



Appendix D

Deficiency Action Log

Deficiency	Deficiency No.	Responsible	Corrective Action	Expected Completion Date
Mutual Aid Agreement is outdated	19-01	Manager of Contracts, Procurement & Risk Services	Update MA Agreement	April 17, 2020
Agency does not have a Water Quality Management Plan (WQMP)	19-02	Deputy Manager of Maintenance (Collections)	Create a WQMP	October 15, 2019
Agency lacks full sewer system conditions assessment and sewer master plan	19-03	Manager of Engineering	Conduct a conditions assessment on BSS, RSS, force mains, and lift stations; and, create a sewer system master plan. This will also include a long-term CIP as a deliverable.	April 17, 2021
Emergency sewer related information is hard to find on IEUA's website	19-04	Manager of External Affairs	Redesign Agency website	April 15, 2020
Storm drain mapping need to be available for field use.	19-05	Manager of Business Information Systems	IEUA is in process of including all city storm drains within GIS.	October 15, 2019
SSMP Section 3.3 references f & g are not on the IEUA website	19-06	Deputy Manager of Planning & Environmental Resources	Add the Regional Rate Resolutions and NRWS system Rate Resolutions to IEUA's website	October 15, 2019
SSMP Section 5.3 & 8.3 – Ensure all references are accessible via IEUA website.	19-07	Deputy Manager of Engineering	Add/verify IEUA's standard for manholes, connections, bedding & backfill and Engineering Design Guidelines are accessible via IEUA's website. Verify 2015 WFMP is accessible via IEUA's website.	October 15, 2019