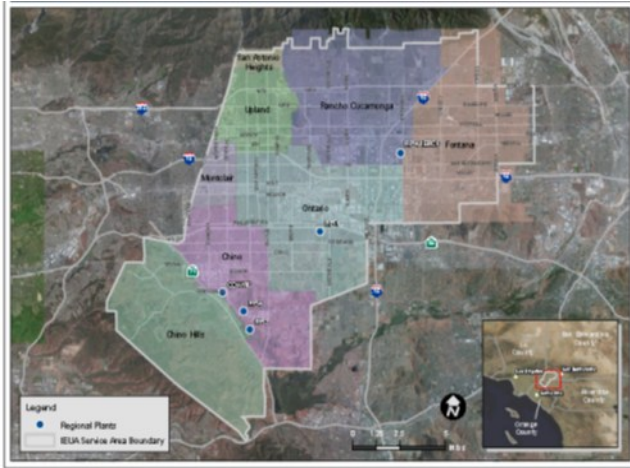


## Service Area Profile

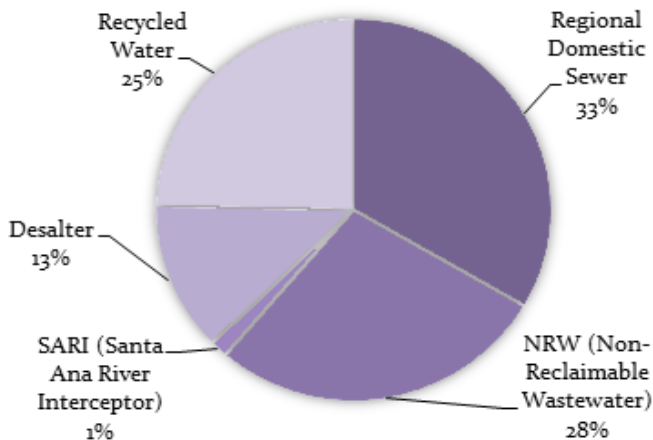


### Ten Year Regional Wastewater Capacity (MGD) Projection FY 2022/23

Regional Water Recycling Plant	Design Capacity	Influent Flow	Use %
Regional Water Recycling Plant No.	44.0	29.2	66%
Regional Water Recycling Plant No.	14.0	10.4	74%
Carbon Canyon Water Recycling Facility	11.4	7.8	68%
Regional Water Recycling Plant No.	16.3	13.8	85%
<b>IEUA Total</b>	<b>85.7</b>	<b>61.2</b>	<b>71%</b>

Based on current projections, IEUA's regional wastewater capacity is sufficient to sustain demand for the next ten years and beyond. The plants capacity utilization is estimated to be 71% by FY 2022/23.

### 298.7 Miles of Pipeline



## Mission

To supply imported and recycled water, collect, treat and dispose of wastewater, and provide other utility-related (renewable electrical, compost) services to the communities it serves. The Agency strives to provide these services in a regionally-planned, managed, and cost-effective manner.

## Vision

Will strive to enhance the quality of life in the Inland Empire, by providing the optimum water resources management for the area's customers while promoting conservation and environmental protection.

## AGENCY STRUCTURE

The Agency is lead by a board of directors elected to represent the five service sectors in its service area; three divisions, led by executive management, oversee twenty department managers that directly manage the operations of the departments.

In support of the Agency-wide goals and objectives, each department updates its respective goals and objectives, and develops measurable key performance indicators that measure goal attainment. Departmental budgets are targeted at achievement of Agency's mission, vision, and policy goals.

## BOARD OF DIRECTORS

Terry Catlin	President
Michael E. Camacho	Vice President
Steven J. Elie	Secretary/Treasurer
Gene Koopman	Director
Angel Santiago	Director

## EXECUTIVE STAFF

P. Joseph Grindstaff	General Manager
Martha Davis	Executive Manager- Policy Development
Christina Valencia	Chief Financial Officer
Ernest Yeboah	Executive Manager- Operations
Jean Cihigoyenette	General Counsel



## FY 2013/14 Budget In Brief



Located in San Bernardino County and serving approximately 850,000 residents in a 242-square mile service area, the Inland Empire Utilities Agency (IEUA) focuses on supplying imported water; collecting, treating, and recycling wastewater; and providing other utility-related services to the communities it serves. The Agency strives to provide these services in a regionally planned, managed, and cost-effective manner. IEUA serves the cities of Chino, Chino Hills, Fontana, Montclair, Ontario and Upland, as well as the Cucamonga Valley and Monte Vista Water Districts.



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**FY 2013/14  
GENERAL MANAGER'S MESSAGE**

By P. Joseph Grindstaff

Inland Empire Utilities Agency strives to ensure water quality, reliability, and protecting public health in an environmentally sensitive and cost-effective manner. Challenges that continue to impact IEUA include sustaining water reliability, compliance with state and local regulations, addressing revenue shortfalls, and enhancing efficiencies through effective use technology, human capital, capital assets, and fiscal resources. Key initiatives the Agency is undertaking include the Asset Management Plan, Integrated Resources Plan, Facilities Management Plan, Recharge Master Plan and the Long-Range Plan of Finance. The end-product of these initiatives will enhance the efficient delivery of services.

**GOALS AND OBJECTIVES**

The IEUA Board and management have committed to nine broad policy goals designed to move the Agency forward in executing its *mission* and attaining its *vision*:

- Conservation & Water Quality
- Technological Innovation
- Rate Stabilization & Cost Effectiveness
- Operational and Maintenance Efficiency
- Strategic Planning & Capital Implementation
- Waste Management & Resource Utilization
- Interagency Relationships & Community Partnerships
- Fiscal Accountability & Regulatory Compliance
- Staff Training, Development, and Well Being



**BUDGET SUMMARY**

**TOTAL REVENUES & OTHER FUNDING SOURCES**

Category	\$Millions	% of Total
User Charges	\$57.4	38%
State and Other Loans	22.9	15%
Property Tax	33.4	22%
Grants	8.9	6%
Recycled Water Sales	9.2	6%
Connection Fees	9.0	6%
Other Revenues	10.2	7%
<b>Total Revenues &amp; Other Funding Sources</b>	<b>\$151.0</b>	<b>100%</b>

**TOTAL EXPENSES & OTHER USES OF FUNDS**

Category	\$Millions	% of Total
Employment Expenses	\$35.2	21%
Utilities	9.6	6%
Operating Fees	9.3	5%
Chemicals	4.5	3%
Professional Fees & Services	7.5	4%
Biosolids Recycling	3.5	2%
Other Expenses	10.8	6%
Capital	68.0	40%
Debt Service	22.1	13%
<b>Total Expenses &amp; Other Funding Sources</b>	<b>\$170.5</b>	<b>100%</b>

Budgeted expenditures of approximately \$171 million exceed revenues of \$151 million by \$20 million. Excess expenditures are supported by fund reserves. As a result, FY 2013/14 ending fund reserve balance drops to \$101 million.

**ADOPTED RATES**

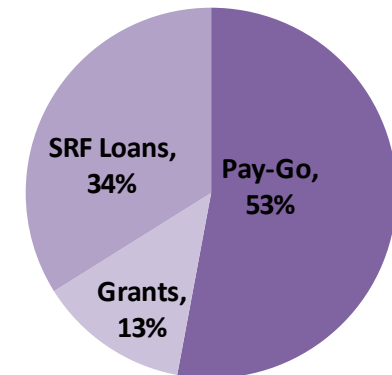
	Units	FY 2012/13	FY 2013/14
Wastewater—Volumetric	Monthly EDU <sup>1</sup>	\$12.39	\$13.39
Recycled Water—Direct Sales	AF <sup>2</sup>	\$155	\$215
Recycled Water—Recharge Surcharge	AF	\$40	\$40
Connection Fees	EDU	\$4,909	\$5,007
Imported Water Surcharge	AF	\$12	\$13
Imported Water Meter Charge	Monthly	\$1.555	\$1.755

1- EDU—Equivalent Dwelling Unit  
2- AF—Acre Foot

**CAPITAL PROJECTS BUDGET BY PROGRAM**

Program	\$Millions	%
Recycled Water	\$41.1	61%
Regional Wastewater Operations & Maintenance	10.1	15%
Regional Wastewater Capital	10.4	15%
Non-Reclaimable Wastewater	3.4	5%
Admin Services & Recharge Water	3.0	4%
<b>Total</b>	<b>\$68.0</b>	<b>100%</b>

**FY 2013/14 Capital Program  
Funding Sources \$68.0M**



The Capital Improvement Program (CIP) is budgeted at \$68.0 million and is funded from: fund reserves on a pay-go basis, EDU (Equivalent Dwelling Unit) connection fees (development impact fees), property tax receipts, state revolving fund loans, and grants. Approximately 61% of the CIP budget is allocated to the Recycled and Recharge Water Programs, 30% to the Regional Wastewater Program, and nine percent to the Administrative Services and Non-Reclaimable Wastewater Programs. The CIP for FY 2013/14 is higher than the FY 2012/13 projected CIP budget due primarily to the addition of new recycled water projects such as CCWRF pump station expansion, 930 zone reservoir/pipeline construction and recycled water central area projects segment B, as well as new projects in the regional wastewater program mainly for repair and replacement.