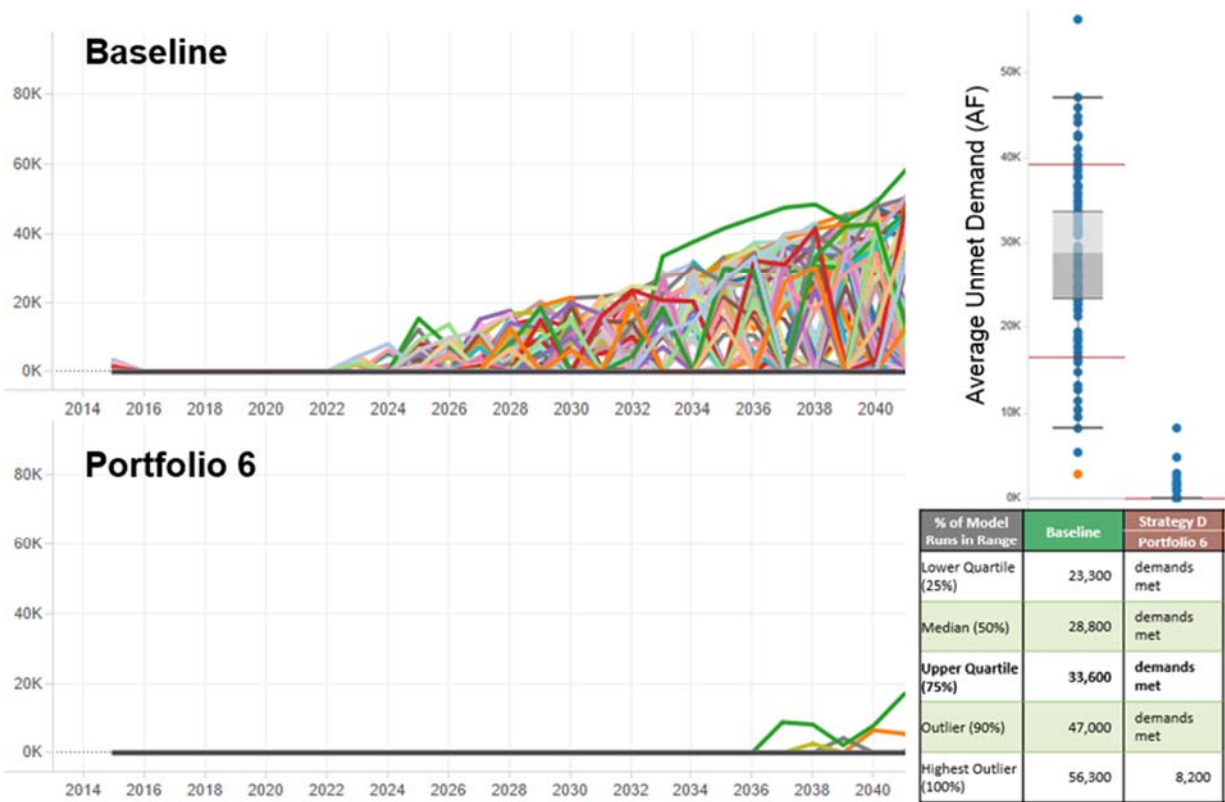


Figure 4-18: Stored Groundwater Balance of Portfolio 6

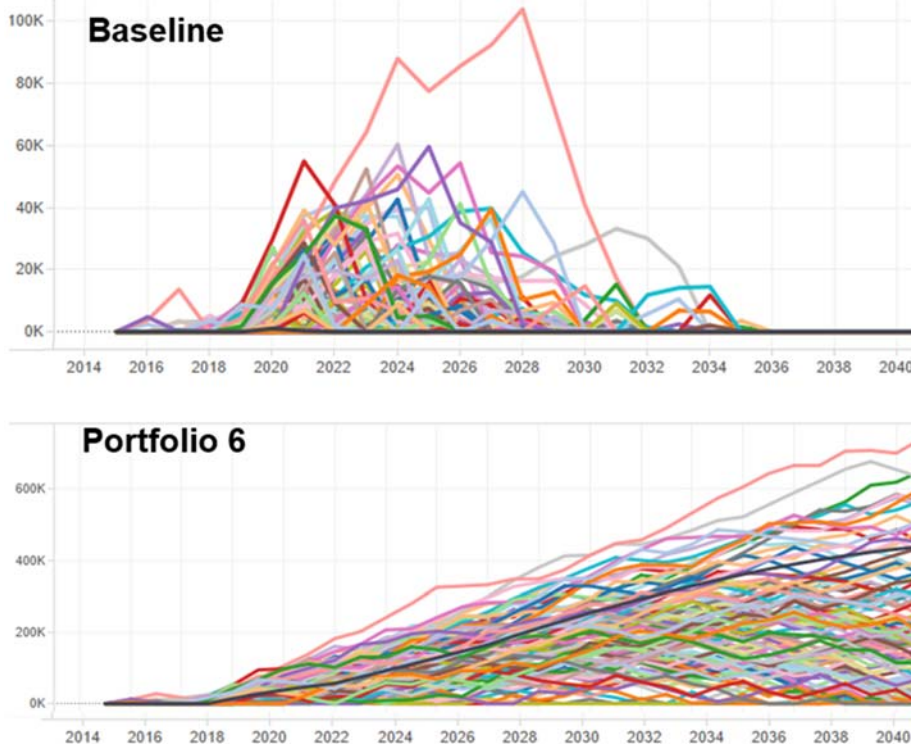




Figure 4-19: Unmet Demands of Portfolio 7 Compared to Baseline

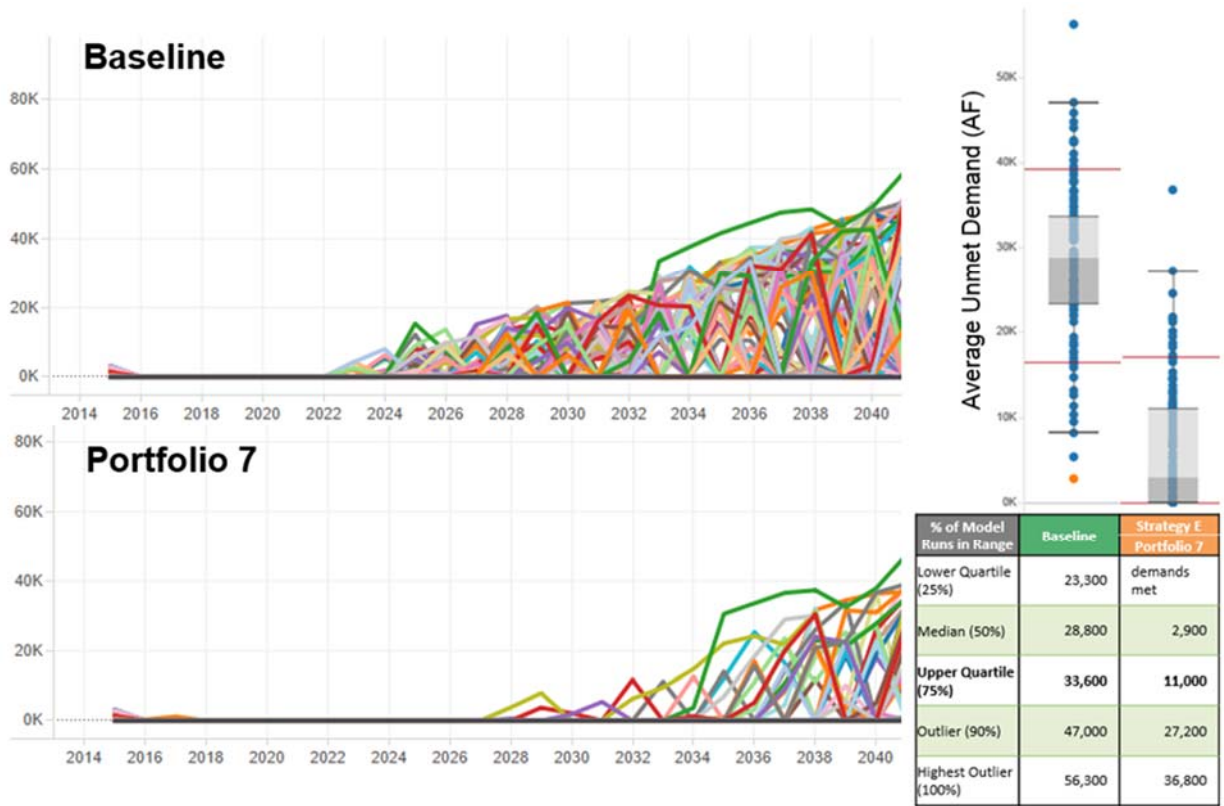
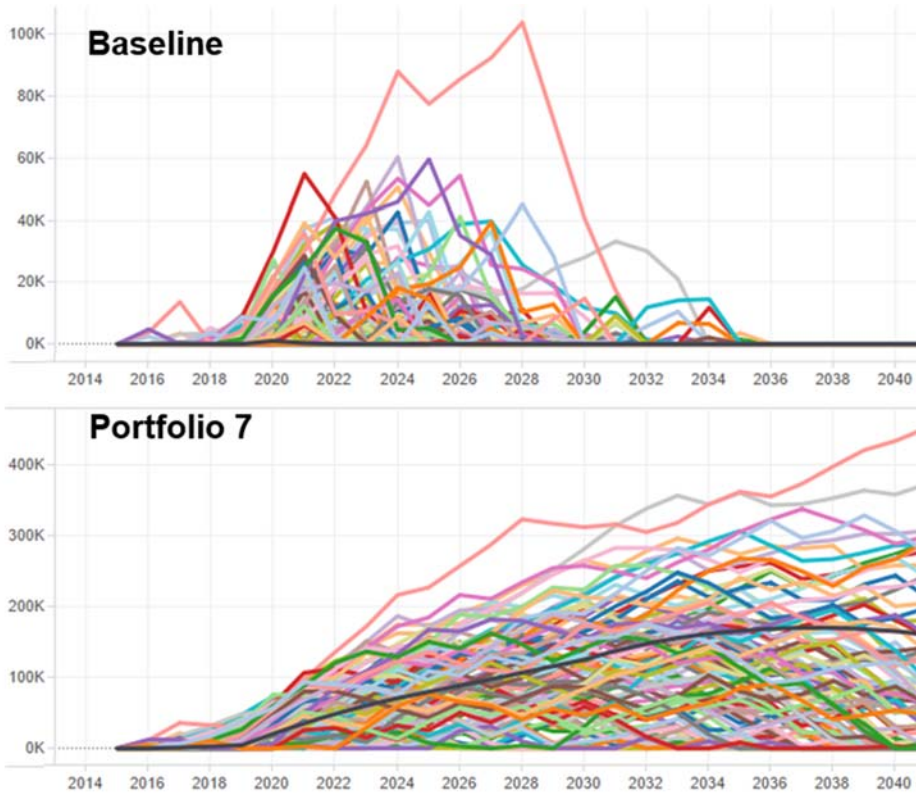


Figure 4-20: Stored Groundwater Balance of Portfolio 7



whether stored water continues to build or drawn down through 2040.

Unmet demands for Portfolio 8 in comparison to the baseline model run are shown in Figure 4-21. Portfolio 8 meets projected demands through 2040 100% of the time.

Stored water balances are illustrated in Figure 4-22. As shown, groundwater balances begin to accumulate in Portfolio 8 by 2020 with majority of model runs continuing to build stored water through 2040. Due to variability in wet year supplemental supplies, stored water balances become highly variable and unclear whether stored water continues to build or drawn down through 2040.

In summary, Portfolio 7 and 8:

- Portfolio 7 has a supply shortfall of up to 11,000 AFY under 75% of the climate scenarios
- Portfolio 8 meets demand under 100% of the climate scenarios, this increase in performance is due to the addition of recycled water.
- Both portfolios have the potential to build stored groundwater through 2040, but the amount in storage varies by climate conditions
- After 2030, Portfolio 8 builds stored groundwater under majority of climate scenarios due to the addition of recycled water.



Table 4-5: Supply Totals for Portfolio 7 & 8

Supply Type	Baseline	Portfolio 7	Portfolio 8
Chino Groundwater	91,300	-	-
Stormwater	6,400	-	-
Recycled Water			
Locally Developed ⁽¹⁾	64,700	-	20,800
External Supplies		-	7,000
Chino Desalter	17,700	-	-
Local Surface	22,100	-	-
Non-Chino Groundwater	11,600	-	-
Imported Water			
MWD	69,750	23,550	23,550
Other		1,000	1,000
WUE⁽²⁾	1,000	18,500	18,500
<i>add'l supplies subtotal</i>		43,050	70,850
Total Water Supply	283,550	326,600	354,400

Notes:

(1) Baseline Supply of 18,700 GWR + 29,000 Direct + 17,000 SAR, or total of 64,700 AFY, based on Agency TYCIP and not total available wastewater supply. Estimated total available local RW supply by 2040 to be 85,550 AFY based on 2015 WWFMPU flow monitoring.

(2) Baseline WUE of 1,000 AFY already included in the Urdan Demand forecast. Therefore, not included in Supply Table to avoid double counting. Only new WUE in addition to Baseline to be counted in Total Supply.



Figure 4-19: Unmet Demands of Portfolio 7 Compared to Baseline

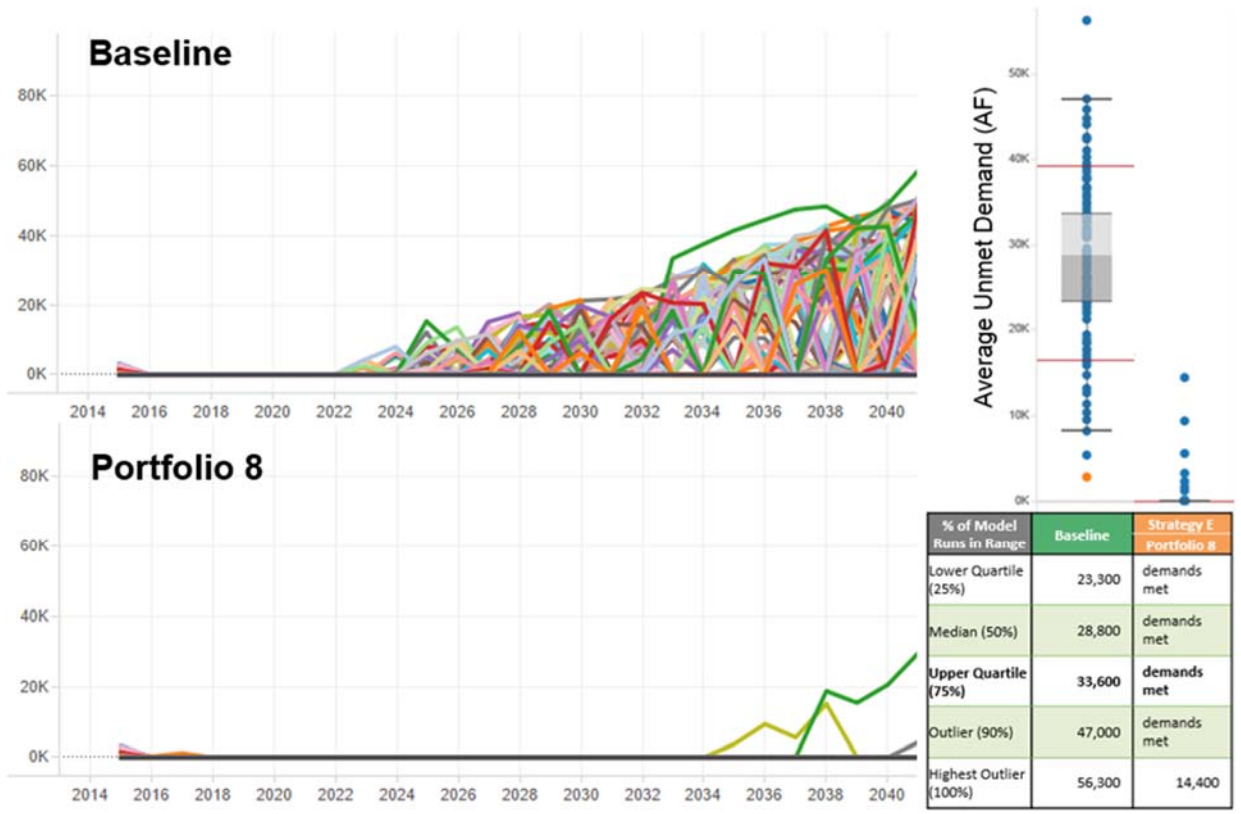
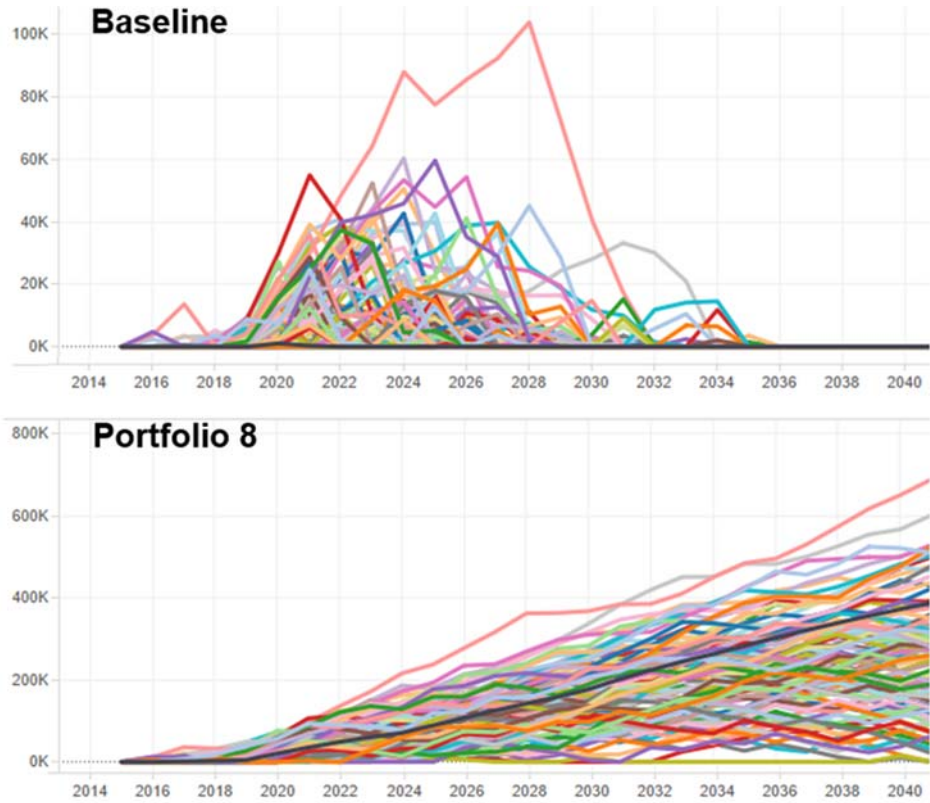


Figure 4-20: Stored Groundwater Balance of Portfolio 7





Low water-use California native plants in a garden setting



5. Conclusions & Next Steps

Core Findings of the 2015 IRP

Lessons Learned from the Climate Simulations

Final IRP Recommendations and Next Steps



Strawberry fields near a new development in Ontario.



Conclusions & Next Steps

With the adoption of the Chino Basin OBMP in 2000, the region embarked on a new era of water management. Over the past 15 years, more than \$500 million was invested in the development of local water supplies. This resulted in the expansion of the regional recycled water program as well as in the development of significant groundwater capture, treatment, and storage programs.

As a result, when the record-breaking drought of 2012 began, the region was prepared. The region has had sufficient water supplies available to meet water needs during the drought of the last 4 years without constraining new development or economic growth. These local water resource programs form the foundation for the region's future water resiliency.

Climate change is now creating uncertain conditions and new water management challenges for the region's future. The purpose of the 2015 IRP is to evaluate the resiliency of the region's water resources under climate change and to identify the best strategies for ensuring that the region's future water needs through 2040 can be sustainably met. With the information from the IRP, the region has a roadmap to guide the next 25 years of regional investments in water supply development and management programs.

CORE FINDINGS

The region adopted goals for the 2015 IRP. In looking to the future, the region wanted a water development and management plan that would accomplish the following:

Resilience — Regional water management flexibility to adapt to climate change, economic growth, and any changes that limit, reduce, or make water supplies unavailable.

Water Efficiency — Meet or exceed rules and regulations for reasonable water use.

Sustainability — Provide environmental benefits, including energy efficiency, reduced green house gas emissions, and water quality improvements to meet the needs of the present without compromising the ability of future generations to meet their own needs.

Cost Effectiveness — Supply regional water in a cost-effective manner and maximize outside funding.

To achieve these goals, the IRP evaluated projected water needs and available water supplies through 2040. Future climate change scenarios were then used to "stress-test" an array of water development actions that were organized into "portfolios".

These results form the basis for the IRP's final recommendations. The core findings are:

1. The region's past investments in local water supplies and the diversification of the available water resources have positioned the region well to deal with the future impacts of climate change. If no further actions were taken beyond the currently planned investments in regional supplies and water use efficiency, the region would be able to meet 80-

90% of its projected water needs by 2040 .

2. Portfolios that combined water supply and water efficiency actions yielded the most adaptive strategies for the region. Many portfolios were able to reduce the region's risk of not having sufficient water supplies to meet future needs. Several portfolios were able to dramatically increase the amount of water stored in the Chino Basin. The portfolios that performed the best under the climate change scenarios were:
 - 2B – Maximize recycled water (includes bringing in external recycled water supplies), implement modest water use efficiency, and access supplemental imported water
 - 3A – Maximize recycled water (includes bringing in external recycled water supplies) and implement moderate water use efficiency
 - 3B – Maximize recycled water (includes bringing in external recycled water supplies) and implement high water use efficiency
 - 4 – Maximize supplemental water supplies and recycled water (includes bringing in external recycled water supplies)
 - 5B – Maximize the purchase of MWD water supplies, use of recycled water (includes bringing in external recycled water), and implementation of modest water use efficiency

LESSONS LEARNED FROM THE CLIMATE SIMULATIONS

Value of Water Use Efficiency — The climate scenarios reveal that the addition of very modest levels of water use efficiency (such as 10% reduction in water use) improved the performance of all portfolios and yielded significant benefits the region. The regional benefit is demonstrated through Portfolio 3B in which the actions of two Agencies achieving the State's existing water use efficiency standards results in the region's capacity to increase supplies in groundwater storage while meeting water needs through 2040.

Value of Recycled Water — The climate scenarios confirmed that recycled water is the region's most

climate resilient water supply because the amount of available water to the region is not impacted by dry years. The regional benefit of maximizing recycled water is demonstrated through the comparison of Strategy B and C in which the use of recycled water enables the region to increase supplies in groundwater storage, especially in combination with increased water use efficiency.

Value of Supplemental Water — The climate scenarios highlight the importance of securing supplemental water – surface, imported, and external recycled water supplies – when it is available to build a stronger supply buffer for dry years or when State Water Project availability is limited. The regional benefit of opportunistically securing these external water supplies is demonstrated through the comparison of Portfolios 4, 5, and 6 which enables the region to increase supplies in groundwater storage, especially in combination with increased water use efficiency.

Value of Increasing Groundwater Storage — The climate scenarios affirmed the importance of adequate groundwater reserves in addressing future climate uncertainties or catastrophic events, such as a major facility or pipeline break or a loss in supplies. A broader regional benefit is the role that these reserves can play when managed as a regional water bank to enhance water supply reliability within the Santa Ana Watershed and across Southern California. Portfolios 4, 5, 6 and 8 highlight the value to the region of the increased flexibility and resiliency resulting from increased groundwater storage.

RECOMMENDATIONS & NEXT STEPS

*Plans to protect air and water,
wilderness and wildlife are in
fact plans to protect man.*

-Stewart Udall



The region adopted the following core recommendations for the 2015 IRP:

- **Continue investment in recycled water** projects to maximize the beneficial reuse.
- **Acquire low TDS supplemental water to enhance groundwater quality** to sustain production and reduce salinity.
- **Implement water use efficiency measures** to reduce current urban demand by at least 10% to enhance water supply resiliency.
- **Strategically maximize the purchase of supplemental water** for recharge or in-lieu when available.
- **Include external supplies**, consisting of exchanges, storage, and water transfers, **strategically in combination with conservation** to augment groundwater recharge, recycled water, **and build storage reserves**. External supplies include surface, imported, and non-potable water.
- **Continue to maximize stormwater recharge projects**, including rainwater capture and infiltration.

These recommendations will be evaluated through a Programmatic Environmental Impact Report in mid-2016. As funding opportunities become available, specific project cost and environmental assessments will be conducted as needed, particularly in relation to the regional benefit of the proposed actions. Phase 2 of the IRP will address additional detailed project level analysis including project scopes, costs, prioritization, and implementation schedule.




Table 5-1: Summary of How Phase 1 Recommendations Meet the IRP Goals

Water Use Efficiency	
<i>Water Efficiency</i>	This would help meet rules and regulations for reasonable water use now and in the future.
<i>Sustainability</i>	Savings realized through the implementation of the program extends the groundwater production for future generations.
<i>Resilience</i>	When combined with other programs, such as recycled water, creates storage to accommodate for abnormal and catastrophic events.
Recycled Water	
<i>Water Efficiency</i>	This would help meet rules and regulations for reasonable water use now and in the future, especially meeting current state mandates.
<i>Sustainability</i>	As a climate resistant supply, the beneficial use of recycled water when combined with Water Use Efficiency builds reserves within the Chino Basin.
<i>Resilience</i>	When combined with other programs, such as Water Use Efficiency, creates storage to accommodate for abnormal and catastrophic events.
Supplemental Water	
<i>Water Efficiency</i>	This would help meet rules and regulations for reasonable water use now and in the future, especially meeting current state mandates.
<i>Sustainability</i>	This would help meet rules and regulations for reasonable water use now and in the future, especially meeting current state mandates.
<i>Resilience</i>	as a climate resistant supply, the beneficial use of recycled water when combined with Water Use Efficiency builds reserves within the Chino Basin.
Groundwater Storage	
<i>Sustainability</i>	Storage reserves reduce dependence on climate variable supplies and are not impacted by climate once the supplies are in storage. As a climate resistant supply, the reserves can be used responsibly by future generations without depleting the Chino Basin.
<i>Resilience</i>	When combined with other programs, such as Water Use Efficiency, Recycled Water and Supplemental Water, creates storage to accommodate for abnormal and catastrophic events.



Appendices

1. **A&N Technical Services Demand Forecast**
2. **Draft RAND Memo: “Evaluating Options for Improving the Climate Resilience of the Inland Empire Utilities Agency in Southern California”**
3. **A&N Technical Services Indoor/Outdoor Demands**
4. **A&N Technical Services Demand Influencing Factors**
5. **Full IRP Technical Committee Identified Project List**
6. **Project Lists for Water Resource Strategy Portfolios 1-8**



California native plant, *Heteromeles arbutifolia*, displays crimson berries during the winter in the Chino Creek Wetlands and Educational Park.

Appendix 1:

A&N Technical Services Demand Forecast



IEUA Long Term Demand Forecast Model User Guide

A & N Technical Services, Inc.

May 20, 2015

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Abbreviations List

AWE – Alliance for Water Efficiency
CDR – Center for Demographic Research
CII – Commercial-Industrial-Institutional
CVWD – Cucamonga Valley Water District
FIRE – Financial Activity & Real Estate
FWC – Fontana Water Company
GIS – Geographic Information Systems
IEUA – Inland Empire Utilities Agency
IRP – Integrated Resource Plan
MVWD – Monte Vista Water District
MWD – Metropolitan Water District of Southern California
NAICS – North American Industry Classification Systems
RMC – Raines Melton and Carella
RTP - Regional Transportation Plan
SCAG – Southern California Association of Governments
SCS – Sustainable Communities Strategy
SIC – Standard Industrial Classification
TAZ – Traffic Analysis Zone

Introduction

This user guide documents the structure and use of the IEUA Long Term Demand Forecast Model.

Objectives

The model was constructed with the following objectives:

- Forecast demand and demand variability to 2040 in support of the IRP development process.
- Forecast demand as consumption, which we define as all of the consumption within IEUA service area boundaries.
- Base the demand forecast on the latest demographic forecast.
- Utilize a demand forecast method consistent with the MWD demand forecast methods.
- Utilize a conservation forecast method consistent with the AWE Tracking Tool that IEUA currently uses for conservation planning.
- Provide a way to assess the variability of future water demand forecasts to a wide range of scenarios that are built with a range of best-available data sources to accurately depict the effect of future uncertainties.

Approach

The approach in model development can be characterized as:

1. Acquiring the latest demographic forecast data from the SCAG 2012 RTP for all of the area within IEUA, for its retail water service areas, for its cities, and for its waste water tributary areas. (Enacted by the Center for Demographic Research.)
2. Inputting the demographic forecast into the demand forecast econometric equations to create a base forecast.
3. Calibrating the base forecast to normal demand (weather-normalized, employment-normalized). A separate statistical model of historical IEUA monthly water demand was estimated to develop empirical relationships between weather variation, the business cycle, and IEUA demand variability.
4. Inputting the quantified active and passive conservation forecast from the latest version of the AWE Tracking Tool that IEUA uses for conservation planning.

Discussion

Econometric Equations. MWD has cooperated with IEUA in the development of the demand forecast methods. Appendix A provides a review of the analytic structure of their long term water demand models.

Demand as Consumption. The base forecast has been calibrated to normalize demand –that is demand conditional on normal weather and normal economic activity. Note the caveat that some pumpers who are not accounted for by retailers may not be included.

Demographics 2035 to 2040. The SCAG 2012 RTP demographics only go out to the year 2035. We utilize a trend method similar to MWD for the years 2035 to 2040.

Section A: Index

The sections of this document correspond to the worksheets in the Long Term Demand Forecast Model. The following table provides the view of the first worksheet “Index”. Clicking on any hyperlink will navigate to that section of the spreadsheet.



IEUA Long Term Demand Forecast Model

Index of Worksheets

Sheet Name	Description
Index	Index of worksheets for navigation
ControlPanel	Make scenario choices and see results.
Chart Data	Arrays of data for charts
Model Base	Base Case Scenario
Model Scenario1	Scenario 1
Model Scenario2	Scenario 2
Model Scenario3	Scenario 3
WBBRS Implementation	Inputs for water budget
WUE Inputs	Inputs for water use efficiency plans

Section B: Control Panel

The *Control Panel* worksheet contains the “Scenario Manager” that allows the user to explore up to three different scenarios that use different combinations of future demand drivers. Demand drivers can include both short term drivers—such as one year weather swings--and long term drivers of future water demand such as population or employment growth. Water Use Efficiency drivers are broken out separately and include Water Budget Based Rate Structures and more traditional WUE/conservation programs. For more information on statistical analysis of Short Term IEUA Demand refer to Appendix E.

Each demand driver is discussed in sequence.

Scenario Manager	
Item	
	Scenario Name
Short Term Drivers	Drought Persistence
	Economic Cycle
	Short-Term Weather
Long Term Drivers	Sustainable Communities Housing
	Dwelling Units per Land Area
	Median Household Income Growth
	Long Term Climate Change
WUE Drivers	Water Budget Based Rate Structure (WBBRS)
	WUE Level

Short Term Drivers – 5 Years – 2015 to 2020

- **Drought Persistence** defines how much of recent demand reductions will persist into the future
 - amount of recent reduction that is permanent
 - 0 percent implies that everything will return to the baseline forecast
 - 4.6% percent implies that the 4.6% recent reduction is a permanent lifestyle change

The unexpressed bugbear is what is the “recent reduction”? It is reasonable to assume that one would want to know how much of a raw change in consumption is due to recession or weather. Fortunately IEUA has an empirical basis for such a determination in the short term IEUA demand model that is the source of the 4.6% recent reduction in demand (not attributable to recessionary effects.)

- **Economic Cycle** –The user can specify how much recession or boom could bump demand in a single year using the estimated annual standard deviation of business cycle effects from the short term IEUA demand model.
 - Recession year – demand minus 1 standard deviation from the IEUA short run water demand forecasting model
 - Baseline year—normal business cycle, no change
 - Growth year – demand plus 1 standard deviation from the IEUA short run water demand forecasting model

- **Short Term Weather** – Single wet, single dry, three consecutive dry years (required by UWMP). The effect of weather variation is defined using the estimated annual standard deviation of weather effects from the short term IEUA demand model.
 - Single wet year – demand minus 1 standard deviation from the IEUA short run water demand forecasting model
 - Single dry year – demand plus 1 standard deviation from the IEUA short run water demand forecasting model
 - Multiple dry year – demand plus 1.6 standard deviations from the IEUA short run water demand forecasting model

Long Term Drivers—2021 - 2050

- **Sustainable Communities Housing** – Derived scenarios explored in the SCAG Sustainable Communities Strategy, 2012 Regional Transportation Plan (p.114).
 - Baseline—future residential growth resembles the past, of which approximately 40% was high density multiple family.
 - More Sustainable—future residential growth resembles is approximately 71% high density multiple family.
 - Max Sustainable—future residential growth resembles is approximately 71% high density multiple family.
- **Dwelling Units per Land Area** –This driver allows another method of exploring effects of potential future densification.
 - Low Growth—future dwelling units per land area becomes less dense (minus one percent per year)
 - Baseline—future residential growth resembles past dwelling units per land area.
 - High Growth—future dwelling units per land area becomes more dense (plus one percent per year)
 - Very High Growth—future dwelling units per land area becomes more dense (plus two percent per year)
- **Median Household Income Growth** –3 alternative assumptions: low, baseline (2012 RTP), and high
 - Low Growth—median household income grows lower (minus one percent per year)
 - Baseline— median household income grows lower at predicted rate
 - High Growth— median household income grows faster than the baseline (plus one percent per year)
- **Long Term Climate Change** – Long term climate change is modeled by using recent GCC model predictions of potential increases in temperature with the short term IEUA demand model estimated temperature elasticity to depict this effect.

<http://scenarios.globalchange.gov/report/regional-climate-trends-and-scenarios-us-national-climate-assessment-part-5-climate-southwest>)

 - No Change— no long term climate change
 - P50 Median Expected Climate Change— 3.2% by 2040
 - P80 Median Expected Climate Change— 4.3% by 2040

WUE Drivers

- **Water Budget Based Rate Structure (WBBRS)** are depicted with alterative assumptions of how many agencies will adopt and roll out WBBRS over the next 5 years. These will be modeled as separate activities within the AWE Water Conservation Tracking Tool.
 - Low_Rollout_1 Agency—This results in approximately 10% of Single Family and Irrigation customers being affected within 5 years.
 - Mid_Rollout_2 Agencies--This results in approximately 30% of Single Family and Irrigation customers being affected.
 - High_Rollout_All Agencies-- This results in all Single Family and Irrigation customers being affected.

Note that the Baseline IEUA Demand Model allows a “pure price” effect—how customers would respond to an increase in the real average price of water

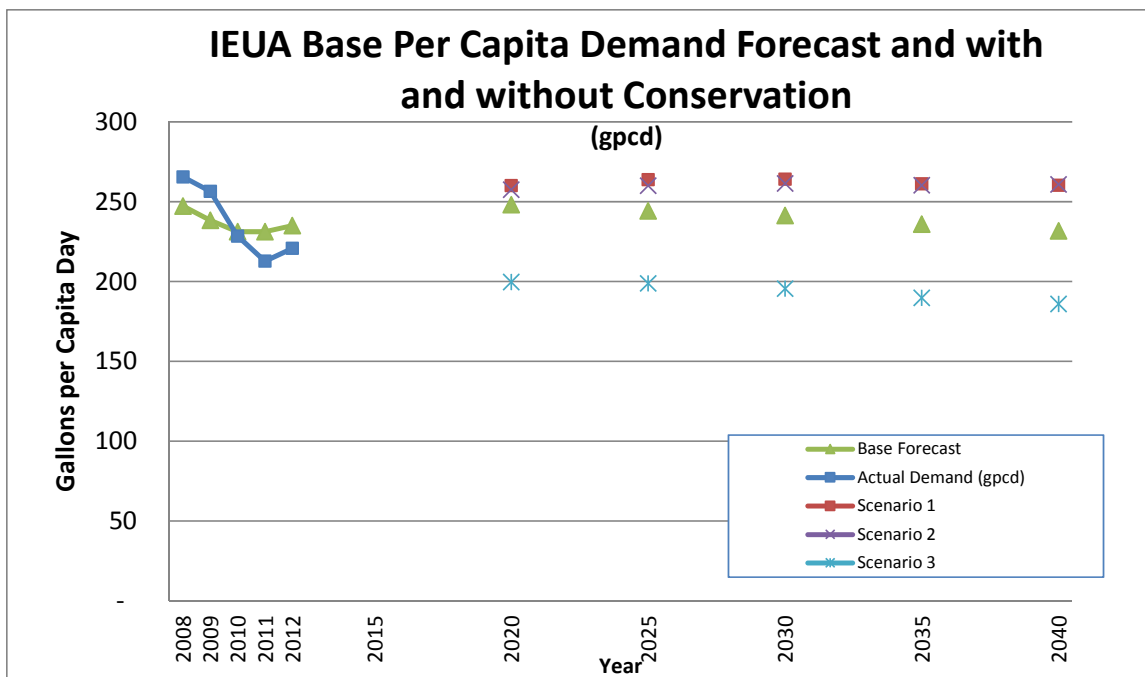
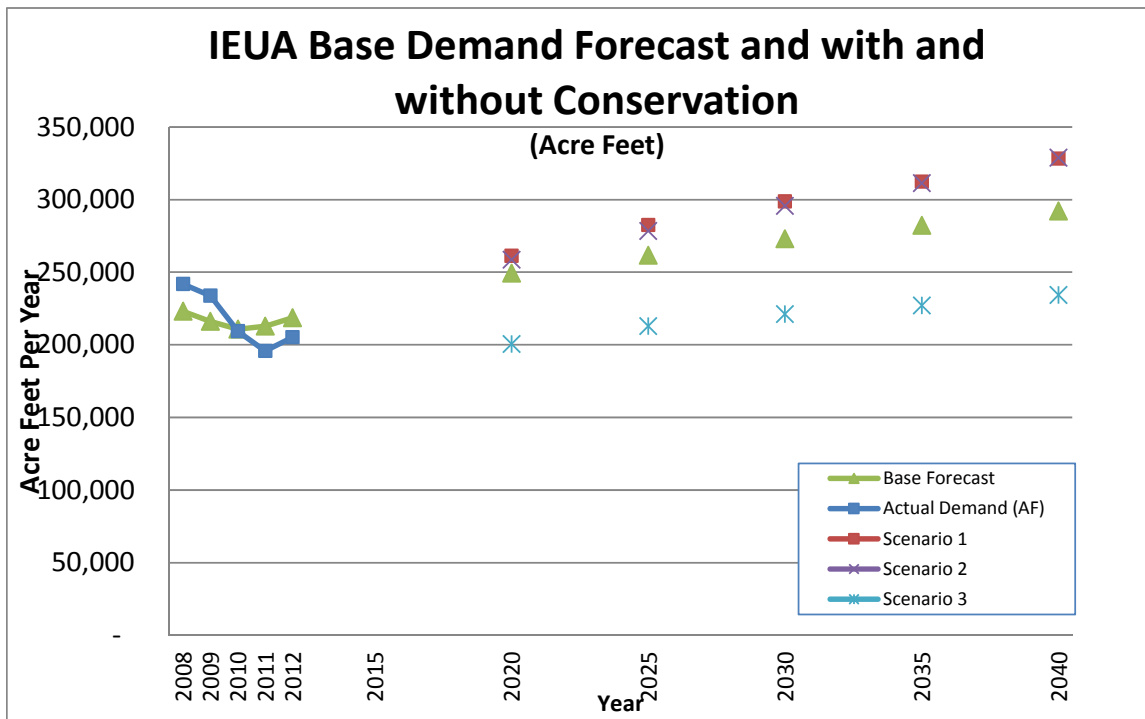
- **WUE Level** – the level of WUE Programs being implemented derives from separate account in the AWE Water Conservation Tracking Tool
 - Programmatic (Device-driven) WUE Programs -- Tiers 1, 2, 3 developed as part of the WUE Business Plan.

The Control Panel Worksheet contains drop down boxes to select values of demand drivers. A Collection of assumptions on demand drivers constitutes a demand forecasting scenario. Three scenarios are allowed. By allowing the user to define and control sources of forecast uncertainty in this control panel, one can more quickly develop a feel for which sources of uncertainty matter more than others using the visual feedback of dynamically changing plots of future water demand forecasts.

Each green box contains drop down boxes to choose values for each demand driver.

Scenario Manager		Use drop down box to enter values. Do not copy and paste unless you paste values only.		
Item		Scenario 1:	Scenario 2:	Scenario 3:
	Scenario Name	High	Intermediate	Low
Short Term	Drought Persistence	Drought_4.6%Permanent	Baseline	Drought_4.6%Permanent
Drivers	Economic Cycle	Growth Year	Baseline	Recession Year
	Short-Term Weather	Multi-Yr Dry	1-Yr Dry	1-Yr Wet
Long Term	Sustainable Communities Housing	Baseline (40% MF)	More Sustainable (71% MF)	Max Sustainable (96% MF)
Long Term	Dwelling Units per Land Area	Baseline	Baseline	Baseline
Drivers	Median Household Income Growth	Baseline	High Growth	Low Growth
	Long Term Climate Change	Change 4.3%_P80	Change 3.2%_P50	No Change
WUE	Water Budget Based Rate Structure (WBBRS)	None	Low_Rollout_10pctSF/Irr	High_Rollout_100All
Drivers	WUE Level	Level 3	Level 2	Level 3

The results can be readily observed in the forecast chart below the control panel.



Section C: Chart Data

This worksheet collects and arranges data needed to create charts on the Control Panel worksheet.

Section D: Model Base

The Model_Base worksheet contains the following:

- Base Model Parameters
 - Single Family
 - Multi-Family
 - Revised Non-Residential Models
 - Price effect
- Base Model Input - Region Dependent
- Base Model Output - Demand Forecast with Price-effect
- Demand Forecast Model

Base Model Parameters

The Base Model Parameters table contains the econometric parameter estimates that drive the base model forecast. The Base Model Parameters are revised only for major updates and revisions to the model. For everyday policy scenario runs, the Base Model Parameters are left alone, generally, except for possible sensitivity testing. The lag variables refer to statistical effect at different periods of time. For example, Lag 1 indicates the effect that weather in one year has on the subsequent year. The Base Model Parameters table starts in Row 5 of the Model_Base worksheet, and the values are reproduced in Appendix D:

Single Family Model. The single family model was estimated as a function of the following:

1. Weather variables that include the amount of rain, rainy days, and temperature— all of which also included lag variables of one period. Rain and temperature included additional lag 2 variables in the model.
2. Socioeconomic variables include marginal price, income, density (housing units per acre), and people (persons per household).
3. Conservation variables include one that indicates mandatory conservation, and another that indicates voluntary conservation.
4. Drought indicates drought during the period.
5. Month variables are used to estimate the effect of month on seasonal demand.

MODEL PARAMETERS						
Single Family Model						
	WEATHER	LAG 0	LAG 1	LAG 2		
	Rain	-0.0482	-0.0589	-0.0192		
	Rainy Days	-0.0088	-0.0047			
	Temperature	0.4647	0.3482	0.2942		
	SOCIOECONOMIC					
	Marginal Price	-0.1947				
	Income	0.2722			MONTH	
	Density	-0.6154			January	0.0233
	People	0.5485			February	0.5603
					March	0.0659
					April	0.2166
					May	0.3799
					June	0.5128
					July	0.5785
					August	0.5603
					September	0.4775
					October	0.3361
					November	0.1993
					December	0.1056
	CONSERVATION					
	Voluntary	-0.0258				
	Mandatory	-0.1033				
	DROUGHT					
		-0.0503				

Multi-Family Model:

1. Weather variables include the amount of rain and temperature. Rain includes a variable with no lag, and also variables with 1 and 2 lag periods. Temperature includes one variable with 1 lag period.
2. Socioeconomic variables included are the same set as for the single family model.
3. Conservation variables include one that indicates mandatory conservation, and another that indicates voluntary conservation.
4. Month variables included are the same set as for the single family model.

Multi-Family Model							
	WEATHER	LAG 0	LAG 1	LAG 2	LAG 3		
	Rain	-0.0343	-0.0205	-0.0069			
	Temperature		0.1375				
	SOCIOECONOMIC						
	Marginal Price	-0.1626				MONTH	
	Income	0.3102			January	0.037	July 0.2255
	Density	-0.5262			February		August 0.2353
	People	0.4496			March	0.0009	September 0.1997
					April	0.0715	October 0.1414
	CONSERVATION				May	0.1405	November 0.1037
	Voluntary	-0.0452			June	0.1951	December 0.0858
	Mandatory	-0.1162					

Revised Non-Residential Model:

1. Weather variables include the amount of rain and cooling degree days, both with no lag, one period lag, and two periods lag.
2. Socioeconomic variables include one for the marginal price of water.
3. Conservation variables include one that indicates mandatory conservation, and another that indicates voluntary conservation.
4. Month variables included are the same set as for the single family model.
5. Employment variables included are Manufacture and Services as it is consistent with current MWD implementation. The model has the structure to accept, in addition, variables for Construction, Transportation, Wholesale, Retail, Finance, and Government employment.

Revised Non-Residential Model							
	WEATHER	LAG 0	LAG 1	LAG 2			
	Rain	-0.05817	-0.04906	-0.01905			
	Cooling degree Days	0.01037	0.01171	0.01200			
	SOCIOECONOMIC					MONTH	
	Marginal Price	-0.158920			January	0.0005	July 0.4163
					February		August 0.4308
	CONSERVATION				March	0.0425	September 0.3713
	Voluntary	-0.06655			April	0.1613	October 0.2561
	Mandatory	-0.13011			May	0.2980	November 0.1438
					June	0.3623	December 0.0658
	EMPLOYMENT COEFFICIENTS						
	Construction	Manufacture	Transportation	Wholesale	Retail	Finance	Services
	0.0000	0.80297	0.0000	0.0000	0.0000	0.0000	0.55242
							Government
							0.0000

Price Effect

The price effect parameters reduce the effect of price on demand to account for increasing levels of conservation over time. Customers may have fewer opportunities to conserve if they already have conservation devices and behaviors.

The Constant Price parameter (Cell J79) toggles on and off the use of constant 1990 prices. When prices are constant, there are no price impacts on demand. This parameter could be used for sensitivity testing.

Price Effect					
	Year	Price Effect		Year	Price Effect
The price effect is reduced to account for the effects of price captured in the End-Use module.	2008	56%		2025	33%
	2009	54%		2030	33%
	2010	52%		2035	33%
The original MWD model had one price effect across the forecast.	2011	50%		2040	33%
	2012	48%		2045	33%
This updated model allows for the effect to be reduced in phases, as End-Use conservation increases.	2015	42%		2050	33%
	2020	33%			
Constant Price (effects of 1990 price across all years) Toggle: 1 = use current rate, 0 use 1990 rates					1

Base Model Input

The Base Model Input tables start in Row 82 of the Model_Base worksheet. These tables contain the demographic input data and the equations to create the demand forecast. The Base Forecast is the forecast under the assumption of no new conservation savings.

Demographic Inputs

The latest demographic forecast for IEUA was acquired from the SCAG 2012 RTP data base. The Center for Demographic Research (CDR) at California State University, Fullerton utilized geographic information system (GIS) methods to extract data only for the area within IEUA service area boundaries. Detailed analysis of boundaries was conducted to assure that households, population, and employment were properly allocated. Appendix B contains detailed description of the GIS methods used to generate the demographic data set. Appendix D contains demographic input tables. The complete set of demographic inputs is as follows:

1. Population (Total Population, SCAG 2012 RTP data from CDR)
2. Occupied Housing Units (Households, SCAG 2012 RTP data from CDR)
3. Household size (Persons per Household, MWD)
4. Housing Density (Units per Acre, MWD)
5. Median Household Income (MWD)
6. Urban Employment by Sector (SCAG 2012 RTP data from CDR)
7. Marginal Water Price (MWD)

Demographics 2035 to 2040. The SCAG 2012 RTP demographics only go out to the year 2035. We utilize a trend method similar to MWD for the years 2035 to 2040, by applying the compounded average growth rate from 2008 to 2035.

The MWD employment categories are by grouped SIC codes and the SCAG 2012 RTP are grouped by NAICS codes. The following cross walk—developed by consulting SIC and NAICS definitions—was used to group SCAG NAICS into MWD SIC categories.

MWD (SIC)	SCAG (NAICS)
Construction	CONST
Manufacturing	MANU, AG
Utilities	TRANS, .5*INFO
Trade	WHOLE
Retail Trade	RET
Real Estate	FIRE
Service	PROF, EDU, ARTENT, OTHER, .5*INFO
Government	PUBADM

Source: Demographics_Compare_1.xlsx

Employment Productivity Factors by Year

1. Construction (MWD)
2. Manufacturing (MWD)
3. Transportation & Utility’s Comm (MWD)
4. Wholesale Trade (MWD)
5. Retail Trade (MWD)
6. Finance, Insurance, and Real Estate (MWD)
7. Service (MWD)
8. Government (MWD)

Drought Restrictions

The table of drought restrictions contains the set of indicator variables that can be used to create forecast scenarios with conditions of drought and conservation restrictions.

1. Residential (Voluntary/Mandatory)
 - a. Single Family
 - b. Multi-Family
2. Employment (Voluntary/Mandatory)
3. Hot & Dry

Model Intercept and Calibration Inputs

The table labeled Model Intercept and Calibration Inputs contains the parameters to adjust the demand forecast to calibrate to the best estimate of normal weather demand. The table contains adjustments for the single family, multi family, and non-residential sectors. In addition the table below labeled Percentage Other can be used to adjust the other demand sector.

Model Intercept and Calibration Inputs			
Model Intercept Adjustments			
		Adjusted	Model Intercept
	Single-Family	5.10	4.83
	Multi-Family	5.31	5.66
	Non-Residential	0.86	0.94
	Model Calibration	0.96	med
	SF Site Adjustment	0.5065	
	MF Site Adjustment	-0.1143	
	NR Site Adjustment	-0.0441	

All of the values in the table are sourced from MWD with the exception of Model Calibration. Since we are calibrating for one agency, we set the Model Calibration parameter by minimizing the difference between the modeled demand and normal demand.

Normal demand was estimated by methods described in the technical memo “Statistical Analysis of Short Term IEUA Demand: Empirical Estimates of Demand Trends.” This memo documents the weather-normalization and employment-normalization of time series data provided by IEUA. Water demand was approximated as the sum of delivered supplies. The advantage of using this data source is that the modeling effort was based on consistent system-wide monthly data. And in addition, the monthly water production could be adjusted for changes in storage. Although these models may be described as “demand” models, the data on which the models are estimates would be better described as “supply” measures. To the extent that storage issues are accounted for, the difference between these two constructs should be made small.

We have also provided a second calibration that isolates differences between IEUA and MWD methods. The second calibration option takes actual demand history provided by MWD and then applies the weather and employment effects from our statistical analysis to yield normal demand based on MWD data. The model provides a toggle to switch between the two calibration methods for comparison purposes (Cell G161).

Minimize Delta to 2012 Normalized Demand by Adjusting Model Calibration in Cell E138					
Source of Actual Demand	Normal Effects Estimation	2012 Demand	Delta	Model Calibration	Toggle 1=IEUA
IEUA	A&N	218,614	(0)	0.956	1
MWD	A&N	243,922	25,308	0.983	

To run the calibration, run a Goal Seek in Excel that sets delta in Cell E161 (or E162) to zero by changing Cell E138. (In Excel, click on Data, What If, and then Goal Seek). This method calibrates the model to normal demand in the most recent year from the statistical analysis (2012).

Adjusted Normal Weather by Month

These values are from MWD and are calculated from tables labeled Actual Climate Data, which contain Median Rainfall, Median Rain Days, Normal Temperature, and Normal Cooling Degree Days.

Base Model Output

The Base Model Output table (Row 171) is the base forecast that includes the price effect, but it does not include new conservation savings. The following is an example of the Base Model Output table for single family multi-family and total acre feet demand (Non-Residential and Other are not shown separately, but they are included in Total demand).

ACRE-FEET									
YEAR	Municipal and Industrial Water Demand - Base Forecast with Price Effect (Acre-Feet)								
	TOTAL			by Sector					
	TOTAL			Single-Family			Multi-Family		
	Annual	Summer	Winter	Annual	Summer	Winter	Annual	Summer	Winter
2008	223,185	147,008	76,177	103,644	69,914	33,730	25,879	15,963	9,916
2009	216,118	142,398	73,720	103,031	69,501	33,531	25,815	15,924	9,891
2010	210,826	138,957	71,869	103,262	69,656	33,606	25,979	16,025	9,954
2011	212,918	140,330	72,588	103,706	69,956	33,750	25,967	16,018	9,949
2012	218,614	144,088	74,526	106,581	71,895	34,686	26,645	16,436	10,209
2015	232,443	153,406	79,037	113,054	76,315	36,740	27,994	17,268	10,726
2020	249,390	164,505	84,885	120,523	81,356	39,167	31,667	19,533	12,133
2025	263,113	173,501	89,613	126,358	85,295	41,063	34,301	21,158	13,143

Demand Forecast Model

The Demand Forecast Model tables (starting in Row 225) contain the demand forecast equations for each forecast period.

Conservation Inputs

The Conservation Inputs tables (starting in Row 696) contain output from the AWE Tracking Tool that IEUA uses to plan conservation activities.

- Plumbing Code Savings by sector
- Historically Achieved (Retrospective) Active Savings by sector for peak and off-peak sectors

The demand forecast calls for Summer and Winter demand, so we apply the peak and off-peak conservation estimates from the AWE Tracking tool to Summer and Winter respectively.

The demand forecast also calls for the following sectors: Single Family, Multi Family, Non Residential, and Other. The AWE Tracking Tool has Commercial, Industrial, and Institutional separately categorized as well as an Irrigation category. We summed these into the Non-Residential sector on the Conservation_Inputs Worksheet.

Note that refined adjustments to the conservation forecast are possible in the AWE Tracking Tool that accompanies the demand forecast model. For example, past and future conservation activities can be added or updated. Past active conservation is entered on the Model_Base worksheet. The Base

Scenario on the Model_Base worksheet assumes there is not additional future active conservation. Scenarios 1 – 3 each have different plans for future active conservation that are linked to the active conservation input worksheets on Model_Scenario1, Model_Scenario2, and Model_Scenario3 respectively.

Note also that the Conservation_Inputs Worksheet takes the results from the AWE Tracking Tool and calculates the future addition to active and passive conservation beyond what is embedded in 2012. That is the latest year of the statistical normalization analysis based on actual demand (which by definition embodies all past active and passive conservation to date). The calculations for the future additions to active conservation accounts for the fact that active conservation has a defined savings life. Unless the conservation activity is replicated in the AWE Tracking Tool, the conservation effect will expire and result in an increment rather than a decrement to future demand. As a default conditions, the model assumes that future active conservation will be maintained at the same level as the present active savings level. This is a place holder until IEUA has developed the next phase of their conservation planning.

Conservation Forecast

The Conservation Forecast tables (Row 832) contains a forecast that is constructed by starting with the Base Forecast and subtracting out the added passive and active conservation forecast moving forward.

Note that since we have calibrated to a current estimate of normal demand, we subtract out only added future conservation above and beyond what is already embedded in the current estimates. The advantage of this approach is that it allows us to anchor the demand forecast to the best estimate of current measured demand data.

Cities Forecast

The Cities Forecast (Row 937) was created by disaggregating the IEUA forecast using the following method:

- Single Family was disaggregated by the share of single family housing units in the city
- Multi Family was disaggregated by the share of multi-family housing units in the city
- Non Residential was disaggregated by the share of employment in the city
- Other was disaggregated by the share of population in the city

When comparing a disaggregate forecast of base demand at a City level to recent realized water demand, analysts will need to recognize that realized demand does not reflect, in general, normal weather and normal business cycle conditions. When comparing alternative forecasts, analysts should begin by comparing the demand driver measures of population, housing stock, and employment.

Retail Service Areas Forecast

The Retail Service Areas Forecast (Row 1219) was created by disaggregating the IEUA forecast using the following method:

- Single Family was disaggregated by the share of single family housing units in the retail water service area

- Multi Family was disaggregated by the share of multi-family housing units in the retail water service area
- Non Residential was disaggregated by the share of employment in the retail water service area
- Other was disaggregated by the share of population in the retail water service area

When comparing a disaggregate forecast of base demand at a Retail Service Area level to recent realized water demand, analysts will need to recognize that realized demand does not reflect, in general, normal weather and normal business cycle conditions. When comparing alternative forecasts, analysts should begin by comparing the demand driver measures of population, housing stock, and employment.

Indoor/Outdoor Forecast

The Indoor/Outdoor Forecast tables break down total forecasted demand into indoor and outdoor components (Row 1560).

Please refer to Appendix C for documentation on the estimate of Indoor/Outdoor end uses in the IEUA service area.

Two methods were examined to estimate outdoor use across customer classes (See Appendix C). The minimum month method is common practice, yet it ignores outdoor use in climates where there is winter irrigation. The seasonal variation method applies the seasonal variation from dedicated irrigation meters to mixed meter customer classes. This method definitively establishes that the assumption of zero winter irrigation is untenable. The recommended seasonal variation method estimates that 62 percent of total water demand in the IEUA service area is outdoor water use. The model can provide additional estimates of how indoor and outdoor end uses are divided seasonally:

Summer (April to Oct.)		Winter (Nov. to March)	
Indoor	Outdoor	Indoor	Outdoor
33%	67%	49%	51%

Note that this split occurs in the model after the Base and Conservation Forecasts, and thus proportions of indoor and outdoor added active conservation savings will not be reflected. However, for the indoor outdoor analysis of passive conservation savings we performed to assist wastewater design team, we disaggregated passive conservation coming out of the AWE Tracking Tool into indoor and outdoor components. In addition, we disaggregated passive conservation into components derived from new construction and components derived from existing sites.

Section E: Model Scenarios (1-3)

There are three Model_Scenario worksheets that contain each of three scenarios controlled by the Control Panel. Each of these worksheets is based structurally on the Base_Model worksheet with differences in either data sources or assumptions that comprise the defined scenarios.

Section F: WBBRS Implementation

The WBBRS_Implementation worksheet contains the calculations and assumptions that underlie the alternative water budget based rate structures and their estimated water savings.

Section G: WUE Inputs

The WUE_Inputs worksheet contains the planned active conservation savings from the alternative water use efficiency scenarios.

Appendix A: Review of MWD Demand Model

Current econometric model specification

Metropolitan currently uses a customized version of the IWR-MAIN (Municipal and Industrial) sometimes referred to as MWD-MAIN. This demand model features a separate model for different customer sectors—Single Family Residential, Multifamily Residential, and Commercial, Industrial, and Institutional (CII). Table 1 depicts these key relationships in the MWD demand model. In the residential sector, the forecasts of water demand per dwelling unit are ultimately combined with the forecasts of dwelling units from the regional planning agencies to yield an estimate of total sector water demand. Similarly, in the nonresidential sector, water use per employee is combined with forecasts of employment to yield an estimate of total nonresidential water demand.

Table 1 MWD Demand Model Variables

Demand Sector	Projected Demographic	Dependent Variable	Explanatory Variables
Single Family Residential	Number of Single Family Households	Water use per household	Climate Household Size Income Price and Conservation Housing Density Service Area Location
Multifamily Residential	Number of Multifamily Households	Water use per household	Climate Household Size Income Price and Conservation Housing Density Service Area Location
Commercial, Industrial, Institutional (CII)	Total Urban Employment	Water use per employee	Climate Price and Conservation Industrial / Service Employment Share
System Loss / Unmetered Use			Percentage of total use

Each statistical model will be analytically described.

Specification of Single Family Residential Model

The systematic form of the single family residential model is:

Equation 1

$$\ln \frac{Use_{i,t}}{Unit_{i,t}} = \mu_i + \beta_M \cdot Month_t + \beta_W \cdot Weather_{i,t} + \beta_S \cdot SocioEconomic_{i,t} + \beta_D \cdot Drought_t$$

where $\frac{Use_{i,t}}{Unit_{i,t}}$ is the interpolated quantity of single family water use per occupied single family residence of retail agency i within month t ,
the parameter μ_i represents a fixed intercept parameter for each agency i ,
 $Month_t$ is an indicator variable for the month,
 $Weather_t$ is weather component,
 $SocioEconomic_t$ is a set of socioeconomic measures, and
 $Drought_t$ are indicator variables for the presence of drought response.

Taking a closer look at each component, the dependent variable is interpolated to reflect the fact that it is a measure taken from billed consumption data. (This type of “sales” data is required for the customer class specific models of MWDMAIN.) The interpolation was performed as follows:

$$\hat{Use}_t = 0.5 \cdot Use_t + 0.5 \cdot Use_{t-1}; \text{monthly_data}$$

or

$$\hat{Use}_t = 0.25 \cdot Use_t + 0.5 \cdot Use_{t-1} + 0.25 \cdot Use_{t-2}; \text{bimonthly_data}$$

The monthly seasonal component includes 11 binary indicator variables, one for each month:

$$Month_t = Jan + Mar + Apr + May + Jun + Jul + Aug + Sep + Oct + Nov + Dec$$

Since 12 monthly indicator variables are perfectly correlated with the intercept, one must be excluded. Identical predictions are generated no matter which month is excluded; only the interpretation of the monthly coefficients changes.

The weather component is comprised of weather measures (monthly rainfall, rainy days in the month, and air temperature) that are transformed logarithmically with their monthly average subtracted away. Contemporaneous values (rain in the same month as use) as well as lagged values are included.

$$Weather_{i,t} \equiv dLR_{i,t} + dLR_{i,t-1} + dLR_{i,t-2} + IRDays_{i,t} + IRDays_{i,t-1} + dLT_{i,t} + dLT_{i,t-1} + dLT_{i,t-2}$$

$$dLR_{i,t} \equiv \ln(Rain_{i,t} + 1) - \overline{\ln(Rain_{i,t} + 1)}$$

$$IRDays_{i,t} \equiv \ln(\text{number_of_rainy_days_in_month} + 1)$$

$$dLT_{i,t} \equiv \ln(Temp_{i,t}) - \overline{\ln(Temp_{i,t})}$$

The socioeconomic component for single family residential includes measures of water price, the number of occupied housing units per acre in 1990, the number of persons per household in 1990, and median household income in 1990.

$$Socioeconomic_{i,t} = \ln(\text{real_marginal_price}_{i,t}) + \ln\left(\frac{Units_{i,1990}}{Acres_{i,1990}}\right) + \ln\left(\frac{Persons_{i,1990}}{Units_{i,1990}}\right) + \ln\left(\frac{\overline{Income_{i,1990}}}{Unit_{i,1990}}\right)$$

Because the estimation period included periods of drought, the model controlled for customer response to agency requested curtailments by using additional, agency-specific, binary indicators for voluntary or mandatory curtailments. An additional indicator for the severe drought period 1990-1992 was also included.

$$Drought_t = IndicatorforVoluntaryConservation_{i,t} + \\ IndicatorforMandatoryConservation_{i,t} + \\ IndicatorforDroughtPeriod(1990-1992)$$

The single family residential model was weighted by single family use/deliveries and estimated using ordinary least squares.

Multifamily Residential

The systematic form of the multifamily residential model is:

Equation 2

$$\ln \frac{Use_{i,t}}{Unit_{i,t}} = \mu_i + \beta_M \cdot Month_t + \beta_W \cdot Weather_{i,t} + \beta_S \cdot SocioEconomic_{i,t} + \beta_D \cdot Drought_t$$

where $\frac{Use_{i,t}}{Unit_{i,t}}$ is the interpolated quantity of water use per occupied multifamily residence of retail agency i within month t , as in the single family model.

The parameter μ_i represents a fixed intercept parameter for each agency i , $Month_t$ is an indicator variable for eleven months, $Weather_t$ is a somewhat simpler weather component, $SocioEconomic_t$ is a set of socioeconomic measures, and $Drought_t$ are indicator variables for the presence of drought response.

The components of the multifamily residential model are somewhat simpler.

$$Weather_{i,t} \equiv dLR_{i,t} + dLR_{i,t-1} + dLR_{i,t-2} + dLT_{i,t-1} \\ dLR_{i,t} \equiv \ln(Rain_{i,t} + 1) - \overline{\ln(Rain_{i,t} + 1)} \\ dLT_{i,t} \equiv \ln(Temp_{i,t}) - \overline{\ln(Temp_{i,t})} \\ Drought_t = IndicatorforVoluntaryConservation_{i,t} + \\ IndicatorforMandatoryConservation_{i,t}$$

The multifamily residential model was weighted by multifamily use/deliveries and estimated using ordinary least squares.

Nonresidential—CII

For the nonresidential sector, the dependent variable is specified in terms of use per employee.

$$\ln \frac{Use_{i,t}}{Employee_{i,t}} = \mu_i + \beta_M \cdot Month_t + \beta_W \cdot Weather_{i,t} + \beta_S \cdot SocioEconomic_{i,t} + \beta_D \cdot Drought_t$$

In the documentation provided, the *Socioeconomic* component is formed by measures of eight major types of employment (the eight two digit SIC classifications of employment), that are adjusted for changes in productivity. A simpler form of this model is currently being used to generate nonresidential

projections; the working form of the nonresidential equation uses (unadjusted) measures of employment for the two largest employment groupings.

The nonresidential model was weighted by nonresidential use/deliveries and estimated using ordinary least squares.

Evaluation of current econometric model specification and estimation

Any water demand model can be described as deriving from a separation of the explanatory variable into systematic and nonsystematic portions: $Y=f(X) + \varepsilon$.

Dependent Variable: Y

This type of “smoothing” will reduce variation in the original measure and can attenuate the effect of explanatory variables that vary monthly (e.g., weather measures). This said, the use of estimated monthly data represents an improvement over the annual or semi-annual measures used in previous MAIN modeling exercises.

Functional Form of Model: f(X)

The only agency-specific parameter is the intercept. This implies that all slope parameters are restricted to be the same for each agency. Though this may not appear to be a very plausible assumption on the face of it, it does reflect some of the difficult choices between available data and the number of parameters that the modeler attempts to estimate. For example, the current model specification imposes the restriction that the seasonal shape is identical for each agency i . Thus, in the single family model, each agency will have January use that is 2 percent above its intercept. Further, the weather effect is identical for each agency. It is implausible that inland agencies would have the same response to weather variation that primarily coastal agencies would have.

The weather effect also imposes the restriction that the percentage response to changes in temperature or rainfall are identical throughout the year. It is implausible that rainfall in June would have the same response as rainfall in January. The specification of the climate effects constitutes an area of potential further refinement.

Estimation Method of Model: \hat{f} and ε

It is well known that fixed effect models, such as those used in estimating equations for MWD-MAIN cannot directly yield slope estimates for explanatory variables that only vary cross-sectionally. Thus, the elasticity's attached to variables that do not vary with time—housing density, persons per household, and median household income—are the result of the weighting procedure and a very small amount of cross-sectionally varying agency data from 1990. The signs of the estimated coefficients are correct but I cannot attest to their validity. However, the magnitude and signs of the estimated parameters are within reasonable ranges, based on my professional experience with demand models in the literature and in use nationally. The model would be improved by the use of modern panel data estimators.

Summary

The current MWD-MAIN models represent an improvement over previous models. The evolutionary path of the MWD-MAIN has several promising alternatives for further improvement.

This review was based on documents, interviews, and data provided by Metropolitan. These included:

Development of Water Use Models for the Interim #5 Forecast: Memorandum Report, January 1995, Jack C. Kiefer, Jerzy W. Kocik, Eva M. Opitz, and Benedykt Dziegielewski of PMCL, A report for the Metropolitan Water District of Southern California.

Development of Water Use Models for the Interim #5 Forecast, ADDENDUM REPORT: MWDMOD Implementation and Calibration, May 1995, Jack C. Kiefer, Jerzy W. Kocik, Eva M. Opitz, and Benedykt Dziegielewski of PMCL, A report for the Metropolitan Water District of Southern California.

Development and Verification of Sectorial Water Demand Forecasting Models for the Metropolitan Water District of Southern California, Draft Report, Feb. 1997, Jack C. Kiefer, Jerzy W. Kocik of PMCL, A report for the Metropolitan Water District of Southern California.

Appendix B: Demographic Data Development

Summary Methodology for Socioeconomic Data Disaggregation to IEUA

In fall 2013, the Center for Demographic Research (CDR) at California State University, Fullerton was contracted to disaggregate regional socioeconomic data for a water demand model for the Inland Empire Utilities Agency (IEUA). The specific objectives of this project were to develop estimates and projections of the following variables for 2008 and 2010 through 2035 for the cities, Retail Water Service Agencies, and Wastewater Tributaries within IEUA:

1. Total Population
2. Resident/Household Population
3. Group Quarters Population
4. Households (Occupied Housing Units)
5. Single-Family Households
6. Multi-Family Households
7. Employment (Jobs) by sector:
 - a. Agriculture & Mining
 - b. Construction
 - c. Manufacturing
 - d. Wholesale
 - e. Retail
 - f. Transportation, Warehousing, & Utility
 - g. Information
 - h. Financial Activity & Real Estate (FIRE)
 - i. Professional & Business Services
 - j. Education & Health Services
 - k. Leisure & Hospitality
 - l. Other Services
 - m. Public Administration

The projections database used is the Southern California Association of Governments (SCAG) 2012-2035 Regional Transportation Plan/Sustainable Communities Strategy (2012 RTP/SCS), which was allocated to the Traffic Analysis Zones (TAZ).

These were developed by first overlaying the city, water agency, and tributary boundaries on the TAZ boundaries using GIS software. Prior to overlaying the geographies, corrections and adjustments were made to the boundaries to minimize errors and differences.

First, a union of TAZ data to each of the three primary geographies (cities, Retail Service Water Agencies, and Wastewater Tributaries) was done using GIS software. TAZs wholly contained within a primary geography were assigned to that geography.

If a TAZ was split by a primary geography, the TAZ data was redistributed between two or more split polygons using a combination of GIS and Microsoft Excel. To distribute population and housing data, an area allocation method was used and then supplemented with a review of the 2010 aerial photo from ESRI. This was done by counting rooftops of single family detached homes. For multi-family housing,

Google Maps were used to find the property information, and then properties were contacted to obtain the number of housing units in the development.

Population was allocated based on the share of housing units in the split compared to the total number for the original TAZ data. For employment, employer point data from D&B was used which contained the address and number of employees by NAICS code. Each 2-digit NAICS code was assigned to one of the SCAG 13 employment sector categories. These were then subtotaled by the split TAZ geographies, and then controlled by sector to the original TAZ totals.

Summary Methodology for Socioeconomic Data Disaggregation to IEUA 2 of 2

Future growth after 2010 was allocated based on aerial review of open land by TAZ where splits occurred. After all population, housing, and employment data were allocated, the data were joined to each primary geography boundary file using GIS software. Each boundary file (shapefile) was quality-checked to verify the split TAZs correctly followed the source data for each geography type. Finally, the split TAZ data were dissolved on each of the primary geographies for cartographic representation. The outcomes were GIS shapefiles with spatially accurate, allocated population, housing, and employment data for three primary geographies: cities, Retail Water Service Agencies, and Wastewater Tributaries.

1. Total Population- Refers to all persons; sum of resident/household population and group quarters population.
2. Resident/Household Population- Resident population refers to the segment of the population that resides in non-institutionalized quarters, such as single and multiple family units, mobile homes, oaths, recreational vehicles, and other miscellaneous types of residences. The resident population is synonymous with household population as defined by the California State Department of Finance.
3. Group Quarters Population- Group Quarters Population refers to the population residing in non-institutionalized group quarters, such as college dormitories, military barracks, convalescent hospitals, and shelters.
4. Total Households (Occupied Housing Units) - Occupied Total Dwelling Units and Households are synonymous. Households were calculated by summing Occupied Single-Family Households and Multi-Family Households.
5. Single-Family Households- Occupied single-family detached housing units.
6. Multi-Family Households- All other occupied housing units (includes single-family attached, multi-family, duplex, triplex, fourplex, mobile homes).
7. Employment: Total number of jobs, includes full time and part time jobs by sector
 - a. Agriculture & Mining
 - b. Construction
 - c. Manufacturing
 - d. Wholesale
 - e. Retail
 - f. Transportation, Warehousing, & Utility
 - g. Information
 - h. Financial Activity & Real Estate (FIRE)
 - i. Professional & Business Services
 - j. Education & Health Services
 - k. Leisure & Hospitality
 - l. Other Services
 - m. Public Administration

Boundary Details Documentation

The IEUA official shape file was available for all IEUA-wide demographics.

To get the city boundaries, CDR utilized the RTP city files which are more accurate than the Census Tiger files.

To get the retail service area boundaries, CDR utilized the city files, and then overlaid the non-city water companies (MVWD, FWC, and CVWD).

Then special corrections were made for the following:

- West Valley Water District (northeastern IEUA area)
- Golden State Water Company (border of Upland and MVWD)
- Power Plant (Reliant Energy Etiwanda)
- IEUA facilities (adjacent to power plant)
- Yellowstone Circle (Chino Hills for water and Chino for wastewater)

To get the wastewater tributaries, RMC developed a boundary file in cooperation with IEUA.

Appendix C: Indoor/Outdoor End Uses

Introduction

This Appendix documents the estimation of indoor and outdoor water end uses for water demand in the IEUA service area. This estimation of indoor/outdoor end uses is conducted by customer class—single family residential, multi-family residential, and commercial-industrial-institutional (CII). Indoor end uses are of particular interest to planners tasked with designing wastewater systems and recycled water systems because it helps them establish capacity requirements. Both indoor and outdoor use is of great interest to planners tasked with designing Water Use Efficiency (conservation) programs. Although much has already been accomplished with indoor conservation, there is some level of remaining potential for water savings. WUE planners have particular interest in outdoor use because it is generally assumed to be a large share of total use with large remaining potential for savings.

Two methods were used to estimate outdoor use across customer classes. The first method is the minimum month method that has been historically used in the water industry—this method assumes that the minimum month of water demand is 100 percent indoor end uses. Though we believe that this is a counterfactual assumption in the IEUA service area (it assumes exactly zero outdoor irrigation in the winter) we provide estimates using the minimum month method to serve as a point of comparison. The second method develops an estimate of winter irrigation from dedicated irrigation meters and applies this nonzero assumption instead. Termed a “seasonal variation” method, it applies the seasonal variation from dedicated irrigation meters to mixed meter customer classes.

The seasonal variation method estimates outdoor end uses to compose 62 percent of overall water demand in the IEUA service area. (Presuming all water demand in the minimum month to be all indoor end use would estimate outdoor end uses to be 46 percent of total demand.) We recommend using the seasonal variation method because we know the minimum month method systematically underestimates outdoor water use in climates where there is winter irrigation such as IEUA.

Data

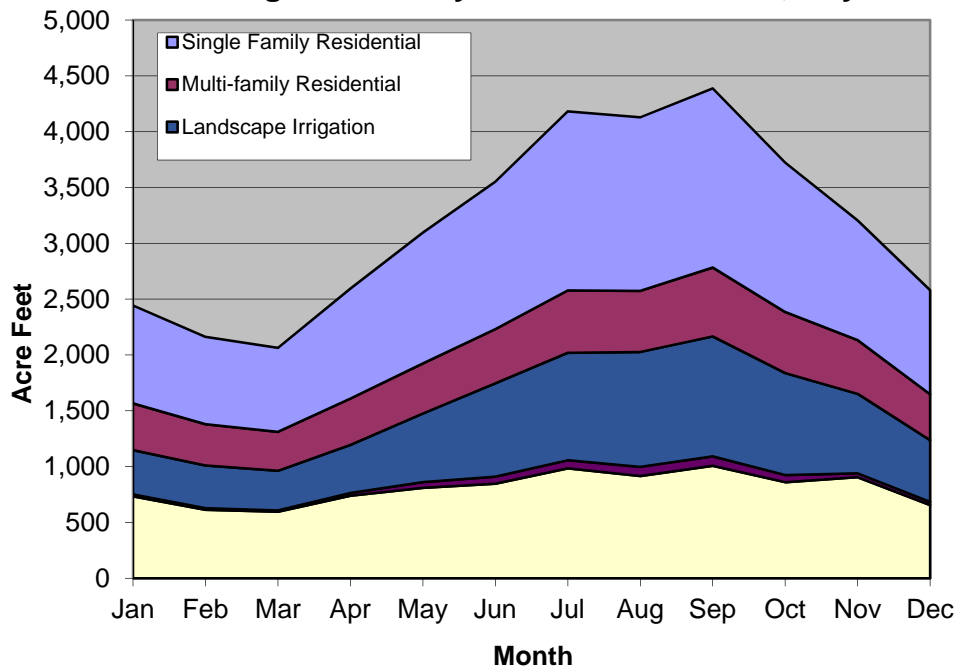
The data used are from the California Department of Water Resources, Public Water System Statistics filings for the City of Ontario for the years 1993 to 2012. These data are billing system summaries at the monthly level. Several other retailers provided monthly use summaries; however, these were generated with bimonthly billing cycles. Since different retailers can apportion bimonthly billing into calendar using different methods, we stick to the monthly data generated with monthly billing.

Table 1 shows the average use from 2008 to 2012 summed by customer class. Figure 1 shows the sum of water use by month. The strong seasonal pattern reflects irrigation needs during the characteristic hot and dry summers.

Table 1 – Average Use, 2008 to 2012, City of Ontario

Class	Use (AF)	Percent
Single Family Residential	13,993	36.7%
Multi-family Residential	5,647	14.8%
Commercial/Industrial/Institutional	9,666	25.4%
Landscape Irrigation	8,259	21.7%
Other	549	1.4%
Total	38,114	100.0%

Figure 1--Monthly Use by Class
Average of Monthly Use from 2008-2012, City of Ontario



Methods

Outdoor end uses are directly measured by dedicated irrigation meters. Many other types of water meters--single family, multi family, commercial, industrial, and institutional--can be measuring both indoor and outdoor end uses. If not measured or observed directly, planners are forced to rely on inference or judgment. For IEUA, we have conducted two methods to infer outdoor use for all sectors.

Minimum Month Method

The most common method employed to infer outdoor use is to assume the winter use is all indoors. (This assumption may be closer to the truth in wetter or colder climates.) For example, if we calculate winter minimum use times 12 months we have inferred total indoor use for the year. Total use for the year minus indoor use then equals outdoor use.

In Table 2 below, we find that outdoor use calculated with the “minimum winter use is indoor use” method is 46%. The method underestimates outdoor use because there is likely to be at least some winter irrigation in dry climates. Variations on this method include daily accounting and various ways

to define winter minimum. Note the results of this method will vary considerably from year to year; the reader is cautioned when using results from one year for planning Purposes and we used for this analysis the monthly average over the five most recent years for which data were available (2008 to 2012).

Table 2 – Percent Outdoor Use

Class	Total	Minimum Month Method	Seasonal Variation Method
Single Family Residential	13,993	36%	58%
Multi-family Residential	5,647	26%	43%
Commercial/Industrial/Institutional	9,666	26%	42%
Landscape Irrigation	8,259	100%	100%
Other	549	75%	100%
Total	38,114	46%	62%

Seasonal Variation Method

The second method to infer outdoor use consists of employing the pattern of seasonal variation with dedicated irrigation meters and applying it to other sectors with mixed meters. The reasoning is that with dedicated irrigation meters we can measure winter irrigation. Thus, we can observe the relative water use in winter and summer irrigation seasons and calculate a parameter from variables that are observable in other sectors. For example, by calculating the ratio of winter minimum to the seasonal range we have a function of variables observable for sectors other than dedicated irrigation meters. This method will result in a higher estimate of outdoor water use than using minimum month. The method relies on the assumption that the seasonal variation of outdoor use is the same for sites with dedicated meters as for sites with mixed meters.

Due to the variability of landscape water use from year to year, we expect the calculated parameter to vary considerably from year to year. For this reason, we calculated the parameter (ratio of winter minimum to seasonal range) for each year for which we could collect data (1993 to 2012) and took the average. We applied this long term average to the monthly average of the most recent five years of consumption data (2008 to 2012) because of the changing distribution of water use by customer class as more dedicated irrigation meters are employed.

Figure 2 shows the use from irrigation-only meters, with winter irrigation illustrated in blue and the seasonal range in red for one example year (2011).

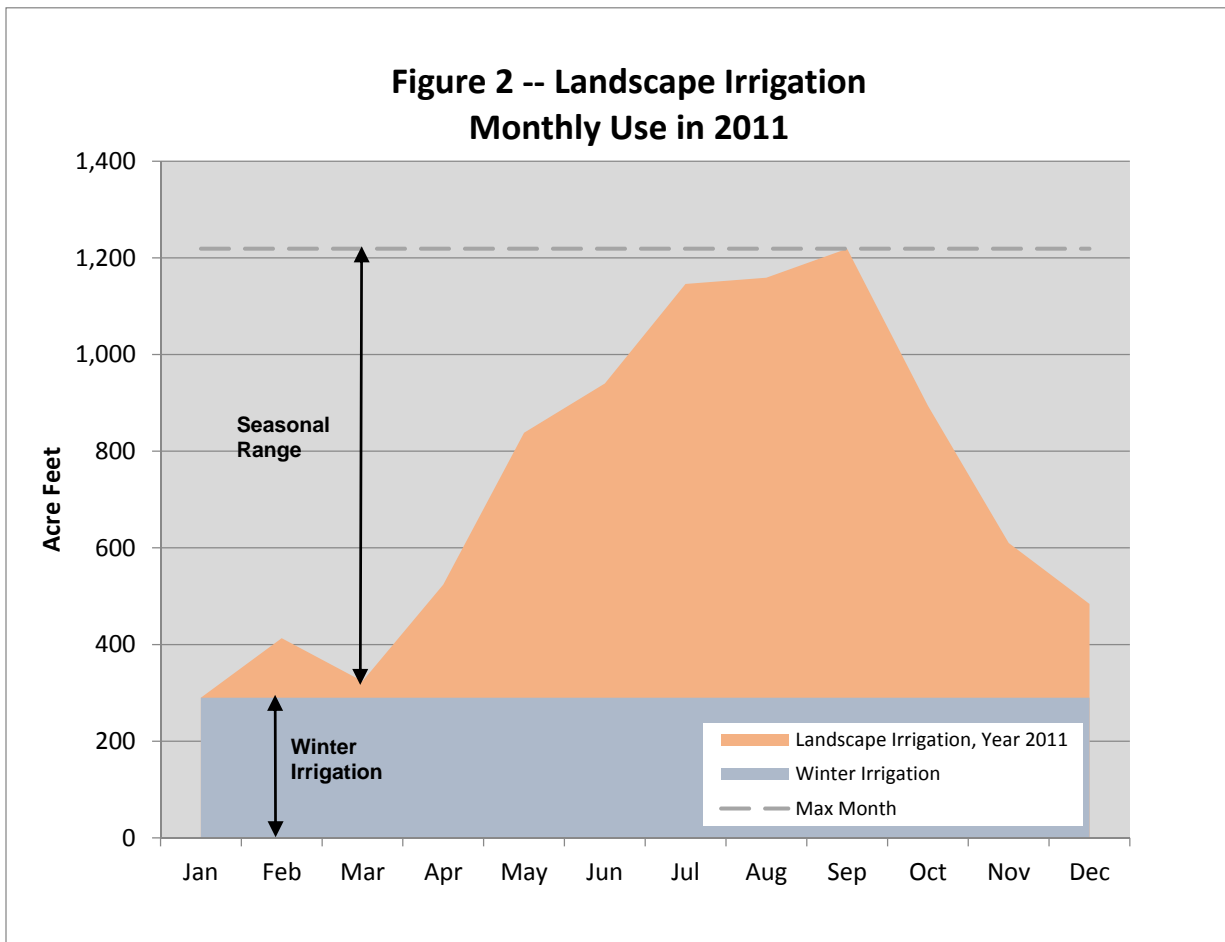
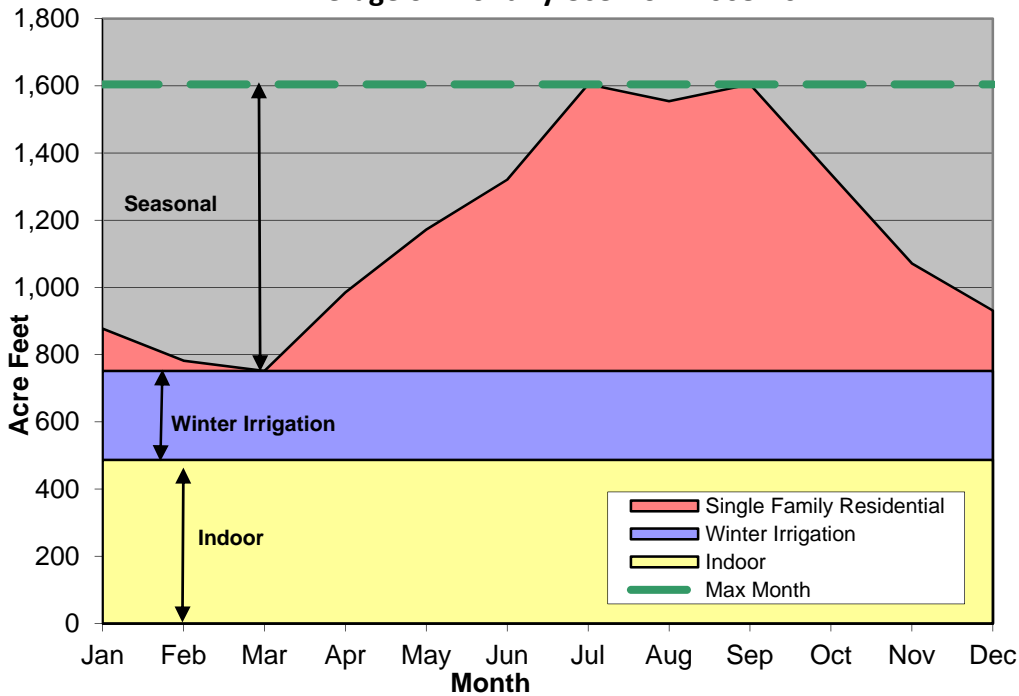


Figure 2 shows winter irrigation is 31% of seasonal range between summer and winter for dedicated irrigation accounts for the year 2011. We repeated this calculation for each year for which we were able to collect data (1993 to 2012) and averaged the values to get the result we apply to customer sectors with mixed meters (31%).

Seasonal range and winter minimum are observable for non-irrigation classes. If we assume that winter irrigation is also 31% of seasonal range for the non-irrigation customer categories, we can infer their winter irrigation, and thus indoor and outdoor use.

**Figure 3--Single Family Residential
Average of Monthly Use from 2008-2012**



For example, Figure 3 shows winter irrigation calculated as 31% of seasonal range for the single family residential sector. Total outdoor use (red+blue in this graph) is, thus, 58% of total use for the year (red+blue+yellow). In contrast, using the minimum month for the single family sector results in 36% outdoor use (red area only).

Recommendations

The minimum month method systematically underestimates outdoor use and overestimates indoor use. As such we do not recommend using it for planning water resource investments in the IEUA service area. Since it is a commonly used method, it may have comparison value. We can improve the reliability of the results by using a longer time series of data to see how the percent outdoor varies from year to year with changes in weather; however, the systematic estimation bias remains.

We recommend the seasonal variation method over the minimum month in this analysis for IEUA because the seasonal variation method does not contain the same source of systematic bias. We have reliable empirical measures using monthly-billed data from one of the larger retail water service areas.

Appendix D: Data Inputs

The following table is from the Parameters_Inputs Worksheet and it summarizes the econometrically estimated parameters that drive the demand equations. Section A defines these parameters in detail. These tables show the socioeconomic inputs from the Base_Forecast Worksheet as described in Section B:

MODEL PARAMETERS							
Single Family Model							
	WEATHER	LAG 0	LAG 1	LAG 2			
	Rain	-0.0482	-0.0589	-0.0192			
	Rainy Days	-0.0088	-0.0047				
	Temperature	0.4647	0.3482	0.2942			
	SOCIOECONOMIC						
	Marginal Price	-0.1947					
	Income	0.2722			MONTH		
	Density	-0.6154			January	0.0233	July 0.5785
	People	0.5485			February		August 0.5603
	CONSERVATION				March	0.0659	September 0.4775
	Voluntary	-0.0258			April	0.2166	October 0.3361
	Mandatory	-0.1033			May	0.3799	November 0.1993
	DROUGHT				June	0.5128	December 0.1056
		-0.0503					
Multi-Family Model							
	WEATHER	LAG 0	LAG 1	LAG 2	LAG 3		
	Rain	-0.0343	-0.0205	-0.0069			
	Temperature		0.1375				
	SOCIOECONOMIC						
	Marginal Price	-0.1626			MONTH		
	Income	0.3102			January	0.037	July 0.2255
	Density	-0.5262			February		August 0.2353
	People	0.4496			March	0.0009	September 0.1997
	CONSERVATION				April	0.0715	October 0.1414
	Voluntary	-0.0452			May	0.1405	November 0.1037
	Mandatory	-0.1162			June	0.1951	December 0.0858
Revised Non-Residential Model							
	WEATHER	LAG 0	LAG 1	LAG 2			
	Rain	-0.05817	-0.04906	-0.01905			
	Cooling degree Days	0.01037	0.01171	0.01200			
	SOCIOECONOMIC				MONTH		
	Marginal Price	-0.158920			January	0.0005	July 0.4163
					February		August 0.4308
	CONSERVATION				March	0.0425	September 0.3713
	Voluntary	-0.06655			April	0.1613	October 0.2561
	Mandatory	-0.13011			May	0.2980	November 0.1438
					June	0.3623	December 0.0658
EMPLOYMENT COEFFICIENTS							
	Construction	Manufacture	Transportation	Wholesale	Retail	Finance	Services
	0.0000	0.80297	0.0000	0.0000	0.0000	0.0000	0.55242
							Government
							0.0000
Price Effect							
	Year	Price Effect		Year	Price Effect		
The price effect is reduced to account for the effects of price captured in the End-Use module.	2008	56%		2025	33%		
	2009	54%		2030	33%		
	2010	52%		2035	33%		
	2011	50%		2040	33%		
The original MWD model had one price effect across the forecast.	2012	48%		2045	33%		
	2015	42%		2050	33%		
This updated model allows for the effect to be reduced in phases, as End-Use conservation increases.	2020	33%					

YEAR	Population		Occupied Housing Units			Household Size (persons / household)			Housing Density (units / acre)		Median Household Income (1990 dollars)
	TOTAL	Household	TOTAL	by Sector		AVERAGE	by Sector		by Sector		
	Population	Population	Single-Family	Multi-Family	Single-Family	Multi-Family	Single-Family	Multi-Family	Single-Family	Multi-Family	
2008	805,506	787,995	230,915	158,948	71,967	3.42	3.60	2.89	3.20	10.90	38.18
2009	809,590	792,072	232,091	159,548	72,542	3.41	3.59	2.87	3.20	10.90	37.38
2010	813,695	796,170	233,272	160,150	73,122	3.42	3.60	2.88	3.20	10.90	37.06
2011	822,018	804,344	235,913	162,158	73,754	3.43	3.61	2.90	3.20	10.90	35.82
2012	830,425	812,603	238,583	164,192	74,391	3.45	3.62	2.91	3.20	10.90	37.72
2015	856,168	837,890	246,777	170,447	76,337	3.40	3.58	2.87	3.20	10.90	41.70
2020	896,533	877,494	262,894	178,394	84,500	3.34	3.52	2.80	3.20	10.90	46.30
2025	955,569	935,762	279,209	187,488	91,721	3.35	3.54	2.82	3.20	10.90	46.05
2030	1,009,349	988,771	295,545	197,642	97,903	3.35	3.55	2.82	3.20	10.90	45.81
2035	1,067,946	1,046,605	311,860	207,794	104,066	3.36	3.56	2.83	3.20	10.90	45.59
2040	1,125,203	1,103,084	329,707	218,366	111,422	3.33	3.54	2.81	3.20	10.90	45.43
2045	1,185,530	1,162,611	348,575	229,475	119,298	3.33	3.53	2.81	3.20	10.90	45.23
2050	1,249,091	1,225,350	368,522	241,150	127,731	3.32	3.53	2.80	3.20	10.90	45.03

YEAR	Urban Employment by Sector (Major SIC Code)									
	TOTAL	by Sector								
	Construction	Manufacturing	Transportation and Public Utilities	Wholesale Trade	Retail Trade	Finance, Insurance, and Real Estate	Service	Government		
2008	330,533	21,107	42,701	39,443	24,545	46,478	13,138	137,549	5,572	
2009	315,381	17,722	38,572	38,242	22,820	44,094	12,236	132,535	8,168	
2010	300,924	14,880	34,843	37,077	21,217	41,833	11,396	127,704	11,974	
2011	310,237	16,141	35,615	38,214	21,663	42,684	11,653	132,151	11,984	
2012	319,838	17,510	36,404	39,385	22,118	43,552	11,915	136,754	11,993	
2015	350,461	22,351	38,878	43,121	23,542	46,265	12,738	151,545	12,022	
2020	375,653	29,099	41,667	45,467	25,409	53,494	13,213	159,272	8,032	
2025	422,424	33,652	42,577	50,597	27,167	57,670	14,636	184,170	11,956	
2030	462,518	37,906	43,051	54,733	28,720	62,530	16,165	206,525	12,888	
2035	488,928	41,547	42,659	57,937	29,258	65,765	17,118	222,942	11,702	
2040	525,693	47,098	42,651	62,213	30,225	70,131	17,978	243,799	13,426	
2045	565,222	53,391	42,643	66,804	31,225	74,787	18,881	266,607	15,403	
2050	607,724	60,525	42,636	71,734	32,257	79,752	19,829	291,549	17,672	

Appendix E: Statistical Analysis of Short Term IEUA Demand: Empirical Estimates of Demand Trends

Introduction

For purposes of quantifying trends in IEUA Demand, one must estimate how water demand responds to predictable variations. There are numerous forces that drive demand growth in the long-term. These include changes in land use patterns and household size, growth in personal income and employment, and price and conservation. Weather conditions tend to make water demand go up or down in any given year.

For use in the Integrated Resource Plan and for calibrating long term water demand forecasts, the IEUA needs depiction of the predictable forces that cause demand to vary in the short-term so as to clarify remaining long term trends. This memorandum describes an empirical model developed to predict daily demand fluctuations. By nature, these models cannot replace long-term predictive models of water demand. However, by providing a better understanding of short-term demand variations, these models can clarify the direction of long term trends. The explanatory variables in this short-term model include:

- Deterministic functions of calendar time, including
 - The seasonal shape of demand
- Weather conditions
 - measures of maximum daily temperature, contemporaneous and time of year
 - measures of rainfall, contemporaneous and time of year
- Measures to control for long-term growth in demand
 - Trend
 - Employment growth different than trend
 - Customer response to voluntary curtailment in 2013 and 2014

The model documented here is used to create high resolution depictions of how variations in weather and the business cycle affect water demand over a wide range of conditions. These model-estimated weather and employment effects can then be used to (1) normalize observed demand and (2) serve as the basis for defining near term variability of demand and any planning dependent upon the trajectory of long term demand.

Data and Methods

Data

Water demand in the IEUA service area is approximated in this analysis as the sum of delivered supplies. This modeling effort used consistent system-wide monthly data—that is monthly water production adjusted for changes in storage. The reader is urged to keep in mind that though these models maybe described as “demand” models, the data on which these models are estimated would be better described as “supply” measures. To the extent that storage issues can be accounted for, the difference between these two constructs should be made small. Nonetheless, the issue remains.

The second major issue with using production data is the level and magnitude of noise in the data. The data generating mechanism for recording production can change over time as flow meters age or are replaced. Constructing a consistent time series requires matching two different—and possibly inconsistent—time-series. The records of flow can also embed non-ignorable meter miss-measurement.

To keep data inconsistencies from corrupting statistical estimates of model parameters, this modeling effort employed a sophisticated range of outlier-detection methods and models.

Specification

A Model of Per Capita Water Demand

The model for IEUA per capita water demand seeks to separate several important driving forces. In the short run, changes in weather can make demand increase or decrease in a given year. In the long run, increased population can drive demand higher. Strong regional economic growth can increase water demand through additional commercial or industrial water use. In addition, a rising economic tide can broadly increase personal income levels and economic activity can encourage or discourage additional population growth. Changes in water rates will change the relative attractiveness of water conservation.

These models are estimated at an aggregate level and, as such, should be interpreted as a condensation of many types of relationships — meteorological, physical, behavioral, managerial, legal, and chronological. Nonetheless, these models depict key short-run and long-run relationships and should serve as a solid point of departure for improved quantification of these linkages.

Systematic Effects

This section specifies a water demand function that has several unique features. First, it models seasonal and climatic effects as continuous (as opposed to discrete monthly, semi-annual, or annual) function of time. Thus, the seasonal component in the water demand model can be specified on a continuous basis, then aggregated to a level comparable to measured water use (e.g. monthly). Second, the climatic component is specified in “difference” form as a similar continuous function of time. The climate measures are thereby made independent of the seasonal component. Third, the model permits interactions of the seasonal component and the climatic component. Thus, the season-specific response of water use can be specific to the season of the year.

The general form of the model is:

Equation 2

$$PerCapitaWaterUse_t[GPCD] = \frac{Use_t}{Pop_t} = f(S_t + C_t + T_t)$$

where *Use* is the volumetric quantity of retail water use within time *t*, *S_t* is a seasonal component, *C_t* is a climatic component, and *T_t* is the trend component of GPCD Demand. The function *f* is the functional form of the connection between per capita water use and its explanatory components. Each of these components is described below.

Seasonal Component: A monthly seasonal component could be formed using monthly dummy variables to represent a seasonal step function. Equivalently, one may form a combination of sine and cosine terms in a Fourier series to define the seasonal component as a continuous function of time.¹ The following harmonics are defined for a given day *T*, ignoring the slight complication of leap years:

¹ The use of a harmonic representation for a seasonal component in a regression context dates back to *Hannan* [1960]. *Jorgenson* [1964] extended these results to include least squares estimation of both trend and seasonal components.

Equation 3

$$S_t \equiv \sum_1^6 \left[\beta_{i,j} \cdot \sin\left(\frac{2\pi \cdot jT}{365}\right) + \beta_{i,j} \cdot \cos\left(\frac{2\pi \cdot jT}{365}\right) \right] = Z \cdot \beta_s$$

where $T = (1, \dots, 365)$ and j represents the frequency of each harmonic. Because the lower frequencies tend to explain most of the seasonal fluctuation, the higher frequencies can often be omitted with little predictive loss.

The percentage effect of the seasonal component on normal demand is given by:

Equation 3

$$S_t \% = \left[\frac{\exp(\widehat{Y}_t - T_t) - \exp(\widehat{Y}_t - T_t - S_t)}{\exp(\widehat{Y}_t - T_t - S_t)} \right]$$

where \widehat{Y} is the predicted demand.

Climatic Component: The model incorporates two types of climate measures into the climatic component—rainfall and maximum daily air temperature.² The measures of temperature and rainfall are then logarithmically transformed to yield:

Equation 4

$$R_t \equiv \ln \left[1 + \sum_{t=T}^{T_d} Rain_t \right], T_t \equiv \ln \left[\sum_{t=T}^{T_d} \frac{T_t}{d} \right]$$

Though this model extends to monthly measures while for daily measures, d takes on the value of one. Because weather exhibits strong seasonal patterns, climatic measures are strongly correlated with the seasonal measures. In addition, the occurrence of rainfall can reduce expected temperature. To obtain valid estimates of a constant seasonal effect, the seasonal component is removed from the climatic measures by construction.

Specifically, climatic measures are constructed as a departure from their “normal” or expected value at a given time of the year. The expected value for rainfall during the year, for example, is derived from regression against the seasonal harmonics. The expected value of the climatic measures ($\widehat{C} = Z \cdot \beta_c$) is subtracted from the original climatic measures:

Equation 5

$$C_t \equiv (R_t - \widehat{R}_t) \cdot \beta_R + (E_t - \widehat{E}_t) \cdot \beta_T$$

The climatic measures in this deviation-from-mean form are thereby separated from the constant seasonal effect.³ Thus, the seasonal component of the model captures all constant seasonal effects, as it

² Specifically it uses the daily temperature and the total daily precipitation at the Ontario NOAA station summarized to a monthly level.

³ The logarithmic transformation of the original climate variable implies that the seasonal mean climate effect is a geometric mean. Because the model is estimated on the logarithmic scale the departure-from-mean climatic effects would be more accurately termed departure-from-median. See *Goldberger* [1968].

should, even if these constant effects are due to normal climatic conditions. The remaining climate measures capture the effect of climate departing from its normal pattern.

The model can also specify a richer texture in the temporal effect of climate than the usual fixed contemporaneous effect. Seasonally-varying climatic effects can be created by interacting the climatic measures with the harmonic terms. In addition, the measures can be constructed to detect lagged effects of climate, such as the effect of rainfall a month ago on today's water demand.

The percentage effect of the climate on normal demand is given by:

Equation 6

$$C_i \% = \left[\frac{\exp(\widehat{Y}_t - T_t) - \exp(\widehat{Y}_t - T_t - C_t)}{\exp(\widehat{Y}_t - T_t - C_t)} \right]$$

where \widehat{Y} is the predicted demand.

Trend Component : For the IEUA Demand model, a deterministic annual trend term was used as the primary determinant of trends in per capita water demand in the long term.

Equation 7

$$\mathbf{T}_t \equiv AnnualTrend_t \cdot \beta_T + (\ln EmpDetrended) \cdot \beta_E$$

Thus the annual long term trend in IEUA Demand from 2002-2012 on is captured by β_T while the effects of the business cycle are captured by the departure of employment from its long term trend.

Stochastic Effects

To complete the model, we must account for the fact that not every data point will lie on the plane defined by Equation (1). This fundamental characteristic of all systematic models can impose large inferential costs if ignored. Misspecification of this “error component” can lead to inefficient estimation of the coefficients defining the systematic forces, incorrect estimates of coefficient standard errors, and an invalid basis for inference about forecast uncertainty. The specification of the error component involves defining what departures from pure randomness are allowed. What is the functional form of model error? Just as the model of systematic forces can be thought of as an estimate of a function for the “mean” or expected value, so too can a model be developed to explain departures from the mean—i.e., a “variance function” If the vertical distance from any observation to the plane defined by (1) is the quantity ε , then the error component is added to Equation (1):

Equation 8

$$\ln \frac{Use}{Pop} = \mathbf{f}(\mathbf{S}_t, \mathbf{C}_t, \mathbf{T}_t) + \varepsilon$$

In an Ordinary Least Squares (OLS) Regression, the error term is assumed to be distributed normally with a constant variance.

$$\varepsilon \sim N(\mu_\varepsilon, \sigma_\varepsilon)$$

In the estimated retail demand model below, the variance is allowed to be nonconstant and separately modeled as an empirical variance (or link) function.

$$\sigma_{\varepsilon} = g(\mathbf{S}_t, \mathbf{C}_t, \mathbf{T}_t)$$

A variance function was estimated using the methods of Carroll and Ruppert as a two stage weighted least squares regression⁴. Briefly described, the first stage uses an OLS regression of the mean function (Equation 7) to derive a consistent estimate of the estimated error. The absolute value of the estimated error is used to estimate the variance function. The inverse of the predicted variance is used to weight the regression of the mean function in the second stage.

Estimated Per Capita Demand Model for IEUA

Table C1 presents the estimation results for the model of mean monthly per capita demand in IEUA. The independent variables 1 to 8—made up of the sines and cosines of the Fourier series described in Equation 2—are used to depict the seasonal shape of daily retail water demand (that is, $Z \cdot \hat{\beta}_s$); this is the shape of demand in a normal weather year. This seasonal shape is important in that it represents the point of departure for the estimated climate effects (expressed as departure from what is expected in an average month).

The estimated weather effect is specified in “departure-from-normal” form. Variable 9 is the departure of monthly precipitation from the average precipitation for that month in the season. (Average seasonal precipitation is derived from a regression of monthly precipitation on the seasonal harmonics—exactly equal to monthly precipitation averaged over all years in the record.) Temperature is treated in an analogous fashion (Variables 11). The contemporaneous weather effect is interacted with the harmonics (Variables 10, 12, and 13) to produce a seasonal shape to both the rainfall and the temperature elasticities. Thus, departures of temperature from normal produce the largest percentage effect in the spring. Similarly, departures from normal rainfall produce a larger effect upon daily demand in the summer than in the winter. The lagged effect of temperature can also be detected further in time than rainfall—a detectable effect one month long.

The departure of employment growth from trend (13) and the annual trend term (variable 14) and comprise the long term determinants of demand.⁵ Indicators (“dummy”) variables for the years 2013 and 2014 were used to detect any customer response to the drought-induced calls for voluntary demand curtailment. (These measure the annual change in demand that was surprising: not explainable due to weather variation, recession, or ongoing trends in demand.) The constant term (17) describes the intercept for this equation.

⁴ See Carroll, R. J. and Ruppert, D. (1988). *Transformation and Weighting in Regression*. Chapman and Hall, London.

⁵ A variation of the model was used to test for a detectable trend in the seasonal shape of demand by including an interaction of the trend term and the annual harmonic.

Table 1-- Estimated IEUA Per Capita Demand Model (Mean Function)

Estimated IEUA Demand Model (Mean Function)		
Ln IEUA Per Capita Use (Gl. Per Capita Per Day)		
Independent Variable	Coefficient	Std. Error
1. First Sine harmonic, 12 month (annual) frequency	-0.10278	0.00714
2. First Cosine harmonic, 12 month (annual) frequency	-0.37889	0.00642
3. Second Sine harmonic, 6 month (biannual) frequency	-0.00489	0.00688
4. Second Cosine harmonic, 6 month (biannual) frequency	-0.00438	0.00723
5. Third Sine harmonic, 4/12 frequency	-0.00510	0.00849
6. Third Cosine, 4/12 frequency	0.02987	0.00699
7. Fourth Sine harmonic, 3 month (quarterly) frequency	0.01300	0.00857
8. Fourth Cosine, 3 month (quarterly) frequency	0.02357	0.00820
9. Contemporaneous Rainfall Deviation [(ln (Rain+1)) – Monthly mean]	-0.13102	0.02219
10. Interaction of contemporaneous rain with annual cosine harmonic	-0.04787	0.02701
11. Contemporaneous deviation from mean ln (temperature) in the month	0.87760	0.12878
12. Interaction of contemporaneous temperature deviation with annual sine harmonic	0.14438	0.16733
13. Deviation of ln(Employment in San Bernardino County) from Trend	0.96640	0.09765
14. Overall Annual Trend 2003-2014	-0.00147	0.00207
15. Indicator for 2013	-0.02098	0.01367
16. Indicator for 2014	-0.04618	0.02613
17. Intercept	5.46346	0.01788
Obs	139	
R ²	0.9760	
Root Mean Squared Error	0.03816	
Time period (Fiscal Years)	2003-2014	

Figures 1 and 2 plot Actual IEUA Per Capita Demand against the model predictions (\hat{Y}) and reveals a very tight fit of predictions to actual.

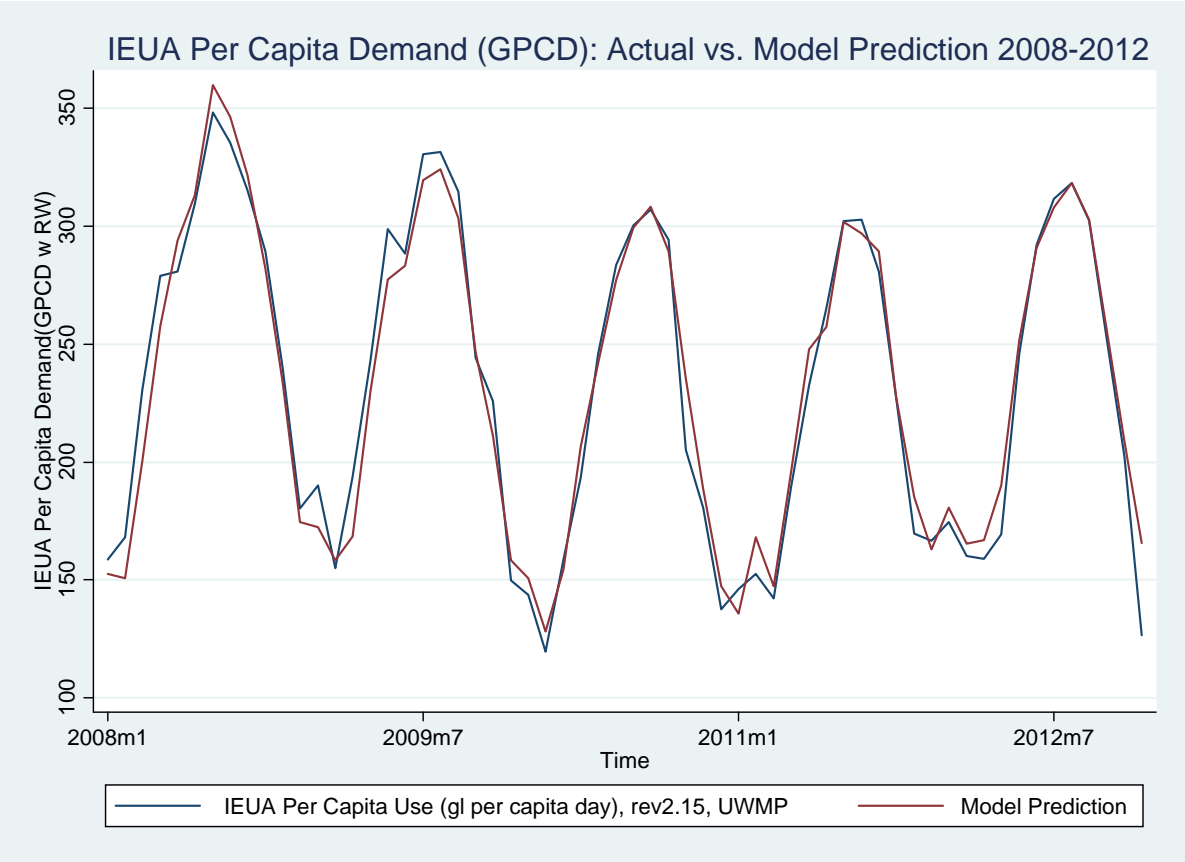


Figure 1-- IEUA Per Capita Demand (GPCD): Actual vs. Model Prediction , FY 2008-2012

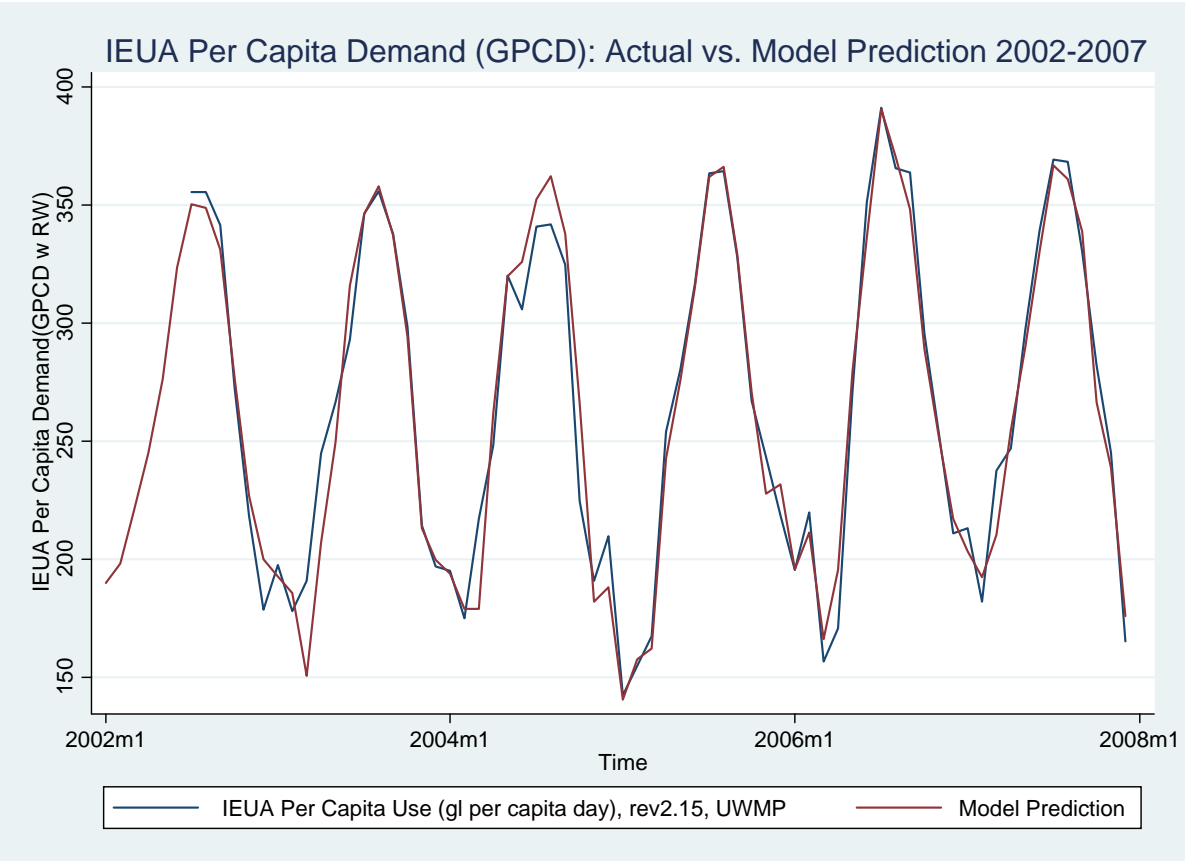


Figure 2-- IEUA Per Capita Demand (GPCD): Actual vs. Model Prediction , FY 2002-2007

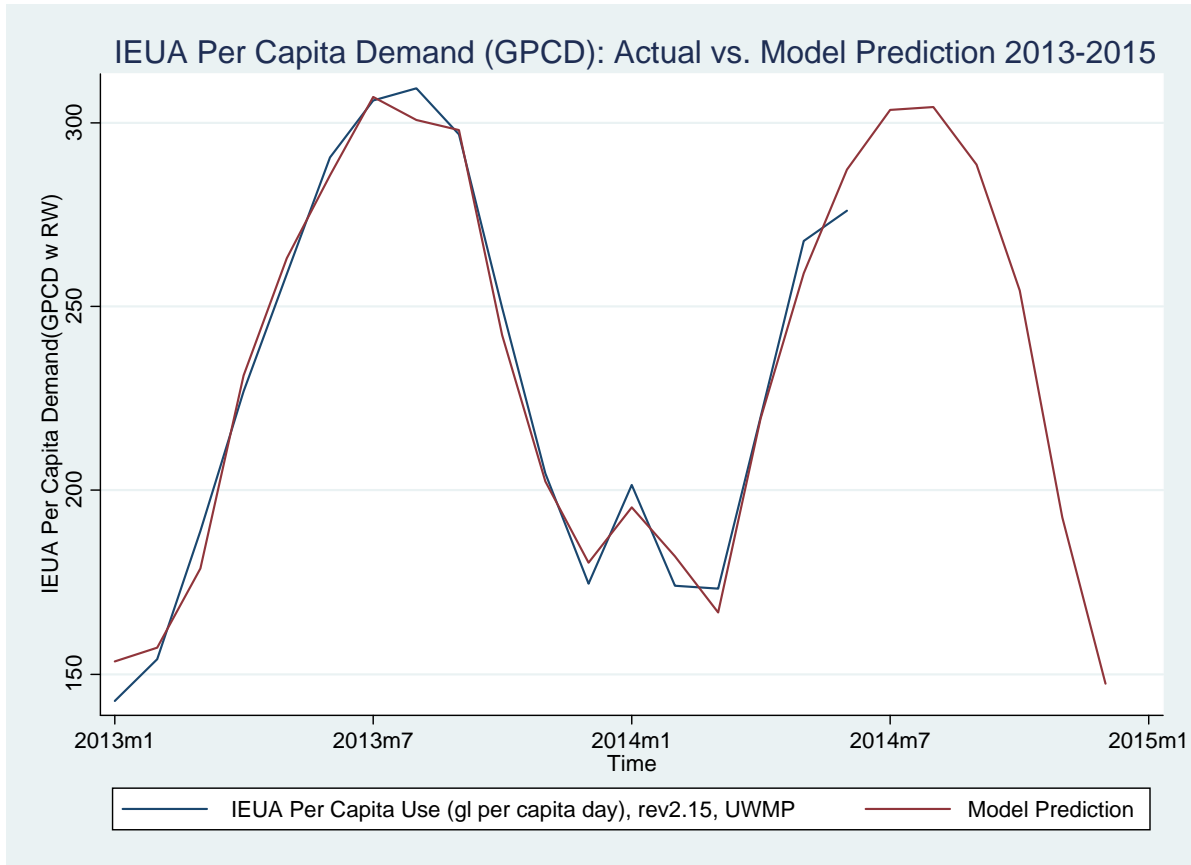


Figure 3-- IEUA Per Capita Demand (GPCD): Actual vs. Model Prediction, 2013-2014

Application to Demand Trends

From the statistically estimated model documented above, one can calculate the effect of weather on per capita water demand as the difference between two predictions: a prediction of demand conditional on actual weather and a prediction “as if” weather were normal⁶. Equation 5 specifies this relationship in percentage terms. Table 2 presents the summation of the estimated effect of weather for each year.

⁶ Normal weather is defined as the average values of each weather variable in each month over the period of record 1950-2012.

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Table 2-- Effect of Weather on IEUA Per Capita Demand (GPCD)

IEUA Water Demand (GPCD)				
	IEUA Water Demand			
Year	Effect of Weather on Water Demand (Change in GPCD)	Effect of Weather on Water Demand (Percent)	Precipitation (inches)	Max Temperature (F)
2003	-22.85	-0.75%	16.71	77.15
2004	114.88	3.58%	8.66	79.71
2005	-170.88	-5.73%	28.20	76.19
2006	-10.02	-0.32%	12.78	78.15
2007	190.90	5.70%	3.73	79.78
2008	43.61	1.40%	11.75	78.58
2009	111.29	3.70%	9.40	79.50
2010	-15.18	-0.56%	15.34	77.95
2011	-75.60	-2.89%	16.45	76.47
2012	14.05	0.52%	9.12	78.14
2013	142.80	5.05%	5.54	80.35
2014	197.84	6.97%	4.38	81.13
Long Term Average	2003-2014		11.84	78.6
Weather Station	Ontario NOAA			

Finally, these estimated effects of non-normal weather and employment different from trend are next used to estimate what per capita water demand would have been if weather had been normal and if employment had not differed from its historical trend (that is, if the recession had not occurred.) Actual demand with weather and employment effects removed will be referred to as “normalized” per capita water demand. Figure 4 below plots the mean monthly employment for San Bernardino County and reveals the sharp effects of the recent recession.

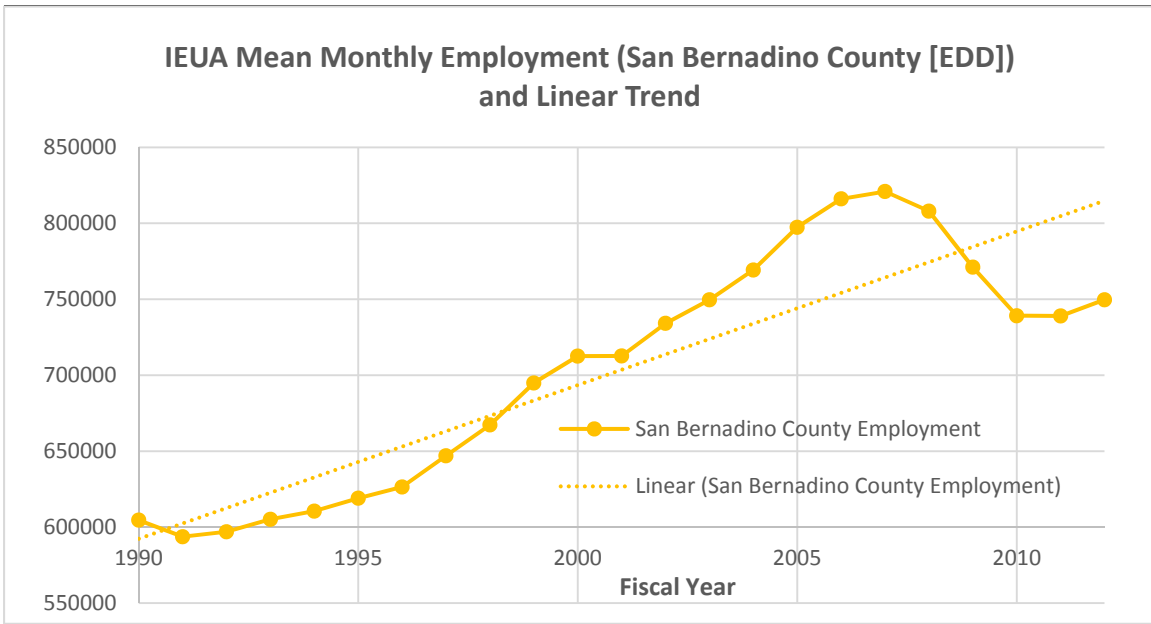


Figure 4-- IEUA Mean Monthly Employment (San Bernardino County [EDD]) and Linear Trend

Table 3 presents the derivation of normalized IEUA per capita water demand. The first column of raw demand data (“Actual Demand”) is followed by demand normalized for weather. The estimated percentage effect of weather different from normal (“Effect of Weather on Water Demand (Percent)”) explains how weather affected actual demand and is used to estimate the third column of retail demand (“Demand Normalized for Weather (GPCD)”). A similar estimate for the effect of employment different than trend is used to estimate the last column of retail demand (“Demand Normalized for Weather and Employment”). The assumptions implied by this “normalization” include that realized weather is exactly equal to average weather (monthly averages based on the period of record 1950-2012) and that employment continued along its long term trend (as depicted by the straight line in Figure 3).

Note that the variation of the percentage annual effect of weather and employment is summarized at the bottom of the table and is useful for risk analysis. Weather could knock per capita demand 7.3 percent either way in any year (90 percent confidence interval). The effect of the business cycle—as captured by the effect of employment swings—is very pronounced in recent years due to the Great Recession. Single year swings of 5 and a half percent occurred more than once with a very wide confidence interval required to contain 90 percent of expected annual variation due to employment variation (approximately 12.8 percent either way in any year).

The model also detects customer response in 2013 and 2014 to drought-induced calls for customers to voluntarily curtail water demand. These effects, though targeted mostly to residential customers, provide evidence of some customer response that cannot be

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explained by the other forces in the model—weather variation, variation in employment, and long term trends in water demand.

Table 3-- IEUA Per Capita Use (GPCD): Actual and Normalized

Fiscal Year	IEUA Water Demand				
	Actual Demand (GPCD)	Effect of Weather on Water Demand (Percent)	Demand Normalized for Weather (GPCD)	Effect of Employment on Water Demand (Percent)	Demand Normalized for Weather and Employment (GPCD)
2003	257.77	-0.75%	259.7	4.54%	247.92
2004	267.63	3.58%	258.1	5.64%	243.51
2005	245.78	-5.73%	259.9	7.71%	239.83
2006	262.56	-0.32%	263.4	8.70%	240.47
2007	283.06	5.70%	266.9	8.11%	245.29
2008	265.58	1.40%	261.9	5.52%	247.43
2009	256.55	3.70%	247.1	0.10%	246.82
2010	228.42	-0.56%	229.7	-5.56%	242.47
2011	212.70	-2.89%	218.8	-7.04%	234.25
2012	220.83	0.52%	219.7	-7.08%	235.24
2013	231.40	5.05%	219.7	-6.06%	233.03
2014	237.75	6.97%	221.2	-5.25%	232.80
Standard Deviation of % Effects		+/- 3.74%		+/- 6.55%	
95% Confidence Interval		+/- 7.3%		+/- 12.8%	
Percentage Annual Trend, FY2003-2007	2.4%		0.7%		-0.3%
Percentage Annual Trend, 2007-2012	-2.7%		-3.8%		-0.8%

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Table 4 presents the same results as in Table 3, but in terms of acre feet rather than GPCD. Again, the first column of raw demand data (“Actual Demand”) is followed by demand normalized for weather. The estimated percentage effect of weather different from normal (“Effect of Weather on Water Demand (Percent)”) explains how weather affected actual demand and is used to estimate the third column of retail demand (“Demand Normalized for Weather (AF)”). A similar estimate for the effect of employment different than trend is used to estimate the last column of retail demand (“Demand Normalized for Weather and Employment”).

Taken from “peak to trough,” from 2007 to 2012, Table 4 also shows the decline in actual demand was an average of 4.3 percent per year, for a total of 19.6 percent decline over the five-year period. After normalizing for weather and employment, the decline was an average of 0.2 percent per year, or about a one percent decline over the five-year period.

The effect on the trend in per capita demand is easier to discern in Figures 4 and 5. Figure C5 plots actual and normalized demand in terms of GPCD. The near three percent annual decline (2.7 percent) in actual GPCD demand between fiscal years 2007 and 2012 is reduced in magnitude to less than one percent decline (0.8 percent) after normalizing for weather and employment. Figure 5 plots actual and normalized demand in terms of acre feet. The decline in actual demand (in acre feet per year) between fiscal years 2007 and 2012 was 4.3 percent per year on average. After normalizing for weather and employment, there was actually a slight decrease of 0.2 percent.

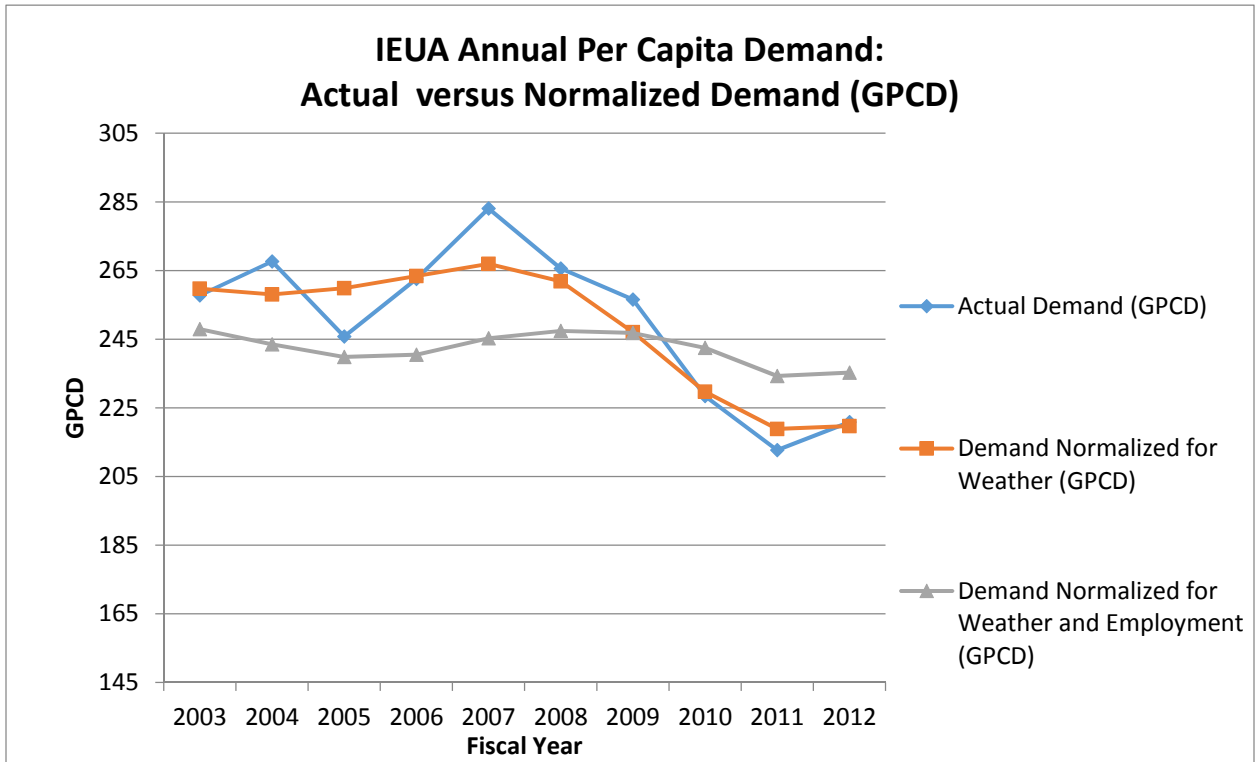


Figure 5-- IEUA Annual Per Capita Demand: Actual versus Normalized Demand (GPCD)

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Table 4-- IEUA Use (Acre Feet): Actual and Normalized

Fiscal Year	IEUA Water Demand				
	Actual Demand (AF)	Effect of Weather on Water Demand (Percent)	Demand Normalized for Weather (AF)	Effect of Employment on Water Demand (Percent)	Demand Normalized for Weather and Employment (AF)
2003	215685	-0.75%	217309.4	4.54%	207434.07
2004	230498	3.58%	222247.4	5.64%	209718.74
2005	213262	-5.73%	225476.5	7.71%	208098.51
2006	230911	-0.32%	231640.4	8.70%	211482.21
2007	255280	5.70%	240727.8	8.11%	221216.62
2008	241913	1.40%	238528.0	5.52%	225372.92
2009	233799	3.70%	225147.9	0.10%	224930.13
2010	209290	-0.56%	210457.9	-5.56%	222162.16
2011	195745	-2.89%	201392.7	-7.04%	215570.59
2012	205231	0.52%	204166.6	-7.08%	218614.07
2013	216004	5.05%	205103.5	-6.06%	217527.39
2014	223435	6.97%	207870.6	-5.25%	218784.24
Standard Deviation of % Effects		+/- 3.74%	+/- 6.55%		
95% Confidence Interval		+/- 7.3%	+/- 12.8%		
Percentage Annual Trend, FY2003-2007	4.3%		2.6%		1.6%
Percentage Annual Trend, 2007-2012	-4.3%		-3.2%		-0.2%

Appendix 2:

**RAND Memo “Evaluating Options
for Improving Climate Resilience
of the Inland Empire Utilities
Agency in Southern California”**

Evaluating Options for Improving the Climate Resilience of the Inland Empire Utilities Agency in Southern California

Abbie H. Tingstad, David G. Groves, and James Syme (RAND Corporation)
Elizabeth Hurst and Jason Pivovarov (Inland Empire Utilities Agency)

March 2016

Preface

The Inland Empire Utilities Agency (IEUA) and RAND worked together in 2003-2005 to demonstrate and evaluate how new approaches to decisionmaking under uncertainty could help a water utility evaluate the potential threats of climate change in their long-term planning. This work was performed outside IEUA's planning process and was documented in several RAND reports and scientific journal articles (Groves, Davis, *et al.*, 2008; Groves, Knopman, *et al.*, 2008; Groves, Lempert, *et al.*, 2008). In 2015, IEUA asked RAND to help it re-evaluate its water management system under a range of future conditions reflecting climate change and other drivers for its Integrated Resources Plan (IRP). This report documents the tools developed and analysis performed during 2015 for this effort. Questions or comments about this report should be sent to the project leaders, David Groves (groves@rand.org) and Abbie Tingstad (tingstad@rand.org).

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Abbreviations

BCSD	Bias-Corrected Statistically Downscaled
CMIP	Coupled Model Intercomparison Project
FWOA	Future Without Action
GCM	General Circulation Model
GHCND	Global Historical Climatology Network Database
IEUA	Inland Empire Utilities Agency
IRP	Integrated Resources Plan
MWD	Metropolitan Water District of Southern California
NOAA	National Oceanographic and Atmospheric Administration
PDT	Portfolio Development Tool
RDM	Robust Decision Making
SAR	Santa Ana River
SEI	Stockholm Environment Institute
UWMP	Urban Water Management Plan
WCRP	World Climate Research Programme
WEAP	Water Evaluation and Planning System
WEI	Wildermuth Environmental Inc.

Introduction

Water managers continue to face challenges related to climate non-stationarity (Milly *et al.*, 2008) in their long-term planning. Even when water supplies appear sufficient to meet present and short-term demand, uncertain future changes in temperature and precipitation make decisions about investments to ensure longer-term supply sufficiency difficult. In Southern California, the recent drought has refocused attention on water resources in this semi-arid, populous area. Although this drought appears to be consistent with long-term patterns of climate variability, its effects may be exacerbated by ongoing climate change, which is anticipated to have a strong effect on the region, including on its water supplies (e.g., with respect to the length and magnitude of droughts, timing of precipitation, and temperature-driven demand) (Diffenbaugh *et al.*, 2015; Mao *et al.*, 2015; Shukla *et al.*, 2015)

Adaptive management plans are designed to evolve over time in response to new information regarding future conditions. This type of flexible approach is becoming increasingly favored in the water management community as a mechanism for planning under uncertainty. Integrative approaches, which help facilitate adaptive plans, focus on combining a variety of management options, rather than a single type of solution.

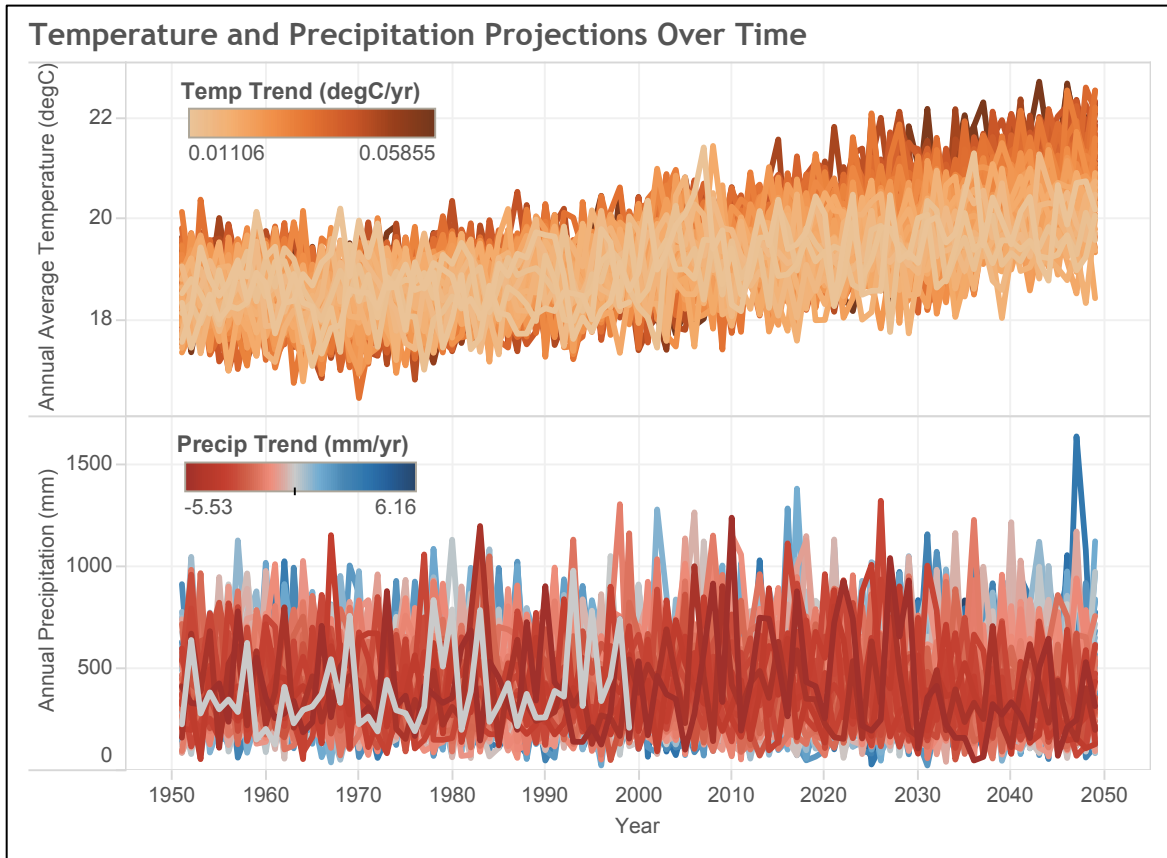
The Inland Empire Utilities Agency (IEUA), a water management agency in Southern California, recently partnered with the RAND Corporation, a multi-disciplinary, non-partisan research organization and educational institution headquartered in Santa Monica, California, to evaluate how adaptive, integrative water management options could improve IEUA's abilities to meet customer needs under a wide range of futures. This analysis was used to support the development of its Integrated Resources Plan (IRP). The purpose of the IRP is to evaluate the resiliency of water resources in the IEUA's service area over the next twenty-five years and to evaluate alternative management options for ensuring water deliveries to urban users. The IRP results will be used to recommend regional strategies and identify preferred water supply projects that, in turn, will help the IEUA and its member agencies to apply for grants and loans to implement new projects. RAND supported IEUA's IRP by developing a tool for constructing and visualizing different portfolios for water management investments and actions, and enabling an analysis of *status quo* and potential future water management activity success in meeting future urban water demand under different demand and climate change-impacted water supply conditions. This follows RAND's previous work supporting the IEUA's 2005 Urban Water Management Plan (UWMP) (Groves, Knopman, *et al.*, 2008; Groves, Lempert, *et al.*, 2008).

Current water demands in the IEUA service area are serviced by groundwater from the Chino Basin in addition to local surface supplies, recycled water, and imported water from Northern California via Metropolitan Water District of Southern California (MWD). In addition, IEUA implements water efficiency projects, such as low-flow toilet rebate programs. Depending on different estimates of future infrastructure water efficiency, this “baseline” supply (current and planned supplies from groundwater and other sources plus savings from water efficiency projects) is likely sufficient, or very nearly so, for meeting future demand assuming climatic conditions remain similar to those experienced in recent history. However, IEUA wanted to explore how shifts in stationarity assumptions through climate change, along with possible changes in demand, could impact its future water supplies and demands, and what water management projects could help meet future demand under uncertain future temperature and precipitation conditions.

A suite of global climate models suggests that temperatures over the IEUA service area will rise over the coming decades and that annual precipitation will continue to be highly variable, with no consensus on trends towards wetter or drier conditions. Figure 1 displays the annual average temperature and total precipitation estimates from 1950 to 2050 for the IEUA service area based on 106 downscaled projections of climate from a range of general circulation models (GCMs).¹ The temperature increases seen beginning around the 1980s and the uncertainty associated with local precipitation underscores the importance of carrying out an analysis of IEUA water management options to ensure that future demand can be met under a variety of different hydrologic circumstances against the backdrop of rising temperatures.

¹ Note that GCMs are not expected to simulate the precise interannual fluctuations of the historical period, because stochastic forces and sequences of events that are unresolvable by numerical models drive such historical variability. Instead, GCMs are validated based on their ability to characterize the statistical characteristics of historical climate, such as maximum and minimum temperatures or precipitation.

Figure 1: Estimates of historical and future annual average temperature and total precipitation for the IEUA service area



To support this analysis we developed (1) a simple mass balance water management model to estimate future supplies and demand across different future and (2) a decision support tool to help IEUA planners and stakeholders to compare attributes of different management options and develop portfolios for evaluation. We then performed a three-step analysis:

1. Evaluated the performance of the IEUA system under a wide range of futures to evaluate its vulnerability to climate and future demand
2. Constructed portfolios of water management projects that could help increase water management supplies in the future
3. Tested and compared how each proposed water management portfolio enhances the IEUA's ability to deliver urban water supplies in the future

In the next section we describe the methods and models used in each step. Due to the limited scope of this effort, we did not attempt to evaluate the cost-effectiveness or finer details (e.g., implementation potential at specific locations) of the different water management projects. We also did not conduct statistical analysis to determine the specific climatic conditions most

conducive to different portfolio success or failure in meeting urban water demand, nor did we consider uncertainties related to budget and/or other factors that could impact our results.

Methods

The overarching methodological framework for this project is Robust Decision Making (RDM) (Groves and Lempert, 2007; Lempert *et al.*, 2003). RDM is an approach that seeks to determine what plans reduce risk over a range of assumptions, thereby facilitating deliberation among stakeholders that may have differing values and expectations about the future (Lempert, 2013). It is a methodological process, involving iterative steps including stakeholder interactions, modeling, and statistical analysis, that facilitates interactions and aims to shape decision-maker discussions around which factors lead to plan success or failure and the identification of robust solutions – those that perform well under a range of futures—rather than a single “best” solution (Hallegatte *et al.*, 2012; Lempert *et al.*, 2006). The RDM approach runs models on tens to thousands of different sets of assumptions to describe how plans perform in a range of plausible futures. Analysts then use visualization and statistical analysis of the resulting large database of model runs to help decision-makers distinguish future conditions in which their plans will perform well from those in which they will perform poorly (Bryant and Lempert, 2010). RDM has been used in a range of contexts, to include water management, flood risk assessment, and sea level rise planning (Groves *et al.*, 2013, 2014; Herman *et al.*, 2015; Tingstad *et al.*, 2013).

Many RDM analyses are conceptually organized using a framework called “XLRM”, where key uncertainties (X), policy levers or strategies (L), relationships or models (R), and metrics or outcome measures (M) are summarized in a quad chart. The principal considerations around which this project is organized are summarized in XLRM format below.

Table 1: Summary of uncertainties, projects, models, and outcome measures considered

Uncertainties (X)	Projects (L)
Climate conditions Demand	75 different projects in categories <ul style="list-style-type: none"> • Chino Basin projects (13) • Imported Water Direct, Imported Water Recharge (14) • Imported Water Recharge (3) • Imported Water Recharge / Recycled Water (4) • Local Surface (2) • Other Groundwater (1) • Recycled Water (16) • Stormwater (6) • Stormwater, Recharge, Imported Water Recharge, Recycled Water (4) • Water Use Efficiency (10) • Chino Basin Groundwater, Recycled Water, Imported Water (2)
Models (R)	Performance Metrics (M)
WEAP IEUA IEUA Portfolio Development Tool	Demand Sources of supply to meet demand Unmet demand

Water Management Mass Balance Model

RAND developed a water management model developed for the IEUA service area using a simulation platform called the Water Evaluation and Planning system (WEAP) (Yates *et al.*, 2005). The purpose of this model was to help address Step One of our analysis by creating a simulation model that could evaluate the performance of the IEUA system under a wide range of futures. In brief, WEAP enables integration of physical hydrologic processes with management of water demands and supplies using a link-and-node representation of a water management system, as constructed by a user. The WEAP model was used primarily to evaluate projected annual urban demands, sources of supply, and unmet demands.

RAND previously developed a WEAP model for the IEUA service area (Groves, Lempert, *et al.*, 2008) based on information available during the 2003-2005 time period. For the present study, RAND developed a new WEAP model based primarily on IEUA's latest spreadsheet-based information about current water supplies and demands, and annual projections of them through 2050. See Appendix 2 for more detail.

Absent available detailed analyses of how climate change could affect each element of IEUA's water supply portfolio, RAND worked with the best available data to develop some coarse approximations of how different supplies and demand would change under different assumptions and projections of climate conditions. These analyses were developed as a first step towards a more comprehensive assessment of IEUA resilience to climate change, and were vetted by IEUA water managers. For the purposes of this initial work, these coarse approximations provided sufficient insights into the potential impacts of climatic changes on supply and demand to facilitate deliberation over the usefulness of different types of water management projects.

Several "simple models" were developed to estimate the impacts of climatic changes on the following elements of the IEUA system (see Appendix 2 for details):

- *Local surface supplies, storm water, and replenishment supplies*: two regression models of historical annual local surface supplies and annual climate were used to estimate future local surface supplies based on projections of temperature and precipitation. These models were applied to estimate local surface supplies, available storm water supplies, and non-MWD replenishment supplies.
- *Groundwater safe yield*: Projections of future safe yield under different trends in climate conditions were developed by Wildermuth Environmental Inc. (WEI) and provided to IEUA and the study team. The current long-term sustainable yield of the groundwater basin was then modified for each climate projection based long-term precipitation trend perturbation factors derived from the WEI analysis.
- *Imported supplies via Metropolitan Water District*: A simple linear model of supply availability over time from Northern California via MWD was used to modify IEUA's contractually available supply from MWD. Two different climate response rates were

evaluated that effectively assumed a 17% and 34% reduction in imported available water by 2040.

- *Water demand:* Demand climate adjustment factors were developed using IEUA calculations of the sensitivity of demand to climate using MWD-MAIN. These factors were used together with the climate scenarios (annual average temperature and precipitation) to adjust the demand annually.

By imbedding these models into the WEAP model, we estimated future local surface water production, groundwater sustainable yield and replenishment, outdoor urban demand, and possible adjustments to water imports under changing climate. This WEAP model was used to both test baseline supply resiliency to climate change as well as determine expected benefits from new water management projects.

Portfolio Development Tool

With inputs from the IEUA and its member agencies, RAND created a Portfolio Development Tool (PDT) using the visualization software platform Tableau. The purpose of this activity was to support Step Two of our analysis by creating a user-friendly interface through which the IEUA and its member agencies could explore a variety of water management projects and develop portfolios that included one or more projects. The PDT enables users to review individual project attributes—both quantitative (i.e., how much water they produce) and qualitative (e.g., whether they contribute to different IEUA regional goals)—and determine how combinations of these projects together would increase future supplies, moderate demand, and meet qualitative, regional goals. IEUA and RAND used the PDT to support a series of meetings between the IEUA and member agencies and a workshop co-run with member agency representatives to create different adaptive, integrative options for increasing future water supplies. The final list of portfolios selected by the IEUA using the PDT is represented in the table below (Table 2), and the IEUA IRP includes more detailed description and rationale for these portfolios.

Table 2: Management portfolios developed using the Portfolio Development Tool

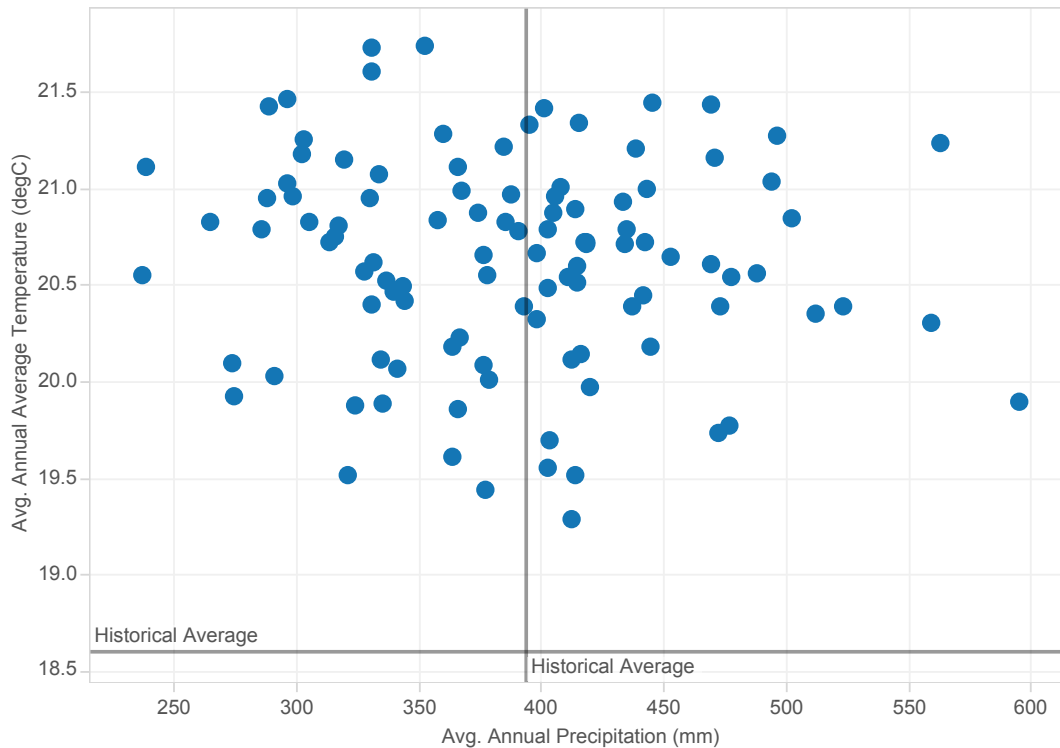
Portfolio Name	Portfolio Description
Portfolio #1	Maximize the Use of Prior Stored Groundwater
Portfolio #2A	Maximize Recycled Water (Including External Supplies) and Local Supply Projects and Implement Minimal Water Efficiency
Portfolio #2B	Portfolio 2A Plus Secure Supplemental Imported Water from MWD and Non-MWD Sources
Portfolio #3A	Maximize Recycled Water (Including External Supplies) and Implement Moderate Water Efficiency
Portfolio #3B	Portfolio 3A Plus Implement High Water Efficiency

Portfolio #4	Maximize Supplemental Water Supplies and Recycled Water Supplies
Portfolio #5A	Maximize the Purchase of Imported Water from MWD and Implement Minimal-Moderate Level of Water Efficiency
Portfolio #5B	Portfolio 5A Plus Maximize Recycled Water

Climate and Demand Futures

The WEAP model was then used to “stress test” the resiliency of the IEUA service area’s baseline water supplies, and baseline supplies plus the different future water management project portfolios, under different conditions of climate change and demand. This is Step Three of our analysis. The study considered the 106 projections of future climate displayed in Figure 1. These were downloaded from an archive of downscaled global climate model simulations, described in Appendix 2. These 106 projections of future climate were integral to our ability to stress test the IEUA water management system in its ability to meet future demand. Each projection represents a plausible climate future in our analysis. Although we cannot know with certainty what type of climatic change the future holds, having a diverse set of projections enables development of management alternatives that could be robust in adapting to a range of different conditions. Figure 2 plots the average annual temperature and precipitation from 2040-2049 for this set of climate projections.

Figure 2: Average annual temperature and precipitation over the Inland Empire Utilities Agency service area from 106 climate projections (2040-2049)



All the climate projections show higher average annual temperatures from 2040 – 2049 than the historical average (1951-1999). This is consistent with observed and projected changes around the world (IPCC, 2014). About half of the climate projections show higher precipitation and half show lower precipitation. Specifically, annual average precipitation varies between 237 mm/year to 595 mm/year, or between 60% and 151% of the historical record. This uncertainty in precipitation trends reflects the difficulty in modeling the complex atmospheric and oceanic processes that govern precipitation patterns in the Southwest United States and the stochasticity of these processes (Peterson *et al.*, 2013). Although these projections do not indicate whether the climate will get drier or wetter in the coming decades in the IEUA service area, they do provide a useful test bed of plausible climate conditions for which to stress test water management plans. Dry conditions can challenge the ability of the system to meet user demand whereas wet conditions can render additional supply investments unnecessary expenditures.

Scientists have confidence that the projections in Figure 2 are suggestive of future climate conditions that are impacted by higher greenhouse gas concentrations in the atmosphere. One reason is that these climate models, when evaluated for historical periods of time (e.g. 1950-2000), estimate past variability that is similar to the observed historical values. To illustrate this, Figure 3 shows the historical, observed annual average temperature and annual total precipitation from 1951 – 1999 for the IEUA service area (blue line on the left), along side the maximum and

minimum projected annual average temperature from the 106 climate scenarios for the same time period (box charts on the right). The models, when “backcasting” the same historical time period, estimate a range of maximum and minimum temperatures that are inclusive of the historical observed maximum and minimum temperature. Figure 4 shows the same comparison for annual total precipitation. Once again, the future and historical maxima and minima appear to have some overlap.

Figure 3: Observed historical annual temperature record for the IEUA service area from 1951 – 1999 (left) compared to the distribution of predicted maximum and minimum temperatures across the 106 climate scenarios for the same historical time period (right)

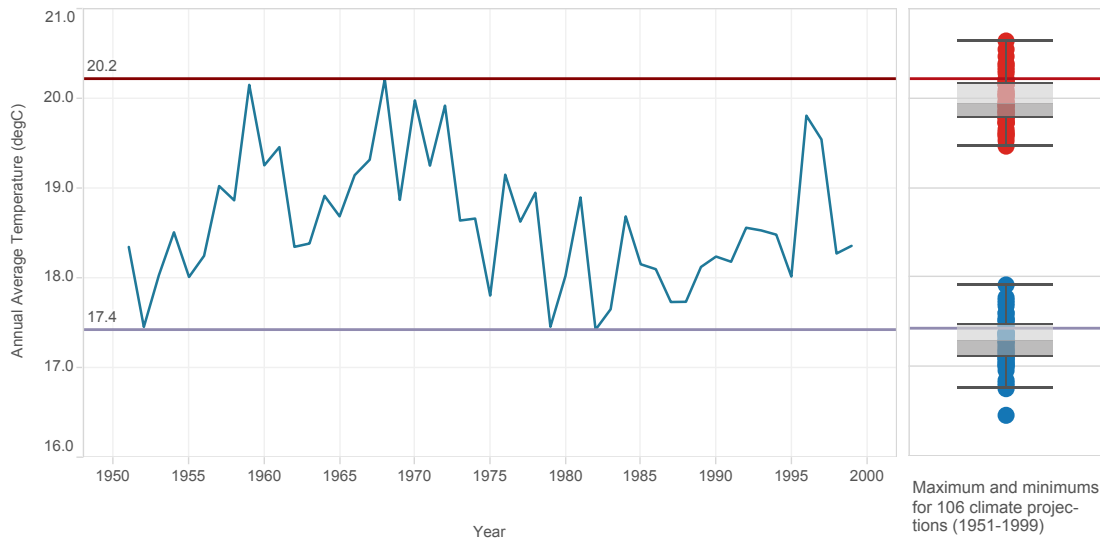
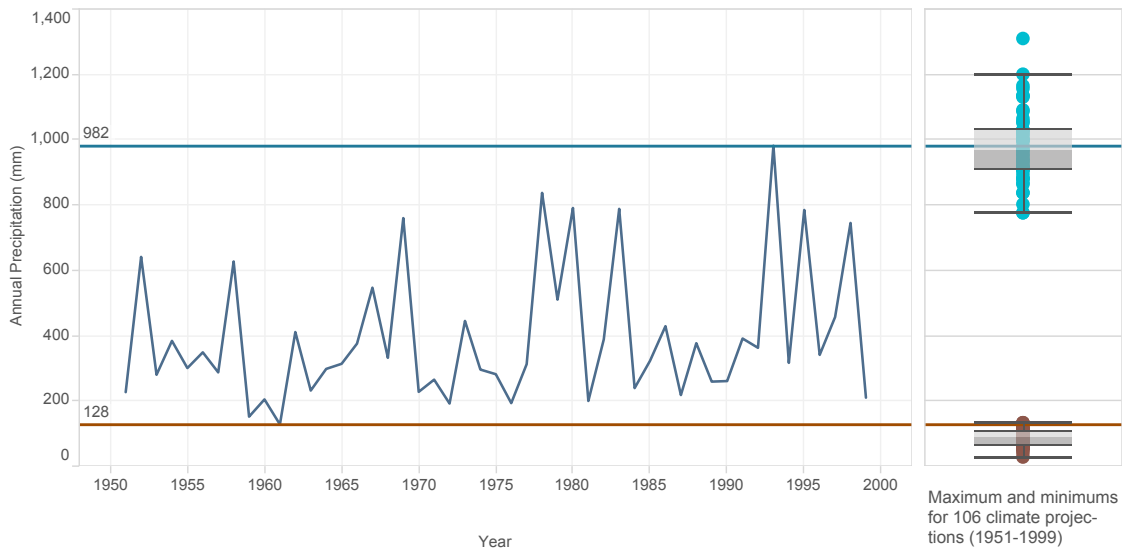
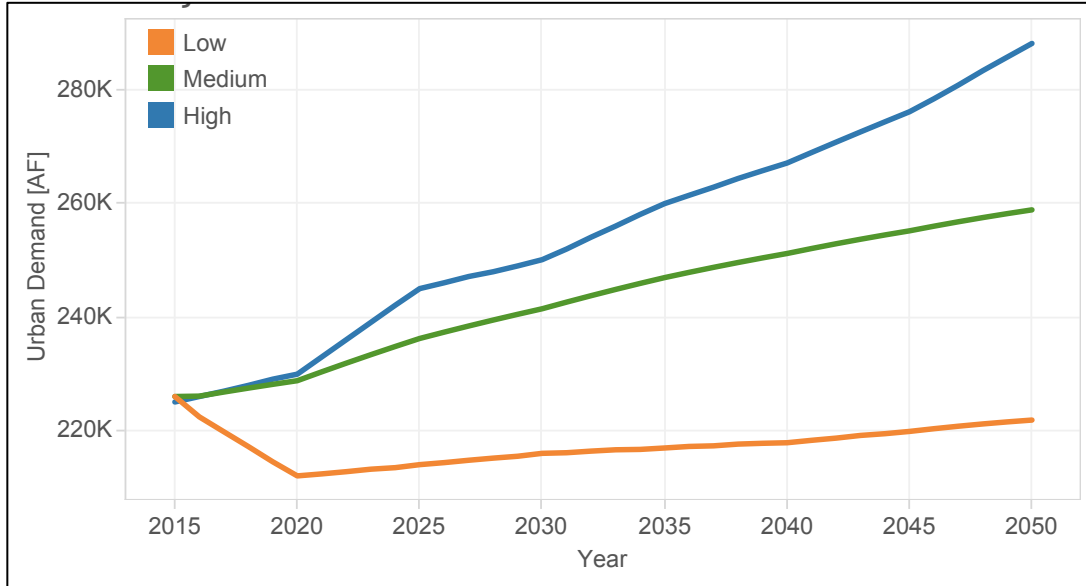


Figure 4: Observed historical annual total precipitation record for the IEUA service area from 1951 – 1999 (left) compared to the distribution of predicted maximum and minimum precipitation across the 106 climate scenarios for the same historical time period (right)



In addition to future climate, this work also examined impact of future demand. IEUA supplied two projections of future demand—a low and high demand estimate. A middle projection was then estimated within the water management model by specifying indoor and outdoor water use rates that were between those used for the high and low demand estimate. Figure 5 shows these three demand scenarios under conditions of no climate change. It also shows unmet demand under historical climate conditions.

Figure 5: IEUA demand scenarios under no climate change



Simulating future conditions

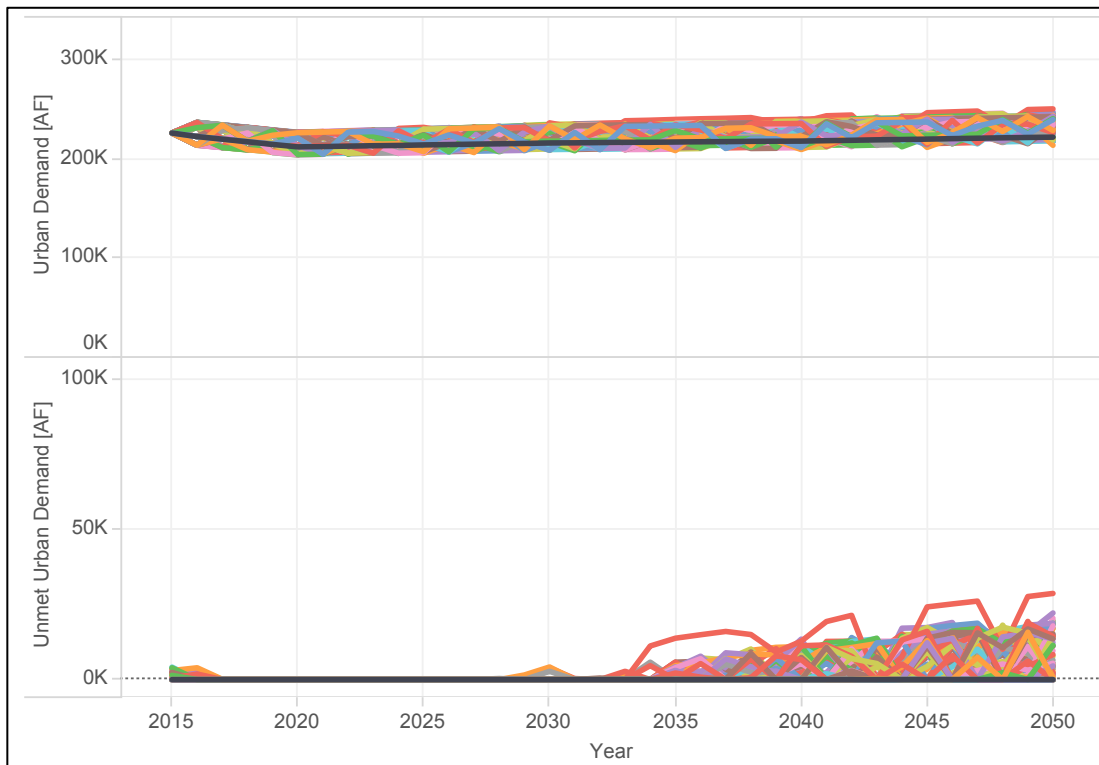
The study team used the WEAP IEUA model to stress test the IEUA’s baseline supplies and proposed supply augmentation portfolios, and evaluated urban demand, supplies, and unmet demand from 2015 to 2050 for each of the 106 climate change projections as well as a projection that repeated historical climate conditions. Impacts of these 107 climate futures on IEUA’s baseline supplies and proposed portfolios to augment supplies were examined in the context of the three future demand scenarios, as well as assumptions about the strength of climate change on imports, and the sensitivity of local supplies to temperature. In sum, IEUA’s baseline supplies and each augmentation portfolio were tested against 1,284 futures (107 climate projections x 3 demand scenarios x 2 regressions to estimate climate impacts on local supplies x 2 levels of climate impact on water imports). The necessary computing capacity was obtained via Amazon Web Service, which enabled the WEAP model to be run hundreds of times simultaneously.

Results

IEUA baseline supplies may be insufficient to meet future demand

We found that, under the low demand scenario, supplies were sufficient under historical climate and mostly sufficient through mid-century with climate change (Figure 6). After 2035, some shortages begin to appear. The figure below shows results that assume the strongest effect of climate on imports, and that temperature changes affect local supplies. See Appendix 2 for more detail.

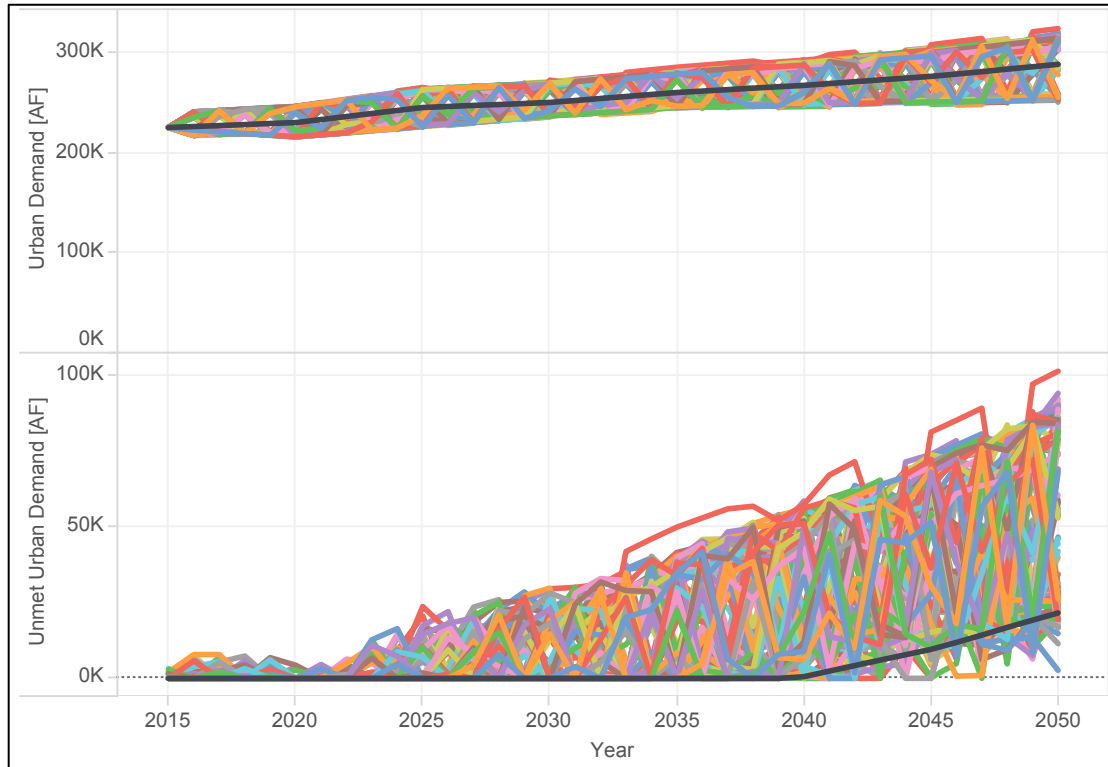
Figure 6: Unmet demand for IEUA service area by climate change scenario over time (low demand scenario)



Note: Colored lines correspond to the individual 106 climate scenarios. The black lines correspond to the historical climate scenario.

However, supplies do not appear sufficient to meet demand in the medium (not shown) and high demand scenarios as early as 2016, with the level of unmet demand ramping up significantly after 2020. Under the high demand scenario, unmet demand is nonzero even under historical climate conditions (Figure 7).

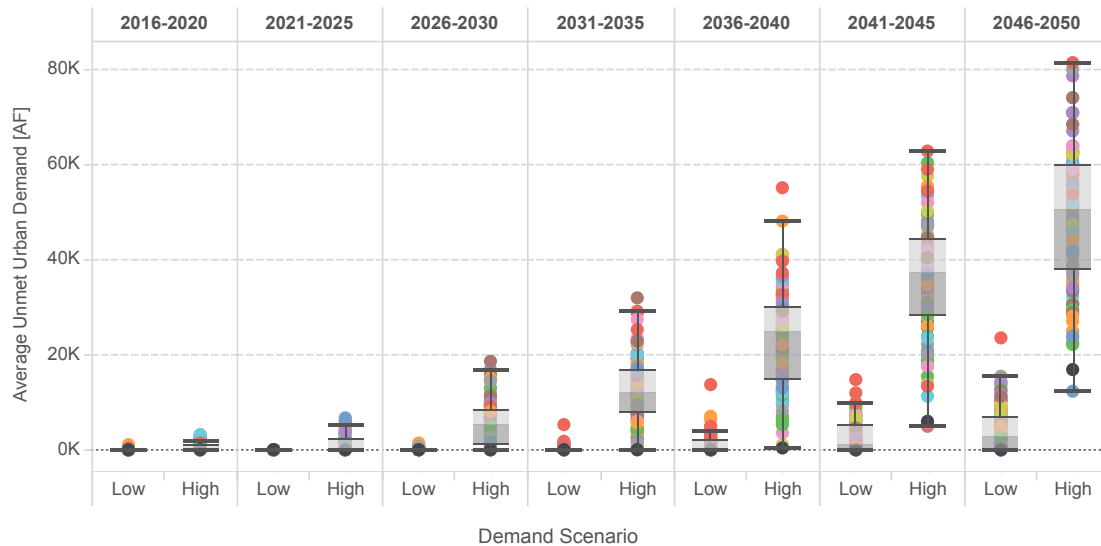
Figure 7: Unmet demand for IEUA service area by climate change scenario over time (high demand scenario)



Note: Colored lines correspond to the individual 106 climate scenarios. The black lines correspond to the historical climate scenario.

Figure 8 summarizes the results shown above by 5-year period. For the 2036-2040 period, which essentially reflects the end of IEUA’s IRP timeframe, there is virtually no unmet demand for half of the 106 climate projections under the low demand scenario. In contrast, under the high demand scenario, the median result for unmet demand is about 25 TAF/year, and there is unmet demand in most of the future climates considered. Note that the IEUA IRP reports the 75th percentile unmet demand results as a characterization of the majority of plausible futures. The 75th percentile results are seen in the figure as the top of the shaded boxes.

Figure 8: Summaries of unmet demand across climate scenarios by demand scenario and 5-year period

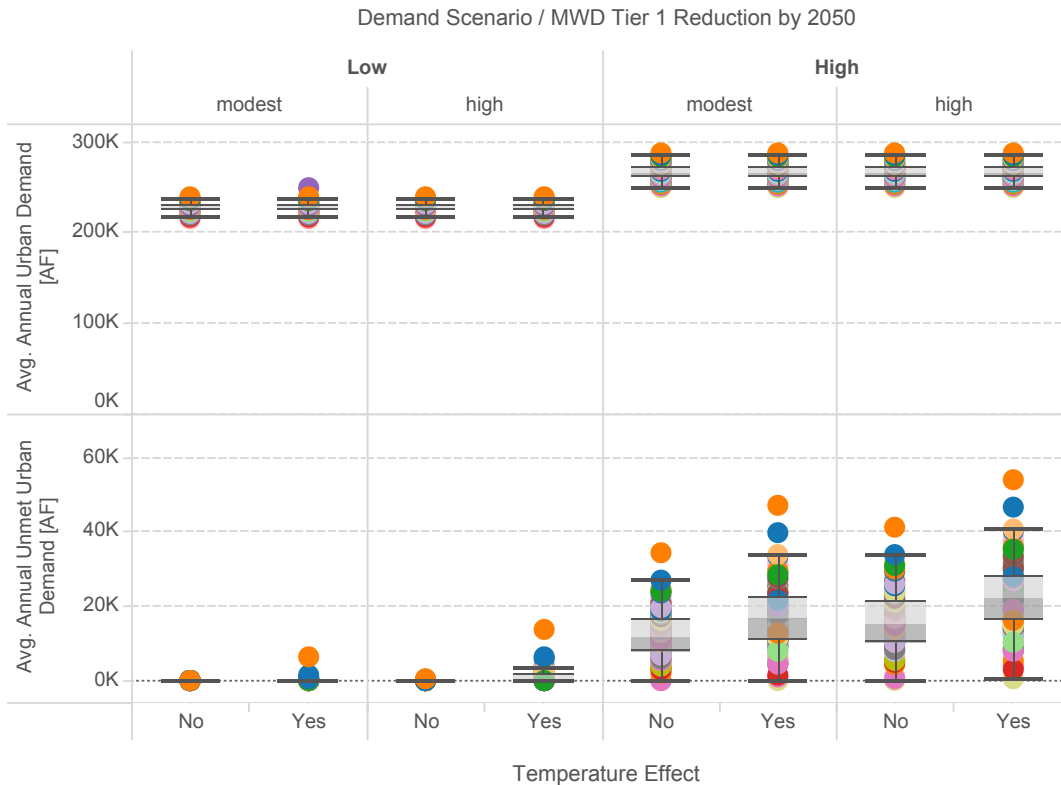


Note: Colored dots correspond to the individual 106 climate scenarios. The black dots correspond to the historical climate scenario. The boxes show the 25th, median, and 75th quartile results, with the vertical stems indicates 1.5 times the 25th-75th quartile range.

RAND also investigated how the results vary with different assumptions about how much MWD supplies might decline over time in response to climate change, and whether or not local supplies, stormwater, and non-MWD replenishment supplies will fluctuate due to temperature in addition to precipitation (see Appendix 2 for more detail). Figure 9 compares the range of unmet demands for the 2036-2040 period under different assumptions about temperature effects on local supplies and climate change on MWD supplies. For the low demand scenario, the assumptions appear to have little effect on the unmet demand results across the climate scenarios. For the high demand scenario, however, there are some modest changes. The effect of going from modest to high climate impact on MWD supplies is about equal to the effect of including the temperature impacts on local, stormwater, and replenishment water supplies. For both types of uncertainties, however, the effects on the results are modest, and are much smaller in scale than differences in results between demand scenarios.

For the IRP, IEUA selected the assumptions that (1) climate change would have a high impact on MWD supplies and that (2) there would be temperature effects on local, stormwater, and replenishment supplies in order to be able to plan for more stressing future situations. These assumptions were made to ensure that IEUA has sufficient resources and necessary infrastructure under a wide range of plausible futures.

Figure 9: Average urban demand and unmet demand (2036-2040) across climate scenarios (boxes), demand scenarios (Low, Wide), climate effects on MWD supplies (modest, high), and temperature effects on local, stormwater, and replenishment supplies (No, Yes)



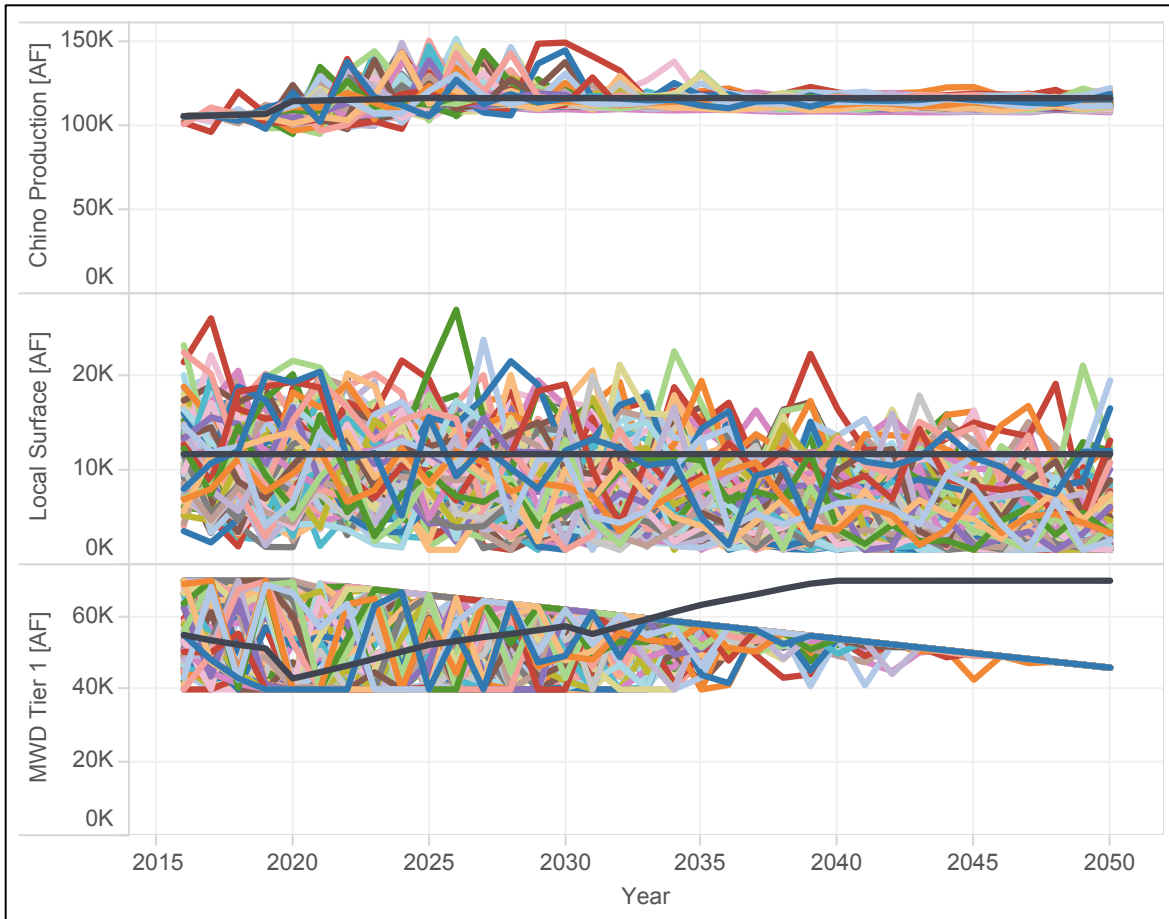
Note: Colored dots correspond to the individual 106 climate scenarios. The black dots correspond to the historical climate scenario. The boxes show the 25th, median, and 75th quartile results, with the vertical stems indicates 1.5 times the 25th-75th quartile range.

Figure 10 shows the major climate-dependent supplies used to meet demand over time for the 107 climate scenarios. The top panel shows these results for Chino Basin groundwater. The figure shows that during the next 15 years, when supplies generally exceed demand, there is a range of groundwater supply use, depending on the demand and availability of cheaper local surface supplies. The increased use during some years reflects deferred use of these supplies during wet years. Around 2030, increasing demand, coupled with declining surface supplies, groundwater supply becomes more stable at the maximum amount available. The slight range of use across the climate scenarios in the out years reflects the different climate effects on safe yield—which is small.

Local supply, some types of which are relatively low-cost (notably excluding recycled and desalted water), fluctuates due to its availability. Figure 10 shows significant variability as well as a tendency for declining amounts of supply, as compared to the typical IEUA assumption of stable supplies based on historical yields (the solid black line). These results reflect the projected warming conditions for all climate scenarios and variability in projected precipitation.

Lastly, the bottom panel of Figure 10 shows use of MWD Tier 1 water over time across the 107 climate scenarios. Future use under assumptions of historical climate declines initially as other supplies are developed. After 2020, however, IEUA increasingly relies on the assumed available MWD Tier 1 supply to meet growing demands. By 2040, all cheaper supplies are completely utilized and MWD Tier 1 supply is used at its maximum level. Note that 2040 is the year in which shortages are also shown to begin (see Figure 7). There is significant interannual variability in the use of MWD Tier 1 supplies across the futures, in response to variable demands and other supplies. In many years, Tier 1 use reaches the maximum available amount. Per the assumptions about climate's impact on available MWD supplies, the maximum amount available begins to decline in 2020. In those years and scenarios in which the MWD Tier 1 use is at this declining maximum level, there is also unmet demand as seen in Figure 7.

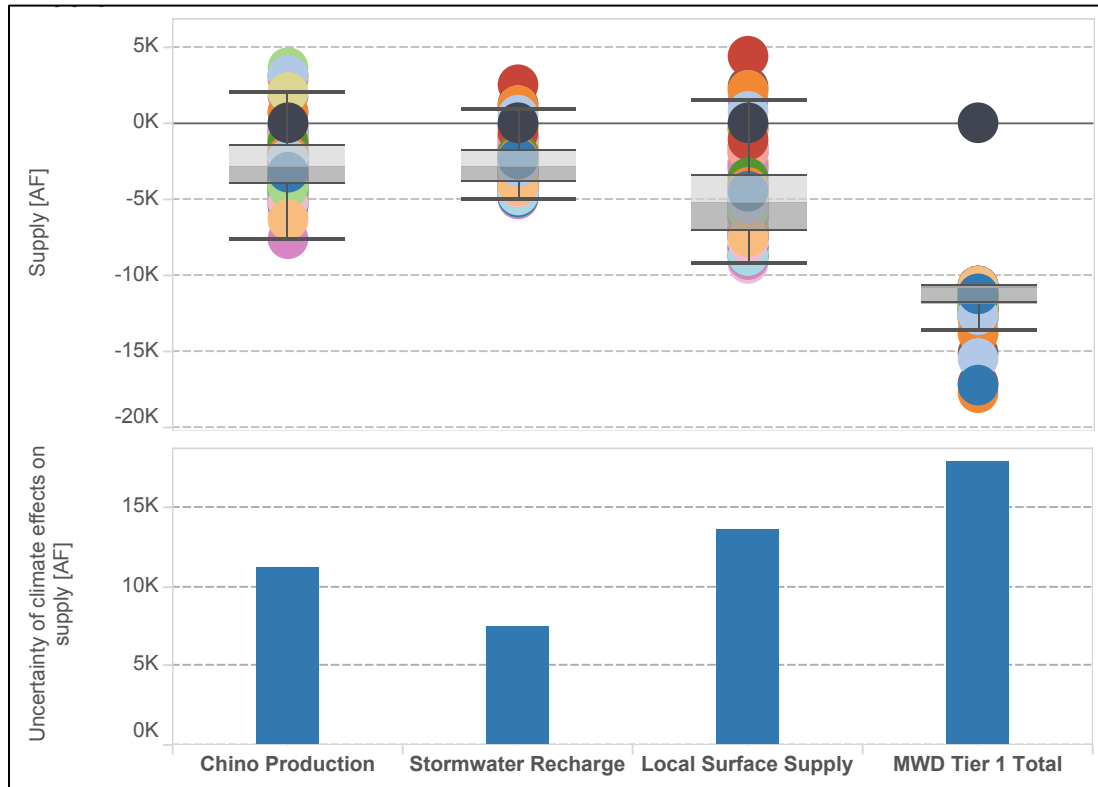
Figure 10: Baseline supply ability to meet IEUA service area in the high demand scenario by climate projection



While there is uncertainty over how climate change might affect IEUA's supplies, the climate scenarios used, combined with assumptions made in this analysis, show a tendency for supply reductions. The top panel of Figure 11 shows that for most scenarios, supplies are lower than they would be under historical climate conditions. The largest potential impact on supply is on MWD imported supply—with all climate scenarios showing a decline in accordance with the assumption that MWD supplies could experience a gradual decline in response to climate change. The second most impacted supply is on local surface supply, with a median decline of about 5 TAF/year. The overall effect on groundwater production is small, consistent with the assumptions about climate's effect on safe yield.

The bottom panel of Figure 11 shows the range in use of future supplies across the climate scenarios. For the resources that are utilized fully due to their lower cost, such as Chino groundwater and local surface supplies, the variability reflects the range of climate impacts on these supplies. For these, the larger range of uncertainty is seen in the local supplies. The range in uses of MWD Tier 1, however, reflects the range of availability of the less expensive supplies—not any assumptions of climate effects on MWD supplies. As described above, the only climate effect on MWD Tier 1 availability is specified through a steady decline in supply availability.

Figure 11: Impacts of climate on IEUA supplies across climate futures (colored dots) (2036-2040) (top) and uncertainty in the magnitude of climate impacts uncertainty (bottom)



Note: Colored dots correspond to the individual 106 climate scenarios. The black dots correspond to the historical climate scenario. The boxes show the 25th, median, and 75th quartile results, with the vertical stems indicates 1.5 times the 25th-75th quartile range. The blue bars indicate the range of supply outcomes across the climate scenarios (excluding the historical simulation shown by the black dot).

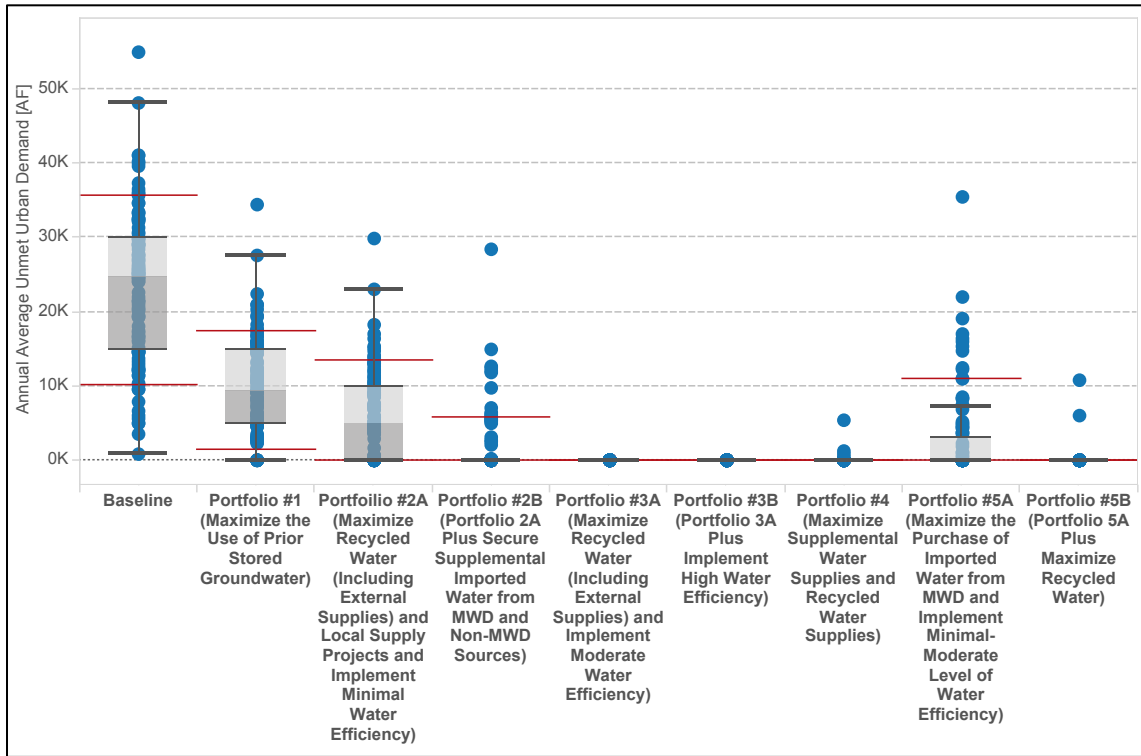
Management strategies that focus on efficiency and maximizing use of recycled and imported water help close future gaps between supply and demand

Through interactions with member agencies and other stakeholders, the IEUA developed the seven portfolios discussed above in Table 2, consisting of different water management actions aimed at closing the future gap between supply and demand, and meeting other qualitative regional goals.

Using the WEAP model and the same climate projections used to “stress test” the IEUA baseline water supplies, we evaluated how well each of the seven strategies would meet demand in the future. Figure 12 summarizes the performance of the baseline strategy and the seven portfolios in terms on unmet demand from 2036-2040. All portfolios lead to an improvement in

unmet demand over the baseline supply. Portfolio 1, which uses previously stored groundwater, reduces unmet demand by more than half for the median climate scenario. Portfolio #2A, which increases use of recycled water and external supplies as well as implements additional efficiency, eliminates unmet demand for more than 25% of scenarios and reduces the median unmet demand to below 10 TAF. Portfolio #2B improves upon portfolio #2A by adding additional imports—all but eliminating unmet demand. Portfolio #5A combines moderate efficiency with increased imports to eliminate unmet demand in more than half of the scenarios. Lastly, four portfolios—#3A, #3B, #4, and #5B—eliminate unmet demand in at least 90% of the scenarios. The first two do so by significantly increasing efficiency—effectively ensuring that demand follow the low growth demand trajectory. The other two (#3B and #5B) improve performance by maximizing recycled water use while also increasing imported water supplies.

Figure 12: Average unmet demand (2036-2040) across climates projections for high demand projection and different IEUA portfolios



Conclusion

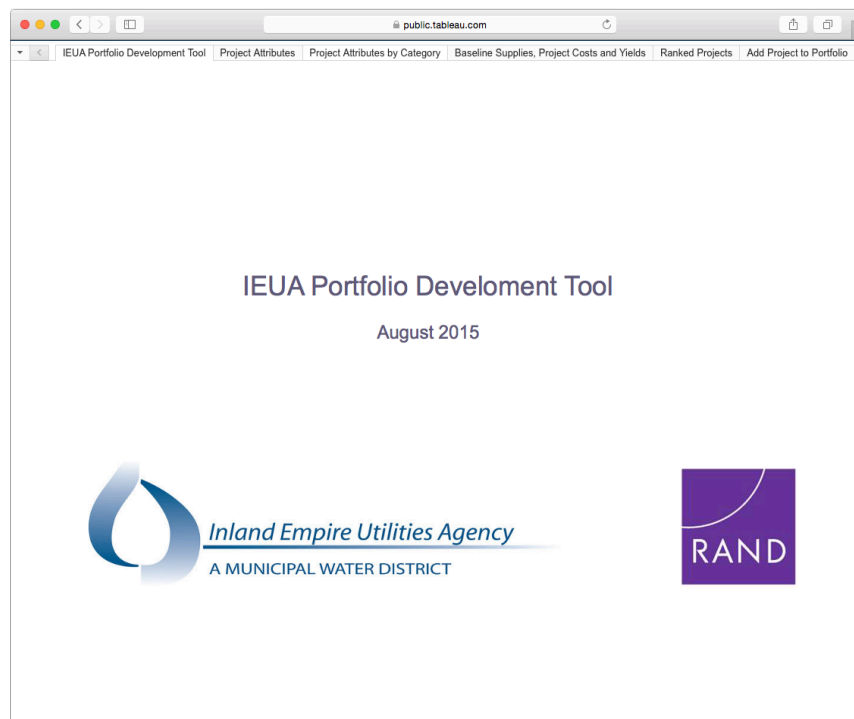
This is one of a growing number of water planning examples that highlights the benefits of examining the impacts of different climate change futures on meeting consumer demand. Here, assumptions about demand growth and climate future both had substantial impacts on ability to meet demand, and level of climate change impact on imported water as well as temperature impacts on local supplies also had some effect, especially in the most stressing demand future. Using these results, RAND and IEUA were able to identify types of management strategies focused on efficiency and maximizing available supplies that helped close the modeled future gaps between supply and demand. This work also demonstrates the value of visualization tools and water management simulations that can help facilitate discussion of alternatives for managing water resources in a very uncertain future.

For IEUA, participating in this process was not academic. As reported by IEUA management, it was a “game changer”. This is because the analytic process described herein enabled understanding of how powerful water use efficiency and local supplies are in reducing the risk of future supply shortfalls in IEUA’s service area, and also provided reassurance that their region is prepared for a future with uncertain shifts in climate. By engaging in this process, IEUA has not only identified how and when changes in temperature and precipitation could impact its water supplies, but also how demand influences the delicate balance between supply and demand. Both the timing of surges in unmet demand and the types of management actions that could help mitigate anticipated gaps in supply are helping to inform the construction of the IRP in a way that encourages adaptation and the use of integrative plans. Future work could investigate more specifically which assumptions related to future climate, demand, and supply lead to the greatest challenges in unmet demand, which could further help IEUA refine management practices and future plans.

Appendix 1 – Portfolio Development Tool

This appendix describes the IEUA Portfolio Development Tool (PDT) developed by RAND (Figure 13), with input from IEUA on its function, design, and input data. The PDT is a decision support tool designed to help IEUA and its member agencies assemble different portfolios of water management options that could help ensure the IEUA meets future water demands. IEUA used the PDT to develop a set of portfolios that were then evaluated across different climate and demand scenarios using a water management model described in Appendix 2. Although the information within and specific design of the PDT are specific to IEUA’s needs, the visualization platform and methodological process could be used in the context of any water agency with similar needs for long-range planning under uncertain future conditions.

Figure 13: Title screen for the Portfolio Development Tool



The PDT was developed using Tableau—a business analytics and visualization software package. All the data used to develop the PDT were provided to RAND by IEUA, and the PDT was deployed via the Internet for IEUA and stakeholders. In the series of figures below, we walk through each of the PDT’s visualizations. Once again, the design and data shown here are

specific to IEUA, but this type of tool could be configured to support decision-making within numerous types of organizations.

Overview of the Portfolio Development Tool

The PDT's main function is to help the user develop a portfolio of management options that meets specified near-term and long-term water supply and demand targets. To do this, the user first specifies the projects that he or she wishes to consider. Next, the user specifies the near-term and long-term targets. The PDT then identifies the projects that would best achieve the targets from the set of eligible projects using a cost effectiveness criterion. In this context cost effectiveness is expressed in terms of levelized cost—or average cost per unit of new supply or demand reduction. Lastly, the PDT summarizes the included projects, their overall attributes, their cumulative yields, and their cumulative costs.

Portfolio Development Tool Visualizations

Figure 14 shows one visualization used to concisely display qualitative information about the attributes of different water management projects. Here, each row pertains to a different project, organized by type, with each column indicating one of 16 qualitative attributes related to IEUA's future goals (e.g., increasing water levels in critical groundwater management zones, increasing stormwater capture and associated groundwater recharge). Filled circles indicate that projects help meet certain goals, half circles indicate that a projects have no impact on goals, and open circles indicate that projects detract from efforts to meet goals. This visualization provided a reference for IEUA and member agencies used this tab to contrast how well different types of and individual projects helped meet goals.

Figure 14: Summary of how a sample of IEUA potential projects would help meet qualitative goals

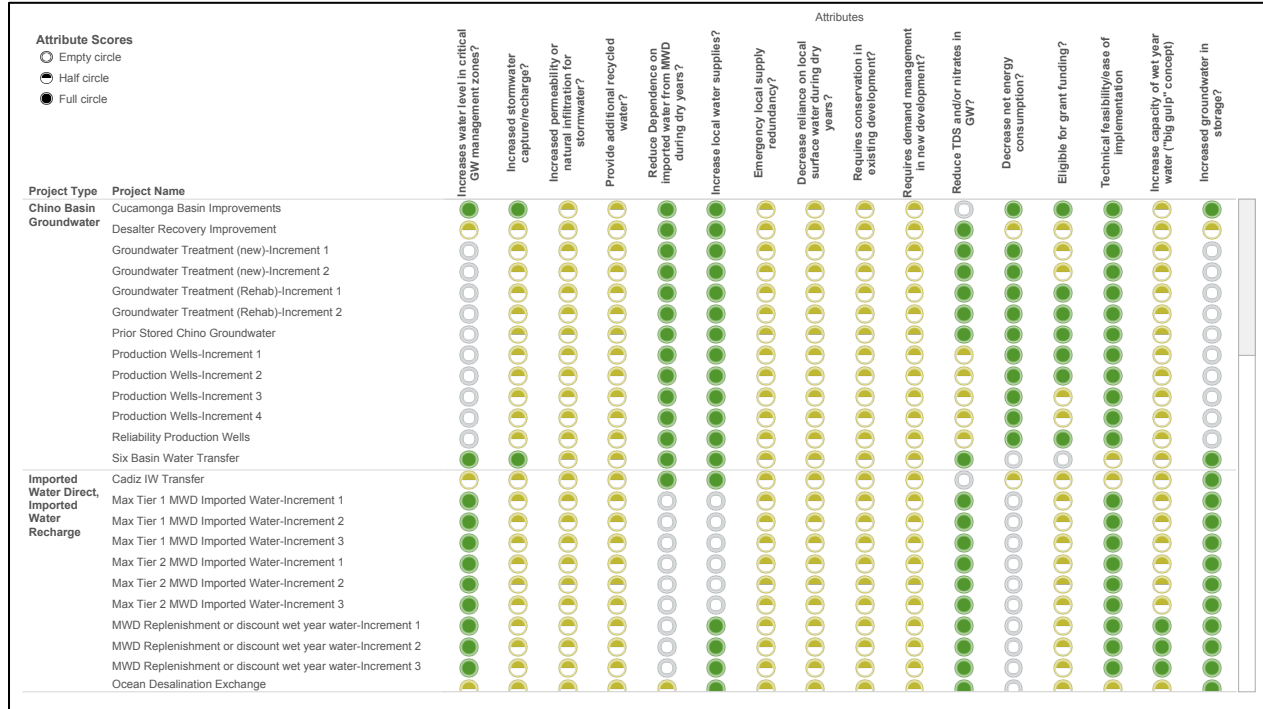
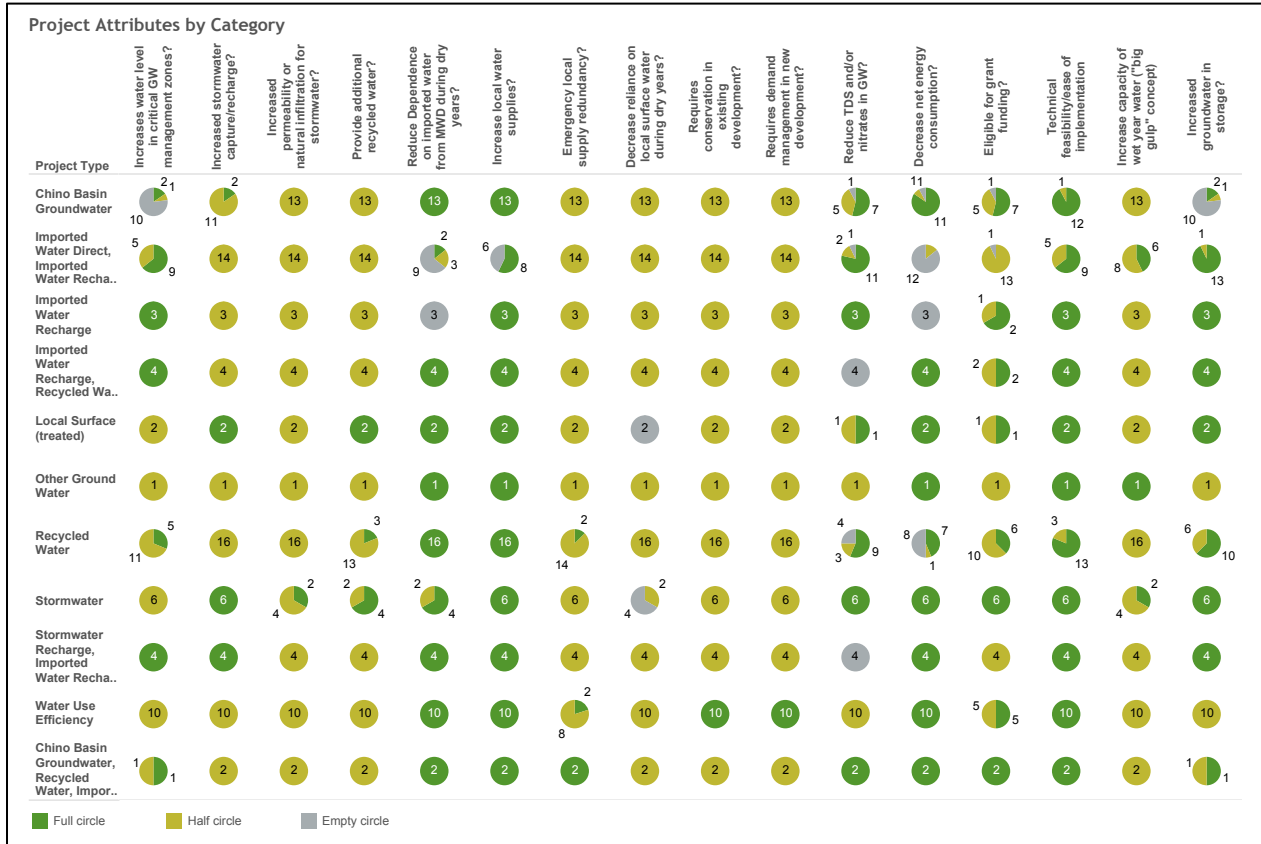


Figure 15 displays the same IEUA qualitative goals as in the previous screenshot (above), but summarizes their values within the different project categories. This shows, for example, how many projects within the more general category of “Chino Basin Groundwater” add to, detract from, or have neutral effects on different goals. This assists decision makers in identifying which categories have the most projects that might contribute to the achievement of particular goals.

Figure 15: Summary of how well projects in different categories meet various IEUA qualitative goals



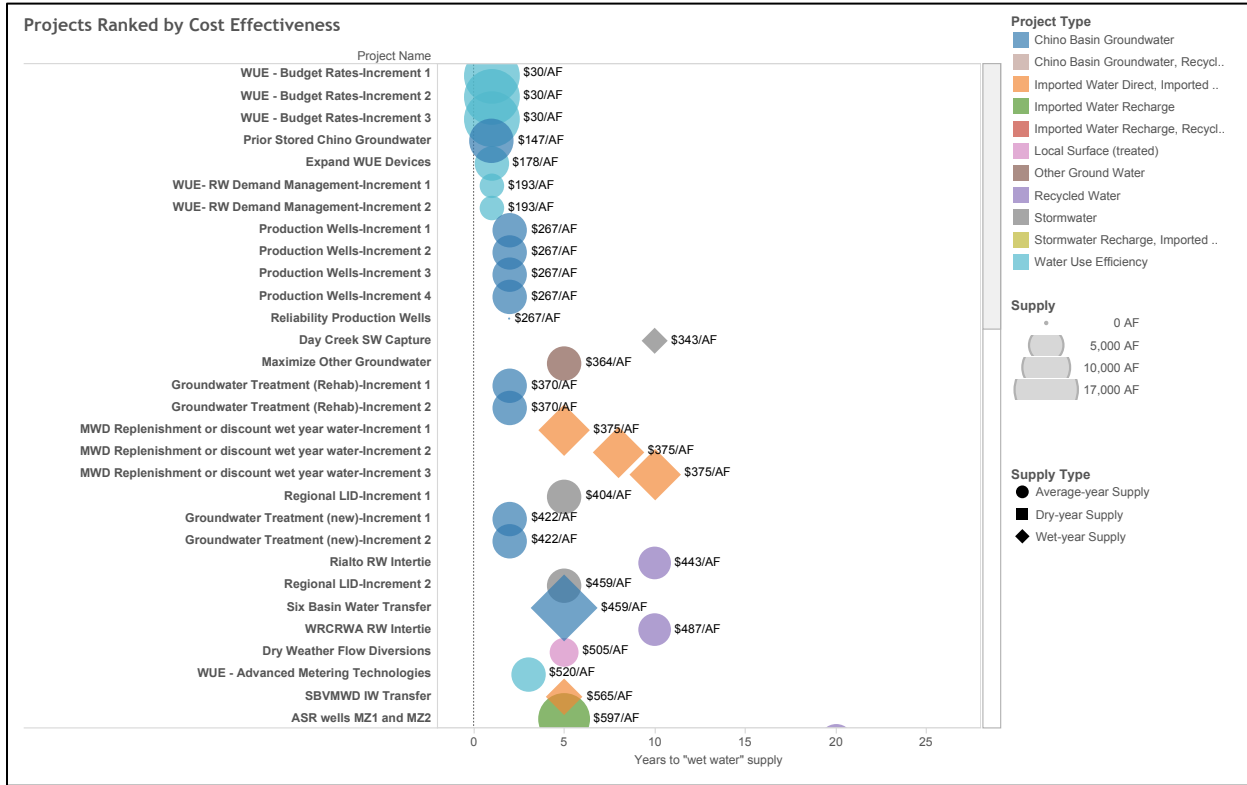
IEUA has considerable supplies to meet current and future needs already. These are highlighted in the top panel of Figure 16, and include groundwater, recycled water, imported water, conservation measures, and other sources. The color bars indicate when these sources come online, and most are already available. (Note that those that come online in the future are already planned for implementation and are thus not considered in the portfolio options directly.) IEUA and member agencies requested this view of the baseline supplies because it serves as a useful perspective upon which to layer projects to bring additional future supplies. Below the baseline supply panel are the different potential projects, sorted by general categories, and with information about cost and amount of supply each is estimated to provide. Note that not all projects are visible in this screen shot.

Figure 16: Summary of baseline supplies, estimated new project supply amounts, and new project costs



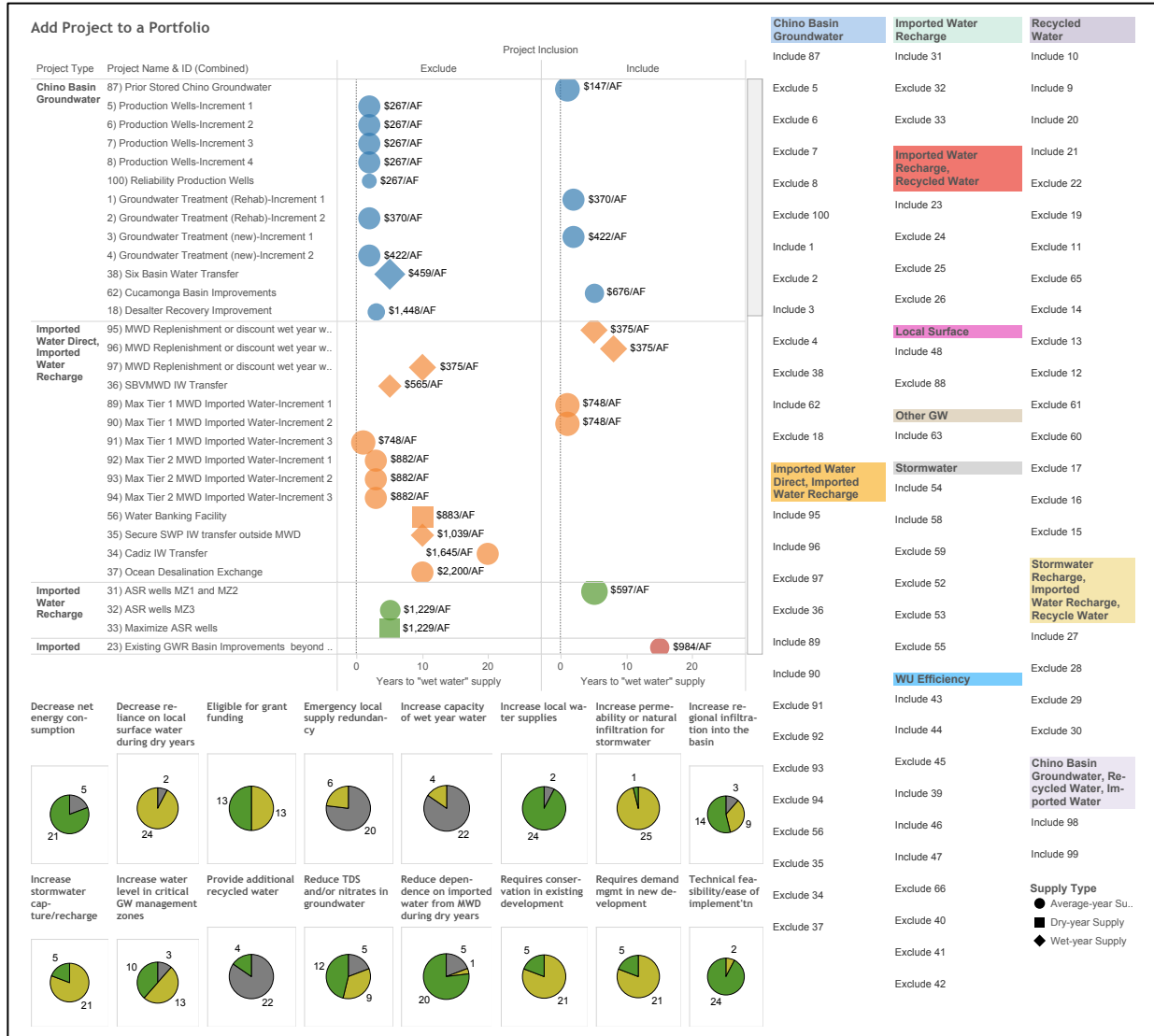
Figure 17 displays all the projects, sorted by preliminary estimates of per unit water cost (these have yet to be finalized). Symbol coloring indicates its category, size indicates its estimated volume; horizontal position indicates the number of years until which the project produces enough water to add to the supply IEUA distributes to stakeholders; the text label indicates its cost; and its symbol indicates whether the water is available during any given year or only under particularly wet or dry conditions. This view was useful for stakeholders to compare projects, and general categories of projects, by supply amount, timing, and cost.

Figure 17: Project cost per acre-foot, with information on project type, supply amount, supply type, and number of years to “wet water” supply



The next figures show how IEUA and member agencies were able to use the tool to create different potential portfolios of water management options. Figure 18 shows a tab in which the user is able to select individual projects to be considered in a portfolio. The user can exclude or include a project with a single click of the toggles on the right side of the screen shot. Projects’ inclusion, category, cost, and years to wet water supply are tracked in real time on the left side of the screen. Aggregate summaries of the project attribute measures are shown as pie charts at the bottom of the screen. In this figure, a subset of projects is selected for inclusion, and only some projects are shown in the figure. In the tool, the user is able to scroll to see projects from all project categories.

Figure 18: Portfolio building tab enabling user to include and exclude specific projects in real time and visually track different project categories, costs, and years to “wet water” supply



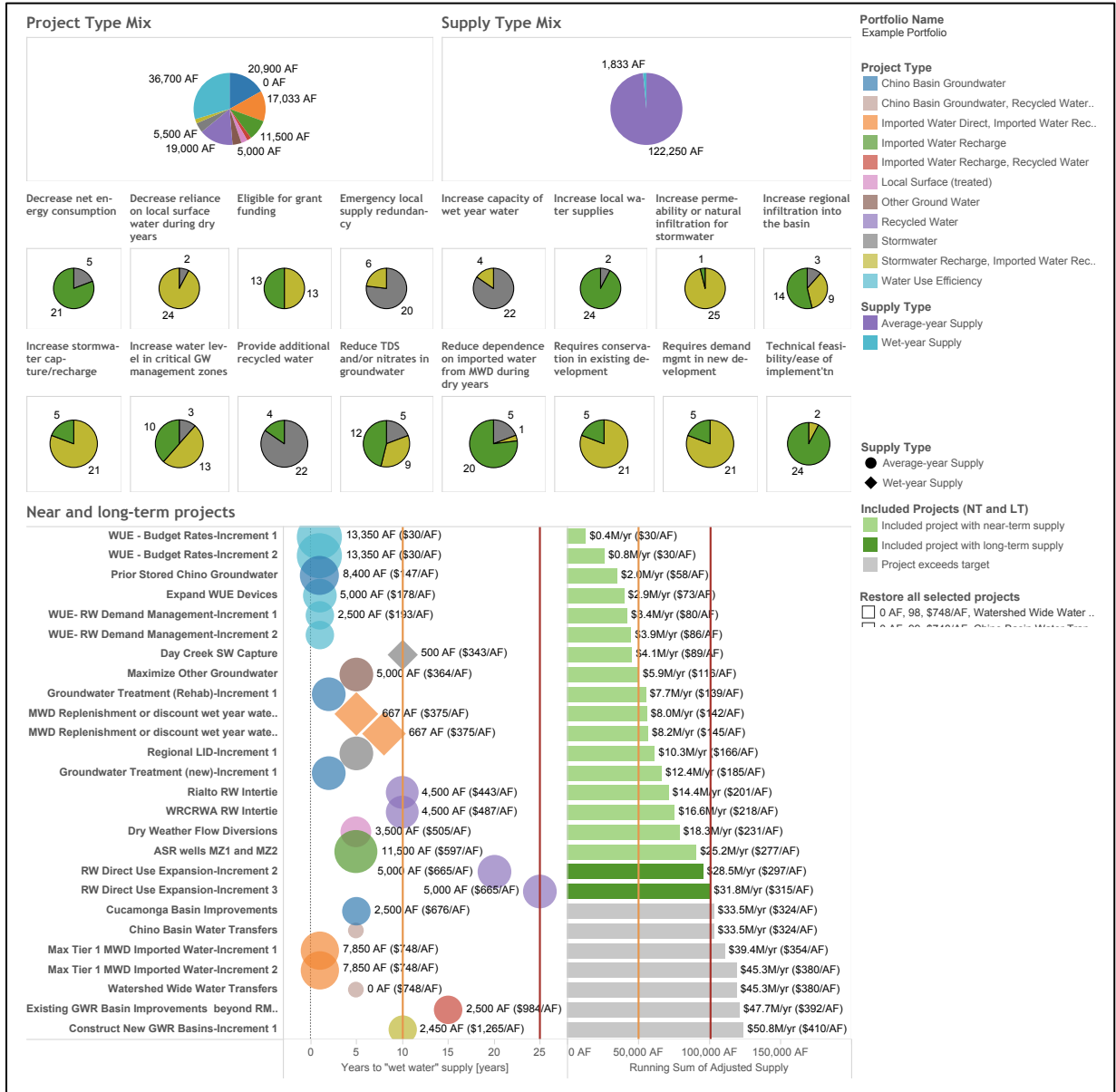
The next visualization (Figure 19) takes the options included in the previous screens and sorts them by cost effectiveness and availability to meet user-specified near-term (year 10) and long-term (year 25) targets. In this example, the near-term target is set to 50 TAF, whereas the long-term target is set to 101 TAF. On the left, projects are shown ordered by cost effectiveness. The bar chart to the right shows the cumulative new supply or demand reduction. Projects that meet the near-term or long-term targets are shaded green, indicating that they are included in the final portfolio. The project shaded dark green are only available to meet long-term demand. On the right, a pie chart summarizes the mixture of projects used to meet the supply targets and the type of projects with respect to availability (all year, wet year, or dry year).

Figure 19: Example portfolio with information on projects included therein, and how well projects meet supply goals



Lastly, Figure 20 provides another summary of the defined portfolio. This includes a summary of the supply and project category information in Figure 19, but also displays summaries of the project attributes—suggesting how well a particular portfolio meets different IEUA qualitative goals. IEUA and member agencies were able to use this display as a final summary chart for each portfolio they explored.

Figure 20: Example project portfolio summary, including how well projects meet IEUA qualitative goals



Appendix 2 – Water Management Model And Assumptions

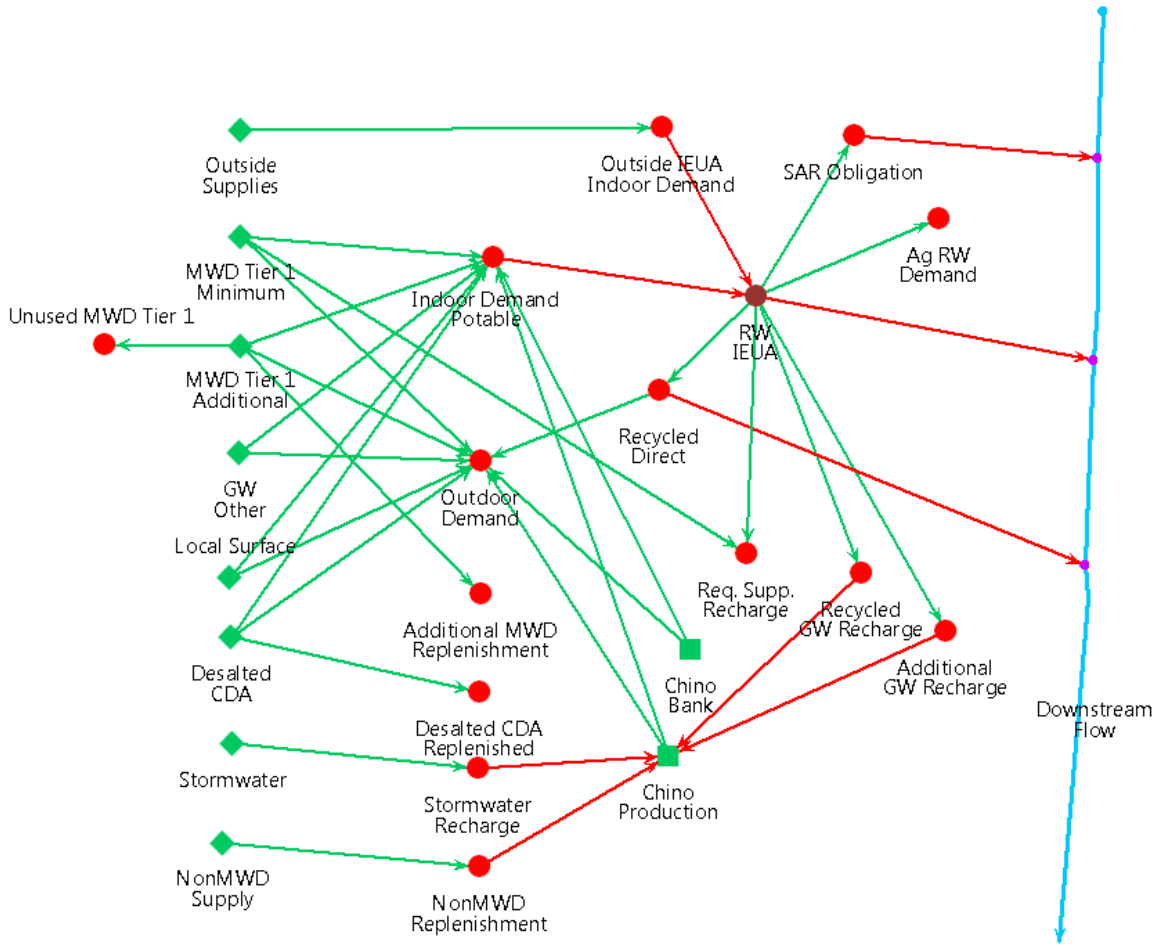
Model Overview

The study team built a model of the IEUA water management system, based on tabular monthly and annual information on historical and projected IEUA water supplies and demands provided by IEUA. The model includes simple relationships and data on estimated future climate conditions to evaluate water supply and demand balance conditions under alternative futures. Lastly, the model evaluates how different water management portfolios, developed using the Portfolio Development Tool (see Appendix 1), would improve performance over these futures.

The model is built in the Water Evaluation And Planning (WEAP) system, developed by the Stockholm Environment Institute (SEI) (Yates *et al.*, 2005). The WEAP IEUA water management model represents the IEUA system through a set of arcs and nodes. Nodes represent locations of water inflows, storage (surface or groundwater), outflows, or demand. Arcs represent conveyance, either natural or constructed, between different nodes.

The IEUA WEAP model calculates how water demand would be met by various supplies based on a system of supply preferences and priorities for each demand node. The model schematic shows the connectivity of water flows among the nodes via the arcs within the model (Figure 21). The schematic is not intended to represent the specific locations of IEUA system elements, but rather show their connectivity. Table 3 lists and describes the demand and supply nodes shown in the model schematic. More details on select demands and supplies are provided in the sections below.

Figure 21: Schematic of the WEAP model of the Inland Empire Utilities Agency service area



Note: RW = recycled water; Ag = agricultural; SAR = Santa Ana River; MWD = Metropolitan Water District of Southern California; CDA = Chino Desalter Authority; GW = Groundwater.

Table 3: IEUA WEAP model supply and demands

Node Name	Description
Demand	
Indoor Demand Potable	Indoor demand for potable (non recycled) water
Outdoor Demand	Outdoor demand for potable and recycled water
Recycled Direct	Total recycled water demand for outdoor use; met demand passes through to Outdoor Demand node or downstream flow if unneeded
Recycled GW Recharge	Demand for groundwater replenishment water; passes to Chino Production node
Additional GW Recharge	Demand for additional groundwater replenishment as specified by water management strategies; passes to Chino Production node
Outside IEUA Indoor Demand	Demand for water outside IEUA that is provided to IEUA for recycling via RW IEUA node

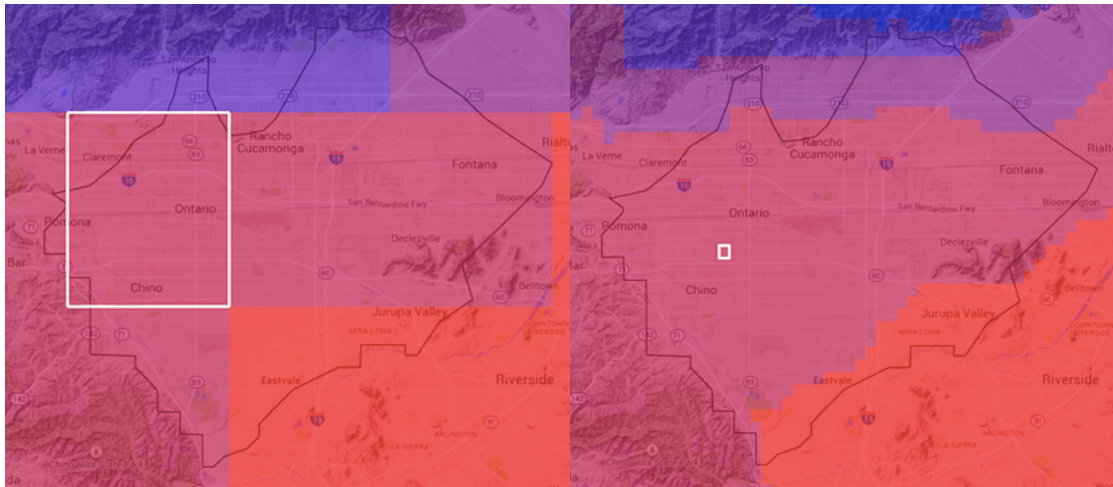
SAR Obligation	Santa Ana River flow obligation; met by recycled water
Ag RW Demand	Agricultural water demand in IEUA service area met with recycled water
Supplies	
MWD Tier 1 Minimum	Specified annual minimum Tier 1 MWD imports (about 40 TAF)
MWD Tier 1 Additional	Additional annual Tier 1 MWD imports, constrained by contract with MWD
Local Surface	Water supplies obtained from watersheds within the IEUA boundary
Desalted CDA	Desalted brackish groundwater from the Chino Desalter Authority facilities
Chino Production	Groundwater from the Chino Basins
GW Other	Groundwater from sources outside the Chino Basin
Stormwater	Additional runoff from storms captured and treated for use
NonMWD Supply	External sources of water used for groundwater replenishment

Climate Scenarios

The study uses downscaled climate data from general circulation models as the basis for a wide range of plausible future climate conditions. Historical and projected climate data from the World Climate Research Programme's (WCRP's) Coupled Model Intercomparison Project phase 3 (CMIP3) multi-model dataset were downloaded from the Downscaled CMIP3 and CMIP5 Climate and Hydrology Projections archive (Maurer *et al.*, 2007).² Climate data retrieved from this archive included bias-corrected statistically downscaled (BCSD) global climate model (GCM) monthly mean temperature and total precipitation observations and projections for 36 CMIP3 simulations and 70 CMIP5 model runs for years 1950-2050 (Brekke *et al.*, 2013). Note, however, that observed BCSD data were available only for years 1950-1999. These gridded climate data represented the gridded area bounded by latitudes 34.0N and 34.125N and longitudes 117.625W and 117.5W, roughly centered at Ontario International Airport (Figure 22).

² Data is available online at: http://gdo-dcp.ucllnl.org/downscaled_cmip_projections/.

Figure 22: Geographic scale of climate sources for CMIP-3 data (left) and CMIP-5 date (right)



Select Demands

Indoor Potable

Indoor potable demand is calculated as the population within the IEUA service area times an annual water use rate. IEUA, assisted by A&N Technical Services, specified the high and low demand scenario by varying annual water use rates. The middle demand scenario is user definable by setting the indoor and water use rates for 2050. Indoor potable demand does not vary by climate.

Table 4: Indoor potable demand parameters for historical data and scenario projections

Model Parameter	2010 (data)	2014 (data)	2020 (projection)	2050 (projection)
Population (people)	813,695	847,587	896,533	1,249,091 (all)
Water Use rates (gal/person/year)	26,061	23,981	24,090 (high) 22,959 (low)	24,017 (high) 17,082 (low)
Water Use/Demand (taf/year)	65.1	62.4	66.3 (high) 63.2 (low)	92.1 (high) 65.5 (low)

Outdoor

Outdoor demand is calculated as the population within the IEUA service area times an annual water use rate. IEUA, assisted by A&N Technical Services, specified the high and low demand scenario by varying annual water use rates. The middle demand scenario is user definable by setting the nominal outdoor and water use rates for 2050.

IEUA performed a series of sensitivity analyses of urban outdoor demand and weather conditions. By 2040, IEUA estimated that one dry year would increase demand by 5.6%. Similarly, a one wet year would decrease outdoor demand by 5.6%. A longer period of dry weather (3-years) would increase demand by 8.9%. Separately IEUA estimated the long-term effect of warming on outdoor demand. They found that for each degree temperature increase (in Celsius), outdoor demand would increase by 3%. Together these factors were applied to the climate scenarios to estimate how outdoor demand could change due to weather in the future.

Outdoor demand varies by three outdoor water demand factors that are applied depending on the projected precipitation difference from historical (or perturbation), as shown in Table 5. The outdoor water demand factors were derived from IEUA analysis.

Table 5: Climate effect factors on outdoor water demand

Precipitation Condition	Perturbation Threshold	Outdoor Water Demand Factor
Very dry	-5 cm/year	-0.089
Dry	0 cm/year	-0.056
Wet	+ 25 cm/year	+0.56

Agricultural recycled water demand

Agricultural recycled water demand is specified based on IEUA projections and does not vary by climate. This demand declines from about 10,000 AF in 2015 to 2,000 AF by 2025 and then remains constant through 2050. This is due to the transition of agricultural land to urban use.

SAR Obligations

IEUA’s Santa Ana River (SAR) obligations are specified to be 17,000 AF/year per IEUA agreement.

Select Supplies

Local Surface supplies

Total monthly local surface supplies within the IEUA management boundary for water years (July through June) 2010 through 2015 were provided by IEUA member agencies and represent the amount of water that is diverted, not total stream flow. To estimate these total local surface water supplies under different climate scenarios, relationships between climate variables and surface supply were derived using historical data. These relationships were then used to estimate future supplies under each climate scenario included in the analysis. Several different regression models were evaluated, and two models were found to reasonably represent the relationship

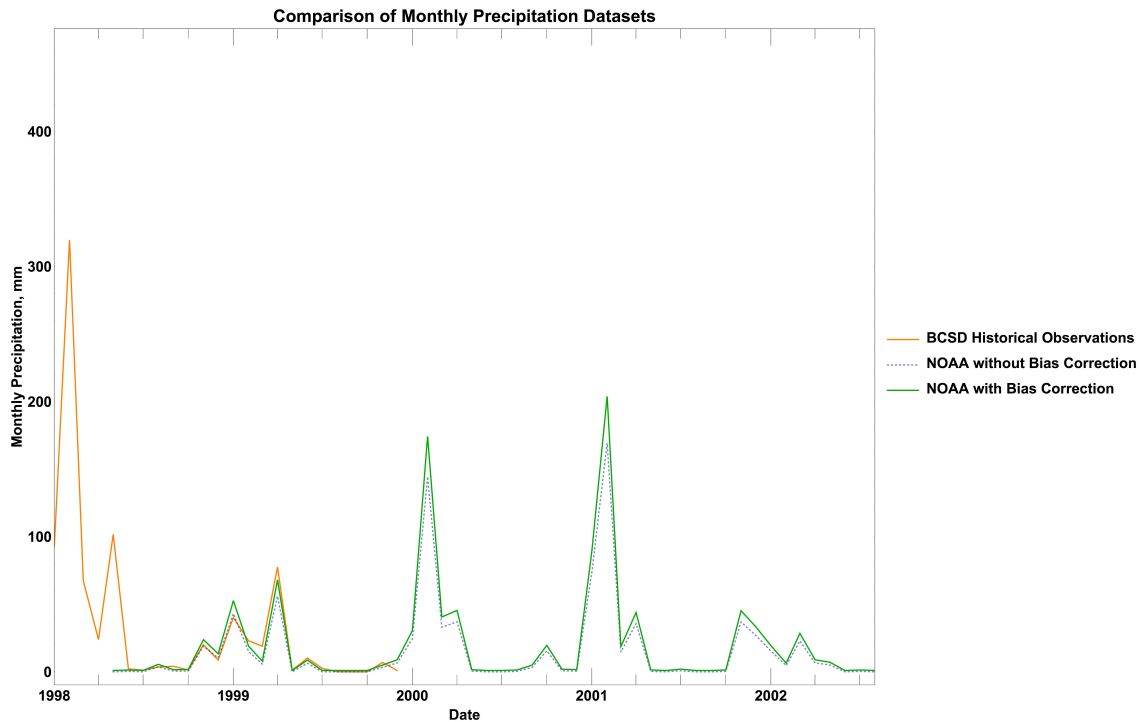
between historical climate and historical supplies. One included both temperature and precipitation variables and the other only precipitation.

At the time of the analysis, the gridded BCSD historical climate observations were available only between 1950 and 1999. Therefore, to compare climate observations to the surface supply results for 2010 to 2015 an additional proxy data set for the 2010 to 2015 period was developed. Specifically, we used weather station observation at Ontario International Airport³ (coordinates 34.05N, 117.61667W) contained in the Global Historical Climatology Network Database (GHCND) (Menne *et al.*, 2012), maintained by the National Oceanic and Atmospheric Administration (NOAA) National Climatic Data Center. The Ontario International Airport observation station reports monthly total precipitation and mean temperature observations from 1998 to present day.

We compared the monthly mean NOAA observed data to the monthly mean BCSD observed data for the overlapping period of May 1998 to June 2015. As expected we found very strong relationships for both monthly temperature and precipitation, although the NOAA observations were generally slightly drier than the BCSD data. We calculated a correction factor that we subsequently applied to the NOAA observed data to generate bias corrected datasets. Figure 23 shows a comparison of BCSD observed precipitation, NOAA observed monthly precipitation, and NOAA bias-corrected precipitation. This figure shows the strong relationship between the NOAA and BCSD datasets during the overlapping period of 1998 to 2000 and the very slight adjustment that was made to the NOAA data for months from 2000 and later.

³ This station has Station ID GHCND:USW00003102 with latitude/longitude coordinates 34.05N, 117.61667W.

Figure 23: Comparison of BCSD, NOAA, and NOAA bias corrected monthly precipitation data on overlapping dates



NOAA bias corrected temperature and precipitation data, which were available until June 2015, were used to assess linear regressions relating monthly mean temperature and mean precipitation to total observed IEUA surface supplies. Additionally, given that a significant component of surface supply is due to melting snow pack, the potential of a delayed precipitation signal was evaluated. Four regressions were considered to estimate stream flow: (1) precipitation alone, (2) temperature alone, (3) precipitation and temperature, and (4) precipitation and a 12-month moving average of temperature. These regressions were analyzed with various lag times—applied to both temperature and precipitation—ranging from 0 to 6 months to search for a significant signal; a lag time of three months was found to have the lowest p-value among for all regressions and appeared to best reflect observed stream flow patterns. Note that the minimum p-value found with a lag time of 0 months was ≈ 0.429 , while the p-values of the three best-fitting regression models at a lag time of three months were < 0.005 . Shown below in Figure 24 is a comparison of each of the four regressions considered—each mapped over the NOAA bias corrected precipitation and/or temperature data—against observed surface flows. Figure 25 shows the same models aggregated to annual totals.

Figure 24: The four regression models versus observed flows

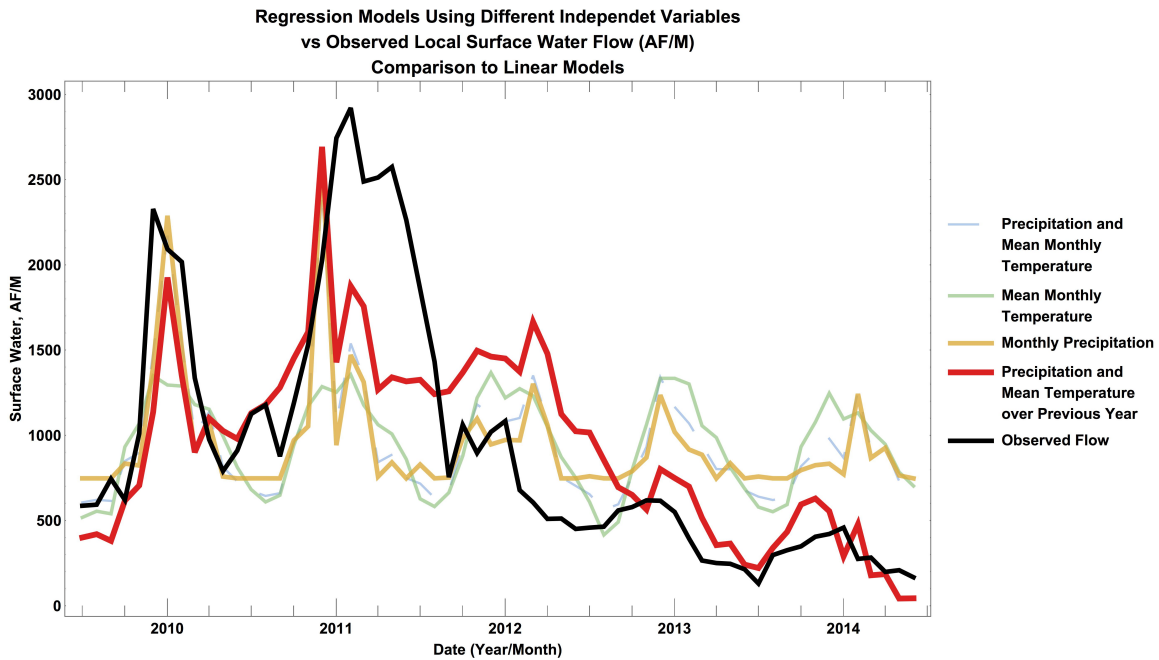
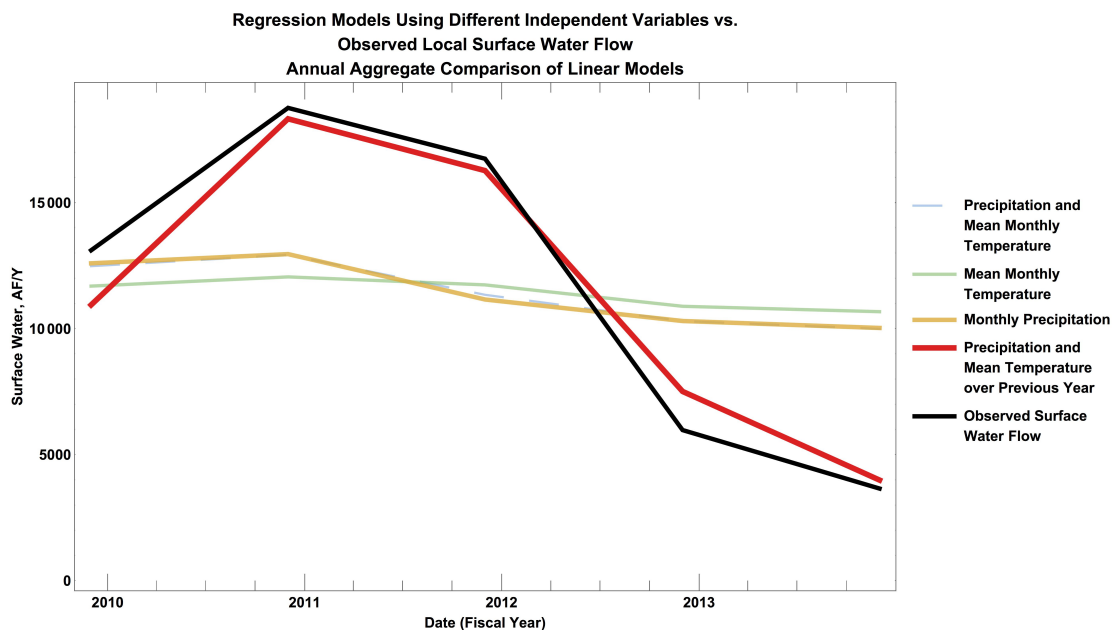


Figure 25: Four regression models averaged annually



The regression model using precipitation and the mean temperature of the previous year (a moving average of twelve months) appears to generally follow the downward trend, while the

precipitation only model, while accounting for much of the same variance, does not reflect the monthly downward trend in flow shown in Figure 24.

Estimated flows using both the precipitation and mean annual temperature under all 343 climate scenarios included, in addition to the mean estimated flow across all climate model outcomes, are shown in Figure 26. These same estimates generated using the precipitation only model are shown below in Figure 27.

Figure 26: Annual projected IEUA surface supplies using the Precipitation and Temperature regression model

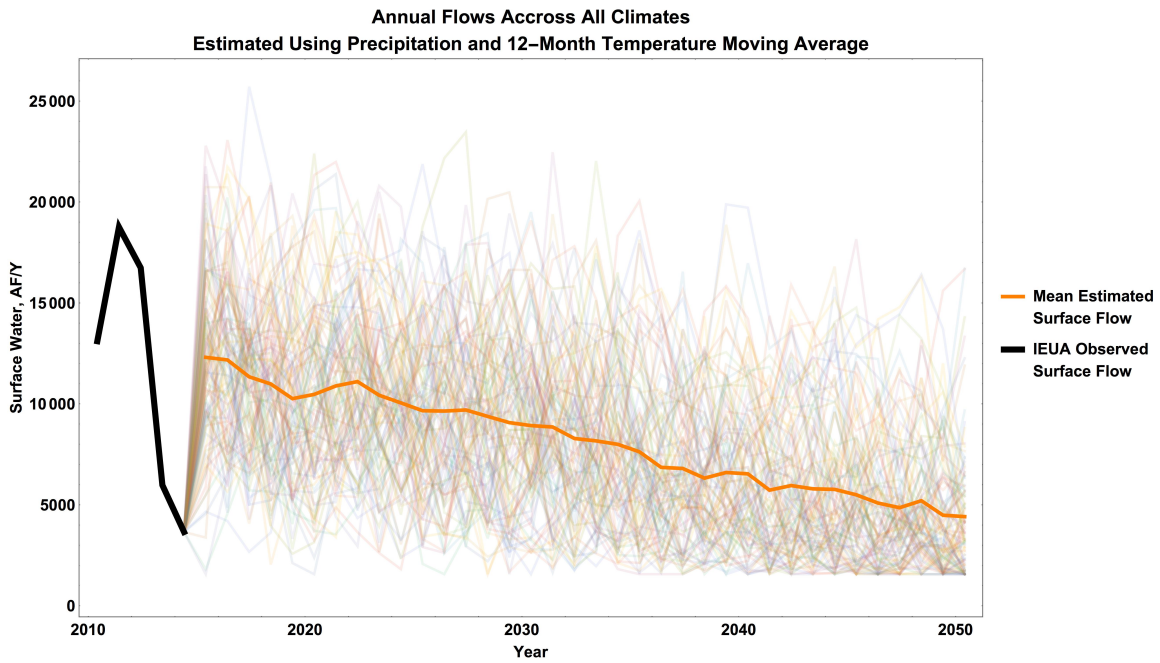
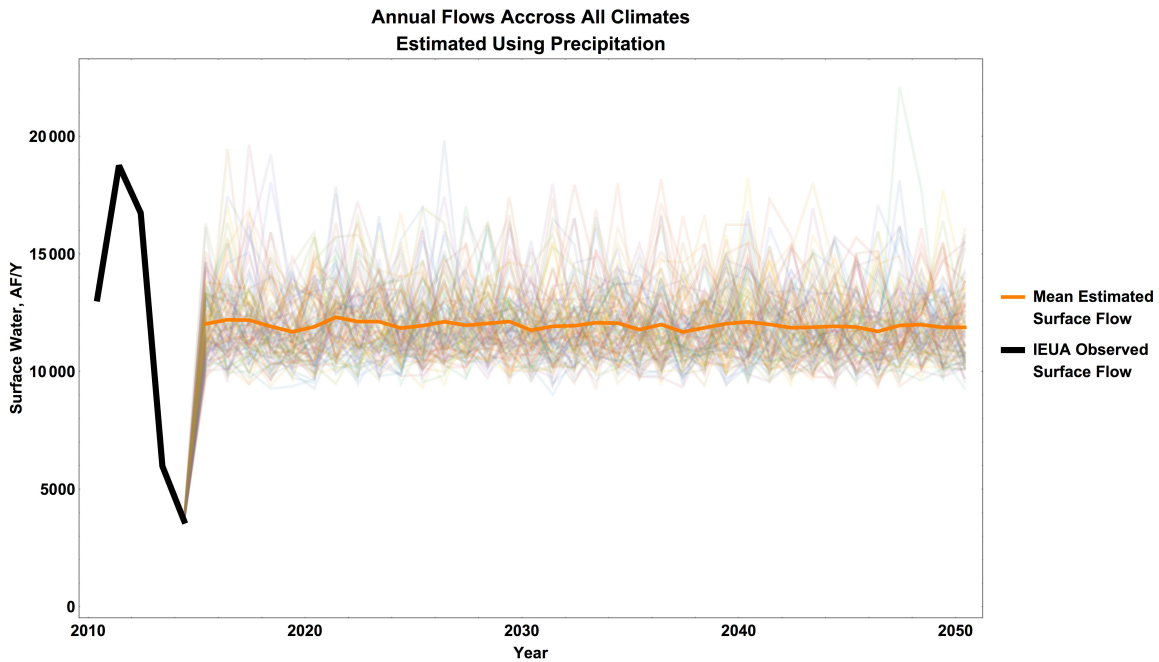


Figure 27: Annual projected IEUA surface supplies using the Precipitation regression model



Stormwater

Stormwater used for Chino Basin groundwater replenishment is projected to increase from effectively 0 to 6,400 AF by 2020. The historical stormwater recharge has been included in the Chino basin groundwater supply. Any “new” stormwater supply could be from projects constructed under the 2013 Recharge Master Plan Update prepared by the Chino Basin Water Master. In absence of more detailed information on how future stormwater would vary with respect to precipitation, we apply the same regression formula develop for surface water supply to the baseline supply as well as any additional supply specified as part of a water management strategy.

Imports via Metropolitan Water District

IEUA purchases water from MWD. Tier 1 water is generally used to meet urban indoor and outdoor demands. Per contract with MWD, IEUA must purchase at least 39,835 AF/year. Additional Tier 1 water, up to a total of 93,283 AF/year, is also typically made available to IEUA and is purchased when needed for direct use or groundwater replenishment. The baseline assumption for available additional Tier 1 water is 26,600 AF/year, for a total of just under 67,000 AF/year.

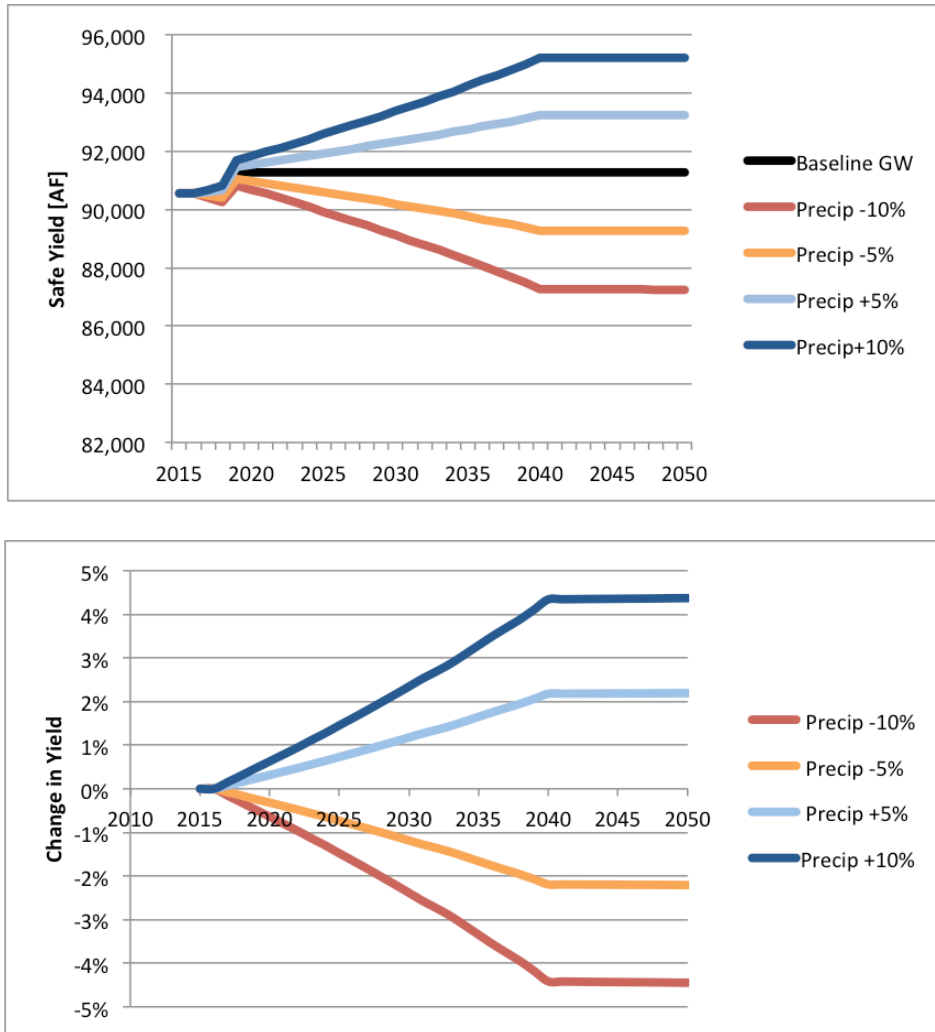
For this study we evaluate two possible levels of climate effect on additional Tier 1 water. In both cases, the total amount available declines beginning in 2021 through 2050. In one scenario, we assume additional Tier 1 water declines by 40%. In the other scenario, we assume declines of 80%. Note that these two level of water declines imply a total reduction in MWD Tier 1 water

from 62,600 AF in the without climate change condition to 51,960 (for the 40% decline in additional supplies) and to 41,320 (for the 80% decline in additional supplies).

Chino Groundwater Basin

IEUA’s share of Chino Basin’s sustainable groundwater yield is set through actions of the Chino Basin Water Master. Under current basin conditions, the amount of groundwater available to the appropriators within the IEUA service area is 91,266 AF. An analysis by Wildermuth Environmental Inc. determined the sensitivity of IEUA’s allowable production as a function of long-term precipitation trends (Figure 28). These data show that across the four scenarios evaluated, the safe yield would decline 0.44% for each 1% decline in long-term precipitation.

Figure 28: Safe yield over time for the baseline and four trends in precipitation (top); change in safe yield (as compared to 2015 across four trends in precipitation (bottom))



We then modified the Chino Basin safe yield by the product of the long-term precipitation trend and the empirically derived scaling factor. For example, groundwater safe yield would be reduced 4.4% by 2040 for a climate scenario that exhibits a long-term precipitation trend of -10%.

Key Simulation Results

The WEAP IEUA model simulates annual water supply and demand from 2010 to 2015. For this analysis, the key outputs reviewed included:

- Urban indoor and outdoor demand
- Supplies used to meet urban demand
- Unmet urban demand
- Recycled water inflows and outflows
- Chino Basin inflows and outflows

This section shows results for these outputs from the WEAP IEUA model for a single simulation—high demand scenario and historical climate.

Figure 29 shows annual indoor potable demand and outdoor demand—both potable and recycled. Note that indoor demand gradually increases each year, whereas outdoor demand varies year-to-year. The outdoor demand variation is due to the historical climate used in this simulation.

Figure 29: Urban indoor and outdoor demand for high demand scenario and historical climate

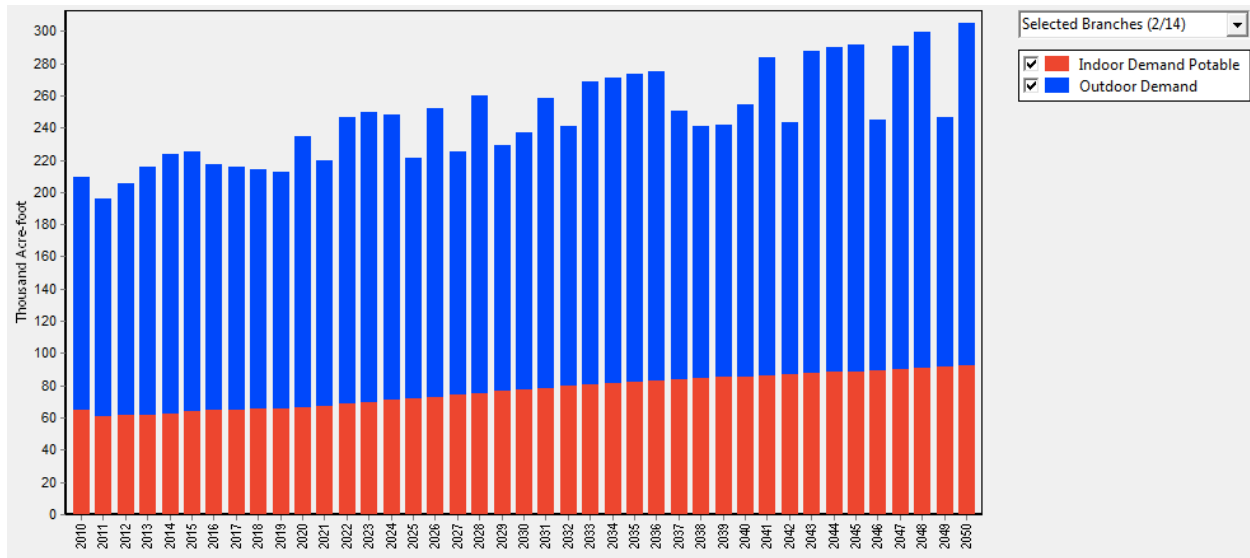


Figure 30 shows the mixture of supplies used to meet the demands in Figure 29. The largest source is Chino groundwater supplies. MWD Tier 1 supplies (minimum and additional) provide significant water. Lastly, recycled water provides about 20 percent of the supply.

Figure 30: Supplies used to meet demand for high demand scenario and historical climate

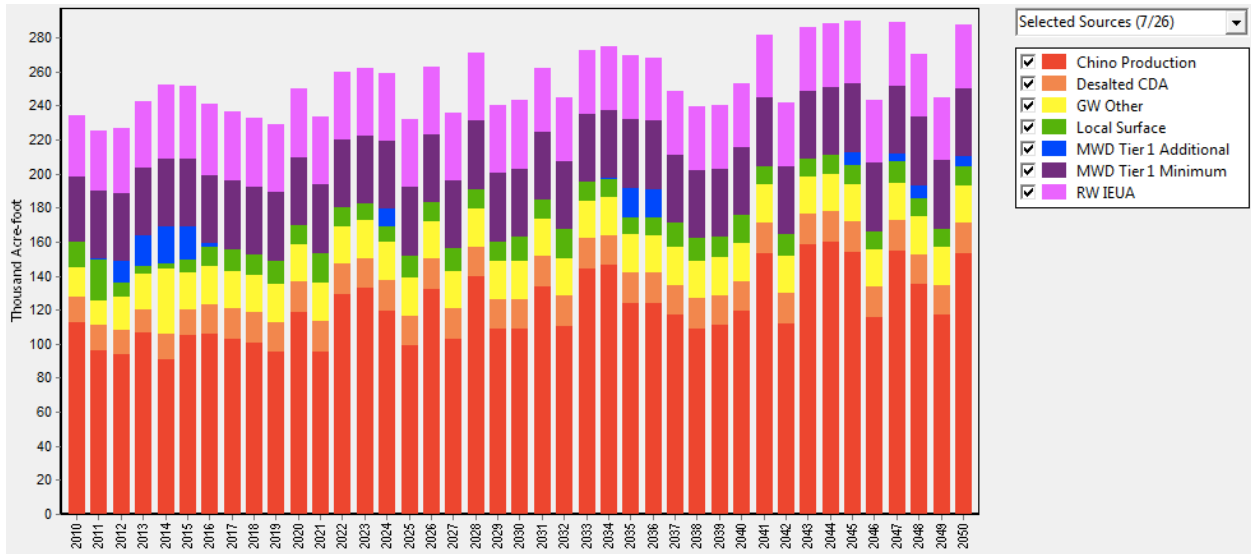


Figure 31 focuses on the recycled water portion of the IEUA system. The top bars show the inflows—return flow from IEUA indoor demand and some small amount of wastewater from outside the IEUA service area. The bottom bars show the destinations for the recycled water supply including: outdoor urban use (Recycled Direct), agricultural use (Ag RW Demand), the Santa Ana River (SAR Obligation and Downstream Flow), recharge to the Chino Basin (Req. Supp. Recharge and Recycled GW Recharge, Additional GW Recharge). Note that Downstream Flow represents more available recycled water than is needed to meet demand for recycled water. In simulations with low urban demand, there is no excess recycled water and instead shortages.

Figure 31: Sources of recycled water (top) and uses of recycled water (bottom) for high demand scenario and historical climate

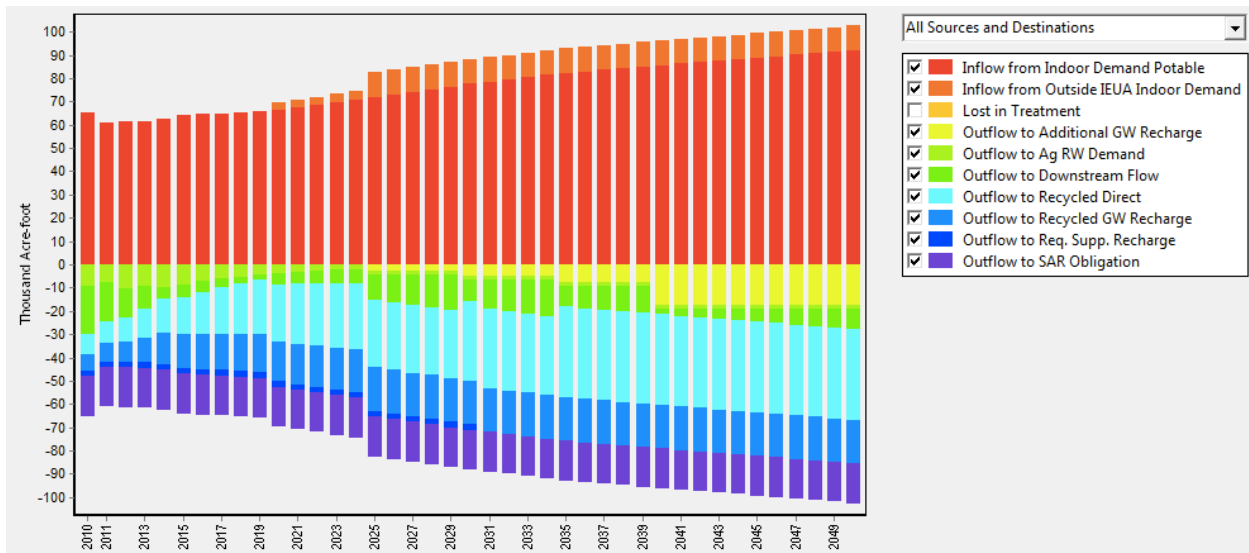
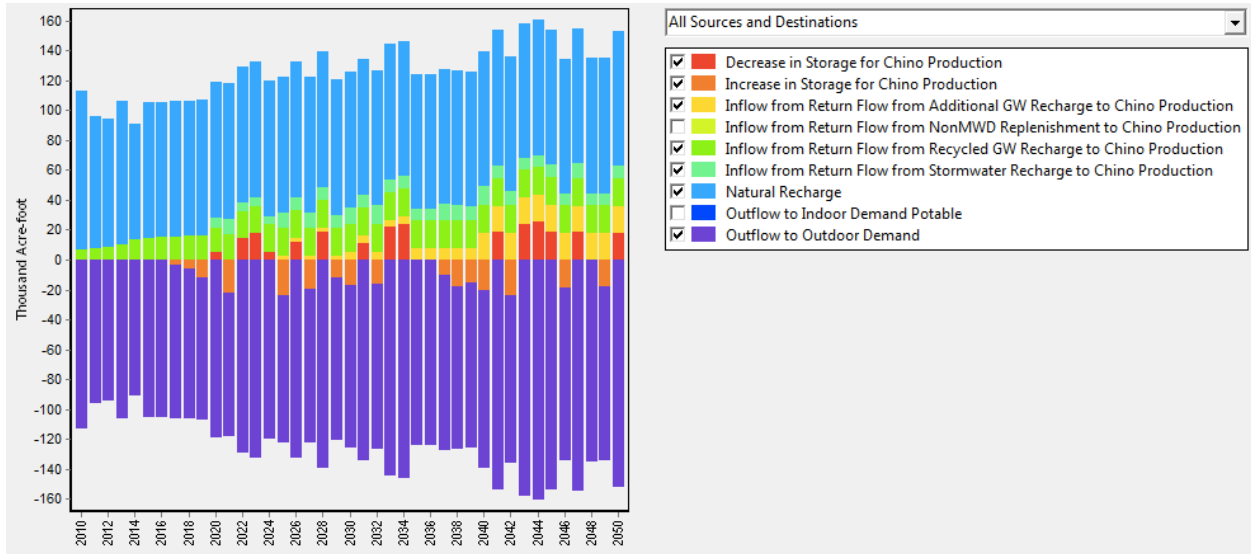


Figure 32 shows the inflows and outflows to the Chino Groundwater Basin. Natural Recharge is the largest source, but one can see how the different replenishment sources increase the inflows over time. The primary use of groundwater is to meet outdoor demands.⁴ There is some modest increase and decrease in storage over the years.

⁴ In reality, potable water for indoor and outdoor use are served using common water mains. The partitioning of supplies to indoor and outdoor potable use in the model reflects the priority structure used to ensure that shortages, if any, are experienced by outdoor uses first.

Figure 32: Inflows (top) and outflows (bottom) to the Chino Basin for high demand scenario and historical climate



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Appendix 3:

A&N Technical Services “Indoor and Outdoor Demands”



A & N Technical Services, Inc.

Memorandum

To: Jason Pivovaroff, IEUA
From: David Pekelney and Thomas Chesnutt
Date: January 24, 2014
Re: **Inferring Indoor and Outdoor Water End Uses in the IEUA Service Area**

Introduction

This memo documents the estimation of indoor and outdoor water end uses for water demand in the IEUA service area. This estimation of indoor/outdoor end uses is conducted by customer class—single family residential, multi-family residential, and commercial-industrial-institutional (CII). Indoor end uses are of particular interest to planners tasked with designing wastewater systems and recycled water systems because it helps them establish capacity requirements. Both indoor and outdoor use is of great interest to planners tasked with designing Water Use Efficiency (conservation) programs. Although much has already been accomplished with indoor conservation, there is some level of remaining potential for water savings. WUE planners have particular interest in outdoor use because it is generally assumed to be a large share of total use with large remaining potential for savings.

Two methods were used to estimate outdoor use across customer classes. The first method is the minimum month method that has been historically used in the water industry—this method assumes that the minimum month of water demand is 100 percent indoor end uses. Though we believe that this is a counterfactual assumption in the IEUA service area (it assumes exactly zero outdoor irrigation in the winter) we provide estimates using the minimum month method to serve as a point of comparison. The second method develops an estimate of winter irrigation from dedicated irrigation meters and applies this nonzero assumption instead. Termed a “seasonal variation” method, it applies the seasonal variation from dedicated irrigation meters to mixed meter customer classes.

Data

The data used are from the California Department of Water Resources, Public Water System Statistics filings for the City of Ontario for the years 1993 to 2012. These data are billing system summaries at the monthly level. Several other retailers provided monthly use summaries; however, these were generated with bimonthly billing cycles. Since different retailers can apportion bimonthly billing into calendar months using different methods, it is more consistent to stick to the monthly data generated with monthly billing. Although CVWD, Upland, and MVWD

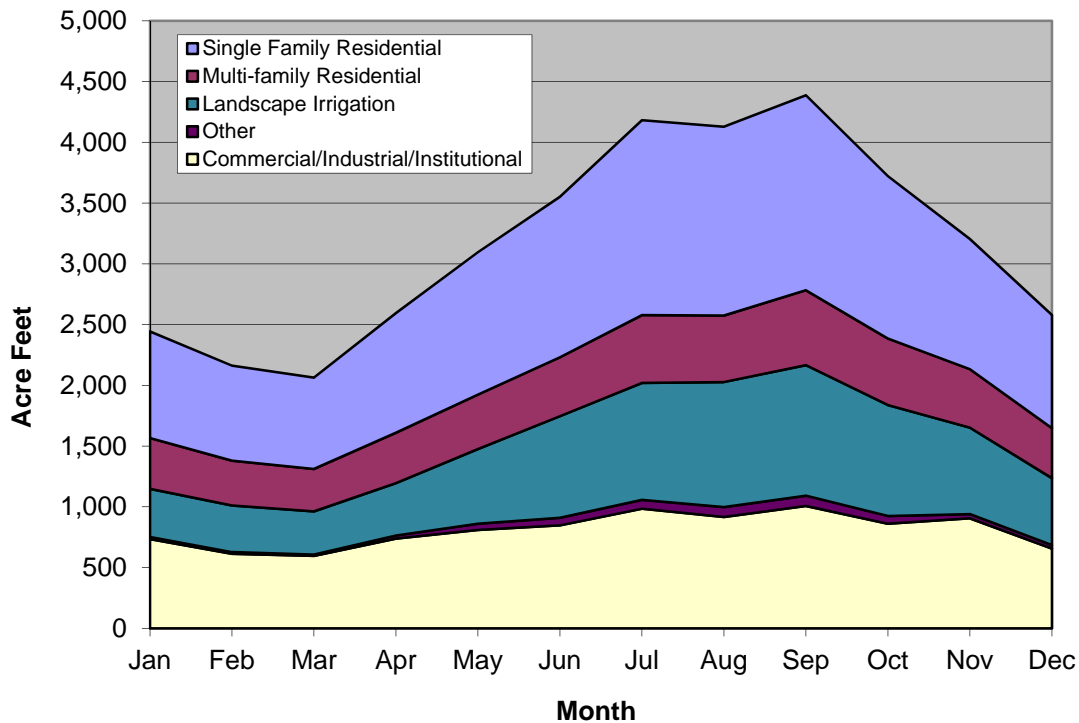
provided monthly data (based on bimonthly billing), we used the City of Ontario data for this analysis because it was the only retailer to provide monthly use data generated by monthly billing.

Table 1 shows the average use from 2008 to 2012 summed by customer class. Figure 1 shows the sum of water use by month. The strong seasonal pattern reflects irrigation needs during the characteristic hot and dry summers.

Table 1 – Average Use, 2008 to 2012, City of Ontario

Class	Use (AF)	Percent
Single Family Residential	13,993	36.7%
Multi-family Residential	5,647	14.8%
Commercial/Industrial/Institutional	9,666	25.4%
Landscape Irrigation	8,259	21.7%
Other	549	1.4%
Total	38,114	100.0%

Figure 1--Monthly Use by Class
Average of Monthly Use from 2008-2012, City of Ontario



Methods

Outdoor end uses are directly measured by dedicated irrigation meters. Many other types of water meters--single family, multi family, commercial, industrial, and institutional--can be measuring

both indoor and outdoor end uses. If not measured or observed directly, planners are forced to rely on inference or judgment. For IEUA, we have conducted two methods to infer outdoor use for all sectors.

Minimum Month Method

The most common method employed to infer outdoor use is to assume the winter use is all indoors. (This assumption may be closer to the truth in wetter or colder climates.) For example, if we calculate winter minimum use times 12 months we have inferred total indoor use for the year. Total use for the year minus indoor use then equals outdoor use.

In Table 2 below, we find that outdoor use calculated with the “minimum winter use is indoor use” method is 46%. The method underestimates outdoor use because there is likely to be at least some winter irrigation in dry climates. Variations on this method include daily accounting and various ways to define winter minimum. Note the results of this method will vary considerably from year to year; the reader is cautioned when using results from one year for planning purposes and we used for this analysis the monthly average over the five most recent years for which data were available (2008 to 2012).

Table 2 – Percent Outdoor Use

Class	Total	Minimum Month Method	Seasonal Variation Method
Single Family Residential	13,993	36%	58%
Multi-family Residential	5,647	26%	43%
Commercial/Industrial/Institutional	9,666	26%	42%
Landscape Irrigation	8,259	100%	100%
Other	549	75%	100%
Total	38,114	46%	62%

Seasonal Variation Method

The second method to infer outdoor use consists of employing the pattern of seasonal variation with dedicated irrigation meters and applying it to other sectors with mixed meters. The reasoning is that with dedicated irrigation meters we can measure winter irrigation. Thus, we can observe the relative water use in winter and summer irrigation seasons and calculate a parameter from variables that are observable in other sectors. For example, by calculating the ratio of winter minimum to the seasonal range we have a function of variables observable for sectors other than dedicated irrigation meters. This method will result in a higher estimate of outdoor water use than using minimum month. The method relies on the assumption that the seasonal variation of outdoor use is the same for sites with dedicated meters as for sites with mixed meters.

Due to the variability of landscape water use from year to year, we expect the calculated parameter to vary considerably from year to year. For this reason, we calculated the parameter (ratio of winter minimum to seasonal range) for each year for which we could collect data (1993 to 2012) and took the average. We applied this long term average to the monthly average of the most recent five years of consumption data (2008 to 2012) because of the changing distribution of water use by customer class as more dedicated irrigation meters are employed.

Figure 2 shows the use from irrigation-only meters, with winter irrigation illustrated in blue and the seasonal range in red for one example year (2011).

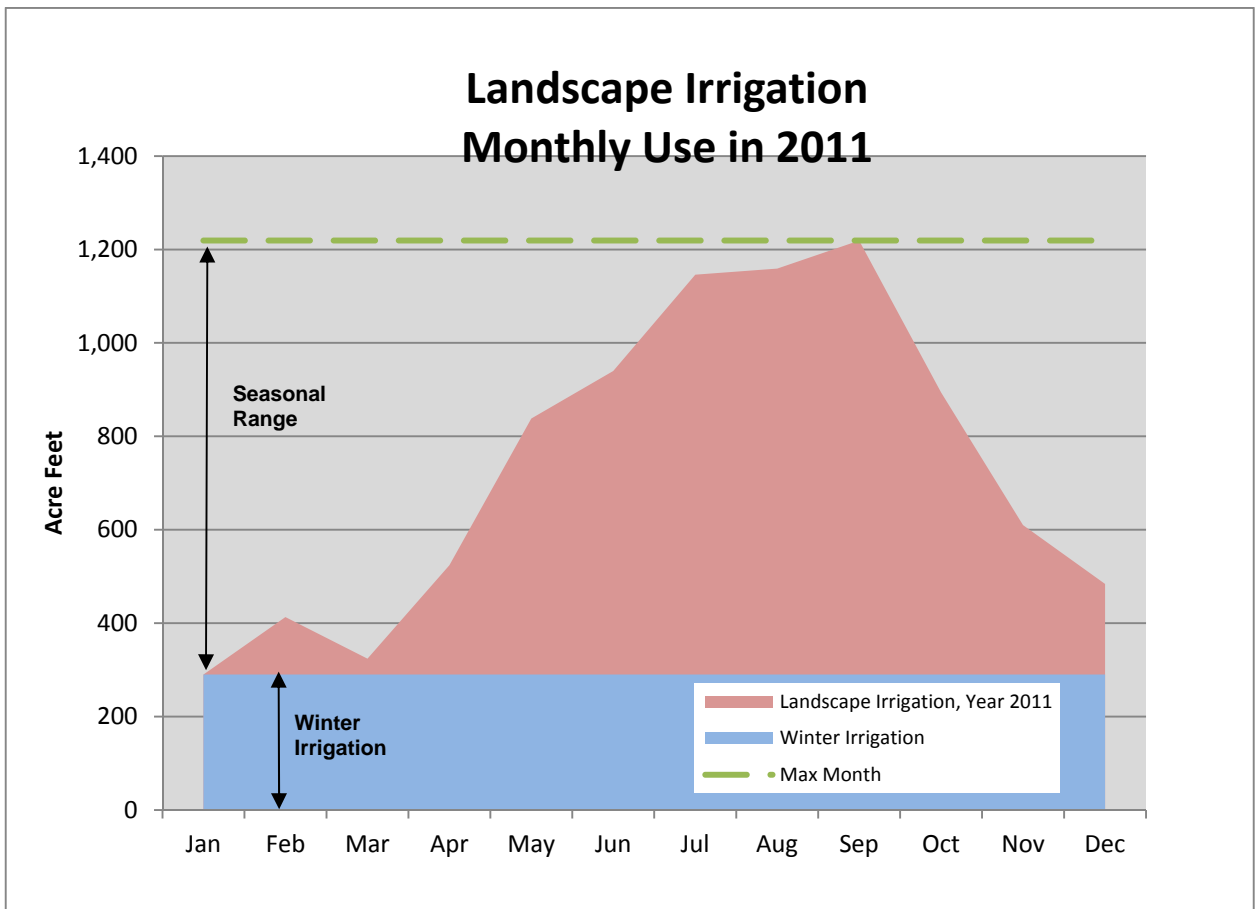
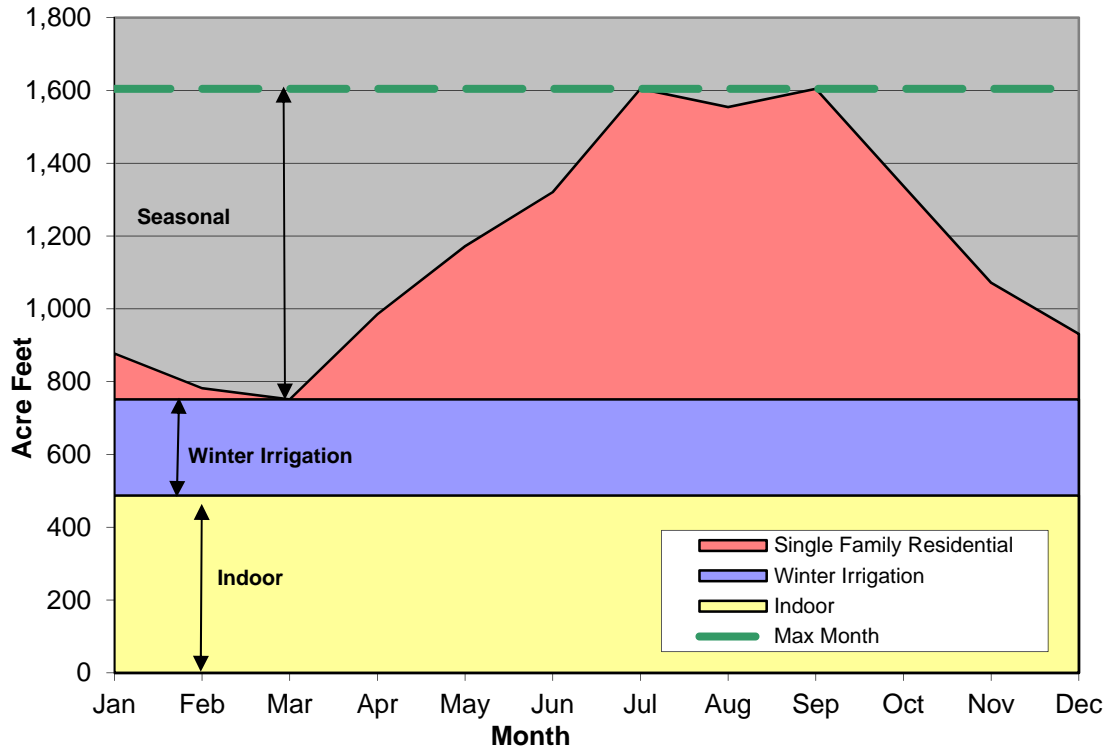


Figure 2 shows winter irrigation is 31% of seasonal range between summer and winter for dedicated irrigation accounts for the year 2011. We repeated this calculation for each year for which we were able to collect data (1993 to 2012) and averaged the values to get the result we apply to customer sectors with mixed meters (31%).

Seasonal range and winter minimum are observable for non-irrigation classes. If we assume that winter irrigation is also 31% of seasonal range for the non-irrigation customer categories, we can infer their winter irrigation, and thus indoor and outdoor use.

**Figure 3--Single Family Residential
Average of Monthly Use from 2008-2012**



For example, Figure 3 shows winter irrigation calculated as 31% of seasonal range for the single family residential sector. Total outdoor use (red+blue in this graph) is, thus, 58% of total use for the year (red+blue+yellow). In contrast, using the minimum month for the single family sector results in 36% outdoor use (red area only).

Conclusions and Recommendations

The seasonal variation method estimates outdoor end uses to compose 62 percent of M&I water demand (across all customer sectors) in the IEUA service area. We recommend using the seasonal variation method because we know the minimum month method systematically underestimates outdoor water use in climates where there is winter irrigation such as IEUA.

Although the minimum month method systematically underestimates outdoor use and overestimates indoor use--and we do not recommend using it for planning water resource investments--it is a commonly used method that is simple to implement and, thus, it may have value as a comparison benchmark.

This analysis used empirical measures using monthly-billed data from one of the larger retail water service areas. We can improve the reliability of the results by expanding the data set to include other IEUA service areas that utilize monthly billing.

As stated in the Introduction, estimation of indoor/outdoor split is of particular interest because it aids with designing wastewater system and recycled water systems to establish capacity requirements. Indoor use is directly related to wastewater flows; however, that does not mean

they should be directly compared. Indoor use and wastewater flows are not commensurate without accounting for the following:

- The water volume used in the indoor/outdoor estimate derives from customer consumption measures. If a comparison to production measures is desired, one must account for factors that explain the differences between production and consumption measures: system loss, unaccounted for water, meter accuracy, and unmetered water. Additionally, if applying the estimate of indoor water use to total production, agricultural use needs to be separately accounted for because the estimates of indoor water use were constructed with M&I consumption data only.
- Some indoor use does not go down the drain because of cooking, consumption, cleaning, indoor plants, and other uses. These indoor water uses do not translate into wastewater flows.
- Parts of the unincorporated areas of IEUA are not hooked up to the sewer system—they still use septic systems—and their indoor use also does not translate to sewer flow.
- Any loss or gain in volume between the customer and the wastewater treatment plant would also need to be accounted for. For example, infiltration and inflows, wastewater system loss, and evaporation are potential effects on wastewater volume.
- It is easy to observe that water consumption data is inherently more variable than wastewater inflow measures due to outdoor use and weather variability. The estimate of indoor water use as a proportion of total M&I use in the City of Ontario is 38% over the years 1992-2012. If this proportion is calculated using the most recent five years from 2008 to 2012, the proportion of indoor water use is only 36%. This proportion should clearly not be thought of as a constant over time.

In sum, although most of indoor water use does indeed flow to the treatment plant, the estimates of wastewater flow and the indoor water use are not directly comparable without accounting for the above factors.

Appendix 4:

A&N Technical Services “Demand Influencing Factors”

Baseline Demand Influences

Table 1 summarizes the demand influences that were incorporated into the corresponding baseline demand forecast. The following sections define each level of influence, or adjustment that was applied to the normalized demand forecast.

Table 1: Baseline demand influences incorporated within each demand forecast

	Baseline Demand Influences					
	Economic Cycle	Household Income	Housing Density	Weather	Climate Change	Customer Response
Upper Forecast	Baseline	Baseline	City General Plan	Multiple Dry	High	Permanent
Lower Forecast	Baseline	Baseline	SCAG	Dry	Baseline	Permanent
Planning Forecast	NA	NA	DWR	NA	NA	NA

Notes: NA = Not Applicable

Economic Cycle

Ability to specify how strong and weak market conditions impact demand. The effect from market conditions was defined from historical demand data through the normalizing process.

- **Weak** – implies weak market conditions and demand is reduced by 6.55%.
- **Baseline** – implies that demand will not change and market conditions will remain normal/average.
- **Strong** – implies strong market conditions and demand will increase by 6.55%

Median Household Income

Ability to incorporate potential changes in demand related to household income. The following alternatives were based on the following assumptions.

- **Low** – median household income growth is below the baseline rate and reduces over time at minus 1% percent per year. Implies that demand will potentially be reduced.
- **Baseline**— median household income trends at the predicted rate per the 2012 SCAG RTP/SCS. Implies that demand will not change and will remain normal/average.
- **High** – median household income growth increases faster than the baseline rate and increases at plus 1% percent per year. Implies that demand will potentially be increased.

Housing Density

Ability to adjust the water use factor applied to each occupied housing unit based upon the expected density of future development. The density values below are aggregated regional values for the Agency's service area. In general, higher housing densification tends to have lower water use per unit caused by reduced landscape areas and more stringent water use efficiency standards.

- **City General Plan** – incorporates housing density reflective of the 2014 City General Plans.
 - Single family residential density range 1.2 – 4.2 units per acre
 - Multi-family residential density range 9.7 – 17.3 units per acre
- **Baseline** – implies that future residential development resembles past/traditional dwelling units per land area.
- **SCAG** - incorporates housing density reflective of the 2012 S. California Association of Governments Regional Transportation Plan/Sustainable Communities Strategy (2012 SCAG RTP/SCS).
 - Single family residential density range 2.3 – 5.4 units per acre
 - Multi-family residential density range 8.4 – 17.0 units per acre
- **DWR** – does not incorporate housing density, assumed a modified version of the current DWR State Model Water Efficient Landscape Ordinance. Assumed the following efficiency standards:
 - 70% relative evapotranspiration (Eto) for existing landscapes
 - 60% relative Eto for new landscapes
 - Indoor water use for future development of 55 gallons per capita day (GPCD) in 2015 to 35 GPCD by 2040.
 - Number of occupied housing units per SCAG RTP/SCS
 - Assumed 62% of total demand for residential use

Weather

Ability to specify how weather conditions impact demand from below and above average/normal conditions. The effect of weather variation was defined from historical demand data through the normalizing process.

- **Wet** – implies that demand will be decreased by 3.74% due to below normal temperature and increased wet periods.
- **Baseline** - implies that demand will not change and weather will remain normal/average conditions.
- **Dry** – implies that demand will increase by 3.74% due to above normal temperature and reduced wet periods.
- **Multiple Dry** – implies that demand will increase by 5.98% due to extended periods of above normal temperature and reduced wet periods.

Climate Change

Long term climate change is modeled by using recent Global Climate Change model predictions of potential increases in temperature and corresponding impact to demands. The Regional Climate Trends and Scenarios from the Southwest U.S. were referenced from the National Oceanic and Atmospheric Administration (NOAA) Technical Report NESDIS 142-5. (<http://scenarios.globalchange.gov/report/regional-climate-trends-and-scenarios-us-nationalclimate-assessment-part-5-climate-southwest>)

- **Baseline** - implies that demand will not change and climate will remain at normal/average conditions.
- **Median** (50th percentile) – implies that expected temperature will increase by 2.7 degree Fahrenheit due to climate change. This would increase demands by 3.2% by 2040.
- **High** (80th percentile) – implies that expected temperature will increase by 3.6 degree Fahrenheit due to climate change. This would increase demands by 4.3% by 2040.

Customer Response and Water Use Behavior

Defines how much of recent demand reductions will persist into the future that is permanent. The effect from recent customer response and water use behavior was defined from historical demand data through the normalizing process.

- **Baseline** – implies that demand will not change and everything will return to the normal, or bounce back to normal/average conditions.
- **Permanent** – implies that the 4.6% recent reduction is a permanent lifestyle change and continues to 2040.

Baseline Demand Comparison: Normalized vs. Adjusted

Figure A presents the Upper, Lower and Planning Forecasts under Baseline assumptions, therefore all demand influences are assumed to be normal or under average conditions, except for housing density. Housing density remained as indicated in Table 1. Figure B presents the same demand forecasts with the demand influences indicated in Table 1. As shown, there is a slight difference in the forecast envelope when you compare Figure A to B. The common attribute between the two Figures is housing density; therefore as shown, the other demand influences did not have as much impact to the demand forecasts as housing density did. To note, each demand influence adjusts the normalized water use factors that are applied regional growth projections for number of households and employees per sector.

Figure A: Baseline demand forecasts under normal or average conditions.

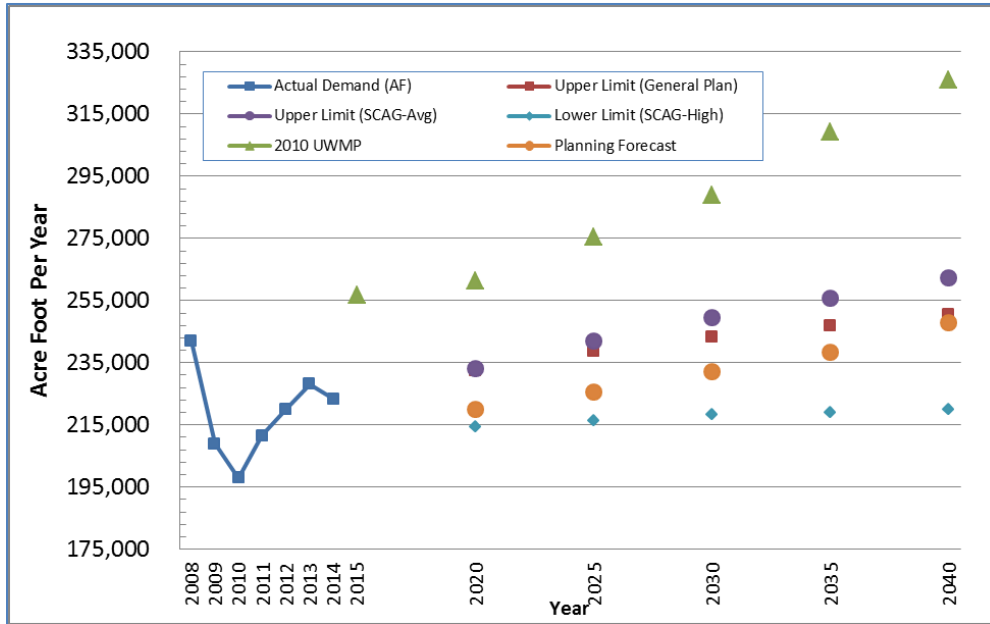
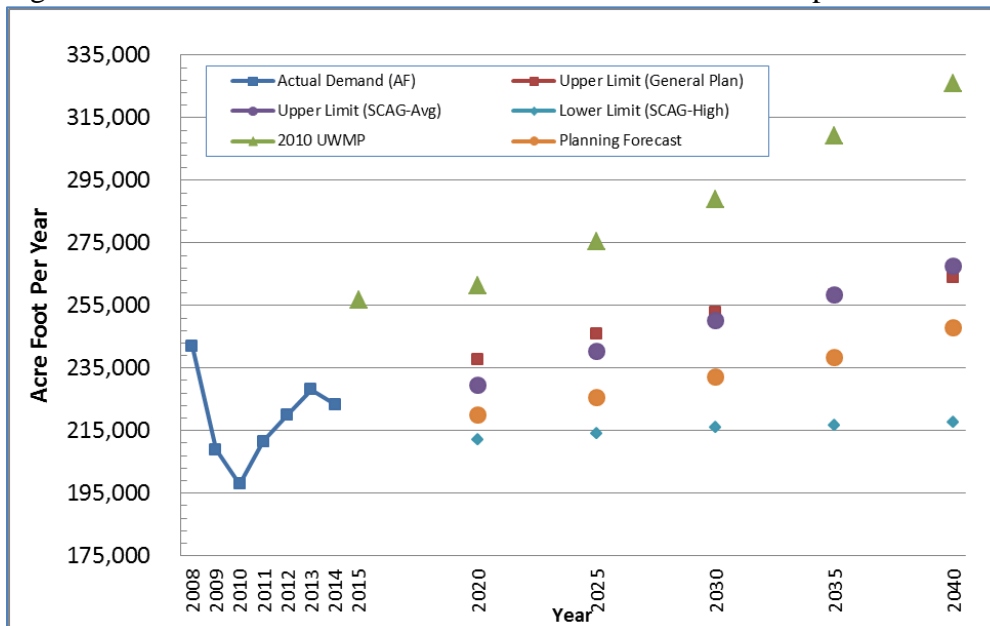


Figure B: Baseline demand forecasts under demand influences per Table 1.



Appendix 5:

Full IRP Technical Committee Identified Project List

ID	Project Name	Description	AF yield	Years to "wet water" yield	Increased groundwater in storage?	Increases water level in critical GW management zones?	Increased stormwater capture/recharge?	Increased permeability or natural infiltration for Provide additional recycled water?	Reduce Dependence on imported water from MWD during dry	Increase local water supplies?	Emergency local supply redundancy?	Decrease reliance on local surface water during dry years?	Requires conservation in existing development?	Requires demand management in new development?	Reduce TDS and/or nitrates in GW?	Decrease net energy consumption?	Increase capacity of wet year water ("big wet year water")	Eligible for grant funding?	Technical feasibility/ease of
1	Groundwater Treatment (Rehab)-Increment 1	This project category will rehabilitate an existing groundwater production wells decommissioned due to water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	2	2	1	2	2
2	Groundwater Treatment (Rehab)-Increment 2	This project category will rehabilitate an existing groundwater production wells decommissioned due to water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 + 2 will provide up to 10,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	2	2	1	2	2
3	Groundwater Treatment (new)-Increment 1	This project category will construct a new groundwater production well and treatment facility to address water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	2	2	1	1	2
4	Groundwater Treatment (new)-Increment 2	This project category will construct a new groundwater production well and treatment facility to address water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 + 2 will provide up to 10,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	2	2	1	1	2
5	Production Wells-Increment 1	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	1	2	2
6	Production Wells-Increment 2	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1+2 will provide up to 10,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	1	2	2
7	Production Wells-Increment 3	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1-3 will provide up to 15,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	1	1	2
8	Production Wells-Increment 4	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1-4 will provide up to 20,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	1	1	2
9	WRCRWA RW Intertie	The Western Riverside County Regional Wastewater Authority (WRCRWA) Plant intertie would allow for the delivery of recycled water from the WRCRWA Plant to be used in the IEUA southern service area. This would also allow additional recycled water to be delivered into the northern service area groundwater recharge basins by reducing the demand from the RP-1 930 pressure zone pump station. Intertie would occur within the 800/930 Pressure Zones.	4,500	10	2	1	1	1	2	2	2	1	1	1	1	2	1	1	1
10	Rialto RW Intertie	The Rialto intertie project would allow for delivery of recycled water from the Rialto WWTP to be used in the IEUA service area. The intertie could occur near the RP-3 groundwater recharge basins. This concept could involve the Inland Valley Pipeline, LLC (IVP) to convey water between Rialto WWTP and IEUA's recycled water distribution system. Supply could be used for direct, GWR or other reuse strategy.	4,500	10	2	2	1	1	2	2	2	1	1	1	1	2	1	1	1
11	Pomona RW Exchange/Transfer	The City of Pomona does not currently use all of the treated effluent from the Pomona WRP. One concept would involve partnering to develop and expand their recycled water facilities in exchange for an agreed amount of their Chino Basin groundwater right. Could include other supply transfer agreement such as reclaimable waste and/or groundwater.	2,500	10	2	2	1	1	1	2	2	1	1	1	1	2	1	1	1
12	RP-1 RW Injection-Increment 1	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1 facility would be sized for 2,500 AFY.	2,500	9	2	1	1	1	1	2	2	1	1	1	2	0	1	2	2

13	RP-1 RW Injection-Increment 2	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1+2 facility would be sized for 5,000 AFY.	2,500	9	2	1	1	1	1	1	2	2	1	1	1	1	2	0	1	1	2
14	RP-1 RW Injection-Increment 3	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1-3 facility would be sized for 7,500 AFY.	2,500	9	2	1	1	1	1	1	2	2	1	1	1	1	2	0	1	1	2
15	Satellite RW Injection-Increment 1	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1 facility, or facilities would have a capacity of 2,500 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
16	Satellite RW Injection-Increment 2	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1+2 facility, or facilities would have a capacity of 5,000 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	1	2	
17	Satellite RW Injection-Increment 3	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1-3 facility, or facilities would have a capacity of 7,500 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	1	2	
18	Desalter Recovery Improvement	The existing Chino Basin I Desalter (CD-1) recovers approximately 75 percent of water. Improvements could be done to increase recovery to approximately 90 percent. This water would be conveyed through the existing potable water system.	1,500	3	1	1	1	1	1	2	2	1	1	1	1	2	1	1	1	2	
19	RW Direct Use Expansion-Increment 1	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1 facilities would increase direct use beyond baseline supply by 5,000 AFY.	5,000	15	1	1	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
20	RW Direct Use Expansion-Increment 2	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1+2 facilities would increase direct use beyond baseline supply by 10,000 AFY.	5,000	20	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
21	RW Direct Use Expansion-Increment 3	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1-3 facilities would increase direct use beyond baseline supply by 15,000 AFY.	5,000	25	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
22	RW Direct Use Expansion-Increment 4	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1-4 facilities would increase direct use beyond baseline supply by 20,000 AFY.	5,000	25	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
23	Existing GWR Basin Improvements beyond RMPU-Increment 1	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1 facilities would increase recharge at existing basins within the Chino Basin by an additional 2,500 AFY.	2,500	15	2	2	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
24	Existing GWR Basin Improvements beyond RMPU-Increment 2	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1+2 facilities would increase recharge at existing basins within the Chino Basin by an additional 5,000 AFY.	2,500	20	2	2	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
25	Existing GWR Basin Improvements beyond RMPU-Increment 3	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1-3 facilities would increase recharge at existing basins within the Chino Basin by an additional 10,000 AFY.	5,000	25	2	2	1	1	1	2	2	1	1	1	1	0	2	1	1	2	

26	Existing GWR Basin Improvements beyond RMPU-Increment 4	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1-4 facilities would increase recharge at existing basins within the Chino Basin by an additional 15,000 AFY.	5,000	25	2	2	1	1	1	2	2	1	1	1	1	0	2	1	1	2
27	Construct New GWR Basins-Increment 1	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1 would provide up to an additional 2,450 AFY of recharge capacity, which is approximately one new basin at 350 AF per month for 7 months of operation.	2,450	10	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
28	Construct New GWR Basins-Increment 2	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1+2 would provide up to an additional 4,900 AFY of recharge capacity, which is approximately 2 new basins at 350 AF per month for 7 months of operation.	2,450	15	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
29	Construct New GWR Basins-Increment 3	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1-3 would provide up to an additional 7,350 AFY of recharge capacity, which is approximately 3 new basins at 350 AF per month for 7 months of operation.	2,450	20	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
30	Construct New GWR Basins-Increment 4	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1-4 would provide up to an additional 9,800 AFY of recharge capacity, which is approximately 4 new basins at 350 AF per month for 7 months of operation.	2,450	20	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
31	ASR wells MZ1 and MZ2	Construct aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge within management zone 1 and 2. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.1 and 3 for CVWD and the City of Ontario.	11,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	2	2
32	ASR wells MZ3	Construct aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge within management zone 3. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.2 for JCSD.	3,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	2	2
33	Maximize ASR wells	Construct other aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge by 3,500 AFY within the Chino Basin during wet and dry years. Assume benefit 40% of the time (2 in 5 years). Storage to be dependent on supplemental water availability in wet years	3,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	1	2
34	Cadiz IW Transfer	The Cadiz project would allow for the import of unused groundwater from the remote Fenner Valley near Cadiz, California. For the purposes of the IRP, a 5,000 AFY increment of water is assumed. The Cadiz supply would be transferred and taken as SWP water into the Chino Basin.	5,000	20	2	1	1	1	1	2	2	1	1	1	1	0	1	1	1	1
35	Secure SWP IW transfer outside MWD	Imported water supply is solely from MWD via the SWP and is limited by the Agency's purchase order. Other permanent, temporary or seasonally available imported water supplies could be purchased and wheeled into the Chino Basin. The volume of water available varies depending on the source of water and timing. Supplies could be purchased from various Irrigation Districts or secured via Ag Transfer. Assume benefit 1 in 10 years	5,000	10	2	1	1	1	1	1	2	1	1	1	1	1	0	2	1	1
36	SBVMWD IW Transfer	As a SWP contractor, San Bernardino Valley MWD (SBVMWD) has a Table A allocation. This option would involve constructing an intertie between SBVMWD's imported water system. The supply would be temporary or seasonally available and could be purchased and wheeled into the Chino Basin. Assume benefit 1 in 5 years.	5,000	5	2	1	1	1	1	1	2	1	1	1	1	2	0	2	1	1
37	Ocean Desalination Exchange	This project category would involve a partnership with another water agency pursuing ocean water desalination; through in-lieu exchange, the Chino basin would obtain an agreed amount of imported water. For the purposes of the IRP, a volume of 5,000 AFY was chosen. Opportunity to invest in upcoming ocean desalination plants includes Huntington Beach, Carlsbad and West Basin.	5,000	10	2	1	1	1	1	1	2	1	1	1	1	2	0	1	1	1
38	Six Basin Water Transfer	This project would explore the idea of developing a water transfer agreement with Six Basins. One concept is to purchase imported water for recharge into Six Basins and get in return equal volume of groundwater underflow plus agreed amount of stormwater. For example, could purchase 10,000 AF of IW for exchange of 10,000 AF of groundwater plus 7,000 AF of stormwater. Assume benefit 1 in 5 years.	17,000	5	2	2	2	1	1	2	2	1	1	1	1	2	0	1	0	1
39	Expand WUE Devices	Implement additional targeted device related savings to reduce demand beyond current annual water use efficiency savings. Provide incentives and pilot programs to roll out extremely high efficient indoor fixtures and toilets. To be verified with WUEBP.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
40	WUE - Turf Removal-Increment 1	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1 would provide up to 5,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
41	WUE - Turf Removal-Increment 2	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1+2 would provide up to 10,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
42	WUE - Turf Removal-Increment 3	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1-3 would provide up to 15,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
43	WUE - Budget Rates-Increment 1	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 13,350 AFY of savings.	13,350	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2

44	WUE - Budget Rates-Increment 2	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 26,700 AFY of savings.	13,350	1	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2
45	WUE - Budget Rates-Increment 3	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 40,050 AFY of savings.	13,350	1	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2
46	WUE- RW Demand Management-Increment 1	Implement demand management devices and programs for direct recycled water customers. Does not generate additional supply, aids in managing the supply during peak demand. Increment 1 would provide 2,500 AFY of demand management, this supply could be used for increasing direct use demands, groundwater recharge or other reuse strategy.	2,500	1	1	1	1	1	1	2	2	2	1	2	2	1	2	1	2	2	
47	WUE- RW Demand Management-Increment 2	Implement demand management devices and programs for direct recycled water customers. Does not generate additional supply, aids in managing the supply during peak demand. Increment 1+2 would provide 5,000 AFY of demand management, this supply could be used for increasing direct use demands, groundwater recharge or other reuse strategy.	2,500	1	1	1	1	1	1	2	2	2	1	2	2	1	2	1	2	2	
48	Dry Weather Flow Diversions	Capture and treat urban dry weather flow from Chino, Cucamonga and San Sevaine Creek into the Regional Plants. For the purposes of the IRP, a volume of 3,500 AFY was assumed as total available dry weather flow.	3,500	5	2	1	2	1	2	2	2	1	0	1	1	1	2	1	1	1	2
52	San Antonio Creek SW Capture	Modify existing basins along San Antonio Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years	1,000	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
53	Cucamonga Creek SW Capture	Modify existing basins along Cucamonga Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
54	Day Creek SW Capture	Modify existing basins along Day Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
55	San Sevaine Creek SW Capture	Modify existing basins along San Sevaine Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
56	Water Banking Facility	This project category would invest into the Semitropic Groundwater Storage Bank in Kern County or similar program. The Chino Basin could bank additional purchases of wet year water when these supplies are available and Chino Basin facilities are capacity limited.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	1	1	2	0	1	
58	Regional LID-Increment 1	Construct or modify urban development to better manage and infiltrate rainfall at the source. Projects could include bioswales and or pervious concrete installation in parking lots, street drainages. Increment 1 facilities could provide up to 5,000 AFY of recharge.	5,000	5	2	1	2	2	1	1	2	1	1	1	1	2	2	2	2	2	
59	Regional LID-Increment 2	Construct or modify urban development to better manage and infiltrate rainfall at the source. Projects could include bioswales and or pervious concrete installation in parking lots, street drainages. Increment 1+2 facilities could provide up to 10,000 AFY of recharge.	5,000	5	2	1	2	2	1	1	2	1	1	1	1	2	2	2	2	2	
60	Direct Potable Reuse-Increment 1	This project would construct an advanced water filtration and treatment (e.g. process treatment that combines micro or ultrafiltration) facility at a Regional Plant. The treatment process would allow the recycled water to be introduced into the potable water system. Increment 1 facility would have a capacity of 5,000 AFY.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
61	Direct Potable Reuse-Increment 2	This project would construct an advanced water filtration and treatment (e.g. process treatment that combines micro or ultrafiltration) facility at a Regional Plant. The treatment process would allow the recycled water to be introduced into the potable water system. Increment 1+2 facility would have a capacity of 10,000 AFY.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
62	Cucamonga Basin Improvements	This project category will identify projects that would result in additional groundwater production benefits coming into the IEUA service area from the Cucamonga Basin. Includes recharge facilities, treatment and production facilities to maximize supply coming into the Chino Basin.	2,500	5	2	2	2	1	1	2	2	1	1	1	1	0	2	1	2	2	
63	Maximize Other Groundwater	This project category will identify local member agency projects that would result in additional groundwater production benefits coming into the IEUA service area outside of the Chino Basin.	5,000	5	1	1	1	1	1	2	2	1	1	1	1	1	2	2	1	2	
65	RP-1 NRWS Treatment	The north Non Reclaimable Wastewater System (NRWS) discharges approx.. 3.5 MGD of brine to Los Angeles County annually. The project would construct a treatment facility to allow the Region to reuse this supply into the recycled water system. Requires plant expansion and partial reverse osmosis for blending.	3,920	9	2	1	1	1	2	2	2	1	1	1	1	2	1	1	2	2	
66	WUE - Advanced Metering Technologies	Install advanced metering infrastructure (AMI) between retail meters and a utility provider. Will provide real-time data about consumption and allow customers to make informed choices about usage.	5,000	\$ 3	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2	
87	Prior Stored Chino Groundwater	This category will allow supply to be taken from groundwater stored in the Chino Basin, pre 2014. It is estimated that approximately 400,000 AF of stored groundwater is available, of which 280,000 AF is made available for IEUA member agencies. This supply category will be managed on a case by case basis as selected into the Regional supply portfolios. The supply will be limited, but can be used annually or intermittent as needed.	8,400	1	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2	
88	Maximize Local Surface Water	This category of projects will construct facilities needed to capture additional local surface water. Projects to be defined by IEUA's member agencies. For example, increase surface flows off Lytle Creek in wet years. Assume benefit 3 in 5 years	1,000	1	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	

89	Max Tier 1 MWD Imported Water-Increment 1	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 7,850 AFY. Can be purchased annually or intermittently.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
90	Max Tier 1 MWD Imported Water-Increment 2	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 15,700 AFY. Can be purchased annually or intermittent.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
91	Max Tier 1 MWD Imported Water-Increment 3	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 23,550 AFY. Can be purchased annually or intermittent.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
92	Max Tier 2 MWD Imported Water-Increment 1	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 5,000 AFY. Can be purchased annually or intermittent.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
93	Max Tier 2 MWD Imported Water-Increment 2	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 10,000 AFY. Can be purchased annually or intermittent.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
94	Max Tier 2 MWD Imported Water-Increment 3	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 15,000 AFY. Can be purchased annually or intermittently.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
95	MWD Replenishment or discount wet year water-Increment 1	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 10,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	5	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
96	MWD Replenishment or discount wet year water-Increment 2	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 20,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	8	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
97	MWD Replenishment or discount wet year water-Increment 3	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 30,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	10	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
98	Watershed Wide Water Transfers	This category of projects will construct or arrange other water transfers external to the Chino Basin. For example, dry weather flow exchange of recycled water to Orange County Water District for an equivalent amount of purchased imported water. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability and/or quality. To occur annually or intermittent. Resiliency and flexibility benefit only	-	5	1	1	1	1	1	2	2	2	1	1	1	2	2	1	2	2
99	Chino Basin Water Transfers	This category of projects will construct or arrange other water transfers within the Chino Basin. Projects to also include inter-agency interties for increased reliability. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability. To occur annually or intermittent.	-	5	2	2	1	1	1	2	2	2	1	1	1	2	2	1	2	2
100	Reliability Production Wells	This project category will construct new production wells needed to replace lost production or under performing facilities. These projects will maintain current annual groundwater production deliveries and are intended to increase operational flexibility and reliability. Increment 1 varies in capacity and will be determined on a case by case basis as selected into each of the regional supply portfolios.	-	2	0	0	1	1	1	2	2	1	1	1	1	2	1	2	2	2

Appendix 6:

Project Lists for Water Resource Strategy Portfolios 1-8

Project List for Strategy A Portfolio 1

Strategy A		
Project ID #	Portfolio 1	Project Name
1	x	Groundwater Treatment (Rehab)-Increment 1
2	x	Groundwater Treatment (Rehab)-Increment 2
5	x	Production Wells-Increment 1
6	x	Production Wells-Increment 2
23	x	Existing GWR Basin Improvements beyond RMPU-Increment 1
24	x	Existing GWR Basin Improvements beyond RMPU-Increment 2
25	x	Existing GWR Basin Improvements beyond RMPU-Increment 3
26	x	Existing GWR Basin Improvements beyond RMPU-Increment 4
46	x	WUE- RW Demand Management-Increment 1
47	x	WUE- RW Demand Management-Increment 2
87	x	Prior Stored Chino Groundwater
88	x	Maximize Local Surface Water

Project List for Strategy B Portfolios 2 & 3

Strategy B			
Project ID #	Portfolio 2	Portfolio 3	Project Name
1	x	x	Groundwater Treatment (Rehab)-Increment 1
5	x	x	Production Wells-Increment 1
9	x	x	WRCRWA RW Intertie
11	x	x	Pomona RW Exchange/Transfer
12	x	x	RP-1 RW Injection-Increment 1
19	x	x	RW Direct Use Expansion-Increment 1
20	x	x	RW Direct Use Expansion-Increment 2
23	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 1
24	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 2
25	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 3
26	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 4
27	x	x	Construct New GWR Basins-Increment 1
35		x	Secure SWP IW transfer outside MWD from Irrigation Districts or Ag Transfers
36		x	SBVMWD IW Transfer
38		x	Six Basin Groundwater Transfer
39	x	x	Expand WUE Devices
48	x	x	Dry Weather Flow Diversions
89		x	Max Tier 1 MWD Imported Water-Increment 1

Project List for Strategy C Portfolios 4 & 5

Strategy C			
Project ID #	Portfolio 4	Portfolio 5	Project Name
12	x	x	RP-1 RW Injection-Increment 1
13	x	x	RP-1 RW Injection-Increment 2
14	x	x	RP-1 RW Injection-Increment 3
21	x	x	RW Direct Use Expansion-Increment 3
23	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 1
24	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 2
25	x	x	Existing GWR Basin Improvements beyond RMPU-Increment 3
33	x	x	Maximize ASR wells
35		x	Secure SWP IW transfer outside MWD
36		x	SBVMWD IW Transfer
38		x	Six Basin Water Transfer
39	x	x	Expand WUE Devices
40		x	WUE - Turf Removal-Increment 1
43	x	x	WUE - Budget Rates-Increment 1
44	x	x	WUE - Budget Rates-Increment 2
45		x	WUE - Budget Rates-Increment 3
46	x	x	WUE- RW Demand Management-Increment 1
47	x	x	WUE- RW Demand Management-Increment 2
66	x	x	WUE - Advanced Metering Technologies
88	x	x	Maximize Local Surface Water
95	x	x	MWD Replenishment or discount wet year water-Increment 1
96		x	MWD Replenishment or discount wet year water-Increment 2

Project List for Strategy D Portfolio 6

Strategy D		
Project ID #	Portfolio 6	Project Name
9	x	WRCRWA Intertie
10	x	Rialto Intertie
36	x	SBVMWD IW Transfer
38	x	Six Basin Groundwater Transfer
43	x	WUE - Budget Rates- Increment 1 (2 agencies, 15% savings per agency)
56	x	Water Banking Facility - Increment 1
62	x	Cucamonga Basin Upgrades
87	x	Prior Stored Chino Groundwater
95	x	MWD Replenishment or discount wet year water-Increment 1

Project List for Strategy E Portfolios 7 & 8

Strategy E			
Project ID #	Portfolio 7	Portfolio 8	Project Name
9		x	WRCRWA Intertie
11		x	Pomona RW Exchange/Transfer
12		x	RP-1 advanced treatment RW Injection - Increment 1
19		x	Recycled Water Direct Use System Expansion - Increment 1
20		x	Recycled Water Direct Use System Expansion- 5,000 AF increment 2
23		x	Existing GWR Basin Improvements beyond RMPU - Increment 1
24		x	Existing GWR Basin Improvements beyond RMPU- 2,500 AF increment 2
25		x	Existing GWR Basin Improvements beyond RMPU- 5,000 AF increment 3
26		x	Existing GWR Basin Improvements beyond RMPU- 5,000 AF increment 4
27		x	Purchase Land to Construct New GWR Basins - Increment 1
36	x	x	SBVMWD IW Transfer
43	x	x	WUE - Budget Rates- Increment 1 (2 agencies, 15% savings per agency)
66	x	x	Advanced Metering Technologies
89	x	x	Max Tier 1 MWD Imported Water-Increment 1
90	x	x	Max Tier 1 MWD Imported Water-Increment 2
91	x	x	Max Tier 1 MWD Imported Water-Increment 3

Baseline Supply Forecast to 2040

FY End	Acre-Foot per Year (AFY)														Other	RW-SAR Obligation	Supp. Recharge
	Total Regional Supply	Total Urban Supply	Total Potable Supply	Imported-MWD	GW-Chino	GW-Other	Local Surface	Total RW-Direct	RW-Direct Ag	StormWater	RW-Direct	RW-GWR	Desalted-CDA				
09-10	226,290.0	209,290.0	201,004.1	38,243.9	105,594.8	17,286.6	13,109.9	17,312.8	9,026.9	-	8,285.9	7,208.0	14,623.6	12,145.4	17,000.0	-	
11	212,744.8	195,744.8	186,762.4	42,730.2	88,366.5	14,459.1	18,761.3	16,655.9	-	-	8,982.4	8,028.0	14,440.8	8,004.6	17,000.0	-	
13	233,004.3	216,004.3	203,379.7	59,013.0	95,955.5	21,145.4	5,980.2	21,840.0	9,215.4	-	12,624.6	10,479.0	13,671.4	7,614.2	17,000.0	-	
14	240,435.2	223,435.2	208,836.9	67,055.4	77,429.9	38,092.2	3,658.3	24,657.2	10,058.9	-	14,598.3	13,593.0	14,735.4	7,865.8	17,000.0	-	
15	251,837.3	234,837.3	-	65,000.0	90,538.5	22,098.1	11,650.8	24,600.0	8,550.0	-	16,050.0	14,500.0	15,000.0	-	17,000.0	-	
16	261,910.8	244,910.8	-	69,752.0	90,538.5	22,098.1	11,650.8	25,426.0	7,267.5	-	18,158.5	14,980.0	17,733.0	-	17,000.0	-	
17	264,306.9	247,306.9	-	69,752.0	90,538.5	22,098.1	11,650.8	26,252.0	6,177.4	-	20,074.6	15,460.0	17,733.0	-	17,000.0	-	
18	266,539.6	249,539.6	-	69,752.0	90,538.5	22,098.1	11,650.8	27,078.0	5,250.8	-	21,827.2	15,940.0	17,733.0	-	17,000.0	-	
19	268,633.2	251,633.2	-	69,752.0	90,538.5	22,098.1	11,650.8	27,904.0	4,463.2	-	23,440.8	16,420.0	17,733.0	-	17,000.0	-	
20	277,736.2	260,736.2	-	69,752.0	91,266.0	22,098.1	11,650.8	28,730.0	3,793.7	6,400	24,936.3	16,900.0	17,733.0	-	17,000.0	-	
21	279,047.2	262,047.2	-	69,752.0	91,266.0	22,098.1	11,650.8	29,112.0	3,224.6	6,400	25,887.4	17,260.0	17,733.0	-	17,000.0	-	
22	280,272.9	263,272.9	-	69,752.0	91,266.0	22,098.1	11,650.8	29,494.0	2,740.9	6,400	26,753.1	17,620.0	17,733.0	-	17,000.0	-	
23	281,426.1	264,426.1	-	69,752.0	91,266.0	22,098.1	11,650.8	29,876.0	2,329.8	6,400	27,546.2	17,980.0	17,733.0	-	17,000.0	-	
24	282,517.5	265,517.5	-	69,752.0	91,266.0	22,098.1	11,650.8	30,258.0	1,903.3	6,400	28,277.7	18,340.0	17,733.0	-	17,000.0	-	
25	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
26	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
27	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
28	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
29	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
30	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
31	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
32	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
33	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
34	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
35	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
36	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
37	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
38	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
39	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	
40	283,556.6	266,556.6	-	69,752.0	91,266.0	22,098.1	11,650.8	30,640.0	1,683.3	6,400	28,956.7	18,700.0	17,733.0	-	17,000.0	-	

Chino Basin Groundwater - Baseline Supply Calculation

Chino Groundwater baseline Supply Calculation Sheet

GW Pumping - Available to Appropriators		Year 2040
Developed Yield	135,000	
SARUNY	-	50% of CDA Production
Operating Safe Yield	135,000	OSY = DY - SARUNY
Ag	5,000	at 2040
Non-Ag	3,000	at 2040
Operating Safe Yield Available to Appropriators	127,000	AFY
IEUA Member Share of OSY Available to Appropriators (%)	71.9%	See below
IEUA Member Share of OSY Available to Appropriators	91,266	AFY
IEUA Member Share of SARUNY Credit (%)	57%	Based upon FY2012-13 productions
IEUA Member Share of SARUNY Credit	-	AFY
Total IEUA Member Share of GW available to Appropriators	91,266	Included SY + SARUNY credit

APPROPRIATIVE RIGHTS (AS OF JUNE 30, 2011)

Party	Appropriative Right (Acre-Feet)	Share of Initial Operating Safe Yield (Acre-Feet)	Share of Operating Safe Yield (Percent)
City of Chino ¹	5,794.25	4,033.857	7.356
City of Chino Hills ²	3,032.86	2,111.422	3.851
City of Norco	289.50	201.545	0.368
City of Ontario	10,337.40	11,373.515	20.742
City of Pomona	15,110.50	11,218.950	20.454
City of Upland	4,007.20	2,882.401	5.202
Cucamonga Valley Water District ³	5,199.00	3,619.454	6.601
Junipera Community Services District ⁴	2,900.00	2,061.110	3.759
Monte Vista Water District ⁵	6,829.15	4,823.958	8.797
West Valley Water District ⁶	625.50	644.317	1.176
Fontana Union Water Company ⁷	9,161.12	6,351.735	11.667
Fontana Water Company ⁸	1.44	1.000	0.002
Los Serranos County Club ⁹	-	-	-
Norogood Mutual Water Company	941.30	655.317	1.195
Monte Vista Irrigation Company	572.10	676.759	1.234
Niagara Bottling, LLC ¹⁰	-	-	-
Nicholson Trust ¹¹	5.75	4.000	0.007
San Antonio Water Company	2,164.50	1,506.888	2.748
Santa Ana River Water Company	1,860.30	1,351.374	2.373
Golden State Water Company ¹²	251.05	411.470	0.750
West end Consolidated Water Company	1,361.30	947.714	1.728
San Bernardino County (Shooting Park) ¹³	-	-	-
Arrowhead Mountain Springs Water Company ¹⁴	-	-	-
City of Fontana ¹⁵	-	-	-
Total	75,763.52	54,634.000	100.000

¹ In 1950, Chino received a portion of San Bernardino County Water Works #9 (WVW#) OSY (363,710 AF) as a result of a permanent transfer.
² City of Chino Hills incorporated in 1951 and assumed the responsibility for providing the public services formerly provided by WVW# 9. WWS# 9 acquired a portion of the rights of San Antonio Water Company in 1969.
³ COVWD changed the rights to Edwards Water Company (upon dissolution) in 1996. COVWD changed its name to CVWD in 2004.
⁴ COVWD acquired the rights of Mira Loma Water Company in 1973 (770,240 AF OSY), Fontana Gardens in 1966 (47,543AF OSY) and Mutual Water Company of Glen Avon Heights in 1937 (487,274 AF OSY).
⁵ MCVWD changed its name to MVWD in 1980. In 1990, MVWD received 675,516 AF of WWS# OSY as a result of a permanent transfer.
⁶ WWS#9 changed its name to MVWD in 2003.
⁷ In FY 21-02, 2,000 AF OSY was reassigned, 1,000 AF to PWC and 4,000 AF to the Nicholson Trust.
⁸ PWC intervened in 1982 and was assigned 1,000 AF OSY as a result of a permanent transfer of water rights from PWC.
⁹ Los Serranos intervened into the Appropriative Pool in 1980 with 0.003 AF OSY, and it was later determined that they are not within the basin.
¹⁰ Niagara Bottling intervened in FY 02-03 with 0.003 AF OSY.
¹¹ Nicholson Trust intervened in FY 04-05 and was assigned 4,000 AF OSY as a result of a permanent transfer of water rights from PWC.
¹² OSVWC permanently transferred 823,500 AF OSY to Park Water Company in 1969. Park Water Co was acquired by WWS# 9 which was subsequently acquired by the City of Chino Hills. OSVWC changed its name to OSVWC in 2005.
¹³ San Bernardino County Prado Trm (now known as Prado Shooting Park) was involuntarily reassigned to the Appropriative Pool from the Agricultural Pool in 1946.
¹⁴ Arrowhead intervened in 2002 with 0.003 AF OSY.
¹⁵ City of Fontana intervened in 1996 with 0.003 AF OSY.

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Appendix D:
2015 Integrated Water Resources Plan: Mitigation Actions
IEUA Drought Contingency Plan

Appendix 5:

Full IRP Technical Committee Identified Project List

ID	Project Name	Description	AF yield	Years to "wet water" yield	Increased groundwater in storage?	Increases water level in critical GW management zones?	Increased stormwater capture/recharge?	Increased permeability or natural infiltration for Provide additional recycled water?	Reduce Dependence on imported water from MWD during dry	Increase local water supplies?	Emergency local supply redundancy?	Decrease reliance on local surface water during dry years?	Requires conservation in existing development?	Requires demand management in new development?	Reduce TDS and/or nitrates in GW?	Decrease net energy consumption?	Increase capacity of wet year water ("big water" grant funding?)	Eligible for grant funding?	Technical feasibility/ease of	
1	Groundwater Treatment (Rehab)-Increment 1	This project category will rehabilitate an existing groundwater production wells decommissioned due to water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2
2	Groundwater Treatment (Rehab)-Increment 2	This project category will rehabilitate an existing groundwater production wells decommissioned due to water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 + 2 will provide up to 10,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2
3	Groundwater Treatment (new)-Increment 1	This project category will construct a new groundwater production well and treatment facility to address water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	1	2
4	Groundwater Treatment (new)-Increment 2	This project category will construct a new groundwater production well and treatment facility to address water quality concerns. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Increased well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 + 2 will provide up to 10,000 AFY of production.	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	1	2
5	Production Wells-Increment 1	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1 will provide up to 5,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2
6	Production Wells-Increment 2	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1+2 will provide up to 10,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2
7	Production Wells-Increment 3	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1-3 will provide up to 15,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	1	2
8	Production Wells-Increment 4	With increasing groundwater recharge to the Chino Basin, new production wells may need to be constructed to recover the additional groundwater. It is assumed that additional pumping would be limited by the volume of recharge occurring (over operating safe yield). Well operation could supplement annual demands or intermittent to help offset losses in another water supply. Increment 1-4 will provide up to 20,000 AFY of production	5,000	2	0	0	1	1	1	2	2	1	1	1	1	2	2	1	1	2
9	WRCRWA RW Intertie	The Western Riverside County Regional Wastewater Authority (WRCRWA) Plant intertie would allow for the delivery of recycled water from the WRCRWA Plant to be used in the IEUA southern service area. This would also allow additional recycled water to be delivered into the northern service area groundwater recharge basins by reducing the demand from the RP-1 930 pressure zone pump station. Intertie would occur within the 800/930 Pressure Zones.	4,500	10	2	1	1	1	2	2	2	2	1	1	1	2	2	1	1	1
10	Rialto RW Intertie	The Rialto intertie project would allow for delivery of recycled water from the Rialto WWTP to be used in the IEUA service area. The intertie could occur near the RP-3 groundwater recharge basins. This concept could involve the Inland Valley Pipeline, LLC (IVP) to convey water between Rialto WWTP and IEUA's recycled water distribution system. Supply could be used for direct, GWR or other reuse strategy.	4,500	10	2	2	1	1	2	2	2	2	1	1	1	2	2	1	1	1
11	Pomona RW Exchange/Transfer	The City of Pomona does not currently use all of the treated effluent from the Pomona WRP. One concept would involve partnering to develop and expand their recycled water facilities in exchange for an agreed amount of their Chino Basin groundwater right. Could include other supply transfer agreement such as reclaimable waste and/or groundwater.	2,500	10	2	2	1	1	1	2	2	1	1	1	1	2	2	1	1	1
12	RP-1 RW Injection-Increment 1	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1 facility would be sized for 2,500 AFY.	2,500	9	2	1	1	1	1	2	2	1	1	1	2	0	2	1	2	2

13	RP-1 RW Injection-Increment 2	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1+2 facility would be sized for 5,000 AFY.	2,500	9	2	1	1	1	1	1	2	2	1	1	1	1	2	0	1	1	2
14	RP-1 RW Injection-Increment 3	This project would construct an advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) facility at RP-1 to further treat tertiary effluent to allow the water to be injected directly into Chino Basin. The sizing of the facility and the volume to be produced will be determined as part of the portfolio development process. Increment 1-3 facility would be sized for 7,500 AFY.	2,500	9	2	1	1	1	1	1	2	2	1	1	1	1	2	0	1	1	2
15	Satellite RW Injection-Increment 1	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1 facility, or facilities would have a capacity of 2,500 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
16	Satellite RW Injection-Increment 2	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1+2 facility, or facilities would have a capacity of 5,000 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	1	2	
17	Satellite RW Injection-Increment 3	This project category would construct a satellite (outside of RP-1) wastewater treatment plant with advanced water filtration (e.g. process treatment that combines micro or ultrafiltration) to allow the water to be injected directly into Chino Basin. The location, sizing and volume to be produced will be determined as part of the portfolio development process. Increment 1-3 facility, or facilities would have a capacity of 7,500 AFY.	2,500	5	2	2	1	1	1	2	2	1	1	1	1	2	0	1	1	2	
18	Desalter Recovery Improvement	The existing Chino Basin I Desalter (CD-1) recovers approximately 75 percent of water. Improvements could be done to increase recovery to approximately 90 percent. This water would be conveyed through the existing potable water system.	1,500	3	1	1	1	1	1	2	2	1	1	1	1	2	1	1	1	2	
19	RW Direct Use Expansion-Increment 1	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1 facilities would increase direct use beyond baseline supply by 5,000 AFY.	5,000	15	1	1	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
20	RW Direct Use Expansion-Increment 2	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1+2 facilities would increase direct use beyond baseline supply by 10,000 AFY.	5,000	20	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
21	RW Direct Use Expansion-Increment 3	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1-3 facilities would increase direct use beyond baseline supply by 15,000 AFY.	5,000	25	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
22	RW Direct Use Expansion-Increment 4	IEUA developed a new Recycled Water Program Strategy concurrent with the IRP. This project category will be used to determine the potential interest in expanding the direct use system beyond the Agency's Ten Year CIP. Includes the reuse of regional wastewater supply, approximately 83,000 AFY by 2035 and potential recycled water interties. Increment 1-4 facilities would increase direct use beyond baseline supply by 20,000 AFY.	5,000	25	1	1	1	1	1	2	2	1	1	1	1	0	2	1	1	2	
23	Existing GWR Basin Improvements beyond RMPU-Increment 1	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1 facilities would increase recharge at existing basins within the Chino Basin by an additional 2,500 AFY.	2,500	15	2	2	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
24	Existing GWR Basin Improvements beyond RMPU-Increment 2	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1+2 facilities would increase recharge at existing basins within the Chino Basin by an additional 5,000 AFY.	2,500	20	2	2	1	1	1	2	2	1	1	1	1	0	2	1	2	2	
25	Existing GWR Basin Improvements beyond RMPU-Increment 3	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1-3 facilities would increase recharge at existing basins within the Chino Basin by an additional 10,000 AFY.	5,000	25	2	2	1	1	1	2	2	1	1	1	1	0	2	1	1	2	

26	Existing GWR Basin Improvements beyond RMPU-Increment 4	The 2013 Chino Basin RMPU recommended a set of preferred projects to improve recharge at the existing groundwater spreading basins. This project category represents the next increment of additional groundwater recharge (imported water and/or recycled water) capable at the existing facilities. Increment 1-4 facilities would increase recharge at existing basins within the Chino Basin by an additional 15,000 AFY.	5,000	25	2	2	1	1	1	2	2	1	1	1	1	0	2	1	1	2
27	Construct New GWR Basins-Increment 1	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1 would provide up to an additional 2,450 AFY of recharge capacity, which is approximately one new basin at 350 AF per month for 7 months of operation.	2,450	10	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
28	Construct New GWR Basins-Increment 2	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1+2 would provide up to an additional 4,900 AFY of recharge capacity, which is approximately 2 new basins at 350 AF per month for 7 months of operation.	2,450	15	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
29	Construct New GWR Basins-Increment 3	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1-3 would provide up to an additional 7,350 AFY of recharge capacity, which is approximately 3 new basins at 350 AF per month for 7 months of operation.	2,450	20	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
30	Construct New GWR Basins-Increment 4	Purchase land to construct new groundwater recharge basins in the service area to capture additional stormwater, recycled water and/or imported water for groundwater recharge. Increment 1-4 would provide up to an additional 9,800 AFY of recharge capacity, which is approximately 4 new basins at 350 AF per month for 7 months of operation.	2,450	20	2	2	2	1	1	2	2	1	1	1	1	0	2	1	1	2
31	ASR wells MZ1 and MZ2	Construct aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge within management zone 1 and 2. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.1 and 3 for CVWD and the City of Ontario.	11,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	2	2
32	ASR wells MZ3	Construct aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge within management zone 3. Reference projects were taken from the 2010 RMPU, Sections 6.7.2.2 for JCSD.	3,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	2	2
33	Maximize ASR wells	Construct other aquifer storage and recovery (ASR) wells to increase imported water groundwater recharge by 3,500 AFY within the Chino Basin during wet and dry years. Assume benefit 40% of the time (2 in 5 years). Storage to be dependent on supplemental water availability in wet years	3,500	5	2	2	1	1	1	0	2	1	1	1	1	2	0	1	1	2
34	Cadiz IW Transfer	The Cadiz project would allow for the import of unused groundwater from the remote Fenner Valley near Cadiz, California. For the purposes of the IRP, a 5,000 AFY increment of water is assumed. The Cadiz supply would be transferred and taken as SWP water into the Chino Basin.	5,000	20	2	1	1	1	1	2	2	1	1	1	1	0	1	1	1	1
35	Secure SWP IW transfer outside MWD	Imported water supply is solely from MWD via the SWP and is limited by the Agency's purchase order. Other permanent, temporary or seasonally available imported water supplies could be purchased and wheeled into the Chino Basin. The volume of water available varies depending on the source of water and timing. Supplies could be purchased from various Irrigation Districts or secured via Ag Transfer. Assume benefit 1 in 10 years	5,000	10	2	1	1	1	1	1	2	1	1	1	1	1	0	2	1	1
36	SBVMWD IW Transfer	As a SWP contractor, San Bernardino Valley MWD (SBVMWD) has a Table A allocation. This option would involve constructing an intertie between SBVMWD's imported water system. The supply would be temporary or seasonally available and could be purchased and wheeled into the Chino Basin. Assume benefit 1 in 5 years.	5,000	5	2	1	1	1	1	1	2	1	1	1	1	2	0	2	1	1
37	Ocean Desalination Exchange	This project category would involve a partnership with another water agency pursuing ocean water desalination; through in-lieu exchange, the Chino basin would obtain an agreed amount of imported water. For the purposes of the IRP, a volume of 5,000 AFY was chosen. Opportunity to invest in upcoming ocean desalination plants includes Huntington Beach, Carlsbad and West Basin.	5,000	10	2	1	1	1	1	1	2	1	1	1	1	2	0	1	1	1
38	Six Basin Water Transfer	This project would explore the idea of developing a water transfer agreement with Six Basins. One concept is to purchase imported water for recharge into Six Basins and get in return equal volume of groundwater underflow plus agreed amount of stormwater. For example, could purchase 10,000 AF of IW for exchange of 10,000 AF of groundwater plus 7,000 AF of stormwater. Assume benefit 1 in 5 years.	17,000	5	2	2	2	1	1	2	2	1	1	1	1	2	0	1	0	1
39	Expand WUE Devices	Implement additional targeted device related savings to reduce demand beyond current annual water use efficiency savings. Provide incentives and pilot programs to roll out extremely high efficient indoor fixtures and toilets. To be verified with WUEBP.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
40	WUE - Turf Removal-Increment 1	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1 would provide up to 5,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
41	WUE - Turf Removal-Increment 2	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1+2 would provide up to 10,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
42	WUE - Turf Removal-Increment 3	Implement turf removal and landscape transformational programs to reduce outdoor demand. To be verified with WUEBP. Increment 1-3 would provide up to 15,000 AFY of savings.	5,000	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2
43	WUE - Budget Rates-Increment 1	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 13,350 AFY of savings.	13,350	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2

44	WUE - Budget Rates-Increment 2	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 26,700 AFY of savings.	13,350	1	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2
45	WUE - Budget Rates-Increment 3	Implement water budget based rates for 2 member agencies (assuming 15% total savings per Agency after 3 years). To be verified with WUEBP. Increment 1 would provide up to 40,050 AFY of savings.	13,350	1	1	1	1	1	1	1	2	2	1	1	2	2	1	2	1	2	2
46	WUE- RW Demand Management-Increment 1	Implement demand management devices and programs for direct recycled water customers. Does not generate additional supply, aids in managing the supply during peak demand. Increment 1 would provide 2,500 AFY of demand management, this supply could be used for increasing direct use demands, groundwater recharge or other reuse strategy.	2,500	1	1	1	1	1	1	2	2	2	1	2	2	1	2	1	2	2	
47	WUE- RW Demand Management-Increment 2	Implement demand management devices and programs for direct recycled water customers. Does not generate additional supply, aids in managing the supply during peak demand. Increment 1+2 would provide 5,000 AFY of demand management, this supply could be used for increasing direct use demands, groundwater recharge or other reuse strategy.	2,500	1	1	1	1	1	1	2	2	2	1	2	2	1	2	1	2	2	
48	Dry Weather Flow Diversions	Capture and treat urban dry weather flow from Chino, Cucamonga and San Sevaine Creek into the Regional Plants. For the purposes of the IRP, a volume of 3,500 AFY was assumed as total available dry weather flow.	3,500	5	2	1	2	1	2	2	2	1	0	1	1	1	2	1	1	1	2
52	San Antonio Creek SW Capture	Modify existing basins along San Antonio Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years	1,000	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
53	Cucamonga Creek SW Capture	Modify existing basins along Cucamonga Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
54	Day Creek SW Capture	Modify existing basins along Day Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
55	San Sevaine Creek SW Capture	Modify existing basins along San Sevaine Creek to increase stormwater capture beyond the 2013 RMPU. Increase facilities to better accommodate the "big gulp" concept. Assume benefit 1 in 5 years.	2,500	10	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	
56	Water Banking Facility	This project category would invest into the Semitropic Groundwater Storage Bank in Kern County or similar program. The Chino Basin could bank additional purchases of wet year water when these supplies are available and Chino Basin facilities are capacity limited.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	1	1	2	0	1	
58	Regional LID-Increment 1	Construct or modify urban development to better manage and infiltrate rainfall at the source. Projects could include bioswales and or pervious concrete installation in parking lots, street drainages. Increment 1 facilities could provide up to 5,000 AFY of recharge.	5,000	5	2	1	2	2	1	1	2	1	1	1	1	2	2	2	2	2	
59	Regional LID-Increment 2	Construct or modify urban development to better manage and infiltrate rainfall at the source. Projects could include bioswales and or pervious concrete installation in parking lots, street drainages. Increment 1+2 facilities could provide up to 10,000 AFY of recharge.	5,000	5	2	1	2	2	1	1	2	1	1	1	1	2	2	2	2	2	
60	Direct Potable Reuse-Increment 1	This project would construct an advanced water filtration and treatment (e.g. process treatment that combines micro or ultrafiltration) facility at a Regional Plant. The treatment process would allow the recycled water to be introduced into the potable water system. Increment 1 facility would have a capacity of 5,000 AFY.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
61	Direct Potable Reuse-Increment 2	This project would construct an advanced water filtration and treatment (e.g. process treatment that combines micro or ultrafiltration) facility at a Regional Plant. The treatment process would allow the recycled water to be introduced into the potable water system. Increment 1+2 facility would have a capacity of 10,000 AFY.	5,000	10	1	1	1	1	1	2	2	1	1	1	1	2	0	1	2	2	
62	Cucamonga Basin Improvements	This project category will identify projects that would result in additional groundwater production benefits coming into the IEUA service area from the Cucamonga Basin. Includes recharge facilities, treatment and production facilities to maximize supply coming into the Chino Basin.	2,500	5	2	2	2	1	1	2	2	1	1	1	1	0	2	1	2	2	
63	Maximize Other Groundwater	This project category will identify local member agency projects that would result in additional groundwater production benefits coming into the IEUA service area outside of the Chino Basin.	5,000	5	1	1	1	1	1	2	2	1	1	1	1	1	2	2	1	2	
65	RP-1 NRWS Treatment	The north Non Reclaimable Wastewater System (NRWS) discharges approx.. 3.5 MGD of brine to Los Angeles County annually. The project would construct a treatment facility to allow the Region to reuse this supply into the recycled water system. Requires plant expansion and partial reverse osmosis for blending.	3,920	9	2	1	1	1	2	2	2	1	1	1	1	2	1	1	2	2	
66	WUE - Advanced Metering Technologies	Install advanced metering infrastructure (AMI) between retail meters and a utility provider. Will provide real-time data about consumption and allow customers to make informed choices about usage.	5,000	\$ 3	1	1	1	1	1	2	2	1	1	2	2	1	2	1	1	2	
87	Prior Stored Chino Groundwater	This category will allow supply to be taken from groundwater stored in the Chino Basin, pre 2014. It is estimated that approximately 400,000 AF of stored groundwater is available, of which 280,000 AF is made available for IEUA member agencies. This supply category will be managed on a case by case basis as selected into the Regional supply portfolios. The supply will be limited, but can be used annually or intermittent as needed.	8,400	1	0	0	1	1	1	2	2	1	1	1	1	2	2	1	2	2	
88	Maximize Local Surface Water	This category of projects will construct facilities needed to capture additional local surface water. Projects to be defined by IEUA's member agencies. For example, increase surface flows off Lytle Creek in wet years. Assume benefit 3 in 5 years	1,000	1	2	1	2	1	2	2	2	1	0	1	1	2	2	1	2	2	

89	Max Tier 1 MWD Imported Water-Increment 1	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 7,850 AFY. Can be purchased annually or intermittently.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
90	Max Tier 1 MWD Imported Water-Increment 2	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 15,700 AFY. Can be purchased annually or intermittent.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
91	Max Tier 1 MWD Imported Water-Increment 3	Maximize imported water from MWD at Tier 1 rate. Total available supply at Tier 1 rate is 93,283 AFY or cumulative purchase order maximum of 932,830 AF through December 31, 2024. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 23,550 AFY. Can be purchased annually or intermittent.	7,850	1	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
92	Max Tier 2 MWD Imported Water-Increment 1	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 5,000 AFY. Can be purchased annually or intermittent.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
93	Max Tier 2 MWD Imported Water-Increment 2	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 10,000 AFY. Can be purchased annually or intermittent.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
94	Max Tier 2 MWD Imported Water-Increment 3	Maximize imported water from MWD at Tier 2 rate. Could be taken annually or intermittent, availability pending MWD supply. Supply can be taken directly, in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 15,000 AFY. Can be purchased annually or intermittently.	5,000	3	2	2	1	1	1	0	0	1	1	1	1	2	0	1	1	2
95	MWD Replenishment or discount wet year water-Increment 1	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1 would allow for the purchase of an additional 10,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	5	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
96	MWD Replenishment or discount wet year water-Increment 2	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1+2 would allow for the purchase of an additional 20,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	8	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
97	MWD Replenishment or discount wet year water-Increment 3	Maximize replenishment or discount wet year imported water from MWD. Availability pending MWD supply and pricing. Supply can be taken in-lieu or for supplemental recharge. Increment 1-3 would allow for the purchase of an additional 30,000 AFY. Can be purchased annually or intermittently. Assume benefit after 2 consecutive wet years (assume 1 in 15 years)	10,000	10	2	2	1	1	1	0	2	1	1	1	1	2	0	2	1	2
98	Watershed Wide Water Transfers	This category of projects will construct or arrange other water transfers external to the Chino Basin. For example, dry weather flow exchange of recycled water to Orange County Water District for an equivalent amount of purchased imported water. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability and/or quality. To occur annually or intermittent. Resiliency and flexibility benefit only	-	5	1	1	1	1	1	2	2	2	1	1	1	2	2	1	2	2
99	Chino Basin Water Transfers	This category of projects will construct or arrange other water transfers within the Chino Basin. Projects to also include inter-agency interties for increased reliability. For the purposes of the IRP, it is assumed that this category of projects will not increase supply, but increases reliability. To occur annually or intermittent.	-	5	2	2	1	1	1	2	2	2	1	1	1	2	2	1	2	2
100	Reliability Production Wells	This project category will construct new production wells needed to replace lost production or under performing facilities. These projects will maintain current annual groundwater production deliveries and are intended to increase operational flexibility and reliability. Increment 1 varies in capacity and will be determined on a case by case basis as selected into each of the regional supply portfolios.	-	2	0	0	1	1	1	2	2	1	1	1	1	2	1	2	2	2

Appendix E: Response Action Program Cut Sheets
IEUA Drought Contingency Plan

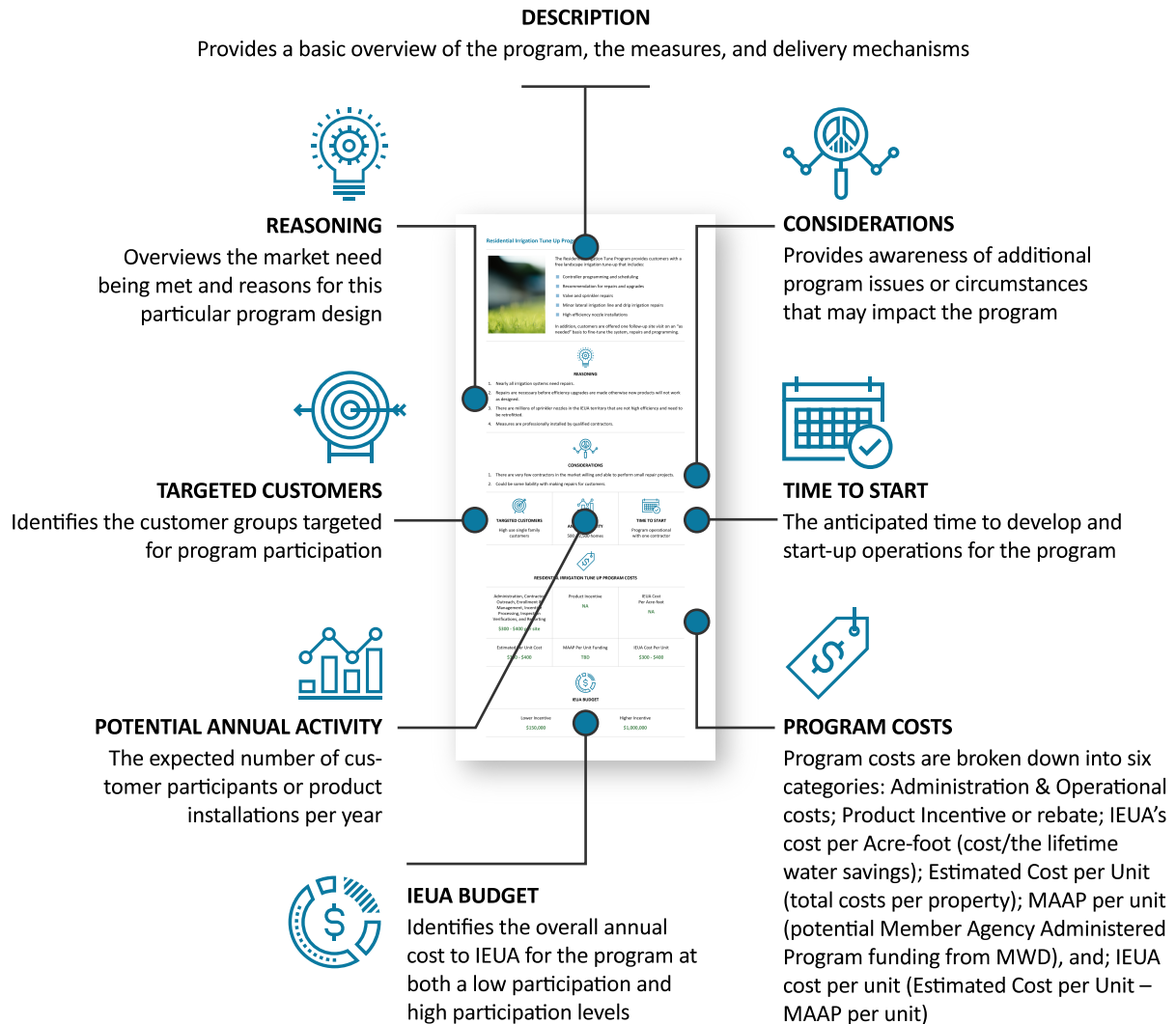
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Guide to the Program Write-Ups

IEUA has selected seven customer programs to be offered during drought conditions. Each program is detailed in an individual write-up contained in this section.

The sections contained in each write-up are explained in the diagram below:



Turf Replacement Program



The Turf Replacement Program encourages customers to remove high water-consuming turf and replace it with alternative solutions such as low water-using, regionally appropriate plants and surfaces that allow for ground water infiltration and elimination of runoff. Qualifying applicants are eligible to receive \$3 per square foot of turf removed with a maximum incentive of 5,000 square feet for residential customers and 50,000 square feet for commercial customers. Eligible projects must have:

- Three plants per 100 square feet of area transformed
- No hardscape within the transformed area, except permeable hardscape
- A stormwater retention feature
- Replacement or modification of overhead spray sprinklers

For reference, the historical program activity of square feet removed is listed below.

	<u>Residential</u>	<u>Commercial</u>	<u>Total</u>
FY 14/15	119,130	1,136,334	1,255,464
FY 15/16	1,596,789	3,337,120	4,933,909
FY 16/17	255,091	637,916	893,007



REASONING

1. There are hundreds of thousands of square feet of irrigated turf in the IEUA territory.
1. Replacing turf with regionally appropriate plants aids in transforming the market. In a recent analysis done by Western MWD, for every customer replacing their turf, another customer did so without an incentive.
2. Provides long term savings- Current studies have shown that savings increase after the initial plant stabilization period and persist over 10 years or more.



CONSIDERATIONS

1. Turf replacement has an extremely high cost per acre-foot.
3. The market acceptance is low during non-drought times.
4. There are numerous customer barriers: costs, concerns about the new look, and lack of ability to execute projects.
5. Contractors are not interested in projects smaller than 1,000 sf.

 <p>TARGETED CUSTOMERS All customers with live turf</p>	 <p>POTENTIAL ANNUAL ACTIVITY 500,000 – 5 Million SF</p>	 <p>TIME TO START Currently operational</p>
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TURF REPLACEMENT PROGRAM COSTS

<p>Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting</p> <p>Covered by Metropolitan through regional vendor</p>	<p>Product Incentive \$3 per square foot</p>	<p>IEUA Cost Per Acre-foot \$769 (\$ per sf)</p>
<p>Estimated Per Unit Cost \$3 per sf</p>	<p>MAAP Per Unit Funding \$2.00 (regional rebate)</p>	<p>IEUA Cost Per Unit \$1 per sf</p>



IEUA BUDGET

Lower Incentive	Higher Incentive
\$500,000	\$5,000,000

Residential Irrigation Tune Up Program



The Residential Irrigation Tune Program provides customers with a free landscape irrigation tune-up that includes:

- Controller programming and scheduling
- Recommendation for repairs and upgrades
- Valve and sprinkler repairs
- Minor lateral irrigation line and drip irrigation repairs
- High efficiency nozzle installations

In addition, customers are offered one follow-up site visit on an “as needed” basis to fine-tune the system, repairs and programming.



REASONING

1. Nearly all irrigation systems need repairs.
6. Repairs are necessary before efficiency upgrades are made otherwise new products will not work as designed.
7. There are millions of sprinkler nozzles in the IEUA territory that are not high efficiency and need to be retrofitted.
8. Measures are professionally installed by qualified contractors.



CONSIDERATIONS

1. There are very few contractors in the market willing and able to perform small repair projects.
9. Could be some liability with making repairs for customers.



TARGETED CUSTOMERS

High use single family customers



POTENTIAL ANNUAL ACTIVITY

500 – 2,500 homes



TIME TO START

Program operational with one contractor



RESIDENTIAL IRRIGATION TUNE UP PROGRAM COSTS

Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting \$300 - \$400 per site	Product Incentive NA	IEUA Cost Per Acre-foot NA
Estimated Per Unit Cost \$300 - \$400	MAAP Per Unit Funding TBD	IEUA Cost Per Unit \$300 - \$400



IEUA BUDGET

Lower Incentive \$150,000	Higher Incentive \$1,000,000
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Smart Irrigation Direct Installation



DESCRIPTION

The Smart Irrigation Direct Installation Program offers the installation of smart irrigation devices, potentially free to the customer. The Program could offer:

- Smart cloud-based controllers
- High efficiency sprinkler nozzles
- Wireless flow sensors

In order to maximize water savings, a qualification consideration could be that customers must have one acre or more of irrigated area or water usage of over 450,000 gallons per year per household. The Program could be designed with a customer co-pay, which would boost cost effectiveness. The inclusion of nozzle installations adds tremendous costs and could be eliminated if the budget does not allow it.






REASONING

1. Top water users and large landscape properties offer maximum water savings due to the expansive volume of acreage of irrigated lawns and gardens. In addition, over one-acre sites provide additional MAAP funding.
2. Single family properties with irrigated area have controllers and spray heads, but most do not have the latest smart irrigation technologies.
3. The smart irrigation package includes proven technologies that will be appealing to customers.
4. Addition of flow sensors will provide the ability to detect abnormal water use and alert property owners via text or email.
5. Measures will be professionally installed by contractors ensuring quality installations and programming.
6. Direct installation contractors typically meet installation goals on schedule due to proactive sales activities.



CONSIDERATIONS

1. High cost to provide direct installations.
2. Sometimes customers do not buy into new measures, specifically programming of the controller and they will override efficiency schedule.
3. Could be some liability with providing product and installation.

 <p>TARGETED CUSTOMERS</p> <p>Single-family, multi-family, commercial 1 acre or larger</p>	 <p>POTENTIAL ANNUAL ACTIVITY</p> <p>1,000 – 5,000 properties</p>	 <p>TIME TO START</p> <p>6 – 8 months</p>
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SMART IRRIGATION DIRECT INSTALLATION PROGRAM COSTS

<p>Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting</p> <p>\$400</p>	<p>Product Incentive</p> <p>Free to customer</p>	<p>IEUA Cost Per Acre-foot</p> <p>\$327</p>
<p>Estimated Per Unit Cost</p> <p>\$1,550</p>	<p>MAAP Per Unit Funding</p> <p>\$600</p>	<p>IEUA Cost Per Unit</p> <p>\$950</p>



IEUA BUDGET

Lower Incentive

\$950,000

Higher Incentive

\$4,750,000

School Smart Irrigation Direct Installation



DESCRIPTION

Schools use a tremendous amount of water for irrigation, specifically for watering their lawn areas. These lawns are frequently used for student sports and recreation and therefore not candidates for turf replacement. The School Smart Irrigation Program would offer local schools free installation of smart irrigation devices. Measures to include:

- Pressure regulating spray heads
- High efficiency sprinkler nozzles
- Flow sensors and master valves (if practical)
- Smart cloud-based controllers (if practical)

If cost prohibitive flow sensors, master valves and smart controllers can be eliminated.





REASONING

1. Schools have large areas of functional lawn area, used for sports and recreation.
 2. School properties typically have irrigation systems with old malfunctioning equipment. Much of the time the spray heads are broken, clogged, below grade or too high.
 3. Most schools have limited budgets and resources to purchase and install irrigation equipment.
 4. The program addition of flow sensors and master valves eliminates water waste due to leaks by shutting off the valve. In addition, the flow sensing data provides information on actual water usage.
 5. Smart cloud-based controllers can provide and share water use information.
 6. Improved irrigation efficiency in schools can significantly reduce their utility costs.
 7. The program provides opportunity for schools to demonstrate leadership and educate students on water use efficiency.
-



CONSIDERATIONS

1. High cost to provide direct installations.
2. School personnel may override programming of the controller.
3. Could be some liability with providing product and installation.

 <p>TARGETED CUSTOMERS Public schools</p>	 <p>POTENTIAL ANNUAL ACTIVITY Schools</p>	 <p>TIME TO START 6 – 8 months</p>
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SCHOOL SMART IRRIGATION DIRECT INSTALLATION PROGRAM COSTS

<p>Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting</p> <p>\$</p>	<p>Product Incentive</p> <p>Free to customer</p>	<p>IEUA Cost Per Acre-foot</p> <p>\$</p>
<p>Estimated Per Unit Cost</p> <p>\$</p>	<p>MAAP Per Unit Funding</p> <p>\$</p>	<p>IEUA Cost Per Unit</p> <p>\$</p>



IEUA BUDGET

Lower Incentive

\$

Higher Incentive

\$

Qualified Contractor Irrigation Incentive Program



DESCRIPTION

Program will allow customers to receive a comprehensive package of innovative and proven irrigation technologies from qualified contractors, for the following discounted prices:

- Smart controllers \$35 - \$50 per station
- High efficiency sprinkler nozzles **\$6 - \$10 per nozzle**
- Flow sensors with master valves **\$60 - \$100 per sensor**
- Drip irrigation **\$0.40 - \$0.60**

Eligible contractors would include: QWEL, CLCA and IA certified firms. Customers would be responsible for installation costs.

Targeted properties would include all customer segments (commercial, multi-family and residential) with one acre or more of irrigated area, with a program focus on commercial and HOA common areas.






REASONING

1. Large landscape properties offer maximum water savings due to the expansive acreage of irrigated lawns and gardens.
 2. MF, CII and SF properties with irrigated area have irrigation controllers and spray heads, but most do not have the latest water-efficient smart irrigation technologies.
 3. The smart irrigation package includes proven technologies that will be of interest to customers and their contractors.
 4. Measures will be professionally installed by qualified contractors.
-



CONSIDERATIONS

1. In order to achieve activity goals, it will be necessary to offer the higher incentive making the program more costly.
2. Enlisting and managing contractors will take expert resources and add significant costs to the program.

 <p>TARGETED CUSTOMERS</p> <p>All customer segments with one acre or more of irrigated area</p>	 <p>POTENTIAL ANNUAL ACTIVITY</p> <p>250 – 1,000 homes</p>	 <p>TIME TO START</p> <p>6 months</p>
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QUALIFIED CONTRACTOR IRRIGATION INCENTIVE PROGRAM COSTS

<p>Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting</p> <p>\$300 per property</p>	<p>Product Incentive (24-station controller, 150 nozzles, 46 sf of drip, 25 flow sensor/master valve)</p> <p>Average of \$1,809 per property (assumes full MAAP funding)</p>	<p>IEUA Cost Per Acre-foot</p> <p>\$31 - \$450</p>
<p>Estimated Per Unit Cost</p> <p>\$2,109 - \$3,227</p>	<p>MAAP Per Unit Funding</p> <p>\$1,809</p>	<p>IEUA Cost Per Unit</p> <p>\$300 - \$1,418</p>



IEUA BUDGET

Lower Incentive \$75,000 - \$300,000	Higher Incentive \$354,500 - \$1,418,000
--	--



The FreeSprinklerNozzles.com Program provides participating water agencies with a full-service approach to distribution of high efficiency sprinkler nozzles to their residential and commercial customers while requiring only minimal staffing. Nozzles are provided free to customers. Customer are responsible for installation.

With eight years of successful implementation, program management is looking to overhaul the FreeSprinklerNozzles.com program. The goal is for the new program to be a 100% online fulfilment program.

The new program would include an online application that would utilize aerial imagery to map a customer’s landscaped area and irrigation system. The customer would use the tool to measure their irrigated area and note head locations. The system would automatically generate a nozzle inventory which would be sent to the irrigation equipment fulfilment center electronically. The nozzles would then be shipped to the customer.



REASONING

1. Nearly all properties in IEUA’s territory with irrigated area have spray heads that can be retrofitted with efficient nozzles – there are literally millions of nozzles in this market available to be upgraded.
 2. The product is easy to install and inexpensive.
 3. The program offers a turnkey approach requiring minimal resources from IEUA or its member agencies.
-



CONSIDERATIONS

1. With a small device that many customers store in their garage until needed, a higher percentage of customers may not install the nozzles.
-



TARGETED CUSTOMERS

All customers with irrigated area & spray heads



POTENTIAL ANNUAL ACTIVITY

50,000 – 200,000



TIME TO START

Expected launch date of December 2019



FREESPRINKLERNOZZLES.COM PROGRAM COSTS

Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting Estimated \$2 per nozzle	Product Incentive Free to customer	IEUA Cost Per Acre-foot \$92 - \$450
Estimated Per Unit Cost \$5 - \$6	MAAP Per Unit Funding \$2 - \$4	IEUA Cost Per Unit \$2 - \$4



IEUA BUDGET

Lower Incentive \$100,000	Higher Incentive \$800,000
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Leak Detection Incentive



DESCRIPTION

Household leaks can result in thousands of gallons of wasted water and potential property damage.

Smart leak detector devices can now monitor use, detect anomalies and alert homeowners of potential leaks. Some devices can even shut off use, mitigating water damage.

The Leak Detection Incentive would offer customers a rebate for purchase of an approved monitoring and leak detection device. There are currently five viable products on the market including Flume, Buoy, Flo, Phyn and Saya. Some devices require tapping into the existing plumbing system and may require a licensed plumber for installation, while others simply attach to the customer's water meter.

The water savings are unknown at the time and cost for product with installation ranges from \$200 - \$700+. The program could also offer free installation for customers with high use or could be an incentive offered to the manufacturer. The manufacturer would offer an incentive off the purchase price and bill IEUA for those properties.



REASONING

1. Many homes have leaks, currently industry estimates 10%.
2. Most leaks go undetected and customers are not aware for months until they get their bill and many times not even then.
3. Repairing water damage caused by leaks can cost thousands of dollars for a typical homeowner.
4. Providing customers with data on their water use gives them the necessary information and motivation to make efficiency changes.
5. Several water agencies have incentive and installation programs including: Southern Nevada Water Authority, Jurupa Community Services District, Contra Costa Water District, Rainbow Municipal Water District, and San Antonio Water System.



CONSIDERATIONS

1. Savings are unknown.
2. If water agency already has AMI, service is duplicative.
3. Program not applicable to all customers, must target customers with potential leaks and ones that value monitoring data.
4. Customer still has to fix leaks to secure savings.



TARGETED CUSTOMERS

Single-family homes, potentially in high pressure areas or with a significant increase in use



POTENTIAL ANNUAL ACTIVITY

500 – 1,000 homes



TIME TO START

4 months



LEAK DETECTION INCENTIVE PROGRAM COSTS

Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting \$25 per home	Product Incentive \$100 per home	IEUA Cost Per Acre-foot TBD
Estimated Per Unit Cost \$125	MAAP Per Unit Funding TBD	IEUA Cost Per Unit \$125



IEUA BUDGET

Lower Incentive	Higher Incentive
\$62,500	\$125,000

WEFlex Fund



DESCRIPTION

Recognizing that the future is unknowable, IEUA understands that unforeseen marketing and water savings opportunities may present themselves at some point during a drought cycle. For this reason, the WEFlex Fund was created to allow IEUA to quickly respond and fund a new, creative approach.

The program will offer IEUA's retail agencies funds for locally administered activities. The budget will be allocated to each agency based upon the water agencies size (or water sales). An agency could use the funds for local activities such as water waste enforcement and education or recycled water hook up and permit fees. Other programs or services could be funded through WE Flex Fund, if approved by the drought response committee.

An agency will submit a description of the local activity, estimated costs and potential benefits or results. When accepted, IEUA will provide the funds.



REASONING

1. Should an effective new technology, marketing/promotional initiative, or delivery mechanism become available, IEUA does not want an agency to be limited to the pre-selected list of programs.
2. The program allows for retail agencies to choose a program or service that best serves their needs and those of their customers.
3. Typically, approval and funding of new initiatives take significant time to work their way through the management hierarchy. The WE Flex Fund will allow for an expedited process to implement new tactics.



CONSIDERATIONS

1. In order to achieve activity goals, it will be necessary to offer the higher incentive making the program more costly.
2. Enlisting and managing contractors will take expert resources and add significant costs to the program.

 <p>TARGETED CUSTOMERS All customer segments</p>	 <p>POTENTIAL ANNUAL ACTIVITY NA</p>	 <p>TIME TO START Immediate</p>
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WEFLEX PROGRAM COSTS

<p>Administration, Contractor Outreach, Enrollment & Management, Incentive Processing, Inspection Verifications, and Reporting</p> <p>TBD</p>	<p>Product Incentive (24-station controller, 150 nozzles, 46 sf of drip, 25 flow sensor/master valve)</p> <p>TBD</p>	<p>IEUA Cost Per Acre-foot</p> <p>TBD</p>
<p>Estimated Per Unit Cost</p> <p>TBD</p>	<p>MAAP Per Unit Funding</p> <p>TBD</p>	<p>IEUA Cost Per Unit</p> <p>TBD</p>

Services Offered

In addition to Programs, three Support Services are offered to provide customers with knowledge and information about water efficient landscaping. These Services are:

1. Landscape Surveys
2. Landscape Workshops
3. Landscape Design Services

Landscape Surveys

Administered by the Chino Basin Water Conservation District (CBWCD), in partnership with IEUA and the member agencies, the Landscape Survey Program offers customers a free evaluation of their landscape and irrigation system.

The survey includes:

- A complete evaluation of the customer's irrigation system
- Determination of the landscape's water needs
- Accurate profile of the property's water consumption
- Generation of a water budget based on the local evapotranspiration and irrigated landscape area

Customer's also receive:

- Water saving tips
- Recommendations on how to improve overall efficiency of your irrigation system
- Rebate opportunities

In order to ensure water savings, it is recommended that the surveys also include follow up to verify any recommendations have been implemented and assist customers in making the upgrades and receiving the incentives.

Landscape Workshops

The landscape classes offered through the IEUA service areas are FREE of charge. The descriptions below provide a basic overview of the topics covered.





Drought Tolerant Plants - This class provides information on a variety of water efficient plants that fit both our climate and landscape design. The instructor will discuss native and other California friendly plants, the benefits they provide to your landscape, and when and how to plant them.

Landscape Design - This class provides residents with the initial basics on how to develop a landscape that combines both beauty and environmental benefits to their home. Both preparation and design techniques will be discussed.

Water Efficient Irrigation Systems - This class teaches residents the importance of using water wisely and how an efficient irrigation system enables them to play their part in efficient water use. Overhead sprinklers, drip systems and irrigation controllers will be discussed.

Turf Removal - This class is specialized to instruct residents on the proper techniques to remove turf and replace it with a water efficient landscape.

Composting, Fertilizer, & Maintenance - This class teaches residents about compost, fertilizer and their correct usage to help plants flourish. Participants will also learn about the correct maintenance to ensure growth for their plants.

How the Drought Affects Your Water Timer - This class will help residents understand the watering restrictions and how to program their controller to align with their retail agency's outdoor watering restrictions.

Composting, Water Management, & Pest Control - This class provides instruction on composting, proper watering techniques, and integrated pest management. Participants will learn how often and how much to water plants, how to identify what can be used to compost, how to properly apply compost, and how to sustainably control pests.

Drought, El Nino, & What to do with Your Landscape - This class gives residents tips and tricks on how to maintain their landscape during transitioning seasons and weather changes.

Mini Class - Comprehensive four-hour class covering Landscape design basics, California friendly & native plants, landscape sprinkler systems, and planting and maintenance.

Landscape Design Services

Through a collaboration between CBWCD, IEUA and its member agencies, customers are offered landscape design services free of charge. This service has a market value of approximately \$500.

Participants are required to attend a two-hour "What You Need to Know Before Your Landscape Transformation" class before they become eligible to register for the Landscape Design Assistance Program. The class is focused on providing all the information most people need to be successful with a turf replacement project, whether they are doing the work themselves or hiring a contractor.



Due to program demand, customers are provided design services for EITHER their front yard OR back yard. If a customer completes the first project, they can receive additional design services.

A CBMWD staff member consults with participants for approximately 1.5 - 2 hours in person at the Waterwise Community Center. At the appointment, customers discuss goals for their landscape area and then work with staff to create a computer-generated design for the landscape project.

After the consultation meeting, CBWCD staff finish the design, create a plant identification key and a custom plant list with the names and information about each plant selected for the designed landscape. Customers are also provided with a list of resources including sources of plants and other landscape materials.

WSCP Appendix B

November 2020 Notification Letter To
Encourage Public Involvement



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P.O. Box 9020 • Chino Hills, CA 91709
TEL (909) 993-1600 • FAX (909) 993-1985
www.ieua.org

24 November 2020

GM Name
GM Title
Agency Name
Street Address
City, State, Zip

SUBJECT: 2020 Urban Water Management Plan Update

Dear Agency Representative:

The Inland Empire Utilities Agency (IEUA) is undertaking the review, update, and revision of its Urban Water Management Plan (UWMP). The Urban Water Management Planning Act requires every urban water supplier of a certain size to prepare and adopt an UWMP at least once every five years. The UWMP is a planning document in which water suppliers evaluate and compare their water supply and reliability to their existing and projected demands. IEUA is in the process of preparing the 2020 UWMP Update.

As an urban water supplier, the IEUA is required pursuant to Section 10620(d)(3) of the California Water Code to coordinate with water management agencies, relevant public agencies, and other water suppliers regarding the preparation of the UWMP. Pursuant to Section 10621(b) of the California Water Code, the IEUA will be reviewing the UWMP and will make amendments or changes, as appropriate. Based on the IEUA's current schedule, we expect to have a draft available for public review by April 2021, at which point your agency will receive notification that the draft UWMP is available for public review and comment.

The IEUA invites you to submit written comments in anticipation of the development of our 2020 UWMP Update within the next 30 days to IEUA. If your agency would like to learn more about the UWMP, please feel free to contact me at 909.993.1698 or jagui@ieua.org.

Sincerely,

Joshua Aguilar
Senior Engineer

Water Smart - Thinking in Terms of Tomorrow

Kati Parker
President

Jasmin A. Hall
Vice President

Steven J. Elie
Secretary/Treasurer

Michael E. Camacho
Director

Paul Hofer
Director

Shivaji Deshmukh
General Manager

WSCP Appendix C

April 2021 60-Day Notification Letter to City,
County and Others Within IEUA Service Area



**NOTICE OF PUBLIC HEARING
BY THE BOARD OF DIRECTORS OF THE INLAND EMPIRE UTILITIES AGENCY*
TO ADOPT THE 2020 URBAN WATER MANAGEMENT PLAN (UWMP),
ADDENDUM OF APPENDIX G TO THE 2015 UWMP,
AND WATER SHORTAGE CONTINGENCY PLAN
SAN BERNARDINO COUNTY, STATE OF CALIFORNIA**

NOTICE IS HEREBY GIVEN that the Board of Directors of the Inland Empire Utilities Agency intends to hold a public hearing for adoption of the 2020 Urban Water Management Plan (UWMP), Addendum of Appendix G to the 2015 UWMP, and Water Shortage Contingency Plan.

NOTICE IS FURTHER GIVEN that said public hearing will be held on the following date and time for the purpose of hearing any and all public testimony on the above-stated issue.

DATE: Wednesday, June 16, 2021 – 10:00 a.m.

The meeting will be accessible via teleconference at:
Phone Number: (415) 856-9169 / Conference ID: 811 284 110#

In the effort to prevent the spread of COVID-19, until further notice, the Inland Empire Utilities Agency will hold all Board and Committee meetings by video and audio conference. As of the posting/publication of this notice, it is anticipated that the public hearing will be conducted virtually by video and audio conference. (Please visit www.ieua.org for the most up-to-date information regarding meeting participation.) There will be no public location available to attend the meeting; all interested persons are invited to participate in the public hearing and provide comments regarding the proposed 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and Water Shortage Contingency Plan by calling into the number provided above. The public may also view the meeting live through the Agency's website at www.ieua.org. Oral statements will be heard, but for the accuracy of the record all important testimony should be submitted in writing. Written comments may be emailed to the Board Secretary/Office Manager Denise Garzaro at dgarzaro@ieua.org no later than 24 hours prior to the scheduled meeting time. Comments submitted in advance will be read into the record during the hearing.

NOTICE IS FURTHER GIVEN that the 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and Water Shortage Contingency Plan will be available on the Agency's website at www.ieua.org and via hard-copy upon request in Spring of 2021, no less than two weeks prior to the public hearing. All interested parties are noticed and invited to submit comments and consult with the Agency regarding its forthcoming 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and Water Shortage Contingency Plan to the Strategic Planning and Resources Department, attention Joshua Aguilar at jaguilar@ieua.org. For additional information regarding the 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and Water Shortage Contingency Plan, please contact Senior Engineer, Joshua Aguilar at (909) 993-1694.

*a municipal water district

WSCP Appendix D

Newspaper Notice of Public Hearing



6075 Kimball Avenue • Chino, CA 91708
P.O. Box 9020 • Chino Hills, CA 91709
TEL (909) 993-1600 • FAX (909) 993-1985
www.ieua.org

May 11th, 2021

Retail Agency
Contact Information
Placed Here

SUBJECT: Posting of the 2020 Urban Water Management Plan, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan

Dear Agency Representative:

The Inland Empire Utilities Agency (IEUA) is inviting public review and comment on its Draft 2020 Urban Water Management Plan (UWMP). The Plan includes an updated Addendum of Appendix G to the 2015 UWMP and 2020 Water Shortage Contingency Plan (WSCP).

In compliance with California Water Code (§10610-10656, §10608 and §10632) the UWMP and WSCP are required to contain detailed evaluations of water supplies necessary to reliably meet demands of the California Water Code to coordinate with water management agencies, relevant public agencies, and other water suppliers regarding the preparation of the UWMP and other plans.

All plan documents are now available on IEUA's website here: <https://www.ieua.org/read-our-reports/other-reports/>.

Comments must be received no later than **5:00 p.m. Monday, May 24, 2021** and sent to the attention of Joshua Aguilar, 909.993.1698 or jaguilar@ieua.org.

If you or your agency would like more information on IEUA's UWMP, Addendum, or WSCP, please contact me.

Sincerely,

Joshua Aguilar
Senior Engineer

Water Smart - Thinking in Terms of Tomorrow

Jasmin A. Hall
President

Michael E. Camacho
Vice President

Steven J. Elie
Secretary/Treasurer

Paul Hofer
Director

Marco Tule
Director

Shivaji Deshmukh
General Manager

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Denise Garzaro
INLAND EMPIRE UTILITIES AGENCY
6075 KIMBALL AVE BUILDING A
CHINO, CA 91710

COPY OF NOTICE

Notice Type: HRG NOTICE OF HEARING
Ad Description: Urban Water Management Plan (UWMP)- 5/17 and 5/24

To the right is a copy of the notice you sent to us for publication in the INLAND VALLEY DAILY BULLETIN/ONTARIO. Please read this notice carefully and call us with any corrections. The Proof of Publication will be filed with the County Clerk, if required, and mailed to you after the last date below. Publication date(s) for this notice is (are):

05/17/2021 , 05/24/2021

The charge(s) for this order is as follows. An invoice will be sent after the last date of publication. If you prepaid this order in full, you will not receive an invoice.

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THE INTER-CITY EXPRESS, OAKLAND	(510) 272-4747

CNS 3471155

NOTICE OF PUBLIC HEARING BY THE BOARD OF DIRECTORS OF THE INLAND EMPIRE UTILITIES AGENCY* TO ADOPT THE 2020 URBAN WATER MANAGEMENT PLAN (UWMP), ADDENDUM OF APPENDIX G TO THE 2015 UWMP, AND 2020 WATER SHORTAGE CONTINGENCY PLAN SAN BERNARDINO COUNTY, STATE OF CALIFORNIA

NOTICE IS HEREBY GIVEN that the Board of Directors of the Inland Empire Utilities Agency intends to hold a public hearing for adoption of the 2020 Urban Water Management Plan (UWMP), Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan.

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submitted in advance will be read into the record during the hearing.

NOTICE IS FURTHER GIVEN that the 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan will be available on the Agency's website at www.ieua.org and via hard-copy upon request in Spring of 2021, no less than two weeks prior to the public hearing. All interested parties are noticed and invited to submit comments and consult with the Agency regarding its forthcoming 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan to the Strategic Planning and Resources Department, attention Joshua Aguilar at jaguilar@ieua.org. For additional information regarding the 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan, please contact Senior Engineer, Joshua Aguilar at (909) 993-1694.

5/17, 5/24/21

CNS-3471155#
INLAND VALLEY DAILY
BULLETIN/ONTARIO

Inland Valley Daily Bulletin

(formerly The Daily Report)
9616 Archibald Avenue Suite 100
Rancho Cucamonga, CA 91730
909-987-6397
legals@inlandnewspapers.com

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LOS ANGELES, CA 90060

FILE NO. 3471155

PROOF OF PUBLICATION (2015.5 C.C.P.)

STATE OF CALIFORNIA
County of San Bernardino

I am a citizen of the United States, I am over the age of eighteen years, and not a party to or interested in the above-entitled matter. I am the principal clerk of the printer of INLAND VALLEY DAILY BULLETIN, a newspaper of general circulation printed and published daily for the City of Ontario, County of San Bernardino, and which newspaper has been adjudged a newspaper of general circulation by the Superior Court of the County of San Bernardino, State of California, on the date of August 24, 1951, Case Number 70663. The notice, of which the annexed is a true printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to wit:

05/17/2021, 05/24/2021

I declare under the penalty of perjury that the foregoing is true and correct.

Executed at Rancho Cucamonga, San Bernardino Co., California, on this 8th day of June, 2021.

Signature

(Space below for use of County Clerk Only)

Legal No. **0011462691**

**NOTICE OF PUBLIC HEARING
BY THE BOARD OF
DIRECTORS OF THE INLAND
EMPIRE UTILITIES AGENCY*
TO ADOPT THE 2020 URBAN
WATER MANAGEMENT PLAN
(UWMP), ADDENDUM OF
APPENDIX G TO THE 2015
UWMP, AND 2020 WATER
SHORTAGE CONTINGENCY
PLAN SAN BERNARDINO
COUNTY, STATE OF
CALIFORNIA**

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Phone Number: (415) 856-9169 /
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and consult with the Agency regarding its forthcoming 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan to the Strategic Planning and Resources Department, attention Joshua Aguilar at jaguilar@ieua.org. For additional information regarding the 2020 UWMP, Addendum of Appendix G to the 2015 UWMP, and 2020 Water Shortage Contingency Plan, please contact Senior Engineer, Joshua Aguilar at (909) 993-1694.

5/17, 5/24/21

CNS-3471155#

**INLAND VALLEY DAILY
BULLETIN/ONTARIO #11462691**

WSCP Appendix E

Resolution of Adoption of UWMP, WSCP, and Addendum

RESOLUTION NO.2021-6-10

A RESOLUTION OF THE BOARD OF DIRECTORS OF THE INLAND EMPIRE UTILITIES AGENCY (IEUA), SAN BERNARDINO COUNTY, CALIFORNIA, ADOPTING THE 2020 URBAN WATER MANAGEMENT PLAN, 2020 WATER SHORTAGE CONTINGENCY PLAN, AND APPENDIX G AS AN ADDENDUM TO THE 2015 URBAN WATER MANAGEMENT PLAN

Whereas, the California Legislature enacted Assembly Bill 797, (Water Code Section 10610 et seq., known as the Urban Water Management Planning Act) during the 1983-1984 Regular Session, and as amended subsequently, which mandates that every urban water supplier providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually, prepare an Urban Water Management Plan at least once every five years; and

Whereas, the Urban Water Management Planning Act requires the preparation and adoption of a Water Shortage Contingency Plan, in accordance with prescribes requirements; and

Whereas, the Urban Water Management Planning Act specifies the requirements and procedures for amending and adopting such Urban Water Management Plans; and

Whereas, the Inland Empire Utilities Agency* is a wholesale supplier of water for 242-square miles in the western portion of San Bernardino; and

Whereas, pursuant to Section 10620 of the Urban Water Management Planning Act, the Inland Empire Utilities Agency has prepared the 2020 Urban Water Management Plan, 2020 Water Shortage Contingency Plan, and Appendix G as an addendum to the 2015 Urban Water Management Plan; and

Whereas, the Board of Directors of the Inland Empire Utilities Agency has duly reviewed, discussed, and considered the 2020 Urban Water Management Plan, 2020 Water Shortage Contingency Plan, and Appendix G as an addendum to the 2015 Urban Water Management Plan.

NOW, THEREFORE, BE IT RESOLVED, DETERMINED AND ORDERED BY THE INLAND EMPIRE UTILITIES AGENCY AS FOLLOWS:

Section 1. The 2020 Urban Water Management Plan is hereby adopted; and

Section 2. The 2020 Water Shortage Contingency Plan is hereby adopted; and

Section 3. The addendum of Appendix G to the 2015 Urban Water Management Plan is hereby adopted; and

Section 4. The General Manager is hereby authorized to file an electronic copy of the 2020 Urban Water Management Plan, 2020 Water Shortage Contingency Plan, and Appendix G to the 2015 Urban Water Management Plan with the State Department of Water Resources within 30

days following its adoption and no later than July 1, 2021.

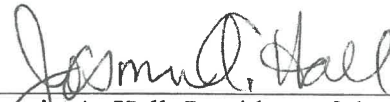
Section 5. The General Manager is hereby authorized to file a CD or hardcopy of aforementioned plans with the California State Library no later than 30 days after its adoption.

Section 6. The General Manager is hereby authorized to submit an electronic copy or a CD or hardcopy of the adopted aforementioned plans to any city or county in which the suppliers provide water no later than 30 days after its adoption.

Section 7. The General Manager is hereby authorized and directed to implement the adopted aforementioned plans, including recommendations to the Board of Directors regarding necessary procedures, rules, and regulations in an effort to carry out effective and equitable water programs.

Section 8. The Resolution shall take effect upon adoption.

ADOPTED this 16th day of June 2021.



Jasmin A. Hall, President of the Inland Empire Utilities Agency* and the Board of Directors thereof

ATTEST:



Steven J. Elie, Secretary/Treasurer of the Inland Empire Utilities Agency* and of the Board of Directors thereof

The undersigned certifies that this is a true copy as on file in the permanent records of the Agency. This stamp must be in purple ink to constitute a certified copy.
Inland Empire Utilities Agency*
A Municipal Water Agency

By  Date 

STATE OF CALIFORNIA)

COUNTY OF
SAN BERNARDINO

)SS
)

I, Steven J. Elie, Secretary of the Inland Empire Utilities Agency*,

DO HEREBY CERTIFY that the foregoing Resolution being No. 2021-6-10,
was adopted at a regular Board Meeting on June 16, 2021, of said Agency by the following
vote:

AYES: Camacho, Elie, Hall, Hofer, Tule

NOES: None

ABSTAIN: None

ABSENT: None



Steven J. Elie, Secretary/Treasurer of the
Inland Empire Utilities Agency* and of
the Board of Directors thereof

(Seal)

*A Municipal Water District

2020 Water Shortage Contingency Plan

Project Lead

Joshua Aguilar, MsEM, P.E.
Senior Engineer

Prepared For

The Inland Empire Utilities Agency
6075 Kimball Avenue,
Chino, California 91708

Prepared By

Kennedy Jenks
300 N. Lake Ave, Suite 1020
Pasadena, CA 91101
Phone: 626-568-4300
Fax: 626-683-8938

Sachi Itagaki, P.E./QSD

Kennedy Jenks Reference

KJ 2044518*00