



Inland Empire Utilities Agency Self-regenerating water softener Rebate Program

APPLICATION FORM

Please complete ALL applicable sections of this Application Form, sign it, and send it to: IEUA, P.O. Box 9020, Chino Hills, CA 91709, Attn: Water Softener Rebate Program

Property Type, check one: Detached Home (single family) Apartment Mobile Home (Space No.) _____
 Attached Home (up to four-plex) Condominium Please List Mobile Home Park Name: _____
 Townhome _____

SECTION 1 - Applicant Information

First and Last Name (Please Print) _____ EMAIL address (optional) _____

Address Where Softener Installed _____ Apt. or Space # _____ City _____ State _____ Zip Code _____
 Home Phone No. () - Daytime Phone No. () -

FILL OUT THIS SECTION ONLY IF CHECK SHOULD BE MAILED TO A DIFFERENT ADDRESS THAN ABOVE

Address _____ Apt. or Space # _____ City _____ State _____ Zip Code _____

SECTION 2 - Information on Salt-Based self-regenerating water softener to be Removed

I own the self-regenerating water softener for which I am applying.
 - OR -

Yes No -- Was the in the home when you purchased/rented it?

Actual Date Installed (if unknown, please estimate)

Make & Model _____ Serial Number _____

Purchase Price \$ _____ To expedite processing of this application, please provide verification of water softener purchase by providing original sales receipt (**copies will not be accepted**). Sales receipt must include purchase date, brand and model number.

Where did you hear about the program? Newspaper Television Radio Mail Insert Other _____

This application form is for owners of residential self-regenerating water softeners. To be eligible for a rebate, the self-regenerating water softener must be installed at a residence that is served by the Inland Empire Utilities Agency. Upon verifying the application information and applicant's eligibility, an Authorization for Rebate letter will be forwarded to the applicant identifying the amount of your rebate and a list of approved and licensed plumbers to disconnect and remove the self-regenerating water softener unit from your residence at no cost to the applicant. This form can be faxed or mailed using the information in the upper right hand corner.

PLEASE READ THE TERMS AND CONDITIONS ON THE FOLLOWING PAGE AND SIGN BELOW

Questions? Call (909) 993-1550 or visit www.ieua.org

I have read and understand the terms and conditions on the following page. I certify under penalty of perjury that the information I have provided is true and correct. Please allow 2 to 4 weeks for processing.

Executed on _____ in _____, California

SIGN →

Applicant Signature

Name (Please Print)

Inland Empire Utilities Agency

Self-regenerating water softener Rebate Program

TERMS AND CONDITIONS

1. The unit for which I am applying is a self-regenerating water softener, the kind to which rock salt (sodium chloride) or potassium chloride is added. I understand that portable exchange tank units, which are units where the softening tank is exchanged periodically by a service provider for a new softening tank, are not eligible for a rebate. Non-salt water conditioning equipment is also not eligible for a rebate.
2. The rebate is based on the reasonable value of the unit less the cost of disconnecting, removal, and disposal. The reasonable value of the self-regenerating water softener will be based on the purchase price, installation date of the unit, and a 12-year life expectancy of the unit. Depending on the purchase price, age, make, and model of your self-regenerating water softener, rebates for individual units may range from \$300 to \$2,000. A minimum rebate of \$300 will be issued for installed, working, self-regenerating water softeners. Disconnection, removal and disposal of the self-regenerating water softener is at no cost to the resident if a plumber on the Inland Empire Utilities Agency (IEUA's) List of Approved and Licensed Plumbers is used. Non-working or disconnected water softener units are not eligible for the rebate.
3. Rebate checks will be issued to the applicant identified in Section 1 of the Application Form.
4. The self-regenerating water softener for which I am applying for a rebate is installed at a residence (house, multiplex, condominium, townhome, apartment, or mobile home) served by the IEUA. Residences not served by the IEUA are not eligible for the rebate.
5. I understand that this program is limited to one rebate per site address (location where the self-regenerating water softener is installed).
6. I have not previously applied for a rebate for this self-regenerating water softener.
7. I understand that the self-regenerating water softener for which I am applying for the rebate must be disposed of ONLY by using the approved licensed plumbers on the list provided by IEUA.
8. I understand that the rebate will not be paid until the IEUA verifies that the self-regenerating water softener has been removed from the residence pursuant to line 7 above.
9. I understand that the program may be modified or terminated without prior notice.
10. As a condition of accepting this rebate, I will allow, if requested, IEUA or its representative reasonable access to my home to verify that the self-regenerating water softener for which I am applying for a rebate is installed and in working condition.
11. As a condition of accepting this rebate, I will allow, if requested, IEUA or its representative reasonable access to my home to verify that no self-regenerating water softeners are present before a rebate is paid. I understand that a rebate will not be paid if I refuse to allow access to IEUA or its representative to verify that the self-regenerating water softener has been removed from the residence. The verification must be scheduled within 30 days after the applicant has been contacted by IEUA or its representative.
12. I understand that the IEUA may contact providers and/or parties to verify purchase information I have provided on the cost and age of the unit, as well as my name and/or address.
13. I certify that I own the self-regenerating water softener to be removed.
14. I am responsible for meeting all rebate program requirements, terms, and conditions and complying with my state/county/city governments, property owner, and/or homeowners association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning actions taken under this rebate program.

15. I understand that IEUA is not responsible for items lost or destroyed in mail/transit.

16. Removal of the self-regenerating water softener must occur within 60 days of the date on the Authorization for Rebate letter or the applicant must reapply.

I understand that the plumbers named on IEUA's List of Approved and Licensed Plumbers are not employees or agents of IEUA nor do they act on behalf of IEUA. IEUA is not responsible for any loss, injury or damage caused by, or related to any activities of plumbers, contractors or other third parties, whether or not listed on IEUA's List of Approved and Licensed Plumbers, which may arise during the course of removal of my water softener or any other activity related to this agreement.

I hereby release the IEUA, their officers, agents and employees from and against any and all claims, demands, liability or loss arising out of activities conducted by or on behalf of the IEUA in connection with the self-regenerating water softener Rebate Program.

I understand that I may hereafter discover facts different from or in addition to the facts that I now know or believe to be true. I am advised that California Civil Code Section 1542 provides as follows: "A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor."

I expressly waive and relinquish any and all rights; remedies and/or benefits I may now have or that may hereafter accrue in respect to the IEUA's self-regenerating water softener Rebate Program.

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