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Inland Empire Utilities Agency Receives Award of Distinction for its 2016 Annual Report

2016 Annual Report: Innovation at its Best

Inland Empire, CA – The California Association of Public Information Officials (CAPIO) presented the Inland Empire Utilities Agency (IEUA/Agency) the *Award of Distinction for External Publications – Annual Report* during their annual awards dinner held on April 5, 2017.

The CAPIO Excellence in Communications Awards program aims to honor outstanding public agency information and communication programs. The awards recognition program honors outstanding professional work and accomplishments. This work is defined by and represents standards of excellence and creativity and stands as an inspiration for those in the public relations profession.

IEUA's 2016 Annual Report focused on four key initiatives: sustainability, stewardship, leadership, and optimization. This publication is developed to communicate who IEUA is, to give a financial overview, to showcase the services the Agency provides and to identify the mission and goals that define the Agency while providing a clear, transparent overview of IEUA and the leadership role the Agency has in the region. The Agency's communication message is driven by transparency, which includes audited financials, project highlights and Agency programs.

"The Annual Report serves as IEUA's story. We at IEUA are proud of the many transparency and communication measures put in place to make sure the public understands who we are and what IEUA provides," stated Steve Elie, IEUA Board President. "We serve approximately 875,000 residents in a 242-square mile service area, and it is imperative that the Agency provides a comprehensive publication that is understandable by all. This Annual Report accomplishes that goal and much more."

To view IEUA's 2016 Annual Report: Innovation at its Best visit www.ieua.org.

The California Association of Public Information Officials is a membership organization serving nearly 500 professionals throughout the public sector who engage communities through honest and transparent communication. CAPIO provides California-focused education and networking that helps our members and their agencies develop and advance, because we believe that good government requires good communicators.

The Inland Empire Utilities Agency covers 242-square miles, distributes imported water, provides industrial/municipal wastewater collection and treatment services, and other related utility services to more than 875,000 people through its member agencies which include Chino, Chino Hills, Cucamonga Valley Water District, Fontana, Fontana Water Company, Montclair, Monte Vista Water District, Ontario, and Upland.